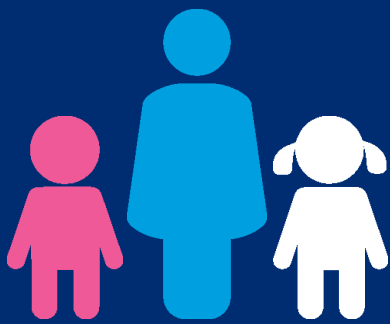


---

# Insights SV dataset 2019-20

## Sexual violence (SV) services



**SafeLives**

**Ending  
domestic  
abuse**

# Contents

<b>At a glance</b>	<b>1</b>
<b>Service of 100</b>	<b>2</b>
<b>Key findings</b>	<b>4</b>
<b>Service inputs</b>	<b>5</b>
<b>Client profile</b>	<b>6</b>
Socio-demographic description of clients accessing the service	6
History of abuse at intake	9
Needs at intake	12
<b>Client outcomes</b>	<b>17</b>
<b>Service outputs</b>	<b>25</b>
Support and interventions	25
<b>Criminal justice outcomes</b>	<b>38</b>

## About this dataset

This data report forms part of a series of publications from SafeLives' Insights dataset. It contains 439 unique individual cases at intake and 350 matched cases at exit, drawn from 6 sexual violence services which used the SafeLives Insights outcome measurement service between April 2019 and March 2020.

In 2017, Insights underwent a redevelopment process and was replaced with an online portal. Owing to the change and the new indicators, this year's datasets are presented with only a single year for comparison.

SafeLives runs the largest database of domestic abuse cases in the UK. Our Insights database has records of more than 75,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 4,000 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

# At a glance

**6 services**

**439 cases opened**

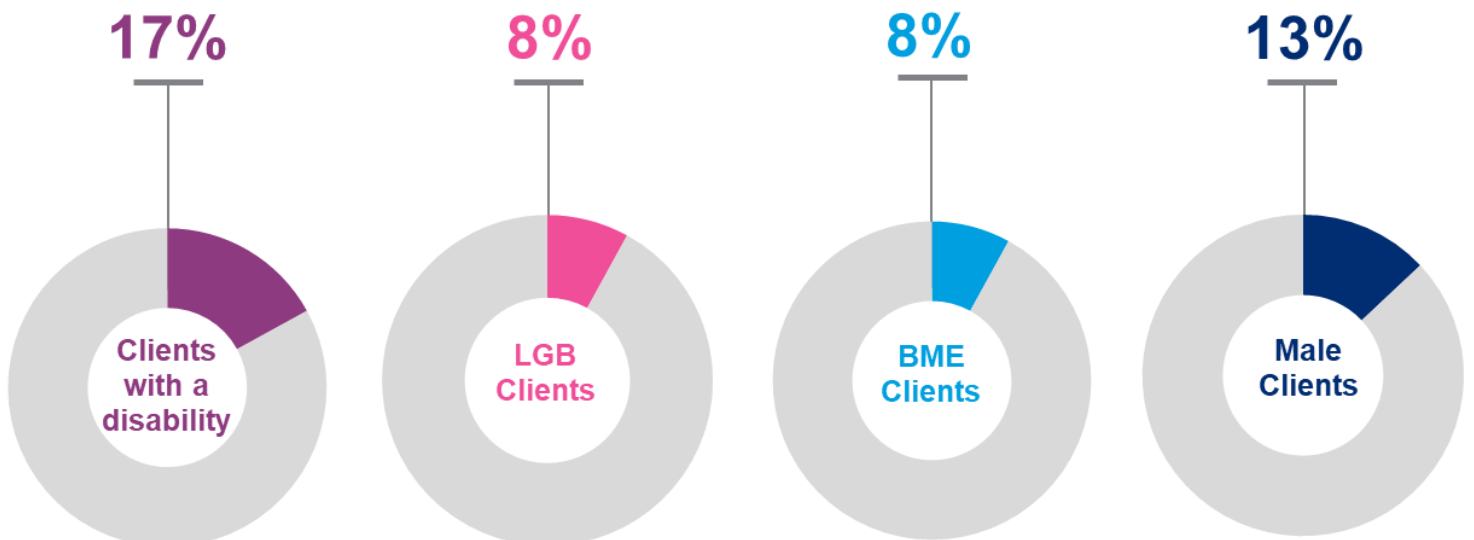
**350 cases closed**

**182 clients supported with criminal justice**



Location of the services in the dataset

## Proportion of clients from diverse client groups



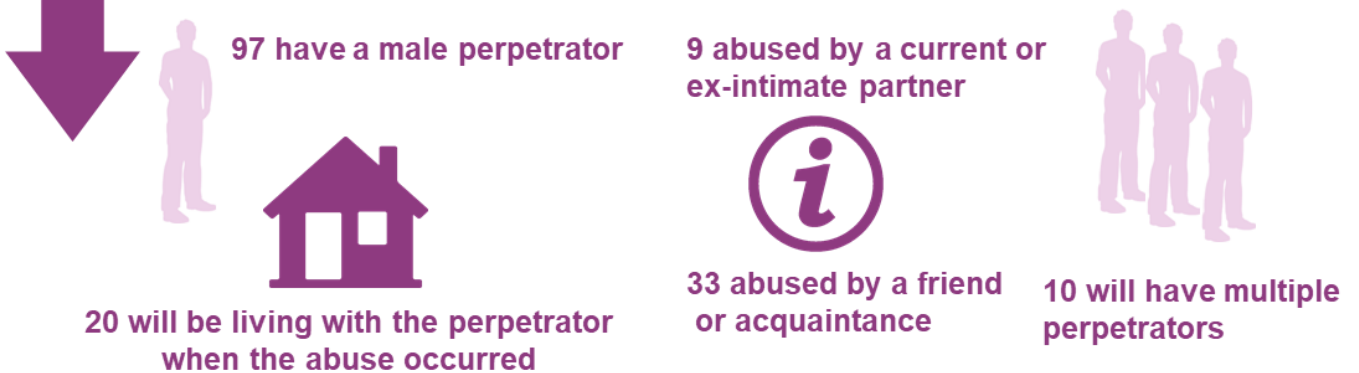
# Sexual Violence Service

If a service were to support 100 people across the year...

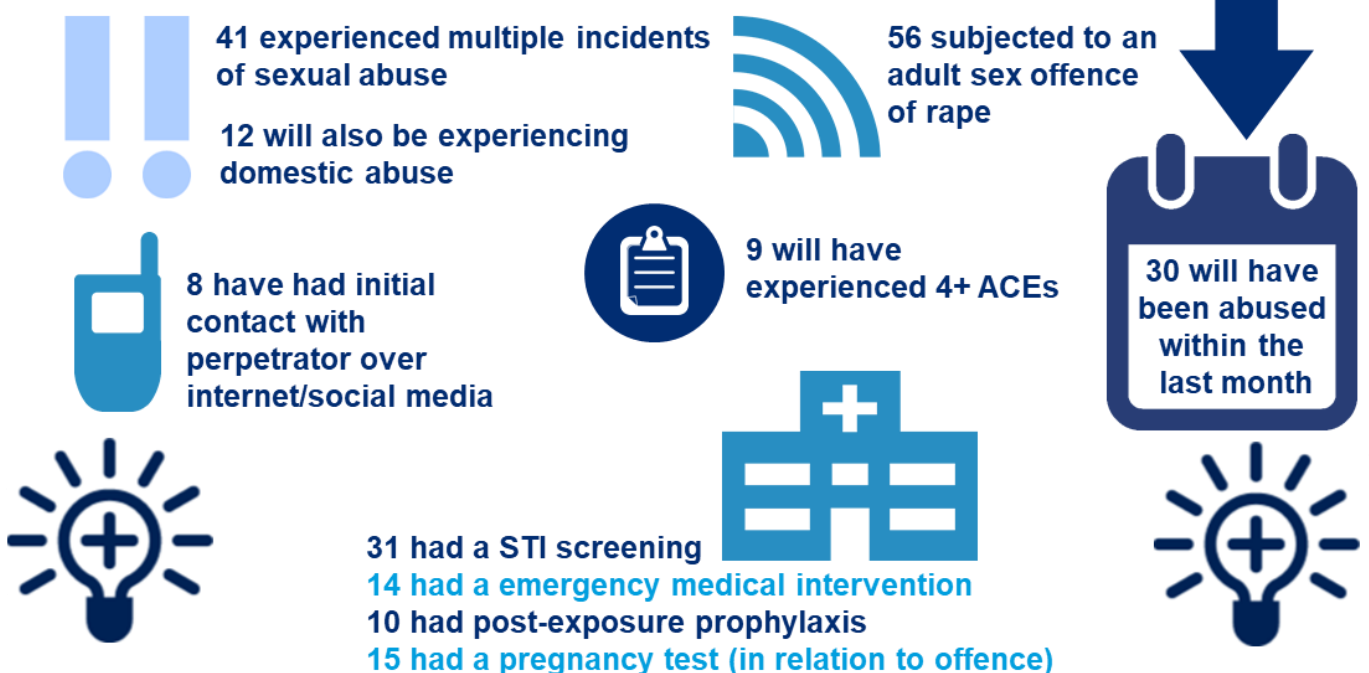
## Who are they?



## Who else is involved?



## What have they experienced?



# Sexual Violence Service

If a service were to support 100 people across the year...

## What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need



will receive 21 direct contacts over a 36 week period



12 will be supported with their mental health



will be supported with their safety



17 will have had a forensic examination with the police



52 will be supported with criminal justice



9 will have had support with liaising with witness care/court processes



33 will have had a NFA police report



13 will have had their perpetrator been found guilty

14 will have had support with preparing for trial

11 will have had support with accessing compensation

## What did they say as they left the service?

The following only includes adults only as children are not asked client reported outcomes section



58 will have an improved quality of life



55 will feel optimistic about the future



68 will have an improved sense of wellbeing

48 will be satisfied with the police response

*"The support I received from my Isva made a massive difference. She was easy to talk to and really helped me understand the court procedure beforehand and put my mind at rest"*

- a survivor



30 will NOT be satisfied with the criminal justice response

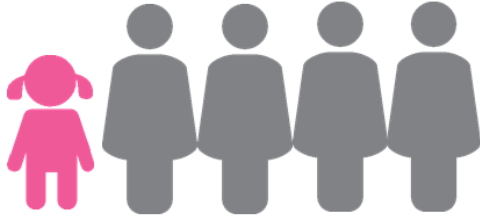


55 will feel more confident



53 will feel safer at home

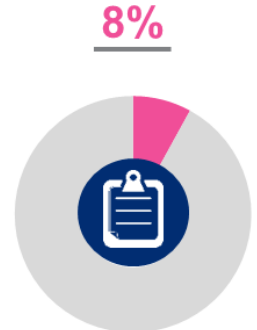
# Key findings



One in five (21%) victims were **under the age of 18**



69% of victims had **mental health needs**



8% of victims had **4+ ACEs**

Victims were **supported** for an average of

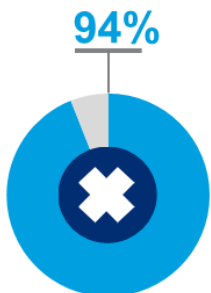


With an average of **21 contacts**

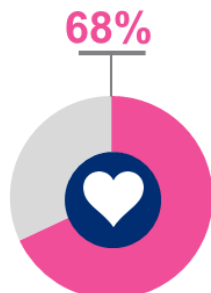
A **quarter** (26%) were supported with **mental health**



Half (49%) were supported with **safety**



94% of victims at exit had **experienced no abuse** since intake/review



68% of adult clients at exit said their **wellbeing had improved**



Half (52%) were supported through the **criminal justice processes**

In **one in five** (20%) incidents the perpetrator was found **guilty**



## Service inputs

Cases used in the analysis	
Intake forms	439

In the period April 2019 to March 2020, caseworkers submitted 439 intake forms for clients entering sexual violence services.

These forms contain information about client demographics, and the characteristics of the abuse that clients accessing sexual violence services are experiencing.

For the period April 2018 to March 2019 there were 785 forms submitted. This may be different to previous published data due to updates.

Exit forms	350
------------	-----

Caseworkers submitted 350 exit forms for clients leaving sexual violence services for the period April 2019 to March 2020.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2019 to March 2020.

For the period April 2018 to March 2019 there were 431 exit forms submitted. This may be different to previous published data due to updates.

Criminal justice forms	182
------------------------	-----

Caseworkers supported 182 clients with criminal justice for the period April 2019 to March 2020.

These forms provide information on the outcomes of any criminal justice interventions at exit, as well as support provided by caseworkers during the criminal justice process.

For the period April 2018 to March 2019 there were 138 criminal justice forms submitted. This may be different to previous published data due to updates.

