Insights outreach dataset 2021-22

Adult outreach services

SafeLives

Ending domestic abuse

Contents

About this dataset

This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 2,915 unique individual cases at intake and 1,989 matched cases at exit, drawn from ten Outreach services which used the SafeLives Insights outcome measurement service between April 2021 and March 2022.

SafeLives runs the largest database of domestic abuse cases in the UK. Our Insights database has records of more than 86,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 7,000 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.
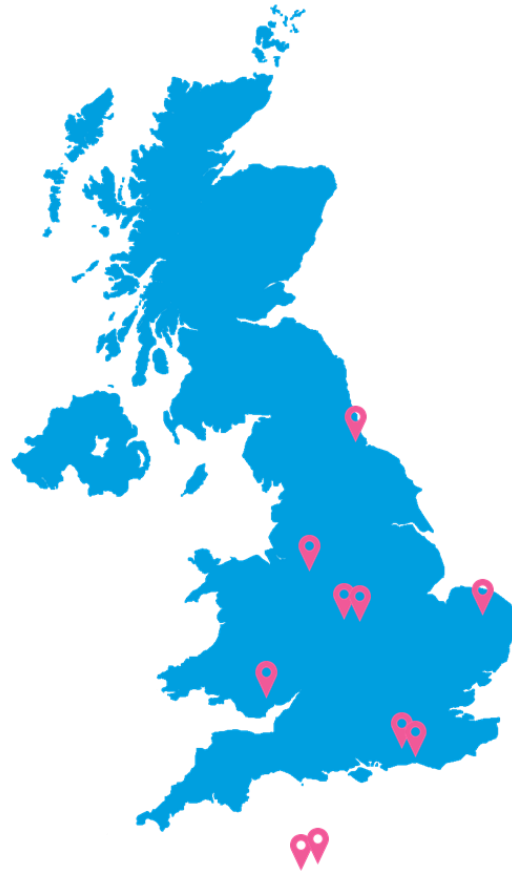
At a glance

10 services

2,915 cases opened

1,989 cases closed

131 clients supported with criminal or civil justice

Location of the services in the dataset

Proportion of clients from diverse client groups
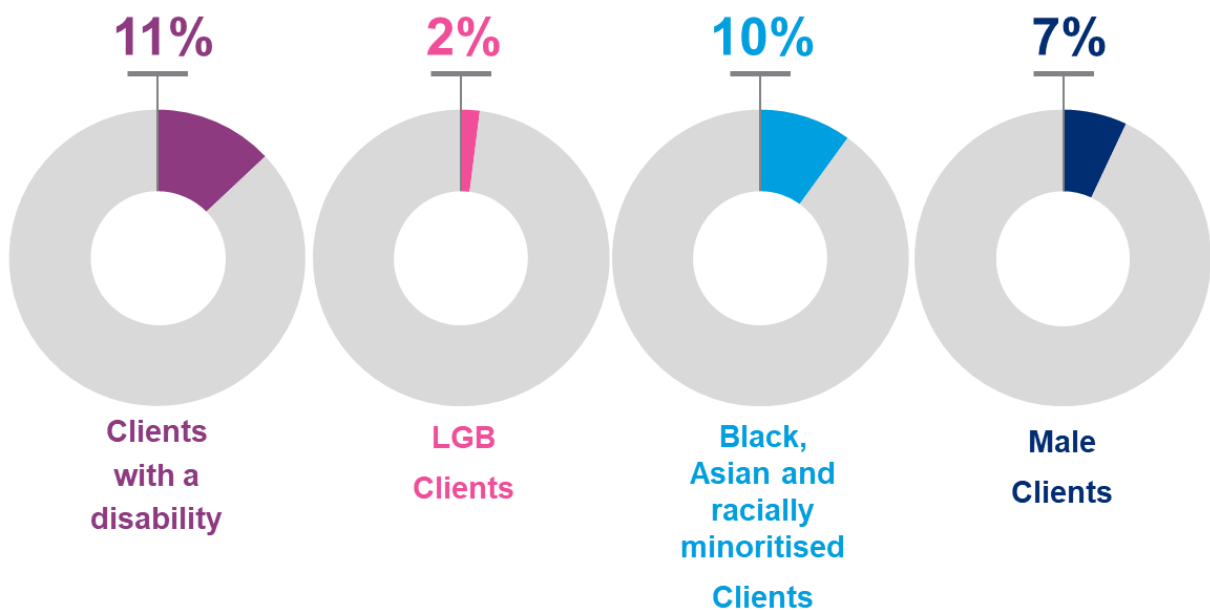
11%

2%

10%

7%

Clients with a disability

LGB Clients

Black, Asian and racially minoritised Clients

Male Clients

Domestic Abuse Service

If an Outreach service were to support 100 people across the year…

SafeLives — Ending domestic abuse

Whole Family Insights

Who are they?

86 will be female
3 will identify as LGB+
78 will be White British

Average age:
35

66 will be new to the service

37 self referrals
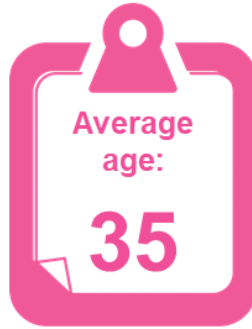
38 will be unemployed

11 will have a disability

26 referred by the Police

Who else is involved?

87 have a male perpetrator

For 71 the perpetrator will be an ex-intimate partner

38 have been exposed to domestic abuse in the past
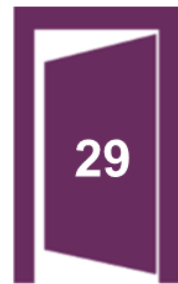
29
will have had involvement with Children and Young Persons Services

4 will be pregnant
65 have children
123 children will be involved

9 have multiple perpetrators

What have they experienced?

10 will be at high risk of serious injury or death

Average length of abuse:
4 years
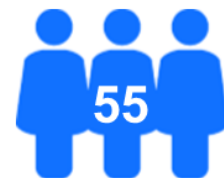
55 will be experiencing multiple types of abuse

38 have experienced physical abuse
14 have experienced sexual abuse
47 have experienced harassment and / or stalking
68 have experienced jealous and controlling behaviours

Domestic Abuse Service

If an Outreach service were to support 100 people across the year…

What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need

10

They will receive 110 direct contacts over a 18 week period

4 will be supported with criminal justice
4 will be supported with civil justice

80

will be supported with safety

2 will be supported with alcohol misuse
1 will be supported with drug misuse

17

will be supported with housing

24

will be supported with their mental health

13 will be supported with children and parenting

6 will access children's support services

4 will access the Freedom programme

What did they say as they left the service?

Numbers below based on those clients who answered each question

78 have an improved quality of life

78 will feel optimistic about the future

88

feel safer

82

have an improved sense of wellbeing

"I now feel so much safer and happier, knowing there is the support of a domestic abuse service, police and having a non-molestation order in place has given me so much reassurance and peace.

- a survivor

76 feel more confident

Key findings

5% of clients said that **health agencies** had made a difference to their **safety and wellbeing**. This has decreased from 12% in the previous year.

12%

5%

2021/22   2020/21
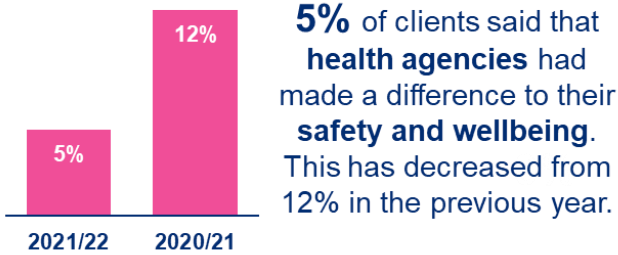
Clients were **supported** for an average of

18 weeks

With an average of **10 contacts**

The majority of clients saw a reduction **for each of the abuse types** after support from an Outreach caseworker:

85%
Physical Abuse

85%
Sexual Abuse

74%
Harassment & Stalking

72%
Jealous & Controlling Behaviour

88%
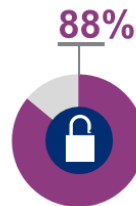
The majority of clients* at exit said they **felt safer**

82%
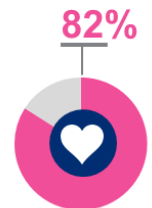
The majority of clients* at exit said their **wellbeing had improved**

*Of those adult clients who completed the question

51%

of clients with children/parenting needs were supported in this area

of these clients

50% received access to children's support services

31% accessed a freedom programme

15% child or children accessed support services

following support:

68%
felt their wellbeing improved

66%
felt safer

Service inputs

Cases used in the analysis	
Intake forms	2,915

In the period April 2021 to March 2022, caseworkers submitted 2,915 intake forms for clients entering Outreach services.

These forms contain information about client demographics, and the characteristics of the abuse that clients accessing Outreach services are experiencing.

For the period April 2020 to March 2021 there were 3,211 forms submitted and for the period April 2019 to March 2020 there were 1,940 forms submitted.

Review forms	194

Caseworkers submitted 194 review forms for clients engaged with Outreach services for the period April 2021 to March 2022.

These forms are used to record further or previously undisclosed abuse.

For the period April 2020 to March 2021 there were 240 review forms submitted and for the period April 2019 to March 2020 there were 84 review forms submitted

Exit forms	1,989

Caseworkers submitted 1,989 exit forms for clients leaving Outreach services for the period April 2021 to March 2022.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2021 to March 2022.

For the period April 2020 to March 2021 there were 2,149 exit forms submitted and for the period April 2019 to March 2020 there were 1,196 exit forms submitted.

Criminal and civil justice forms	

Caseworkers supporting clients with criminal and civil justice (CCJ) supported 79 clients with criminal justice and 72 with civil justice.

These forms provide information on the outcomes of any criminal and civil justice interventions at exit, as well as support provided by caseworkers during the criminal and civil justice process.

For the period April 2020 to March 2021 there were 43 criminal justice forms and 59 civil justice forms submitted.

		2022		2021	2020
Referral status		n=	2915	3211	1940
	Count	%	%	%
New client	1926	**66%**	66%	73%
Repeat to service	968	**33%**	32%	25%
Continuing case	21	**1%**	2%	2%
Total	**2915**			

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred to a different team within the same service.

