Senior Practice Consultant: Whole Family Practice Team

Reports to Head of Whole Family Practice Team
Hours Will consider full time and part time
Salary £37,000-£40,000
Contract Permanent
Location Bristol/London/Home (with regular travel across UK)
Benefits A generous package including 25 days holiday a year and public holidays, employee pension scheme with 4% employer contribution, Cycle2Work scheme, 365 days a year Employee Assistance Programme

Who are we?

We are SafeLives, the UK-wide charity dedicated to ending domestic abuse, for everyone and for good.

We work with organisations across the UK to transform the response to domestic abuse. We want what you would want for your best friend. We listen to survivors, putting their voices at the heart of our thinking. We look at the whole picture for each individual and family to get the right help at the right time to make families everywhere safe and well. And we challenge perpetrators to change, asking ‘why doesn’t he stop?’ rather than ‘why doesn’t she leave?’ This applies whatever the gender of the victim or perpetrator and whatever the nature of their relationship.

Last year alone, nearly 11,000 professionals working on the frontline received our training. Over 65,000 adults at risk of serious harm or murder and more than 85,000 children received support through dedicated multi-agency support designed by us and delivered with partners. In the last three years, over 1,000 perpetrators have been challenged and supported to change by interventions we created with partners, and that’s just the start.

Together we can end domestic abuse. Forever. For everyone.

Purpose

The Senior Practice Consultant for the Whole Family Practice Team will steer and guide our work to transform the multi-agency response to domestic abuse and how children adults and families are safeguarded.

The role will work nationally; supporting the Head and team to establish a framework for disseminating best practice, embedding quality and learning and enabling statutory and voluntary sectors to work better together to improve the experience and outcomes for children, adults and families. You will combine comprehensive and innovative practice experience with an entrepreneurial mind-set, focussing on working alongside partners to devise innovative, dynamic and pragmatic solutions to complex problems.

Position context

As Senior Practice Consultant, you need to be able to both coach and mentor your team, alongside pro-actively support your Head in an ever changing strategic and operational environment.

This person needs exceptional communication and interpersonal skills; bringing a strength in building relationships with national partners and local areas. They must be dedicated and determined in the
development of a coordinated and dynamic response to domestic abuse and related safeguarding complexities.

This role requires a resilient, positive, driven and solution focussed attitude and mindset is a necessity in supporting and guiding this team in its mission to make people safer, sooner.

You will be confident about delivering new and dynamic ways of working in fast changing, challenging and untested environments. You will live our values, and be part of building a culture where agencies working together to safeguard and end domestic abuse offer a compassionate, consistent and high quality response to victims, survivors, and their families.

**Responsibilities**

- Support our commitment to maintain to the risk led response to end domestic abuse.
- Work with our authentic voice team, our Pioneers and survivors to bring the voices and lived experience of children, young people and those who perpetrate abuse to understanding the problem and the development of solutions.
- Demonstrate a fundamental commitment to a visionary approach and culture of working together, underpinned by the influential voice of survivors, which is reflected in all our work.
- Support the Head of the team in their responsibilities to deliver key elements of our Whole Picture strategy, working to the objectives of the Quality and Innovation Directorate.
- Steer and support an innovative, rigorous team of colleagues and external experts — demonstrating an optimistic, flexible approach to coordinate the development, delivery and implementation of projects and best practice across England, Wales and Scotland.
- Develop and maintain excellent relationships and build trusting partnerships across the multi-agency spectrum, with the smallest specialist voluntary services, national statutory organisations and multi-agency forums.
- Contribute to building our organisational understanding of the complexities and value of coordinated multi-agency working, solving problems, creating solutions and translating into policy and practice.
- Transform our strategy into operational implementation at a national and local level.
- Work innovatively and collaboratively with local and national partners and a wide range of experts to co-develop well-coordinated work and evolve the multi-agency culture and whole system approach to individuals and families.
- Turn this operational implementation into objectives for your team strive to ensure each person delivers these effectively, proficiently and enthusiastically.

**Strategic oversight of our whole family approach**

- Contribute to the development of a team with the skills and confidence to implement our Whole Family strategy and delivery of our strategic priorities, by supporting the team to deliver an effective multi-agency response working across the statutory and voluntary sectors.
- Oversee the piloting of our innovative programmes in local areas.
- Work closely to support commissioning and governance groups to ensure effective operational delivery in the best interests of people impacted by domestic abuse.
- Contribute proactively, confidently and positively to appropriate organisational and external strategic and operational groups.

**National support**

- Contribute to the development of our innovative pilot work, creation and dissemination of best practice, by listening, learning and analysing the experience of local areas and services.
- Ability to work flexibly and autonomously, undertaking positive inquiry with local teams without highly developed frameworks.
- Grow our networks, to understand innovation and best practice of specialist services to share across the UK and increasing support for all professionals working with families.
- Deliver a strong and quality assurance function, alongside a team able to draw on practice experience and expertise to deliver this.

**Team support**
• Develop working together in new and influential ways; extending our reach and walking alongside partners and local areas as a critical friend.
• Strive to develop a team confident to generate income, with the skills to understand and analyse value for money and cost benefits.
• Work closely with our Research, Evaluation and Analysis team to offer effective qualitative and quantitative data analysis; exploring cost benefit analysis and social return on investment where appropriate.
• Inspire credibility and belief in working equitably with respect for the value, influence and expertise of lived experience of colleagues and survivors.

Person specification
Knowledge, skills and experience
• Evidence based operational and strategic leadership experience gained through working in or with frontline domestic abuse services and/or safeguarding arena and local partnerships at all levels with statutory and voluntary sector organisations.
• Able to set strategic goals for an effective response.
• Confidence to develop and maintain relationships with statutory commissioning teams at all levels, with a strong understanding of commissioning processes.
• Competent with using data and research with the ability to analyse existing and new qualitative and quantitative evidence, draw out findings and make appropriate recommendations based on local needs.
• Demonstrable competence and experience in developing and presenting high-quality written proposals/bids/reports/presentations.
• Demonstrable competence and experience in developing and securing new opportunities with partners, including income-generating services and advice.
• Ability to integrate into the organisation and valuing the differences we can each bring.
• Strong project management skills, able to deliver projects or programmes of work on time and on budget.
• Proven success in leading and developing successful teams who are flexible, self-motivating, bringing ideas and a solution focussed attitude.
• Ability and willingness to work independently, extensively travel as required, proactive time management and prioritise effectively whilst also working within a team.
• Any other duties required to fulfil this job successfully.

Competencies
• Demonstrate SafeLives values of human, rigorous and brave and embed these in all you do.
• Align your work and objectives to the SafeLives competency framework.
• Entrepreneurial approach, able to generate income alongside provision of free advice.
• Pragmatic and solutions-focused, able to juggle competing priorities effectively.