Referral status	2020		2019	
	Count	n=	439	785
New client	400	91%	95%	
Repeat to service	28	6%	4%	
Continuing case	11	3%	1%	
<b>Total</b>	<b>439</b>			

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred to a different team within the same service.

Referral route	2020		2019	
	Count	n=	439	785
Police (ADT)	142	32%	3%	
Police (direct)	142	32%	65%	
Marac	1	0%	1%	
Self	52	12%	8%	
Idva	8	2%	2%	
Refuge	2	0%	0%	
Outreach	0	0%	0%	
Helpline	0	0%	0%	
SARC	52	12%	15%	
Rape Crisis	0	0%	0%	
Health	2	0%	0%	
Hospital - Emergency department	0	0%	0%	
Hospital - Maternity	0	0%	0%	
Community health	1	0%	0%	
Mental health	4	1%	0%	
Drug services	0	0%	0%	
Alcohol services	0	0%	0%	
Housing	0	0%	0%	
Education	1	0%	0%	
Children's social services	3	1%	1%	
Adult social services	0	0%	0%	
MASH	1	0%	0%	
Probation	0	0%	1%	
Community Rehabilitation Company (CRC)	0	0%	0%	
Other DVA & SV services (external)	10	2%	1%	
Other DVA & SV services (internal)	5	1%	0%	
Specialist services	3	1%	1%	
Other	10	2%	1%	
Don't know	0	0%	0%	

Prior to April 2019, there was only one referral route listed for Police. This was separated into Police (ADT) and Police (Direct) and all previous responses recoded as Police (Direct).

	2020		2019	
For referrals received through a single-point of contact	n=	439	n=	785
Initial referral route	Count	%	Count	%
Police (ADT)	36	8%	36	1%
Police (direct)	76	17%	126	16%
Marac	0	0%	0	0%
Self	36	8%	111	3%
Idva	1	0%	0	0%
Refuge	0	0%	0	0%
Outreach	0	0%	0	0%
Helpline	0	0%	0	0%
SARC	20	5%	57	2%
Rape Crisis	0	0%	0	0%
Health	1	0%	0	0%
Hospital - Emergency department	0	0%	0	0%
Hospital - Maternity	0	0%	0	0%
Community health	0	0%	0	0%
Mental health	0	0%	0	0%
Drug services	0	0%	0	0%
Alcohol services	0	0%	0	0%
Housing	0	0%	0	0%
Education	2	0%	0	0%
Children's social services	1	0%	0	0%
Adult social services	0	0%	0	0%
MASH	1	0%	0	0%
Probation	0	0%	0	0%
Community Rehabilitation Company (CRC)	0	0%	0	0%
Other DVA & SV services (external)	2	0%	0	0%
Other DVA & SV services (internal)	0	0%	0	0%
Specialist services	0	0%	0	0%
Other	5	1%	15	0%
Don't know	0	0%	0	0%
Missing	256	58%	273	76%

## Client profile

### Socio-demographic description of client accessing sexual violence services

(Information captured at intake, number of individual clients (n) = 439)

	2020		2019	
Ages of all clients	n=	439	n=	780
	Count	%	Count	%
<18	94	21%	102	24%
18-20	55	13%	78	10%
21-30	127	29%	139	29%
31-40	75	17%	100	19%
41-50	46	10%	51	11%
51-60	29	7%	35	6%
61+	13	3%	15	1%
Average age of client	29		28	

	2020		2019	
Ages of children and young people (CYP)	n=	94	n=	189
	Count	%	Count	%
Under 3 years old	0	0%	0	0%
3-5 years old	1	1%	6	3%
6-8 years old	6	6%	15	8%
9-11 years old	10	11%	18	6%
12-15 years old	40	43%	86	56%
16-17 years old	37	39%	64	26%

	2020		2019	
Sex assigned at birth	n=	439	n=	780
	Count	%	Count	%
Female	381	87%	687	87%
Male	58	13%	93	13%
Intersex	0	0%	0	0%
Not disclosed	0	0%	0	0%
Don't know	0	0%	0	0%

	2020		2019	
Which of the following describes how the client thinks of themselves?	n=	439	n=	780
	Count	%	Count	%
Female	371	85%	657	84%
Male	55	13%	103	13%
In another way	3	1%	0	0%
Not disclosed	1	0%	1	1%
Don't know	1	0%	1	1%
Not gender assigned at birth	15	3%	18	3%
Missing	8	2%	10	2%



Sexual Orientation	2020		2019	
	Count	n=	%	%
Heterosexual	324	382	85%	84%
<b>Total LBG</b>	<b>29</b>	<b>8%</b>	<b>9%</b>	
Bisexual	16	4%	4%	
Gay	9	2%	2%	
Lesbian	4	1%	2%	
Other	0	0%	1%	
Not disclosed	15	4%	3%	
Don't know	11	3%	2%	
Missing	3	1%	2%	

Ethnicity	2020		2019	
	Count	n=	%	%
<b>White</b>	<b>394</b>	<b>90%</b>	<b>92%</b>	
English/ Welsh / Scottish / Northern Irish / British	386	88%	90%	
Irish	2	0%	0%	
Gypsy or Irish Traveller	0	0%	0%	
Any other White background	6	1%	2%	
<b>Mixed / Multiple ethnic groups</b>	<b>4</b>	<b>1%</b>	<b>2%</b>	
White and Black Caribbean	0	0%	1%	
White and Black African	0	0%	1%	
White and Asian	1	0%	0%	
Any other Mixed/ Multiple ethnic background	3	1%	1%	
<b>Asian / Asian British</b>	<b>21</b>	<b>5%</b>	<b>3%</b>	
Indian	3	1%	1%	
Pakistani	15	3%	2%	
Bangladeshi	1	0%	0%	
Chinese	0	0%	0%	
Any other Asian background	2	0%	1%	
<b>Black / African / Caribbean / Black British</b>	<b>4</b>	<b>1%</b>	<b>0%</b>	
African	0	0%	0%	
Caribbean	2	0%	0%	
Any other Black / African / Caribbean background	2	0%	0%	
<b>Other ethnic group</b>	<b>0</b>	<b>0%</b>	<b>0%</b>	
Arab	0	0%	0%	
Any other ethnic group	0	0%	0%	
<b>Total BME</b>	<b>35</b>	<b>8%</b>	<b>9%</b>	
Not disclosed	0	0%	1%	
Don't know	4	1%	0%	
Missing	12	3%	1%	

National B&ME percentage is 18.5%. Note this dataset only reflects the demographics of areas in which services are located.

Is the client pregnant?	2020		2019	
	Count	n=	%	%
Yes	8	2%	1%	
No	414	94%	95%	
Don't know	7	2%	1%	
Missing	10	2%	3%	

Does the client have a disability?	2020		2019	
	Count	n=	%	%
Yes	76	17%	17%	
No	334	76%	78%	
Don't know	18	4%	2%	
Missing	11	3%	3%	

If yes, what type?	2020		2019	
	Count	n=	%	%
Physical	21	28%	38%	
Learning disability	22	29%	19%	
Learning difficulty	12	16%	23%	
Neurological condition	15	20%	9%	
Progressive illness	6	8%	2%	
Organ specific	9	12%	4%	
Mental health impairment	17	22%	30%	
Sensory disability	2	3%	11%	
Other	4	5%	6%	
Don't know	0	0%	0%	
Missing	0	0%	0%	

Current employment situation	2020		2019	
	Count	n= %	439 %	780 %
Unemployed	112	26%	32%	
Retired	11	3%	1%	
Part-time employment	41	9%	11%	
Full-time employment	93	21%	20%	
Self-employed	5	1%	2%	
Volunteering	7	2%	1%	
Full-time education	90	21%	25%	
In education or training	26	6%	6%	
Stay at home parent	14	3%	0%	
Other	27	6%	2%	
Not disclosed	5	1%	1%	
Don't know	16	4%	2%	
Missing	16	4%	2%	

Current financial situation	2020		2019	
	Count	n= %	345 %	595 %
Significant financial problems	7	2%	4%	
Unable to pay for essentials	9	3%	5%	
Managing essentials but nothing left over	94	27%	36%	
Comfortably managing	92	27%	30%	
No financial concerns	79	23%	15%	
Don't know	13	4%	4%	
Missing	8	2%	5%	

Has the client experienced an Adverse Childhood Experiences (ACE)? - Adults	2020		2019	
	Count	n= %	345 %	595 %
Yes	124	36%	37%	
No	102	30%	24%	
Don't know	98	28%	28%	
Missing	21	6%	10%	

Adverse Childhood Experiences (ACEs) - Adults	2020		2019	
	Count	n= %	226 %	364 %
None	102	45%	39%	
Verbal abuse	34	15%	17%	
Direct physical abuse	36	16%	18%	
Sexual abuse	64	28%	33%	
Parental separation	38	17%	23%	
Domestic abuse (exposure)	55	24%	25%	
Mental illness	22	10%	10%	
Alcohol abuse	18	8%	12%	
Drug abuse	12	5%	6%	
Incarceration of adults within household	4	2%	3%	
<b>Average number experienced</b>		<b>2.3</b>	<b>2.4</b>	
<b>Number of adult clients experiencing four or more</b>	25	11%	13%	

Average number experienced (mean) refers to cases where at least one ACE was recorded

Has the client experienced an Adverse Childhood Experiences (ACE)? - Children	2020		2019	
	Count	n= %	94 %	190 %
Yes	34	36%	41%	
No	38	40%	38%	
Don't know	10	11%	11%	
Missing	12	13%	9%	

Adverse Childhood Experiences (ACEs) - Children	2020		2019	
	Count	n= %	72 %	151 %
None	38	53%	48%	
Verbal abuse	7	10%	9%	
Direct physical abuse	9	13%	5%	
Sexual abuse	12	17%	8%	
Parental separation	27	38%	38%	
Domestic abuse (exposure)	15	21%	16%	
Mental illness	7	10%	13%	
Alcohol abuse	10	14%	6%	
Drug abuse	7	10%	4%	
Incarceration of adults within household	4	6%	3%	
<b>Average number experienced</b>		<b>2.9</b>	<b>1.9</b>	
<b>Number of child clients experiencing four or more</b>	12	17%	6%	

Average number experienced (mean) refers to cases where at least one ACE was recorded

## History of abuse at intake

(Information captured at intake, n = 439)

Indicate the type of sexual offence the victim has been subjected to:	2020		2019	
	Count	n= 439	%	%
<b>Adult sex offences</b>	<b>308</b>	<b>70%</b>	<b>66%</b>	
Rape	244	79%	75%	
Assault by penetration	39	13%	9%	
Sexual assault	45	15%	23%	
Sexual harassment	0	0%	2%	
Forced to perform sexual acts	7	2%	4%	
Sexual abuse (childhood)	22	7%	9%	
Forced to perform sex work	1	0%	0%	
Grooming	4	1%	2%	
Trafficking	0	0%	0%	
Administered a substance to incite sexual activity	3	1%	1%	
Interfamilial sexual abuse	5	2%	2%	
Exposure	1	0%	0%	
Voyeurism	0	0%	0%	
FGM	0	0%	0%	
Other	7	2%	1%	
<b>Child sex offences</b>	<b>168</b>	<b>38%</b>	<b>44%</b>	
Rape	122	73%	60%	
Assault by penetration	32	19%	15%	
Sexual assault	50	30%	42%	
Sexual harassment	1	1%	1%	
Forced to perform sexual acts	12	7%	10%	
Forced to watch sexual activity	4	2%	4%	
Forced to engage in sexual activity by other child or young person	5	3%	4%	
Interfamilial sexual abuse	16	10%	12%	
Exposure	1	1%	1%	
Voyeurism	0	0%	0%	
Other	2	1%	1%	
<b>Sexual exploitation of children</b>	<b>13</b>	<b>3%</b>	<b>5%</b>	
Grooming	11	85%	95%	
Trafficking	2	15%	0%	
Administered a substance to incite sexual activity	3	23%	7%	
Forced to perform sex work	1	8%	2%	
Other	1	8%	0%	
Missing	3	1%	0%	

Time since incident occurred	2020		2019	
	Count	n= 439	%	%
Within 7 days	43	10%	8%	
Within the last month	89	20%	17%	
1-6 months	87	20%	22%	
6-12 months	39	9%	8%	
1-5 years	59	13%	12%	
5-10 years	24	5%	5%	
10+ years	92	21%	27%	
Missing	6	1%	2%	

Primarily supporting current or historic abuse	2020		2019	
	Count	n= 439	%	%
Current	233	53%	46%	
Historic/non-recent	181	41%	50%	
Both, current & historic/non-recent	18	4%	2%	
Don't know	1	0%	0%	
Missing	6	1%	1%	

