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# Whole Picture Public Health Approach Datasets 2021-24

## Survivor Survey



**SafeLives**

**Ending  
domestic  
abuse**

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## **About this dataset**

This data is from a survey completed by survivors who were involved in the SafeLives Public Health Approach. At the time of reporting, there were 380 responses completed between 30/06/2021 and 17/09/2024. The surveys are ongoing and this dataset will be updated in the future with up to date data.

### **What is the Public Health Approach?**

Using a systems-thinking methodology and through the lens of the whole family, we work with local authorities and multi-agency partners in local areas to identify opportunities to improve the risk led approach, early intervention, and prevention of domestic abuse. Our work includes a systems-wide assessment of the current local landscape, identifying data and ongoing monitoring opportunities, and consulting with local victim/survivors and providers to understand risk and protective factors. As part of this work, we aim to gain an understanding of local experiences, so we open surveys for professionals, survivors, the public, children and young people, and those who harm. This dataset is the aggregated dataset of all sites who completed the survey.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

# At a glance

20 areas

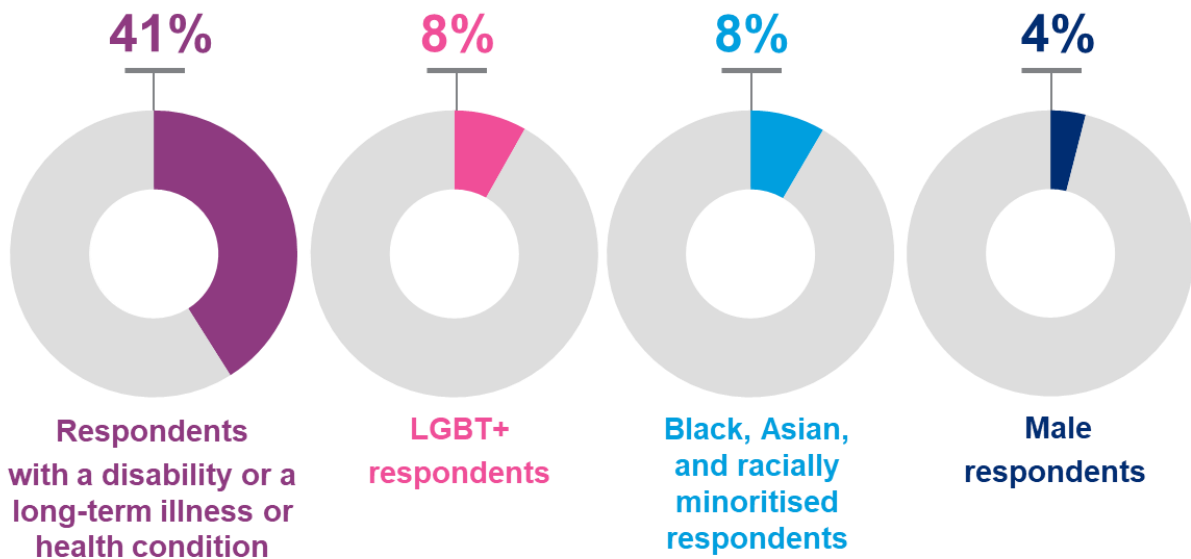
380 responses

8% were experiencing abuse at the time of responding and 92% had previously experienced abuse



Location of the areas for the survivor survey responses

## Who has responded so far?



# Key findings

The response to domestic abuse in local areas, from survivors who completed our survey

## Domestic abuse context



had experienced abuse from an ex-intimate partner

**7%** were living with the person who was abusive



**48%** moved out and **36%** said the person who was abusive moved out

## What were survivors' experiences of seeking help?



told someone about the abuse



**4%** had not told anyone about the abuse

**75%**



received at least one type of support



**46%** felt that they got the right type of support



**52%** felt that they got support at the right time

**"When I did report it, I felt unbelievably unsupported."**  
- survivor

The top three most common types of support received were:  
Counselling/therapeutic support 48%  
DA recovery programme 28%  
Idva 24%

## What were survivors' experiences of help for children?

**76%** had children (including adult children)



**26%**



said children involved were offered support

**"I have been fighting for five years for support for my son..."**

- survivor

# Key findings

The response to domestic abuse in local areas, from survivors who completed our survey

## What were survivors' opportunities for support?

Whilst experiencing abuse, survivors were most commonly in touch with the **police, GPs, their child's school, and their employer.**



71% were asked about abuse by the police



58% were asked about abuse by employers



51% were asked about abuse by GPs



42% were asked about abuse by schools

78%

have told the GP, plan to, or would tell them if they asked

"Services need to routinely ask about domestic abuse [...] Professionals need more training around being comfortable asking the question. I wanted her to ask me but wasn't able to raise it myself"

- survivor

## What type of support do survivors want?

76%  
someone to talk to in person

75%  
emotional support

61%  
mental health support

"I was able to move on and start a new life with all the support that I got from different organisations"