Referral route		2022		2021	2020
	n=		2915	3211	1940
	Count		%	%	%
Police	758		26%	25%	15%
Marac	16		1%	1%	0%
Self	1076		37%	33%	35%
Health	43		1%	1%	2%
Hospital - Emergency department	6		0%	0%	0%
Hospital - Maternity	8		0%	0%	0%
Community health	33		1%	1%	1%
Mental health	96		3%	2%	3%
Housing	36		1%	2%	2%
Drug services	3		0%	0%	0%
Alcohol services	3		0%	0%	0%
Education	18		1%	0%	1%
Children's social services	330		11%	16%	15%
Adult's social services	44		2%	2%	2%
Probation	9		0%	0%	0%
CRC	0		0%	0%	0%
Refuge	38		1%	1%	1%
Outreach	69		2%	3%	3%
DVA & SV services (internal)	64		2%	3%	4%
DVA & SV services (external)	46		2%	2%	2%
Helpline	87		3%	4%	8%
Specialist services	12		0%	1%	1%
MASH	38		1%	1%	1%
Domestic Violence Court	2		0%	0%	0%
Other	80		3%	2%	3%

For referrals received through a single-point of contact		2022		2021	2020
Initial referral route	n=		2915	3211	1940
	Count		%	%	%
Police	227		8%	9%	8%
Marac	8		0%	0%	1%
Self	276		9%	11%	12%
Health	22		1%	1%	1%
Hospital - A&E	6		0%	0%	0%
Hospital - Maternity	3		0%	0%	0%
Community health	16		1%	0%	1%
Mental health	17		1%	1%	1%
Housing	18		1%	0%	1%
Drug services	0		0%	0%	0%
Alcohol services	1		0%	0%	0%
Education	11		0%	0%	1%
Children's social services	83		3%	4%	5%
Adult's social services	10		0%	0%	1%
Probation	1		0%	0%	0%
CRC	0		0%	0%	0%
Refuge	6		0%	0%	0%
Outreach	0		0%	0%	0%
DVA & SV services (internal)	22		1%	1%	1%
DVA & SV services (external)	31		1%	1%	1%
Helpline	14		0%	1%	1%
Specialist services	7		0%	0%	1%
Other	26		1%	1%	1%
Don't know	2		0%	0%	0%
Missing	2096		72%	67%	64%

Client profile

Socio-demographic description of client
accessing Outreach services
(Information captured at intake, duplicates removed, number of individual clients (n) = 2,849)

Age of client		2022		2021	2020
	n=	2849		3111	1907
	Count	%	%	%	
<18	66	2%	1%	2%	
18-20	162	6%	5%	5%	
21-30	857	30%	32%	30%	
31-40	924	32%	35%	34%	
41-50	526	18%	16%	21%	
51-60	223	8%	7%	6%	
61+	91	3%	3%	3%	
Average age	**35**		**35**	**36**	

Sex assigned at birth		2022		2021	2020
	n=	2849		3111	1907
	Count	%	%	%	
Female	2612	92%	93%	94%	
Male	221	8%	7%	6%	
Intersex	4	0%	0%	0%	
Not disclosed	11	0%	0%	0%	
Don't know	1	0%	0%	0%	

Which of the following describes how the client thinks of themselves?		2022		2021	2020
	n=	2849		3111	1907
	Count	%	%	%	
Female	2442	86%	91%	91%	
Male	204	7%	7%	5%	
In another way	8	0%	0%	0%	
Not disclosed	72	3%	0%	1%	
Don't know	23	1%	0%	1%	
Not sex assigned at birth	21	**1%**	**1%**	**1%**	
Missing	100	4%	2%	2%	

Sexual Orientation		2022		2021	2020
	n=	2849		3111	1907
	Count	%	%	%	
Heterosexual	2302	81%	88%	90%	
Total LBG+	60	**2%**	**2%**	**3%**	
├ Bisexual	24	1%	1%	2%	
├ Gay	18	1%	1%	1%	
├ Lesbian	16	1%	1%	1%	
└ Other	2	0%	0%	0%	
Not disclosed	216	8%	3%	2%	
Don't know	86	3%	3%	2%	
Missing	185	6%	4%	4%	

Ethnicity		2022		2021	2020
	n=	2849		3111	1907
	Count	%		%	%
White	2304	**81%**		81%	86%
English/ Welsh / Scottish / Northern Irish / British	2207	**77%**		78%	84%
Irish	6	**0%**		0%	0%
Gypsy or Irish Traveller	3	**0%**		0%	0%
Any other White background	88	**3%**		3%	2%
Mixed / Multiple ethnic groups	29	**1%**		1%	1%
White and Black Caribbean	8	**0%**		0%	0%
White and Black African	3	**0%**		0%	0%
White and Asian	7	**0%**		0%	0%
Any other Mixed/ Multiple ethnic background	11	**0%**		0%	1%
Asian / Asian British	123	**4%**		5%	6%
Indian	69	**2%**		3%	3%
Pakistani	30	**1%**		1%	1%
Bangladeshi	8	**0%**		0%	0%
Chinese	2	**0%**		0%	0%
Any other Asian background	14	**0%**		1%	1%
Black / African / Caribbean / Black British	32	**1%**		1%	1%
African	25	**1%**		1%	1%
Caribbean	4	**0%**		0%	0%
Any other Black / African / Caribbean background	3	**0%**		0%	0%
Other ethnic group	15	**1%**		0%	1%
Arab	4	**0%**		0%	0%
Any other ethnic group	11	**0%**		0%	1%
Total Black, Asian and racially minoritised people	290	**10%**		10%	11%
Not disclosed	76	**3%**		2%	1%
Don't know	48	**2%**		1%	1%
Missing	222	**8%**		8%	3%

Is the client pregnant?		2022		2021	2020
	n=	2849		3111	1907
	Count	%		%	%
Yes	121	**4%**		5%	6%
No	2361	**83%**		82%	84%
Don't know	50	**2%**		2%	1%
Missing	317	**11%**		11%	9%

How many children or young people are involved with this case?		2022		2021	2020
	n=	2849		3111	1907
	Count	%		%	%
0	996	**35%**		29%	28%
1	693	**24%**		28%	26%
2	685	**24%**		25%	24%
3	305	**11%**		11%	14%
4	113	**4%**		5%	5%
5+	57	**2%**		2%	3%
Average number of children		**2.0**		**2.0**	**2.1**

Average number of children (mean) is for cases where there is at least one (1) child involved

Ages of children		2022		2021	2020
	n=	3507		4266	2777
	Count	%		%	%
0 - 12 months	255	**7%**		8%	7%
1 - 3 years	640	**18%**		19%	18%
4 - 11 years	1678	**48%**		47%	50%
12 - 16 years	597	**17%**		18%	18%
17 - 18 years	111	**3%**		3%	4%
18 - 24 years	148	**4%**		3%	2%
24+ years	54	**2%**		1%	1%
Don't know	24	**1%**		1%	1%

CYPS involvement (of those cases with children or young people involved)	2022 n=	1853	2021 2219	2020 1371
	Count	%	%	%
None	915	49%	44%	45%
Concern raised - NFA	64	3%	5%	5%
Concern raised - contacts/follow up	79	4%	5%	4%
Early help	176	9%	9%	12%
Priority families	1	0%	0%	0%
Targeted families	1	0%	0%	0%
Initial assessment	61	3%	3%	3%
S17 - Child in need	134	7%	7%	10%
S47 - Child protection	168	9%	12%	12%
S31 - Care or supervision order	68	4%	5%	3%
Child protection plan	80	4%	5%	3%
Common assessment framework (Caf/Taf)	13	1%	1%	0%
Personal advisor	0	0%	0%	0%
Transitions team	1	0%	0%	0%
Other	73	4%	3%	2%
Don't know	62	3%	4%	2%
Missing	38	2%	1%	1%

Does the client have a disability?	2022 n=	2849	2021 3111	2020 1907
	Count	%	%	%
Yes	309	11%	13%	16%
No	2238	79%	77%	79%
Don't know	137	5%	5%	2%
Missing	165	6%	5%	4%

If yes, what type?	2022 n=	309	2021 392	2020 299
	Count	%	%	%
Physical	134	43%	43%	39%
Learning disability	43	14%	10%	15%
Learning difficulty	25	8%	10%	8%
Neurological condition	26	8%	10%	11%
Progressive illness	15	5%	7%	6%
Organ specific	12	4%	4%	3%
Mental health impairment	107	35%	40%	42%
Sensory disability	9	3%	4%	7%
Frailty	34	11%	10%	7%
Other	10	3%	3%	3%
Don't know	7	2%	1%	1%
Missing	2	1%	1%	1%

Current employment situation	2022 n=	2849	2021 3111	2020 1907
	Count	%	%	%
Unemployed	1084	38%	42%	44%
Retired	62	2%	2%	2%
Part-time employment	393	14%	13%	17%
In education or training	154	5%	4%	5%
Full-time employment	640	22%	19%	16%
Self-employed	74	3%	2%	3%
Volunteering	9	0%	0%	0%
Stay at home parent	250	9%	9%	8%
Other	49	2%	2%	2%
Not disclosed	33	1%	1%	0%
Don't know	117	4%	6%	2%
Missing	92	3%	3%	2%

Current financial situation		2022	2021	2020
	n=	2915	3211	1940
	Count	%	%	%
Significant financial problems	83	**3%**	3%	5%
Reliant on others	232	**8%**	11%	9%
Unable to pay for essentials	74	**3%**	2%	4%
Managing essentials but nothing left over	691	**24%**	25%	34%
Comfortably managing	867	**30%**	27%	18%
No financial concerns	659	**23%**	21%	19%
Don't know	73	**3%**	3%	5%
Missing	236	**8%**	8%	5%

Has the client experienced an Adverse Childhood Experience (ACE)?		2022	2021	2020
	n=	2915	3211	1940
	Count	%	%	%
Yes	497	**17%**	15%	19%
No	461	**16%**	14%	24%
Don't know	1419	**49%**	56%	46%
Missing	551	**19%**	16%	12%

Adverse Childhood Experiences (ACEs)		2022	2021	2020
	n=	497	468	366
	Count	%	%	%
Verbal abuse	195	**39%**	41%	38%
Direct physical abuse	167	**34%**	30%	31%
Sexual abuse	142	**29%**	29%	33%
Parental separation	223	**45%**	34%	31%
Domestic abuse (exposure)	238	**48%**	50%	52%
Mental illness	135	**27%**	25%	24%
Alcohol abuse	90	**18%**	19%	17%
Drug abuse	40	**8%**	8%	9%
Incarceration of adults within household	13	**3%**	3%	2%
Average number experienced	**2.5**		**2.4**	**2.4**
Number experiencing four or more	**119**	**24%**	**22%**	**23%**

Average number experienced (mean) refers to cases where at least one ACE was recorded

History of abuse at intake
(Information captured at intake, n = 2,915)

Number of ticks on the Dash		2022	2021	2020
	n=	2915	3211	1940
	Count	%	%	%
Standard Risk (1 - 5)	646	**22%**	21%	15%
Medium Risk (6 - 9)	964	**33%**	34%	36%
High Risk (10+)	1008	**35%**	35%	39%
Average number of ticks	**8**		**9**	**9**
Missing	297	**10%**	9%	11%

High risk?		2022	2021	2020
	n=	2915	3211	1940
	Count	%	%	%
Yes	302	**10%**	10%	13%
No	2370	**81%**	80%	81%
Don't know	76	**3%**	3%	1%
Missing	167	**6%**	7%	5%

On what basis is the client high risk?		2022	2021	2020
	n=	302	334	250
	Count	%	%	%
Actuarial	141	**47%**	47%	48%
Professional judgment	113	**37%**	42%	37%
Escalation	38	**13%**	10%	15%
Missing	10	**3%**	1%	1%

Has the case been discussed at Marac?		2022	2021	2020
	n=	2915	3211	1940
	Count	%	%	%
Yes	171	**6%**	8%	12%
No	2499	**86%**	81%	80%
Don't know	74	**3%**	4%	4%
Missing	171	**6%**	7%	5%

Abuse experienced in the past 12 months		2022	2021	2020
Clients experiencing each abuse type	n=	2915	3211	1940
	Count	%	%	%
Physical	1104	**38%**	43%	48%
Sexual	403	**14%**	14%	18%
Harassment and stalking	1358	**47%**	47%	49%
Jealous and controlling	1987	**68%**	68%	68%
Forced marriage	15	**1%**	0%	0%
'Honour'-based violence/abuse	45	**2%**	1%	1%
Female Genital Mutilation	6	**0%**	0%	0%

2022

Level of abuse	High		Moderate		Standard		None		Don't know	n= 2915
	Count	%	Count	%	Count	%	Count	%	Count	%
Physical	264	**9%**	324	**11%**	516	**18%**	1700	**58%**	72	**2%**
Sexual	96	**3%**	104	**4%**	203	**7%**	2338	**80%**	133	**5%**
Harassment and stalking	212	**7%**	435	**15%**	711	**24%**	1422	**49%**	93	**3%**
Jealous and controlling	293	**10%**	607	**21%**	1087	**37%**	808	**28%**	81	**3%**

2021

Level of abuse	n= 3211				
	High	Moderate	Standard	None	Don't know
	%	%	%	%	%
Physical	9%	15%	19%	51%	4%
Sexual	2%	4%	8%	77%	7%
Harassment and stalking	8%	16%	23%	44%	6%
Jealous and controlling	10%	24%	33%	26%	5%

2022

Level of abuse (continued)	Yes		No		Don't know	n= 2915
	Count	%	Count	%	Count	%
Forced marriage	15	**1%**	2583	**89%**	22	**1%**
'Honour'-based violence/abuse	45	**2%**	2541	**87%**	27	**1%**
Female Genital Mutilation (FGM)	6	**0%**	2555	**88%**	21	**1%**

These types of domestic abuse not split out in severity or by individual behaviours.

