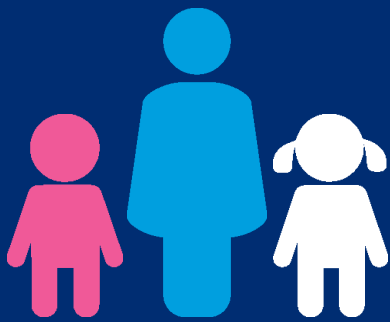

Insights SV dataset 2020-21

Sexual violence (SV) services



SafeLives

**Ending
domestic
abuse**

Contents

At a glance	1
Service of 100	2
Key findings	4
Service inputs	5
Client profile	6
Socio-demographic description of clients accessing the service	6
History of abuse at intake	9
Needs at intake	12
Client outcomes	17
Service outputs	25
Support and interventions	25
Criminal justice outcomes	38

About this dataset

This data report forms part of a series of publications from SafeLives' Insights dataset. It contains 654 unique individual cases at intake and 429 matched cases at exit, drawn from 4 sexual violence services which used the SafeLives Insights outcome measurement service between April 2020 and March 2021.

SafeLives runs the largest database of domestic abuse cases in the UK. Our Insights database has records of more than 81,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 6,000 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

At a glance

4 services

654 cases opened

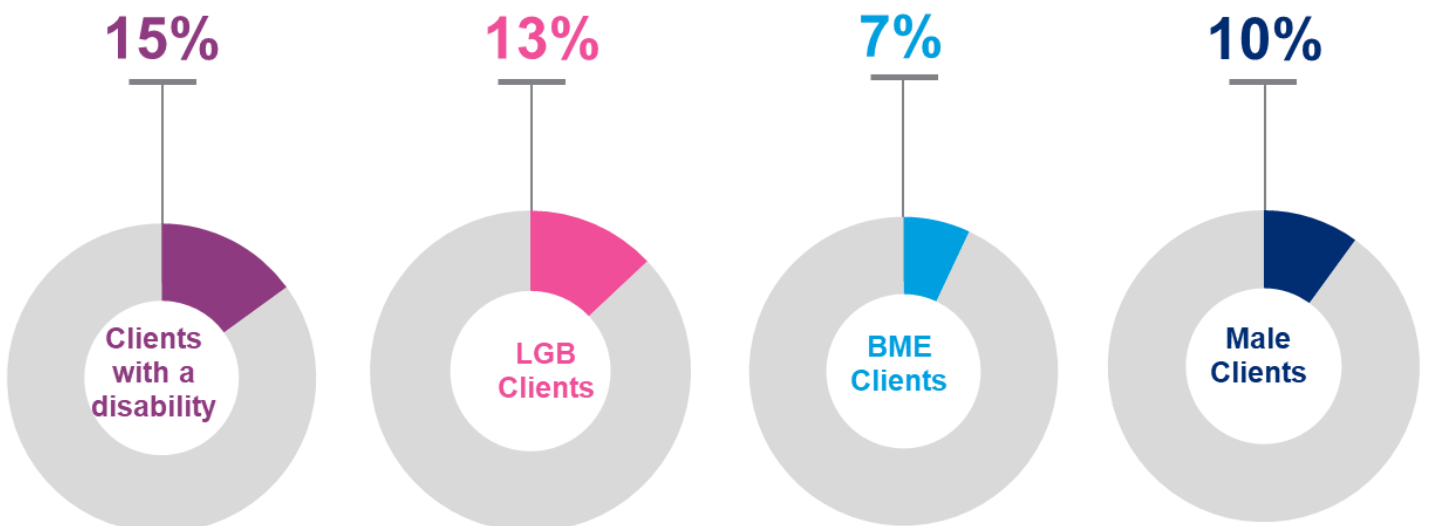
429 cases closed

218 clients supported with criminal justice



Location of the services in the dataset

Proportion of clients from diverse client groups



Sexual Violence Service

If a service were to support 100 people across the year...

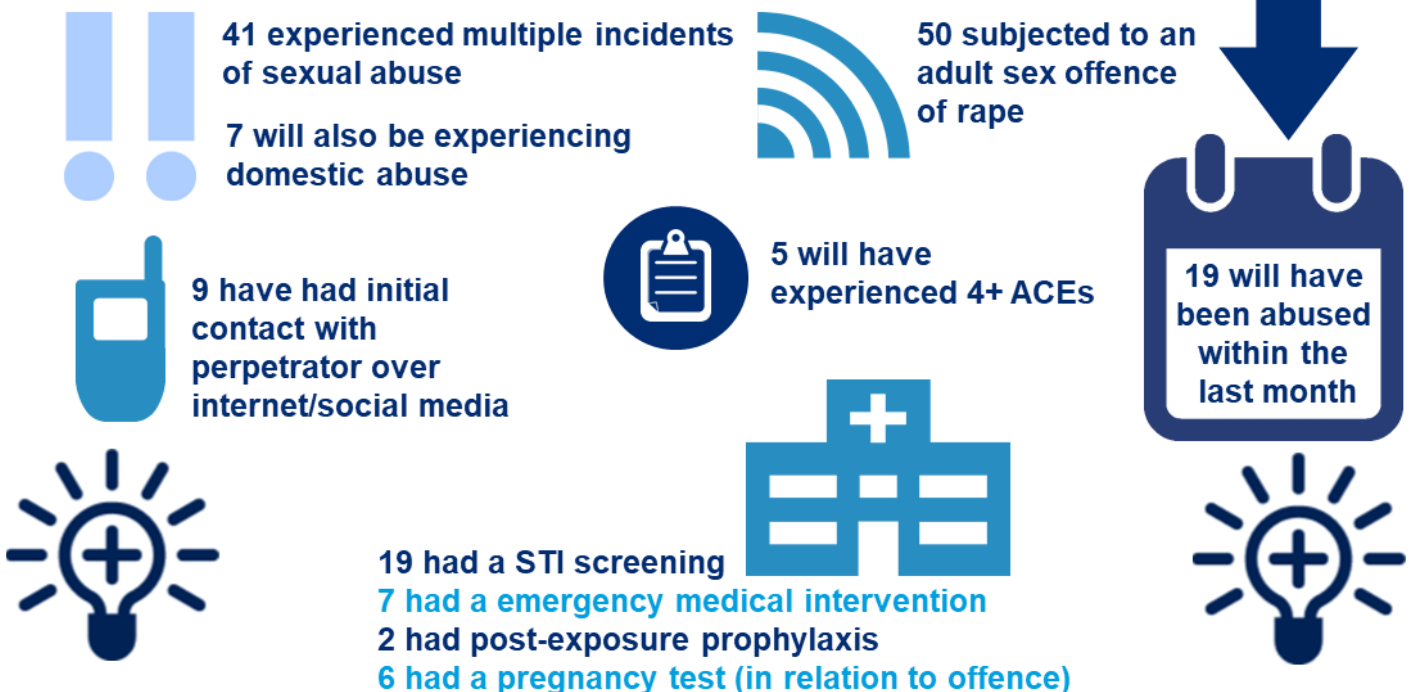
Who are they?



Who else is involved?



What have they experienced?



Sexual Violence Service

If a service were to support 100 people across the year...

What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need



will receive 27 direct contacts over a 26 week period



52 will be supported with their mental health



will be supported with their safety



15 will have had a forensic examination with the police



51 will be supported with criminal justice



8 will have had support with liaising with witness care/court processes



34 will have had a NFA police report



6 will have had their perpetrator been found guilty

9 will have had support with preparing for trial

11 will have had support with accessing compensation

What did they say as they left the service?

The following includes adults only as children are not asked the client reported outcomes section. Numbers below based on those clients who answered each question



60 will have an improved quality of life

62 will feel optimistic about the future



44 will be satisfied with the police response



71 will have an improved sense of wellbeing

"If I had not met my IDSVAs, I don't think I would be alive today. She understood and helped me at my lowest point in life."

- a survivor



25 will NOT be satisfied with the criminal justice response



63 will feel more confident



60 will feel safer at home

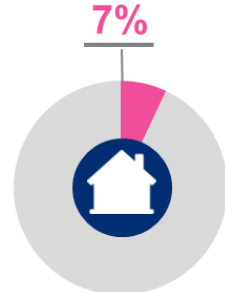
Key findings



One in four (27%) victims were **under the age of 18**, an increase from 21% last year



67% of victims had **mental health needs**



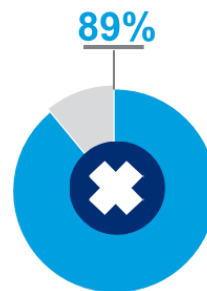
7% of victims were also experiencing **domestic abuse**

The average case length has decreased from last year

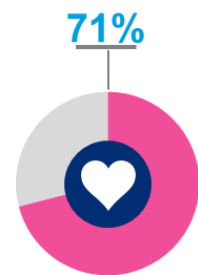


27

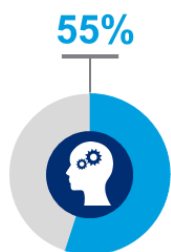
While the average number of contacts has gone up



89% of victims at exit had **experienced no abuse** since intake/review



71% of adult clients at exit said their **wellbeing had improved**



55% of adult clients were supported with their mental health



43% had a referral to counselling services



43% were supported to access counselling



30% were supported to access self help

following support:



78%

felt their wellbeing improved

55%

felt safer

Service inputs

Cases used in the analysis	
Intake forms	654

In the period April 2020 to March 2021, caseworkers submitted 654 intake forms for clients entering sexual violence services.

These forms contain information about client demographics, and the characteristics of the abuse that clients accessing sexual violence services are experiencing.

For the period April 2019 to March 2020 there were 439 forms submitted and for the period April 2018 to March 2019 there were 785 forms submitted.

Exit forms	
	429

Caseworkers submitted 429 exit forms for clients leaving sexual violence services for the period April 2020 to March 2021.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2020 to March 2021.

For the period April 2019 to March 2020 there were 350 exit forms submitted and for the period April 2018 to March 2019 there were 431 exit forms submitted.

Criminal justice forms	
	218

Caseworkers supported 218 clients with criminal justice for the period April 2020 to March 2021.

These forms provide information on the outcomes of any criminal justice interventions at exit, as well as support provided by caseworkers during the criminal justice process.

For the period April 2019 to March 2020 there were 182 criminal justice forms submitted and for the period April 2018 to March 2019 there were 138 criminal justice forms submitted.

Referral status	2021		2020	2019
	Count	n=	n=	n=
		654	439	785
		%	%	%
New client	580	89%	91%	95%
Repeat to service	46	7%	6%	4%
Continuing case	28	4%	3%	1%
Total	654			

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive).
Cases are marked as a 'Continuing case' if the case was transferred to a different team within the same service.