- survivor

61%  
information and advice



58%  
legal support



52%  
financial advice



## Public Health Approach: Survivor Survey Data Report: All areas

### Area breakdown

| Respondents from each area           | Count | n= | 380 |
|--------------------------------------|-------|----|-----|
|                                      |       |    | %   |
| Bedford                              | 26    |    | 7%  |
| Bolton                               | 32    |    | 8%  |
| Cambridgeshire and Peterborough      | 16    |    | 4%  |
| Calderdale                           | 4     |    | 1%  |
| Cardiff and the Vale                 | 18    |    | 5%  |
| Cleveland                            | 52    |    | 14% |
| Cumbria                              | 21    |    | 6%  |
| Dorset                               | 24    |    | 6%  |
| Durham                               | 30    |    | 8%  |
| Halton                               | 4     |    | 1%  |
| Herefordshire                        | 10    |    | 3%  |
| Newham                               | 6     |    | 2%  |
| North East Lincolnshire              | 42    |    | 11% |
| North Yorkshire and the City of York | 18    |    | 5%  |
| Oldham                               | 14    |    | 4%  |
| Rutland and Leicestershire           | 10    |    | 3%  |
| Sheffield                            | 19    |    | 5%  |
| Somerset                             | 5     |    | 1%  |
| Telford and Wrekin                   | 5     |    | 1%  |
| Wirral                               | 24    |    | 6%  |

## Public Health Approach: Survivor Survey Data Report: All areas

### About the survivors who responded

| How old are you? | n=    | 380 |
|------------------|-------|-----|
|                  | Count | %   |
| 18-24            | 15    | 4%  |
| 25-34            | 55    | 14% |
| 35-44            | 102   | 27% |
| 45-54            | 84    | 22% |
| 55-64            | 47    | 12% |
| 65-74            | 8     | 2%  |
| 75-84            | 0     | 0%  |
| 85+              | 0     | 0%  |
| Did not answer   | 69    | 18% |

| This survey is about your experiences of domestic abuse. Please select the option that best describes your current situation. | n=    | 380 |
|---|-------|-----|
|   | Count | %   |
| I am currently experiencing domestic abuse/violence   | 29    | 8%  |
| I am a survivor of/have previously been a victim of domestic abuse/violence   | 351   | 92% |

| Are you currently living with the person/s who was/were abusive? Tick all that apply. | n=    | 380 |
|---|-------|-----|
|   | Count | %   |
| Yes   | 18    | 5%  |
| Yes, intermittently   | 7     | 2%  |
| No, I have never lived with them  | 36    | 9%  |
| No, I moved out   | 184   | 48% |
| No, they moved out  | 136   | 36% |
| Prefer not to say   | 2     | 1%  |
| Did not answer  | 2     | 1%  |

| What is/was your relationship to the person who was/is abusing you? Tick all that apply. | n=    | 380 |
|--|-------|-----|
|  | Count | %   |
| Ex-intimate partner  | 342   | 90% |
| Current intimate partner   | 19    | 5%  |
| Child  | 12    | 3%  |
| Other known person/associate/acquaintance  | 5     | 1%  |
| Other family member  | 23    | 6%  |
| Other  | 3     | 1%  |
| Did not answer   | 2     | 1%  |

### Attitudes

Before we ask about your experience, we want to ask your opinion on the following statements. Please mark the extent to which you agree or disagree with the following.

| Men cannot be victims of domestic abuse | n=    | 380 |
|---|-------|-----|
|   | Count | %   |
| Strongly agree                          | 7     | 2%  |
| Agree                                   | 6     | 2%  |
| Unsure                                  | 6     | 2%  |
| Disagree                                | 75    | 20% |
| Strongly disagree                       | 285   | 75% |
| Did not answer                          | 1     | 0%  |

| <b>Domestic abuse is physical</b> | <b>n=</b>    | <b>380</b> |
|-----------------------------------|--------------|------------|
|                                   | <b>Count</b> | <b>%</b>   |
| Strongly agree                    | 28           | 7%         |
| Agree                             | 55           | 14%        |
| Unsure                            | 8            | 2%         |
| Disagree                          | 99           | 26%        |
| Strongly disagree                 | 190          | 50%        |
| Did not answer                    | 0            | 0%         |

| <b>It is hard to see why victims of domestic abuse don't just leave</b> | <b>n=</b>    | <b>380</b> |
|---|--------------|------------|
|   | <b>Count</b> | <b>%</b>   |
| Strongly agree  | 33           | 9%         |
| Agree   | 23           | 6%         |
| Unsure  | 11           | 3%         |
| Disagree  | 83           | 22%        |
| Strongly disagree   | 229          | 60%        |
| Did not answer  | 1            | 0%         |

| <b>Victims always think that their partner will change</b> | <b>n=</b>    | <b>380</b> |
|--|--------------|------------|
|  | <b>Count</b> | <b>%</b>   |
| Strongly agree   | 87           | 23%        |
| Agree  | 170          | 45%        |
| Unsure   | 54           | 14%        |
| Disagree   | 46           | 12%        |
| Strongly disagree  | 22           | 6%         |
| Did not answer   | 1            | 0%         |