2021

Level of abuse (continued)	Yes	No	Don't know	n= 3211
	%	%	%	
Forced marriage	0%	88%	2%	
'Honour'-based violence/abuse	1%	86%	2%	
Female Genital Mutilation (FGM)	0%	86%	2%	

Multiple types of abuse		**2022**	**2021**	**2020**
	n=	2915	3211	1940
	Count	%	%	%
Clients experiencing multiple types of abuse	1590	**55%**	57%	61%
Clients experiencing multiple types of high severity abuse	225	**8%**	8%	9%
Clients experiencing at least one type of high severity abuse	547	**19%**	19%	21%

Forced marriage , 'honour'-based violence/abuse and FGM are only included in the 'clients experiencing multiple types of abuse' calculation.

Physical abuse		**2022**	**2021**	**2020**
Details of physical abuse	n=	1104	1373	940
	Count	%	%	%
Slapped/pushed/shoved	686	**62%**	65%	71%
Kicked/punched	362	**33%**	34%	34%
Restrained/held down	252	**23%**	26%	29%
Physically threatened	339	**31%**	34%	34%
Attempted/strangulation	284	**26%**	28%	21%
Threats/use of weapons	229	**21%**	23%	19%
Scratches/shallow cuts	92	**8%**	7%	9%
Burning	14	**1%**	1%	1%
Other	190	**17%**	19%	16%
Don't know	24	**2%**	2%	2%
Missing	34	**3%**	1%	1%

Sexual abuse		**2022**	**2021**	**2020**
Details of sexual abuse	n=	403	439	348
	Count	%	%	%
Use of threats/force to obtain sex	94	**23%**	20%	22%
Rape	90	**22%**	21%	21%
Serious sexual assaults	33	**8%**	8%	7%
Deliberate infliction of pain during sex	29	**7%**	4%	8%
Use of weapons during sex	5	**1%**	1%	2%
Sexual abuse of children	6	**1%**	2%	2%
Enforced prostitution	2	**0%**	1%	0%
Intentional transmission of STIs	2	**0%**	1%	1%
Unwanted touching	110	**27%**	36%	35%
Made to feel uncomfortable about sex/gender identity	51	**13%**	15%	13%
Forced to perform sexual acts	76	**19%**	10%	14%
Use of sexual insults	74	**18%**	25%	24%
Revenge porn	25	**6%**	5%	5%
Other	120	**30%**	34%	30%
Don't know	6	**1%**	2%	2%
Missing	11	**3%**	2%	1%

Harassment and stalking		**2022**	**2021**	**2020**
Details of harassment and stalking	n=	1358	1525	955
	Count	%	%	%
Constant calls/texts/emails	946	**70%**	72%	73%
Uninvited visits to home/workplace	559	**41%**	46%	48%
Destroyed/vandalised property	238	**18%**	19%	19%
Stalking	315	**23%**	20%	23%
Stalking involving others	141	**10%**	10%	10%
Homicide/familiacide threats	145	**11%**	10%	8%
Other	205	**15%**	16%	13%
Don't know	7	**1%**	1%	1%
Missing	39	**3%**	1%	0%

Jealous and controlling behaviour		2022		2021	2020
Details of jealous and controlling behaviour	n=	1987		2168	1317
	Count	%		%	%
Extreme jealousy/possessiveness	979	**49%**		50%	48%
Threats to harm victim	509	**26%**		29%	30%
Control of victim/s daily activities	736	**37%**		39%	39%
Isolation from family/friends	830	**42%**		44%	46%
Intercepting calls/messages/social media	286	**14%**		16%	14%
Controls how finances are spent	438	**22%**		24%	27%
Controls access to money	308	**16%**		18%	22%
Humiliated/embarrassed victim in front of others	364	**18%**		20%	23%
Prevention from accessing care needs/medication	51	**3%**		2%	3%
Locks victim up	47	**2%**		3%	4%
Severely restricts movements	138	**7%**		8%	9%
Threats to take children	298	**15%**		18%	18%
Suicide/homicide/familicide threats	357	**18%**		16%	14%
Irrational accusations of infidelity	257	**13%**		18%	17%
Control of victim/s appearance	184	**9%**		10%	10%
Pet abuse	85	**4%**		4%	3%
Other	451	**23%**		20%	15%
Don't know	13	**1%**		1%	1%
Missing	68	**3%**		1%	1%

		2022		2021	2020
For how long has the abuse been occurring?	n=	2915		3211	1940
	Count	%		%	%
1-11 months	279	**10%**		9%	8%
1-2 years	577	**20%**		23%	23%
3-5 years	569	**20%**		20%	22%
6-10 years	446	**15%**		15%	19%
11 years +	446	**15%**		14%	17%
Average length of abuse		**4 years**		**3 years 6 months**	**4 years**
Missing	598	**21%**		11%	13%

		2022		2021	2020
Has the client been exposed to domestic abuse previously?	n=	2915		3211	1940
	Count	%		%	%
Yes	**1111**	**38%**		**36%**	**39%**
├ Yes, DA by the same partner in an earlier relationship	458	**16%**		14%	14%
├ Yes, DA by previous intimate partner	495	**17%**		19%	21%
├ Yes, DA perpetrated by a family member	137	**5%**		3%	4%
├ Yes, direct abuse as a CYP	98	**3%**		3%	4%
├ Yes, exposure as a CYP	125	**4%**		4%	4%
└ Yes, other	42	**1%**		1%	1%
No	807	**28%**		25%	35%
Don't know	685	**23%**		30%	20%
Missing	312	**11%**		9%	6%

Relationship to primary perpetrator		2022		2021	2020
	n=	2915		3211	1940
	Count	%		%	%
Current intimate partner	489	17%		16%	18%
Ex-intimate partner	2084	71%		73%	71%
Mother	97	3%		3%	3%
Step-mother	1	0%		0%	0%
Father	35	1%		1%	1%
Step-father	9	0%		0%	0%
Grandmother	6	0%		0%	0%
Grandfather	1	0%		0%	0%
Child (under 18) biological	6	0%		0%	0%
Child (under 18) step-child	0	0%		0%	0%
Child (18 or over) biological	46	2%		1%	1%
Child (18 or over) step-child	5	0%		0%	0%
Brother	8	0%		0%	0%
Sister	20	1%		0%	0%
Step-brother	1	0%		0%	0%
Step-sister	1	0%		0%	0%
Other family member	19	1%		0%	0%
Other known person/associate	23	1%		0%	1%
Don't know	11	0%		0%	0%
Missing	49	2%		3%	3%

Is the client living with the perpetrator of abuse?		2022		2021	2020
	n=	2915		3211	1940
	Count	%		%	%
Living together	447	15%		15%	17%
Living together intermittently	47	2%		2%	2%
Not living together	2317	79%		79%	76%
Don't know	46	2%		1%	1%
Missing	58	2%		3%	4%

Reason for not living together		2022		2021	2020
	n=	2915		2543	1483
	Count	%		%	%
Perpetrator deceased	14	1%		0%	0%
Perpetrator in jail	67	3%		4%	5%
Client in refuge	37	2%		1%	1%
Other	1681	73%		69%	54%
Missing	523	23%		26%	40%

Typology of abuse		2022		2021	2020
	n=	2915		3211	1940
	Count	%		%	%
Intimate terrorism/coercive control	815	28%		27%	26%
Situational couple violence	183	6%		6%	9%
Violent resistance	10	0%		1%	2%
Mutual couple violence	16	1%		1%	1%
Don't know	330	11%		19%	19%
Missing	1561	54%		45%	44%

Are there multiple perpetrators?		2022		2021	2020
		n=	2915	3211	1940
	Count		%	%	%
Yes	263		9%	9%	9%
No	2175		75%	73%	79%
Don't know	179		6%	8%	5%
Missing	298		10%	10%	7%

Relationship to additional perpetrators		2022		2021	2020
		n=	263	285	182
	Count		%	%	%
Current intimate partner	19		7%	7%	7%
Ex-intimate partner	133		51%	56%	57%
Mother	31		12%	6%	11%
Step-mother	2		1%	1%	2%
Father	20		8%	4%	7%
Step-father	7		3%	3%	5%
Grandmother	1		0%	1%	0%
Grandfather	1		0%	1%	1%
Child (under 18) biological	1		0%	2%	5%
Child (under 18) step-child	1		0%	1%	1%
Child (18 or over) biological	15		6%	3%	3%
Child (18 or over) step-child	3		1%	1%	1%
Brother	17		6%	4%	2%
Sister	9		3%	3%	2%
Step-brother	0		0%	0%	2%
Step-sister	0		0%	0%	1%
Other family member	43		16%	11%	14%
Other known person/associate	57		22%	23%	24%
Don't know	4		2%	0%	0%
Missing	3		1%	1%	0%

2022		
Within the past 12 months…		n=	2915
	Count	%
The client has visited A&E	**145**	**5%**
└ Average number of visits	1.3	
The client has gone to the police	**1462**	**50%**
└ Average number of times	1.9	
The client has engaged with another DVA service or been in refuge	**224**	**8%**
└ Average number of times	1.4	
The client has attempted to end the abusive relationship	**1425**	**49%**
└ Average number of attempts	2.1	

2021		
Within the past 12 months…	n=	3211
		%
The client has attempted to end the abusive relationship		**6%**
└ Average number of attempts	1.4	
The client has attempted to end the abusive relationship		**53%**
└ Average number of attempts	2.2	
The client has attempted to end the abusive relationship		**11%**
└ Average number of attempts	2.2	
The client has attempted to end the abusive relationship		**52%**
└ Average number of attempts	2.3	

Primary perpetrator information		2022	2021	2020
Sex assigned at birth	n=	2915	3211	1940
	Count	%	%	%
Male	2529	**87%**	87%	87%
Female	305	**10%**	10%	7%
Intersex	1	**0%**	0%	0%
Don't know	14	**0%**	0%	1%
Not disclosed	17	**1%**	0%	0%
Missing	49	**2%**	3%	5%

