

What are the barriers you have experienced when hearing from people with lived experiences?

getting people to participate

Getting varied voices

Participation

Knowing where to sign post

'Recruiting' people with lived experience. Offered remuneration and had expressions of interest but never came to fruition

Knowing what language to use

centering their voice

Diverse perspective

What are the barriers you have experienced when hearing from people with lived experiences?

Trust, fear, previously let
dien

Providing specialist
support

mixed perceptions

Using the correct
language e.g. not using
the word victim etc

raising the topic at the
right time

Being able to build a
rapport and gain trust

lack of trust

Time

What are the barriers you have experienced when hearing from people with lived experiences?

Mixture of people with lived experience in the same room.
E.g. someone who has experienced sexual abuse in the same room sharing as someone who has experienced bike theft etc

Ensuring that all intersecting barriers are taken into consideration and supported

Concerns around services re- traumatising people because they dont know what language to use

Lack of available mental health support resources

Providing the best trauma informed response

shifting power to survivors

Interview processes

we now offer monthly informal drop ins for our lived experience group members.

What are the barriers you have experienced when hearing from people with lived experiences?

Sharing snips of survivor quotes alongside other quotes and getting tenants to chose which quote is a survivor quote

What creative ways could you incorporate survivor voice in your practice?

Commissioning of services

Ensuring collaborative practice. In my role ensuring they're involved at every stage such as with safety and support planning. And ensuring this is tailored to their needs.

Interview processes for staff

co-producing policies / procedures

Using trauma informed practices to support their recovery

Videos within training courses

Guidance on completing case studies for staff

'Mystery shopper' for commissioned services

What creative ways could you incorporate survivor voice in your practice?

shifting power by
ringfencing roles for
service users

1. Survivor Advisory Boards –
Establish a board where
survivors provide ongoing
feedback and shape programs.
2. Peer Mentorship Programs –
Pair survivors with others in
similar situations to foster

Starts of new projects
and programmes

Survivor-Led Trainings –
Survivors can lead
workshops for staff, law
enforcement, or the
community.

We attend the first and last
session of provider group
programmes. session 1 as an
intro to the involvement
opportunities, the last as more
in depth discussion

Frequent reflection on
practice(s)

Co-producing literature and
resources for services
provided e.g. victim services
within the area

Utilise the expertise of our
Rights & Participation
service - particularly around
the voice of the child

What creative ways could you incorporate survivor voice in your practice?

Guest speakers at events

Public Speaking Opportunities – Offer media training and platforms for survivors to advocate publicly where it is safe to do so

Involving victims in process changes / policy & procedure reviews if allows

Lived experience group produced a survey for housing colleagues

Using survivor voices to tailor our conversations / support plans

Sharing quotes from survivors alongside with other quotes and getting tenants to pick which ones are from survivors.

Visual, art projects

Awareness raising of the benefits and resource needed to embed lived experience in their service. Webinars like this!

What do you think your local area needs to elevate survivor voice?

Vocal backing from local authority and commissioners

Educating

Awareness raising to organisations on the benefits of embedding lived experience and resource needed to make it a success - webinars like this!

Commitment from providers