The Power of Marac Data

SafeLives: Ruth, Iona and NIdhi

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Introduction | Who we are

- We are SafeLives, the UK-wide charity dedicated to ending domestic abuse, for everyone and for good.

- We are independent, practical and evidence-led, with survivor voices at the heart of our thinking.

- We work with organisations across the UK to transform the response to domestic abuse.

Marac data team

What we do

Collect and monitor data	Manage and support portal users	Analyse data

Key findings	Bespoke analysis

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Introduction | Session Structure

1   **Journey of Marac data**

2   **How Marac Data Is Used**

3   **Impact of Marac Data**

4   **Marac Portal: Uploading and managing data**

5   **Discussion - Q&A**

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Introduction | Aims and Objective

Aim: explore Marac history and use current data to understand the importance of Marac data, its impact, and its role in addressing domestic abuse in London to promote best practices.

Objectives

1. **Explore** the origins of Marac

2. **Highlight** the different uses of Marac data at local and national level

3. **Discuss** examples of impact of Marac data

4. **Share** the Marac data portal

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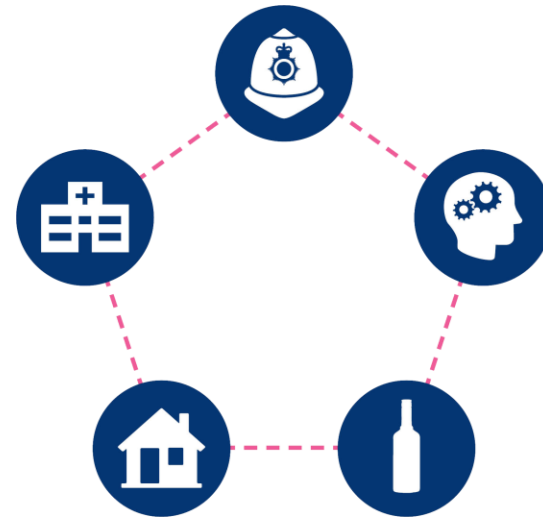
The primary focus of the Marac

At the heart of a Marac is the working assumption that **no single agency or individual can see the complete picture of the life of a victim**, but all may have insights that are crucial to their safety.

A victim identified at high risk of serious harm or homicide needs a coordinated, multi-agency response with all agencies sharing relevant information to develop an action plan that is comprehensive, robust and addresses the risk to all parties.

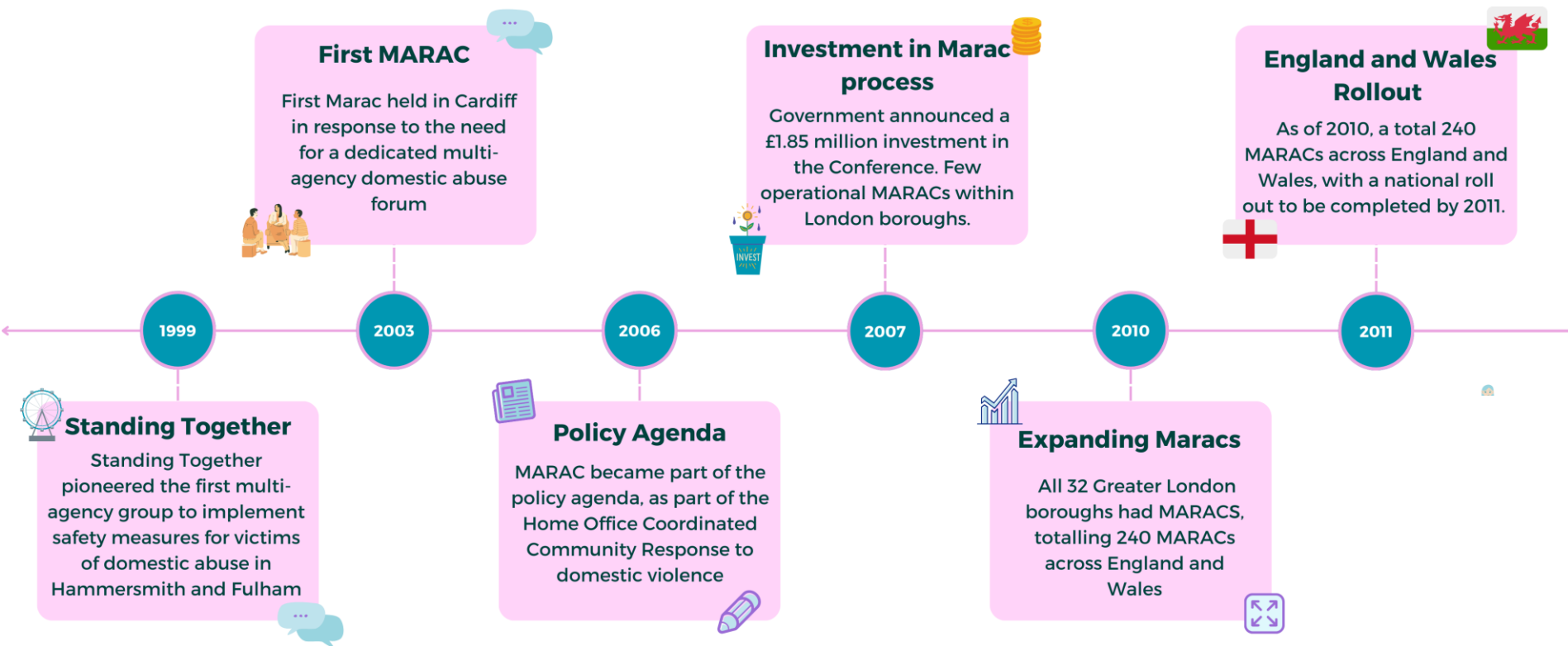## Agencies working together for an effective Marac