Pattern of sexual violence or abuse	2020		2019	
	Count	n= 439	%	%
One-off incident	252	57%	49%	
Multiple incidents	127	29%	31%	
Ongoing pattern of abuse	51	12%	17%	
Don't know	3	1%	1%	
Missing	6	1%	2%	

Relationship to primary perpetrator	2020		2019	
	Count	n=	439	785
Current intimate partner	8	2%	2%	
Ex-intimate partner	80	18%	17%	
Mother	2	0%	0%	
Step-mother	0	0%	0%	
Father	12	3%	5%	
Step-father	13	3%	6%	
Grandmother	0	0%	0%	
Grandfather	3	1%	1%	
Child (under 18) biological	3	1%	0%	
Child (under 18) step-child	1	0%	1%	
Child (over 18) biological	1	0%	0%	
Child (over 18) step-child	0	0%	0%	
Brother	10	2%	2%	
Sister	1	0%	1%	
Step-brother	8	2%	1%	
Step-sister	0	0%	0%	
Other family member	36	8%	6%	
Friend	61	14%	16%	
Colleague	2	0%	3%	
Neighbour	7	2%	2%	
Acquaintance	81	18%	18%	
Stranger (1)	50	11%	9%	
Stranger (2)	11	3%	0%	
Other	23	5%	6%	
Don't know	8	2%	1%	
Missing	0	0%	0%	

Is the client currently experiencing other types of abuse?	2020		2019	
	Count	n=	439	785
Yes, domestic abuse	52	12%	10%	
Yes, other	10	2%	2%	
No	348	79%	83%	
Don't know	22	5%	3%	
Missing	7	2%	2%	

Forms of domestic abuse experiencing	2020		2019	
	Count	n=	52	77
Physical	29	56%	57%	
Sexual	19	37%	48%	
Harrassment and stalking	18	35%	49%	
Jealous, controlling and coercive behaviour	40	77%	82%	
Don't know	1	2%	4%	
Missing	2	4%	1%	

Forms of 'other' abuse experienced	2020		2019	
	Count	n=	10	17
Neglect	3	30%	6%	
Emotional abuse	3	30%	59%	
Physical abuse	0	0%	12%	
Financial abuse	0	0%	6%	
Other	5	50%	41%	
Don't know	0	0%	6%	
Missing	0	0%	0%	

2020						
Have you identified other forms of abuse the client is at risk of?	Forced marriage		'Honour'-based violence		FGM	
	Count	%	Count	%	Count	%
Yes	1	0%	12	3%	2	0%
No	401	91%	391	89%	401	91%
Don't know	4	1%	3	1%	3	1%
Missing	33	8%	33	8%	33	8%

2019			
Have you identified other forms of abuse the client is at risk of?	n= 785		
	Forced marriage	'Honour'-based violence	FGM
	%	%	%
Yes	0%	0%	0%
No	15%	15%	15%
Don't know	0%	0%	0%
Missing	85%	85%	85%

	2020		2019	
<b>Primary perpetrator information</b>				
<b>Sex assigned to perpetrator at birth</b>				
	Count	n=	439	785
		%	%	%
Male	426	97%	94%	
Female	6	1%	2%	
Intersex	0	0%	0%	
Not disclosed	0	0%	0%	
Don't know	2	0%	2%	
Missing	5	1%	2%	

	2020		2019	
<b>Does the perpetrator have multiple victims?</b>				
	Count	n=	439	785
		%	%	%
Yes	76	17%	19%	
No	253	58%	56%	
Don't know	102	23%	23%	
Missing	8	2%	2%	

	2020		2019	
<b>Are there multiple perpetrators?</b>				
	Count	n=	439	785
		%	%	%
Yes	43	10%	10%	
No	377	86%	85%	
Don't know	8	2%	3%	
Missing	11	3%	2%	

	2020		2019	
<b>Relationshipship to multiple perpetrator/s</b>				
	Count	n=	43	80
		%	%	%
Current intimate partner	1	2%	0%	
Ex-intimate partner	3	7%	4%	
Mother	3	7%	4%	
Step-mother	0	0%	0%	
Father	2	5%	0%	
Step-father	0	0%	1%	
Grandmother	0	0%	0%	
Grandfather	1	2%	1%	
Child (under 18) biological	1	2%	0%	
Child (under 18) step-child	0	0%	1%	
Child (over 18) biological	0	0%	0%	
Child (over 18) step-child	0	0%	0%	
Brother	2	5%	4%	
Sister	0	0%	0%	
Step-brother	0	0%	3%	
Step-sister	0	0%	0%	
Other family member	5	12%	8%	
Friend	4	9%	14%	
Colleague	0	0%	3%	
Neighbour	0	0%	5%	
Acquaintance	10	23%	28%	
Stranger (1)	11	26%	21%	
Stranger (2)	5	12%	14%	
Other	3	7%	13%	
Don't know	0	0%	6%	
Missing	0	0%	0%	

	2020		2019	
<b>Was the client living with the perpetrator when abuse occurred?</b>				
	Count	n=	439	785
		%	%	%
Living together	86	20%	25%	
Living together intermittently	21	5%	5%	
Not living together	202	46%	47%	
Not applicable	112	26%	18%	
Don't know	11	3%	3%	
Missing	7	2%	2%	

2020								
<b>Contact location</b>								
	Yes		No		Don't Know		Missing	
	Count	%	Count	%	Count	%	Count	%
Did the client and perpetrator make initial contact over internet/social media?	37	8%	351	80%	43	10%	8	2%
Did the incident happen abroad?	12	3%	417	95%	0	0%	10	2%

2019				
<b>Contact location</b>				
	n= 785			
	Yes	No	Don't Know	Missing
	%	%	%	%
Did the client and perpetrator make initial contact over internet/social media?	7%	83%	8%	2%
Did the incident happen abroad?	2%	94%	1%	3%

## Client needs at intake

(Information captured at intake, n = 439)

2020								
Actions required on intake - All clients	Yes		No		Don't Know		Missing	
	Count	%	Count	%	Count	%	Count	%
Emergency medical intervention?	63	25%	160	63%	11	4%	18	7%
Post-exposure prophylaxis?	42	17%	176	70%	13	5%	20	8%
Pregnancy test (in relation to offence)?	64	25%	148	59%	20	8%	19	8%
Emergency hormonal contraception?	48	19%	159	63%	21	8%	23	9%
Sexual health clinic referral?	140	56%	85	34%	11	4%	15	6%
Sexually transmitted infection (STI) screening?	138	55%	81	32%	15	6%	17	7%
Other	5	2%	79	31%	12	5%	155	62%

2019				
Actions required on intake - All clients	n= 383			
	Yes	No	Don't Know	Missing
	%	%	%	%
Emergency medical intervention?	17%	74%	3%	6%
Post-exposure prophylaxis?	11%	76%	6%	7%
Pregnancy test (in relation to offence)?	20%	65%	8%	7%
Emergency hormonal contraception?	15%	69%	8%	7%
Sexual health clinic referral?	48%	42%	4%	6%
Sexually transmitted infection (STI) screening?	48%	40%	5%	7%
Other	3%	36%	5%	56%

2020								
Summary of client needs at intake	Yes		No		Don't know		Missing	
	Count	%	Count	%	Count	%	Count	%
Alcohol misuse	18	5%	270	78%	50	14%	7	2%
Drug misuse	21	6%	278	81%	39	11%	7	2%
Employment, education and training	120	35%	200	58%	17	5%	8	2%
Finance, benefits and debt	16	5%	265	77%	13	4%	8	2%
Housing	18	5%	310	90%	10	3%	7	2%
Immigration	3	1%	332	96%	2	1%	8	2%
Mental health	243	70%	72	21%	14	4%	16	5%
Physical health	80	23%	246	71%	10	3%	9	3%
Social and community support	153	44%	162	47%	21	6%	9	3%

2019				
Summary of client needs at intake	n= 595			
	Yes	No	Don't know	Missing
	%	%	%	%
Alcohol misuse	8%	81%	7%	4%
Drug misuse	7%	82%	7%	4%
Employment, education and training	39%	55%	2%	4%
Finance, benefits and debt	9%	82%	4%	5%
Housing	6%	89%	1%	4%
Immigration	1%	95%	0%	4%
Mental health	68%	22%	3%	7%
Physical health	27%	66%	3%	5%
Social and community support	61%	33%	1%	4%

2020				2019	
Current drug use	n= 345		595		
	Count	%	Count	%	
Excessive	4	1%	1%	1%	
High	3	1%	2%	2%	
Moderate	14	4%	4%	4%	
Low	20	6%	6%	6%	
None	258	75%	76%	76%	
Don't know	39	11%	7%	7%	
Missing	7	2%	4%	4%	

2020				2019	
Current alcohol use	n= 345		595		
	Count	%	Count	%	
Excessive	3	1%	2%	2%	
High	15	4%	6%	6%	
Moderate	41	12%	13%	13%	
Low	99	29%	37%	37%	
None	130	38%	31%	31%	
Don't know	50	14%	7%	7%	
Missing	7	2%	4%	4%	

	2020		2019	
<b>Mental health needs</b>				
<b>Current mental health</b>				
	Count	n= 345	%	595
Poor	110		32%	27%
Fair	133		39%	40%
Good	63		18%	17%
Very good	8		2%	4%
Excellent	1		0%	1%
Don't know	14		4%	3%
Missing	16		5%	7%

	2020		2019	
<b>Is the client experiencing any of the following?</b>				
	Count	n= 345	%	595
Depression	210		61%	63%
Anxiety	220		64%	70%
Self harm	32		9%	14%
Suicidal thoughts	66		19%	26%
Suicidal behaviours	17		5%	7%
Emotional instability	126		37%	44%
Trouble sleeping	153		44%	51%
Problems with eating	38		11%	15%
Flashbacks	112		32%	45%
Other	33		10%	10%
None	23		7%	3%
Don't know	12		3%	3%
Missing	9		3%	5%

	2020		2019	
<b>Does the client have a diagnosed mental health condition?</b>				
	Count	n= 345	%	595
Yes	171		50%	44%
No	137		40%	45%
Don't know	29		8%	7%
Missing	8		2%	5%

	2020		2019	
<b>Diagnosed mental health conditions</b>				
	Count	n= 171	%	264
Anxiety disorder	88		51%	47%
Bipolar disorder	12		7%	11%
Autistic spectrum disorder	5		3%	3%
Eating disorder	6		4%	2%
Depression	118		69%	70%
DID/DPD	4		2%	0%
Obsessive compulsive disorder	4		2%	2%
Personality disorders	25		15%	14%
PTSD	40		23%	16%
Schizophrenia	4		2%	2%
Other	7		4%	7%
Don't know	0		0%	1%
Missing	0		0%	0%

	2020		2019	
<b>Current housing</b>				
	Count	n= 345	%	595
Homeless	1		0%	1%
Transitory	7		2%	3%
Unsustainable	10		3%	2%
Temporary	21		6%	6%
Secure	289		84%	83%
Don't know	10		3%	1%
Missing	7		2%	4%

	2020		2019	
<b>Type of temporary housing</b>				
	Count	n= 21	%	38
Council short-term	6		29%	8%
Other short-term	15		71%	89%
Don't know	0		0%	3%
Missing	0		0%	0%

	2020		2019	
<b>Current physical health</b>				
	Count	n= 345	%	595
Poor	20		6%	4%
Fair	60		17%	23%
Good	155		45%	43%
Very good	45		13%	13%
Excellent	46		13%	9%
Don't know	10		3%	3%
Missing	9		3%	5%

	2020		2019	
	Count	%	Count	%
<b>Current employment, education and training</b>				
None	114	33%	114	36%
Occasional	6	2%	6	3%
Some sustained	49	14%	49	10%
Sustained	51	15%	51	16%
Sustained and fulfilling	100	29%	100	29%
Don't know	17	5%	17	2%
Missing	8	2%	8	4%

	2020		2019	
	Count	%	Count	%
<b>Does the client have access to public funds?</b>				
Yes	273	79%	273	74%
No	49	14%	49	17%
Don't know	13	4%	13	5%
Missing	10	3%	10	4%

	2020		2019	
	Count	%	Count	%
<b>Current social and community support</b>				
No social contact	19	6%	19	9%
Negative social contacts	6	2%	6	3%
Some positive contacts	128	37%	128	49%
Majority positive contacts	90	26%	90	22%
All positive and strong community links	72	21%	72	12%
Don't know	21	6%	21	1%
Missing	9	3%	9	4%

	2020		2019	
	Count	%	Count	%
<b>Current immigration issues</b>				
Yes	3	1%	3	1%
No	332	96%	332	95%
Don't know	2	1%	2	0%
Missing	8	2%	8	4%

	2020		2019	
	Count	%	Count	%
<b>Does the client need to apply for indefinite leave to remain?</b>				
Yes	10	3%	10	2%
No	324	94%	324	93%
Don't know	3	1%	3	1%
Missing	8	2%	8	4%