| <b>Victims are confident that they will be believed</b> | <b>n=</b>    | <b>380</b> |
|---|--------------|------------|
|   | <b>Count</b> | <b>%</b>   |
| Strongly agree  | 4            | 1%         |
| Agree   | 14           | 4%         |
| Unsure  | 32           | 8%         |
| Disagree  | 148          | 39%        |
| Strongly disagree                                       | 181          | 48%        |
| Did not answer  | 1            | 0%         |

| <b>Many people falsely report domestic abuse to the police, social care etc.</b> | <b>n=</b>    | <b>380</b> |
|--|--------------|------------|
|  | <b>Count</b> | <b>%</b>   |
| Strongly agree   | 15           | 4%         |
| Agree  | 46           | 12%        |
| Unsure   | 137          | 36%        |
| Disagree   | 109          | 29%        |
| Strongly disagree  | 71           | 19%        |
| Did not answer   | 2            | 1%         |

| <b>In an intimate relationship it's OK to hit if you've been hit first</b> | <b>n=</b>    | <b>380</b> |
|--|--------------|------------|
|  | <b>Count</b> | <b>%</b>   |
| Strongly agree   | 3            | 1%         |
| Agree  | 10           | 3%         |
| Unsure   | 32           | 8%         |
| Disagree   | 115          | 30%        |
| Strongly disagree  | 219          | 58%        |
| Did not answer   | 1            | 0%         |

| <b>Either partner has the right to say no to sex</b> | <b>n=</b>    | <b>380</b> |
|--|--------------|------------|
|  | <b>Count</b> | <b>%</b>   |
| Strongly agree                                       | 341          | 90%        |
| Agree  | 32           | 8%         |
| Unsure   | 3            | 1%         |
| Disagree   | 0            | 0%         |
| Strongly disagree                                    | 4            | 1%         |
| Did not answer                                       | 0            | 0%         |



| <b>Both partners should have an equal say in a close relationship</b> |       |             |
|---|-------|-------------|
|   | Count | n= 380<br>% |
| Strongly agree  | 307   | 81%         |
| Agree   | 60    | 16%         |
| Unsure  | 3     | 1%          |
| Disagree  | 1     | 0%          |
| Strongly disagree   | 7     | 2%          |
| Did not answer  | 2     | 1%          |

| <b>It is easy to recognise that you are in an abusive relationship</b> |       |             |
|--|-------|-------------|
|  | Count | n= 380<br>% |
| Strongly agree   | 1     | 0%          |
| Agree  | 14    | 4%          |
| Unsure   | 15    | 4%          |
| Disagree   | 150   | 39%         |
| Strongly disagree  | 199   | 52%         |
| Did not answer   | 1     | 0%          |

## Survivor's experiences

| <b>Have you told anyone about the abuse?</b> |       |             |
|--|-------|-------------|
|  | Count | n= 380<br>% |
| Yes  | 357   | 94%         |
| No   | 17    | 4%          |
| Did not answer                               | 6     | 2%          |

| <b>Why have you not told anyone about the abuse? Tick all that apply.</b>       |       |            |
|---|-------|------------|
|   | Count | n= 17<br>% |
| Previously let down by professionals  | 6     | 35%        |
| Already receiving/received support  | 0     | 0%         |
| Fear of not being believed  | 7     | 41%        |
| Fear of repercussions   | 9     | 53%        |
| Worried that family/friends would side with the person who is/was being abusive | 4     | 24%        |
| Worried that family/friends would not understand                                | 13    | 76%        |
| Did/do not know what help was/is available                                      | 6     | 35%        |
| Impact of COVID lockdown  | 0     | 0%         |
| Did/do not know who to ask  | 6     | 35%        |
| Did/do not know I was experiencing Domestic abuse/violence                      | 7     | 41%        |
| Other   | 1     | 6%         |
| Did not answer  | 0     | 0%         |

Thinking about your experience of domestic abuse, please tell us how much you agree or disagree with the following statements.

| <b>I know how to get help if I experience domestic abuse</b> |       |             |
|--|-------|-------------|
|  | Count | n= 380<br>% |
| Strongly agree   | 121   | 32%         |
| Agree  | 161   | 42%         |
| Unsure   | 35    | 9%          |
| Disagree   | 40    | 11%         |
| Strongly disagree  | 17    | 4%          |
| Not applicable   | 6     | 2%          |
| Did not answer   | 0     | 0%          |

| <b>The right support is available when you need it</b> |       |             |
|--|-------|-------------|
|  | Count | n= 380<br>% |
| Strongly agree   | 57    | 15%         |
| Agree  | 106   | 28%         |
| Unsure   | 71    | 19%         |
| Disagree   | 84    | 22%         |
| Strongly disagree                                      | 58    | 15%         |
| Not applicable   | 2     | 1%          |
| Did not answer   | 2     | 1%          |

| <b>I feel/felt believed by professionals</b> |              | <b>n=</b> | <b>380</b> |
|--|--------------|-----------|------------|
|  | <b>Count</b> |           | <b>%</b>   |
| Strongly agree                               | 87           |           | 23%        |
| Agree  | 101          |           | 27%        |
| Unsure                                       | 58           |           | 15%        |
| Disagree                                     | 55           |           | 14%        |
| Strongly disagree                            | 50           |           | 13%        |
| Not applicable                               | 28           |           | 7%         |
| Did not answer                               | 1            |           | 0%         |