Referral route	2021		2020	2019
	Count	n=	n=	n=
		654	439	785
		%	%	%
Police (ADT)	250	38%	32%	3%
Police (direct)	194	30%	32%	65%
Marac	0	0%	0%	1%
Self	46	7%	12%	8%
Idva	18	3%	2%	2%
Refuge	1	0%	0%	0%
Outreach	1	0%	0%	0%
Helpline	3	0%	0%	0%
SARC	74	11%	12%	15%
Rape Crisis	0	0%	0%	0%
Health	4	1%	0%	0%
Hospital - Emergency department	2	0%	0%	0%
Hospital - Maternity	0	0%	0%	0%
Community health	1	0%	0%	0%
Mental health	4	1%	1%	0%
Drug services	0	0%	0%	0%
Alcohol services	1	0%	0%	0%
Housing	1	0%	0%	0%
Education	5	1%	0%	0%
Children's social services	4	1%	1%	1%
Adult social services	0	0%	0%	0%
MASH	2	0%	0%	0%
Probation	0	0%	0%	1%
Community Rehabilitation Company (CRC)	0	0%	0%	0%
Other DVA & SV services (external)	13	2%	2%	1%
Other DVA & SV services (internal)	16	2%	1%	0%
Specialist services	6	1%	1%	1%
Other	7	1%	2%	1%
Don't know	0	0%	0%	0%

	2021	2020	2019
For referrals received through a single-point of contact	n= 654	439	785
Initial referral route	Count	%	%
Police (ADT)	63	10%	8%
Police (direct)	66	10%	17%
Marac	0	0%	0%
Self	25	4%	8%
Idva	4	1%	0%
Refuge	1	0%	0%
Outreach	0	0%	0%
Helpline	2	0%	0%
SARC	23	4%	5%
Rape Crisis	0	0%	0%
Health	2	0%	0%
Hospital - Emergency department	0	0%	0%
Hospital - Maternity	0	0%	0%
Community health	0	0%	0%
Mental health	2	0%	0%
Drug services	0	0%	0%
Alcohol services	1	0%	0%
Housing	0	0%	0%
Education	3	0%	0%
Children's social services	1	0%	0%
Adult social services	0	0%	0%
MASH	1	0%	0%
Probation	0	0%	0%
Community Rehabilitation Company (CRC)	0	0%	0%
Other DVA & SV services (external)	5	1%	0%
Other DVA & SV services (internal)	4	1%	0%
Specialist services	2	0%	0%
Other	2	0%	1%
Don't know	0	0%	0%
Missing	446	68%	58%

Client profile

Socio-demographic description of client accessing sexual violence services

(Information captured at intake, number of individual clients (n) = 646)

	2021	2020	2019
Ages of all clients	n= 646	439	780
	Count	%	%
<18	177	27%	21%
18-20	88	14%	13%
21-30	177	27%	29%
31-40	99	15%	17%
41-50	57	9%	10%
51-60	37	6%	7%
61+	11	2%	3%
Average age of client	27	29	28

	2021	2020	2019
Ages of children and young people (CYP)	n= 177	94	189
	Count	%	%
Under 3 years old	0	0%	0%
3-5 years old	7	4%	1%
6-8 years old	14	8%	6%
9-11 years old	11	6%	11%
12-15 years old	85	48%	43%
16-17 years old	60	34%	39%

	2021	2020	2019
Sex assigned at birth	n= 646	439	780
	Count	%	%
Female	579	90%	87%
Male	63	10%	13%
Intersex	1	0%	0%
Not disclosed	0	0%	0%
Don't know	3	0%	0%

	2021	2020	2019
Which of the following describes how the client thinks of themselves?	n= 646	439	780
	Count	%	%
Female	538	83%	85%
Male	62	10%	13%
In another way	2	0%	1%
Not disclosed	5	1%	0%
Don't know	10	2%	1%
Not gender assigned at birth	42	7%	3%
Missing	29	4%	2%

Sexual Orientation	2021		2020	2019
	Count	n=	%	%
Heterosexual	405	529	77%	84%
Total LBG+	68	13%	8%	9%
Bisexual	42	8%	4%	4%
Gay	15	3%	2%	2%
Lesbian	7	1%	1%	2%
Other	4	1%	0%	1%
Not disclosed	12	2%	4%	3%
Don't know	29	5%	3%	2%
Missing	15	3%	1%	2%

Ethnicity	2021		2020	2019
	Count	n=	%	%
White	544	84%	90%	92%
English/ Welsh / Scottish / Northern Irish / British	523	81%	88%	90%
Irish	3	0%	0%	0%
Gypsy or Irish Traveller	0	0%	0%	0%
Any other White background	18	3%	1%	2%
Mixed / Multiple ethnic groups	6	1%	1%	2%
White and Black Caribbean	2	0%	0%	1%
White and Black African	0	0%	0%	1%
White and Asian	2	0%	0%	0%
Any other Mixed/ Multiple ethnic background	2	0%	1%	1%
Asian / Asian British	17	3%	5%	3%
Indian	3	0%	1%	1%
Pakistani	11	2%	3%	2%
Bangladeshi	1	0%	0%	0%
Chinese	0	0%	0%	0%
Any other Asian background	2	0%	0%	1%
Black / African / Caribbean / Black British	1	0%	1%	0%
African	1	0%	0%	0%
Caribbean	0	0%	0%	0%
Any other Black / African / Caribbean background	0	0%	0%	0%
Other ethnic group	4	1%	0%	0%
Arab	0	0%	0%	0%
Any other ethnic group	4	1%	0%	0%
Total Black, Asian and racially minoritised people	46	7%	8%	9%
Not disclosed	5	1%	0%	1%
Don't know	23	4%	1%	0%
Missing	46	7%	3%	1%

Is the client pregnant?	2021		2020	2019
	Count	n=	%	%
Yes	11	646	2%	1%
No	559	439	87%	95%
Don't know	23	4%	2%	1%
Missing	53	8%	2%	3%

Does the client have a disability?	2021		2020	2019
	Count	n=	%	%
Yes	94	646	15%	17%
No	459	71%	76%	78%
Don't know	36	6%	4%	2%
Missing	57	9%	3%	3%

If yes, what type?	2021		2020	2019
	Count	n=	%	%
Physical	30	94	32%	38%
Learning disability	19	20%	29%	19%
Learning difficulty	21	22%	16%	23%
Neurological condition	10	11%	20%	9%
Progressive illness	2	2%	8%	2%
Organ specific	3	3%	12%	4%
Mental health impairment	23	24%	22%	30%
Sensory disability	11	12%	3%	11%
Other	4	4%	5%	6%
Don't know	0	0%	0%	0%
Missing	0	0%	0%	0%

	2021		2020	2019
Current employment situation	n=	646	439	780
	Count	%	%	%
Unemployed	184	28%	26%	32%
Retired	16	2%	3%	1%
Part-time employment	58	9%	9%	11%
Full-time employment	115	18%	21%	20%
Self-employed	11	2%	1%	2%
Volunteering	2	0%	2%	1%
Full-time education	156	24%	21%	25%
In education or training	26	4%	6%	6%
Stay at home parent	9	1%	3%	0%
Other	21	3%	6%	2%
Not disclosed	1	0%	1%	1%
Don't know	31	5%	4%	2%
Missing	44	7%	4%	2%

	2021		2020	2019
Current financial situation	n=	474	345	595
	Count	%	%	%
Significant financial problems	10	2%	2%	4%
Unable to pay for essentials	18	4%	3%	5%
Managing essentials but nothing left over	168	35%	27%	36%
Comfortably managing	124	26%	27%	30%
No financial concerns	72	15%	23%	15%
Don't know	13	3%	4%	4%
Missing	23	5%	2%	5%

	2021		2020	2019
Has the client experienced an Adverse Childhood Experiences (ACE)? - Adults	n=	474	345	595
	Count	%	%	%
Yes	156	33%	36%	37%
No	88	19%	30%	24%
Don't know	176	37%	28%	28%
Missing	51	11%	6%	10%

	2021		2020	2019
Adverse Childhood Experiences (ACEs) - Adults	n=	244	226	364
	Count	%	%	%
None	88	36%	45%	39%
Verbal abuse	49	20%	15%	17%
Direct physical abuse	36	15%	16%	18%
Sexual abuse	84	34%	28%	33%
Parental separation	72	30%	17%	23%
Domestic abuse (exposure)	45	18%	24%	25%
Mental illness	29	12%	10%	10%
Alcohol abuse	30	12%	8%	12%
Drug abuse	11	5%	5%	6%
Incarceration of adults within household	6	2%	2%	3%
Average number experienced		2.3	2.3	2.4
Number of adult clients experiencing four or more	27	11%	11%	13%

Average number experienced (mean) refers to cases where at least one ACE was recorded

	2021		2020	2019
Has the client experienced an Adverse Childhood Experiences (ACE)? - Children	n=	180	94	190
	Count	%	%	%
Yes	47	26%	36%	41%
No	61	34%	40%	38%
Don't know	25	14%	11%	11%
Missing	45	25%	13%	9%

	2021		2020	2019
Adverse Childhood Experiences (ACEs) - Children	n=	108	72	151
	Count	%	%	%
None	61	56%	53%	48%
Verbal abuse	14	13%	10%	9%
Direct physical abuse	4	4%	13%	5%
Sexual abuse	10	9%	17%	8%
Parental separation	33	31%	38%	38%
Domestic abuse (exposure)	13	12%	21%	16%
Mental illness	10	9%	10%	13%
Alcohol abuse	5	5%	14%	6%
Drug abuse	3	3%	10%	4%
Incarceration of adults within household	2	2%	6%	3%
Average number experienced		1.9	2.9	1.9
Number of child clients experiencing four or more	8	7%	17%	6%

Average number experienced (mean) refers to cases where at least one ACE was recorded

History of abuse at intake

(Information captured at intake, n = 654)

	2021	2020	2019
Indicate the type of sexual offence the victim has been subjected to:	n= 654	439	785
	Count	%	%
Adult sex offences	456	70%	66%
Rape	328	72%	75%
Assault by penetration	58	13%	9%
Sexual assault	111	24%	23%
Sexual harassment	6	1%	2%
Forced to perform sexual acts	14	3%	4%
Sexual abuse (childhood)	31	7%	9%
Forced to perform sex work	2	0%	0%
Grooming	6	1%	2%
Trafficking	2	0%	0%
Administered a substance to incite sexual activity	2	0%	1%
Interfamilial sexual abuse	4	1%	2%
Exposure	1	0%	0%
Voyeurism	2	0%	0%
FGM	0	0%	0%
Other	10	2%	1%
Child sex offences	235	36%	44%
Rape	141	60%	60%
Assault by penetration	46	20%	15%
Sexual assault	82	35%	42%
Sexual harassment	3	1%	1%
Forced to perform sexual acts	17	7%	10%
Forced to watch sexual activity	3	1%	4%
Forced to engage in sexual activity by other child or young person	1	0%	4%
Interfamilial sexual abuse	13	6%	12%
Exposure	1	0%	1%
Voyeurism	1	0%	0%
Other	3	1%	1%
Sexual exploitation of children	22	3%	5%
Grooming	20	91%	95%
Trafficking	3	14%	0%
Administered a substance to incite sexual activity	1	5%	7%
Forced to perform sex work	1	5%	2%
Other	2	9%	0%
Missing	32	5%	0%

	2021	2020	2019
Time since incident occurred	n= 654	439	785
	Count	%	%
Within 7 days	30	5%	8%
Within the last month	94	14%	17%
1-6 months	130	20%	22%
6-12 months	65	10%	8%
1-5 years	125	19%	12%
5-10 years	43	7%	5%
10+ years	111	17%	27%
Missing	56	9%	2%

	2021	2020	2019
Primarily supporting current or historic abuse	n= 654	439	785
	Count	%	%
Current	308	47%	46%
Historic/non-recent	270	41%	50%
Both, current & historic/non-recent	21	3%	2%
Don't know	1	0%	0%
Missing	54	8%	1%

	2021	2020	2019
Pattern of sexual violence or abuse	n= 654	439	785
	Count	%	%
One-off incident	306	47%	49%
Multiple incidents	177	27%	31%
Ongoing pattern of abuse	94	14%	17%
Don't know	21	3%	1%
Missing	56	9%	2%

Relationship to primary perpetrator	2021		2020	2019
	Count	n=	439	785
Current intimate partner	27	4%	2%	2%
Ex-intimate partner	146	22%	18%	17%
Mother	0	0%	0%	0%
Step-mother	1	0%	0%	0%
Father	18	3%	3%	5%
Step-father	35	5%	3%	6%
Grandmother	1	0%	0%	0%
Grandfather	5	1%	1%	1%
Child (under 18) biological	4	1%	1%	0%
Child (under 18) step-child	3	0%	0%	1%
Child (over 18) biological	0	0%	0%	0%
Child (over 18) step-child	0	0%	0%	0%
Brother	21	3%	2%	2%
Sister	2	0%	0%	1%
Step-brother	5	1%	2%	1%
Step-sister	0	0%	0%	0%
Other family member	37	6%	8%	6%
Friend	73	11%	14%	16%
Colleague	12	2%	0%	3%
Neighbour	18	3%	2%	2%
Acquaintance	120	18%	18%	18%
Stranger (1)	39	6%	11%	9%
Stranger (2)	4	1%	3%	0%
Other	29	4%	5%	6%
Don't know	30	5%	2%	1%
Missing	0	0%	0%	0%

Is the client currently experiencing other types of abuse?	2021		2020	2019
	Count	n=	439	785
Yes, domestic abuse	44	7%	12%	10%
Yes, other	14	2%	2%	2%
No	500	76%	79%	83%
Don't know	41	6%	5%	3%
Missing	55	8%	2%	2%