1. Police
2. Idva
3. Probation (both NPS & CRC)
4. Children's Services
5. Mental Health
6. Primary Health
7. Substance Misuse Services
8. Housing
9. Adult Safeguarding

Also valuable: Education; specialist DV/minority support services; secondary health such as health visitor/ midwifery
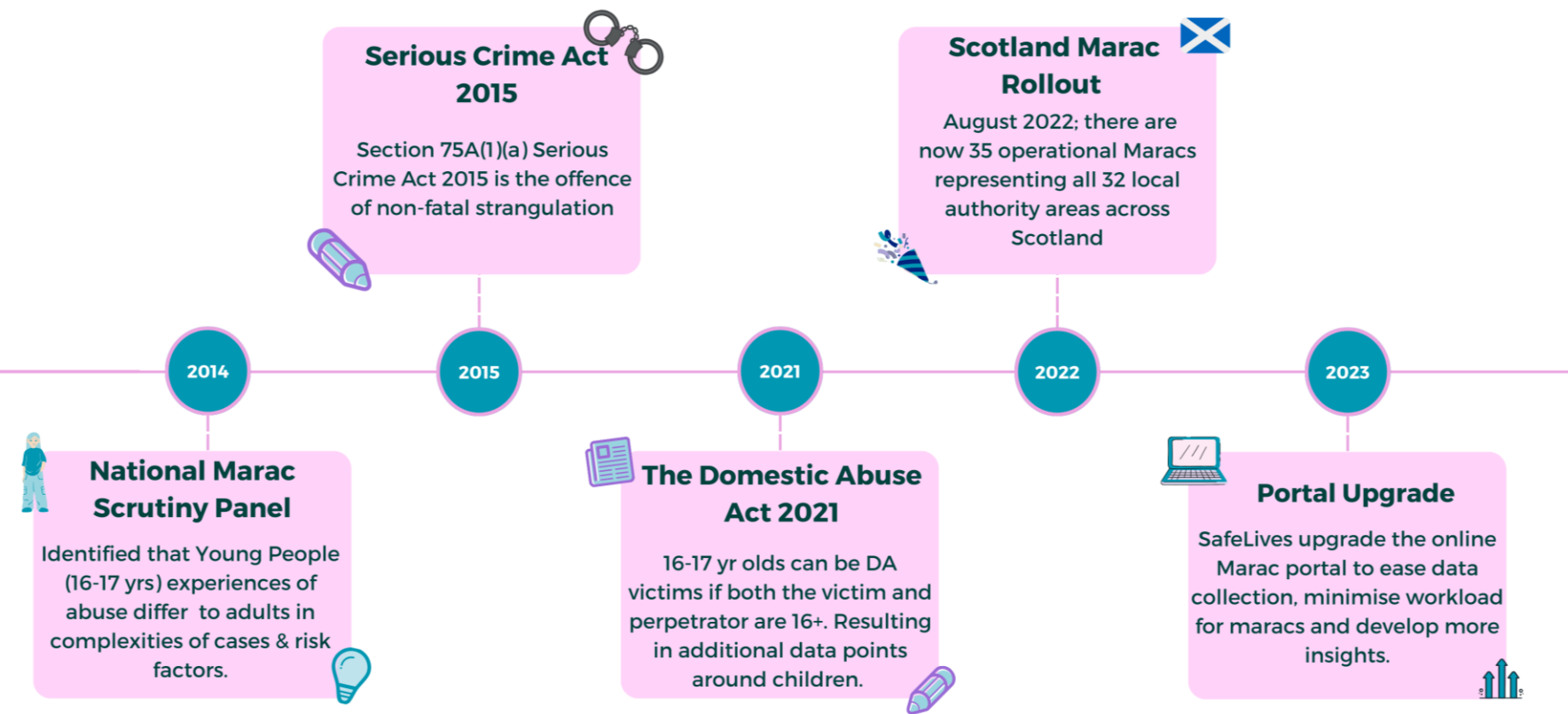
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The Journey of Marac Data | Marac Timeline