| <b>I do/did not worry about being judged by professionals</b> |              | <b>n=</b> | <b>380</b> |
|---|--------------|-----------|------------|
|   | <b>Count</b> |           | <b>%</b>   |
| Strongly agree  | 47           |           | 12%        |
| Agree   | 69           |           | 18%        |
| Unsure  | 56           |           | 15%        |
| Disagree  | 97           |           | 26%        |
| Strongly disagree   | 93           |           | 24%        |
| Not applicable  | 16           |           | 4%         |
| Did not answer  | 2            |           | 1%         |

| <b>My family/friends understand/understood what I am going through</b> |              | <b>n=</b> | <b>380</b> |
|--|--------------|-----------|------------|
|  | <b>Count</b> |           | <b>%</b>   |
| Strongly agree   | 30           |           | 8%         |
| Agree  | 90           |           | 24%        |
| Unsure   | 61           |           | 16%        |
| Disagree   | 98           |           | 26%        |
| Strongly disagree  | 86           |           | 23%        |
| Not applicable   | 14           |           | 4%         |
| Did not answer   | 1            |           | 0%         |

| <b>Have you received any specific support in relation to the abuse? Please select relevant support. Tick all that apply.</b> |              | <b>n=</b> | <b>380</b> |
|--|--------------|-----------|------------|
|  | <b>Count</b> |           | <b>%</b>   |
| No, I have not received any support  | 94           |           | 25%        |
| Refuge   | 50           |           | 13%        |
| Rehoused   | 51           |           | 13%        |
| Domestic Abuse parenting programme, such as Domestic Abuse, Recovering Together  | 19           |           | 5%         |
| Independent Domestic Violence Advisor (Idva)   | 92           |           | 24%        |
| Other Domestic Abuse specialist  | 61           |           | 16%        |
| Domestic Abuse recovery programme, such as Freedom Programme   | 105          |           | 28%        |
| Counselling/therapeutic support  | 183          |           | 48%        |
| Local helpline   | 34           |           | 9%         |
| National helpline  | 30           |           | 8%         |
| Other  | 30           |           | 8%         |
| Did not answer   | 0            |           | 0%         |
| <b>Total who received at least one type of support</b>   | <b>286</b>   |           | <b>75%</b> |

| <b>How did you find out about the service(s)? Tick all that apply.</b> |              | <b>n=</b> | <b>286</b> |
|--|--------------|-----------|------------|
|  | <b>Count</b> |           | <b>%</b>   |
| I was told by a friend or family member                                | 50           |           | 17%        |
| At work  | 44           |           | 15%        |
| Advert in public amenities (eg. bathrooms)                             | 13           |           | 5%         |
| Advert in local newspaper  | 1            |           | 0%         |
| Hospital notice board  | 4            |           | 1%         |
| Through a school or college  | 5            |           | 2%         |
| Television   | 1            |           | 0%         |
| GP Notice board  | 16           |           | 6%         |
| Children's centre  | 4            |           | 1%         |
| Radio  | 0            |           | 0%         |
| Referred by someone else (eg. GP, Social worker, Police)               | 135          |           | 47%        |
| On public transport (eg. poster on a bus)                              | 2            |           | 1%         |
| Social media (eg. Facebook, Twitter)                                   | 23           |           | 8%         |
| Websites (eg. Google, BBC) Council offices                             | 30           |           | 10%        |
| Other  | 31           |           | 11%        |
| Did not answer   | 4            |           | 1%         |

| Do you feel like you got the right type of help / support? |       |             |
|--|-------|-------------|
|  | Count | n= 286<br>% |
| Yes, I got the right type of help / support                | 132   | 46%         |
| Somewhat, I did get some help / support                    | 109   | 38%         |
| No, I did not get the right help / support                 | 42    | 15%         |
| Prefer not to say  | 2     | 1%          |
| Did not answer   | 95    | 33%         |

| Do you feel like you got help / support at the right time? |       |             |
|--|-------|-------------|
|  | Count | n= 286<br>% |
| Yes  | 148   | 52%         |
| No   | 101   | 35%         |
| I don't know   | 36    | 13%         |
| Did not answer   | 95    | 33%         |

## Support for the family

We would like to know a bit about the type of support you may have been offered as a whole family. E.g. You, your partner/ex-partner and any children.

| Were any children involved offered support? |       |             |
|---|-------|-------------|
|   | Count | n= 380<br>% |
| Yes   | 75    | 20%         |
| No  | 188   | 49%         |
| I don't know                                | 11    | 3%          |
| Not applicable                              | 103   | 27%         |
| Did not answer                              | 3     | 1%          |

| Did the person who was abusive towards you get any help or support? |       |             |
|---|-------|-------------|
|   | Count | n= 380<br>% |
| Yes, they had to accept, it was mandatory                           | 18    | 5%          |
| Yes, they wanted to get help  | 4     | 1%          |
| No, it was offered but they didn't accept it                        | 62    | 16%         |
| No, they were not offered any help or support                       | 104   | 27%         |
| I don't know  | 191   | 50%         |
| Did not answer  | 1     | 0%          |