Forms of domestic abuse experiencing	2021		2020	2019
	Count	n=	44	77
Physical	17	39%	56%	57%
Sexual	16	36%	37%	48%
Harrasment and stalking	15	34%	35%	49%
Jealous, controlling and coercive behaviour	28	64%	77%	82%
Don't know	6	14%	2%	4%
Missing	1	2%	4%	1%

Forms of 'other' abuse experienced	2021		2020	2019
	Count	n=	14	17
Neglect	5	36%	30%	6%
Emotional abuse	12	86%	30%	59%
Physical abuse	3	21%	0%	12%
Financial abuse	3	21%	0%	6%
Other	1	7%	50%	41%
Don't know	0	0%	0%	6%
Missing	0	0%	0%	0%

2021					
Have you identified other forms of abuse the client is at risk of?	Forced marriage		'Honour'-based violence		FGM
	Count	%	Count	%	Count
	Yes	3	0%	6	1%
No	589	90%	583	89%	587
Don't know	2	0%	4	1%	2
Missing	60	9%	61	9%	62

2020			
Have you identified other forms of abuse the client is at risk of?	n= 439		
	Forced marriage	'Honour'-based violence	FGM
	Yes	0%	3%
No	91%	89%	91%
Don't know	1%	1%	1%
Missing	8%	8%	8%

	2021		2020	2019
Primary perpetrator information				
Sex assigned to perpetrator at birth				
	n=	654	439	785
	Count	%	%	%
Male	573	88%	97%	94%
Female	13	2%	1%	2%
Intersex	0	0%	0%	0%
Not disclosed	0	0%	0%	0%
Don't know	11	2%	0%	2%
Missing	57	9%	1%	2%

	2021		2020	2019
Does the perpetrator have multiple victims?				
	n=	654	439	785
	Count	%	%	%
Yes	85	13%	17%	19%
No	341	52%	58%	56%
Don't know	185	28%	23%	23%
Missing	43	7%	2%	2%

	2021		2020	2019
Are there multiple perpetrators?				
	n=	654	439	785
	Count	%	%	%
Yes	48	7%	10%	10%
No	536	82%	86%	85%
Don't know	25	4%	2%	3%
Missing	45	7%	3%	2%

	2021		2020	2019
Relationshipship to multiple perpetrator/s				
	n=	48	43	80
	Count	%	%	%
Current intimate partner	1	2%	2%	0%
Ex-intimate partner	2	4%	7%	4%
Mother	0	0%	7%	4%
Step-mother	0	0%	0%	0%
Father	1	2%	5%	0%
Step-father	0	0%	0%	1%
Grandmother	0	0%	0%	0%
Grandfather	1	2%	2%	1%
Child (under 18) biological	0	0%	2%	0%
Child (under 18) step-child	0	0%	0%	1%
Child (over 18) biological	0	0%	0%	0%
Child (over 18) step-child	0	0%	0%	0%
Brother	2	4%	5%	4%
Sister	0	0%	0%	0%
Step-brother	1	2%	0%	3%
Step-sister	0	0%	0%	0%
Other family member	1	2%	12%	8%
Friend	4	8%	9%	14%
Colleague	0	0%	0%	3%
Neighbour	0	0%	0%	5%
Acquaintance	19	40%	23%	28%
Stranger (1)	7	15%	26%	21%
Stranger (2)	5	10%	12%	14%
Other	7	15%	7%	13%
Don't know	2	4%	0%	6%
Missing	1	2%	0%	0%

	2021		2020	2019
Was the client living with the perpetrator when abuse occurred?				
	n=	654	439	785
	Count	%	%	%
Living together	147	22%	20%	25%
Living together intermittently	16	2%	5%	5%
Not living together	296	45%	46%	47%
Not applicable	112	17%	26%	18%
Don't know	42	6%	3%	3%
Missing	41	6%	2%	2%

2021								
Contact location								
	Yes		No		Don't Know		Missing	
	Count	%	Count	%	Count	%	Count	%
Did the client and perpetrator make initial contact over internet/social media?	57	9%	456	70%	97	15%	44	7%
Did the incident happen abroad?	10	2%	594	91%	7	1%	43	7%

2020				
Contact location				
	n= 439			
	Yes	No	Don't Know	Missing
	%	%	%	%
Did the client and perpetrator make initial contact over internet/social media?	8%	80%	10%	2%
Did the incident happen abroad?	3%	95%	0%	2%

Client needs at intake
(Information captured at intake, n = 654)

2021									
Actions required on intake - All clients								n=	330
	Yes		No		Don't Know		Missing		
	Count	%	Count	%	Count	%	Count	%	
Emergency medical intervention?	45	14%	259	78%	13	4%	13	4%	
Post-exposure prophylaxis?	16	5%	280	85%	19	6%	15	5%	
Pregnancy test (in relation to offence)?	40	12%	247	75%	24	7%	19	6%	
Emergency hormonal contraception?	28	8%	262	79%	26	8%	14	4%	
Sexual health clinic referral?	108	33%	198	60%	15	5%	9	3%	
Sexually transmitted infection (STI) screening?	125	38%	175	53%	19	6%	11	3%	
Other	2	1%	160	48%	22	7%	146	44%	

2020					
Actions required on intake - All clients				n=	252
	Yes	No	Don't Know	Missing	
	%	%	%	%	
Emergency medical intervention?	25%	63%	4%	7%	
Post-exposure prophylaxis?	17%	70%	5%	8%	
Pregnancy test (in relation to offence)?	25%	59%	8%	8%	
Emergency hormonal contraception?	19%	63%	8%	9%	
Sexual health clinic referral?	56%	34%	4%	6%	
Sexually transmitted infection (STI) screening?	55%	32%	6%	7%	
Other	2%	31%	5%	62%	

2021									
Summary of client needs at intake								n=	474
	Yes		No		Don't know		Missing		
	Count	%	Count	%	Count	%	Count	%	
Alcohol misuse	34	7%	355	75%	63	13%	22	5%	
Drug misuse	26	5%	377	80%	49	10%	22	5%	
Employment, education and training	213	45%	209	44%	29	6%	23	5%	
Finance, benefits and debt	28	6%	364	77%	13	3%	23	5%	
Housing	28	6%	414	87%	15	3%	17	4%	
Immigration	2	0%	443	93%	3	1%	26	5%	
Mental health	318	67%	100	21%	23	5%	33	7%	
Physical health	104	22%	319	67%	30	6%	21	4%	
Social and community support	210	44%	214	45%	27	6%	23	5%	

2020					
Summary of client needs at intake				n=	345
	Yes	No	Don't know	Missing	
	%	%	%	%	
Alcohol misuse	5%	78%	14%	2%	
Drug misuse	6%	81%	11%	2%	
Employment, education and training	35%	58%	5%	2%	
Finance, benefits and debt	5%	77%	4%	2%	
Housing	5%	90%	3%	2%	
Immigration	1%	96%	1%	2%	
Mental health	70%	21%	4%	5%	
Physical health	23%	71%	3%	3%	
Social and community support	44%	47%	6%	3%	

	2021		2020	2019
	n=	474	345	595
Current drug use				
	Count	%	%	%
Excessive	5	1%	1%	1%
High	12	3%	1%	2%
Moderate	9	2%	4%	4%
Low	26	5%	6%	6%
None	351	74%	75%	76%
Don't know	49	10%	11%	7%
Missing	22	5%	2%	4%

	2021		2020	2019
	n=	474	345	595
Current alcohol use				
	Count	%	%	%
Excessive	14	3%	1%	2%
High	20	4%	4%	6%
Moderate	51	11%	12%	13%
Low	145	31%	29%	37%
None	159	34%	38%	31%
Don't know	63	13%	14%	7%
Missing	22	5%	2%	4%

	2021	2020	2019
Mental health needs			
Current mental health	n= 474	345	595
	Count	%	%
Poor	148	31%	32%
Fair	170	36%	39%
Good	79	17%	18%
Very good	16	3%	2%
Excellent	5	1%	0%
Don't know	23	5%	4%
Missing	33	7%	5%

	2021	2020	2019
Is the client experiencing any of the following?	n= 474	345	595
	Count	%	%
Depression	270	57%	61%
Anxiety	320	68%	64%
Self harm	76	16%	9%
Suicidal thoughts	102	22%	19%
Suicidal behaviours	47	10%	5%
Emotional instability	164	35%	37%
Trouble sleeping	182	38%	44%
Problems with eating	63	13%	11%
Flashbacks	157	33%	32%
Other	37	8%	10%
None	23	5%	7%
Don't know	19	4%	3%
Missing	29	6%	3%

	2021	2020	2019
Does the client have a diagnosed mental health condition?	n= 474	345	595
	Count	%	%
Yes	249	53%	50%
No	160	34%	40%
Don't know	46	10%	8%
Missing	19	4%	2%

	2021	2020	2019
Diagnosed mental health conditions	n= 249	171	264
	Count	%	%
Anxiety disorder	166	67%	51%
Bipolar disorder	19	8%	7%
Autistic spectrum disorder	2	1%	3%
Eating disorder	9	4%	4%
Depression	169	68%	69%
DID/DPD	1	0%	2%
Obsessive compulsive disorder	2	1%	2%
Personality disorders	24	10%	15%
PTSD	34	14%	23%
Schizophrenia	9	4%	2%
Other	17	7%	4%
Don't know	2	1%	0%
Missing	0	0%	0%

	2021	2020	2019
Current housing	n= 474	345	595
	Count	%	%
Homeless	6	1%	0%
Transitory	9	2%	3%
Unsustainable	13	3%	3%
Temporary	31	7%	6%
Secure	383	81%	84%
Don't know	15	3%	3%
Missing	17	4%	2%

	2021	2020	2019
Type of temporary housing	n= 31	21	38
	Count	%	%
Council short-term	4	13%	29%
Other short-term	26	84%	71%
Don't know	1	3%	0%
Missing	0	0%	0%

	2021	2020	2019
Current physical health	n= 474	345	595
	Count	%	%
Poor	31	7%	6%
Fair	73	15%	17%
Good	209	44%	45%
Very good	86	18%	13%
Excellent	24	5%	13%
Don't know	30	6%	3%
Missing	21	4%	3%

	2021		2020	2019
Current employment, education and training	n=	474	345	595
	Count	%	%	%
None	205	43%	33%	36%
Occasional	8	2%	2%	3%
Some sustained	21	4%	14%	10%
Sustained	74	16%	15%	16%
Sustained and fulfilling	114	24%	29%	29%
Don't know	29	6%	5%	2%
Missing	23	5%	2%	4%

	2021		2020	2019
Does the client have access to public funds?	n=	474	345	595
	Count	%	%	%
Yes	378	80%	79%	74%
No	51	11%	14%	17%
Don't know	20	4%	4%	5%
Missing	25	5%	3%	4%

	2021		2020	2019
Current social and community support	n=	474	345	595
	Count	%	%	%
No social contact	11	2%	6%	9%
Negative social contacts	17	4%	2%	3%
Some positive contacts	182	38%	37%	49%
Majority positive contacts	161	34%	26%	22%
All positive and strong community links	53	11%	21%	12%
Don't know	27	6%	6%	1%
Missing	23	5%	3%	4%

	2021		2020	2019
Current immigration issues	n=	474	345	595
	Count	%	%	%
Yes	2	0%	1%	1%
No	443	93%	96%	95%
Don't know	3	1%	1%	0%
Missing	26	5%	2%	4%

	2021		2020	2019
Does the client need to apply for indefinite leave to remain?	n=	474	345	595
	Count	%	%	%
Yes	2	0%	3%	2%
No	445	94%	94%	93%
Don't know	1	0%	1%	1%
Missing	26	5%	2%	4%

	2021		2020	2019
Is the client dependent on the perpetrator for a visa?	n=	474	345	595
	Count	%	%	%
Yes	2	0%	1%	1%
No	441	93%	95%	95%
Don't know	0	0%	1%	1%
Missing	31	7%	3%	4%