		2022	2021	2020
Which of the following describes how the perpetrator thinks of themselves?	n=	2915	3211	1940
	Count	%	%	%
Male	2339	**80%**	85%	83%
Female	276	**9%**	9%	6%
In another way	3	**0%**	0%	0%
Not disclosed	166	**6%**	2%	5%
Not sex assigned at birth	31	**1%**	1%	1%
Missing	131	**4%**	3%	6%

		2022	2021	2020
Does the perpetrator have multiple victims?	n=	2915	3211	1940
	Count	%	%	%
Yes	449	**15%**	17%	16%
No	1069	**37%**	36%	40%
Don't know	1206	**41%**	42%	37%
Missing	191	**7%**	6%	7%

2022					
Perpetrator needs				n=	2915
	Mental health		Drugs		Alcohol	
	Count	%	Count	%	Count	%
Yes	1020	**35%**	871	**30%**	866	**30%**
No	942	**32%**	1270	**44%**	1228	**42%**
Don't know	732	**25%**	544	**19%**	589	**20%**
Missing	221	**8%**	230	**8%**	232	**8%**

2021			
Perpetrator needs		n=	3211
	Mental health	Drugs	Alcohol
	%	%	%
Yes	32%	30%	28%
No	33%	40%	42%
Don't know	27%	21%	22%
Missing	8%	8%	8%

Client needs at intake
(Information captured at intake, n = 2,915)

	2022							
Summary of client needs at intake							**n=**	**2915**
	Yes		**No**		**Don't know**		**Missing**	
	Count	**%**	**Count**	**%**	**Count**	**%**	**Count**	**%**
Alcohol misuse	139	**5%**	2448	**84%**	81	**3%**	247	**8%**
Children and parenting	645	**22%**	1973	**68%**	52	**2%**	245	**8%**
Drug misuse	134	**5%**	2476	**85%**	63	**2%**	242	**8%**
Employment, education and training	299	**10%**	2286	**78%**	73	**3%**	257	**9%**
Finance, benefits and debt	600	**21%**	1986	**68%**	101	**3%**	228	**8%**
Housing	874	**30%**	1754	**60%**	57	**2%**	230	**8%**
Immigration	56	**2%**	2540	**87%**	48	**2%**	271	**9%**
Mental health	1359	**47%**	1250	**43%**	90	**3%**	216	**7%**
Physical health	280	**10%**	2313	**79%**	69	**2%**	253	**9%**
Social and community support	847	**29%**	1762	**60%**	63	**2%**	243	**8%**

	2021			
Summary of client needs at intake			**n=**	**3211**
	Yes	**No**	**Don't know**	**Missing**
	%	**%**	**%**	**%**
Alcohol misuse	6%	81%	4%	9%
Children and parenting	28%	60%	4%	8%
Drug misuse	5%	82%	4%	9%
Employment, education and training	9%	78%	4%	9%
Finance, benefits and debt	20%	66%	6%	8%
Housing	32%	58%	3%	8%
Immigration	2%	87%	2%	10%
Mental health	47%	42%	4%	7%
Physical health	10%	77%	4%	9%
Social and community support	32%	57%	4%	7%

		2022	2021	2020
Mental health needs				
Is the client experiencing any of the following?	**n=**	**1359**	**1499**	**1016**
	Count	**%**	**%**	**%**
Depression	1056	**78%**	78%	77%
Anxiety	841	**62%**	68%	67%
Stress	118	**9%**	8%	10%
Self harm	214	**16%**	16%	17%
Suicidal thoughts/behaviour	86	**6%**	6%	7%
Emotional instability	165	**12%**	13%	17%
Trouble sleeping	153	**11%**	13%	19%
Problems with eating	55	**4%**	3%	4%
Flashbacks	101	**7%**	9%	11%
Other	133	**10%**	6%	7%
Don't know	21	**2%**	1%	1%
Missing	25	**2%**	1%	1%

		2022	2021	2020
Does the client have a diagnosed mental health condition?	**n=**	**1359**	**1499**	**1016**
	Count	**%**	**%**	**%**
Yes	682	**50%**	56%	56%
No	354	**26%**	21%	21%
Don't know	177	**13%**	14%	9%
Missing	146	**11%**	9%	13%

Diagnosed mental health conditions		2022		2021	2020
	n=	682	843	570	
	Count	%	%	%	
Anxiety disorder	286	**42%**	46%	46%	
Bipolar disorder	42	**6%**	5%	4%	
Autistic spectrum disorder	11	**2%**	2%	2%	
Depression	467	**68%**	71%	74%	
Eating disorder	10	**1%**	2%	3%	
Obsessive compulsive disorder	12	**2%**	2%	1%	
Personality disorders	82	**12%**	11%	9%	
PTSD	93	**14%**	10%	11%	
Complex PTSD	13	**2%**	1%	3%	
Schizophrenia	9	**1%**	1%	1%	
Psychosis	8	**1%**	1%	3%	
Other	50	**7%**	6%	5%	
Don't know	2	**0%**	1%	1%	
Missing	14	**2%**	2%	1%	

Does the client have access to public funds?		2022		2021	2020
	n=	600	649	537	
	Count	%	%	%	
Yes	484	**81%**	87%	83%	
No	78	**13%**	8%	10%	
Don't know	33	**6%**	4%	6%	
Missing	5	**1%**	1%	0%	

Does the client need to apply for indefinite leave to remain?		2022		2021	2020
	n=	56	53	44	
	Count	%	%	%	
Yes	36	**64%**	62%	80%	
No	11	**20%**	21%	14%	
Don't know	6	**11%**	9%	5%	
Missing	3	**5%**	8%	2%	

Is the client dependent on the perpetrator for a visa?		2022		2021	2020
	n=	56	53	44	
	Count	%	%	%	
Yes	32	**57%**	40%	43%	
No	16	**29%**	43%	48%	
Don't know	3	**5%**	6%	2%	
Missing	5	**9%**	11%	7%	

Case review data

The following is an analysis of cases where a review form was completed. A review form is used to record further or previously undisclosed abuse. Owing to the low level of review data, it is not considered in the Client Outcomes section.

Review point		**2022**		**2021**	**2020**
	n=		1989	2149	1196
	Count				
Yes	194		**10%**	11%	7%
No	1795		**90%**	89%	93%
Average length of time from case opened to last review point (median)		**107 days**		**139 days**	**148 days**

Since intake, has further abuse occurred?		**2022**		**2021**	**2020**
	n=		194	240	84
	Count		**%**	**%**	**%**
Yes, DA by the same perpetrator	56		**29%**	45%	38%
Yes, DA by a different perpetrator	8		**4%**	3%	2%
Yes, DA by multiple perpetrators	1		**1%**	0%	2%
Yes, DA perpetrated by a family member	2		**1%**	1%	0%
No	99		**51%**	51%	33%
Missing	28		**14%**	8%	24%

Multiple types of abuse		**2022**		**2021**	**2020**
	n=		53	105	33
	Count		**%**	**%**	**%**
Clients experiencing multiple types of abuse	33		**62%**	50%	61%
Clients experiencing multiple types of high severity abuse	4		**8%**	10%	12%
Clients experiencing at least one type of high severity abuse	9		**17%**	22%	27%

Since intake, has further abuse been disclosed?		**2022**		**2021**	**2020**
	n=		194	240	84
	Count		**%**	**%**	**%**
Yes, DA by the same perpetrator	46		**24%**	23%	29%
Yes, DA by a different perpetrator	4		**2%**	4%	2%
Yes, DA by multiple perpetrators	0		**0%**	0%	4%
Yes, DA perpetrated by a family member	1		**1%**	0%	0%
Yes, historic abuse	6		**3%**	3%	8%
No	102		**53%**	64%	33%

Client outcomes

Outcomes and profile of abuse at exit
(Information captured at exit, n =1,989)

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

Case status at exit		2022		2021	2020
	n=	1989		2149	1196
	Count	%		%	%
Planned closure	1502	**76%**		79%	79%
Unplanned closure	487	**24%**		21%	21%
Total	**1989**				

Reason for unplanned closures		2022		2021	2020
	n=	487		452	250
	Count	%		%	%
Client disengaged	437	**90%**		87%	83%
Client moved out of area	23	**5%**		5%	5%
Client in prison	0	**0%**		0%	0%
Client in care of mental health services	2	**0%**		1%	2%
Client fatality	0	**0%**		0%	0%
Other	24	**5%**		8%	10%
Missing	1	**0%**		0%	0%

Case length		2022		2021	2020
	n=	1989		2149	1196
	Count	%		%	%
0 - 1 month	385	**19%**		23%	22%
2 months to 3 months	566	**28%**		26%	26%
4 months to 5 months	455	**23%**		19%	20%
6 months to 7 months	224	**11%**		12%	13%
8 months +	359	**18%**		19%	19%
Average case length (median)		**18 weeks**		**18 weeks**	**18 weeks**
Errors	0	**0%**		0%	0%

Average case length is displayed in weeks as it is a more representative average than months. 'Errors' indicate cases where the Intake date was recorded as being after the case closed date.

How many contacts did the client receive?		2022		2021	2020
	n=	1989		2149	1196
	Count	%		%	%
1 to 5	698	**35%**		28%	43%
6 to 10	445	**22%**		21%	22%
11 to 20	435	**22%**		22%	18%
21 to 34	209	**11%**		12%	7%
35+	202	**10%**		16%	11%
Average number of contacts (median)		**10**		**11**	**7**

Domestic abuse context at exit
(Information collected at exit, n = 1,989)

2022				
Number of ticks on the Dash			**n=**	**1537**
	Intake		**Exit**	
	Count	**%**	**Count**	**%**
Standard Risk (1 - 5)	342	**22%**	512	**33%**
Medium Risk (6 - 9)	482	**31%**	490	**32%**
High Risk (10+)	507	**33%**	329	**21%**
Cases where Dash score reduced between Intake and Exit	**554**		**36%**	

2021		
Number of ticks on the Dash	**n=**	**1477**
	Intake	**Exit**
	%	**%**
Standard Risk (1 - 5)	21%	21%
Medium Risk (6 - 9)	39%	39%
High Risk (10+)	40%	40%
Cases where Dash score reduced between Intake and Exit	**35%**	

	2022		**2021**	**2020**
Abuse reported at exit	**n=**	**1671**	**1862**	**1041**
	Count	**%**	**%**	**%**
No abuse experienced since intake	665	**40%**	37%	34%
No abuse experienced since last review point	77	**5%**	6%	3%
No abuse experienced since intake or last review	**742**	**44%**	**43%**	**37%**

2022				
Multiple types of abuse	**n=**	**1989**	**1989**	
	Intake		**Exit**	
	Count	**%**	**Count**	**%**
Clients experiencing multiple types of abuse	1112	**56%**	334	**17%**
Clients experiencing multiple types of high severity abuse	144	**7%**	24	**1%**
Clients experiencing at least one type of high severity abuse	343	**17%**	59	**3%**

2021		
Multiple types of abuse	**n=**	**2149**	**2149**
	Intake	**Exit**
	%	**%**
Clients experiencing multiple types of abuse	60%	22%
Clients experiencing multiple types of high severity abuse	10%	3%
Clients experiencing at least one type of high severity abuse	22%	6%

2022								
Change in levels of abuse								
	Physical		**Sexual**		**Harassment and Stalking**		**Jealous and Controlling**	
	Count	**%**	**Count**	**%**	**Count**	**%**	**Count**	**%**
Reduced from Intake to Exit	538	85%	192	85%	585	74%	804	72%
├ Reduced from High to None	121	81%	38	75%	60	53%	86	57%
└ Reduced to None	506	80%	181	80%	489	62%	663	60%
Unchanged from Intake to Exit	81	13%	26	12%	170	22%	272	25%
Increased from Intake to Exit	62	4%	32	2%	107	7%	95	6%