	2020		2019	
	Count	%	Count	%
<b>Is the client dependent on the perpetrator for a visa?</b>				
Yes	3	1%	3	1%
No	328	95%	328	95%
Don't know	3	1%	3	1%
Missing	11	3%	11	4%



Children and Young People (CYP) clients						
2020						
Concerns identified	Yes		No		Missing	
	Count	%	Count	%	Count	%
	Child's safety	8	9%	76	81%	10
Physical health	4	4%	80	85%	10	11%
Mental Health	59	63%	25	27%	10	11%
Coping strategies	34	36%	50	53%	10	11%
Living or learning environment	14	15%	70	74%	10	11%
Relationship with family members	17	18%	66	70%	11	12%
Relationship with others	8	9%	76	81%	10	11%

2019			
Concerns identified	n= 190		
	Yes	No	Missing
	%	%	%
Child's safety	16%	79%	4%
Physical health	4%	92%	5%
Mental Health	58%	38%	4%
Coping strategies	31%	65%	4%
Living or learning environment	26%	69%	5%
Relationship with family members	23%	73%	5%
Relationship with others	12%	84%	5%

2020				2019	
Areas of concern identified	n= 8		31		
	Count	%	Count	%	
Child's safety					
Safety of child contact arrangements	1	13%	16%	52%	
Child's safety within the home	3	38%	23%	74%	
Child is at risk of/ experiencing 'honour'-based violence	0	0%	0%	0%	
Child is at risk of/ experiencing child sexual exploitation	1	13%	35%	113%	
Child at risk of/ experiencing FGM	0	0%	0%	0%	
Child at risk of/ experiencing forced marriage	0	0%	0%	0%	
Other	4	50%	39%	126%	
Missing	0	0%	3%	10%	

2020				2019	
Physical health	n= 4		7		
	Count	%	Count	%	
Child's physical health	3	75%	71%	101%	
Child's ability to manage disabilities or physical health conditions	0	0%	14%	20%	
Other	1	25%	14%	20%	
Missing	0	0%	0%	0%	

2020				2019	
Mental health	n= 59		111		
	Count	%	Count	%	
Child has low mood	45	76%	68%	61%	
Child has anxiety	44	75%	55%	50%	
Child has feelings of blame or responsibility for negative events	22	37%	47%	43%	
Child has sleep problems	34	58%	44%	40%	
Child's self esteem	36	61%	56%	51%	
Child's confidence	36	61%	60%	55%	
Child has planned or attempted suicide	18	31%	25%	23%	
Demonstrating destructive coping strategies	24	41%	36%	33%	
Other	0	0%	7%	6%	
Missing	0	0%	0%	0%	

2020				2019	
Coping strategies	n= 34		58		
	Count	%	Count	%	
Child misuses alcohol	4	12%	12%	21%	
Child misuses legal or illegal drugs	5	15%	9%	16%	
Child demonstrates risk taking behaviour	6	18%	19%	33%	
Child self harms	20	59%	50%	86%	
Child has eating problems	2	6%	12%	21%	
Loss of temper / lashing out / physical aggression	17	50%	2%	4%	
Other	3	9%	41%	71%	
Missing	8	24%	0%	0%	

2020				2019	
Living and Learning	n= 14		49		
	Count	%	Count	%	
Child living in poor housing conditions	2	14%	6%	12%	
Child is homeless or in temporary accommodation	3	21%	14%	29%	
Child is exposed to violence / harassment / hate crime in the community	0	0%	16%	33%	
Child's exposure to harmful associates	1	7%	22%	45%	
Child's engagement in education / peers	11	79%	65%	133%	
Families financial situation	3	21%	2%	4%	
Other	0	0%	8%	16%	
Missing	0	0%	0%	0%	

Relationships with family members	2020		2019
	Count	n=	%
		17	43
Relationship between child and primary care giver	8	47%	53%
Relationship between child and other family members	9	53%	79%
Child has young carer responsibilities	1	6%	0%
Other	1	6%	0%
Missing	0	0%	0%

Relationships with others	2020		2019
	Count	n=	%
		8	22
Child's ability to form positive relationships with adults	2	25%	36%
Child's ability to form positive relationships with peers	6	75%	82%
Child is involved in a gang	0	0%	5%
Other	1	13%	9%
Missing	0	0%	0%

## Client outcomes

### Outcomes and profile of abuse at exit (Information captured at exit, n=350)

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

Case status at exit	2020		2019
	Count	n= 350	431
Planned closure	241	69%	75%
Unplanned closure	109	31%	25%
<b>Total</b>	<b>350</b>		

Reason for unplanned closures	2020		2019
	Count	n= 109	106
Client disengaged	88	81%	76%
Client moved out of area	5	5%	1%
Police dropped case	7	6%	9%
Client in prison	1	1%	2%
Client in care of mental health services	4	4%	1%
Client fatality	0	0%	1%
Other	3	3%	9%
Missing	1	1%	0%

Case length	2020		2019
	Count	n= 350	431
0 - 1 month	22	6%	14%
2 months to 3 months	45	13%	23%
4 months to 5 months	48	14%	21%
6 months to 7 months	41	12%	16%
8 months +	192	55%	26%
<b>Average case length (weeks - median)</b>	<b>36 weeks</b>		<b>22 weeks</b>
Missing	2	1%	

Average case length is displayed in weeks as it is a more representative average than months.

How many contacts did the client receive?	2020		2019
	Count	n= 350	431
1 to 5	44	13%	18%
6 to 10	47	13%	24%
11 to 20	84	24%	24%
21 to 34	54	15%	14%
35+	121	35%	19%
<b>Average number of contacts (of those with exit section complete - median)</b>	<b>21</b>		<b>13</b>
Missing	0	0%	

### Domestic abuse context at exit (Information collected at exit, n = 350)

Since intake (or review point), has further abuse occurred?	2020		2019
	Count	n= 350	431
Yes, sexual abuse	1	0%	1%
Yes, domestic abuse	6	2%	1%
<b>No abuse experienced since intake / review</b>	<b>329</b>	<b>94%</b>	<b>92%</b>
Missing	14	4%	6%

2020				
Type of sexual offences that have occurred:	n=	350	n=	350
	Intake		Exit	
	Count	%	Count	%
<b>Adult sex offences</b>	<b>236</b>	<b>67%</b>	<b>1</b>	<b>0%</b>
Rape	190	54%	0	0%
Assault by penetration	32	9%	1	0%
Sexual assault	45	13%	0	0%
Sexual harassment	1	0%	0	0%
Forced to perform sexual acts	4	1%	0	0%
Sexual abuse (childhood)	20	6%	0	0%
Forced to perform sex work	0	0%	0	0%
Grooming	1	0%	0	0%
Trafficking	0	0%	0	0%
Administered a substance to incite sexual activity	3	1%	0	0%
Interfamilial sexual abuse	3	1%	0	0%
Exposure	0	0%	0	0%
Voyeurism	1	0%	0	0%
FGM	1	0%	0	0%
Other	4	1%	0	0%
<b>Child sex offences</b>	<b>148</b>	<b>42%</b>	<b>0</b>	<b>0%</b>
Rape	97	28%	0	0%
Assault by penetration	28	8%	0	0%
Sexual assault	58	17%	0	0%
Sexual harassment	1	0%	0	0%
Forced to perform sexual acts	16	5%	0	0%
Forced to watch sexual activity	7	2%	0	0%
Forced to engage in sexual activity by other child or young person	5	1%	0	0%
Interfamilial sexual abuse	14	4%	0	0%
Exposure	3	1%	0	0%
Voyeurism	1	0%	0	0%
Other	0	0%	0	0%
<b>Sexual exploitation of children</b>	<b>19</b>	<b>5%</b>	<b>0</b>	<b>0%</b>
Grooming	18	5%	0	0%
Trafficking	1	0%	0	0%
Administered a substance to incite sexual activity	4	1%	0	0%
Forced to perform sex work	0	0%	0	0%
Other	0	0%	0	0%
Missing	0	0%	0	0%

2019			
Type of sexual offences that have occurred:	n=	431	431
		Intake	Exit
		%	%
<b>Adult sex offences</b>		<b>69%</b>	<b>1%</b>
Rape		47%	0%
Assault by penetration		6%	0%
Sexual assault		17%	0%
Sexual harassment		2%	0%
Forced to perform sexual acts		3%	0%
Sexual abuse (childhood)		7%	0%
Forced to perform sex work		0%	0%
Grooming		1%	0%
Trafficking		0%	0%
Administered a substance to incite sexual activity		1%	0%
Interfamilial sexual abuse		1%	0%
Exposure		0%	0%
Voyeurism		0%	0%
FGM		0%	0%
Other		1%	0%
<b>Child sex offences</b>		<b>41%</b>	<b>0%</b>
Rape		20%	0%
Assault by penetration		6%	0%
Sexual assault		17%	0%
Sexual harassment		0%	0%
Forced to perform sexual acts		3%	0%
Forced to watch sexual activity		1%	0%
Forced to engage in sexual activity by other child or young person		1%	0%
Interfamilial sexual abuse		4%	0%
Exposure		0%	0%
Voyeurism		0%	0%
Other		1%	0%
<b>Sexual exploitation of children</b>		<b>4%</b>	<b>0%</b>
Grooming		4%	0%
Trafficking		0%	0%
Administered a substance to incite sexual activity		0%	0%
Forced to perform sex work		0%	0%
Other		0%	0%
Missing		0%	0%

2020				
Forms of domestic abuse occurred	n= 45		n= 6	
	Intake		Exit	
	Count	%	Count	%
Physical	21	47%	1	17%
Sexual	21	47%	1	17%
Harrasment and stalking	21	47%	5	83%
Jealous, controlling and coercive behaviour	37	82%	3	50%
Don't know	1	2%	0	0%
Missing	2	4%	0	0%

2019		
Forms of domestic abuse occurred	n= 39	
	Intake	Exit
	%	%
Physical	62%	0%
Sexual	46%	0%
Harrasment and stalking	51%	50%
Jealous, controlling and coercive behaviour	72%	83%
Don't know	5%	0%
Missing	3%	0%

Since intake, has further abuse been disclosed?	2020		2019
	Count	n= 343	423
		%	%
Yes, sexual abuse	2	1%	1%
Yes, domestic abuse	3	1%	0%
Yes, historic sexual abuse	1	0%	1%
Yes, historic domestic abuse	1	0%	1%
No	319	93%	89%
Missing	17	5%	9%

Type of sexual offences that have been disclosed:	2020		2019
	Count	n= 3	7
		%	%
<b>Adult sex offences</b>	<b>2</b>	<b>67%</b>	<b>57%</b>
Rape	0	0%	43%
Assault by penetration	1	33%	14%
Sexual assault	1	33%	14%
Sexual harassment	0	0%	14%
Forced to perform sexual acts	0	0%	29%
Sexual abuse (childhood)	0	0%	29%
Forced to perform sex work	0	0%	14%
Grooming	0	0%	14%
Trafficking	0	0%	14%
Administered a substance to incite sexual activity	0	0%	14%
Interfamilial sexual abuse	0	0%	14%
Exposure	0	0%	0%
Voyeurism	0	0%	0%
FGM	0	0%	0%
Other	0	0%	0%
<b>Child sex offences</b>	<b>1</b>	<b>33%</b>	<b>57%</b>
Rape	0	0%	0%
Assault by penetration	0	0%	0%
Sexual assault	0	0%	29%
Sexual harassment	0	0%	0%
Forced to perform sexual acts	0	0%	14%
Forced to watch sexual activity	0	0%	0%
Forced to engage in sexual activity by other child or young person	0	0%	0%
Interfamilial sexual abuse	0	0%	14%
Exposure	0	0%	14%
Voyeurism	0	0%	0%
Other	1	33%	0%
<b>Sexual exploitation of children</b>	<b>0</b>	<b>0%</b>	<b>0%</b>
Grooming	0	0%	0%
Trafficking	0	0%	0%
Administered a substance to incite sexual activity	0	0%	0%
Forced to perform sex work	0	0%	0%
Other	0	0%	0%
Missing	0	0%	0%

Forms of domestic abuse disclosed	2020		2019
	Count	n= 4	5
		%	%
Physical	0	0%	0%
Sexual	0	0%	40%
Harrasment and stalking	2	50%	20%
Jealous, controlling and coercive behaviour	3	75%	60%
Don't know	0	0%	20%
Missing	0	0%	0%

Adult clients - needs at exit						
2020						
Current drug use					n=	272
	Intake		Exit		Count	%
	Count	%	Count	%		
Excessive	2	1%	0	0%		
High	6	2%	3	1%		
Moderate	9	3%	7	3%		
Low	17	6%	12	4%		
None	212	78%	181	67%		
Don't know	23	8%	61	22%		
Missing	3	1%	8	3%		