Children and Young People (CYP) clients						
2021						
Concerns identified	Yes		No		Missing	
	Count	%	Count	%	Count	%
Child's safety	20	11%	127	71%	33	18%
Physical health	9	5%	137	76%	34	19%
Mental Health	80	44%	66	37%	34	19%
Coping strategies	36	20%	109	61%	35	19%
Living or learning environment	18	10%	126	70%	36	20%
Relationship with family members	20	11%	125	69%	35	19%
Relationship with others	12	7%	133	74%	35	19%

2020			
Concerns identified	n= 94		
	Yes	No	Missing
	%	%	%
Child's safety	9%	81%	11%
Physical health	4%	85%	11%
Mental Health	63%	27%	11%
Coping strategies	36%	53%	11%
Living or learning environment	15%	74%	11%
Relationship with family members	18%	70%	12%
Relationship with others	9%	81%	11%

Areas of concern identified	2021		2020	2019
	n=	Count	%	%
Child's safety	20		8	31
Safety of child contact arrangements		0	0%	13%
Child's safety within the home		3	15%	38%
Child is at risk of/ experiencing 'honour'-based violence		0	0%	0%
Child is at risk of/ experiencing child sexual exploitation		7	35%	13%
Child at risk of/ experiencing FGM		0	0%	0%
Child at risk of/ experiencing forced marriage		0	0%	0%
Other		11	55%	50%
Missing		0	0%	3%

Physical health	2021		2020	2019
	n=	Count	%	%
Physical health	9		4	7
Child's physical health		4	44%	75%
Child's ability to manage disabilities or physical health conditions		5	56%	0%
Other		2	22%	25%
Missing		0	0%	0%

Mental health	2021		2020	2019
	n=	Count	%	%
Mental health	80		59	111
Child has low mood		53	66%	76%
Child has anxiety		47	59%	75%
Child has feelings of blame or responsibility for negative events		18	23%	37%
Child has sleep problems		38	48%	58%
Child's self esteem		46	58%	61%
Child's confidence		49	61%	60%
Child has planned or attempted suicide		11	14%	31%
Demonstrating destructive coping strategies		21	26%	41%
Other		5	6%	0%
Missing		0	0%	0%

Coping strategies	2021		2020	2019
	n=	Count	%	%
Coping strategies	36		34	58
Child misuses alcohol		6	17%	12%
Child misuses legal or illegal drugs		5	14%	15%
Child demonstrates risk taking behaviour		7	19%	18%
Child self harms		17	47%	59%
Child has eating problems		7	19%	6%
Loss of temper / lashing out / physical aggression		15	42%	50%
Other		5	14%	9%
Missing		7	19%	24%

Living and Learning	2021		2020	2019
	n=	Count	%	%
Living and Learning	18		14	49
Child living in poor housing conditions		2	11%	14%
Child is homeless or in temporary accommodation		1	6%	21%
Child is exposed to violence / harassment / hate crime in the community		2	11%	0%
Child's exposure to harmful associates		4	22%	7%
Child's engagement in education / peers		4	22%	79%
Families financial situation		3	17%	21%
Other		8	44%	0%
Missing		0	0%	0%

	2021		2020	2019
Relationships with family members	n=	20	17	43
	Count	%	%	%
Relationship between child and primary care giver	11	55%	47%	53%
Relationship between child and other family members	15	75%	53%	79%
Child has young carer responsibilities	0	0%	6%	0%
Other	0	0%	6%	0%
Missing	0	0%	0%	0%

	2021		2020	2019
Relationships with others	n=	12	8	22
	Count	%	%	%
Child's ability to form positive relationships with adults	2	17%	25%	36%
Child's ability to form positive relationships with peers	7	58%	75%	82%
Child is involved in a gang	0	0%	0%	5%
Other	5	42%	13%	9%
Missing	0	0%	0%	0%

Client outcomes

Outcomes and profile of abuse at exit (Information captured at exit, n=429)

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

	2021	2020	2019
Case status at exit	n= 429	350	431
	Count	%	%
Planned closure	302	70%	75%
Unplanned closure	127	30%	25%
Total	429		

	2021	2020	2019
Reason for unplanned closures	n= 127	109	106
	Count	%	%
Client disengaged	109	86%	76%
Client moved out of area	3	2%	1%
Police dropped case	3	2%	9%
Client in prison	0	0%	2%
Client in care of mental health services	2	2%	1%
Client fatality	0	0%	1%
Other	10	8%	9%
Missing	0	0%	0%

	2021	2020	2019
Case length	n= 429	350	431
0 - 1 month	44	10%	14%
2 months to 3 months	89	21%	23%
4 months to 5 months	82	19%	21%
6 months to 7 months	43	10%	16%
8 months +	171	40%	26%
Average case length (weeks - median)	26 weeks	36 weeks	22 weeks
Missing	0	0%	0%

Average case length is displayed in weeks as it is a more representative average than months.

	2021	2020	2019
How many contacts did the client receive?	n= 429	350	431
	Count	%	%
1 to 5	42	10%	18%
6 to 10	62	14%	24%
11 to 20	75	17%	24%
21 to 34	67	16%	14%
35+	183	43%	19%
Average number of contacts (of those with exit section complete - median)	27	21	13
Missing	0	0%	0%

Domestic abuse context at exit (Information collected at exit, n = 429)

	2021	2020	2019
Since intake (or review point), has further abuse occurred?	n= 429	350	431
	Count	%	%
Yes, sexual abuse	2	0%	1%
Yes, domestic abuse	8	2%	1%
No abuse experienced since intake / review	379	89%	92%
Missing	40	9%	6%

2021					
Type of sexual offences that have occurred:	n= 429		n= 429		
	Intake		Exit		
	Count	%	Count	%	
Adult sex offences	262	61%	2	0%	
Rape	206	48%	2	0%	
Assault by penetration	35	8%	0	0%	
Sexual assault	55	13%	0	0%	
Sexual harassment	2	0%	0	0%	
Forced to perform sexual acts	7	2%	0	0%	
Sexual abuse (childhood)	14	3%	0	0%	
Forced to perform sex work	0	0%	0	0%	
Grooming	4	1%	0	0%	
Trafficking	1	0%	0	0%	
Administered a substance to incite sexual activity	4	1%	0	0%	
Interfamilial sexual abuse	7	2%	0	0%	
Exposure	1	0%	0	0%	
Voyeurism	1	0%	0	0%	
FGM	0	0%	0	0%	
Other	2	0%	0	0%	
Child sex offences	185	43%	0	0%	
Rape	132	31%	0	0%	
Assault by penetration	42	10%	0	0%	
Sexual assault	62	14%	0	0%	
Sexual harassment	2	0%	0	0%	
Forced to perform sexual acts	16	4%	0	0%	
Forced to watch sexual activity	3	1%	0	0%	
Forced to engage in sexual activity by other child or young person	5	1%	0	0%	
Interfamilial sexual abuse	18	4%	0	0%	
Exposure	2	0%	0	0%	
Voyeurism	0	0%	0	0%	
Other	3	1%	0	0%	
Sexual exploitation of children	13	3%	0	0%	
Grooming	10	2%	0	0%	
Trafficking	1	0%	0	0%	
Administered a substance to incite sexual activity	1	0%	0	0%	
Forced to perform sex work	0	0%	0	0%	
Other	3	1%	0	0%	
Missing	0	0%	0	0%	

2020			
Type of sexual offences that have occurred:	n=	350	350
		Intake	Exit
		%	%
Adult sex offences		67%	0%
Rape		54%	0%
Assault by penetration		9%	0%
Sexual assault		13%	0%
Sexual harassment		0%	0%
Forced to perform sexual acts		1%	0%
Sexual abuse (childhood)		6%	0%
Forced to perform sex work		0%	0%
Grooming		0%	0%
Trafficking		0%	0%
Administered a substance to incite sexual activity		1%	0%
Interfamilial sexual abuse		1%	0%
Exposure		0%	0%
Voyeurism		0%	0%
FGM		0%	0%
Other		1%	0%
Child sex offences		42%	0%
Rape		28%	0%
Assault by penetration		8%	0%
Sexual assault		17%	0%
Sexual harassment		0%	0%
Forced to perform sexual acts		5%	0%
Forced to watch sexual activity		2%	0%
Forced to engage in sexual activity by other child or young person		1%	0%
Interfamilial sexual abuse		4%	0%
Exposure		1%	0%
Voyeurism		0%	0%
Other		0%	0%
Sexual exploitation of children		5%	0%
Grooming		5%	0%
Trafficking		0%	0%
Administered a substance to incite sexual activity		1%	0%
Forced to perform sex work		0%	0%
Other		0%	0%
Missing		0%	0%

2021				
Forms of domestic abuse occurred	n= 36		n= 8	
	Intake		Exit	
	Count	%	Count	%
Physical	17	47%	3	38%
Sexual	11	31%	0	0%
Harrasment and stalking	10	28%	1	13%
Jealous, controlling and coercive behaviour	23	64%	4	50%
Don't know	6	17%	1	13%
Missing	1	3%	1	13%

2020		
Forms of domestic abuse occurred	n=	
	45	6
	Intake	Exit
	%	%
Physical	47%	17%
Sexual	47%	17%
Harrasment and stalking	47%	83%
Jealous, controlling and coercive behaviour	82%	50%
Don't know	2%	0%
Missing	4%	0%

Since intake, has further abuse been disclosed?	2021		2020	2019	
	n=		407	343	423
	Count	%	%	%	
Yes, sexual abuse	4	1%	1%	1%	
Yes, domestic abuse	3	1%	1%	0%	
Yes, historic sexual abuse	4	1%	0%	1%	
Yes, historic domestic abuse	3	1%	0%	1%	
No	355	87%	93%	89%	
Missing	39	10%	5%	9%	

Type of sexual offences that have been disclosed:	2021		2020	2019	
	n=		8	3	7
	Count	%	%	%	
Adult sex offences	4	50%	67%	57%	
Rape	4	50%	0%	43%	
Assault by penetration	1	13%	33%	14%	
Sexual assault	1	13%	33%	14%	
Sexual harassment	0	0%	0%	14%	
Forced to perform sexual acts	1	13%	0%	29%	
Sexual abuse (childhood)	1	13%	0%	29%	
Forced to perform sex work	0	0%	0%	14%	
Grooming	0	0%	0%	14%	
Trafficking	0	0%	0%	14%	
Administered a substance to incite sexual activity	0	0%	0%	14%	
Interfamilial sexual abuse	1	13%	0%	14%	
Exposure	0	0%	0%	0%	
Voyeurism	0	0%	0%	0%	
FGM	0	0%	0%	0%	
Other	0	0%	0%	0%	
Child sex offences	3	38%	33%	57%	
Rape	2	25%	0%	0%	
Assault by penetration	1	13%	0%	0%	
Sexual assault	1	13%	0%	29%	
Sexual harassment	0	0%	0%	0%	
Forced to perform sexual acts	0	0%	0%	14%	
Forced to watch sexual activity	0	0%	0%	0%	
Forced to engage in sexual activity by other child or young person	0	0%	0%	0%	
Interfamilial sexual abuse	0	0%	0%	14%	
Exposure	0	0%	0%	14%	
Voyeurism	0	0%	0%	0%	
Other	0	0%	33%	0%	
Sexual exploitation of children	1	13%	0%	0%	
Grooming	1	13%	0%	0%	
Trafficking	0	0%	0%	0%	
Administered a substance to incite sexual activity	0	0%	0%	0%	
Forced to perform sex work	0	0%	0%	0%	
Other	0	0%	0%	0%	
Missing	0	0%	0%	0%	

Forms of domestic abuse disclosed	2021		2020	2019	
	n=		6	4	5
	Count	%	%	%	
Physical	0	0%	0%	0%	
Sexual	0	0%	0%	40%	
Harrasment and stalking	1	17%	50%	20%	
Jealous, controlling and coercive behaviour	4	67%	75%	60%	
Don't know	1	17%	0%	20%	
Missing	1	17%	0%	0%	

Adult clients - needs at exit				
2021				
Current drug use		Intake		n= 304
	Count	%	Count	%
Excessive	3	1%	0	0%
High	8	3%	7	2%
Moderate	15	5%	8	3%
Low	23	8%	11	4%
None	224	74%	210	69%
Don't know	19	6%	54	18%
Missing	12	4%	14	5%