First MARAC

First Marac held in Cardiff in response to the need for a dedicated multi-agency domestic abuse forum

Investment in Marac process

Government announced a £1.85 million investment in the Conference. Few operational MARACs within London boroughs.

England and Wales Rollout

As of 2010, a total 240 MARACs across England and Wales, with a national roll out to be completed by 2011.

1999 **2003** **2006** **2007** **2010** **2011**

Standing Together

Standing Together pioneered the first multi-agency group to implement safety measures for victims of domestic abuse in Hammersmith and Fulham

Policy Agenda

MARAC became part of the policy agenda, as part of the Home Office Coordinated Community Response to domestic violence

Expanding Maracs

All 32 Greater London boroughs had MARACS, totalling 240 MARACs across England and Wales

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The Journey of Marac Data | Marac Timeline

Serious Crime Act 2015

Section 75A(1)(a) Serious Crime Act 2015 is the offence of non-fatal strangulation

Scotland Marac Rollout

August 2022; there are now 35 operational Maracs representing all 32 local authority areas across Scotland

2014

2015

2021

2022

2023

National Marac Scrutiny Panel

Identified that Young People (16-17 yrs) experiences of abuse differ to adults in complexities of cases & risk factors.

The Domestic Abuse Act 2021

16-17 yr olds can be DA victims if both the victim and perpetrator are 16+. Resulting in additional data points around children.

Portal Upgrade

SafeLives upgrade the online Marac portal to ease data collection, minimise workload for maracs and develop more insights.

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National picture: April 2023 to March 2024

275 Maracs

116,677 cases discussed

147,424 children

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New Marac Portal Development

National consultation resulted in:

- Expanded data collection v duplication of data entry
- Benchmarking
- Piloting of new tools for both data collection and reporting

New portal built and piloted summer 2023:

- Flexibility and simplicity in uploading
- Useful new visualisations for benchmarking
- Multiple years and quarters of data easily accessible

New categories of data collection January 2024

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So what's in Marac data now?

We analyse and report:

- Case volume data
- Resource recommendations (Idvas and Admins)
- Demographic data
- Referral route data

New categories of data 2024:

- Number of cases with children in the household
- Number of victims age 65+
- Number of cases in each of the 5 Office of National Statistics (ONS) top level ethnicity categories

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How and Where Marac Data Is Used

- ➢ **Resource Allocation**

- ➢ **Comparison – Performance, Practice, Marac**

- ➢ **Strategic Support**

- ➢ **Comprehensive Analysis**

- ➢ **Joint Commissioning**

- ➢ **Practitioner Training**

- ➢ **National Reporting**

- ➢ **Policy Influence**

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The Impact of Marac Data | Examples

