
Insights Victims of Sexual Violence dataset 2023-24



**Ending
domestic
abuse**

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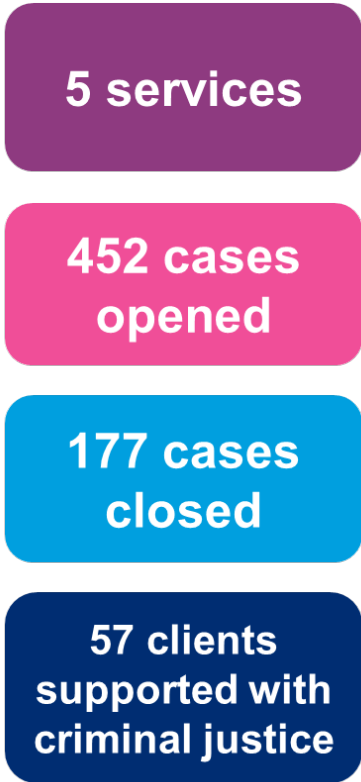
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About this dataset

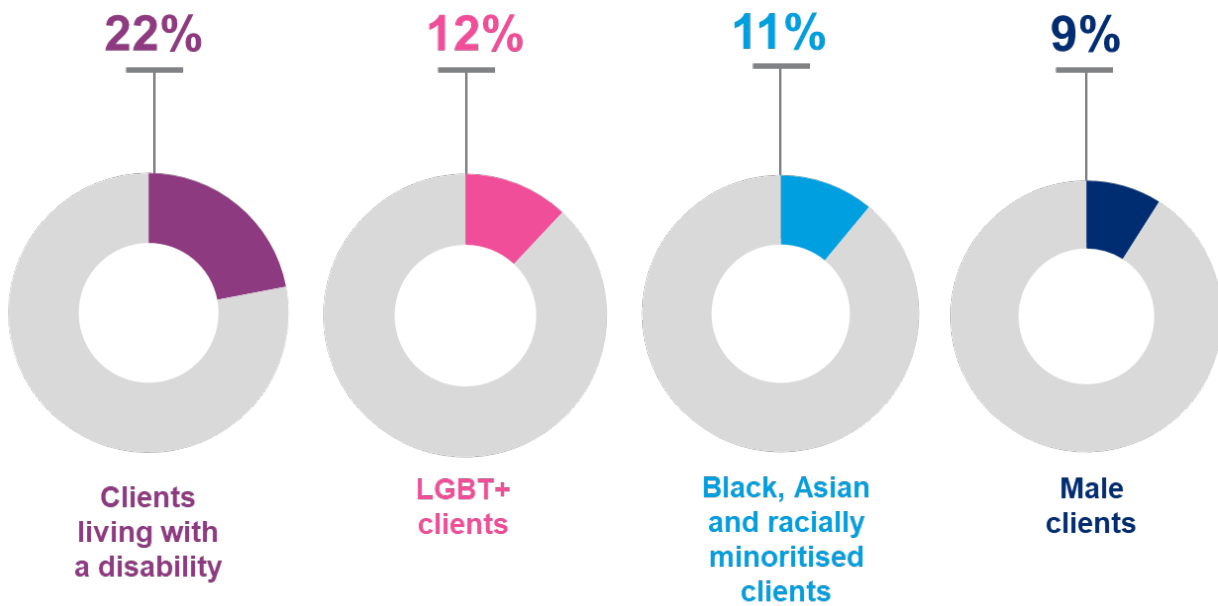
This data report forms part of a series of publications from SafeLives' Insights dataset. It contains 452 unique individual cases at intake and 177 matched cases at exit, drawn from 5 sexual violence services which used the SafeLives Insights outcome measurement service between April 2023 and March 2024.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

At a glance



Proportion of clients from diverse client groups





Sexual Violence Service

If a service were to support 100 people across the year...



Who are they?



38 will be supported for historic/non-recent abuse

52 will be referred by the Police



66 will be over 18 years old



22 will have a disability



46 adults will have a diagnosed mental health condition



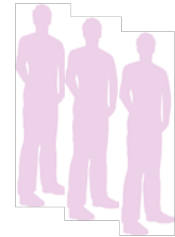
33 will be under 18 years old

Who else is involved?



95 have a male perpetrator

27 abused by a current or ex-intimate partner



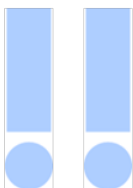
21 will be living with the perpetrator when the abuse occurred



19 abused by an acquaintance

7 will have multiple perpetrators

What have they experienced?



33 experienced multiple incidents of sexual abuse

10 will also be experiencing domestic abuse



46 subjected to an adult sex offence of rape



9 have had initial contact with perpetrator over internet/social media



10 will have experienced 4+ ACEs



45 had other SV interventions
18 had a STI screening
9 had a emergency medical intervention
9 had post-exposure prophylaxis



Sexual Violence Service

If a service were to support 100 people across the year...



What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need



27 direct contacts over a 30 week period



45 will be supported with their mental health



Adults will be supported with their safety



22 will have had a forensic examination with the police



32 will be supported with criminal justice



13 will have had support through updates about court outcomes being provided



28 will have had a NFA police report



17 will have had their perpetrator been found guilty

11 will have had support with preparing for trial

11 will have had support attending hearings

What did they say as they left the service?

The following includes adults only as children are not asked the client reported outcomes section. Numbers below based on those clients who answered each question



68 will have an improved quality of life

63 will feel optimistic about the future



56 will be satisfied with the police response



77 will have an improved sense of wellbeing

"Speaking to ISVA has helped me understand what has happened to me and deal with things that I didnt understand before. I know of my rights more and how to keep myself safe"

- a survivor



7 will NOT be satisfied with the criminal justice response



74 will feel more confident



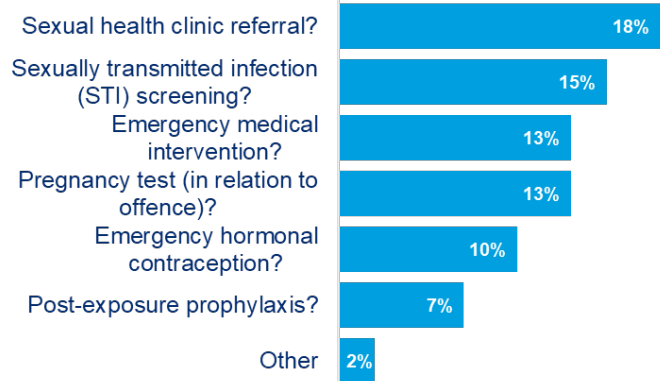
72 will feel safer at home

Key findings



One in three (33%) clients were **under the age of 18**, an increase from last years 26%

Proportion of clients with actions required at intake:



The results for **32%** of clients supported with criminal justice were police reports with no further action (NFA)



Of clients who received NFA **82%** of cases were due to police withdrawing the case



At exit **92%** of clients had not experienced any further abuse since intake or their last review



Service inputs

Cases used in the analysis

Intake forms

452

In the period April 2023 to March 2024, caseworkers submitted 452 intake forms for clients entering sexual violence services.

These forms contain information about client demographics, and the characteristics of the abuse that clients accessing sexual violence services are experiencing.

For the period April 2022 to March 2023 there were 502 forms submitted and for the period April 2021 to March 2022 there were 770 forms submitted.

Exit forms

177

Caseworkers submitted 177 exit forms for clients leaving sexual violence services for the period April 2022 to March 2023.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2023 to March 2024.

For the period April 2022 to March 2023 there were 248 exit forms submitted and for the period April 2021 to March 2022 there were 629 exit forms submitted.

Criminal justice forms

57

Caseworkers supported 57 clients with criminal justice for the period April 2023 to March 2024.

These forms provide information on the outcomes of any criminal justice interventions at exit, as well as support provided by caseworkers during the criminal justice process.

For the period April 2022 to March 2023 there were 136 criminal justice forms submitted and for the period April 2021 to March 2022 there were 432 criminal justice forms submitted.

Referral status	2024		2023	2022
	n=	452	502	770
	Count	%	%	%
New client	386	85%	88%	90%
Repeat to service	61	13%	10%	7%
Continuing case	5	1%	2%	3%
Total	452			

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred to a different team within the same service.

Referral route	2024		2023	2022
	n=	452	502	770
	Count	%	%	%
Police (ADT)	32	7%	18%	45%
Police (direct)	204	45%	33%	26%
Marac	4	1%	1%	0%
Self	23	5%	3%	5%
Idva	4	1%	1%	3%
Refuge	0	0%	0%	0%
Outreach	0	0%	0%	0%
Helpline	15	3%	3%	1%
SARC	119	26%	30%	9%
Rape Crisis	1	0%	0%	0%
Health	4	1%	0%	1%
Hospital - Emergency department	2	0%	1%	0%
Hospital - Maternity	0	0%	0%	0%
Community health	0	0%	0%	0%
Mental health	7	2%	1%	1%
Drug services	0	0%	0%	0%
Alcohol services	0	0%	0%	0%
Housing	0	0%	0%	0%
Education	2	0%	1%	1%
Children's social services	3	1%	1%	1%
Adult social services	2	0%	1%	0%
MASH	1	0%	0%	0%
Probation	2	0%	0%	0%
Community Rehabilitation Company (CRC)	0	0%	0%	0%
Other DVA & SV services (external)	1	0%	1%	1%
Other DVA & SV services (internal)	3	1%	1%	2%
Specialist services	5	1%	1%	0%
Other	18	4%	4%	2%
Don't know	0	0%	0%	0%

	2024	2023	2022
For referrals received through a single-point of contact	n= 452	502	770
Initial referral route	Count	%	%
Police (ADT)	7	2%	7%
Police (direct)	68	15%	8%
Marac	1	0%	0%
Self	24	5%	3%
Idva	2	0%	0%
Refuge	1	0%	0%
Outreach	0	0%	0%
Helpline	4	1%	0%
SARC	45	10%	4%
Rape Crisis	0	0%	0%
Health	0	0%	0%
Hospital - Emergency department	1	0%	0%
Hospital - Maternity	0	0%	0%
Community health	0	0%	0%
Mental health	3	1%	1%
Drug services	0	0%	0%
Alcohol services	0	0%	0%
Housing	0	0%	0%
Education	0	0%	0%
Children's social services	0	0%	1%
Adult social services	1	0%	0%
MASH	0	0%	0%
Probation	0	0%	0%
Community Rehabilitation Company (CRC)	0	0%	0%
Other DVA & SV services (external)	0	0%	1%
Other DVA & SV services (internal)	0	0%	0%
Specialist services	2	0%	1%
Other	10	2%	1%
Don't know	0	0%	0%
Missing	283	63%	50%

Client profile

Socio-demographic description of client accessing sexual violence services

(Information captured at intake, number of individual clients (n) = 446)

	2024	2023	2022
Ages of all clients	n= 446	499	763
	Count	%	%
<18	149	33%	29%
18-20	51	11%	12%
21-30	108	24%	26%
31-40	77	17%	17%
41-50	39	9%	11%
51-60	14	3%	5%
61+	8	2%	1%
Average age of client	26	27	27

	2024	2023	2022
Ages of children and young people (CYP)	n= 149	131	219
	Count	%	%
Under 3 years old	0	0%	0%
3-5 years old	2	1%	4%
6-8 years old	2	1%	4%
9-11 years old	10	7%	7%
12-15 years old	74	50%	44%
16-17 years old	61	41%	42%

	2024	2023	2022
Sex assigned at birth	n= 446	499	763
	Count	%	%
Female	407	91%	86%
Male	37	8%	13%
Intersex	1	0%	0%
Not disclosed	1	0%	0%
Don't know	0	0%	1%

	2024	2023	2022
Which of the following describes how the client thinks of themselves?	n= 446	499	763
	Count	%	%
Female	392	88%	83%
Male	39	9%	13%
In another way	4	1%	1%
Not disclosed	0	0%	0%
Don't know	1	0%	1%
Not gender assigned at birth	21	5%	4%
Missing	10	2%	2%