2021				
Change in levels of abuse				
	Physical	**Sexual**	**Harassment and Stalking**	**Jealous and Controlling**
	%	**%**	**%**	**%**
Reduced from Intake to Exit	81%	90%	75%	71%
├ Reduced from High to None	72%	79%	45%	47%
└ Reduced to None	75%	86%	60%	56%
Unchanged from Intake to Exit	15%	9%	21%	24%
Increased from Intake to Exit	5%	2%	8%	8%

Escalation of abuse	n=	**2022** 1989	**2021** 2149	**2020** 1196
	Count	**%**	**%**	**%**
Any escalation in severity of abuse	39	**2%**	3%	2%
Any escalation in frequency of abuse	37	**2%**	3%	2%
Any escalation in severity or frequency of abuse	42	**2%**	3%	3%
At least one form of high severity abuse which is escalating in frequency or severity	13	**1%**	2%	1%

Physical abuse

2022 Level of abuse	n=	**1989** Intake		**1989** Exit	
		Count	**%**	**Count**	**%**
High		174	**9%**	29	1%
Moderate		240	**12%**	47	2%
Standard		353	**18%**	100	5%
None		1144	**58%**	1447	73%
Don't know		78	**4%**	366	18%
Missing		0	0%	0	**0%**

2021 Level of abuse	n=	2149 Intake	2149 Exit
		%	**%**
High		11%	3%
Moderate		16%	4%
Standard		20%	6%
None		48%	72%
Don't know		4%	13%
Missing		1%	1%

Sexual abuse

2022 Level of abuse	n=	**1989** Intake		**1989** Exit	
		Count	**%**	**Count**	**%**
High		58	**3%**	8	0%
Moderate		74	**4%**	22	1%
Standard		134	**7%**	40	2%
None		1598	**80%**	1542	78%
Don't know		125	**6%**	377	19%
Missing		0	0%	0	**0%**

2021 Level of abuse	n=	2149 Intake	2149 Exit
		%	**%**
High		3%	1%
Moderate		4%	1%
Standard		9%	2%
None		77%	80%
Don't know		7%	16%
Missing		1%	1%

Harassment and stalking

2022					
Level of abuse n=		**1989** Intake		**1989** Exit	
		Count	**%**	**Count**	**%**
High		135	**7%**	31	2%
Moderate		309	**16%**	78	4%
Standard		520	**26%**	267	13%
None		928	**47%**	1220	61%
Don't know		97	**5%**	393	20%
Missing		0	0%	0	**0%**

2021			
Level of abuse n=		**2149** Intake	**2149** Exit
		%	**%**
High		9%	3%
Moderate		17%	5%
Standard		22%	15%
None		45%	61%
Don't know		6%	16%
Missing		1%	1%

Jealous and controlling behaviours

2022					
Level of abuse n=		**1989** Intake		**1989** Exit	
		Count	**%**	**Count**	**%**
High		174	**9%**	28	1%
Moderate		432	**22%**	94	5%
Standard		759	**38%**	388	20%
None		535	**27%**	1084	54%
Don't know		89	**4%**	395	20%
Missing		0	0%	0	**0%**

2021			
Level of abuse n=		**2149** Intake	**2149** Exit
		%	**%**
High		12%	4%
Moderate		25%	7%
Standard		32%	20%
None		24%	52%
Don't know		5%	16%
Missing		1%	1%

Change in relationship between client and perpetrator	**2022**		2021	2020
	Count	%	%	%
Current intimate partner to ex-intimate partner	118	**34%**	32%	33%
Ex-intimate partner to current intimate partner	47	**3%**	3%	4%

Percentage is calculated based on number who were reported as either current or ex-intimate partner at Intake respectively

2022				
Living arrangement at exit			n=	1989
	Intake		Exit	
	Count	%	Count	%
Living together	347	**17%**	256	**13%**
Living together intermittently	36	**2%**	24	**1%**
Not living together	1564	**79%**	1498	**75%**
Don't know	42	**2%**	211	**11%**
Missing	0	**0%**	0	**0%**

2021		
Living arrangement at exit	n=	2149
	Intake	Exit
	%	%
Living together	16%	11%
Living together intermittently	2%	1%
Not living together	80%	79%
Don't know	1%	8%
Missing	1%	1%

Is there any ongoing contact with the perpetrator?		**2022**	**2021**	**2020**
	n=	1989	2149	1295
	Count	%	%	%
Yes	780	**39%**	40%	48%
No	803	**40%**	43%	38%
Don't know	406	**20%**	16%	10%
Missing	0	**0%**	1%	3%

If yes, why is there ongoing contact?		**2022**	**2021**	**2020**
	n=	780	857	571
	Count	%	%	%
Children	432	**55%**	62%	64%
Family and social network	74	**9%**	10%	9%
Legal proceedings	64	**8%**	10%	13%
Financial arrangements	29	**4%**	4%	7%
Ongoing abuse	46	**6%**	5%	8%
Ongoing relationship	250	**32%**	30%	27%
Dependent of perpetrator for visa	1	**0%**	0%	1%
Other	59	**8%**	7%	9%
Don't know	7	**1%**	0%	1%
Missing	8	**1%**	0%	1%

Is there ongoing conflict around child contact arrangements?		**2022**	**2021**	**2020**
	n=	432	534	363
	Count	%	%	%
Yes	173	**40%**	40%	46%
No	222	**51%**	50%	44%
Don't know	18	**4%**	4%	7%
Missing	19	**4%**	7%	4%

Does the perpetrator use child contact arrangements to continue abuse?		**2022**	**2021**	**2020**
	n=	432	534	363
	Count	%	%	%
Yes	137	**32%**	34%	40%
No	233	**54%**	52%	45%
Don't know	40	**9%**	7%	10%
Missing	22	**5%**	7%	4%

Client reported outcomes

	2022									
	n=	1172	n=	1163	n=	1157	n=	1158	n=	1158
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Strongly agree	438	37%	394	34%	365	32%	355	31%	326	28%
Agree	588	50%	562	48%	543	47%	549	47%	554	48%
Not certain	134	11%	191	16%	229	20%	238	21%	252	22%
Disagree	11	1%	16	1%	19	2%	15	1%	23	2%
Disagree strongly	1	0%	0	0%	1	0%	1	0%	3	0%
Total Agree	**1026**	**88%**	**956**	**82%**	**908**	**78%**	**904**	**78%**	**880**	**76%**

	2021				
n=	1335	1327	1318	1321	1318
	Feel safer	Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
	%	%	%	%	%
Strongly agree	40%	36%	34%	33%	31%
Agree	46%	48%	48%	47%	46%
Not certain	13%	14%	17%	18%	19%
Disagree	1%	1%	2%	2%	3%
Disagree strongly	0%	0%	0%	0%	0%
Total Agree	**86%**	**84%**	**82%**	**80%**	**78%**

Percentages in the above two tables are calculated based on those service users answering the 'client reported outcome' questions. Missing data is excluded and presented separately below.

	2022									
Client reported outcomes (Missing)									n=	
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Missing	817	41%	826	42%	832	42%	831	42%	831	42%

	2021				
Client reported outcomes (Missing)			n=	2149	
	Feel safer	Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
	%	%	%	%	%
Missing	38%	38%	39%	39%	39%

Which agencies do you feel have made the difference to your safety and wellbeing?	2022		2021	2020
	n=	951	1196	725
	Count	%	%	%
Police	394	41%	41%	35%
Marac	59	6%	8%	8%
Health	47	5%	12%	14%
Hospital - A&E	15	2%	1%	1%
Hospital - Maternity	11	1%	2%	2%
Community health	27	3%	4%	3%
Mental health	110	12%	13%	14%
Housing	81	9%	15%	16%
Drug services	9	1%	2%	1%
Alcohol services	15	2%	2%	1%
Education	30	3%	4%	5%
Children's social services	224	24%	26%	18%
Adult's social services	24	3%	2%	2%
Probation	7	1%	1%	1%
CRC	0	0%	0%	0%
Refuge	21	2%	5%	2%
Outreach	658	69%	79%	77%
Other DVA & SV services	91	10%	7%	9%
Helpline	11	1%	10%	9%
Specialist services	32	3%	5%	6%
Other	73	8%	14%	9%
Missing	1038	52%	44%	39%

Caseworker reported outcomes	2022		2021	2020
Which agencies have worked well to promote safety and wellbeing on this case?	n=	1989	2149	1196
	Count	%	%	%
Police	415	21%	25%	26%
Marac	80	4%	6%	7%
Health	46	2%	5%	8%
Hospital - A&E	13	1%	1%	1%
Hospital - Maternity	7	0%	1%	1%
Community health	23	1%	2%	2%
Mental health	103	5%	7%	10%
Housing	99	5%	10%	12%
Drug services	9	0%	1%	1%
Alcohol services	17	1%	1%	1%
Education	28	1%	3%	3%
Children's social services	242	12%	18%	13%
Adult's social services	25	1%	2%	2%
Probation	10	1%	1%	1%
CRC	0	0%	0%	0%
Refuge	31	2%	3%	2%
Outreach	675	34%	48%	46%
Other DVA & SV services	94	5%	5%	6%
Helpline	7	0%	5%	5%
Specialist services	34	2%	3%	4%
Other	78	4%	8%	6%
Missing	978	49%	37%	31%

Which agencies have presented challenges to promoting safety and wellbeing on this case?		2022		2021	2020
	n=	1989		2149	1196
	Count	%		%	%
Police	98	**5%**		6%	8%
Marac	1	**0%**		0%	1%
Health	12	**1%**		1%	1%
Hospital - A&E	3	**0%**		0%	0%
Hospital - Maternity	1	**0%**		0%	0%
Community health	3	**0%**		0%	0%
Mental health	21	**1%**		1%	1%
Housing	44	**2%**		5%	7%
Drug services	2	**0%**		0%	0%
Alcohol services	4	**0%**		0%	0%
Education	7	**0%**		0%	1%
Children's social services	76	**4%**		4%	5%
Adult's social services	8	**0%**		0%	1%
Probation	3	**0%**		0%	0%
CRC	0	**0%**		0%	0%
Refuge	2	**0%**		1%	0%
Outreach	144	**7%**		4%	3%
Other DVA & SV services	9	**0%**		0%	0%
Helpline	1	**0%**		0%	0%
Specialist services	7	**0%**		0%	0%
Other	58	**3%**		4%	3%
Missing	1633	**82%**		79%	75%

Service Outputs

Support and Interventions
(Information captured at exit, n = 1,989)

2022							
Needs & Support matrix							
	Needs		**Support**		**Impact**			
	Clients identified with needs		**Support provided**		**Improved safety**		**Improved wellbeing**	
Areas of need	**Count**	**%**	**Count**	**%**	**Count**	**%**	**Count**	**%**
Safety			1594	**80%**	1148	**72%**	1116	**70%**
Housing	621	**31%**	336	**54%**	227	**68%**	228	**68%**
Physical health	189	**10%**	42	**22%**	27	**64%**	28	**67%**
Mental health	919	**46%**	473	**51%**	340	**72%**	355	**75%**
Drug misuse	83	**4%**	25	**30%**	14	**56%**	15	**60%**
Alcohol misuse	113	**6%**	30	**27%**	17	**57%**	18	**60%**
Children/parenting	505	**25%**	256	**51%**	168	**66%**	174	**68%**
Finance, benefits and debt	426	**21%**	172	**40%**	107	**62%**	122	**71%**
Employment, education and training	185	**9%**	44	**24%**	23	**52%**	33	**75%**
Social and community support	579	**29%**	230	**40%**	115	**50%**	136	**59%**
Immigration	18	**1%**	9	**50%**	8	**89%**	8	**89%**

2021				
Needs & Support matrix				
	Needs	**Support**	**Impact**	
	Clients identified with needs	**Support provided**	**Improved safety**	**Improved wellbeing**
Areas of need	**%**	**%**	**%**	**%**
Safety		84%	70%	68%
Housing	35%	58%	69%	70%
Physical health	10%	30%	52%	70%
Mental health	48%	57%	61%	71%
Drug misuse	5%	36%	54%	54%
Alcohol misuse	7%	31%	60%	70%
Children/parenting	33%	56%	61%	68%
Finance, benefits and debt	23%	53%	59%	69%
Employment, education and training	12%	26%	53%	85%
Social and community support	36%	41%	57%	71%
Immigration	2%	53%	71%	71%

In the above two matrix grids, 'Support provided' percentages reflect the percentage of those with an identified need at intake who were supported. 'Impact' percentages relate to those supported and figures are caseworker reported.