Implementation of the new offence of Non-Fatal Strangulation: policy influencing at national level

- Non-fatal strangulation (NFS) offence created in June 2022

- NFS Steering Group – DAC, SafeLives, CPS, NPCC, APCC, Probation, NHSE, Bangor University

- Focussed on health responses to physical injuries from NFS and forensic medical evidence

- Supporting PCCs with developing relevant pathways to healthcare – sought information from Marac data

- Investigate if/how support services have NFS as a marker and healthcare referral pathways

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Learning: Marac data and Insights Adults DA Dataset

- Insights is an **outcomes measurement tool** for domestic abuse and sexual violence services gathering individual survivor-level data across areas

- Insights data shows that clients who have experienced NFS tend to be at much higher risk of harm from multiple types of abuse

- They are more likely to have visited A&E or the police as a result of the abuse and to have had their case discussed at Marac. They are more likely to have a **mental health need,** not previously identified by the NFS steering group

- By combining Insights data with Marac data, we were able to estimate that at least **19,000 victims** whose case has been heard at Marac in England and Wales in the last 12 months will have experienced NFS

- We fed back key themes of our analysis from data and practice voice to the NFS steering group

- We used our learning from Marac and Insights to speak to GPs in the PMA about the meaning of Marac referrals and data

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The Impact of Marac Data | Examples

A Marac within a Police Force Area in North West England used the tables of referral route data and the new visualisations on the portal Dashboards showing comparisons of health referrals to Maracs in their local area to identify a training need.

53.00
IDVA referrals

7.00
Children's social care referrals

-
Primary care referrals

-
Secondary care acute trust referrals

1.00
Education referrals

Primary care referrals (%)

Legend:
- Marac in Police Force
- Marac in Most Similar Police Force Group
- UK Wide
- Regional
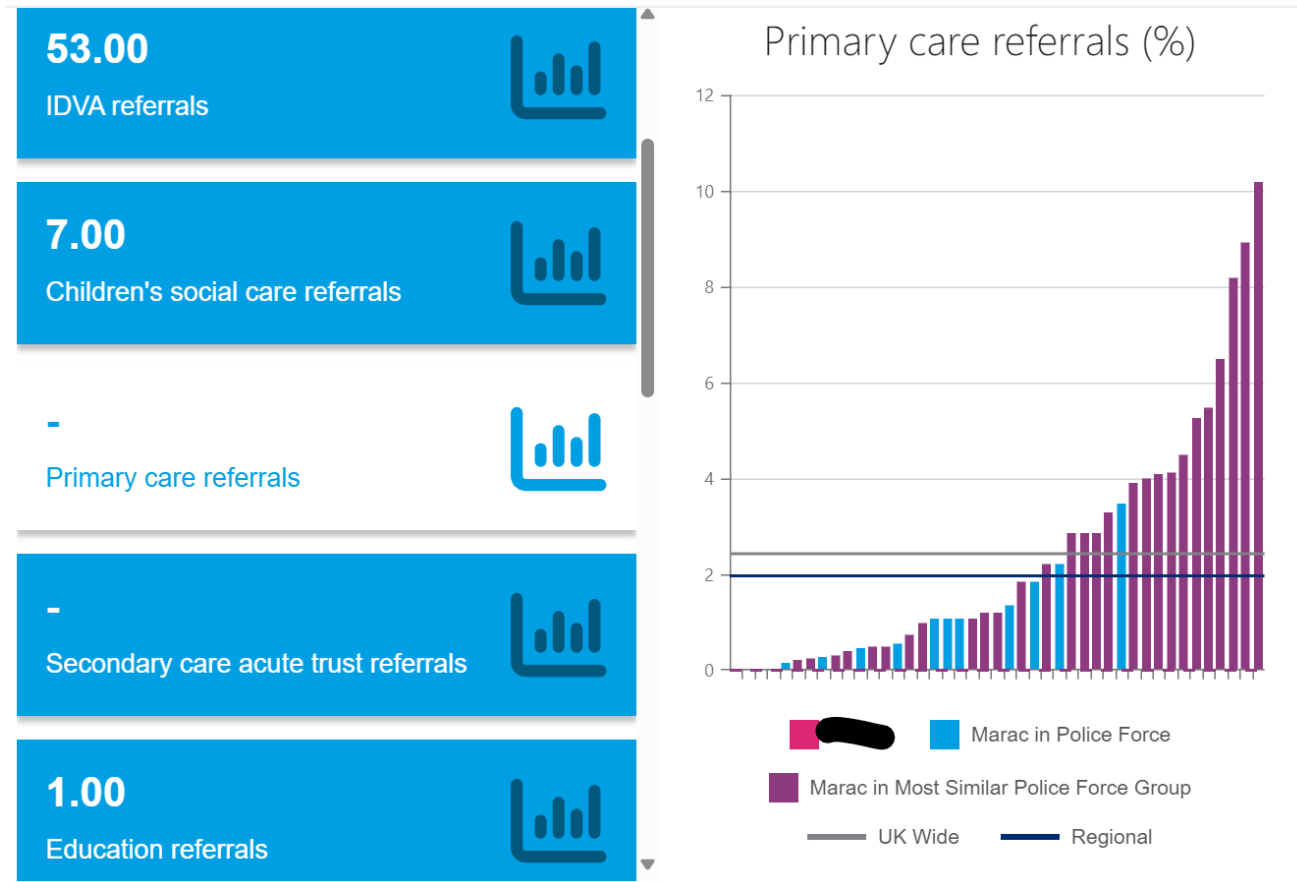
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The Impact of Marac Data | Examples