	2024		2023	2022
Sexual Orientation	n=	358	414	635
	Count	%	%	%
Heterosexual	267	75%	78%	77%
Total LBG+	44	12%	11%	15%
Bisexual	25	7%	7%	9%
Gay	8	2%	1%	2%
Lesbian	5	1%	2%	1%
Other	6	2%	2%	2%
Not disclosed	15	4%	4%	3%
Don't know	21	6%	5%	3%
Missing	11	3%	2%	2%

	2024		2023	2022
Ethnicity	n=	446	499	763
	Count	%	%	%
White	373	84%	83%	90%
English/ Welsh / Scottish / Northern Irish / British	345	77%	79%	88%
Irish	1	0%	0%	0%
Gypsy or Irish Traveller	2	0%	0%	0%
Any other White background	25	6%	4%	2%
Mixed / Multiple ethnic groups	12	3%	2%	2%
White and Black Caribbean	5	1%	1%	0%
White and Black African	1	0%	0%	0%
White and Asian	4	1%	1%	1%
Any other Mixed/ Multiple ethnic background	2	0%	1%	1%
Asian / Asian British	20	4%	5%	2%
Indian	15	3%	3%	0%
Pakistani	3	1%	1%	1%
Bangladeshi	1	0%	0%	0%
Chinese	0	0%	0%	0%
Any other Asian background	1	0%	1%	1%
Black / African / Caribbean / Black British	17	4%	3%	0%
African	12	3%	2%	0%
Caribbean	5	1%	1%	0%
Any other Black / African / Caribbean background	0	0%	1%	0%
Other ethnic group	0	0%	1%	1%
Arab	0	0%	0%	0%
Any other ethnic group	0	0%	1%	0%
Total Black, Asian and racially minoritised people	51	11%	12%	5%
Not disclosed	5	1%	1%	0%
Don't know	7	2%	1%	1%
Missing	12	3%	3%	4%

	2024		2023	2022
Is the client pregnant?	n=	446	499	763
	Count	%	%	%
Yes	10	2%	2%	2%
No	376	84%	92%	88%
Don't know	32	7%	3%	3%
Missing	28	6%	3%	6%

	2024		2023	2022
Does the client have a disability?	n=	446	499	763
	Count	%	%	%
Yes	100	22%	20%	16%
No	287	64%	72%	73%
Don't know	30	7%	5%	5%
Missing	29	7%	3%	6%

	2024		2023	2022
If yes, what type?	n=	100	98	123
	Count	%	%	%
Physical	20	20%	33%	36%
Learning disability	45	45%	31%	26%
Learning difficulty	33	33%	33%	23%
Neurological condition	13	13%	11%	19%
Progressive illness	1	1%	6%	3%
Organ specific	1	1%	1%	1%
Mental health impairment	63	63%	37%	15%
Sensory disability	1	1%	6%	7%
Other	29	29%	27%	7%
Don't know	0	0%	0%	0%
Missing	0	0%	0%	0%

Current employment situation	2024		2023	2022
	Count	n=	%	%
Unemployed	90	446	20%	23%
Retired	4	446	1%	1%
Part-time employment	38	446	9%	12%
Full-time employment	108	446	24%	23%
Self-employed	2	446	0%	2%
Volunteering	1	446	0%	1%
Full-time education	118	446	26%	27%
In education or training	33	446	7%	5%
Stay at home parent	6	446	1%	3%
Other	8	446	2%	3%
Not disclosed	2	446	0%	1%
Don't know	39	446	9%	4%
Missing	18	446	4%	6%

Current financial situation	2024		2023	2022
	Count	n=	%	%
Significant financial problems	9	302	3%	2%
Unable to pay for essentials	13	302	4%	2%
Managing essentials but nothing left over	40	302	13%	23%
Comfortably managing	59	302	20%	28%
No financial concerns	97	302	32%	28%
Don't know	9	302	3%	3%
Missing	14	302	5%	5%

Has the client experienced an Adverse Childhood Experiences (ACE)? - Adults	2024		2023	2022
	Count	n=	%	%
Yes	57	302	19%	30%
No	63	302	21%	22%
Don't know	133	302	44%	34%
Missing	48	302	16%	13%

Adverse Childhood Experiences (ACEs) - Adults	2024		2023	2022
	Count	n=	%	%
None	63	120	53%	41%
Verbal abuse	10	120	8%	14%
Direct physical abuse	9	120	8%	13%
Sexual abuse	50	120	42%	32%
Parental separation	9	120	8%	20%
Domestic abuse (exposure)	15	120	13%	14%
Mental illness	6	120	5%	7%
Alcohol abuse	8	120	7%	6%
Drug abuse	2	120	2%	3%
Incarceration of adults within household	1	120	1%	1%
Average number experienced		1.9	1.7	1.8
Number of adult clients experiencing four or more	10	120	8%	7%

Average number experienced (mean) refers to cases where at least one ACE was recorded

Has the client experienced an Adverse Childhood Experiences (ACE)? - Children	2024		2023	2022
	Count	n=	%	%
Yes	27	150	18%	26%
No	34	150	23%	39%
Don't know	47	150	31%	19%
Missing	42	150	28%	16%

Adverse Childhood Experiences (ACEs) - Children	2024		2023	2022
	Count	n=	%	%
None	34	61	56%	60%
Verbal abuse	1	61	2%	6%
Direct physical abuse	0	61	0%	3%
Sexual abuse	6	61	10%	6%
Parental separation	16	61	26%	26%
Domestic abuse (exposure)	6	61	10%	13%
Mental illness	1	61	2%	5%
Alcohol abuse	0	61	0%	10%
Drug abuse	2	61	3%	5%
Incarceration of adults within household	1	61	2%	2%
Average number experienced		1.2	1.3	1.9
Number of child clients experiencing four or more	0	61	0%	6%

Average number experienced (mean) refers to cases where at least one ACE was recorded

History of abuse at intake
(Information captured at intake, n = 452)

	2024		2023	2022
Indicate the type of sexual offence the victim has been subjected to:	n=	452	502	770
	Count	%	%	%
Adult sex offences	373	83%	83%	68%
Rape	236	63%	60%	61%
Assault by penetration	76	20%	16%	13%
Sexual assault	147	39%	38%	29%
Sexual harassment	10	3%	4%	0%
Forced to perform sexual acts	24	6%	4%	3%
Sexual abuse (childhood)	18	5%	5%	6%
Forced to perform sex work	2	1%	1%	0%
Grooming	5	1%	3%	2%
Trafficking	1	0%	0%	0%
Administered a substance to incite sexual activity	4	1%	0%	1%
Interfamilial sexual abuse	5	1%	2%	0%
Exposure	3	1%	0%	1%
Voyeurism	1	0%	1%	1%
FGM	0	0%	0%	0%
Other	14	4%	5%	4%
Child sex offences	106	23%	28%	39%
Rape	47	44%	44%	50%
Assault by penetration	19	18%	13%	19%
Sexual assault	40	38%	54%	44%
Sexual harassment	5	5%	5%	0%
Forced to perform sexual acts	13	12%	11%	7%
Forced to watch sexual activity	4	4%	1%	2%
Forced to engage in sexual activity by other child or young person	1	1%	4%	2%
Interfamilial sexual abuse	17	16%	8%	8%
Exposure	0	0%	0%	1%
Voyeurism	1	1%	0%	1%
Other	6	6%	6%	5%
Sexual exploitation of children	18	4%	4%	3%
Grooming	17	94%	81%	82%
Trafficking	2	11%	5%	0%
Administered a substance to incite sexual activity	4	22%	5%	9%
Forced to perform sex work	2	11%	5%	14%
Other	0	0%	14%	14%
Missing	23	5%	3%	4%

	2024		2023	2022
Time since incident occurred	n=	452	502	770
	Count	%	%	%
Within 7 days	29	6%	7%	7%
Within the last month	70	15%	12%	10%
1-6 months	123	27%	29%	25%
6-12 months	58	13%	10%	10%
1-5 years	43	10%	14%	16%
5-10 years	25	6%	6%	8%
10+ years	70	15%	17%	18%
Missing	34	8%	6%	5%

	2024		2023	2022
Primarily supporting current or historic abuse	n=	452	502	770
	Count	%	%	%
Current	231	51%	47%	47%
Historic/non-recent	174	38%	45%	45%
Both, current & historic/non-recent	17	4%	3%	3%
Don't know	0	0%	0%	0%
Missing	30	7%	4%	4%

	2024		2023	2022
Pattern of sexual violence or abuse	n=	452	502	770
	Count	%	%	%
One-off incident	206	46%	46%	46%
Multiple incidents	149	33%	36%	34%
Ongoing pattern of abuse	23	5%	8%	11%
Don't know	43	10%	7%	5%
Missing	31	7%	4%	4%

Relationship to primary perpetrator	2024		2023	2022	
	Count	%	Count	%	
			n= 452	n= 502	n= 770
Current intimate partner	7	2%	1%	3%	
Ex-intimate partner	113	25%	29%	24%	
Mother	2	0%	0%	0%	
Step-mother	0	0%	0%	0%	
Father	19	4%	4%	3%	
Step-father	13	3%	5%	4%	
Grandmother	0	0%	0%	0%	
Grandfather	6	1%	2%	2%	
Child (under 18) biological	2	0%	1%	0%	
Child (under 18) step-child	1	0%	0%	0%	
Child (over 18) biological	0	0%	0%	0%	
Child (over 18) step-child	0	0%	0%	0%	
Brother	6	1%	1%	2%	
Sister	4	1%	0%	1%	
Step-brother	5	1%	0%	1%	
Step-sister	0	0%	0%	0%	
Other family member	35	8%	7%	7%	
Friend	25	6%	6%	12%	
Colleague	9	2%	2%	2%	
Neighbour	6	1%	1%	1%	
Acquaintance	86	19%	16%	13%	
Stranger (1)	61	13%	12%	11%	
Stranger (2)	10	2%	0%	0%	
Other	22	5%	5%	5%	
Don't know	5	1%	3%	4%	
Missing	0	0%	0%	0%	

Is the client currently experiencing other types of abuse?	2024		2023	2022	
	Count	%	Count	%	
			n= 452	n= 502	n= 770
Yes, domestic abuse	46	10%	10%	6%	
Yes, other	3	1%	2%	2%	
No	302	67%	76%	81%	
Don't know	67	15%	8%	6%	
Missing	34	8%	4%	4%	

Forms of domestic abuse experiencing	2024		2023	2022	
	Count	%	Count	%	
			n= 46	n= 50	n= 46
Physical	26	57%	52%	33%	
Sexual	22	48%	40%	26%	
Harrassment and stalking	17	37%	50%	22%	
Jealous, controlling and coercive behaviour	39	85%	70%	50%	
Don't know	1	2%	10%	17%	
Missing	0	0%	0%	0%	

Forms of 'other' abuse experienced	2024		2023	2022	
	Count	%	Count	%	
			n= 3	n= 9	n= 14
Neglect	0	0%	0%	14%	
Emotional abuse	1	33%	56%	36%	
Physical abuse	1	33%	33%	7%	
Financial abuse	0	0%	11%	14%	
Other	1	33%	56%	50%	
Don't know	0	0%	0%	7%	
Missing	1	33%	0%	0%	

2024						
Have you identified other forms of abuse the client is at risk of?	Forced marriage		'Honour'-based violence		FGM	
	Count	%	Count	%	Count	%
Yes	0	0%	1	0%	0	0%
No	416	92%	414	92%	414	92%
Don't know	1	0%	1	0%	1	0%
Missing	35	8%	36	8%	37	8%

2023			
Have you identified other forms of abuse the client is at risk of?	n= 502		
	Forced marriage	'Honour'-based violence	FGM
	%	%	%
Yes	0%	0%	1%
No	90%	90%	86%
Don't know	1%	2%	1%
Missing	9%	9%	9%

	2024		2023	2022
Primary perpetrator information				
Sex assigned to perpetrator at birth	n=		452	502
	Count	%	%	%
Male	431	95%	94%	88%
Female	10	2%	2%	4%
Intersex	1	0%	0%	0%
Not disclosed	2	0%	0%	0%
Don't know	5	1%	1%	2%
Missing	3	1%	2%	6%