2019				
Current drug use			n=	319
	Intake	Exit	%	%
Excessive	1%	0%		
High	3%	3%		
Moderate	3%	2%		
Low	6%	5%		
None	76%	70%		
Don't know	8%	15%		
Missing	3%	6%		

2020						
Current alcohol use					n=	272
	Intake		Exit		Count	%
	Count	%	Count	%		
Excessive	4	1%	0	0%		
High	12	4%	6	2%		
Moderate	31	11%	44	16%		
Low	104	38%	71	26%		
None	93	34%	74	27%		
Don't know	25	9%	69	25%		
Missing	3	1%	8	3%		

2019				
Current alcohol use			n=	319
	Intake	Exit	%	%
Excessive	1%	1%		
High	7%	3%		
Moderate	14%	13%		
Low	35%	35%		
None	31%	26%		
Don't know	8%	17%		
Missing	3%	6%		

Mental health needs						
2020						
Current mental health					n=	272
	Intake		Exit		Count	%
	Count	%	Count	%		
Poor	66	24%	34	13%		
Fair	111	41%	80	29%		
Good	53	19%	66	24%		
Very good	10	4%	24	9%		
Excellent	0	0%	3	1%		
Don't know	14	5%	51	19%		
Missing	18	7%	14	5%		

2019				
Current mental health			n=	319
	Intake	Exit	%	%
Poor	28%	13%		
Fair	39%	32%		
Good	18%	27%		
Very good	4%	7%		
Excellent	1%	1%		
Don't know	4%	13%		
Missing	6%	7%		

2020				
Is the client experiencing any of the following?				
	Intake		Exit	
	Count	%	Count	%
Depression	171	63%	112	41%
Anxiety	202	74%	137	50%
Self harm	41	15%	12	4%
Suicidal thoughts	75	28%	20	7%
Suicidal behaviours	15	6%	8	3%
Emotional instability	119	44%	58	21%
Trouble sleeping	144	53%	48	18%
Problems with eating	48	18%	11	4%
Flashbacks	133	49%	32	12%
Other	31	11%	17	6%
None	10	4%	19	7%
Don't know	8	3%	0	0%
Missing	5	2%	0	0%

2019		
Is the client experiencing any of the following?		
	Intake	Exit
	%	%
Depression	61%	41%
Anxiety	67%	49%
Self harm	14%	7%
Suicidal thoughts	24%	8%
Suicidal behaviours	6%	2%
Emotional instability	45%	24%
Trouble sleeping	47%	16%
Problems with eating	17%	5%
Flashbacks	41%	18%
Other	7%	5%
None	3%	5%
Don't know	5%	0%
Missing	4%	0%

2020				
Current housing				
	Intake		Exit	
	Count	%	Count	%
Homeless	2	1%	2	1%
Transitory	9	3%	4	1%
Unsustainable	8	3%	6	2%
Temporary	22	8%	13	5%
Secure	222	82%	203	75%
Don't know	4	1%	37	14%
Missing	5	2%	7	3%

2019		
Current housing		
	Intake	Exit
	%	%
Homeless	2%	0%
Transitory	3%	2%
Unsustainable	2%	1%
Temporary	6%	3%
Secure	81%	77%
Don't know	2%	9%
Missing	4%	8%

2020				
Type of temporary housing				
	Intake		Exit	
	Count	%	Count	%
Council short-term	0	0%	2	15%
Other short-term	22	100%	11	85%
Don't know	0	0%	0	0%
Missing	0	0%	0	0%

2019		
What type of temporary housing		
	Intake	Exit
	%	%
Council short-term	5%	25%
Other short-term	90%	75%
Don't know	5%	0%
Missing	0%	0%

2020				
Current physical health	Intake		Exit	
	Count	%	Count	%
Poor	13	5%	9	3%
Fair	45	17%	35	13%
Good	125	46%	90	33%
Very good	37	14%	39	14%
Excellent	36	13%	34	13%
Don't know	12	4%	57	21%
Missing	4	1%	8	3%

2019		
Current physical health	n=	319
	Intake	Exit
	%	%
Poor	6%	4%
Fair	24%	19%
Good	38%	33%
Very good	13%	17%
Excellent	9%	7%
Don't know	5%	12%
Missing	4%	8%

2020				
Current employment, education and training	Intake		Exit	
	Count	%	Count	%
None	96	35%	71	26%
Occasional	8	3%	5	2%
Some sustained	35	13%	38	14%
Sustained	44	16%	43	16%
Sustained and fulfilling	75	28%	65	24%
Don't know	9	3%	43	16%
Missing	5	2%	7	3%

2019		
Current employment, education and training	n=	319
	Intake	Exit
	%	%
None	39%	32%
Occasional	3%	3%
Some sustained	9%	10%
Sustained	16%	12%
Sustained and fulfilling	25%	23%
Don't know	3%	13%
Missing	4%	8%

2020				
Current financial situation	Intake		Exit	
	Count	%	Count	%
Significant financial problems	46	17%	46	17%
Reliant on others	0	0%	0	0%
Unable to pay for essentials	80	29%	62	23%
Managing essentials but nothing left over	101	37%	88	32%
Comfortably managing	15	6%	4	1%
No financial concerns	7	3%	4	1%
Don't know	10	4%	20	7%
Missing	4	1%	7	3%

2019		
Current financial situation	n=	319
	Intake	Exit
	%	%
Significant financial problems	13%	13%
Reliant on others	0%	0%
Unable to pay for essentials	29%	29%
Managing essentials but nothing left over	39%	29%
Comfortably managing	5%	1%
No financial concerns	5%	3%
Don't know	4%	18%
Missing	5%	8%



2020				
Current social and community support				
	Intake		Exit	
	Count	%	Count	%
No social contact	24	9%	9	3%
Negative social contacts	9	3%	4	1%
Some positive contacts	117	43%	93	34%
Majority positive contacts	62	23%	61	22%
All positive and strong community links	48	18%	48	18%
Don't know	8	3%	50	18%
Missing	4	1%	7	3%

2019		
Current social and community support		
	Intake	Exit
	%	%
No social contact	11%	3%
Negative social contacts	4%	1%
Some positive contacts	45%	39%
Majority positive contacts	19%	22%
All positive and strong community links	13%	16%
Don't know	3%	11%
Missing	5%	9%

Client reported outcomes - Adults				
The abuse prevents me from living my life as I used too				
	2020		2019	
	Count	%	Count	%
Strongly agree	19	9%	8%	8%
Agree	60	27%	22%	22%
Not certain	20	9%	18%	18%
Disagree	49	22%	34%	34%
Disagree strongly	27	12%	11%	11%
Don't know	44	20%	7%	7%
<b>Total Agree</b>	<b>79</b>	<b>36%</b>	<b>30%</b>	<b>30%</b>
Missing	53	19%	33%	33%

Since accessing support I feel safer at home				
	2020		2019	
	Count	%	Count	%
Strongly agree	40	18%	20%	20%
Agree	76	35%	57%	57%
Not certain	29	13%	13%	13%
Disagree	19	9%	2%	2%
Disagree strongly	3	1%	0%	0%
Don't know	52	24%	8%	8%
<b>Total Agree</b>	<b>116</b>	<b>53%</b>	<b>77%</b>	<b>77%</b>
Missing	53	19%	34%	34%

Since accessing support I feel that my wellbeing has improved				
	2020		2019	
	Count	%	Count	%
Strongly agree	49	22%	20%	20%
Agree	99	45%	60%	60%
Not certain	19	9%	11%	11%
Disagree	3	1%	2%	2%
Disagree strongly	1	0%	0%	0%
Don't know	47	22%	7%	7%
<b>Total Agree</b>	<b>148</b>	<b>68%</b>	<b>80%</b>	<b>80%</b>
Missing	54	20%	33%	33%

Since accessing support I feel that my quality of life has improved				
	2020		2019	
	Count	%	Count	%
Strongly agree	43	20%	15%	15%
Agree	83	38%	57%	57%
Not certain	35	16%	18%	18%
Disagree	3	1%	2%	2%
Disagree strongly	3	1%	0%	0%
Don't know	50	23%	7%	7%
<b>Total Agree</b>	<b>126</b>	<b>58%</b>	<b>72%</b>	<b>72%</b>
Missing	55	20%	33%	33%

Since accessing support I feel more confident in myself				
	2020		2019	
	Count	%	Count	%
Strongly agree	42	19%	17%	17%
Agree	76	35%	57%	57%
Not certain	41	19%	17%	17%
Disagree	4	2%	1%	1%
Disagree strongly	1	0%	0%	0%
Don't know	52	24%	8%	8%
<b>Total Agree</b>	<b>118</b>	<b>55%</b>	<b>73%</b>	<b>73%</b>
Missing	56	21%	33%	33%

	2020		2019	
<b>I feel optimistic about the future</b>	n=	217	210	
	Count	%	%	
Strongly agree	45	21%	17%	
Agree	74	34%	50%	
Not certain	43	20%	22%	
Disagree	3	1%	3%	
Disagree strongly	4	2%	0%	
Don't know	48	22%	8%	
<b>Total Agree</b>	<b>119</b>	<b>55%</b>	<b>67%</b>	
Missing	55	20%	34%	

	2020		2019	
<b>Which agencies do you feel have made the difference to your safety and wellbeing?</b>	n=	195	206	
	Count	%	%	
Police	107	55%	53%	
Marac	5	3%	4%	
Idva	7	4%	7%	
Refuge	3	2%	0%	
Outreach	0	0%	2%	
Helpline	0	0%	0%	
SARC	3	2%	2%	
Rape Crisis	0	0%	0%	
Health	2	1%	3%	
Hospital - A&E	1	1%	0%	
Hospital - Maternity	0	0%	0%	
Community health	4	2%	0%	
Mental health	26	13%	11%	
Drug services	1	1%	1%	
Alcohol services	3	2%	2%	
Housing	6	3%	5%	
Education	0	0%	3%	
Children's social services	3	2%	2%	
Adult social services	4	2%	2%	
MASH	0	0%	0%	
Probation	1	1%	3%	
Community Rehabilitation Company (CRC)	0	0%	0%	
Other DVA & SV services (external)	24	12%	18%	
Other DVA & SV services (internal)	151	77%	48%	
Specialist services	15	8%	20%	
Other	23	12%	11%	
Missing	77	28%	35%	

	2020		2019	
<b>How satisfied were you with the response of the police?</b>	n=	183	182	
	Count	%	%	
Very satisfied	41	22%	21%	
Satisfied	43	23%	33%	
Neutral	25	14%	18%	
Dissatisfied	26	14%	11%	
Very dissatisfied	19	10%	3%	
Don't know	20	11%	6%	
Not Applicable	9	5%	8%	
<b>Total Satisfied (where applicable)</b>	<b>84</b>	<b>48%</b>	<b>58%</b>	
Missing	89	33%	43%	

	2020		2019	
<b>How satisfied were you with the criminal justice response?</b>	n=	183	177	
	Count	%	%	
Very satisfied	17	9%	10%	
Satisfied	20	11%	16%	
Neutral	27	15%	16%	
Dissatisfied	29	16%	18%	
Very dissatisfied	26	14%	7%	
Don't know	23	13%	8%	
Not Applicable	41	22%	24%	
<b>Total Satisfied (where applicable)</b>	<b>37</b>	<b>26%</b>	<b>35%</b>	
Missing	89	33%	45%	

# Service Outputs

## Support and Interventions (Information captured at exit, n =350)

Support and interventions - Adult clients									
2020									
Needs & Support matrix								n=	272
Areas of need	Needs		Support		Impact				
	Clients identified with needs		Support provided		Improved safety		Improved wellbeing		
	Count	%	Count	%	Count	%	Count	%	
Alcohol misuse	47	17%	1	0%	0	0%	0	0%	
Drug misuse	17	6%	1	0%	1	100%	1	100%	
Employment, education and training	104	38%	6	2%	2	33%	3	50%	
Finance, benefits and debt	22	8%	6	2%	3	50%	6	100%	
Housing	19	7%	7	3%	4	57%	6	86%	
Immigration	3	1%	1	0%	0	0%	1	100%	
Mental health	177	65%	42	15%	21	50%	28	67%	
Physical health	58	21%	0	0%	0	-	0	-	
Social and community support	150	55%	2	1%	1	50%	1	50%	

2019					
Needs & Support matrix				n=	319
Areas of need	Needs	Support	Impact		
	Clients identified with needs	Support provided	Improved safety	Improved wellbeing	
	%	%	%	%	
Alcohol misuse	23%	4%	75%	75%	
Drug misuse	7%	2%	67%	67%	
Employment, education and training	42%	7%	38%	81%	
Finance, benefits and debt	10%	9%	39%	75%	
Housing	7%	10%	73%	82%	
Immigration	0%	0%	-	-	
Mental health	67%	50%	57%	77%	
Physical health	30%	2%	60%	80%	
Social and community support	60%	8%	36%	72%	