Migrant Health referrals to Marac in London Boroughs – Deep Dive Categories

- New 'Deep Dive' facility
- Partnership Working

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Data Tools Available | Portal

3 key parts to the portal:

- Overview Report
- Dashboard
- Data Upload
  - File Upload
  - Form Submission
  - Data Grid Submission
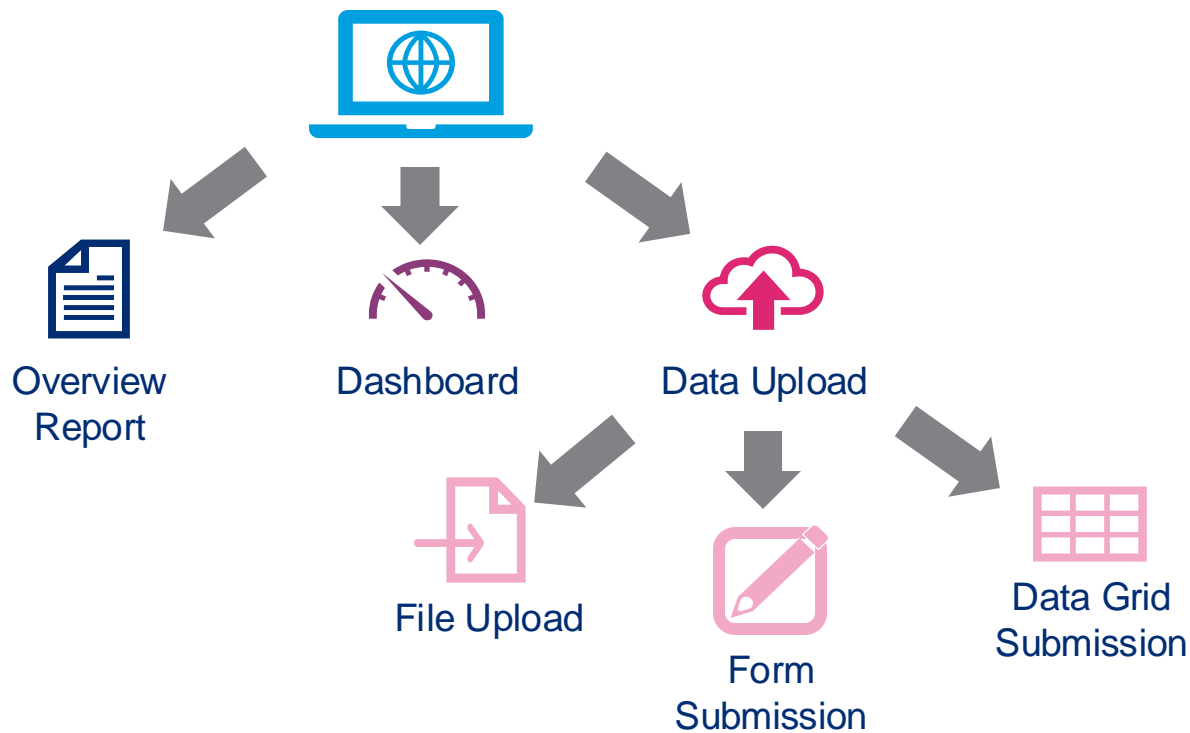
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Data Tools Available | Dashboard