	2024		2023	2022
Does the perpetrator have multiple victims?				
	n=		452	502
	Count	%	%	%
Yes	65	14%	16%	12%
No	142	31%	45%	49%
Don't know	237	52%	37%	35%
Missing	8	2%	3%	4%

	2024		2023	2022
Are there multiple perpetrators?				
	n=		452	502
	Count	%	%	%
Yes	33	7%	5%	7%
No	358	79%	85%	83%
Don't know	54	12%	6%	6%
Missing	7	2%	3%	4%

	2024		2023	2022
Relationshipship to multiple perpetrator/s				
	n=		33	27
	Count	%	%	%
Current intimate partner	0	0%	0%	0%
Ex-intimate partner	3	9%	19%	7%
Mother	0	0%	0%	4%
Step-mother	0	0%	0%	0%
Father	0	0%	4%	0%
Step-father	0	0%	4%	2%
Grandmother	0	0%	0%	2%
Grandfather	0	0%	0%	4%
Child (under 18) biological	0	0%	0%	0%
Child (under 18) step-child	0	0%	0%	0%
Child (over 18) biological	0	0%	4%	0%
Child (over 18) step-child	0	0%	0%	0%
Brother	1	3%	0%	2%
Sister	0	0%	0%	0%
Step-brother	0	0%	0%	2%
Step-sister	0	0%	0%	0%
Other family member	1	3%	11%	7%
Friend	2	6%	22%	7%
Colleague	1	3%	4%	2%
Neighbour	0	0%	0%	0%
Acquaintance	10	30%	15%	20%
Stranger (1)	9	27%	7%	20%
Stranger (2)	6	18%	11%	17%
Other	3	9%	4%	15%
Don't know	1	3%	4%	4%
Missing	0	0%	0%	0%

	2024		2023	2022
Was the client living with the perpetrator when abuse occurred?				
	n=		452	502
	Count	%	%	%
Living together	87	19%	23%	22%
Living together intermittently	8	2%	3%	4%
Not living together	209	46%	44%	45%
Not applicable	101	22%	18%	17%
Don't know	40	9%	9%	8%
Missing	7	2%	3%	3%

2024								
Contact location								
n= 452								
Yes		No		Don't Know		Missing		
Count	%	Count	%	Count	%	Count	%	
Did the client and perpetrator make initial contact over internet/social media?	40	9%	273	60%	129	29%	10	2%
Did the incident happen abroad?	10	2%	417	92%	12	3%	13	3%

2023				
Contact location				
n= 502				
Yes		No		Don't Know
Count	%	Count	%	Count
Did the client and perpetrator make initial contact over internet/social media?	5%	68%	24%	4%
Did the incident happen abroad?	2%	92%	3%	3%

Client needs at intake

(Information captured at intake, n = 302)

2024									
Actions required on intake - All clients								n=	248
	Yes		No		Don't Know		Missing		
	Count	%	Count	%	Count	%	Count	%	
Emergency medical intervention?	32	13%	104	42%	61	25%	51	21%	
Post-exposure prophylaxis?	17	7%	104	42%	70	28%	57	23%	
Pregnancy test (in relation to offence)?	31	13%	99	40%	63	25%	55	22%	
Emergency hormonal contraception?	24	10%	99	40%	71	29%	54	22%	
Sexual health clinic referral?	45	18%	81	33%	67	27%	55	22%	
Sexually transmitted infection (STI) screening?	37	15%	81	33%	73	29%	57	23%	
Other	4	2%	93	38%	57	23%	94	38%	

2023					
Actions required on intake - All clients				n=	257
	Yes	No	Don't Know	Missing	
	%	%	%	%	
Emergency medical intervention?	12%	60%	15%	12%	
Post-exposure prophylaxis?	4%	58%	22%	16%	
Pregnancy test (in relation to offence)?	6%	57%	21%	16%	
Emergency hormonal contraception?	4%	56%	23%	17%	
Sexual health clinic referral?	18%	48%	18%	16%	
Sexually transmitted infection (STI) screening?	15%	48%	21%	16%	
Other	2%	39%	15%	43%	

Adult clients									
2024									
Summary of client needs at intake								n=	302
	Yes		No		Don't know		Missing		
	Count	%	Count	%	Count	%	Count	%	
Alcohol misuse	18	6%	210	70%	66	22%	8	3%	
Drug misuse	12	4%	215	71%	65	22%	10	3%	
Employment, education and training	98	32%	151	50%	42	14%	11	4%	
Finance, benefits and debt	22	7%	196	65%	9	3%	14	5%	
Housing	23	8%	261	86%	10	3%	8	3%	
Immigration	4	1%	282	93%	3	1%	13	4%	
Mental health	232	77%	36	12%	26	9%	8	3%	
Physical health	101	33%	157	52%	34	11%	10	3%	
Social and community support	107	35%	145	48%	38	13%	12	4%	

2023					
Summary of client needs at intake				n=	370
	Yes	No	Don't know	Missing	
	%	%	%	%	
Alcohol misuse	3%	73%	20%	4%	
Drug misuse	5%	76%	14%	4%	
Employment, education and training	35%	49%	12%	3%	
Finance, benefits and debt	4%	71%	3%	4%	
Housing	4%	86%	6%	3%	
Immigration	1%	94%	2%	3%	
Mental health	68%	21%	6%	5%	
Physical health	27%	59%	11%	4%	
Social and community support	39%	44%	14%	4%	

Current drug use	2024		2023	2022
	n=	302	370	551
	Count	%	%	%
Excessive	3	1%	0%	0%
High	5	2%	1%	1%
Moderate	4	1%	4%	3%
Low	13	4%	5%	6%
None	202	67%	71%	77%
Don't know	65	22%	14%	8%
Missing	10	3%	4%	4%

Current alcohol use	2024		2023	2022
	n=	302	370	551
	Count	%	%	%
Excessive	8	3%	1%	2%
High	10	3%	3%	3%
Moderate	19	6%	6%	12%
Low	48	16%	19%	35%
None	143	47%	48%	35%
Don't know	66	22%	20%	9%
Missing	8	3%	4%	4%

	2024	2023	2022
Mental health needs			
Current mental health	n= 302	370	551
	Count	%	%
Poor	96	32%	24%
Fair	136	45%	45%
Good	30	10%	18%
Very good	5	2%	3%
Excellent	1	0%	0%
Don't know	26	9%	6%
Missing	8	3%	7%

	2024	2023	2022
Is the client experiencing any of the following?	n= 302	370	551
	Count	%	%
Depression	154	51%	40%
Anxiety	180	60%	54%
Self harm	51	17%	8%
Suicidal thoughts	62	21%	15%
Suicidal behaviours	16	5%	3%
Emotional instability	74	25%	19%
Trouble sleeping	115	38%	36%
Problems with eating	72	24%	18%
Flashbacks	83	27%	23%
Other	41	14%	10%
None	12	4%	7%
Don't know	39	13%	11%
Missing	24	8%	9%

	2024	2023	2022
Does the client have a diagnosed mental health condition?	n= 302	370	551
	Count	%	%
Yes	140	46%	39%
No	97	32%	42%
Don't know	56	19%	15%
Missing	9	3%	4%

	2024	2023	2022
Diagnosed mental health conditions	n= 140	146	291
	Count	%	%
Anxiety disorder	95	68%	60%
Bipolar disorder	10	7%	14%
Autistic spectrum disorder	22	16%	8%
Eating disorder	3	2%	1%
Depression	98	70%	58%
DID/DPD	0	0%	1%
Obsessive compulsive disorder	2	1%	2%
Personality disorders	15	11%	14%
PTSD	25	18%	16%
Schizophrenia	7	5%	3%
Other	32	23%	22%
Don't know	1	1%	2%
Missing	0	0%	0%

	2024	2023	2022
Current housing	n= 302	370	551
	Count	%	%
Homeless	5	2%	1%
Transitory	5	2%	3%
Unsustainable	13	4%	2%
Temporary	13	4%	3%
Secure	248	82%	84%
Don't know	10	3%	3%
Missing	8	3%	4%

	2024	2023	2022
Type of temporary housing	n= 13	21	17
	Count	%	%
Council short-term	2	15%	0%
Other short-term	11	85%	94%
Don't know	0	0%	6%
Missing	0	0%	0%

	2024	2023	2022
Current physical health	n= 302	370	551
	Count	%	%
Poor	23	8%	4%
Fair	78	26%	18%
Good	114	38%	40%
Very good	25	8%	13%
Excellent	18	6%	10%
Don't know	34	11%	10%
Missing	10	3%	5%

	2024		2023	2022
Current employment, education and training	n=	302	370	551
	Count	%	%	%
None	95	31%	33%	34%
Occasional	3	1%	2%	1%
Some sustained	10	3%	3%	5%
Sustained	84	28%	22%	17%
Sustained and fulfilling	57	19%	24%	33%
Don't know	42	14%	12%	5%
Missing	11	4%	3%	4%

	2024		2023	2022
Does the client have access to public funds?	n=	302	370	551
	Count	%	%	%
Yes	262	87%	65%	62%
No	13	4%	17%	25%
Don't know	16	5%	15%	9%
Missing	11	4%	4%	4%

	2024		2023	2022
Current social and community support	n=	302	370	551
	Count	%	%	%
No social contact	5	2%	3%	3%
Negative social contacts	4	1%	1%	1%
Some positive contacts	98	32%	35%	40%
Majority positive contacts	123	41%	37%	33%
All positive and strong community links	22	7%	7%	11%
Don't know	38	13%	14%	7%
Missing	12	4%	4%	4%

	2024		2023	2022
Current immigration issues	n=	302	370	551
	Count	%	%	%
Yes	4	1%	1%	1%
No	282	93%	94%	94%
Don't know	3	1%	2%	1%
Missing	13	4%	3%	4%

	2024		2023	2022
Does the client need to apply for indefinite leave to remain?	n=	302	370	551
	Count	%	%	%
Yes	7	2%	5%	4%
No	282	93%	90%	91%
Don't know	1	0%	2%	1%
Missing	12	4%	3%	4%

	2024		2023	2022
Is the client dependent on the perpetrator for a visa?	n=	302	370	551
	Count	%	%	%
Yes	4	1%	1%	2%
No	285	94%	95%	94%
Don't know	1	0%	1%	1%
Missing	12	4%	3%	4%

Children and Young People (CYP) clients						
2024						
Concerns identified	Yes		No		Missing	
	Count	%	Count	%	Count	%
Child's safety	16	11%	117	78%	17	11%
Physical health	21	5%	123	82%	19	13%
Mental Health	22	45%	64	43%	18	12%
Coping strategies	23	29%	88	59%	19	13%
Living or learning environment	24	7%	120	80%	19	13%
Relationship with family members	25	14%	110	73%	19	13%
Relationship with others	26	3%	126	84%	19	13%

2023			
Concerns identified	n= 132		
	Yes	No	Missing
	%	%	%
Child's safety	15%	77%	8%
Physical health	8%	85%	8%
Mental Health	67%	23%	10%
Coping strategies	43%	44%	13%
Living or learning environment	10%	77%	13%
Relationship with family members	17%	70%	13%
Relationship with others	10%	77%	14%

Areas of concern identified	2024		2023	2022
	n=	Count	n=	n=
Child's safety	16		20	33
	%	%	%	%
Safety of child contact arrangements	6%	1	20%	9%
Child's safety within the home	19%	3	30%	15%
Child is at risk of/ experiencing 'honour'-based violence	0%	0	5%	0%
Child is at risk of/ experiencing child sexual exploitation	50%	8	20%	33%
Child at risk of/ experiencing FGM	0%	0	5%	0%
Child at risk of/ experiencing forced marriage	0%	0	5%	0%
Other	31%	5	65%	55%
Missing	0%	0	0%	0%

Physical health	2024		2023	2022
	n=	Count	n=	n=
	%	%	%	%
Child's physical health	88%	7	70%	58%
Child's ability to manage disabilities or physical health conditions	0%	0	50%	0%
Other	13%	1	30%	42%
Missing	0%	0	0%	0%