Safety		2022		2021	2020
Have you supported the client with safety?	n=	1989		2149	1196
	Count	%		%	%
Yes	1594	**80%**		84%	84%
No	214	**11%**		10%	9%
Missing	181	**9%**		6%	7%

		2022		2021	2020
What outcomes were achieved in this support area?	n=	1594		1807	1006
	Count	%		%	%
Anti-social behaviour order issued	0	**0%**		0%	0%
Cocoon watch	8	**1%**		1%	1%
Contact order	15	**1%**		2%	2%
Domestic violence disclosure scheme (DVDS) accessed	0	**0%**		0%	0%
Domestic violence prevention order (DVPO) issued	1	**0%**		0%	0%
Domestic violence protection notice (DVPO) issued	1	**0%**		0%	1%
Established digital/tech safety plan	264	**17%**		19%	17%
Established personal safety plan	1492	**94%**		93%	96%
FGM protection order	0	**0%**		0%	0%
Forced Marriage protection order	0	**0%**		0%	0%
Gazetteer warning in place	7	**0%**		2%	0%
Has personal alarm (e.g. grenade alarm)	68	**4%**		3%	6%
Increased LPT visits	1	**0%**		0%	0%
Non-molestation order	101	**6%**		6%	8%
Occupation order	4	**0%**		0%	1%
Pattern changing course	34	**2%**		3%	5%
Perpetrator accessing direct 1-1 intervention	10	**1%**		1%	1%
Perpetrator accessing group programme	9	**1%**		1%	1%
Referral to Marac	91	**6%**		8%	7%
Referred DV & SV service (external)	15	**1%**		1%	2%
Referred DV & SV service (internal)	72	**5%**		6%	5%
Referred to Outreach	250	**16%**		19%	6%
Relocated to safety	116	**7%**		11%	12%
Restraining order	36	**2%**		3%	2%
Target hardening	93	**6%**		9%	7%
Other	109	**7%**		9%	8%
Missing	43	**3%**		1%	1%

2022				
What impact did this have on client safety and wellbeing?			n=	1594
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	640	**40%**	623	**39%**
Improved slightly	508	**32%**	493	**31%**
Decreased slightly	2	**0%**	1	**0%**
Decreased greatly	1	**0%**	2	**0%**
No change	55	**3%**	84	**5%**
Don't know	75	**5%**	76	**5%**
Total Improved	**1148**	**72%**	**1116**	**70%**
Missing	313	20%	315	20%

2021		
What impact did this have on client safety and wellbeing?	n=	1807
	Safety	Wellbeing
	%	%
Improved greatly	40%	38%
Improved slightly	29%	30%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
No change	4%	5%
Don't know	5%	6%
Total Improved	**70%**	**68%**
Missing	20%	21%

Housing		2022	2021	2020
Have you supported the client with housing?	n=	1989	2149	1196
	Count	%	%	%
Yes	336	**17%**	20%	25%
No	223	**11%**	13%	24%
Missing	1430	**72%**	67%	52%

		2022	2021	2020
What outcomes were achieved in this support area?	n=	336	432	295
	Count	%	%	%
Accepted to housing support service	108	**32%**	29%	29%
Accessed housing funds	18	**5%**	5%	6%
Accessed Refuge	25	**7%**	8%	6%
Accessed sanctuary scheme	13	**4%**	4%	4%
Accessed settled housing	29	**9%**	10%	17%
Relocated out of area	51	**15%**	16%	11%
Accessed statutory housing (LA or HA tenancy)	15	**4%**	9%	8%
Accessed online support services	7	**2%**	1%	1%
Accessed temporary housing	15	**4%**	3%	4%
Not housed	16	**5%**	7%	6%
Registered on housing waiting list / exchange	70	**21%**	24%	14%
Sustained existing accommodation	30	**9%**	13%	6%
Tenancy support provided (reporting repairs, budgeting)	21	**6%**	7%	10%
Other	87	**26%**	23%	31%
Missing	11	**3%**	2%	1%

2022				
What impact did this have on client safety and wellbeing?			n=	336
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	140	**42%**	141	**42%**
Improved slightly	87	**26%**	87	**26%**
No change	40	**12%**	37	**11%**
Decreased slightly	0	**0%**	0	**0%**
Decreased greatly	0	**0%**	0	**0%**
Don't know	12	**4%**	12	**4%**
Total Improved	**227**	**68%**	**228**	**68%**
Missing	57	17%	59	18%

2021		
What impact did this have on client safety and wellbeing?	n=	432
	Safety	Wellbeing
	%	%
Improved greatly	40%	41%
Improved slightly	29%	29%
No change	12%	10%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	3%	3%
Total Improved	**69%**	**70%**
Missing	16%	16%

Physical health		2022	2021	2020
Have you supported the client with physical health?	n=	1989	2149	1196
	Count	%	%	%
Yes	42	**2%**	3%	4%
No	122	**6%**	6%	27%
Missing	1825	92%	91%	70%

		2022	2021	2020
What outcomes were achieved in this support area?	n=	42	63	44
	Count	%	%	%
Accessed disability services	1	**2%**	11%	16%
Accessed counselling for physical health	5	**12%**	11%	5%
Accessed medication for physical health	9	**21%**	32%	20%
Accessed physical support services	3	**7%**	19%	25%
Accessing self help	9	**21%**	17%	32%
Admitted into rehabilitative facilities	0	**0%**	0%	0%
Discharged from physical health services	0	**0%**	0%	0%
Physical condition identified and receiving treatment	6	**14%**	19%	18%
Physical condition rehabilitated	0	**0%**	2%	5%
Accessed online support services	1	**2%**	2%	0%
Accessed GP services	24	**57%**	57%	43%
Referral adult social services	3	**7%**	17%	18%
Referral rehabilitative facility	0	**0%**	0%	0%
Referral other health services	2	**5%**	10%	14%
Smoking cessation support	0	**0%**	2%	5%
Increased exercise	1	**2%**	5%	14%
Other	6	**14%**	24%	0%
Missing	3	7%	3%	0%

2022				
What impact did this have on client safety and wellbeing?			n=	42
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	11	**26%**	10	**24%**
Improved slightly	16	**38%**	18	**43%**
No change	5	**12%**	4	**10%**
Decreased slightly	0	**0%**	0	**0%**
Decreased greatly	0	**0%**	0	**0%**
Don't know	1	**2%**	1	**2%**
Total Improved	**27**	**64%**	**28**	**67%**
Missing	9	21%	9	21%

2021		
What impact did this have on client safety and wellbeing?	n=	63
	Safety	Wellbeing
	%	%
Improved greatly	17%	30%
Improved slightly	35%	40%
No change	27%	10%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	3%	3%
Total Improved	**52%**	**70%**
Missing	17%	17%

Mental health					
			2022	**2021**	**2020**
Have you supported the client with mental health?		**n=**	**1989**	**2149**	**1196**
	Count		**%**	**%**	**%**
Yes	473		**24%**	28%	30%
No	342		**17%**	17%	27%
Missing	1174		**59%**	56%	43%

			2022	**2021**	**2020**
What outcomes were achieved in this support area?		**n=**	**473**	**591**	**357**
	Count		**%**	**%**	**%**
Accessing medication for mental health condition	91		**19%**	28%	22%
Accessing mental health services	173		**37%**	30%	35%
Disengaged from mental health services	2		**0%**	1%	2%
Discharged from mental health services	3		**1%**	1%	1%
In care of mental health services	11		**2%**	6%	10%
Accessing counselling	98		**21%**	22%	25%
Accessed online support services	35		**7%**	7%	7%
Accessing self help	82		**17%**	16%	24%
Referral counselling services	123		**26%**	22%	17%
Referral mental health	26		**5%**	11%	7%
Referral other specialist health provider	7		**1%**	2%	3%
Other	81		**17%**	21%	13%
Missing	11		**2%**	1%	2%

2022				
What impact did this have on client safety and wellbeing?			**n=**	**473**
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	170	**36%**	179	**38%**
Improved slightly	170	**36%**	176	**37%**
No change	31	**7%**	17	**4%**
Decreased slightly	2	**0%**	1	**0%**
Decreased greatly	0	**0%**	0	**0%**
Don't know	18	**4%**	17	**4%**
Total Improved	**340**	**72%**	**355**	**75%**
Missing	82	17%	83	18%

2021		
What impact did this have on client safety and wellbeing?	**n=**	**591**
	Safety	**Wellbeing**
	%	**%**
Improved greatly	24%	32%
Improved slightly	37%	38%
No change	15%	5%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	7%	7%
Total Improved	**61%**	**71%**
Missing	17%	17%

Drug misuse		**2022**		**2021**	**2020**
Have you supported the client with drug misuse?	**n=**	**1989**		**2149**	**1196**
	Count	%		%	%
Yes	25	**1%**		2%	2%
No	44	**2%**		3%	22%
Missing	1920	**97%**		95%	76%

		2022		**2021**	**2020**
What outcomes were achieved in this support area?	**n=**	**25**		**39**	**20**
	Count	%		%	%
Accessing drug support services	15	**60%**		69%	70%
Accessing medication for drug reduction	0	**0%**		8%	15%
Accessing drug misuse support group	4	**16%**		13%	5%
Accessing counselling	1	**4%**		5%	5%
Accessing peer support group	3	**12%**		3%	0%
Accessing self help	6	**24%**		5%	10%
Recovery programme in place	2	**8%**		10%	5%
Accessed online support services	1	**4%**		3%	0%
Admitted to rehabilitative facility	0	**0%**		0%	5%
No change in drug misuse issue	2	**8%**		8%	5%
Disengaged from drug misuse services	1	**4%**		3%	0%
Proven abstinence drugs	0	**0%**		8%	15%
Reduced frequency drugs	4	**16%**		10%	5%
Referral to drug services	2	**8%**		18%	5%
Other	2	**8%**		8%	5%
Missing	0	**0%**		3%	0%