Accessing the Dashboard

Filters by MARAC

Filters by Quarter

Export the graph that's visible as an image

Dashboard Options

Overview Dashboard

Dashboards

Notifications

Upload
File upload
Form submission
Data grid submission

Reports
Overview

Overview Referral Routes Demographics

Marac

Quarter
2024 - Q1

Export PNG

Number of cases discussed in your marac

Cases per 10,000 adult female population

%
Change in cases in your marac compared to last year

Number of cases involving children

Number of children in the households of your marac cases (including repeats)

Cases discussed

Marac in Police Force   Marac in Most Similar Police Force Group   UK Wide average
Regional average

The selected indicator is white

Selected indicator graph

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Data Tools Available | Overview Report

These filters change when you change the report options

Table Export options: Excel or CSV

Filter by Country

Filter by Region

Filter by Quarter

Click to generate report

Overview report

By Police Forces / Marac

To view an individual indicator report, click on any cell in the indicator column. Alternatively, to view a curated collection of reports, click on the coloured section cell within the report.

Dashboards
Notifications

Upload
File upload
Form submission
Data grid submission

Reports
Overview

Police Forces
1 selected ▾

Maracs
1 selected ▾

Quarter
2024 - Q1 ▾

Generate report

Export CSV   Export Excel

Indicator	UK Wide	SafeLives recommended	Most Similar Force Group	Metropolitan
Number of police forces	45	-		
Number of maracs	275	-		
Number of entries	9,845	-		

Accessing the Overview Report

Data Table

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Data Tools Available | Data upload section

Login to access the Portal

All MARAC Data upload options are found in left-hand column


```
Upload

[████████████]

File upload

Form submission

Data grid submission
```
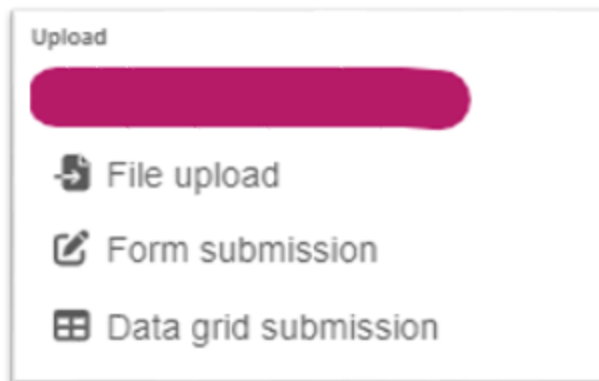
Uploading Best Practice

✓ Only data for current quarters need to be uploaded

✓ Marac data can be uploaded throughout the quarter

✓ Managers and other agencies can monitor whether the data has been uploaded on the grid

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Data Tools Available | Form Submission

Record your Marac data as you go and incorporate data submission as part of the process

3 stages to the Form Submission

* means mandatory field

Marac meeting form

Marac *

Select a Marac

Meeting date *

dd/mm/yyyy

Cases discussed

0

Number of repeat cases

0

Number of children in the household

0

Number of cases with children in the household

0

Next >

Meeting form sections

1. Meeting summary

2. Referral cases

3. Demographics

Once you complete a stage click to go to the next stage

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Data Tools Available | Data Grid Submission

Quickly amend data or enter multiple meeting dates directly into the portal. More info [here](#) (Pg.7-10).