Mental health	2024		2023	2022
	n=	Count	n=	n=
	%	%	%	%
Child has low mood	38%	26	64%	64%
Child has anxiety	56%	38	70%	54%
Child has feelings of blame or responsibility for negative events	19%	13	41%	29%
Child has sleep problems	41%	28	61%	31%
Child's self esteem	34%	23	49%	31%
Child's confidence	31%	21	49%	28%
Child has planned or attempted suicide	9%	6	18%	17%
Demonstrating destructive coping strategies	31%	21	35%	25%
Other	9%	6	10%	19%
Missing	0%	0	0%	0%

Coping strategies	2024		2023	2022
	n=	Count	n=	n=
	%	%	%	%
Child misuses alcohol	7%	3	5%	15%
Child misuses legal or illegal drugs	12%	5	0%	11%
Child demonstrates risk taking behaviour	7%	3	9%	12%
Child self harms	56%	24	56%	56%
Child has eating problems	26%	11	19%	28%
Loss of temper / lashing out / physical aggression	14%	6	32%	24%
Other	7%	3	25%	24%
Missing	14%	6	16%	7%

Living and Learning	2024		2023	2022
	n=	Count	n=	n=
	%	%	%	%
Child living in poor housing conditions	0%	0	8%	0%
Child is homeless or in temporary accommodation	9%	1	23%	5%
Child is exposed to violence / harassment / hate crime in the community	0%	0	31%	10%
Child's exposure to harmful associates	9%	1	0%	10%
Child's engagement in education / peers	27%	3	62%	45%
Families financial situation	0%	0	8%	0%
Other	73%	8	23%	40%
Missing	0%	0	0%	0%

	2024		2023	2022
Relationships with family members	n=	21	23	34
	Count	%	%	%
Relationship between child and primary care giver	12	48%	52%	41%
Relationship between child and other family members	9	43%	39%	65%
Child has young carer responsibilities	4	0%	17%	0%
Other	4	19%	17%	9%
Missing	0	0%	4%	0%

	2024		2023	2022
Relationships with others	n=	5	13	20
	Count	%	%	%
Child's ability to form positive relationships with adults	3	60%	31%	25%
Child's ability to form positive relationships with peers	2	40%	62%	65%
Child is involved in a gang	0	0%	8%	0%
Other	3	60%	38%	50%
Missing	0	0%	0%	0%

Client outcomes

Outcomes and profile of abuse at exit

(Information captured at exit, n= 177)

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

	2024	2023	2022
Case status at exit	n= 177	248	629
	Count	%	%
Planned closure	130	73%	69%
Unplanned closure	47	27%	31%
Total	177		

	2024	2023	2022
Reason for unplanned closures	n= 47	64	195
	Count	%	%
Client disengaged	38	81%	85%
Client moved out of area	3	6%	3%
Police dropped case	0	0%	1%
Client in prison	0	0%	0%
Client in care of mental health services	0	0%	2%
Client fatality	1	2%	0%
Other	5	11%	10%
Missing	0	0%	1%

	2024	2023	2022
Case length	n= 177	248	629
	Count	%	%
0 - 1 month	14	8%	11%
2 months to 3 months	32	18%	18%
4 months to 5 months	26	15%	17%
6 months to 7 months	20	11%	11%
8 months +	85	48%	43%
Average case length (median, weeks)	30	26	29
Missing	0	0%	0%

Average case length is displayed in weeks as it is a more representative average than months.

	2024	2023	2022
How many contacts did the client receive?	n= 177	248	629
	Count	%	%
1 to 5	36	20%	8%
6 to 10	45	25%	10%
11 to 20	30	17%	15%
21 to 34	24	14%	18%
35+	42	24%	48%
Average number of contacts (of those with exit section complete - median)	13	30	33
Missing	0	0%	0%

Domestic abuse context at exit

(Information collected at exit, n = 177)

	2024	2023	2022
Since intake (or review point), has further abuse occurred?	n= 177	248	629
	Count	%	%
Yes, sexual abuse	2	1%	1%
Yes, domestic abuse	6	3%	2%
No abuse experienced since intake / review	156	88%	89%
Missing	13	7%	8%

2024				
Type of sexual offences that have occurred:	n=	177	n=	177
	Intake		Exit	
	Count	%	Count	%
Adult sex offences	147	83%	2	1%
Rape	81	46%	0	0%
Assault by penetration	20	11%	0	0%
Sexual assault	50	28%	1	1%
Sexual harassment	0	0%	0	0%
Forced to perform sexual acts	4	2%	0	0%
Sexual abuse (childhood)	11	6%	0	0%
Forced to perform sex work	2	1%	0	0%
Grooming	2	1%	1	1%
Trafficking	0	0%	0	0%
Administered a substance to incite sexual activity	2	1%	0	0%
Interfamilial sexual abuse	4	2%	0	0%
Exposure	1	1%	0	0%
Voyeurism	1	1%	0	0%
FGM	0	0%	0	0%
Other	8	5%	0	0%
Child sex offences	55	31%	0	0%
Rape	18	10%	0	0%
Assault by penetration	8	5%	0	0%
Sexual assault	26	15%	0	0%
Sexual harassment	1	1%	0	0%
Forced to perform sexual acts	6	3%	0	0%
Forced to watch sexual activity	2	1%	0	0%
Forced to engage in sexual activity by other child or young person	0	0%	0	0%
Interfamilial sexual abuse	6	3%	0	0%
Exposure	0	0%	0	0%
Voyeurism	1	1%	0	0%
Other	7	4%	0	0%
Sexual exploitation of children	3	2%	0	0%
Grooming	3	2%	0	0%
Trafficking	0	0%	0	0%
Administered a substance to incite sexual activity	2	1%	0	0%
Forced to perform sex work	0	0%	0	0%
Other	0	0%	0	0%
Missing	0	0%	0	0%

2023			
Type of sexual offences that have occurred:	n=	248	248
		Intake	Exit
		%	%
Adult sex offences		72%	0%
Rape		37%	0%
Assault by penetration		8%	0%
Sexual assault		26%	0%
Sexual harassment		0%	0%
Forced to perform sexual acts		1%	0%
Sexual abuse (childhood)		3%	0%
Forced to perform sex work		0%	0%
Grooming		1%	0%
Trafficking		0%	0%
Administered a substance to incite sexual activity		0%	0%
Interfamilial sexual abuse		0%	0%
Exposure		0%	0%
Voyeurism		2%	0%
FGM		0%	0%
Other		4%	0%
Child sex offences		35%	0%
Rape		15%	0%
Assault by penetration		6%	0%
Sexual assault		17%	0%
Sexual harassment		0%	0%
Forced to perform sexual acts		3%	0%
Forced to watch sexual activity		1%	0%
Forced to engage in sexual activity by other child or young person		1%	0%
Interfamilial sexual abuse		2%	0%
Exposure		0%	0%
Voyeurism		0%	0%
Other		1%	0%
Sexual exploitation of children		3%	0%
Grooming		2%	0%
Trafficking		1%	0%
Administered a substance to incite sexual activity		0%	0%
Forced to perform sex work		1%	0%
Other		0%	0%
Missing		0%	0%

2024				
Forms of domestic abuse occurred	n= 8		n= 6	
	Intake		Exit	
	Count	%	Count	%
Physical	5	63%	2	33%
Sexual	2	25%	0	0%
Harrasment and stalking	2	25%	3	50%
Jealous, controlling and coercive behaviour	4	50%	1	17%
Don't know	2	25%	0	0%
Missing	0	0%	0	0%

2023			
Forms of domestic abuse occurred	n= 19		7
	Intake		Exit
	%	%	%
Physical	53%		0%
Sexual	16%		0%
Harrasment and stalking	16%		14%
Jealous, controlling and coercive behaviour	74%		71%
Don't know	11%		14%
Missing	0%		0%

Since intake, has further abuse been disclosed?	2024		2023	2022
	n=	164	212	580
	Count	%	%	%
Yes, sexual abuse	1	1%	0%	1%
Yes, domestic abuse	4	2%	2%	1%
Yes, historic sexual abuse	1	1%	1%	0%
Yes, historic domestic abuse	0	0%	1%	1%
No	146	89%	89%	85%
Missing	12	7%	7%	0%

Type of sexual offences that have been disclosed:	2024		2023	2022
	n=	3	3	5
	Count	%	%	%
Adult sex offences	2	67%	100%	60%
Rape	0	0%	67%	20%
Assault by penetration	0	0%	0%	20%
Sexual assault	2	67%	0%	20%
Sexual harassment	0	0%	0%	20%
Forced to perform sexual acts	0	0%	0%	0%
Sexual abuse (childhood)	0	0%	33%	20%
Forced to perform sex work	0	0%	0%	0%
Grooming	0	0%	0%	0%
Trafficking	0	0%	0%	0%
Administered a substance to incite sexual activity	0	0%	0%	0%
Interfamilial sexual abuse	0	0%	0%	0%
Exposure	0	0%	0%	0%
Voyeurism	0	0%	0%	0%
FGM	0	0%	0%	0%
Other	0	0%	0%	0%
Child sex offences	1	33%	33%	40%
Rape	1	33%	0%	0%
Assault by penetration	1	33%	0%	0%
Sexual assault	1	33%	0%	20%
Sexual harassment	0	0%	0%	0%
Forced to perform sexual acts	1	33%	0%	0%
Forced to watch sexual activity	0	0%	0%	0%
Forced to engage in sexual activity by other child or young person	0	0%	0%	0%
Interfamilial sexual abuse	0	0%	33%	0%
Exposure	0	0%	0%	0%
Voyeurism	0	0%	0%	0%
Other	0	0%	0%	20%
Sexual exploitation of children	1	33%	0%	0%
Grooming	1	33%	0%	0%
Trafficking	0	0%	0%	0%
Administered a substance to incite sexual activity	0	0%	0%	0%
Forced to perform sex work	0	0%	0%	0%
Other	0	0%	0%	0%
Missing	2	67%	33%	20%

Forms of domestic abuse disclosed	2024		2023	2022
	n=	4	7	8
	Count	%	%	%
Physical	0	0%	0%	13%
Sexual	0	0%	14%	0%
Harrasment and stalking	2	50%	14%	38%
Jealous, controlling and coercive behaviour	3	75%	57%	88%
Don't know	0	0%	0%	0%
Missing	4	100%	29%	25%

Adult clients - needs at exit				
2024				
Current drug use	Intake		Exit	
	Count	%	Count	%
Excessive	1	1%	0	0%
High	3	3%	1	1%
Moderate	4	3%	10	8%
Low	1	1%	22	18%
None	87	73%	66	55%
Don't know	19	16%	18	15%
Missing	5	4%	3	3%

2023		
Current drug use	n=	196
	Intake	Exit
	%	%
Excessive	0%	0%
High	1%	1%
Moderate	3%	4%
Low	7%	6%
None	79%	64%
Don't know	9%	18%
Missing	2%	8%

2024				
Current alcohol use	Intake		Exit	
	Count	%	Count	%
Excessive	5	4%	0	0%
High	2	2%	2	2%
Moderate	4	3%	3	3%
Low	27	23%	27	23%
None	45	38%	43	36%
Don't know	32	27%	37	31%
Missing	5	4%	8	7%

2023		
Current alcohol use	n=	196
	Intake	Exit
	%	%
Excessive	1%	1%
High	3%	1%
Moderate	13%	6%
Low	34%	26%
None	38%	38%
Don't know	10%	20%
Missing	2%	9%

Mental health needs				
2024				
Current mental health	Intake		Exit	
	Count	%	Count	%
Poor	33	28%	12	10%
Fair	59	49%	33	28%
Good	17	14%	41	34%
Very good	0	0%	2	2%
Excellent	0	0%	1	1%
Don't know	8	7%	22	18%
Missing	3	3%	9	8%

2023		
Current mental health	n=	196
	Intake	Exit
	%	%
Poor	29%	6%
Fair	37%	33%
Good	20%	28%
Very good	3%	7%
Excellent	1%	3%
Don't know	7%	15%
Missing	3%	10%

