
Insights outreach dataset 2024-25

Adult outreach services



**Ending
domestic
abuse**

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About this dataset

This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 2,850 unique individual cases at intake and 2,344 matched cases at exit, drawn from ten Outreach services which used the SafeLives Insights outcome measurement service between April 2024 and March 2025.

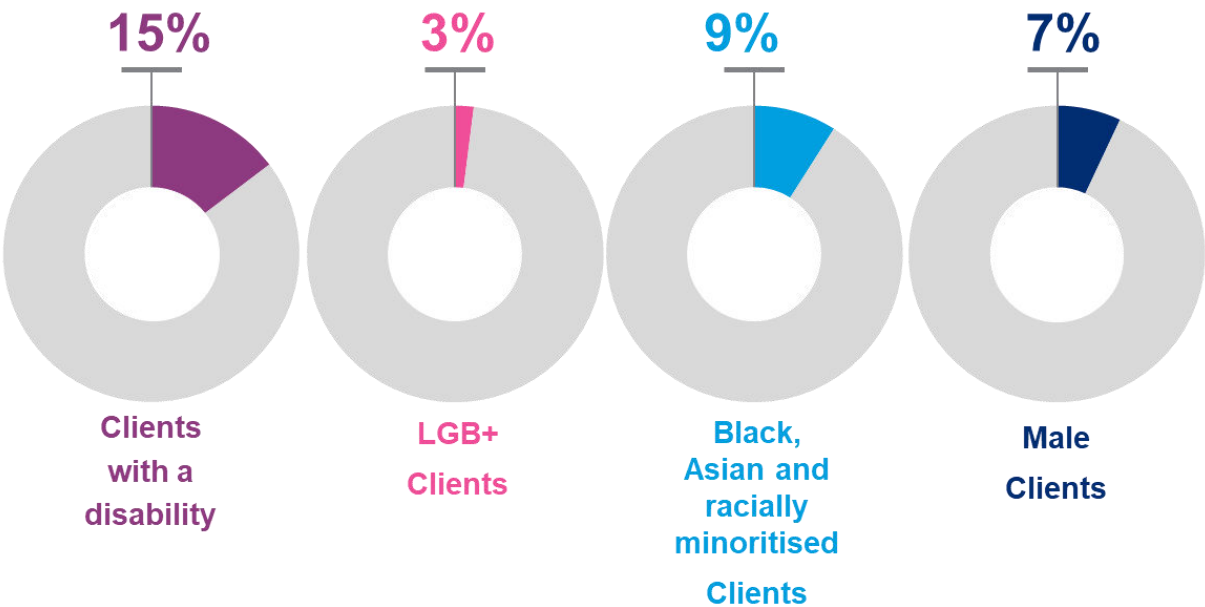
SafeLives runs the largest database of domestic abuse cases in the UK. Our Insights database has records of more than 88,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 8,000 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

At a glance



Proportion of clients from diverse client groups





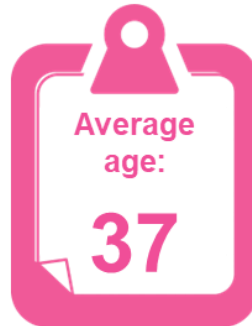
Ending
domestic
abuse

Domestic Abuse Service

If an Outreach service were to support 100 people across the year...

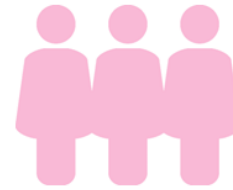


Who are they?



44 will be unemployed

15 will have a disability



Who else is involved?

87 have a male perpetrator

For 78 the perpetrator will be an ex-intimate partner

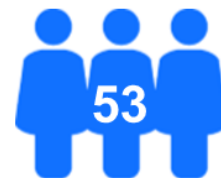


will have had
involvement with
Children and
Young Persons
Services

What have they experienced?



Average length
of abuse:



will be experiencing
multiple types of abuse



36 have experienced physical abuse
15 have experienced sexual abuse
45 have experienced harassment and / or stalking
67 have experienced jealous and controlling behaviours





Ending
domestic
abuse

Domestic Abuse Service

If an Outreach service were to support 100 people across the year...