2020				2019	
Safety					
Have you supported the client with safety?					
	Count	n=	272	319	
			%	%	
Yes	125		46%	45%	
No	122		45%	36%	
Don't know	4		1%	1%	
Missing	21		8%	17%	

2020				2019	
What outcomes were achieved in this support area?					
	Count	n=	125	145	
			%	%	
Established personal safety plan	64		51%	59%	
Established digital/tech safety plan	15		12%	3%	
Has personal alarm (e.g., grenade alarm)	78		62%	61%	
Relocated to safety	11		9%	7%	
Non-molestation order	4		3%	1%	
Contact order	0		0%	1%	
Occupation order	0		0%	0%	
Restraining order	1		1%	1%	
FGM protection order	0		0%	0%	
Forced Marriage protection order	0		0%	0%	
Target hardening	7		6%	10%	
Neighbourhood watch	1		1%	0%	
Police watch	1		1%	1%	
Accessed DV service	10		8%	3%	
Accessed internal SV service	60		48%	34%	
Accessed external SV service	5		4%	10%	
Other	10		8%	11%	
Missing	1		1%	0%	

2020				2019	
Sexual violence interventions					
	Count	n=	65	63	
			%	%	
Accessed emergency contraception	8		12%	13%	
Accessed post-exposure prophylaxis (PEP)	2		3%	8%	
Accessed sexually transmitted infection (STI) screening	24		37%	25%	
Other	3		5%	13%	
Missing	37		57%	62%	

2020				
What impact did this have on client safety and wellbeing?				n= 125
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	45	36%	48	38%
Improved slightly	52	42%	44	35%
No change	4	3%	6	5%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	10	8%	13	10%
<b>Total Improved</b>	<b>97</b>	<b>78%</b>	<b>92</b>	<b>74%</b>
Missing	14	0	14	11%

2019		
What impact did this have on client safety and wellbeing?		n= 145
	Safety	Wellbeing
	%	%
Improved greatly	37%	39%
Improved slightly	43%	46%
No change	9%	5%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	5%	5%
<b>Total Improved</b>	<b>80%</b>	<b>84%</b>
Missing	6%	6%

Housing			
		2020	2019
Have you supported the client with housing?		n= 272	319
	Count	%	
		2020	2019
Yes	7	3%	10%
No	71	26%	70%
Don't know	1	0%	1%
Missing	193	71%	19%

What outcomes were achieved in this support area?			
	Count	n=	
		2020	2019
		7	33
		%	%
Accepted to housing support service	1	14%	24%
Accessed housing funds	0	0%	0%
Accessed Refuge	0	0%	3%
Accessed sanctuary scheme	0	0%	3%
Accessed settled housing	1	14%	12%
Relocated out of area	0	0%	9%
Accessed statutory housing (LA or HA tenancy)	0	0%	12%
Accessed temporary housing	0	0%	3%
Not housed	0	0%	3%
Registered on housing waiting list / exchange	2	29%	12%
Sustained existing accommodation	2	29%	12%
Tenancy support provided (reporting repairs, budgeting)	0	0%	6%
Other	3	43%	39%
Missing	0	0%	0%

2020				
What impact did this have on client safety and wellbeing?				n= 7
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	3	43%	3	43%
Improved slightly	1	14%	3	43%
No change	3	43%	1	14%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	0	0%	0	0%
<b>Total Improved</b>	<b>4</b>	<b>57%</b>	<b>6</b>	<b>86%</b>
Missing	0	0	0	0%

2019		
What impact did this have on client safety and wellbeing?		n= 33
	Safety	Wellbeing
	%	%
Improved greatly	45%	52%
Improved slightly	27%	30%
No change	15%	6%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	9%	9%
<b>Total Improved</b>	<b>73%</b>	<b>82%</b>
Missing	3%	3%

	2020		2019	
<b>Physical Health</b>				
<b>Have you supported the client with physical health?</b>	<b>n=</b>	<b>272</b>	<b>319</b>	
	Count	%	%	
Yes	0	0%	2%	
No	78	29%	78%	
Don't know	1	0%	1%	
Missing	193	71%	19%	

	2020		2019	
<b>What outcomes were achieved in this support area?</b>	<b>n=</b>	<b>0</b>	<b>5</b>	
	Count	%	%	
Accessed disability services	0	-	0%	
Accessed counselling for physical health	0	-	20%	
Accessed medication for physical health	0	-	0%	
Accessed physical support services	0	-	0%	
Accessing self help	0	-	0%	
Accessed online support services	0	-	0%	
Admitted into rehabilitative facilities	0	-	0%	
Discharged from physical health services	0	-	0%	
Physical condition identified and receiving treatment	0	-	0%	
Physical condition rehabilitated	0	-	0%	
Accessed GP services	0	-	80%	
Referral adult social services	0	-	20%	
Referral rehabilitative facility	0	-	0%	
Referral other health services	0	-	0%	
Other	0	-	0%	
Missing	0	-	0%	

2020				
<b>What impact did this have on client safety and wellbeing?</b>	<b>n=</b>		<b>0</b>	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	0	-	0	-
Improved slightly	0	-	0	-
No change	0	-	0	-
Decreased slightly	0	-	0	-
Decreased greatly	0	-	0	-
Don't Know	0	-	0	-
<b>Total Improved</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>-</b>
Missing	0	-	0	-

2019		
<b>What impact did this have on client safety and wellbeing?</b>	<b>n=</b>	<b>5</b>
	Safety	Wellbeing
	%	%
Improved greatly	40%	40%
Improved slightly	20%	40%
No change	40%	0%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	0%	20%
<b>Total Improved</b>	<b>60%</b>	<b>80%</b>
Missing	0%	0%

	2020		2019	
<b>Mental health</b>				
<b>Have you supported the client with mental health?</b>	<b>n=</b>	<b>272</b>	<b>319</b>	
	Count	%	%	
Yes	42	15%	50%	
No	38	14%	33%	
Don't know	1	0%	1%	
Missing	191	70%	17%	

	2020		2019	
<b>What outcomes were achieved in this support area?</b>	<b>n=</b>	<b>42</b>	<b>159</b>	
	Count	%	%	
Accessing medication for mental health condition	7	17%	8%	
Accessing mental health services	4	10%	23%	
Disengaged from mental health services	1	2%	0%	
Discharged from mental health services	0	0%	1%	
Accessed online support services	0	0%	3%	
Group therapy (SV specific)	0	0%	1%	
Accessing self help	5	12%	23%	
In care of mental health services	3	7%	11%	
Accessing counselling	18	43%	42%	
Referral counselling services	26	62%	36%	
Referral other specialist health provider	0	0%	5%	
Other	4	10%	21%	
Missing	0	0%	0%	

2020					
What impact did this have on client safety and wellbeing?				n=	42
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	8	19%	12	29%	
Improved slightly	13	31%	16	38%	
No change	10	24%	3	7%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	1	2%	1	2%	
Don't Know	8	19%	8	19%	
<b>Total Improved</b>	<b>21</b>	<b>50%</b>	<b>28</b>	<b>67%</b>	
Missing	2	0	2	5%	

2019			
What impact did this have on client safety and wellbeing?		n=	159
	Safety	Wellbeing	
	%	%	
Improved greatly	27%	31%	
Improved slightly	30%	46%	
No change	28%	7%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't Know	9%	11%	
<b>Total Improved</b>	<b>57%</b>	<b>77%</b>	
Missing	6%	5%	

Drug misuse				
Have you supported the client with drug misuse?		2020	2019	
		n=	272	319
	Count	%		
		%	%	%
Yes	1	0%	2%	
No	78	29%	78%	
Don't know	1	0%	1%	
Missing	192	71%	19%	

What outcomes were achieved in this support area?				
		2020	2019	
		n=	1	6
	Count	%		
		%	%	
Accessing drug support services	1	100%	83%	
Accessing medication for drug reduction	0	0%	0%	
Accessing drug misuse support group	0	0%	17%	
Accessing peer support group	0	0%	0%	
Accessing self help	0	0%	17%	
Recovery programme in place	0	0%	0%	
Accessed online support services	0	0%	0%	
Accessing counselling	0	0%	0%	
Admitted to rehabilitative facility	0	0%	0%	
No change in drug misuse issue	0	0%	0%	
Disengaged from drug misuse services	0	0%	17%	
Proven abstinence drugs	0	0%	0%	
Reduced frequency drugs	0	0%	17%	
Referral to drug services	0	0%	17%	
Other	0	0%	17%	
Missing	0	0%	0%	

2020					
What impact did this have on client safety and wellbeing?				n=	1
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	0	0%	0	0%	
Improved slightly	1	100%	1	100%	
No change	0	0%	0	0%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	0	0%	0	0%	
<b>Total Improved</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	
Missing	0	0	0	0%	

2019			
What impact did this have on client safety and wellbeing?		n=	6
	Safety	Wellbeing	
	%	%	
Improved greatly	17%	17%	
Improved slightly	50%	50%	
No change	17%	17%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't Know	0%	0%	
<b>Total Improved</b>	<b>67%</b>	<b>67%</b>	
Missing	17%	17%	

		2020	2019
<b>Alcohol misuse</b>			
<b>Have you supported the client with alcohol misuse?</b>		<b>n= 272</b>	<b>319</b>
		Count	%
Yes		1	0%
No		78	29%
Don't know		1	0%
Missing		192	71%

		2020	2019
<b>What outcomes were achieved in this support area?</b>		<b>n= 1</b>	<b>12</b>
		Count	%
Accessing alcohol support services		0	0%
Accessing medication for alcohol reduction		0	0%
Accessing alcohol misuse support group		1	100%
Accessing counselling		0	0%
Accessing self help		0	0%
Recovery programme in place		0	0%
Accessed online support services		0	0%
Admitted to rehabilitative facility		0	0%
No change in alcohol misuse issue		0	0%
Disengaged from alcohol misuse services		0	0%
Proven abstinence alcohol		0	0%
Reduced frequency alcohol		0	0%
Other		0	0%
Missing		0	0%

		2020			
<b>What impact did this have on client safety and wellbeing?</b>				<b>n= 1</b>	
				Count	%
				Count	%
				Count	%
Improved greatly		0	0%	0	0%
Improved slightly		0	0%	0	0%
No change		0	0%	0	0%
Decreased slightly		0	0%	0	0%
Decreased greatly		0	0%	0	0%
Don't Know		0	0%	0	0%
<b>Total Improved</b>		<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>
Missing		1	1	1	100%

		2019	
<b>What impact did this have on client safety and wellbeing?</b>		<b>n= 12</b>	
		Safety	Wellbeing
		%	%
Improved greatly		17%	25%
Improved slightly		58%	50%
No change		17%	17%
Decreased slightly		0%	0%
Decreased greatly		0%	0%
Don't Know		8%	8%
<b>Total Improved</b>		<b>75%</b>	<b>75%</b>
Missing		0%	0%

		2020	2019
<b>Children and parenting</b>			
<b>Have you supported the client with parenting?</b>		<b>n= 272</b>	<b>319</b>
		Count	%
Yes		14	5%
No		224	82%
Don't know		3	1%
Missing		31	11%

		2020	2019
<b>What outcomes were achieved in this support area?</b>		<b>n= 14</b>	<b>7</b>
		Count	%
Accessing children's support services		7	50%
Accessed parenting course		0	0%
Child(ren) accessing support services		0	0%
Child(ren) living with other family member		2	14%
Child(ren) living with perpetrator		0	0%
Child(ren) removed from victim's care		0	0%
Disengaged from support in this area		0	0%
Accessing voluntary parenting support		0	0%
Accessing peer support		2	14%
Accessed online support services		1	7%
Improved access to childcare		0	0%
Improved family mediation skills		1	7%
Improved parenting skills		2	14%
Ongoing conflict around child contact arrangements		2	14%
Secured child contact arrangements		0	0%
Accessed legal support for CYP arrangements		1	7%
Statutory CYP involvement		1	7%
Referral to child social services		0	0%
Referral to adult social services		0	0%
Other		6	43%
Missing		0	0%

2020					
What impact did this have on client safety and wellbeing?				n=	14
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	4	29%	5	36%	
Improved slightly	4	29%	6	43%	
No change	5	36%	2	14%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	1	7%	1	7%	
<b>Total Improved</b>	<b>8</b>	<b>57%</b>	<b>11</b>	<b>79%</b>	
Missing	0	0	0	0%	

2019			
What impact did this have on client safety and wellbeing?		n=	7
	Safety	Wellbeing	
	%	%	
Improved greatly	43%	43%	
Improved slightly	29%	43%	
No change	29%	14%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't Know	0%	0%	
<b>Total Improved</b>	<b>71%</b>	<b>86%</b>	
Missing	0%	0%	