2024				
Is the client experiencing any of the following?				
	Intake		Exit	
	Count	%	Count	%
Depression	54	45%	31	26%
Anxiety	75	63%	50	42%
Self harm	14	12%	5	4%
Suicidal thoughts	17	14%	10	8%
Suicidal behaviours	4	3%	5	4%
Emotional instability	22	18%	21	18%
Trouble sleeping	42	35%	18	15%
Problems with eating	11	9%	8	7%
Flashbacks	30	25%	17	14%
Other	11	9%	8	7%
None	4	3%	16	13%
Don't know	15	13%	0	0%
Missing	9	8%	0	0%

2023		
Is the client experiencing any of the following?		
	Intake	Exit
	%	%
Depression	46%	26%
Anxiety	65%	35%
Self harm	10%	3%
Suicidal thoughts	18%	6%
Suicidal behaviours	5%	3%
Emotional instability	22%	13%
Trouble sleeping	37%	14%
Problems with eating	17%	6%
Flashbacks	30%	12%
Other	7%	6%
None	8%	12%
Don't know	7%	0%
Missing	7%	0%

2024				
Current housing				
	Intake		Exit	
	Count	%	Count	%
Homeless	1	1%	2	2%
Transitory	2	2%	0	0%
Unsustainable	4	3%	0	0%
Temporary	6	5%	2	2%
Secure	96	80%	94	78%
Don't know	6	5%	11	9%
Missing	5	4%	11	9%

2023		
Current housing		
	Intake	Exit
	%	%
Homeless	1%	1%
Transitory	2%	2%
Unsustainable	3%	0%
Temporary	3%	1%
Secure	85%	73%
Don't know	5%	15%
Missing	2%	9%

2024				
Type of temporary housing				
	Intake		Exit	
	Count	%	Count	%
Council short-term	2	33%	1	50%
Other short-term	4	67%	1	50%
Don't know	0	0%	0	0%
Missing	0	0%	0	0%

2023		
What type of temporary housing		
	Intake	Exit
	%	%
Council short-term	0%	0%
Other short-term	100%	100%
Don't know	0%	0%
Missing	0%	0%

2024					
Current physical health				n=	120
	Intake		Exit		
	Count	%	Count	%	
Poor	5	4%	3	3%	
Fair	29	24%	18	15%	
Good	52	43%	53	44%	
Very good	9	8%	15	13%	
Excellent	7	6%	4	3%	
Don't know	12	10%	14	12%	
Missing	6	5%	13	11%	

2023					
Current physical health			n=	196	
	Intake		Exit		
		%		%	
Poor		3%		3%	
Fair		16%		9%	
Good		45%		40%	
Very good		11%		12%	
Excellent		15%		10%	
Don't know		7%		17%	
Missing		2%		9%	

2024					
Current employment, education and training				n=	120
	Intake		Exit		
	Count	%	Count	%	
None	34	28%	31	26%	
Occasional	2	2%	0	0%	
Some sustained	5	4%	7	6%	
Sustained	29	24%	21	18%	
Sustained and fulfilling	24	20%	29	24%	
Don't know	20	17%	16	13%	
Missing	6	5%	16	13%	

2023					
Current employment, education and training			n=	196	
	Intake		Exit		
		%		%	
None		32%		19%	
Occasional		2%		2%	
Some sustained		2%		3%	
Sustained		22%		18%	
Sustained and fulfilling		34%		28%	
Don't know		8%		20%	
Missing		2%		10%	

2024					
Current financial situation				n=	120
	Intake		Exit		
	Count	%	Count	%	
Significant financial problems	32	27%	22	18%	
Reliant on others	0	0%	0	0%	
Unable to pay for essentials	27	23%	35	29%	
Managing essentials but nothing left over	19	16%	20	17%	
Comfortably managing	3	3%	0	0%	
No financial concerns	3	3%	1	1%	
Don't know	5	4%	1	1%	
Missing	8	7%	16	13%	

2023					
Current financial situation			n=	196	
	Intake		Exit		
		%		%	
Significant financial problems		33%		23%	
Reliant on others		0%		0%	
Unable to pay for essentials		32%		29%	
Managing essentials but nothing left over		16%		15%	
Comfortably managing		2%		0%	
No financial concerns		1%		0%	
Don't know		5%		3%	
Missing		3%		10%	

2024				
Current social and community support	Intake		Exit	
	Count	%	Count	%
	n= 120			
No social contact	4	3%	1	1%
Negative social contacts	2	2%	1	1%
Some positive contacts	44	37%	50	42%
Majority positive contacts	44	37%	28	23%
All positive and strong community links	4	3%	9	8%
Don't know	14	12%	14	12%
Missing	8	7%	17	14%

2023		
Current social and community support	Intake	
	Count	%
	n= 196	
No social contact	3%	1%
Negative social contacts	1%	3%
Some positive contacts	34%	29%
Majority positive contacts	38%	27%
All positive and strong community links	16%	13%
Don't know	7%	18%
Missing	2%	10%

	2024	2023	2022	
Client reported outcomes - Adults				
The abuse prevents me from living my life as I used too				
	n=	74	146	303
	Count	%	%	%
Strongly agree	2	3%	3%	7%
Agree	18	24%	16%	25%
Not certain	16	22%	13%	11%
Disagree	27	36%	27%	25%
Disagree strongly	2	3%	7%	10%
Don't know	9	12%	34%	20%
Total Agree	20	27%	18%	33%
Missing	46	38%	26%	39%

	2024	2023	2022	
Since accessing support I feel safer at home				
	n=	72	146	303
	Count	%	%	%
Strongly agree	20	28%	12%	19%
Agree	32	44%	40%	43%
Not certain	4	6%	8%	10%
Disagree	2	3%	2%	4%
Disagree strongly	0	0%	0%	0%
Don't know	14	19%	37%	23%
Total Agree	52	72%	53%	62%
Missing	48	40%	26%	39%

	2024	2023	2022	
Since accessing support I feel that my wellbeing has improved				
	n=	74	147	303
	Count	%	%	%
Strongly agree	22	30%	19%	22%
Agree	35	47%	37%	49%
Not certain	4	5%	10%	7%
Disagree	0	0%	1%	1%
Disagree strongly	0	0%	1%	0%
Don't know	13	18%	33%	20%
Total Agree	57	77%	56%	71%
Missing	46	38%	25%	39%

	2024	2023	2022	
Since accessing support I feel that my quality of life has improved				
	n=	73	147	305
	Count	%	%	%
Strongly agree	19	26%	16%	19%
Agree	31	42%	33%	46%
Not certain	8	11%	13%	13%
Disagree	2	3%	1%	1%
Disagree strongly	0	0%	1%	1%
Don't know	13	18%	35%	20%
Total Agree	50	68%	50%	65%
Missing	47	39%	25%	39%

	2024	2023	2022	
Since accessing support I feel more confident in myself				
	n=	71	146	305
	Count	%	%	%
Strongly agree	16	23%	10%	16%
Agree	36	51%	38%	39%
Not certain	5	7%	13%	22%
Disagree	0	0%	3%	1%
Disagree strongly	0	0%	1%	0%
Don't know	14	20%	36%	21%
Total Agree	52	73%	48%	56%
Missing	49	41%	26%	39%

	2024		2023	2022
I feel optimistic about the future	n=	70	142	304
	Count	%	%	%
Strongly agree	20	29%	15%	21%
Agree	24	34%	37%	39%
Not certain	14	20%	15%	18%
Disagree	0	0%	1%	2%
Disagree strongly	0	0%	0%	0%
Don't know	12	17%	32%	20%
Total Agree	44	63%	51%	61%
Missing	50	42%	28%	39%

	2024		2023	2022
Which agencies do you feel have made the difference to your safety and wellbeing?	n=	73	117	247
	Count	%	%	%
Police	48	66%	62%	63%
Marac	2	3%	0%	4%
Idva	15	21%	28%	16%
Refuge	0	0%	0%	0%
Outreach	1	1%	0%	2%
Helpline	0	0%	2%	4%
SARC	21	29%	26%	17%
Rape Crisis	0	0%	2%	0%
Health	1	1%	3%	4%
Hospital - A&E	3	4%	1%	2%
Hospital - Maternity	0	0%	1%	1%
Community health	2	3%	2%	1%
Mental health	4	5%	18%	15%
Drug services	0	0%	2%	1%
Alcohol services	1	1%	2%	4%
Housing	3	4%	2%	4%
Education	1	1%	1%	1%
Children's social services	1	1%	0%	2%
Adult social services	2	3%	3%	3%
MASH	0	0%	0%	0%
Probation	1	1%	3%	0%
Community Rehabilitation Company (CRC)	0	0%	0%	0%
Other DVA & SV services (external)	1	1%	7%	10%
Other DVA & SV services (internal)	43	59%	47%	53%
Specialist services	4	5%	7%	21%
Other	5	7%	8%	9%
Missing	47	39%	40%	50%

	2024		2023	2022
How satisfied were you with the response of the police?	n=	65	130	260
	Count	%	%	%
Very satisfied	14	22%	17%	25%
Satisfied	22	34%	19%	28%
Neutral	7	11%	9%	13%
Dissatisfied	5	8%	4%	8%
Very dissatisfied	6	9%	5%	4%
Don't know	3	5%	27%	13%
Not Applicable	8	12%	19%	9%
Total Satisfied (where applicable)	36	63%	45%	58%
Missing	55	46%	34%	48%

	2024		2023	2022
How satisfied were you with the criminal justice response?	n=	58	131	255
	Count	%	%	%
Very satisfied	6	10%	6%	11%
Satisfied	10	17%	8%	11%
Neutral	3	5%	8%	13%
Dissatisfied	3	5%	8%	16%
Very dissatisfied	1	2%	8%	7%
Don't know	5	9%	29%	16%
Not Applicable	30	52%	34%	27%
Total Satisfied (where applicable)	16	57%	21%	31%
Missing	62	52%	33%	49%

Service Outputs

Support and Interventions

(Information captured at exit, n = 120)

Support and interventions - Adult clients								
2024								
Needs & Support matrix								
n= 120								
Areas of need	Needs		Support		Impact			
	Clients identified with needs		Support provided		Improved safety		Improved wellbeing	
	Count	%	Count	%	Count	%	Count	%
Alcohol misuse	11	9%	5	4%	2	40%	2	40%
Drug misuse	8	7%	3	3%	2	67%	2	67%
Employment, education and training	36	30%	3	3%	2	67%	2	67%
Finance, benefits and debt	6	5%	7	6%	1	14%	4	57%
Housing	7	6%	9	8%	6	67%	8	89%
Immigration	0	0%	0	0%	0	-	0	-
Mental health	92	77%	59	49%	26	44%	43	73%
Physical health	34	28%	10	8%	3	30%	6	60%
Social and community support	50	42%	8	7%	3	38%	5	63%

2023						
Needs & Support matrix						
n= 196						
Areas of need	Needs		Support		Impact	
	Clients identified with needs		Support provided		Improved wellbeing	
	Count	%	Count	%	Count	%
Alcohol misuse	16%	4%	43%	43%		
Drug misuse	4%	2%	33%	33%		
Employment, education and training	33%	4%	38%	75%		
Finance, benefits and debt	3%	7%	14%	36%		
Housing	6%	6%	64%	82%		
Immigration	2%	0%	-	-		
Mental health	66%	48%	39%	60%		
Physical health	19%	6%	33%	92%		
Social and community support	37%	8%	7%	7%		

Safety				
2024				
2023				
2022				
Have you supported the client with safety?				
n= 120 196 498				
	Count	%	%	%
Yes	45	38%	33%	33%
No	56	47%	57%	49%
Don't know	1	1%	1%	2%
Missing	18	15%	9%	16%