## The organisations and support available

| Please tick any organisations or services that you used or have been in touch with whilst experiencing domestic abuse. You don't have to have told them what was happening. |       | n=  | 380 |
|---|-------|-----|-----|
|   | Count | %   |     |
| Police  | 273   | 72% |     |
| Child's school  | 139   | 37% |     |
| College/University  | 42    | 11% |     |
| GP  | 219   | 58% |     |
| Hospital  | 107   | 28% |     |
| Probation service   | 11    | 3%  |     |
| Health visiting service   | 58    | 15% |     |
| Children's services   | 93    | 24% |     |
| Adult social care   | 22    | 6%  |     |
| Housing association/council housing department  | 101   | 27% |     |
| DWP/Job Centre  | 71    | 19% |     |
| Dentist   | 45    | 12% |     |
| Local bank branch   | 40    | 11% |     |
| Local services (e.g. hairdresser, barber, beauty therapist etc.)  | 53    | 14% |     |
| Religious establishment   | 18    | 5%  |     |
| Employer  | 139   | 37% |     |
| Drug or alcohol service   | 13    | 3%  |     |
| Mental health   | 119   | 31% |     |
| Solicitor/CAFCASS   | 116   | 31% |     |
| Other   | 35    | 9%  |     |
| None  | 36    | 9%  |     |
| Did not answer  | 3     | 1%  |     |

| Did any of the services/organisations ask you about your experience of domestic abuse? |     |       |     |       |     |              |    |                |    |
|--|-----|-------|-----|-------|-----|--------------|----|----------------|----|
|  |     | Yes   |     | No    |     | I don't know |    | Did not answer |    |
|  | n=  | Count | %   | Count | %   | Count        | %  | Count          | %  |
| Police   | 273 | 195   | 71% | 70    | 26% | 3            | 1% | 5              | 2% |
| Child's school   | 139 | 58    | 42% | 72    | 52% | 7            | 5% | 2              | 1% |
| College/University   | 42  | 10    | 24% | 30    | 71% | 1            | 2% | 1              | 2% |
| GP   | 219 | 111   | 51% | 102   | 47% | 4            | 2% | 2              | 1% |
| Hospital   | 107 | 50    | 47% | 54    | 50% | 2            | 2% | 1              | 1% |
| Probation service  | 11  | 6     | 55% | 4     | 36% | 0            | 0% | 1              | 9% |
| Health visiting service  | 58  | 28    | 48% | 24    | 41% | 4            | 7% | 2              | 3% |
| Children's services  | 93  | 66    | 71% | 22    | 24% | 3            | 3% | 2              | 2% |
| Adult social care  | 22  | 14    | 64% | 8     | 36% | 0            | 0% | 0              | 0% |
| Housing  | 101 | 56    | 55% | 41    | 41% | 3            | 3% | 1              | 1% |
| DWP/Job Centre   | 71  | 32    | 45% | 37    | 52% | 2            | 3% | 0              | 0% |
| Dentist  | 45  | 3     | 7%  | 41    | 91% | 1            | 2% | 0              | 0% |
| Local bank branch  | 40  | 9     | 23% | 31    | 78% | 0            | 0% | 0              | 0% |
| Local  | 53  | 9     | 17% | 43    | 81% | 0            | 0% | 1              | 2% |
| Religious  | 18  | 10    | 56% | 6     | 33% | 1            | 6% | 1              | 6% |
| Employer   | 139 | 80    | 58% | 56    | 40% | 2            | 1% | 1              | 1% |
| Drug or  | 13  | 7     | 54% | 6     | 46% | 0            | 0% | 0              | 0% |
| Mental health  | 119 | 83    | 70% | 34    | 29% | 1            | 1% | 1              | 1% |
| Solicitor/CAFCASS  | 116 | 89    | 77% | 26    | 22% | 0            | 0% | 1              | 1% |
| Other  | 35  | 29    | 83% | 4     | 11% | 2            | 6% | 0              | 0% |

For each of the following people/services/organisations please state whether you have already told them about the domestic abuse or whether you would tell them if they asked about it. Please tick the statement that most applies to you for each one. If any are not applicable to you then please tick N/A.