				2020	2019	
Finance, benefits and debt				n=	272	319
Have you supported the client with finance, benefits and debt?				Count	%	%
Yes				6	2%	9%
No				73	27%	71%
Don't know				1	0%	1%
Missing				192	71%	19%

				2020	2019	
What outcomes were achieved in this support area?				n=	6	28
	Count		%			
Accessing full benefit entitlement	2		33%		25%	
Accessing partial benefit entitlement	0		0%		7%	
Accessing financial support services	0		0%		11%	
Disengaged from support in this area	0		0%		7%	
Financial stability obtained and maintained	1		17%		14%	
Improved knowledge of entitlements	3		50%		29%	
Accessed online support services	0		0%		0%	
Continued financial abuse	0		0%		0%	
Referral financial support services	1		17%		14%	
Other	3		50%		39%	
Missing	0		0%		0%	

2020					
What impact did this have on client safety and wellbeing?				n=	6
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	3	50%	3	50%	
Improved slightly	0	0%	3	50%	
No change	3	50%	0	0%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't Know	0	0%	0	0%	
<b>Total Improved</b>	<b>3</b>	<b>50%</b>	<b>6</b>	<b>100%</b>	
Missing	0	0	0	0%	

2019			
What impact did this have on client safety and wellbeing?		n=	28
	Safety	Wellbeing	
	%	%	
Improved greatly	7%	29%	
Improved slightly	32%	46%	
No change	43%	7%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't Know	11%	14%	
<b>Total Improved</b>	<b>39%</b>	<b>75%</b>	
Missing	7%	4%	



	2020		2019	
<b>Employment, education and training</b>				
<b>Have you supported the client with employment, education and training?</b>	<b>n=</b>	<b>272</b>	<b>319</b>	
	Count	%	%	
Yes	6	2%	7%	
No	130	48%	73%	
Don't know	1	0%	1%	
Missing	135	50%	19%	

	2020		2019	
<b>What outcomes were achieved in this support area?</b>	<b>n=</b>	<b>6</b>	<b>21</b>	
	Count	%	%	
Accessing training	1	17%	10%	
Accessing education	0	0%	14%	
Attended workshops	0	0%	10%	
Disengaged from support in this area	0	0%	10%	
Accessing online support services	2	33%	0%	
Engaged in volunteering	1	17%	5%	
Found full-time employment	0	0%	5%	
Found part-time employment	0	0%	0%	
Found flexible employment	0	0%	0%	
Other	2	33%	76%	
Missing	0	0%	0%	

2020				
<b>What impact did this have on client safety and wellbeing?</b>	<b>n=</b>		<b>6</b>	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	0	0%	2	33%
Improved slightly	2	33%	1	17%
No change	3	50%	2	33%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	0	0%	0	0%
<b>Total Improved</b>	<b>2</b>	<b>33%</b>	<b>3</b>	<b>50%</b>
Missing	1	0	1	17%

2019		
<b>What impact did this have on client safety and wellbeing?</b>	<b>n=</b>	<b>21</b>
	Safety	Wellbeing
	%	%
Improved greatly	14%	48%
Improved slightly	24%	33%
No change	48%	10%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	10%	5%
<b>Total Improved</b>	<b>38%</b>	<b>81%</b>
Missing	5%	5%

	2020		2019	
<b>Social and community support</b>				
<b>Have you supported the client with social and community support?</b>	<b>n=</b>	<b>272</b>	<b>319</b>	
	Count	%	%	
Yes	2	1%	8%	
No	76	28%	72%	
Don't know	2	1%	1%	
Missing	192	71%	19%	

	2020		2019	
<b>What outcomes were achieved in this support area?</b>	<b>n=</b>	<b>2</b>	<b>25</b>	
	Count	%	%	
Disengaged from support in this area	0	0%	8%	
Engaged with cultural/leisure activities	0	0%	20%	
Engaged with local community group	0	0%	28%	
Engaged with faith group	0	0%	8%	
Engaged with drop-in sessions	0	0%	12%	
Engaged with self help media	0	0%	20%	
Engaged with volunteering	0	0%	4%	
Engaged with digital communities	0	0%	0%	
Engaged with peer support group	0	0%	12%	
Engaged with self help media	0	0%	20%	
Other	2	100%	36%	
Missing	0	0%	0%	

2020				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	0	0%	0	0%
Improved slightly	1	50%	1	50%
No change	1	50%	1	50%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	0	0%	0	0%
<b>Total Improved</b>	<b>1</b>	<b>50%</b>	<b>1</b>	<b>50%</b>
Missing	0	0	0	0%

2019		
What impact did this have on client safety and wellbeing?		
	Safety	Wellbeing
	%	%
Improved greatly	4%	16%
Improved slightly	32%	56%
No change	36%	4%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't Know	16%	12%
<b>Total Improved</b>	<b>36%</b>	<b>72%</b>
Missing	12%	12%

Immigration				
Have you supported the client with immigration?				
	Count	2020		2019
		n=	%	%
Yes	1	272	0%	0%
No	79	319	29%	80%
Don't know	1		0%	1%
Missing	191		70%	19%

What outcomes were achieved in this support area?				
	Count	2020		2019
		n=	%	%
Accessing public funds	0	1	0%	-
Awaiting ILR application	0	1	0%	-
Disengaged from support in this area	0	1	0%	-
Engaged with specialist services	0	1	0%	-
Granted ILR	0	1	0%	-
Accessed online support services	1	1	100%	-
Access to ID documents	0	1	0%	-
Referral to specialist service	0	1	0%	-
Other	0	1	0%	-
Missing	0	1	0%	-

2020				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	0	0%	0	0%
Improved slightly	0	0%	1	100%
No change	1	100%	0	0%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't Know	0	0%	0	0%
<b>Total Improved</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>100%</b>
Missing	0	0	0	0%

2019		
What impact did this have on client safety and wellbeing?		
	Safety	Wellbeing
	%	%
Improved greatly	-	-
Improved slightly	-	-
No change	-	-
Decreased slightly	-	-
Decreased greatly	-	-
Don't Know	-	-
<b>Total Improved</b>	<b>-</b>	<b>-</b>
Missing	-	-

Support and interventions - Children and Young People (CYP) clients									
2020									
Needs & support matrix								n=	78
Areas of need	Needs		Support		Impact				
	Clients identified with needs		Support provided		Improved safety		Improved wellbeing		
	Count	%	Count	%	Count	%	Count	%	
Safety / understanding of safety	8	10%	46	59%	39	85%	38	83%	
Physical health	1	1%	3	4%	3	100%	3	100%	
Mental health	50	64%	49	63%	32	65%	37	76%	
Relationships with family members	19	24%	20	26%	13	65%	16	80%	
Relationships with others	8	10%	3	4%	1	33%	2	67%	

2019					
Needs & support matrix				n=	112
Areas of need	Needs	Support	Impact		
	Clients identified with needs	Support provided	Improved safety	Improved wellbeing	
	%	%	%	%	
Safety / understanding of safety	26%	72%	84%	84%	
Physical health	2%	3%	0%	67%	
Mental health	52%	49%	60%	67%	
Relationships with family members	22%	14%	69%	81%	
Relationships with others	11%	4%	50%	50%	

				2020	2019	
Safety						
Have you supported the child with their safety/understanding of safety?						
				n=	78	112
				Count	%	%
Yes				46	59%	72%
No				30	38%	21%
Missing				2	3%	7%

				2020	2019	
Support provided						
				n=	46	81
				Count	%	%
<b>Interventions</b>						
Access to external group work programme				45	98%	99%
Accessed DV service				1	2%	1%
Advocated for safe child contact arrangements				0	0%	4%
Advocated for safe child contact arrangements				2	4%	1%
Attendance at internal drop-in group				0	0%	1%
Delivery of healthy relationships programme/learning				8	17%	4%
Guidance and advice on options for seeking help when unsafe				32	70%	59%
Liaison with nursery/school/FE college				12	26%	28%
Referral to Children Social Care				1	2%	0%
Referral to SV service - external				4	9%	9%
Referral to SV service - internal				10	22%	12%
Safety plan developed				21	46%	60%
Supported family to access Early Help programme				3	7%	0%
Supported to access school-based DA interventions				2	4%	0%
Supported to access to other statutory agency				8	17%	6%
Supported to access to other voluntary agency				9	20%	7%
Supported to secure independent housing in the area				0	0%	1%
Supported to secure independent housing outside the area				2	4%	1%
Supported with the criminal justice system				25	54%	57%
<b>Direct work</b>						
121 support sessions with child				34	74%	56%
121 support sessions with child				28	61%	33%
121 support sessions with parent				4	9%	14%
121 support sessions with child and parent				11	24%	42%
Internal group work with child				0	0%	1%
Internal group work with parent				0	0%	0%
Internal group work with child and parent				0	0%	0%
Other				4	9%	6%
Missing				0	0%	0%

				2020	2019	
Sexual violence interventions						
				n=	14	17
				Count	%	%
Accessed emergency contraception				1	7%	12%
Accessed post-exposure prophylaxis (PEP)				0	0%	0%
Accessed sexually transmitted infection (STI) screening				7	50%	24%
Other				0	0%	12%
Missing				7	50%	53%

2020								
Impact on areas of concern							n=	46
	Decreased		No change		Improved		Don't Know	
	Count	%	Count	%	Count	%	Count	%
Child's safety	0	0%	2	4%	39	85%	1	2%
Child's wellbeing	0	0%	3	7%	38	83%	1	2%
Understanding of how to seek help in unsafe situations	0	0%	1	2%	39	85%	1	2%
Understanding of how to maintain their own safety?	0	0%	1	2%	38	83%	2	4%
Child's risk of physical harm	0	0%	12	26%	24	52%	4	9%
Child's risk of psychological harm	0	0%	6	13%	30	65%	4	9%
Understanding of what a healthy relationship is	0	0%	2	4%	35	76%	4	9%

2019					
Impact on areas of concern				n=	81
	Decreased	No change	Improved	Don't Know	
	%	%	%	%	
Child's safety	0%	4%	84%	7%	
Child's wellbeing	0%	5%	84%	6%	
Understanding of how to seek help in unsafe situations	0%	2%	84%	9%	
Understanding of how to maintain their own safety?	1%	1%	84%	9%	
Child's risk of physical harm	1%	7%	78%	7%	
Child's risk of psychological harm	0%	7%	75%	10%	
Understanding of what a healthy relationship is	0%	14%	67%	11%	

				2020	2019
Physical health				n=	78
Have you supported the child with their physical health needs?				n=	112
	Count	%		Count	%
Yes	3	4%		3	3%
No	73	94%		88	88%
Missing	2	3%		2	2%

				2020	2019
Support provided				n=	3
	Count	%		Count	%
<b>Interventions</b>	<b>3</b>	<b>100%</b>		<b>3</b>	<b>100%</b>
Liaison with nursery/school/FE college	0	0%		0	0%
Referral to Children's Social Care	0	0%		0	0%
Supported to access counselling for physical health	1	33%		0	0%
Supported to access disability services	0	0%		0	0%
Supported to access external social or leisure activities	1	33%		0	0%
Supported to access health visitor	0	0%		0	0%
Supported to access material goods	0	0%		0	0%
Supported to access midwife	0	0%		0	0%
Supported to access school-based DA interventions	0	0%		0	0%
Supported to access specialist alcohol misuse services	1	33%		0	0%
Supported to access specialists drug services	1	33%		0	0%
Supported to access speech and language therapy	0	0%		0	0%
Supported to access to other statutory agency	0	0%		0	0%
Supported to access to other voluntary agency	1	33%		0	0%
Supported to access transport	0	0%		0	0%
Supported to register with GP	0	0%		0	0%
Other	0	0%		0	0%
Missing	0	0%		0	0%

2020								
Impact on areas of concern							n=	3
	Decreased		No change		Improved		Don't Know	
	Count	%	Count	%	Count	%	Count	%
Child's safety	0	0%	0	0%	3	100%	0	0%
Child's wellbeing	0	0%	0	0%	3	100%	0	0%
Ability to maintain good physical health	0	0%	0	0%	3	100%	0	0%
Ability to manage disabilities or physical health conditic	0	0%	0	0%	3	100%	0	0%

2019					
Impact on areas of concern				n=	3
	Decreased	No change	Improved	Don't Know	
	%	%	%	%	
Child's safety	0%	67%	0%	0%	
Child's wellbeing	0%	0%	67%	0%	
Ability to maintain good physical health	0%	0%	67%	0%	
Ability to manage disabilities or physical health conditions	0%	0%	33%	33%	