2024				
2023				
2022				
What outcomes were achieved in this support area?				
n= 45 65 162				
	Count	%	%	%
Established personal safety plan	32	71%	77%	64%
Established digital/tech safety plan	3	7%	6%	11%
Has personal alarm (e.g., grenade alarm)	5	11%	12%	35%
Relocated to safety	3	7%	5%	6%
Non-molestation order	0	0%	2%	2%
Contact order	0	0%	0%	1%
Occupation order	0	0%	0%	0%
Restraining order	1	2%	2%	5%
FGM protection order	0	0%	0%	0%
Forced Marriage protection order	0	0%	0%	0%
Target hardening	0	0%	0%	1%
Neighbourhood watch	0	0%	0%	1%
Police watch	0	0%	0%	1%
Accessed DV service	1	2%	8%	8%
Accessed internal SV service	11	24%	8%	11%
Accessed external SV service	0	0%	0%	2%
Other	7	16%	15%	13%
Missing	0	0%	0%	2%

2024				
2023				
2022				
Sexual violence interventions				
n= 11 5 19				
	Count	%	%	%
Accessed emergency contraception	1	9%	20%	21%
Accessed post-exposure prophylaxis (PEP)	1	9%	20%	5%
Accessed sexually transmitted infection (STI) screening	2	18%	20%	47%
Other	5	45%	20%	21%
Missing	4	36%	60%	37%

2024					
What impact did this have on client safety and wellbeing?				n=	45
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	16	36%	20	44%	
Improved slightly	18	40%	15	33%	
No change	4	9%	3	7%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	4	9%	4	9%	
Total Improved	34	76%	35	78%	
Missing	3	0	3	7%	

2023			
What impact did this have on client safety and wellbeing?		n=	65
	Safety	Wellbeing	
	%	%	
Improved greatly	34%	38%	
Improved slightly	52%	49%	
No change	6%	5%	
Decreased slightly	0%	0%	
Decreased greatly	0%	2%	
Don't Know	8%	6%	
Total Improved	86%	88%	
Missing	0%	0%	

Housing					
2024					
2023					
2022					
Have you supported the client with housing?		n=	120	196	498
	Count	%	%	%	
	Yes	9	8%	6%	9%
No	87	73%	83%	73%	
Don't know	1	1%	2%	2%	
Missing	23	19%	10%	16%	

2024					
2023					
2022					
What outcomes were achieved in this support area?		n=	9	11	44
	Count	%	%	%	
	Accepted to housing support service	3	33%	9%	39%
Accessed housing funds	1	11%	9%	7%	
Accessed Refuge	0	0%	9%	9%	
Accessed sanctuary scheme	0	0%	0%	2%	
Accessed settled housing	0	0%	9%	11%	
Relocated out of area	3	33%	18%	9%	
Accessed statutory housing (LA or HA tenancy)	0	0%	18%	7%	
Accessed temporary housing	0	0%	0%	16%	
Not housed	0	0%	0%	0%	
Registered on housing waiting list / exchange	1	11%	0%	16%	
Sustained existing accommodation	0	0%	9%	2%	
Tenancy support provided (reporting repairs, budgeting)	0	0%	0%	9%	
Other	2	22%	45%	34%	
Missing	0	0%	0%	0%	

2024					
What impact did this have on client safety and wellbeing?				n=	9
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	6	67%	7	78%	
Improved slightly	0	0%	1	11%	
No change	3	33%	1	11%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	0	0%	0	0%	
Total Improved	6	67%	8	89%	
Missing	0	0%	0	0%	

2023			
What impact did this have on client safety and wellbeing?		n=	11
	Safety	Wellbeing	
	%	%	
Improved greatly	45%	73%	
Improved slightly	18%	9%	
No change	27%	0%	
Decreased slightly	0%	0%	
Decreased greatly	0%	9%	
Don't Know	9%	9%	
Total Improved	64%	82%	
Missing	0%	0%	

	2024	2023	2022
Physical Health			
Have you supported the client with physical health?	n= 120	196	498
	Count	%	%
Yes	10	8%	6%
No	86	72%	83%
Don't know	0	0%	2%
Missing	24	20%	10%

	2024	2023	2022
What outcomes were achieved in this support area?	n= 10	12	20
	Count	%	%
Accessed disability services	0	0%	0%
Accessed counselling for physical health	0	0%	17%
Accessed medication for physical health	2	20%	0%
Accessed physical support services	1	10%	0%
Accessing self help	0	0%	0%
Accessed online support services	0	0%	8%
Admitted into rehabilitative facilities	0	0%	0%
Discharged from physical health services	0	0%	0%
Physical condition identified and receiving treatment	1	10%	0%
Physical condition rehabilitated	0	0%	0%
Accessed GP services	3	30%	33%
Referral adult social services	1	10%	0%
Referral rehabilitative facility	0	0%	0%
Referral other health services	4	40%	17%
Other	2	20%	33%
Missing	0	0%	0%

2024				
What impact did this have on client safety and wellbeing?	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	1	10%	5	50%
Improved slightly	2	20%	1	10%
No change	5	50%	2	20%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	1	10%	1	10%
Total Improved	3	30%	6	60%
Missing	1	10%	1	10%

2023		
What impact did this have on client safety and wellbeing?	n= 12	
	Safety	Wellbeing
	%	%
Improved greatly	17%	50%
Improved slightly	17%	42%
No change	67%	8%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	0%	0%
Total Improved	33%	92%
Missing	0%	0%

	2024	2023	2022
Mental health			
Have you supported the client with mental health?	n= 120	196	498
	Count	%	%
Yes	59	49%	48%
No	42	35%	41%
Don't know	0	0%	2%
Missing	19	16%	9%

	2024	2023	2022
What outcomes were achieved in this support area?	n= 59	95	291
	Count	%	%
Accessing medication for mental health condition	5	8%	7%
Accessing mental health services	12	20%	26%
Disengaged from mental health services	2	3%	1%
Discharged from mental health services	0	0%	0%
Accessed online support services	1	2%	11%
Group therapy (SV specific)	1	2%	4%
Accessing self help	6	10%	20%
In care of mental health services	4	7%	2%
Accessing counselling	28	47%	33%
Referral counselling services	32	54%	53%
Referral other specialist health provider	3	5%	5%
Other	13	22%	9%
Missing	0	0%	1%

2024				
What impact did this have on client safety and wellbeing?				n= 59
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	10	17%	28	47%
Improved slightly	16	27%	15	25%
No change	24	41%	3	5%
Decreased slightly	1	2%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	7	12%	11	19%
Total Improved	26	44%	43	73%
Missing	1	2%	2	73%

2023		
What impact did this have on client safety and wellbeing?		n= 95
	Safety	Wellbeing
	%	%
Improved greatly	16%	29%
Improved slightly	23%	31%
No change	21%	5%
Decreased slightly	2%	0%
Decreased greatly	0%	0%
Don't Know	24%	21%
Total Improved	39%	60%
Missing	14%	14%

	2024	2023	2022
Drug misuse			
Have you supported the client with drug misuse?			
	n= 120	196	498
	Count	%	%
Yes	3	3%	2%
No	93	78%	86%
Don't know	0	0%	2%
Missing	24	20%	16%

	2024	2023	2022
What outcomes were achieved in this support area?			
	n= 3	3	8
	Count	%	%
Accessing drug support services	2	67%	38%
Accessing medication for drug reduction	1	33%	0%
Accessing drug misuse support group	0	0%	0%
Accessing peer support group	0	0%	0%
Accessing self help	1	33%	50%
Recovery programme in place	0	0%	13%
Accessed online support services	0	0%	13%
Accessing counselling	0	0%	13%
Admitted to rehabilitative facility	0	0%	13%
No change in drug misuse issue	0	0%	13%
Disengaged from drug misuse services	0	0%	0%
Proven abstinence drugs	0	0%	13%
Reduced frequency drugs	0	0%	13%
Referral to drug services	0	0%	13%
Other	1	33%	13%
Missing	0	0%	0%

2024				
What impact did this have on client safety and wellbeing?				n= 3
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	0	0%	0	0%
Improved slightly	2	67%	2	67%
No change	0	0%	0	0%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	1	33%	1	33%
Total Improved	2	67%	2	67%
Missing	0	0%	0	0%

2023		
What impact did this have on client safety and wellbeing?		n= 3
	Safety	Wellbeing
	%	%
Improved greatly	33%	33%
Improved slightly	0%	0%
No change	33%	33%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	33%	33%
Total Improved	33%	33%
Missing	0%	0%

	2024	2023	2022
Alcohol misuse			
Have you supported the client with alcohol misuse?	n= 120	196	498
	Count	%	%
Yes	5	4%	4%
No	92	77%	84%
Don't know	0	0%	2%
Missing	23	19%	16%

	2024	2023	2022
What outcomes were achieved in this support area?			
	n= 5	7	18
	Count	%	%
Accessing alcohol support services	2	40%	57%
Accessing medication for alcohol reduction	0	0%	0%
Accessing alcohol misuse support group	0	0%	0%
Accessing counselling	0	0%	29%
Accessing self help	0	0%	0%
Recovery programme in place	0	0%	11%
Accessed online support services	0	0%	0%
Admitted to rehabilitative facility	0	0%	6%
No change in alcohol misuse issue	1	20%	29%
Disengaged from alcohol misuse services	1	20%	0%
Proven abstinence alcohol	0	0%	29%
Reduced frequency alcohol	1	20%	0%
Other	1	20%	14%
Missing	0	0%	0%

2024				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	1	20%	1	20%
Improved slightly	1	20%	1	20%
No change	2	40%	1	20%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	1	20%	2	40%
Total Improved	2	40%	2	40%
Missing	0	0%	0	0%

2023		
What impact did this have on client safety and wellbeing?		
	n= 7	
	Safety	Wellbeing
	%	%
Improved greatly	29%	43%
Improved slightly	14%	0%
No change	14%	14%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	29%	29%
Total Improved	43%	43%
Missing	14%	14%

	2024	2023	2022
Children and parenting			
Have you supported the client with parenting?	n= 120	196	498
	Count	%	%
Yes	4	3%	3%
No	92	77%	85%
Don't know	0	0%	2%
Missing	24	20%	16%

	2024	2023	2022
What outcomes were achieved in this support area?			
	n= 4	5	17
	Count	%	%
Accessing children's support services	1	25%	40%
Accessed parenting course	0	0%	0%
Child(ren) accessing support services	0	0%	0%
Child(ren) living with other family member	0	0%	6%
Child(ren) living with perpetrator	0	0%	0%
Child(ren) removed from victim's care	0	0%	0%
Disengaged from support in this area	0	0%	6%
Accessing voluntary parenting support	0	0%	0%
Accessing peer support	0	0%	0%
Accessed online support services	0	0%	0%
Improved access to childcare	0	0%	0%
Improved family mediation skills	0	0%	0%
Improved parenting skills	0	0%	6%
Ongoing conflict around child contact arrangements	0	0%	20%
Secured child contact arrangements	2	50%	0%
Accessed legal support for CYP arrangements	0	0%	20%
Statutory CYPS involvement	1	25%	0%
Referral to child social services	0	0%	0%
Referral to adult social services	0	0%	0%
Other	1	25%	40%
Missing	0	0%	0%

2024					
What impact did this have on client safety and wellbeing?				n=	4
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	1	25%	2	50%	
Improved slightly	0	0%	2	50%	
No change	3	75%	0	0%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	0	0%	0	0%	
Total Improved	1	25%	4	100%	
Missing	0	0%	0	0%	

2023			
What impact did this have on client safety and wellbeing?		n=	5
	Safety	Wellbeing	
	%	%	
Improved greatly	0%	0%	
Improved slightly	40%	40%	
No change	20%	20%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't Know	20%	20%	
Total Improved	40%	40%	
Missing	20%	20%	

	2024	2023	2022	
Finance, benefits and debt				
Have you supported the client with finance, benefits and debt?				
	n=	120	196	498
	Count	%	%	%
Yes	7	6%	7%	7%
No	88	73%	81%	74%
Don't know	2	2%	2%	3%
Missing	23	19%	10%	16%

	2024	2023	2022	
What outcomes were achieved in this support area?				
	n=	7	14	35
	Count	%	%	%
Accessing full benefit entitlement	2	29%	0%	26%
Accessing partial benefit entitlement	0	0%	0%	0%
Accessing financial support services	1	14%	29%	23%
Disengaged from support in this area	0	0%	0%	3%
Financial stability obtained and maintained	0	0%	14%	0%
Improved knowledge of entitlements	0	0%	29%	29%
Accessed online support services	1	14%	0%	11%
Continued financial abuse	0	0%	0%	0%
Referral financial support services	1	14%	29%	29%
Other	4	57%	21%	31%
Missing	0	0%	0%	0%