2020		
Current drug use	n=	272
	Intake	Exit
	%	%
Excessive	1%	0%
High	2%	1%
Moderate	3%	3%
Low	6%	4%
None	78%	67%
Don't know	8%	22%
Missing	1%	3%

2021				
Current alcohol use		Intake		n= 304
	Count	%	Count	%
Excessive	4	1%	7	2%
High	17	6%	7	2%
Moderate	37	12%	23	8%
Low	95	31%	97	32%
None	115	38%	102	34%
Don't know	24	8%	54	18%
Missing	12	4%	14	5%

2020		
Current alcohol use	n=	272
	Intake	Exit
	%	%
Excessive	1%	0%
High	4%	2%
Moderate	11%	16%
Low	38%	26%
None	34%	27%
Don't know	9%	25%
Missing	1%	3%

Mental health needs				
2021				
Current mental health		Intake		n= 304
	Count	%	Count	%
Poor	96	32%	33	11%
Fair	106	35%	94	31%
Good	64	21%	79	26%
Very good	7	2%	32	11%
Excellent	1	0%	9	3%
Don't know	9	3%	41	13%
Missing	21	7%	16	5%

2020		
Current mental health	n=	272
	Intake	Exit
	%	%
Poor	24%	13%
Fair	41%	29%
Good	19%	24%
Very good	4%	9%
Excellent	0%	1%
Don't know	5%	19%
Missing	7%	5%

2021				
Is the client experiencing any of the following?				
	Intake		Exit	
	Count	%	Count	%
Depression	195	64%	117	38%
Anxiety	213	70%	153	50%
Self harm	37	12%	12	4%
Suicidal thoughts	84	28%	24	8%
Suicidal behaviours	26	9%	9	3%
Emotional instability	123	40%	65	21%
Trouble sleeping	123	40%	40	13%
Problems with eating	41	13%	11	4%
Flashbacks	93	31%	33	11%
Other	23	8%	13	4%
None	14	5%	31	10%
Don't know	7	2%	0	0%
Missing	14	5%	0	0%

2020		
Is the client experiencing any of the following?		
	Intake	Exit
	%	%
Depression	63%	41%
Anxiety	74%	50%
Self harm	15%	4%
Suicidal thoughts	28%	7%
Suicidal behaviours	6%	3%
Emotional instability	44%	21%
Trouble sleeping	53%	18%
Problems with eating	18%	4%
Flashbacks	49%	12%
Other	11%	6%
None	4%	7%
Don't know	3%	0%
Missing	2%	0%

2021				
Current housing				
	Intake		Exit	
	Count	%	Count	%
Homeless	3	1%	1	0%
Transitory	6	2%	7	2%
Unsustainable	10	3%	5	2%
Temporary	28	9%	9	3%
Secure	244	80%	228	75%
Don't know	3	1%	42	14%
Missing	10	3%	12	4%

2020		
Current housing		
	Intake	Exit
	%	%
Homeless	1%	1%
Transitory	3%	1%
Unsustainable	3%	2%
Temporary	8%	5%
Secure	82%	75%
Don't know	1%	14%
Missing	2%	3%

2021				
Type of temporary housing				
	Intake		Exit	
	Count	%	Count	%
Council short-term	8	29%	2	22%
Other short-term	20	71%	7	78%
Don't know	0	0%	0	0%
Missing	0	0%	0	0%

2020		
What type of temporary housing		
	Intake	Exit
	%	%
Council short-term	0%	15%
Other short-term	100%	85%
Don't know	0%	0%
Missing	0%	0%

2021					
Current physical health				n=	304
	Intake		Exit		
	Count	%	Count	%	
Poor	22	7%	21	7%	
Fair	46	15%	29	10%	
Good	123	40%	83	27%	
Very good	63	21%	63	21%	
Excellent	26	9%	38	13%	
Don't know	11	4%	56	18%	
Missing	13	4%	14	5%	

2020				
Current physical health			n=	272
	Intake	Exit		
	%	%		
Poor	5%	3%		
Fair	17%	13%		
Good	46%	33%		
Very good	14%	14%		
Excellent	13%	13%		
Don't know	4%	21%		
Missing	1%	3%		

2021					
Current employment, education and training				n=	304
	Intake		Exit		
	Count	%	Count	%	
None	134	44%	117	38%	
Occasional	5	2%	5	2%	
Some sustained	33	11%	20	7%	
Sustained	36	12%	29	10%	
Sustained and fulfilling	73	24%	72	24%	
Don't know	10	3%	45	15%	
Missing	13	4%	16	5%	

2020				
Current employment, education and training			n=	272
	Intake	Exit		
	%	%		
None	35%	26%		
Occasional	3%	2%		
Some sustained	13%	14%		
Sustained	16%	16%		
Sustained and fulfilling	28%	24%		
Don't know	3%	16%		
Missing	2%	3%		

2021					
Current financial situation				n=	304
	Intake		Exit		
	Count	%	Count	%	
Significant financial problems	43	14%	55	18%	
Reliant on others	0	0%	0	0%	
Unable to pay for essentials	82	27%	71	23%	
Managing essentials but nothing left over	124	41%	92	30%	
Comfortably managing	14	5%	5	2%	
No financial concerns	8	3%	2	1%	
Don't know	11	4%	7	2%	
Missing	12	4%	16	5%	

2020				
Current financial situation			n=	272
	Intake	Exit		
	%	%		
Significant financial problems	17%	17%		
Reliant on others	0%	0%		
Unable to pay for essentials	29%	23%		
Managing essentials but nothing left over	37%	32%		
Comfortably managing	6%	1%		
No financial concerns	3%	1%		
Don't know	4%	7%		
Missing	1%	3%		

2021				
Current social and community support	Intake		Exit	
	Count	%	Count	%
No social contact	10	3%	3	1%
Negative social contacts	10	3%	9	3%
Some positive contacts	135	44%	104	34%
Majority positive contacts	83	27%	83	27%
All positive and strong community links	40	13%	46	15%
Don't know	14	5%	43	14%
Missing	12	4%	16	5%

2020		
Current social and community support	n=	272
	Intake	Exit
	%	%
No social contact	9%	3%
Negative social contacts	3%	1%
Some positive contacts	43%	34%
Majority positive contacts	23%	22%
All positive and strong community links	18%	18%
Don't know	3%	18%
Missing	1%	3%

	2021	2020	2019
Client reported outcomes - Adults			
The abuse prevents me from living my life as I used too			
	n=	250	219
	Count	%	%
Strongly agree	24	10%	9%
Agree	47	19%	27%
Not certain	36	14%	9%
Disagree	51	20%	22%
Disagree strongly	47	19%	12%
Don't know	45	18%	20%
Total Agree	71	28%	36%
Missing	54	18%	19%

	2021	2020	2019
Since accessing support I feel safer at home			
	n=	249	219
	Count	%	%
Strongly agree	50	20%	18%
Agree	99	40%	35%
Not certain	32	13%	13%
Disagree	19	8%	9%
Disagree strongly	1	0%	1%
Don't know	48	19%	24%
Total Agree	149	60%	77%
Missing	55	18%	19%

	2021	2020	2019
Since accessing support I feel that my wellbeing has improved			
	n=	248	218
	Count	%	%
Strongly agree	64	26%	22%
Agree	113	46%	45%
Not certain	23	9%	9%
Disagree	7	3%	1%
Disagree strongly	0	0%	0%
Don't know	41	17%	22%
Total Agree	177	71%	80%
Missing	56	18%	20%

	2021	2020	2019
Since accessing support I feel that my quality of life has improved			
	n=	248	217
	Count	%	%
Strongly agree	51	21%	20%
Agree	99	40%	38%
Not certain	46	19%	16%
Disagree	9	4%	1%
Disagree strongly	0	0%	1%
Don't know	43	17%	23%
Total Agree	150	60%	58%
Missing	56	18%	20%

	2021	2020	2019
Since accessing support I feel more confident in myself			
	n=	248	216
	Count	%	%
Strongly agree	51	21%	19%
Agree	104	42%	35%
Not certain	40	16%	19%
Disagree	10	4%	2%
Disagree strongly	0	0%	0%
Don't know	43	17%	24%
Total Agree	155	63%	73%
Missing	56	18%	21%

	2021		2020	2019
I feel optimistic about the future	n=	249	217	210
	Count	%	%	%
Strongly agree	55	22%	21%	17%
Agree	99	40%	34%	50%
Not certain	45	18%	20%	22%
Disagree	4	2%	1%	3%
Disagree strongly	2	1%	2%	0%
Don't know	44	18%	22%	8%
Total Agree	154	62%	55%	67%
Missing	55	18%	20%	34%

	2021		2020	2019
Which agencies do you feel have made the difference to your safety and wellbeing?	n=	212	195	206
	Count	%	%	%
Police	107	50%	55%	53%
Marac	2	1%	3%	4%
Idva	15	7%	4%	7%
Refuge	4	2%	2%	0%
Outreach	6	3%	0%	2%
Helpline	2	1%	0%	0%
SARC	34	16%	2%	2%
Rape Crisis	1	0%	0%	0%
Health	7	3%	1%	3%
Hospital - A&E	1	0%	1%	0%
Hospital - Maternity	2	1%	0%	0%
Community health	7	3%	2%	0%
Mental health	50	24%	13%	11%
Drug services	3	1%	1%	1%
Alcohol services	8	4%	2%	2%
Housing	9	4%	3%	5%
Education	8	4%	0%	3%
Children's social services	8	4%	2%	2%
Adult social services	5	2%	2%	2%
MASH	0	0%	0%	0%
Probation	2	1%	1%	3%
Community Rehabilitation Company (CRC)	0	0%	0%	0%
Other DVA & SV services (external)	15	7%	12%	18%
Other DVA & SV services (internal)	135	64%	77%	48%
Specialist services	41	19%	8%	20%
Other	20	9%	12%	11%
Missing	92	30%	28%	35%

	2021		2020	2019
How satisfied were you with the response of the police?	n=	232	183	182
	Count	%	%	%
Very satisfied	39	17%	22%	21%
Satisfied	55	24%	23%	33%
Neutral	38	16%	14%	18%
Dissatisfied	34	15%	14%	11%
Very dissatisfied	17	7%	10%	3%
Don't know	31	13%	11%	6%
Not Applicable	18	8%	5%	8%
Total Satisfied (where applicable)	94	44%	48%	58%
Missing	72	24%	33%	43%

	2021		2020	2019
How satisfied were you with the criminal justice response?	n=	219	183	177
	Count	%	%	%
Very satisfied	12	5%	9%	10%
Satisfied	18	8%	11%	16%
Neutral	32	15%	15%	16%
Dissatisfied	35	16%	16%	18%
Very dissatisfied	19	9%	14%	7%
Don't know	36	16%	13%	8%
Not Applicable	67	31%	22%	24%
Total Satisfied (where applicable)	30	20%	26%	35%
Missing	85	28%	33%	45%

Service Outputs

Support and Interventions (Information captured at exit, n =429)

Support and interventions - Adult clients									
2021									
Needs & Support matrix								n=	304
Areas of need	Needs		Support		Impact				
	Clients identified with needs		Support provided		Improved safety		Improved wellbeing		
	Count	%	Count	%	Count	%	Count	%	
Alcohol misuse	58	19%	9	3%	4	44%	4	44%	
Drug misuse	26	9%	6	2%	2	33%	3	50%	
Employment, education and training	139	46%	15	5%	6	40%	13	87%	
Finance, benefits and debt	22	7%	20	7%	8	40%	18	90%	
Housing	19	6%	39	13%	26	67%	28	72%	
Immigration	2	1%	0	0%	0	-	0	-	
Mental health	202	66%	168	55%	93	55%	131	78%	
Physical health	68	22%	17	6%	6	35%	14	82%	
Social and community support	155	51%	30	10%	12	40%	18	60%	