| Friend                             | n=    | 380 |
|------------------------------------|-------|-----|
|                                    | Count | %   |
| I've told them                     | 303   | 80% |
| I plan to tell them                | 1     | 0%  |
| I told them after they asked me    | 22    | 6%  |
| I would tell them if they asked me | 26    | 7%  |
| I would never tell them            | 12    | 3%  |
| Don't know                         | 4     | 1%  |
| N/A                                | 5     | 1%  |
| Did not answer                     | 7     | 2%  |

| Family member                      | n=    | 380 |
|------------------------------------|-------|-----|
|                                    | Count | %   |
| I've told them                     | 275   | 72% |
| I plan to tell them                | 1     | 0%  |
| I told them after they asked me    | 15    | 4%  |
| I would tell them if they asked me | 36    | 9%  |
| I would never tell them            | 32    | 8%  |
| Don't know                         | 9     | 2%  |
| N/A                                | 7     | 2%  |
| Did not answer                     | 5     | 1%  |

| A parent or carer                  | n=    | 380 |
|------------------------------------|-------|-----|
|                                    | Count | %   |
| I've told them                     | 202   | 53% |
| I plan to tell them                | 0     | 0%  |
| I told them after they asked me    | 11    | 3%  |
| I would tell them if they asked me | 28    | 7%  |
| I would never tell them            | 37    | 10% |
| Don't know                         | 9     | 2%  |
| N/A                                | 67    | 18% |
| Did not answer                     | 26    | 7%  |

| Police                             | n=    | 380 |
|------------------------------------|-------|-----|
|                                    | Count | %   |
| I've told them                     | 235   | 62% |
| I plan to tell them                | 1     | 0%  |
| I told them after they asked me    | 18    | 5%  |
| I would tell them if they asked me | 55    | 14% |
| I would never tell them            | 21    | 6%  |
| Don't know                         | 22    | 6%  |
| N/A                                | 19    | 5%  |
| Did not answer                     | 9     | 2%  |

| Child's school                     | n=    | 380 |
|------------------------------------|-------|-----|
|                                    | Count | %   |
| I've told them                     | 117   | 31% |
| I plan to tell them                | 1     | 0%  |
| I told them after they asked me    | 8     | 2%  |
| I would tell them if they asked me | 38    | 10% |
| I would never tell them            | 27    | 7%  |
| Don't know                         | 8     | 2%  |
| N/A                                | 153   | 40% |
| Did not answer                     | 28    | 7%  |

| <b>College/University</b>          | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 33           | 9%         |
| I plan to tell them                | 0            | 0%         |
| I told them after they asked me    | 3            | 1%         |
| I would tell them if they asked me | 39           | 10%        |
| I would never tell them            | 22           | 6%         |
| Don't know                         | 7            | 2%         |
| N/A                                | 233          | 61%        |
| Did not answer                     | 43           | 11%        |

| <b>GP</b>                          | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 174          | 46%        |
| I plan to tell them                | 2            | 1%         |
| I told them after they asked me    | 15           | 4%         |
| I would tell them if they asked me | 106          | 28%        |
| I would never tell them            | 11           | 3%         |
| Don't know                         | 18           | 5%         |
| N/A                                | 37           | 10%        |
| Did not answer                     | 17           | 4%         |

| <b>Hospital</b>                    | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 86           | 23%        |
| I plan to tell them                | 1            | 0%         |
| I told them after they asked me    | 18           | 5%         |
| I would tell them if they asked me | 99           | 26%        |
| I would never tell them            | 13           | 3%         |
| Don't know                         | 21           | 6%         |
| N/A                                | 111          | 29%        |
| Did not answer                     | 31           | 8%         |

| <b>Probation service</b>           | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 12           | 3%         |
| I plan to tell them                | 0            | 0%         |
| I told them after they asked me    | 2            | 1%         |
| I would tell them if they asked me | 24           | 6%         |
| I would never tell them            | 10           | 3%         |
| Don't know                         | 8            | 2%         |
| N/A                                | 274          | 72%        |
| Did not answer                     | 50           | 13%        |

| <b>Health visiting service</b>     | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 40           | 11%        |
| I plan to tell them                | 1            | 0%         |
| I told them after they asked me    | 6            | 2%         |
| I would tell them if they asked me | 40           | 11%        |
| I would never tell them            | 10           | 3%         |
| Don't know                         | 11           | 3%         |
| N/A                                | 227          | 60%        |
| Did not answer                     | 45           | 12%        |

| <b>Children's services</b>         | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 86           | 23%        |
| I plan to tell them                | 0            | 0%         |
| I told them after they asked me    | 15           | 4%         |
| I would tell them if they asked me | 32           | 8%         |
| I would never tell them            | 14           | 4%         |
| Don't know                         | 10           | 3%         |
| N/A                                | 184          | 48%        |
| Did not answer                     | 39           | 10%        |

| <b>Adult social care</b>           | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 30           | 8%         |
| I plan to tell them                | 0            | 0%         |
| I told them after they asked me    | 5            | 1%         |
| I would tell them if they asked me | 45           | 12%        |
| I would never tell them            | 14           | 4%         |
| Don't know                         | 9            | 2%         |
| N/A                                | 226          | 59%        |
| Did not answer                     | 51           | 13%        |

| <b>Housing association/council housing department</b> | <b>n=</b>    | <b>380</b> |
|---|--------------|------------|
|   | <b>Count</b> | <b>%</b>   |
| I've told them  | 99           | 26%        |
| I plan to tell them                                   | 0            | 0%         |
| I told them after they asked me                       | 3            | 1%         |
| I would tell them if they asked me                    | 39           | 10%        |
| I would never tell them                               | 20           | 5%         |
| Don't know  | 11           | 3%         |
| N/A   | 168          | 44%        |
| Did not answer  | 40           | 11%        |