2024					
What impact did this have on client safety and wellbeing?				n=	7
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	1	14%	3	43%	
Improved slightly	0	0%	1	14%	
No change	5	71%	1	14%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	1	14%	2	29%	
Total Improved	1	14%	4	57%	
Missing	0	0%	0	0%	

2023			
What impact did this have on client safety and wellbeing?		n=	14
	Safety	Wellbeing	
	%	%	
Improved greatly	7%	21%	
Improved slightly	7%	14%	
No change	43%	29%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't Know	36%	29%	
Total Improved	14%	36%	
Missing	7%	7%	

	2024	2023	2022
Employment, education and training			
Have you supported the client with employment, education and training?	n= 120	196	498
	Count	%	%
Yes	3	3%	4%
No	92	77%	84%
Don't know	2	2%	3%
Missing	23	19%	16%

	2024	2023	2022
What outcomes were achieved in this support area?			
	n= 3	8	21
	Count	%	%
Accessing training	0	0%	13%
Accessing education	0	0%	29%
Attended workshops	0	0%	0%
Disengaged from support in this area	0	0%	10%
Accessing online support services	0	0%	5%
Engaged in volunteering	1	33%	5%
Found full-time employment	0	0%	14%
Found part-time employment	0	0%	5%
Found flexible employment	0	0%	5%
Other	2	67%	38%
Missing	0	0%	0%

2024				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	1	33%	1	33%
Improved slightly	1	33%	1	33%
No change	1	33%	1	33%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	0	0%	0	0%
Total Improved	2	67%	2	67%
Missing	0	0%	0	0%

2023			
What impact did this have on client safety and wellbeing?			
	Safety		Wellbeing
	%	%	%
Improved greatly	13%	38%	
Improved slightly	25%	38%	
No change	25%	0%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't Know	25%	13%	
Total Improved	38%	75%	
Missing	13%	13%	

	2024	2023	2022
Social and community support			
Have you supported the client with social and community support?	n= 120	196	498
	Count	%	%
Yes	8	7%	7%
No	89	74%	81%
Don't know	0	0%	3%
Missing	23	19%	16%

	2024	2023	2022
What outcomes were achieved in this support area?			
	n= 8	15	36
	Count	%	%
Disengaged from support in this area	0	0%	6%
Engaged with cultural/leisure activities	1	13%	0%
Engaged with local community group	2	25%	14%
Engaged with faith group	0	0%	0%
Engaged with drop-in sessions	1	13%	14%
Engaged with self help media	0	0%	8%
Engaged with volunteering	1	13%	0%
Engaged with digital communities	0	0%	0%
Engaged with peer support group	2	25%	11%
Engaged with self help media	1	13%	17%
Other	4	50%	44%
Missing	0	0%	3%

2024					
What impact did this have on client safety and wellbeing?				n=	8
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	2	25%	3	38%	
Improved slightly	1	13%	2	25%	
No change	4	50%	1	13%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	1	13%	2	25%	
Total Improved	3	38%	5	63%	
Missing	0	0%	0	0%	

2023			
What impact did this have on client safety and wellbeing?		n=	15
	Safety	Wellbeing	
	%	%	
Improved greatly	0%	7%	
Improved slightly	7%	0%	
No change	7%	7%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't Know	73%	73%	
Total Improved	7%	7%	
Missing	13%	13%	

	2024	2023	2022	
Immigration				
Have you supported the client with immigration?				
	n=	120	196	498
	Count	%	%	%
Yes	0	0%	0%	0%
No	97	81%	88%	82%
Don't know	0	0%	2%	1%
Missing	23	19%	10%	16%

	2024	2023	2022	
What outcomes were achieved in this support area?				
	n=	0	0	1
	Count	%	%	%
Accessing public funds	0	-	-	0%
Awaiting ILR application	0	-	-	0%
Disengaged from support in this area	0	-	-	0%
Engaged with specialist services	0	-	-	100%
Granted ILR	0	-	-	0%
Accessed online support services	0	-	-	0%
Access to ID documents	0	-	-	0%
Referral to specialist service	0	-	-	0%
Other	0	-	-	0%
Missing	0	-	-	0%

2024					
What impact did this have on client safety and wellbeing?				n=	0
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	0	-	0	-	
Improved slightly	0	-	0	-	
No change	0	-	0	-	
Decreased slightly	0	-	0	-	
Decreased greatly	0	-	0	-	
Don't Know	0	-	0	-	
Total Improved	0	-	0	-	
Missing	0	-	0	-	

2023			
What impact did this have on client safety and wellbeing?		n=	0
	Safety	Wellbeing	
	%	%	
Improved greatly	-	-	
Improved slightly	-	-	
No change	-	-	
Decreased slightly	-	-	
Decreased greatly	-	-	
Don't Know	-	-	
Total Improved	-	-	
Missing	-	-	

Support and interventions - Children and Young People (CYP) clients								
2024								
Needs & support matrix								
Areas of need	Needs		Support		Impact			
	Clients identified with needs		Support provided		Improved safety		Improved wellbeing	
	Count	%	Count	%	Count	%	Count	%
Safety / understanding of safety	7	12%	24	42%	15	63%	15	63%
Physical health	2	4%	4	7%	2	50%	2	50%
Mental health	27	47%	20	35%	6	30%	8	40%
Relationships with family members	8	14%	8	14%	4	50%	4	50%
Relationships with others	3	5%	11	19%	5	45%	6	55%

2023								
Needs & support matrix								
Areas of need	Needs		Support		Impact			
	Clients identified with needs		Support provided		Improved safety		Improved wellbeing	
	%	%	%	%	%	%		
Safety / understanding of safety	12%	48%	80%	80%				
Physical health	2%	2%	0%	100%				
Mental health	65%	50%	54%	65%				
Relationships with family members	15%	17%	44%	56%				
Relationships with others	6%	13%	71%	71%				

Safety				
Have you supported the child with their safety/understanding of safety?				
	Count	%	2023	2022
Yes	24	42%	48%	46%
No	17	30%	38%	41%
Missing	16	28%	13%	13%

Support provided				
	Count	%	2023	2022
Interventions	23	96%	92%	93%
Access to external group work programme	0	0%	0%	0%
Accessed DV service	0	0%	4%	0%
Advocated for safe child contact arrangements	1	4%	4%	0%
Attendance at internal drop-in group	0	0%	0%	0%
Delivery of healthy relationships programme/learning	9	38%	36%	23%
Guidance and advice on options for seeking help when unsafe	19	79%	84%	67%
Liaison with nursery/school/FE college	12	50%	8%	33%
Referral to Children Social Care	5	21%	8%	5%
Referral to SV service - external	8	33%	8%	2%
Referral to SV service - internal	1	4%	8%	2%
Safety plan developed	14	58%	40%	48%
Supported family to access Early Help programme	3	13%	0%	3%
Supported to access school-based DA interventions	3	13%	4%	0%
Supported to access to other statutory agency	1	4%	12%	8%
Supported to access to other voluntary agency	1	4%	4%	7%
Supported to secure independent housing in the area	2	8%	0%	2%
Supported to secure independent housing outside the area	1	4%	4%	0%
Supported with the criminal justice system	15	63%	28%	50%
Direct work	15	63%	40%	57%
121 support sessions with child	15	63%	40%	47%
121 support sessions with parent	5	21%	4%	17%
121 support sessions with child and parent	5	21%	12%	13%
Internal group work with child	0	0%	4%	3%
Internal group work with parent	0	0%	0%	0%
Internal group work with child and parent	0	0%	0%	0%
Other	3	13%	4%	5%
Missing	0	0%	0%	0%

Sexual violence interventions				
	Count	%	2023	2022
Accessed emergency contraception	2	22%	0%	0%
Accessed post-exposure prophylaxis (PEP)	1	11%	0%	0%
Accessed sexually transmitted infection (STI) screening	1	11%	0%	50%
Other	1	11%	25%	0%
Missing	6	67%	75%	50%

2024								
Impact on areas of concern	Decreased		No change		Improved		n= 24	
	Count	%	Count	%	Count	%	Count	%
	Child's safety	0	0%	0	0%	15	63%	3
Child's wellbeing	0	0%	0	0%	15	63%	3	13%
Understanding of how to seek help in unsafe situations	0	0%	0	0%	14	58%	3	13%
Understanding of how to maintain their own safety?	0	0%	0	0%	15	63%	3	13%
Child's risk of physical harm	0	0%	1	4%	10	42%	5	21%
Child's risk of psychological harm	0	0%	1	4%	13	54%	3	13%
Understanding of what a healthy relationship is	0	0%	2	8%	12	50%	3	13%

2023				
Impact on areas of concern	n= 25			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	4%	80%	16%
Child's wellbeing	0%	4%	80%	12%
Understanding of how to seek help in unsafe situations	0%	0%	88%	4%
Understanding of how to maintain their own safety?	0%	0%	92%	4%
Child's risk of physical harm	0%	24%	60%	12%
Child's risk of psychological harm	4%	16%	60%	16%
Understanding of what a healthy relationship is	0%	12%	72%	12%

	2024	2023	2022
Physical health			
Have you supported the child with their physical health needs?			
	n=	57	52
	Count	%	%
Yes	4	7%	2%
No	37	65%	85%
Missing	16	28%	13%

	2024	2023	2022
Support provided			
	n=	4	1
	Count	%	%
Interventions	4	100%	0%
Liaison with nursery/school/FE college	3	75%	0%
Referral to Children's Social Care	0	0%	0%
Supported to access counselling for physical health	2	50%	0%
Supported to access disability services	0	0%	0%
Supported to access external social or leisure activities	1	25%	0%
Supported to access health visitor	0	0%	0%
Supported to access material goods	0	0%	0%
Supported to access midwife	0	0%	0%
Supported to access school-based DA interventions	0	0%	0%
Supported to access specialist alcohol misuse services	0	0%	0%
Supported to access specialists drug services	0	0%	0%
Supported to access speech and language therapy	0	0%	0%
Supported to access to other statutory agency	0	0%	0%
Supported to access to other voluntary agency	0	0%	0%
Supported to access transport	0	0%	0%
Supported to register with GP	1	25%	0%
Other	0	0%	100%
Missing	0	0%	0%

2024								
Impact on areas of concern	Decreased		No change		Improved		n= 4	
	Count	%	Count	%	Count	%	Count	%
	Child's safety	0	0%	0	0%	2	50%	0
Child's wellbeing	0	0%	0	0%	2	50%	0	0%
Ability to maintain good physical health	0	0%	0	0%	2	50%	0	0%
Ability to manage disabilities or physical health condi	0	0%	0	0%	1	25%	0	0%

2023				
Impact on areas of concern	n= 1			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	100%	0%	0%
Child's wellbeing	0%	0%	100%	0%
Ability to maintain good physical health	0%	0%	100%	0%
Ability to manage disabilities or physical health conditions	0%	100%	0%	0%

	2024	2023	2022
Mental health			
Have you supported the child with their mental health needs?	n= 57	52	131
	Count	%	%
Yes	20	35%	53%
No	21	37%	34%
Missing	16	28%	12%

	2024	2023	2022
Support provided			
	n= 20	26	70
	Count	%	%
Interventions	18	90%	84%
Access to agency outings	0	0%	1%
Access to external group work programme	0	0%	4%
Informal play sessions	0	0%	1%
Referral to Children's Social Care	4	20%	4%
Supported parent to access Home Start	0	0%	0%
Supported to access Camhs	5	25%	16%
Supported to access children's centre	0	0%	0%
Supported to access counselling	14	70%	71%
Supported to access external social or leisure activities	0	0%	1%
Supported to access health visitor	0	0%	0%
Supported to access medication for mental health condition	1	5%	1%
Supported to access school-based DA intervention	3	15%	0%
Supported to access to other statutory agency	1	5%	3%
Supported to access to other voluntary agency	3	15%	11%
Supported to access young carer services	0	0%	0%
Supported to access youth service	0	0%	1%
Direct support	9	45%	49%
121 support sessions with child	8	40%	43%
121 support sessions with child and parent	3	15%	17%
Attendance at internal drop-in group	0	0%	1%
Internal group work with child	0	0%	0%
Internal group work with child and parent	0	0%	0%
Other	0	0%	14%
Missing	0	0%	0%