2020					
Needs & Support matrix				n=	272
Areas of need	Needs		Support	Impact	
	Clients identified with needs		Support provided	Improved safety	Improved wellbeing
		%	%	%	%
Alcohol misuse	17%	0%	0%	0%	
Drug misuse	6%	0%	100%	100%	
Employment, education and training	38%	2%	33%	50%	
Finance, benefits and debt	8%	2%	50%	100%	
Housing	7%	3%	57%	86%	
Immigration	1%	0%	0%	100%	
Mental health	65%	15%	50%	67%	
Physical health	21%	0%	-	-	
Social and community support	55%	1%	50%	50%	

	2021	2020	2019
Safety			
Have you supported the client with safety?	n= 304	272	319
	Count	%	%
Yes	116	38%	45%
No	162	53%	36%
Don't know	2	1%	1%
Missing	24	8%	17%

	2021	2020	2019
What outcomes were achieved in this support area?	n= 116	125	145
	Count	%	%
Established personal safety plan	71	61%	59%
Established digital/tech safety plan	18	16%	3%
Has personal alarm (e.g., grenade alarm)	49	42%	61%
Relocated to safety	7	6%	7%
Non-molestation order	2	2%	1%
Contact order	1	1%	1%
Occupation order	0	0%	0%
Restraining order	4	3%	1%
FGM protection order	0	0%	0%
Forced Marriage protection order	0	0%	0%
Target hardening	3	3%	10%
Neighbourhood watch	0	0%	0%
Police watch	2	2%	1%
Accessed DV service	5	4%	3%
Accessed internal SV service	17	15%	34%
Accessed external SV service	3	3%	10%
Other	22	19%	11%
Missing	0	0%	0%

	2021	2020	2019
Sexual violence interventions	n= 19	65	63
	Count	%	%
Accessed emergency contraception	3	16%	13%
Accessed post-exposure prophylaxis (PEP)	1	5%	8%
Accessed sexually transmitted infection (STI) screening	5	26%	25%
Other	3	16%	13%
Missing	11	58%	62%

2021					
What impact did this have on client safety and wellbeing?				n= 116	
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	40	34%	40	34%	
Improved slightly	50	43%	52	45%	
No change	10	9%	9	8%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	8	7%	7	6%	
Total Improved	90	78%	92	79%	
Missing	8	0	8	7%	

2020		
What impact did this have on client safety and wellbeing?		n= 125
	Safety	Wellbeing
	%	%
Improved greatly	36%	38%
Improved slightly	42%	35%
No change	3%	5%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	8%	10%
Total Improved	78%	74%
Missing	11%	11%

	2021	2020	2019	
Housing				
Have you supported the client with housing?		n= 304	272	319
	Count	%	%	%
Yes	39	13%	3%	10%
No	219	72%	26%	70%
Don't know	1	0%	0%	1%
Missing	45	15%	71%	19%

	2021	2020	2019	
What outcomes were achieved in this support area?		n= 39	7	33
	Count	%	%	%
Accepted to housing support service	6	15%	14%	24%
Accessed housing funds	6	15%	0%	0%
Accessed Refuge	1	3%	0%	3%
Accessed sanctuary scheme	0	0%	0%	3%
Accessed settled housing	3	8%	14%	12%
Relocated out of area	2	5%	0%	9%
Accessed statutory housing (LA or HA tenancy)	6	15%	0%	12%
Accessed temporary housing	1	3%	0%	3%
Not housed	0	0%	0%	3%
Registered on housing waiting list / exchange	6	15%	29%	12%
Sustained existing accommodation	6	15%	29%	12%
Tenancy support provided (reporting repairs, budgeting)	5	13%	0%	6%
Other	15	38%	43%	39%
Missing	0	0%	0%	0%

2021					
What impact did this have on client safety and wellbeing?				n= 39	
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	18	46%	19	49%	
Improved slightly	8	21%	9	23%	
No change	7	18%	5	13%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	5	13%	5	13%	
Total Improved	26	67%	28	72%	
Missing	1	3%	1	3%	

2020		
What impact did this have on client safety and wellbeing?		n= 7
	Safety	Wellbeing
	%	%
Improved greatly	43%	43%
Improved slightly	14%	43%
No change	43%	14%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	0%	0%
Total Improved	57%	86%
Missing	0%	0%

	2021	2020	2019
Physical Health			
Have you supported the client with physical health?	n= 304	272	319
	Count	%	%
Yes	17	6%	0%
No	240	79%	29%
Don't know	2	1%	0%
Missing	45	15%	19%

	2021	2020	2019
What outcomes were achieved in this support area?			
	n= 17	0	5
	Count	%	%
Accessed disability services	2	12%	-
Accessed counselling for physical health	0	0%	-
Accessed medication for physical health	2	12%	-
Accessed physical support services	0	0%	-
Accessing self help	2	12%	-
Accessed online support services	1	6%	-
Admitted into rehabilitative facilities	0	0%	-
Discharged from physical health services	0	0%	-
Physical condition identified and receiving treatment	0	0%	-
Physical condition rehabilitated	0	0%	-
Accessed GP services	8	47%	-
Referral adult social services	0	0%	-
Referral rehabilitative facility	0	0%	-
Referral other health services	1	6%	-
Other	7	41%	-
Missing	0	0%	-

2021				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	4	24%	9	53%
Improved slightly	2	12%	5	29%
No change	8	47%	0	0%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	2	12%	2	12%
Total Improved	6	35%	14	82%
Missing	1	6%	1	6%

2020		
What impact did this have on client safety and wellbeing?		
	Safety	Wellbeing
	Count	Count
Improved greatly	-	-
Improved slightly	-	-
No change	-	-
Decreased slightly	-	-
Decreased greatly	-	-
Don't Know	-	-
Total Improved	-	-
Missing	-	-

	2021	2020	2019
Mental health			
Have you supported the client with mental health?	n= 304	272	319
	Count	%	%
Yes	168	55%	15%
No	90	30%	14%
Don't know	2	1%	0%
Missing	44	14%	17%

	2021	2020	2019
What outcomes were achieved in this support area?			
	n= 168	42	159
	Count	%	%
Accessing medication for mental health condition	13	8%	17%
Accessing mental health services	33	20%	10%
Disengaged from mental health services	1	1%	2%
Discharged from mental health services	5	3%	0%
Accessed online support services	9	5%	0%
Group therapy (SV specific)	1	1%	0%
Accessing self help	50	30%	12%
In care of mental health services	13	8%	7%
Accessing counselling	72	43%	43%
Referral counselling services	72	43%	62%
Referral other specialist health provider	5	3%	0%
Other	23	14%	10%
Missing	0	0%	0%

2021					
What impact did this have on client safety and wellbeing?				n=	168
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	48	29%	76	45%	
Improved slightly	45	27%	55	33%	
No change	50	30%	10	6%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	19	11%	21	13%	
Total Improved	93	55%	131	78%	
Missing	6	4%	6	4%	

2020			
What impact did this have on client safety and wellbeing?		n=	42
	Safety	Wellbeing	
	%	%	
Improved greatly	19%	29%	
Improved slightly	31%	38%	
No change	24%	7%	
Decreased slightly	0%	0%	
Decreased greatly	2%	2%	
Don't Know	19%	19%	
Total Improved	50%	67%	
Missing	5%	5%	

	2021	2020	2019		
Drug misuse					
Have you supported the client with drug misuse?		n=	304	272	319
	Count	%	%	%	
Yes	6	2%	0%	2%	
No	253	83%	29%	78%	
Don't know	2	1%	0%	1%	
Missing	43	14%	71%	19%	

	2021	2020	2019		
What outcomes were achieved in this support area?		n=	6	1	6
	Count	%	%	%	
Accessing drug support services	3	50%	100%	83%	
Accessing medication for drug reduction	0	0%	0%	0%	
Accessing drug misuse support group	0	0%	0%	17%	
Accessing peer support group	0	0%	0%	0%	
Accessing self help	1	17%	0%	17%	
Recovery programme in place	0	0%	0%	0%	
Accessed online support services	1	17%	0%	0%	
Accessing counselling	2	33%	0%	0%	
Admitted to rehabilitative facility	0	0%	0%	0%	
No change in drug misuse issue	0	0%	0%	0%	
Disengaged from drug misuse services	0	0%	0%	17%	
Proven abstinence drugs	0	0%	0%	0%	
Reduced frequency drugs	1	17%	0%	17%	
Referral to drug services	2	33%	0%	17%	
Other	0	0%	0%	17%	
Missing	1	17%	0%	0%	

2021					
What impact did this have on client safety and wellbeing?				n=	6
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	1	17%	1	17%	
Improved slightly	1	17%	2	33%	
No change	2	33%	1	17%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	0	0%	0	0%	
Total Improved	2	33%	3	50%	
Missing	2	33%	2	33%	

2020			
What impact did this have on client safety and wellbeing?		n=	1
	Safety	Wellbeing	
	%	%	
Improved greatly	0%	0%	
Improved slightly	100%	100%	
No change	0%	0%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't Know	0%	0%	
Total Improved	100%	100%	
Missing	0%	0%	

	2021	2020	2019
Alcohol misuse			
Have you supported the client with alcohol misuse?	n= 304	272	319
	Count	%	%
Yes	9	3%	0%
No	249	82%	29%
Don't know	2	1%	0%
Missing	44	14%	19%

	2021	2020	2019
What outcomes were achieved in this support area?			
	n= 9	1	12
	Count	%	%
Accessing alcohol support services	5	56%	0%
Accessing medication for alcohol reduction	0	0%	0%
Accessing alcohol misuse support group	0	0%	100%
Accessing counselling	1	11%	0%
Accessing self help	4	44%	0%
Recovery programme in place	0	0%	0%
Accessed online support services	0	0%	0%
Admitted to rehabilitative facility	1	11%	0%
No change in alcohol misuse issue	1	11%	0%
Disengaged from alcohol misuse services	1	11%	0%
Proven abstinence alcohol	0	0%	0%
Reduced frequency alcohol	4	44%	0%
Other	2	22%	0%
Missing	0	0%	0%

2021				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	1	11%	1	11%
Improved slightly	3	33%	3	33%
No change	2	22%	2	22%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	2	22%	2	22%
Total Improved	4	44%	4	44%
Missing	1	11%	1	11%

2020		
What impact did this have on client safety and wellbeing?		
	Safety	Wellbeing
	%	%
Improved greatly	0%	0%
Improved slightly	0%	0%
No change	0%	0%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	0%	0%
Total Improved	0%	0%
Missing	100%	100%

	2021	2020	2019
Children and parenting			
Have you supported the client with parenting?	n= 304	272	319
	Count	%	%
Yes	19	6%	5%
No	259	85%	82%
Don't know	2	1%	1%
Missing	24	8%	18%

	2021	2020	2019
What outcomes were achieved in this support area?			
	n= 19	14	7
	Count	%	%
Accessing children's support services	10	53%	50%
Accessed parenting course	3	16%	0%
Child(ren) accessing support services	3	16%	0%
Child(ren) living with other family member	1	5%	14%
Child(ren) living with perpetrator	0	0%	0%
Child(ren) removed from victim's care	2	11%	0%
Disengaged from support in this area	1	5%	0%
Accessing voluntary parenting support	0	0%	0%
Accessing peer support	0	0%	14%
Accessed online support services	1	5%	7%
Improved access to childcare	1	5%	0%
Improved family mediation skills	2	11%	7%
Improved parenting skills	2	11%	14%
Ongoing conflict around child contact arrangements	5	26%	14%
Secured child contact arrangements	1	5%	0%
Accessed legal support for CYP arrangements	2	11%	7%
Statutory CYPS involvement	3	16%	7%
Referral to child social services	3	16%	0%
Referral to adult social services	2	11%	0%
Other	5	26%	43%
Missing	0	0%	0%

2021				
What impact did this have on client safety and wellbeing?	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	5	26%	6	32%
Improved slightly	6	32%	9	47%
No change	5	26%	2	11%
Decreased slightly	1	5%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	1	5%	1	5%
Total Improved	11	58%	15	79%
Missing	1	5%	1	5%

2020		
What impact did this have on client safety and wellbeing?	Safety	Wellbeing
	%	%
Improved greatly	29%	36%
Improved slightly	29%	43%
No change	36%	14%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	7%	7%
Total Improved	57%	79%
Missing	0%	0%