| <b>DWP/Job Centre</b>              | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 57           | 15%        |
| I plan to tell them                | 2            | 1%         |
| I told them after they asked me    | 6            | 2%         |
| I would tell them if they asked me | 48           | 13%        |
| I would never tell them            | 32           | 8%         |
| Don't know                         | 11           | 3%         |
| N/A                                | 184          | 48%        |
| Did not answer                     | 40           | 11%        |

| <b>Dentist</b>                     | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 12           | 3%         |
| I plan to tell them                | 1            | 0%         |
| I told them after they asked me    | 7            | 2%         |
| I would tell them if they asked me | 50           | 13%        |
| I would never tell them            | 64           | 17%        |
| Don't know                         | 24           | 6%         |
| N/A                                | 175          | 46%        |
| Did not answer                     | 47           | 12%        |

| <b>Local bank branch</b>           | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 28           | 7%         |
| I plan to tell them                | 0            | 0%         |
| I told them after they asked me    | 6            | 2%         |
| I would tell them if they asked me | 36           | 9%         |
| I would never tell them            | 72           | 19%        |
| Don't know                         | 24           | 6%         |
| N/A                                | 166          | 44%        |
| Did not answer                     | 48           | 13%        |

| <b>Local services (eg. hairdresser, barber)</b> | <b>n=</b>    | <b>380</b> |
|---|--------------|------------|
|   | <b>Count</b> | <b>%</b>   |
| I've told them                                  | 28           | 7%         |
| I plan to tell them                             | 0            | 0%         |
| I told them after they asked me                 | 5            | 1%         |
| I would tell them if they asked me              | 43           | 11%        |
| I would never tell them                         | 72           | 19%        |
| Don't know                                      | 35           | 9%         |
| N/A   | 148          | 39%        |
| Did not answer                                  | 49           | 13%        |

| <b>Religious establishment</b>     | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 20           | 5%         |
| I plan to tell them                | 1            | 0%         |
| I told them after they asked me    | 3            | 1%         |
| I would tell them if they asked me | 32           | 8%         |
| I would never tell them            | 47           | 12%        |
| Don't know                         | 14           | 4%         |
| N/A                                | 214          | 56%        |
| Did not answer                     | 49           | 13%        |

| <b>Employer</b>                    | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 128          | 34%        |
| I plan to tell them                | 1            | 0%         |
| I told them after they asked me    | 12           | 3%         |
| I would tell them if they asked me | 61           | 16%        |
| I would never tell them            | 32           | 8%         |
| Don't know                         | 21           | 6%         |
| N/A                                | 85           | 22%        |
| Did not answer                     | 40           | 11%        |

| <b>Drug or alcohol service</b>     | <b>n=</b>    | <b>380</b> |
|------------------------------------|--------------|------------|
|                                    | <b>Count</b> | <b>%</b>   |
| I've told them                     | 13           | 3%         |
| I plan to tell them                | 0            | 0%         |
| I told them after they asked me    | 3            | 1%         |
| I would tell them if they asked me | 25           | 7%         |
| I would never tell them            | 12           | 3%         |
| Don't know                         | 7            | 2%         |
| N/A                                | 268          | 71%        |
| Did not answer                     | 52           | 14%        |

| <b>What type of support did/do you feel you need in relation to the abuse? Tick all that apply</b> | <b>n=</b>    | <b>380</b> |
|--|--------------|------------|
|  | <b>Count</b> | <b>%</b>   |
| Legal support  | 220          | 58%        |
| Financial advice   | 199          | 52%        |
| Someone to talk to in person   | 289          | 76%        |
| Support for my children  | 153          | 40%        |
| Support with parenting   | 80           | 21%        |
| Information and advice   | 233          | 61%        |
| Help for the person abusing me   | 78           | 21%        |
| Protection or security (e.g. panic alarm)  | 182          | 48%        |
| Housing  | 157          | 41%        |
| Mental health  | 231          | 61%        |
| Survivor support groups  | 167          | 44%        |
| Emotional  | 286          | 75%        |
| Counselling  | 267          | 70%        |
| Advocate on my behalf  | 132          | 35%        |
| Other  | 4            | 1%         |
| None - no support  | 24           | 6%         |
| Did not answer   | 3            | 1%         |



| What is/would be important to you when accessing support for domestic abuse? Tick all that apply. | n=    | 380 |
|---|-------|-----|
|   | Count | %   |
| Evening availability  | 191   | 50% |
| Text support  | 202   | 53% |
| 24 hour service   | 241   | 63% |
| Fixed appointments  | 111   | 29% |
| Drop in   | 199   | 52% |
| Disability access   | 43    | 11% |
| One to one support, face to face (in person)  | 284   | 75% |
| One to one support, virtual video chat (e.g. Zoom, Facetime, Skype)                               | 140   | 37% |
| Flexible service  | 220   | 58% |
| Support from someone who understands my own personal values                                       | 224   | 59% |
| Confidential  | 308   | 81% |
| Non-judgmental approach   | 323   | 85% |
| Different languages available   | 22    | 6%  |
| Support from someone who likes/sounds like me   | 65    | 17% |
| Support from a LGBT+ organisation   | 17    | 4%  |
| Help with transport   | 56    | 15% |
| Somewhere to meet in the community  | 109   | 29% |
| A women only space  | 172   | 45% |
| A men only space  | 17    | 4%  |
| Other   | 6     | 2%  |
| Did not answer  | 4     | 1%  |