Table Export options: Excel or CSV

Select your MARAC

Scroll to more indicators for data entry or viewing

Add new meetings

Save changes

Ability to search/filter each column

Ability to sort each column into an order

Data entry

Edit existing MARAC submission

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Data Tools Available | File upload

1. Download Marac Data Excel Template **here**

2. Enter MARAC data in Excel Template

3. Save document, e.g. 'City of London Q3 2024 Marac Meetings'

4. Log into Portal and go to **File Upload**

5. Click on the upload section

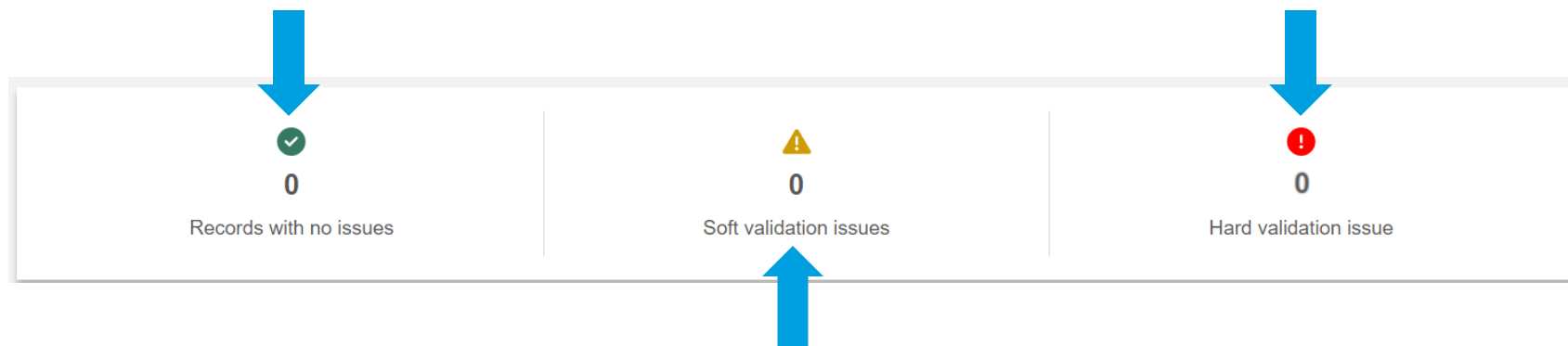6. Open saved marac meetings doc from the folder it opens.
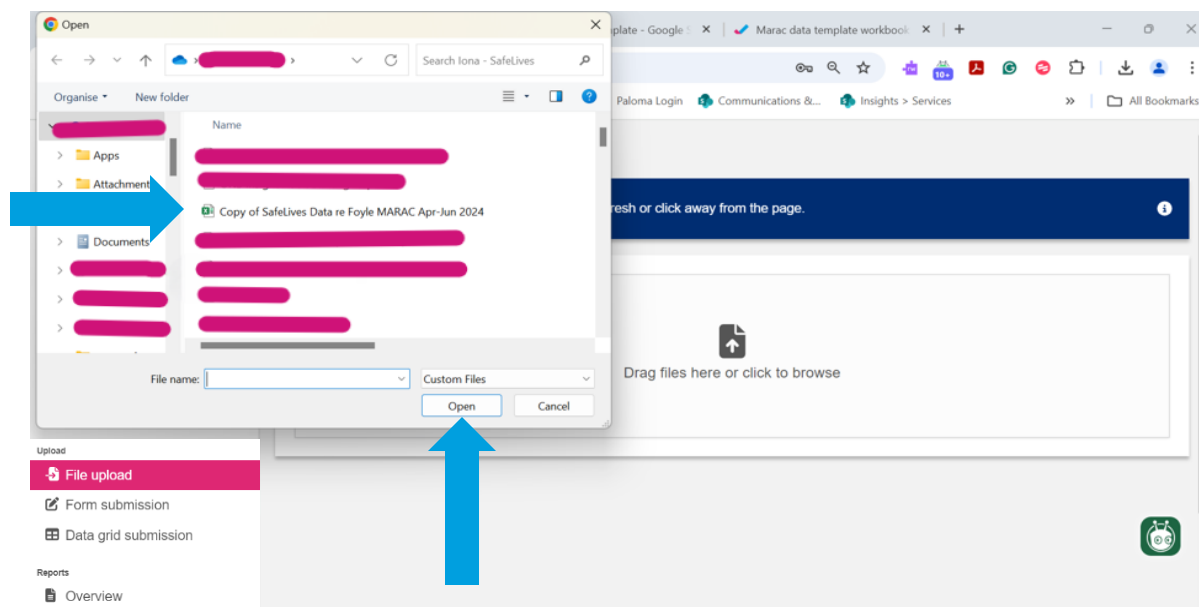
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Data Tools Available | File upload validation issues