	2021	2020	2019
Finance, benefits and debt			
Have you supported the client with finance, benefits and debt?	n=	304	272
	Count	%	%
Yes	20	7%	2%
No	239	79%	27%
Don't know	2	1%	0%
Missing	43	14%	71%

	2021	2020	2019
What outcomes were achieved in this support area?	n=	20	6
	Count	%	%
Accessing full benefit entitlement	5	25%	33%
Accessing partial benefit entitlement	1	5%	0%
Accessing financial support services	8	40%	0%
Disengaged from support in this area	0	0%	7%
Financial stability obtained and maintained	3	15%	17%
Improved knowledge of entitlements	7	35%	50%
Accessed online support services	0	0%	0%
Continued financial abuse	0	0%	0%
Referral financial support services	4	20%	17%
Other	4	20%	50%
Missing	1	5%	0%

2021				
What impact did this have on client safety and wellbeing?	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	3	15%	8	40%
Improved slightly	5	25%	10	50%
No change	10	50%	0	0%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	0	0%	0	0%
Total Improved	8	40%	18	90%
Missing	2	10%	2	10%

2020		
What impact did this have on client safety and wellbeing?	Safety	Wellbeing
	%	%
Improved greatly	50%	50%
Improved slightly	0%	50%
No change	50%	0%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	0%	0%
Total Improved	50%	100%
Missing	0%	0%

	2021	2020	2019
Employment, education and training			
Have you supported the client with employment, education and training?	n= 304	272	319
	Count	%	%
Yes	15	5%	2%
No	250	82%	48%
Don't know	2	1%	0%
Missing	37	12%	19%

	2021	2020	2019
What outcomes were achieved in this support area?			
	n= 15	6	21
	Count	%	%
Accessing training	4	27%	17%
Accessing education	1	7%	0%
Attended workshops	1	7%	0%
Disengaged from support in this area	1	7%	0%
Accessing online support services	2	13%	33%
Engaged in volunteering	1	7%	17%
Found full-time employment	2	13%	0%
Found part-time employment	1	7%	0%
Found flexible employment	0	0%	0%
Other	6	40%	33%
Missing	0	0%	0%

2021				
What impact did this have on client safety and wellbeing?				
	n= 15			
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	3	20%	6	40%
Improved slightly	3	20%	7	47%
No change	8	53%	1	7%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	0	0%	0	0%
Total Improved	6	40%	13	87%
Missing	1	7%	1	7%

2020		
What impact did this have on client safety and wellbeing?		
	n= 6	
	Safety	Wellbeing
	%	%
Improved greatly	0%	33%
Improved slightly	33%	17%
No change	50%	33%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	0%	0%
Total Improved	33%	50%
Missing	17%	17%

	2021	2020	2019
Social and community support			
Have you supported the client with social and community support?	n= 304	272	319
	Count	%	%
Yes	30	10%	1%
No	226	74%	28%
Don't know	2	1%	1%
Missing	46	15%	19%

	2021	2020	2019
What outcomes were achieved in this support area?			
	n= 30	2	25
	Count	%	%
Disengaged from support in this area	4	13%	0%
Engaged with cultural/leisure activities	1	3%	0%
Engaged with local community group	4	13%	0%
Engaged with faith group	1	3%	0%
Engaged with drop-in sessions	2	7%	0%
Engaged with self help media	4	13%	0%
Engaged with volunteering	0	0%	0%
Engaged with digital communitites	2	7%	0%
Engaged with peer support group	5	17%	0%
Engaged with self help media	7	23%	0%
Other	12	40%	100%
Missing	0	0%	0%

2021				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	4	13%	8	27%
Improved slightly	8	27%	10	33%
No change	14	47%	7	23%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	2	7%	2	7%
Total Improved	12	40%	18	60%
Missing	2	7%	3	10%

2020		
What impact did this have on client safety and wellbeing?		
	n= 2	
	Safety	Wellbeing
	%	%
Improved greatly	0%	0%
Improved slightly	50%	50%
No change	50%	50%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	0%	0%
Total Improved	50%	50%
Missing	0%	0%

	2021	2020	2019
Immigration			
Have you supported the client with immigration?			
	n=	304	272
	Count	%	%
Yes	0	0%	0%
No	257	85%	29%
Don't know	1	0%	0%
Missing	46	15%	70%

	2021	2020	2019
What outcomes were achieved in this support area?			
	n=	0	1
	Count	%	%
Accessing public funds	0	-	0%
Awaiting ILR application	0	-	0%
Disengaged from support in this area	0	-	0%
Engaged with specialist services	0	-	0%
Granted ILR	0	-	0%
Accessed online support services	0	-	100%
Access to ID documents	0	-	0%
Referral to specialist service	0	-	0%
Other	0	-	0%
Missing	0	-	0%

2021				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	0	-	0	-
Improved slightly	0	-	0	-
No change	0	-	0	-
Decreased slightly	0	-	0	-
Decreased greatly	0	-	0	-
Don't Know	0	-	0	-
Total Improved	0	-	0	-
Missing	0	-	0	-

2020		
What impact did this have on client safety and wellbeing?		
	n= 1	
	Safety	Wellbeing
	%	%
Improved greatly	0%	0%
Improved slightly	0%	100%
No change	100%	0%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	0%	0%
Total Improved	0%	100%
Missing	0%	0%

Support and interventions - Children and Young People (CYP) clients								
2021								
Needs & support matrix								
Areas of need	Needs		Support		Impact			
	Clients identified with needs		Support provided		Improved safety		Improved wellbeing	
	Count	%	Count	%	Count	%	Count	%
Safety / understanding of safety	16	13%	48	38%	38	79%	40	83%
Physical health	8	6%	4	3%	1	25%	4	100%
Mental health	63	50%	57	46%	26	46%	45	79%
Relationships with family members	18	14%	20	16%	13	65%	17	85%
Relationships with others	10	8%	10	8%	6	60%	8	80%

2020				
Needs & support matrix				
Areas of need	Needs	Support	Impact	
	Clients identified with needs	Support provided	Improved safety	Improved wellbeing
	%	%	%	%
Safety / understanding of safety	10%	59%	85%	83%
Physical health	1%	4%	100%	100%
Mental health	64%	63%	65%	76%
Relationships with family members	24%	26%	65%	80%
Relationships with others	10%	4%	33%	67%

	2021	2020	2019
Safety			
Have you supported the child with their safety/understanding of safety?			
	n= 125	78	112
	Count	%	%
Yes	48	38%	72%
No	43	34%	21%
Missing	34	27%	7%

	2021	2020	2019
Support provided			
	n= 48	46	81
	Count	%	%
Interventions	47	98%	99%
Access to external group work programme	1	2%	1%
Accessed DV service	0	0%	4%
Advocated for safe child contact arrangements	1	2%	1%
Attendance at internal drop-in group	0	0%	1%
Delivery of healthy relationships programme/learning	9	19%	4%
Guidance and advice on options for seeking help when unsafe	38	79%	59%
Liaison with nursery/school/FE college	11	23%	28%
Referral to Children Social Care	3	6%	0%
Referral to SV service - external	1	2%	9%
Referral to SV service - internal	3	6%	12%
Safety plan developed	19	40%	60%
Supported family to access Early Help programme	4	8%	0%
Supported to access school-based DA interventions	1	2%	0%
Supported to access to other statutory agency	4	8%	6%
Supported to access to other voluntary agency	7	15%	7%
Supported to secure independent housing in the area	3	6%	1%
Supported to secure independent housing outside the area	1	2%	1%
Supported with the criminal justice system	25	52%	57%
Direct work	32	67%	56%
121 support sessions with child	30	63%	33%
121 support sessions with parent	8	17%	14%
121 support sessions with child and parent	11	23%	42%
Internal group work with child	1	2%	1%
Internal group work with parent	0	0%	0%
Internal group work with child and parent	0	0%	0%
Other	4	8%	6%
Missing	0	0%	0%

	2021	2020	2019
Sexual violence interventions			
	n= 4	14	17
	Count	%	%
Accessed emergency contraception	1	25%	12%
Accessed post-exposure prophylaxis (PEP)	1	25%	0%
Accessed sexually transmitted infection (STI) screening	2	50%	24%
Other	1	25%	12%
Missing	2	50%	53%

2021									
Impact on areas of concern								n=	48
	Decreased		No change		Improved		Don't Know		
	Count	%	Count	%	Count	%	Count	%	
Child's safety	0	0%	6	13%	38	79%	2	4%	
Child's wellbeing	0	0%	4	8%	40	83%	2	4%	
Understanding of how to seek help in unsafe situations	0	0%	4	8%	40	83%	2	4%	
Understanding of how to maintain their own safety?	0	0%	5	10%	39	81%	2	4%	
Child's risk of physical harm	0	0%	14	29%	30	63%	2	4%	
Child's risk of psychological harm	0	0%	6	13%	38	79%	2	4%	
Understanding of what a healthy relationship is	0	0%	7	15%	37	77%	2	4%	

2020					
Impact on areas of concern				n=	46
	Decreased	No change	Improved	Don't Know	
	%	%	%	%	
Child's safety	0%	4%	85%	2%	
Child's wellbeing	0%	7%	83%	2%	
Understanding of how to seek help in unsafe situations	0%	2%	85%	2%	
Understanding of how to maintain their own safety?	0%	2%	83%	4%	
Child's risk of physical harm	0%	26%	52%	9%	
Child's risk of psychological harm	0%	13%	65%	9%	
Understanding of what a healthy relationship is	0%	4%	76%	9%	

	2021	2020	2019	
Physical health				
Have you supported the child with their physical health needs?				
	n=	125	78	112
	Count	%	%	%
Yes	4	3%	4%	3%
No	86	69%	94%	88%
Missing	35	28%	3%	9%

	2021	2020	2019	
Support provided				
	n=	4	3	3
	Count	%	%	%
Interventions	4	100%	100%	100%
Liaison with nursery/school/FE college	3	75%	0%	33%
Referral to Children's Social Care	1	25%	0%	0%
Supported to access counselling for physical health	1	25%	33%	0%
Supported to access disability services	0	0%	0%	0%
Supported to access external social or leisure activities	1	25%	33%	0%
Supported to access health visitor	0	0%	0%	33%
Supported to access material goods	1	25%	0%	33%
Supported to access midwife	0	0%	0%	0%
Supported to access school-based DA interventions	0	0%	0%	0%
Supported to access specialist alcohol misuse services	0	0%	33%	0%
Supported to access specialists drug services	0	0%	33%	0%
Supported to access speech and language therapy	0	0%	0%	0%
Supported to access to other statutory agency	2	50%	0%	0%
Supported to access to other voluntary agency	1	25%	33%	33%
Supported to access transport	0	0%	0%	0%
Supported to register with GP	0	0%	0%	0%
Other	0	0%	0%	0%
Missing	0	0%	0%	0%

2021									
Impact on areas of concern								n=	4
	Decreased		No change		Improved		Don't Know		
	Count	%	Count	%	Count	%	Count	%	
Child's safety	0	0%	3	75%	1	25%	0	0%	
Child's wellbeing	0	0%	0	0%	4	100%	0	0%	
Ability to maintain good physical health	0	0%	0	0%	4	100%	0	0%	
Ability to manage disabilities or physical health conditions	0	0%	1	25%	3	75%	0	0%	

2020					
Impact on areas of concern				n=	3
	Decreased	No change	Improved	Don't Know	
	%	%	%	%	
Child's safety	0%	0%	100%	0%	
Child's wellbeing	0%	0%	100%	0%	
Ability to maintain good physical health	0%	0%	100%	0%	
Ability to manage disabilities or physical health conditions	0%	0%	100%	0%	

	2021	2020	2019
Mental health			
Have you supported the child with their mental health needs?	n=	125	78
	Count	%	%
Yes	57	46%	63%
No	34	27%	35%
Missing	34	27%	6%