## Demographic questions

| Do you have any dependent children?                           | n=    | 380 |
|---|-------|-----|
|   | Count | %   |
| Yes   | 174   | 46% |
| Yes, I have adult dependent children (e.g. have a disability) | 3     | 1%  |
| No, my children are now independent adults                    | 111   | 29% |
| No, I do not have any children                                | 78    | 21% |
| Prefer not to say   | 11    | 3%  |
| Did not answer  | 3     | 1%  |

| What is your ethnic group? You will be able to provide more detail in the next question. | n=    | 380 |
|--|-------|-----|
|  | Count | %   |
| White  | 337   | 89% |
| Mixed or Multiple ethnic   | 11    | 3%  |
| Asian or Asian British   | 15    | 4%  |
| Black, Black British, Caribbean or African   | 5     | 1%  |
| Other Ethnic group   | 1     | 0%  |
| Prefer not to say  | 6     | 2%  |
| Did not answer   | 5     | 1%  |

| Which one best describes your White ethnic group or background? | n=    | 337 |
|---|-------|-----|
|   | Count | %   |
| English, Welsh, Scottish, Northern Irish or British             | 321   | 95% |
| Irish   | 2     | 1%  |
| Gypsy or Irish Traveller  | 0     | 0%  |
| Roma  | 0     | 0%  |
| Any other White background                                      | 10    | 3%  |
| Did not answer  | 4     | 1%  |

| Which one best describes your Mixed or Multiple ethnic group or background? | n=    | 11  |
|---|-------|-----|
|   | Count | %   |
| White and Black Caribbean   | 4     | 36% |
| White and Black African   | 2     | 18% |
| White and Asian   | 1     | 9%  |
| Any other Mixed or Multiple background                                      | 3     | 27% |
| Did not answer  | 1     | 9%  |

| Which one best describes your Asian or Asian British ethnic group or background? |       | n= | 15  |
|--|-------|----|-----|
|  | Count |    | %   |
| Indian   | 4     |    | 27% |
| Pakistani  | 8     |    | 53% |
| Bangladeshi  | 3     |    | 20% |
| Chinese  | 0     |    | 0%  |
| Any other Asian background   | 0     |    | 0%  |
| Did not answer   | 0     |    | 0%  |

| Which one best describes your Black, Black British, Caribbean or African ethnic group or background? |       | n= | 5   |
|--|-------|----|-----|
|  | Count |    | %   |
| Caribbean  | 2     |    | 40% |
| African  | 2     |    | 40% |
| Any other Black, Black British or Caribbean background   | 1     |    | 20% |
| Did not answer   | 0     |    | 0%  |

| Which one best describes your other ethnic group or background? |       | n= | 1    |
|---|-------|----|------|
|   | Count |    | %    |
| Arab  | 0     |    | 0%   |
| Any other ethnic group  | 1     |    | 100% |
| Did not answer  | 0     |    | 0%   |

| What best describes your gender? |       | n= | 380 |
|----------------------------------|-------|----|-----|
|                                  | Count |    | %   |
| Woman                            | 357   |    | 94% |
| Man                              | 15    |    | 4%  |
| Non-Binary                       | 1     |    | 0%  |
| Prefer not to say                | 3     |    | 1%  |
| Prefer to self describe          | 1     |    | 0%  |
| Did not answer                   | 3     |    | 1%  |

| Is your gender identity the same as the sex you were assigned at birth? |       | n= | 380 |
|---|-------|----|-----|
|   | Count |    | %   |
| Yes   | 365   |    | 96% |
| No  | 2     |    | 1%  |
| Prefer not to say   | 4     |    | 1%  |
| Did not answer  | 9     |    | 2%  |

| What is your sexual orientation? |       | n= | 380 |
|----------------------------------|-------|----|-----|
|                                  | Count |    | %   |
| Bisexual or Pansexual            | 25    |    | 7%  |
| Gay or Lesbian                   | 2     |    | 1%  |
| Heterosexual / 'Straight'        | 332   |    | 87% |
| Prefer not to say                | 13    |    | 3%  |
| Prefer to self describe          | 4     |    | 1%  |
| Did not answer                   | 4     |    | 1%  |

| Are you disabled or do you have a long-term illness or health concern (physical and/or mental health)? |       | n= | 380 |
|--|-------|----|-----|
|  | Count |    | %   |
| Yes  | 156   |    | 41% |
| No   | 204   |    | 54% |
| Don't know   | 7     |    | 2%  |
| Prefer not to say  | 8     |    | 2%  |
| Did not answer   | 5     |    | 1%  |