2022				
What impact did this have on client safety and wellbeing?			**n=**	**25**
	Safety		**Wellbeing**	
	Count	%	Count	%
Improved greatly	7	**28%**	8	**32%**
Improved slightly	7	**28%**	7	**28%**
No change	2	**8%**	2	**8%**
Decreased slightly	1	**4%**	0	**0%**
Decreased greatly	0	**0%**	0	**0%**
Don't know	1	**4%**	1	**4%**
Total Improved	**14**	**56%**	**15**	**60%**
Missing	7	28%	7	28%

2021		
What impact did this have on client safety and wellbeing?	**n=**	**39**
	Safety	Wellbeing
	%	%
Improved greatly	31%	36%
Improved slightly	23%	18%
No change	18%	15%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	5%	3%
Total Improved	**54%**	**54%**
Missing	23%	28%

Alcohol misuse				
Have you supported the client with alcohol misuse?	**n=**	**1989**	**2149**	**1196**
	Count	**%**	**%**	**%**
Yes	30	**2%**	2%	3%
No	65	**3%**	4%	23%
Missing	1894	**95%**	94%	74%

		2022	**2021**	**2020**
What outcomes were achieved in this support area?	**n=**	**30**	**43**	**35**
	Count	**%**	**%**	**%**
Accessing alcohol support services	20	**67%**	72%	63%
Accessing medication for alcohol reduction	1	**3%**	0%	0%
Accessing alcohol misuse support group	2	**7%**	12%	14%
Accessing counselling	0	**0%**	5%	11%
Admitted to rehabilitative facility	0	**0%**	0%	3%
Accessed online support services	0	**0%**	2%	3%
No change to alcohol misuse issue	2	**7%**	7%	9%
Disengaged from alcohol misuse services	3	**10%**	2%	0%
Proven abstinence alcohol	1	**3%**	9%	3%
Reduced frequency alcohol	4	**13%**	21%	29%
Other	3	**10%**	16%	3%
Missing	0	**0%**	2%	0%

2022				
What impact did this have on client safety and wellbeing?			**n=**	**30**
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	8	**27%**	9	**30%**
Improved slightly	9	**30%**	9	**30%**
No change	3	**10%**	2	**7%**
Decreased slightly	0	**0%**	0	**0%**
Decreased greatly	0	**0%**	0	**0%**
Don't know	3	**10%**	3	**10%**
Total Improved	**17**	**57%**	**18**	**60%**
Missing	7	**23%**	7	**23%**

2021		
What impact did this have on client safety and wellbeing?	**n=**	**43**
	Safety	**Wellbeing**
	%	**%**
Improved greatly	23%	40%
Improved slightly	37%	30%
No change	26%	16%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	0%	0%
Total Improved	**60%**	**70%**
Missing	14%	14%

Children and parenting			**2022**	**2021**	**2020**
Have you supported the client with parenting?		n=	1989	2149	1196
	Count		%	%	%
Yes	256		**13%**	18%	17%
No	184		**9%**	12%	24%
Missing	1549		**78%**	70%	58%

			2022	**2021**	**2020**
What outcomes were achieved in this support area?		n=	256	394	209
	Count		%	%	%
Accessing children's support services	129		**50%**	42%	48%
Accessed parenting course	19		**7%**	8%	16%
Child(ren) accessing support services	38		**15%**	22%	32%
Child(ren) living with other family member	9		**4%**	3%	1%
Child(ren) living with perpetrator	6		**2%**	2%	1%
Child(ren) removed from client's care	3		**1%**	3%	2%
Disengaged from support in this area	7		**3%**	3%	1%
Accessing voluntary parenting support	4		**2%**	2%	2%
Accessing peer support group	3		**1%**	4%	3%
Accessed online support services	2		**1%**	2%	1%
Improved access to childcare	5		**2%**	3%	1%
Improved family mediation skills	12		**5%**	2%	1%
Improved parenting skills	27		**11%**	15%	15%
Accessed Freedom programme	80		**31%**	27%	17%
Accessed legal support for CYP arrangements	21		**8%**	7%	3%
Secured child contact arrangements	13		**5%**	4%	4%
Statutory CYPS involvement	8		**3%**	4%	11%
Referral to child social services	24		**9%**	9%	10%
Referral to adult social services	1		**0%**	0%	1%
Other	27		**11%**	15%	15%
Missing	10		**4%**	4%	2%

	2022			
Indicate ongoing CYPS involvement with the family	n=	1320	n=	256
	Intake		Exit	
	Count	%	Count	%
None	586	**44%**	73	**29%**
Concern raised - NFA	72	**5%**	10	**4%**
Concern raised - contacts/follow up	63	**5%**	3	**1%**
Early help	136	**10%**	24	**9%**
Priority families	1	**0%**	0	**0%**
Targeted families	2	**0%**	0	**0%**
Initial assessment	37	**3%**	4	**2%**
S17 - Child in need	103	**8%**	42	**16%**
S47 - Child protection	123	**9%**	35	**14%**
S31 - Care or supervision order	49	**4%**	12	**5%**
Child protection plan	82	**6%**	16	**6%**
Common assessment framework (Caf/Taf)	13	**1%**	1	**0%**
Other	34	**3%**	10	**4%**
Don't know	60	**5%**	9	**4%**

	2021		
Indicate ongoing CYPS involvement with the family	n=	1559	394
		Intake	Exit
		%	%
None		42%	28%
Concern raised - NFA		5%	3%
Concern raised - contacts/follow up		4%	2%
Early help		10%	13%
Priority families		0%	0%
Targeted families		0%	0%
Initial assessment		3%	1%
S17 - Child in need		9%	8%
S47 - Child protection		13%	13%
S31 - Care or supervision order		5%	8%
Child protection plan		4%	6%
Common assessment framework (Caf/Taf)		0%	1%
Other		3%	3%
Don't know		3%	3%

2022				
What impact did this have on client safety and wellbeing?			n=	256
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	80	31%	94	37%
Improved slightly	88	34%	80	31%
No change	34	13%	18	7%
Decreased slightly	0	0%	5	2%
Decreased greatly	0	0%	2	1%
Don't know	8	3%	8	3%
Total Improved	**168**	**66%**	**174**	**68%**
Missing	46	18%	49	19%

2021		
What impact did this have on client safety and wellbeing?	n=	394
	Safety	**Wellbeing**
	%	**%**
Improved greatly	32%	38%
Improved slightly	30%	29%
No change	16%	8%
Decreased slightly	0%	1%
Decreased greatly	0%	0%
Don't know	3%	3%
Total Improved	**61%**	**68%**
Missing	20%	20%

Finance, benefits and debt		2022		2021	2020
Have you supported the client with finance, benefits and debt?		n=	1989	2149	1196
	Count		%	%	%
Yes	172		**9%**	12%	18%
No	214		**11%**	9%	24%
Missing	1603		**81%**	79%	58%

		2022		2021	2020
What outcomes were achieved in this support area?		n=	172	262	212
	Count		%	%	%
Accessing full benefit entitlement	56		**33%**	44%	42%
Accessing partial benefit entitlement	4		**2%**	4%	0%
Accessing financial support services	40		**23%**	18%	22%
Disengaged from support in this area	5		**3%**	3%	4%
Financial stability obtained and maintained	17		**10%**	10%	10%
Accessed online support services	10		**6%**	2%	3%
Established financial independence from perpetrator	16		**9%**	8%	12%
Continued financial abuse	3		**2%**	2%	1%
Accessed legal aid	38		**22%**	11%	10%
Referral financial support services	38		**22%**	31%	26%
Other	37		**22%**	28%	24%
Missing	2		**1%**	1%	0%

2022				
What impact did this have on client safety and wellbeing?			n=	172
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	48	**28%**	56	**33%**
Improved slightly	59	**34%**	66	**38%**
No change	33	**19%**	16	**9%**
Decreased slightly	0	**0%**	0	**0%**
Decreased greatly	0	**0%**	0	**0%**
Don't know	2	**1%**	2	**1%**
Total Improved	**107**	**62%**	**122**	**71%**
Missing	30	**17%**	32	**19%**

2021		
What impact did this have on client safety and wellbeing?	n=	262
	Safety	Wellbeing
	%	%
Improved greatly	30%	38%
Improved slightly	29%	32%
No change	16%	7%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	6%	6%
Total Improved	**59%**	**69%**
Missing	18%	17%

Employment, education and training		2022	2021	2020
Have you supported the client with employment, education and training?	n=	1989	2149	1196
	Count	%	%	%
Yes	44	**2%**	3%	5%
No	114	**6%**	8%	25%
Missing	1831	**92%**	89%	69%

		2022	2021	2020
What outcomes were achieved in this support area?	n=	44	66	61
	Count	%	%	%
Accessing training	8	**18%**	21%	18%
Accessing education	5	**11%**	24%	23%
Attended workshops	3	**7%**	12%	13%
Accessing online support services	8	**18%**	8%	7%
Disengaged from support in this area	1	**2%**	0%	5%
Engaged in volunteering	1	**2%**	6%	3%
Found full-time employment	3	**7%**	9%	15%
Found part-time employment	6	**14%**	20%	11%
Found flexible employment	0	**0%**	3%	2%
Other	16	**36%**	39%	36%
Missing	0	**0%**	2%	2%

2022				
What impact did this have on client safety and wellbeing?			n=	44
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	9	**20%**	11	**25%**
Improved slightly	14	**32%**	22	**50%**
No change	12	**27%**	3	**7%**
Decreased slightly	0	**0%**	0	**0%**
Decreased greatly	0	**0%**	0	**0%**
Don't know	2	**5%**	1	**2%**
Total Improved	**23**	**52%**	**33**	**75%**
Missing	7	16%	7	16%

2021		
What impact did this have on client safety and wellbeing?	n=	66
	Safety	Wellbeing
	%	%
Improved greatly	26%	41%
Improved slightly	27%	44%
No change	30%	2%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	2%	2%
Total Improved	**53%**	**85%**
Missing	15%	12%

Social and community support		2022		2021	2020
Have you supported the client with social and community support?	n=	1989		2149	1196
	Count	%		%	%
Yes	230	**12%**		15%	18%
No	259	**13%**		17%	29%
Missing	1500	**75%**		68%	53%

		2022		2021	2020
What outcomes were achieved in this support area?	n=	230		316	213
	Count	%		%	%
Disengaged from support in this area	35	**15%**		11%	12%
Engaged with cultural/leisure activities	16	**7%**		12%	19%
Engaged with local community group	21	**9%**		26%	32%
Engaged with faith group	3	**1%**		3%	8%
Engaged with drop-in sessions	17	**7%**		14%	21%
Engaged with peer support group	77	**33%**		28%	21%
Engaged with self help media	27	**12%**		13%	5%
Engaged with digital communities	15	**7%**		5%	1%
Client referral to CYPS	27	**12%**		7%	5%
Other	62	**27%**		34%	31%
Missing	15	**7%**		3%	2%

2022				
What impact did this have on client safety and wellbeing?			n=	230
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	42	18%	47	20%
Improved slightly	73	32%	89	39%
No change	23	10%	19	8%
Decreased slightly	1	0%	0	0%
Decreased greatly	2	1%	0	0%
Don't know	11	5%	12	5%
Total Improved	**115**	**50%**	**136**	**59%**
Missing	78	34%	63	27%

2021		
What impact did this have on client safety and wellbeing?	n=	316
	Safety	Wellbeing
	%	%
Improved greatly	23%	36%
Improved slightly	34%	35%
No change	10%	8%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	6%	7%
Total Improved	**57%**	**71%**
Missing	27%	14%