	2020		2019	
<b>Mental health</b>				
<b>Have you supported the child with their mental health needs?</b>				
		n=	78	112
	Count		%	%
Yes	49		63%	49%
No	27		35%	45%
Missing	2		3%	6%

	2020		2019	
<b>Support provided</b>				
		n=	49	55
	Count		%	%
<b>Interventions</b>				
Access to agency outings	0		0%	2%
Access to external group work programme	0		0%	2%
Informal play sessions	0		0%	0%
Referral to Children's Social Care	3		6%	0%
Supported parent to access Home Start	0		0%	0%
Supported to access Camhs	7		14%	15%
Supported to access children's centre	0		0%	4%
Supported to access counselling	32		65%	60%
Supported to access external social or leisure activities	1		2%	0%
Supported to access health visitor	0		0%	0%
Supported to access medication for mental health condition	0		0%	2%
Supported to access school-based DA intervention	2		4%	0%
Supported to access to other statutory agency	7		14%	2%
Supported to access to other voluntary agency	8		16%	7%
Supported to access young carer services	0		0%	0%
Supported to access youth service	3		6%	5%
<b>Direct support</b>				
121 support sessions with child	20		41%	31%
121 support sessions with child and parent	5		10%	24%
Attendance at internal drop-in group	0		0%	0%
Internal group work with child	0		0%	0%
Internal group work with child and parent	0		0%	0%
Other	4		8%	9%
Missing	0		0%	0%

2020								
<b>Impact on areas of concern</b>								
	Decreased		No change		Improved		Don't Know	
	Count	%	Count	%	Count	%	Count	%
Child's safety	0	0%	7	14%	32	65%	3	6%
Child's wellbeing	0	0%	2	4%	37	76%	4	8%
Feelings of low mood	0	0%	2	4%	36	73%	4	8%
Feelings of anxiety	0	0%	5	10%	33	67%	4	8%
Feelings of blame or responsibility for negative events	0	0%	3	6%	34	69%	5	10%
Self esteem	0	0%	2	4%	36	73%	4	8%
Confidence	0	0%	3	6%	34	69%	5	10%
Coping mechanisms	0	0%	3	6%	33	67%	6	12%
Feelings about their living environment	0	0%	11	22%	26	53%	4	8%

2019				
<b>Impact on areas of concern</b>				
	n=			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	13%	60%	18%
Child's wellbeing	0%	7%	67%	16%
Feelings of low mood	0%	5%	73%	13%
Feelings of anxiety	0%	7%	69%	15%
Feelings of blame or responsibility for negative events	0%	7%	67%	16%
Self esteem	0%	7%	69%	15%
Confidence	0%	9%	65%	18%
Coping mechanisms	0%	11%	64%	18%
Feelings about their living environment	2%	18%	49%	16%

	2020	2019	
<b>Relationships with family members</b>			
<b>Have you supported the child with their relationships with family members?</b>	<b>n=</b>	<b>78</b>	<b>112</b>
	Count	%	%
Yes	20	26%	14%
No	56	72%	75%
Missing	2	3%	11%

	2020	2019	
<b>Support provided</b>			
	<b>n=</b>	<b>20</b>	<b>16</b>
	Count	%	%
<b>Interventions</b>			
Supported to access external group work programme	9	45%	31%
Referral to DV/ SV service - external	1	5%	6%
Referral to DV/SV service - internal	2	10%	0%
Supported to access to other statutory agency	0	0%	6%
Supported to access to other voluntary agency	4	20%	13%
Supported to access transport	2	10%	13%
Supported to access material goods	0	0%	6%
Supported to access material goods	2	10%	13%
<b>Direct support</b>			
121 support sessions with child	18	90%	94%
121 support sessions with parent	13	65%	38%
121 support sessions with child and parent	4	20%	13%
Internal group work with child	5	25%	63%
Internal group work with parent	0	0%	0%
Internal group work with child and parent	0	0%	0%
Attendance at internal drop-in group	0	0%	0%
Other	3	15%	0%
Missing	0	0%	0%

2020							
<b>Impact on areas of concern</b>							
	Decreased		No change		Improved		Don't Know
	Count	%	Count	%	Count	%	Count %
Child's safety	0	0%	6	30%	13	65%	0 0%
Child's wellbeing	0	0%	2	10%	16	80%	0 0%
Quality of life	0	0%	3	15%	14	70%	1 5%
Quality of the child's relationships with family members	0	0%	3	15%	15	75%	0 0%

2019				
<b>Impact on areas of concern</b>				
	n= 16			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	25%	69%	6%
Child's wellbeing	0%	13%	81%	6%
Quality of life	0%	6%	88%	6%
Quality of the child's relationships with family members	0%	6%	81%	6%

	2020	2019	
<b>Relationships with others</b>			
<b>Have you supported the child with their relationships with others?</b>	<b>n=</b>	<b>78</b>	<b>112</b>
	Count	%	%
Yes	3	4%	4%
No	73	94%	86%
Missing	2	3%	11%

	2020	2019	
<b>Support provided</b>			
	<b>n=</b>	<b>3</b>	<b>4</b>
	Count	%	%
<b>Interventions</b>			
Access to agency outings	1	33%	100%
Access to external group work programme	0	0%	0%
Education on healthy relationships	0	0%	0%
Informal play sessions	1	33%	75%
Supported abusing party to access perpetrator programme	0	0%	0%
Supported to access children's centre	0	0%	0%
Supported to access external social or leisure activities	0	0%	0%
Supported to access to other statutory agency	1	33%	50%
Supported to access to other voluntary agency	1	33%	25%
Supported to access young carer services	0	0%	0%
Supported to access youth service	0	0%	0%
Supported to access youth service	0	0%	0%
<b>Direct support</b>			
121 support sessions with child	3	100%	50%
121 support sessions with child and parent	2	67%	50%
Attendance at internal drop-in group	0	0%	0%
Internal group work with child	0	0%	0%
Internal group work with child and parent	0	0%	0%
Other	1	33%	0%
Missing	0	0%	0%

2020							
Impact on areas of concern	Decreased		No change		Improved		n= 3
	Count	%	Count	%	Count	%	Count
Child's safety	0	0%	1	33%	1	33%	1
Child's wellbeing	0	0%	1	33%	2	67%	0
Ability to form positive relationships with adults	0	0%	2	67%	1	33%	0
Ability to form positive relationships with peers	0	0%	1	33%	1	33%	1

2019				
Impact on areas of concern	n= 4			
	Decreased	No change	Improved	Don't Know
	%	%	%	%
Child's safety	0%	0%	50%	25%
Child's wellbeing	0%	0%	50%	25%
Ability to form positive relationships with adults	0%	0%	50%	25%
Ability to form positive relationships with peers	0%	0%	75%	0%

# Criminal justice outcomes

## Criminal justice system outcomes (Information captured at exit, n = 350)

	2020		2019
Clients supported with criminal justice	n=	350	431
	Count	%	%
Yes	182	52%	32%
No	168	48%	68%

	2020	2019
Average number of reports made to police per case	1	1
Average number of incidents per report	1	1
Proportion of incidents resulting in a conviction (either found/pled)	20%	19%

	2020		2019
When was the report made to the police?	Number of police reports =	195	148
	Count	%	%
Before engagement with service	181	93%	93%
After engagement with service	4	2%	3%
Missing	10	5%	5%

	2020		2019
Was a forensic examination completed?	Number of police reports =	195	148
	Count	%	%
Yes - with police	59	30%	41%
Yes - without police	0	0%	1%
No	108	55%	51%
Don't know	12	6%	1%
Missing	16	8%	7%

	2020		2019
Incidents	Number of police reports =	195	148
	Count	%	%
<b>Adult sex offences</b>	<b>117</b>	<b>47%</b>	<b>39%</b>
Rape	91	47%	39%
Assault by penetration	6	3%	2%
Sexual assault	17	9%	7%
Voyeurism	1	1%	0%
Exposure	0	0%	0%
Trafficking into the UK	0	0%	0%
Trafficking within the UK	0	0%	0%
Controlling prostitution for gain	0	0%	0%
Causing a person to engage in sexual activity without consent	1	1%	0%
Sexual activity with a person with a mental disorder impeding choice	0	0%	0%
Indecent photographs of persons aged 16 or 17	0	0%	0%
Sex with an adult relative	0	0%	0%
Other	1	1%	1%
<b>Child sex offences</b>	<b>104</b>	<b>53%</b>	<b>60%</b>
Rape	52	27%	25%
Assault by penetration	10	5%	5%
Sexual assault	17	9%	16%
Causing or inciting a child to engage in sexual activity	6	3%	2%
Sexual activity with a child	10	5%	7%
Engaging in sexual activity in the presence of a child	0	0%	1%
Causing a child to watch a sexual act	1	1%	0%
Child sex offences committed by children or young persons	1	1%	1%
Sexual activity with a child family member	5	3%	1%
Sexual grooming	2	1%	3%
<b>Sexual exploitation of children</b>	<b>1</b>	<b>1%</b>	<b>1%</b>
Paying for sexual services of a child	0	0%	0%
Causing or inciting sexual exploitation of a child	1	1%	1%
Trafficking	0	0%	0%
Enforced prostitution	0	0%	0%
Other	0	0%	0%
Missing	0	0%	0%



Consequences	2020		2019
	Number of incidents =	222	162
	Count	%	%
Police report - NFA (No Further Action)	115	52%	54%
Arrested - on bail	1	0%	5%
Arrested - in custody	0	0%	0%
Charged	3	1%	2%
Charge dropped	9	4%	4%
Pled guilty	15	7%	13%
Pled guilty (lesser charge)	5	2%	2%
Pled innocent-found guilty	23	10%	4%
Pled innocent-found guilty (lesser charge)	2	1%	1%
Not proven	4	2%	1%
Acquitted	7	3%	2%
Missing	38	17%	14%

Reason for no further action (NFA)	2020		2019
	Number of NFA =	115	87
	Count	%	%
Victim withdrew	6	5%	10%
Police withdrawal of case	56	49%	69%
CPS withdrawal of case	45	39%	10%
Other	3	3%	2%
Don't know	0	0%	1%
Missing	5	4%	7%

Were special measures granted in this case?	2020		2019
	Number of police reports =	195	148
	Count	%	%
Granted	36	18%	18%
Denied	0	0%	0%
Not yet confirmed	16	8%	2%
Not requested	29	15%	11%
Don't know	2	1%	3%
Missing	112	57%	66%

Perpetrator penalties	2020		2019
	Number of police reports =	195	148
	Count	%	%
Community order - SV related specified activity order	1	1%	1%
Community order - DV-related specified activity order	0	0%	0%
Community order - other requirements	0	0%	0%
Suspended sentence - with DV-related specified order	0	0%	0%
Suspended sentence - with other requirements	2	1%	1%
Custodial sentence - up to 12 months	0	0%	2%
Custodial sentence - 12 months or more	22	11%	10%
Restraining order - up to 12 months	0	0%	0%
Restraining order - up to 24 months	1	1%	0%
Restraining order - indefinite	3	2%	5%
Sexual Offences Prevention Order	11	6%	6%
Bindover	0	0%	0%
Fine	0	0%	0%
Caution	1	1%	0%
Compensation	0	0%	0%
As yet unknown	1	1%	0%
Other	4	2%	1%
N/A	20	10%	0%
Missing	43	22%	35%

What support did you provide the client in this area?	2020		2019
	Number of police reports =	195	148
	Count	%	%
<b>Evidence gathering</b>	<b>34</b>	<b>17%</b>	<b>18%</b>
Submission of forensic evidence (examination)	0	0%	1%
Submission of forensic evidence (non-examination)	1	1%	1%
Submission of intelligence to police	4	2%	2%
Explained how to record evidence/facts	11	6%	6%
Supported client to complete victim impact/ personal statement	22	11%	11%
Supported client to make an anonymous report	0	0%	0%
<b>Prior to trial</b>	<b>63</b>	<b>32%</b>	<b>32%</b>
Liaison with witness care and court process	32	16%	19%
Supported client to complete pre-trial witness interview	8	4%	5%
Facilitated use of intermediary	8	4%	0%
Supported client with victim's right to review (VRR) process	11	6%	3%
Prepared report for court	12	6%	8%
Prepared client for trial	48	25%	23%
Supported client to review video recorded evidence (pre-trial)	8	4%	4%
Engaged client with victim liaison services	15	8%	16%
Supported client to access legal support	9	5%	1%
<b>During trial</b>	<b>31</b>	<b>16%</b>	<b>15%</b>
Attended hearings	19	10%	9%
Provided updates about court outcomes	25	13%	11%
Advocated for client during proceedings	18	9%	9%
<b>Post hearing</b>	<b>43</b>	<b>22%</b>	<b>16%</b>
Supported client with their own charge/conviction	1	1%	0%
Helped client to access compensation	38	19%	12%
Other	7	4%	5%
Missing	30	15%	26%