2024							
Impact on areas of concern	Decreased		No change		Improved		Don't Know
	Count	%	Count	%	Count	%	Count
Child's safety	0	0	2	10%	6	30%	3
Child's wellbeing	0	0	1	5%	8	40%	3
Feelings of low mood	0	0	0	0%	9	45%	2
Feelings of anxiety	0	0	0	0%	9	45%	1
Feelings of blame or responsibility for negative event	0	0	0	0%	9	45%	2
Self esteem	0	0	0	0%	9	45%	3
Confidence	0	0	1	5%	9	45%	2
Coping mechanisms	0	0	0	0%	10	50%	2
Feelings about their living environment	0	0	2	10%	6	30%	2

2023				
Impact on areas of concern	n= 26			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	8%	54%	23%
Child's wellbeing	0%	15%	65%	4%
Feelings of low mood	0%	15%	50%	12%
Feelings of anxiety	0%	19%	46%	15%
Feelings of blame or responsibility for negative event	0%	4%	54%	12%
Self esteem	0%	15%	54%	15%
Confidence	0%	12%	58%	15%
Coping mechanisms	0%	4%	65%	15%
Feelings about their living environment	0%	8%	58%	19%

	2024	2023	2022	
Relationships with family members				
Have you supported the child with their relationships with family members?	n=	57	52	131
	Count	%	%	%
Yes	8	14%	17%	19%
No	33	58%	69%	69%
Missing	16	28%	13%	11%

	2024	2023	2022	
Support provided				
	n=	8	9	25
	Count	%	%	%
Interventions	0	0%	11%	24%
Supported to access external group work programme	0	0%	0%	0%
Referral to DV/ SV service - external	0	0%	0%	8%
Referral to DV/SV service - internal	0	0%	11%	0%
Supported to access to other statutory agency	0	0%	0%	12%
Supported to access to other voluntary agency	0	0%	0%	0%
Supported to access transport	0	0%	0%	0%
Supported to access material goods	0	0%	0%	4%
Direct support	8	100%	100%	96%
121 support sessions with child	5	63%	89%	48%
121 support sessions with parent	2	25%	0%	40%
121 support sessions with child and parent	1	13%	0%	20%
Internal group work with child	1	13%	11%	0%
Internal group work with parent	0	0%	0%	0%
Internal group work with child and parent	0	0%	0%	0%
Attendance at internal drop-in group	0	0%	0%	0%
Other	1	13%	11%	20%
Missing	0	0%	0%	0%

2024								
Impact on areas of concern								
	Decreased		No change		Improved		Don't Know	
	Count	%	Count	%	Count	%	Count	%
Child's safety	0	0%	0	0%	4	50%	0	0%
Child's wellbeing	0	0%	0	0%	4	50%	0	0%
Quality of life	0	0%	0	0%	4	50%	0	0%
Quality of the child's relationships with family members	0	0%	0	0%	4	50%	0	0%

2023				
Impact on areas of concern				
	n=			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	22%	44%	22%
Child's wellbeing	0%	11%	56%	22%
Quality of life	0%	11%	67%	11%
Quality of the child's relationships with family membe	0%	0%	67%	22%

	2024	2023	2022	
Relationships with others				
Have you supported the child with their relationships with others?	n=	57	52	131
	Count	%	%	%
Yes	11	19%	13%	10%
No	30	53%	73%	79%
Missing	16	28%	13%	11%

	2024	2023	2022	
Support provided				
	n=	11	7	13
	Count	%	%	%
Interventions	7	64%	29%	23%
Access to agency outings	0	0%	0%	0%
Access to external group work programme	0	0%	0%	0%
Education on healthy relationships	5	45%	29%	15%
Informal play sessions	1	9%	0%	0%
Supported abusing party to access perpetrator programme	0	0%	0%	0%
Supported to access children's centre	0	0%	0%	0%
Supported to access external social or leisure activities	0	0%	14%	0%
Supported to access to other statutory agency	0	0%	0%	0%
Supported to access to other voluntary agency	2	18%	0%	8%
Supported to access young carer services	0	0%	0%	0%
Supported to access youth service	0	0%	0%	0%
Direct support	9	82%	86%	85%
121 support sessions with child	9	82%	57%	62%
121 support sessions with child and parent	1	9%	0%	8%
Attendance at internal drop-in group	0	0%	0%	0%
Internal group work with child	0	0%	0%	0%
Internal group work with child and parent	0	0%	0%	0%
Other	0	0%	29%	23%
Missing	0	0%	0%	0%

2024								
Impact on areas of concern	Decreased		No change		Improved		n= 11	
	Count	%	Count	%	Count	%	Count	%
	Child's safety	0	0%	1	9%	5	45%	1
Child's wellbeing	0	0%	0	0%	6	55%	1	9%
Ability to form positive relationships with adults	0	0%	1	9%	5	45%	1	9%
Ability to form positive relationships with peers	0	0%	0	0%	7	64%	0	0%

2023				
Impact on areas of concern	n= 7			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	14%	0%	71%	14%
Child's wellbeing	0%	0%	71%	29%
Ability to form positive relationships with adults	0%	0%	71%	29%
Ability to form positive relationships with peers	0%	29%	57%	14%

Criminal justice outcomes

Criminal justice system outcomes (Information captured at exit, n =

177)

	2024	2023	2022
Clients supported with criminal justice	n= 177	248	629
	Count	%	%
Yes	57	32%	55%
No	120	68%	45%

	2024	2023	2022
		%	%
Average number of reports made to police per case	1	1	1
Average number of incidents per report	1	1	1
Proportion of incidents resulting in a conviction (either found/pled)	16%	10%	14%

	2024	2023	2022
When was the report made to the police?	Number of police reports = 55	150	479
	Count	%	%
Before engagement with service	46	84%	88%
After engagement with service	9	16%	6%
Missing	0	0%	5%

	2024	2023	2022
Was a forensic examination completed?	Number of police reports = 55	150	479
	Count	%	%
Yes - with police	12	22%	19%
Yes - without police	7	13%	3%
No	27	49%	61%
Don't know	7	13%	9%
Missing	2	4%	9%

	2024	2023	2022
Incidents	Number of police reports = 55	150	479
	Count	%	%
Adult sex offences	46	40%	39%
Rape	22	40%	39%
Assault by penetration	4	7%	1%
Sexual assault	16	29%	15%
Voyeurism	1	2%	2%
Exposure	0	0%	0%
Trafficking into the UK	0	0%	0%
Trafficking within the UK	1	2%	0%
Controlling prostitution for gain	0	0%	0%
Causing a person to engage in sexual activity without consent	0	0%	0%
Sexual activity with a person with a mental disorder impeding choice	0	0%	0%
Indecent photographs of persons aged 16 or 17	0	0%	0%
Sex with an adult relative	0	0%	0%
Other	2	4%	6%
Child sex offences	15	27%	34%
Rape	3	5%	19%
Assault by penetration	1	2%	1%
Sexual assault	5	9%	12%
Causing or inciting a child to engage in sexual activity	1	2%	1%
Sexual activity with a child	2	4%	1%
Engaging in sexual activity in the presence of a child	0	0%	0%
Causing a child to watch a sexual act	0	0%	0%
Child sex offences committed by children or young persons	0	0%	0%
Sexual activity with a child family member	1	2%	1%
Sexual grooming	2	4%	0%
Sexual exploitation of children	0	0%	2%
Paying for sexual services of a child	0	0%	0%
Causing or inciting sexual exploitation of a child	0	0%	1%
Trafficking	0	0%	0%
Enforced prostitution	0	0%	0%
Other	0	0%	1%
Missing	0	0%	0%

Consequences	2024		2023	2022
	Number of incidents =	61	149	495
	Count	%	%	%
Police report - NFA (No Further Action)	17	28%	52%	51%
Arrested - on bail	0	0%	0%	0%
Arrested - in custody	1	2%	1%	0%
Charged	5	8%	5%	6%
Charge dropped	1	2%	1%	3%
Pled guilty	5	8%	5%	6%
Pled guilty (lesser charge)	0	0%	1%	2%
Pled innocent-found guilty	4	7%	4%	6%
Pled innocent-found guilty (lesser charge)	1	2%	0%	1%
Not proven	2	3%	3%	1%
Acquitted	4	7%	2%	2%
Missing	21	34%	27%	22%

Reason for no further action (NFA)	2024		2023	2022
	Number of NFA =	17	77	251
	Count	%	%	%
Victim withdrew	1	6%	17%	22%
Police withdrawal of case	14	82%	57%	50%
CPS withdrawal of case	1	6%	16%	17%
Other	0	0%	3%	5%
Don't know	0	0%	1%	0%
Missing	1	6%	6%	6%

Were special measures granted in this case?	2024		2023	2022
	Number of police reports =	55	150	479
	Count	%	%	%
Granted	9	16%	14%	14%
Denied	0	0%	0%	0%
Not yet confirmed	1	2%	3%	3%
Not requested	0	0%	37%	16%
Don't know	2	4%	3%	2%
Missing	43	78%	43%	65%

Perpetrator penalties	2024		2023	2022
	Number of police reports =	55	150	479
	Count	%	%	%
Community order - SV related specified activity order	0	0%	0%	1%
Community order - DV-related specified activity order	0	0%	0%	0%
Community order - other requirements	0	0%	0%	0%
Suspended sentence - with DV-related specified order	0	0%	0%	0%
Suspended sentence - with other requirements	1	2%	0%	0%
Custodial sentence - up to 12 months	0	0%	0%	1%
Custodial sentence - 12 months or more	3	5%	6%	8%
Restraining order - up to 12 months	0	0%	0%	0%
Restraining order - up to 24 months	0	0%	0%	1%
Restraining order - indefinite	3	5%	2%	1%
Sexual Offences Prevention Order	0	0%	7%	2%
Bindover	0	0%	0%	0%
Fine	0	0%	0%	0%
Caution	0	0%	0%	0%
Compensation	0	0%	1%	0%
As yet unknown	1	2%	5%	7%
Other	2	4%	1%	3%
N/A	2	4%	20%	15%
Missing	2	4%	3%	6%

What support did you provide the client in this area?	2024		2023	2022
	Number of police reports =	55	150	479
	Count	%	%	%
Evidence gathering	15	27%	10%	5%
Submission of forensic evidence (examination)	0	0%	0%	0%
Submission of forensic evidence (non-examination)	2	4%	0%	0%
Submission of intelligence to police	0	0%	0%	1%
Explained how to record evidence/facts	4	7%	1%	5%
Supported client to complete victim impact/ personal statement	2	4%	5%	9%
Supported client to make an anonymous report	0	0%	0%	0%
Prior to trial	39	71%	25%	13%
Liaison with witness care and court process	5	9%	10%	16%
Supported client to complete pre-trial witness interview	3	5%	1%	2%
Facilitated use of intermediary	0	0%	1%	1%
Supported client with victim's right to review (VRR) process	1	2%	4%	9%
Prepared report for court	0	0%	2%	2%
Prepared client for trial	6	11%	9%	16%
Supported client to review video recorded evidence (pre-trial)	4	7%	3%	4%
Engaged client with victim liaison services	2	4%	3%	8%
Supported client to access legal support	4	7%	3%	4%
During trial	18	33%	11%	6%
Attended hearings	6	11%	7%	8%
Provided updates about court outcomes	7	13%	11%	13%
Advocated for client during proceedings	2	4%	3%	6%
Post hearing	33	60%	23%	16%
Supported client with their own charge/conviction	2	4%	1%	1%
Helped client to access compensation	4	7%	24%	30%
Other	1	2%	3%	4%
Missing	2	4%	3%	6%

0.036765

0.044118

0.029412