Immigration		2022		2021	2020
Have you supported the client with immigration?	n=	1989		2149	1196
	Count	%		%	%
Yes	9	0%		1%	2%
No	7	0%		1%	21%
Missing	1973	99%		98%	77%

		2022		2021	2020
What outcomes were achieved in this support area?	n=	9		28	26
	Count	%		%	%
Accessing public funds	3	33%		36%	50%
Awaiting ILR application	0	0%		43%	27%
Disengaged from support in this area	0	0%		0%	0%
Engaged with specialist services	2	22%		11%	19%
Granted ILR	4	44%		11%	27%
Accessed online support services	0	0%		0%	4%
Access to ID documents	0	0%		4%	8%
Referral to specialist service	3	33%		18%	12%
Applied to Destitute Domestic Violence Concession	0	0%		14%	8%
Other	2	22%		18%	38%
Missing	1	11%		0%	0%

2022				
What impact did this have on client safety and wellbeing?			n=	9
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	6	67%	6	67%
Improved slightly	2	22%	2	22%
No change	0	0%	0	0%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	1	11%	1	11%
Total Improved	**8**	**89%**	**8**	**89%**
Missing	0	0%	0	0%

2021		
What impact did this have on client safety and wellbeing?	n=	28
	Safety	Wellbeing
	%	%
Improved greatly	46%	46%
Improved slightly	25%	25%
No change	14%	14%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	11%	11%
Total Improved	**71%**	**71%**
Missing	4%	4%

Step down and recovery		2022		2021	2020
Have you supported the client with step down and recovery?	n=	1989		2149	1196
	Count	**%**		**%**	**%**
Yes	526	**26%**		36%	28%
No	1213	**61%**		52%	59%
Missing	250	**13%**		12%	13%

		2022		2021	2020
What outcomes were achieved in this support area?	n=	526		771	339
	Count	**%**		**%**	**%**
Accessed groupwork	265	**50%**		56%	68%
Accessed 121 peer mentoring	66	**13%**		14%	7%
Accessed online counselling	31	**6%**		5%	8%
Accessed online information	75	**14%**		14%	10%
Accessed therapeutic intervention	68	**13%**		11%	12%
Support with or to friends / family	194	**37%**		36%	30%
Missing	27	**5%**		4%	5%

2022				
What impact did this have on client safety and wellbeing?			n=	526
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	214	**41%**	230	**44%**
Improved slightly	146	**28%**	142	**27%**
No change	21	**4%**	9	**2%**
Decreased slightly	1	**0%**	1	**0%**
Decreased greatly	0	**0%**	0	**0%**
Don't know	39	**7%**	38	**7%**
Total Improved	**360**	**68%**	**372**	**71%**
Missing	105	20%	106	20%

2021		
What impact did this have on client safety and wellbeing?	n=	771
	Safety	**Wellbeing**
	%	**%**
Improved greatly	35%	40%
Improved slightly	28%	26%
No change	6%	3%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	10%	10%
Total Improved	**63%**	**66%**
Missing	22%	22%

Criminal and civil justice outcomes

Criminal justice system outcomes
(Information captured at exit, n = 1,989)

Clients supported with criminal justice		2022		2021	2020
	n=	1989		2149	1196
	Count		%	%	%
Yes	79		4%	2%	3%
No	1910		96%	98%	97%

When was the report made to the police?		2022		2021	2020
	Number of police reports =	67		40	37
	Count		%	%	%
Before engagement with service	45		67%	38%	32%
After engagement with service	7		10%	35%	41%
Both before and after engagement with service	3		4%	0%	0%
Missing	12		18%	28%	27%

	2022	2021	2020
Average number of reports made to police per case	0.8	0.9	0.9
Average number of incidents per report	1.1	1.4	1.1
Proportion of incidents resulting in conviction (either found/pled)	24%	22%	33%

Incidents		2022		2021	2020
	Number of police reports =	67		40	37
	Count		%	%	%
Assault - Beating/battery (Section 39)	5		7%	13%	8%
Assault - Actual Bodily Harm (Section 47)	2		3%	8%	16%
Assault - Grievous Bodily Harm with intent (Section 18)	0		0%	5%	5%
Assault – Grievous Bodily Harm - without intent (Section 20)	0		0%	3%	0%
Harassment (Section 2)	2		3%	18%	11%
Harassment (Section 4)	0		0%	3%	3%
Criminal Damage	4		6%	25%	0%
Threats to Kill	2		3%	8%	8%
Coercive Control	1		1%	5%	5%
Malicious Communication	2		3%	3%	0%
Breach of Restraining Order	3		4%	8%	14%
Breach of Non-Molestation	1		1%	0%	14%
Rape (Section 1)	1		1%	10%	14%
Sexual Assault (Section 3)	1		1%	5%	3%
Kidnapping or False Imprisonment	0		0%	0%	0%
Perverting the course of justice (Common Law)	0		0%	0%	0%
Witness Intimidation (Section 51)	0		0%	0%	0%
Crimes against property	0		0%	0%	0%
Perjury	0		0%	0%	0%
Fraud	0		0%	0%	0%
Breach of bail	0		0%	0%	0%
Common assault	1		1%	18%	3%
Revenge Porn	0		0%	0%	0%
Arson	0		0%	0%	0%
Stalking	1		1%	5%	0%
Other	3		4%	3%	5%
Don't know	0		0%	0%	0%

Consequences	Number of incidents =	2022 72		2021 54	2020 40
		Count	%	%	%
Police report - NFA (no futher action)		34	47%	35%	43%
Arrested - on bail		2	3%	2%	3%
Arrested - in custody		0	0%	4%	0%
Charged		6	8%	19%	0%
Charge dropped		3	4%	0%	8%
Pled guilty		11	15%	13%	20%
Pled guilty (lesser charge)		3	4%	4%	8%
Pled innocent-found guilty		2	3%	6%	5%
Pled innocent-found guilty (lesser charge)		1	1%	0%	0%
Not proven		0	0%	0%	0%
Acquitted		0	0%	4%	3%
Missing		10	14%	15%	13%

Reason for NFA (no further action)	Number of NFA =	2022 34		2021 19	2020 17
		Count	%	%	%
Victim withdrew		20	59%	47%	18%
Police withdrawal of case		14	41%	32%	53%
CPS withdrawal of case		0	0%	11%	12%
Other		0	0%	5%	6%
Don't know		0	0%	0%	6%
Missing		0	0%	5%	6%

Were special measures granted in this case?	Number of police reports =	2022 67		2021 40	2020 37
		Count	%	%	%
Granted		6	9%	13%	22%
Denied		0	0%	0%	3%
Not yet confirmed		2	3%	8%	0%
Not requested		15	22%	20%	24%
Don't know		0	0%	3%	3%
Missing		44	66%	58%	49%

Perpetrator penalties	Number of police reports =	2022 67		2021 40	2020 37
		Count	%	%	%
Community order - DV-related specified activity order		1	1%	3%	0%
Community order - other requirements		2	3%	0%	3%
Suspended sentence - with DV-related specified order		0	0%	0%	8%
Suspended sentence - with other requirements		0	0%	3%	8%
Custodial sentence - up to 12 months		1	1%	5%	0%
Custodial sentence - 12 months or more		4	6%	3%	5%
Restraining order - up to 12 months		3	4%	3%	5%
Restraining order - up to 24 months		0	0%	5%	8%
Restraining order - 5 years		1	1%	3%	0%
Restraining order - indefinite		0	0%	0%	8%
Bindover		5	7%	0%	0%
Fine		3	4%	0%	3%
Caution		2	3%	3%	3%
Compensation		3	4%	3%	3%
Conditional discharge		1	1%	0%	0%
Other		1	1%	5%	5%

Percentages above are calculated from total number of reports and include incidents where the perpetrator wasn't penalised

What support did you provide the client in this area?	Number of police reports =	2022 67		2021 40	2020 37
		Count	%	%	%
Helped client report incident to police		5	7%	20%	38%
Explained criminal justice process		28	42%	53%	46%
Supported client through criminal justice processes		12	18%	20%	32%
Supported client to access legal support		0	0%	10%	5%
Attended court with client		1	1%	8%	11%
Attended court without client		2	3%	20%	0%
Provided updates about court outcomes		14	21%	23%	14%
Advocated for client during proceedings		3	4%	25%	22%
Supported client with their own charge/conviction		0	0%	5%	3%
Helped client to access compensation		1	1%	5%	3%
Supported client to make an anonymous report		0	0%	5%	0%
Other		2	3%	10%	14%
Missing		35	52%	33%	38%

Civil justice system outcomes
(Information captured at exit, n = 1,989)

Clients supported with civil justice	n=	2022		2021	2020
		1989		2149	1196
		Count	%	%	%
Yes		72	4%	3%	4%
No		1917	96%	97%	96%

Did the client qualify for legal aid?	n=	2022		2021	2020
		72		59	42
		Count	%	%	%
Yes		45	63%	51%	48%
No		19	26%	19%	12%
Don't know		3	4%	22%	7%
Missing		5	7%	8%	33%

2022

Civil orders applied for							n=	72
	Applied for		Granted		Not granted		Breached	
	Count	%	Count	%	Count	%	Count	%
Non-molestation order	6	8%	16	22%	2	3%	1	1%
Occupation order with power of arrest	0	0%	0	0%	0	0%	0	0%
Order under Protection from Harassment Act	0	0%	1	1%	0	0%	0	0%
Injunction under Forced Marriage Act with power of arrest	0	0%	0	0%	0	0%	0	0%
Child arrangements order	14	19%	8	11%	0	0%	1	1%
Prohibited steps order	1	1%	3	4%	0	0%	0	0%
Specific issue order	2	3%	0	0%	0	0%	0	0%
Other orders under the Children's Act	1	1%	0	0%	0	0%	0	0%

2021

Civil orders applied for	n=	59		
	Applied for	Granted	Not granted	Breached
	%	%	%	%
Non-molestation order	7%	19%	0%	2%
Occupation order with power of arrest	2%	2%	2%	0%
Order under Protection from Harassment Act	0%	0%	0%	0%
Injunction under Forced Marriage Act with power of arrest	0%	0%	0%	0%
Child arrangements order	22%	12%	0%	0%
Prohibited steps order	2%	2%	0%	0%
Specific issue order	0%	0%	0%	0%
Other orders under the Children's Act	0%	0%	2%	0%

Applied for' indicates that the outcomes was not known by the time the case was closed. 'Breached' indicates orders that were granted and then subsequently breached.

What support did you provide the client in this area?	n=	2022		2021	2020
		72		59	42
		Count	%	%	%
Supported client to apply for legal aid		32	44%	44%	29%
Arranged a pre-court visit		4	6%	3%	7%
Referred client for legal advice		36	50%	68%	40%
Supported client with self application of orders		2	3%	8%	17%
Supported client to complete documents		7	10%	12%	19%
Attended court with client		11	15%	24%	50%
Provided updates about civil justice outcomes		5	7%	7%	14%
Advocated for client during proceedings		5	7%	12%	14%
Provided legal support at court		1	1%	0%	7%
Presented evidence at court		1	1%	0%	0%
Helped client report a breach		5	7%	10%	10%
Support with defence against cross applications		0	0%	3%	0%
Supported client with distribution of orders		1	1%	0%	7%
Other		15	21%	15%	24%
Missing		9	13%	2%	2%