Hard Validation Issues cover many scenarios. The system will detail the specific error to fix below. Common examples here (Pg.11-12)

Successful file upload displays number of successful rows of data

Soft validation issues show when different data is submitted for dates previously uploaded to the platform. More info here (Pg.10)

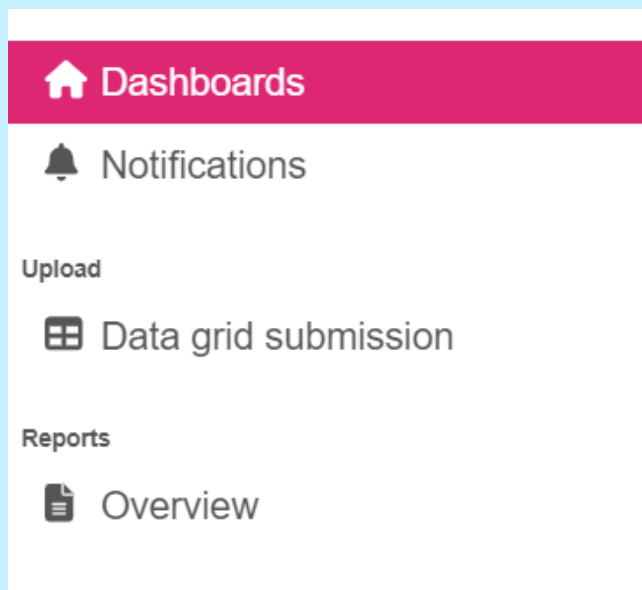If you're unable to resolve the validation issue a member of our MARAC data can support you. Email us at: marac@safelives.org.uk

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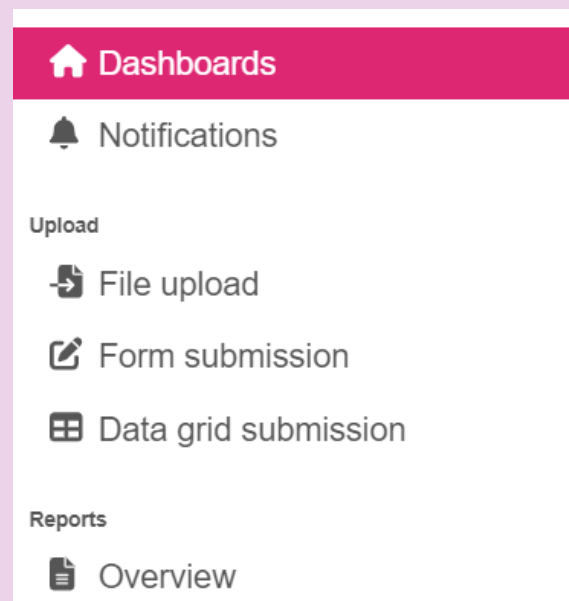# Data Tools Available | Portal Personas & Views

Marac Chair Persona

Viewing data in the Dashboard and Overview Report. Use Data Grid Submission to see the most recent Marac data upload any that came before it.

Marac Admin Persona

Ideal for Coordinators or anyone responsible for uploading Marac data, includes data viewing through Dashboard and Overview Report.

Resources

Reviewing your MARAC data, data descriptions: https://safelives.org.uk/resources-for-professionals/marac-resources/reviewing-your-marac-data/

Guidance on **uploading data** to the portal and descriptions of the types of data you're uploading: https://safelives.org.uk/wp-content/uploads/Marac-data-guidance-for-Maracs.pdf

File uploading templates and uploading summary: https://safelives.org.uk/resources-library/marac-data-template-workbook/

MARAC Data Team Email: marac@safelives.org.uk

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Questions?

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Thanks for your time!