	2021	2020	2019
Support provided			
	n=	57	49
	Count	%	%
Interventions	45	79%	88%
Access to agency outings	0	0%	2%
Access to external group work programme	2	4%	2%
Informal play sessions	0	0%	0%
Referral to Children's Social Care	1	2%	0%
Supported parent to access Home Start	0	0%	0%
Supported to access Camhs	6	11%	15%
Supported to access children's centre	0	0%	4%
Supported to access counselling	37	65%	60%
Supported to access external social or leisure activities	1	2%	0%
Supported to access health visitor	1	2%	0%
Supported to access medication for mental health condition	0	0%	2%
Supported to access school-based DA intervention	1	2%	0%
Supported to access to other statutory agency	4	7%	2%
Supported to access to other voluntary agency	5	9%	7%
Supported to access young carer services	1	2%	0%
Supported to access youth service	2	4%	5%
Direct support	26	46%	42%
121 support sessions with child	24	42%	31%
121 support sessions with child and parent	8	14%	24%
Attendance at internal drop-in group	0	0%	0%
Internal group work with child	0	0%	0%
Internal group work with child and parent	0	0%	0%
Other	4	7%	9%
Missing	0	0%	0%

2021							
Impact on areas of concern							
	Decreased		No change		Improved		Don't Know
	Count	%	Count	%	Count	%	Count
Child's safety	0	0%	22	39%	26	46%	4
Child's wellbeing	0	0%	3	5%	45	79%	4
Feelings of low mood	1	2%	4	7%	43	75%	3
Feelings of anxiety	1	2%	4	7%	43	75%	3
Feelings of blame or responsibility for negative events	0	0%	7	12%	40	70%	3
Self esteem	0	0%	7	12%	41	72%	4
Confidence	0	0%	7	12%	41	72%	4
Coping mechanisms	0	0%	4	7%	45	79%	3
Feelings about their living environment	0	0%	17	30%	31	54%	3

2020				
Impact on areas of concern				
	n= 49			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	14%	65%	6%
Child's wellbeing	0%	4%	76%	8%
Feelings of low mood	0%	4%	73%	8%
Feelings of anxiety	0%	10%	67%	8%
Feelings of blame or responsibility for negative events	0%	6%	69%	10%
Self esteem	0%	4%	73%	8%
Confidence	0%	6%	69%	10%
Coping mechanisms	0%	6%	67%	12%
Feelings about their living environment	0%	22%	53%	8%

	2021	2020	2019
Relationships with family members			
Have you supported the child with their relationships with family members?	n=	125	78
	Count	%	%
Yes	20	16%	26%
No	69	55%	72%
Missing	36	29%	11%

	2021	2020	2019
Support provided			
	n=	20	16
	Count	%	%
Interventions			
Supported to access external group work programme	7	35%	45%
Referral to DV/ SV service - external	0	0%	5%
Referral to DV/SV service - internal	1	5%	0%
Supported to access to other statutory agency	2	10%	20%
Supported to access to other voluntary agency	4	20%	10%
Supported to access transport	0	0%	6%
Supported to access material goods	1	5%	10%
Direct support			
121 support sessions with child	11	55%	65%
121 support sessions with parent	6	30%	20%
121 support sessions with child and parent	7	35%	25%
Internal group work with child	0	0%	0%
Internal group work with parent	0	0%	0%
Internal group work with child and parent	0	0%	0%
Attendance at internal drop-in group	0	0%	0%
Other	5	25%	15%
Missing	0	0%	0%

2021								
Impact on areas of concern								
	Decreased		No change		Improved		Don't Know	
	Count	%	Count	%	Count	%	Count	%
Child's safety	0	0%	4	20%	13	65%	1	5%
Child's wellbeing	0	0%	0	0%	17	85%	1	5%
Quality of life	0	0%	2	10%	15	75%	1	5%
Quality of the child's relationships with family members	0	0%	2	10%	15	75%	1	5%

2020				
Impact on areas of concern				
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	30%	65%	0%
Child's wellbeing	0%	10%	80%	0%
Quality of life	0%	15%	70%	5%
Quality of the child's relationships with family member	0%	15%	75%	0%

	2021	2020	2019
Relationships with others			
Have you supported the child with their relationships with others?	n=	125	78
	Count	%	%
Yes	10	8%	4%
No	79	63%	94%
Missing	36	29%	11%

	2021	2020	2019
Support provided			
	n=	10	3
	Count	%	%
Interventions			
Access to agency outings	0	0%	0%
Access to external group work programme	0	0%	0%
Education on healthy relationships	2	20%	33%
Informal play sessions	0	0%	0%
Supported abusing party to access perpetrator programme	0	0%	0%
Supported to access children's centre	0	0%	0%
Supported to access external social or leisure activities	0	0%	33%
Supported to access to other statutory agency	1	10%	33%
Supported to access to other voluntary agency	3	30%	0%
Supported to access young carer services	0	0%	0%
Supported to access youth service	0	0%	0%
Direct support			
121 support sessions with child	3	30%	67%
121 support sessions with child and parent	0	0%	0%
Attendance at internal drop-in group	0	0%	0%
Internal group work with child	0	0%	0%
Internal group work with child and parent	0	0%	0%
Other	4	40%	33%
Missing	0	0%	0%

2021								
Impact on areas of concern	Decreased		No change		Improved		Don't Know	
	Count	%	Count	%	Count	%	Count	%
	Child's safety	0	0%	3	30%	6	60%	0
Child's wellbeing	0	0%	1	10%	8	80%	0	0%
Ability to form positive relationships with adults	0	0%	1	10%	8	80%	0	0%
Ability to form positive relationships with peers	0	0%	2	20%	7	70%	0	0%

2020				
Impact on areas of concern	n= 3			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	33%	33%	33%
Child's wellbeing	0%	33%	67%	0%
Ability to form positive relationships with adults	0%	67%	33%	0%
Ability to form positive relationships with peers	0%	33%	33%	33%

Criminal justice outcomes

Criminal justice system outcomes (Information captured at exit, n = 429)

	2021		2020	2019
Clients supported with criminal justice	n=	429	350	431
	Count	%	%	%
Yes	218	51%	52%	32%
No	211	49%	48%	68%

	2021		2020	2019
Average number of reports made to police per case	1		1	1
Average number of incidents per report	1		1	1
Proportion of incidents resulting in a conviction (either found/pled)	11%		20%	19%

	2021		2020	2019
When was the report made to the police?	Number of police reports =			
	Count	%	%	%
Before engagement with service	204	91%	93%	93%
After engagement with service	11	5%	2%	3%
Missing	7	3%	5%	5%

	2021		2020	2019
Was a forensic examination completed?	Number of police reports =			
	Count	%	%	%
Yes - with police	66	29%	30%	41%
Yes - without police	6	3%	0%	1%
No	122	54%	55%	51%
Don't know	16	7%	6%	1%
Missing	15	7%	8%	7%

	2021		2020	2019
Incidents	Number of police reports =			
	Count	%	%	%
Adult sex offences	134	48%	47%	39%
Rape	108	48%	47%	39%
Assault by penetration	8	4%	3%	2%
Sexual assault	13	6%	9%	7%
Voyeurism	1	0%	1%	0%
Exposure	0	0%	0%	0%
Trafficking into the UK	0	0%	0%	0%
Trafficking within the UK	0	0%	0%	0%
Controlling prostitution for gain	0	0%	0%	0%
Causing a person to engage in sexual activity without consent	1	0%	1%	0%
Sexual activity with a person with a mental disorder impeding choice	0	0%	0%	0%
Indecent photographs of persons aged 16 or 17	0	0%	0%	0%
Sex with an adult relative	0	0%	0%	0%
Other	3	1%	1%	1%
Child sex offences	102	45%	53%	60%
Rape	63	28%	27%	25%
Assault by penetration	5	2%	5%	5%
Sexual assault	24	11%	9%	16%
Causing or inciting a child to engage in sexual activity	2	1%	3%	2%
Sexual activity with a child	4	2%	5%	7%
Engaging in sexual activity in the presence of a child	0	0%	0%	1%
Causing a child to watch a sexual act	0	0%	1%	0%
Child sex offences committed by children or young persons	0	0%	1%	1%
Sexual activity with a child family member	3	1%	3%	1%
Sexual grooming	1	0%	1%	3%
Sexual exploitation of children	1	0%	1%	1%
Paying for sexual services of a child	0	0%	0%	0%
Causing or inciting sexual exploitation of a child	0	0%	1%	1%
Trafficking	0	0%	0%	0%
Enforced prostitution	0	0%	0%	0%
Other	1	0%	0%	0%
Missing	0	0%	0%	0%

Consequences	2021		2020	2019
	Number of incidents =	237	222	162
	Count	%	%	%
Police report - NFA (No Further Action)	147	62%	52%	54%
Arrested - on bail	0	0%	0%	5%
Arrested - in custody	0	0%	0%	0%
Charged	8	3%	1%	2%
Charge dropped	1	0%	4%	4%
Pled guilty	6	3%	7%	13%
Pled guilty (lesser charge)	2	1%	2%	2%
Pled innocent-found guilty	19	8%	10%	4%
Pled innocent-found guilty (lesser charge)	0	0%	1%	1%
Not proven	2	1%	2%	1%
Acquitted	9	4%	3%	2%
Missing	43	18%	17%	14%

Reason for no further action (NFA)	2021		2020	2019
	Number of NFA =	147	115	87
	Count	%	%	%
Victim withdrew	19	13%	5%	10%
Police withdrawal of case	63	43%	49%	69%
CPS withdrawal of case	45	31%	39%	10%
Other	15	10%	3%	2%
Don't know	4	3%	0%	1%
Missing	1	1%	4%	7%

Were special measures granted in this case?	2021		2020	2019
	Number of police reports =	225	195	148
	Count	%	%	%
Granted	25	11%	18%	18%
Denied	2	1%	0%	0%
Not yet confirmed	4	2%	8%	2%
Not requested	28	12%	15%	11%
Don't know	4	2%	1%	3%
Missing	162	72%	57%	66%

Perpetrator penalties	2021		2020	2019
	Number of police reports =	225	195	148
	Count	%	%	%
Community order - SV related specified activity order	0	0%	1%	1%
Community order - DV-related specified activity order	0	0%	0%	0%
Community order - other requirements	0	0%	0%	0%
Suspended sentence - with DV-related specified order	0	0%	0%	0%
Suspended sentence - with other requirements	0	0%	1%	1%
Custodial sentence - up to 12 months	0	0%	0%	2%
Custodial sentence - 12 months or more	15	7%	11%	10%
Restraining order - up to 12 months	0	0%	0%	0%
Restraining order - up to 24 months	1	0%	1%	0%
Restraining order - indefinite	5	2%	2%	5%
Sexual Offences Prevention Order	10	4%	6%	6%
Bindover	0	0%	0%	0%
Fine	0	0%	0%	0%
Caution	1	0%	1%	0%
Compensation	0	0%	0%	0%
As yet unknown	5	2%	1%	0%
Other	2	1%	2%	1%
N/A	41	18%	10%	0%
Missing	65	29%	22%	35%

What support did you provide the client in this area?	2021		2020	2019
	Number of police reports =	225	195	148
	Count	%	%	%
Evidence gathering	14	6%	17%	18%
Submission of forensic evidence (examination)	2	1%	0%	1%
Submission of forensic evidence (non-examination)	1	0%	1%	1%
Submission of intelligence to police	1	0%	2%	2%
Explained how to record evidence/facts	8	4%	6%	6%
Supported client to complete victim impact/ personal statement	16	7%	11%	11%
Supported client to make an anonymous report	0	0%	0%	0%
Prior to trial	32	14%	32%	32%
Liaison with witness care and court process	33	15%	16%	19%
Supported client to complete pre-trial witness interview	2	1%	4%	5%
Facilitated use of intermediary	5	2%	4%	0%
Supported client with victim's right to review (VRR) process	20	9%	6%	3%
Prepared report for court	1	0%	6%	8%
Prepared client for trial	38	17%	25%	23%
Supported client to review video recorded evidence (pre-trial)	7	3%	4%	4%
Engaged client with victim liaison services	20	9%	8%	16%
Supported client to access legal support	5	2%	5%	1%
During trial	14	6%	16%	15%
Attended hearings	15	7%	10%	9%
Provided updates about court outcomes	28	12%	13%	11%
Advocated for client during proceedings	19	8%	9%	9%
Post hearing	23	10%	22%	16%
Supported client with their own charge/conviction	3	1%	1%	0%
Helped client to access compensation	48	21%	19%	12%
Other	13	6%	4%	5%
Missing	64	28%	15%	26%