What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need



They will receive 9 direct contacts
over a 19-week period



1 will be supported with criminal justice
5 will be supported with civil justice



will be supported
with safety



3 will be supported with drug misuse
2 will be supported with alcohol misuse



15 will be supported with
children and parenting



will be supported
with housing



will be supported with
their mental health

14 will be supported with
social and community
support

9 will be supported with
finance, benefits and debt

What did they say as they left the service?

Numbers below based on those clients who answered each question



75 have an improved quality of life

73 will feel optimistic about the future



feel safer



have an improved
sense of wellbeing

*"Being able to talk to
someone and explore
services available. "*

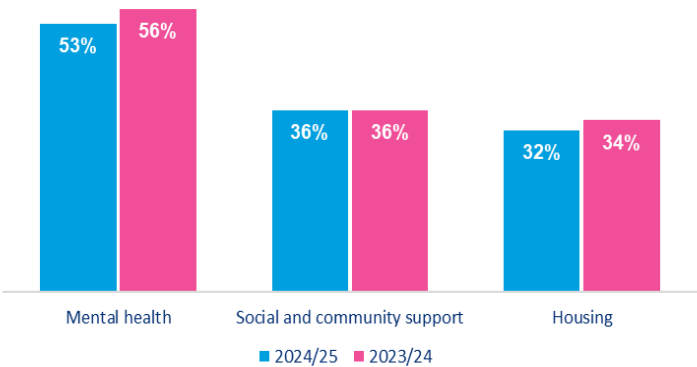
- a survivor



70 feel more confident

Key findings

Most common needs identified at intake



Clients were **supported** for an average of

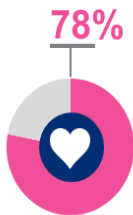


With an average of **9 contacts**

The majority of clients saw a reduction for **each of the abuse types** after support from an Outreach caseworker:



The majority of clients* at exit said they **felt safer**



The majority of clients* at exit said their **wellbeing had improved**

*Of those adult clients who completed the question



of these clients



36% accessing mental health services



27% referred to counselling services



23% accessed counselling

following support:



Service inputs

Cases used in the analysis	
Intake forms	2850

Caseworkers submitted 2,850 intake forms for clients engaged with Idva services for the period April 2024 to March 2025.

These forms are used to record further or previously undisclosed abuse.

For the period April 2023 to March 2024 there were 3,165 intake forms submitted, and for the period April 2022 to March 2023 there were 3,104 intake forms submitted

Review forms	127
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Caseworkers submitted 127 review forms for clients engaged with Idva services for the period April 2024 to March 2025.

These forms are used to record further or previously undisclosed abuse.

For the period April 2023 to March 2024 there were 165 review forms submitted and for the period April 2022 to March 2023 there were 210 review forms submitted

Exit forms	2344
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Caseworkers submitted 2,344 exit forms for clients leaving Idva services for the period April 2024 to March 2025.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2024 to March 2025.

For the period April 2023 to March 2024 there were 1,960 exit forms submitted and for the period April 2022 to March 2023 there were 1,711 exit forms submitted

Criminal and civil justice forms	142
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Caseworkers supporting clients with criminal and civil justice (CCJ) supported 36 clients with criminal justice and 108 with civil justice.

These forms provide information on the outcomes of any criminal and civil justice interventions at exit, as well as support provided by caseworkers during the criminal and civil justice process.

For the period April 2023 to March 2024 there were 52 criminal justice forms and 83 civil justice forms submitted and for the period April 2022 to March 2023 there were 73 criminal justice forms and 35 civil justice forms submitted.

Referral status	2025		2024	2023
	n=	2850	3165	3104
	Count	%	%	%
New client	1732	61%	62%	65%
Repeat to service	1049	37%	35%	33%
Continuing case	69	2%	3%	2%
Total	2850			

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred to a different team within the same service.

	2025		2024	2023
Referral route	n=	2850	3165	3104
	Count	%	%	%
Police	667	23%	23%	26%
Marac	12	0%	12%	0%
Self	957	34%	12%	33%
Health	42	1%	12%	2%
Hospital - Emergency department	7	0%	12%	0%
Hospital - Maternity	7	0%	12%	0%
Community health	47	2%	12%	2%
Mental health	105	4%	12%	3%
Housing	68	2%	12%	1%
Drug services	7	0%	12%	0%
Alcohol services	3	0%	12%	0%
Education	10	0%	12%	1%
Children's social services	372	13%	12%	12%
Adult's social services	55	2%	12%	1%
Probation	10	0%	12%	0%
CRC	1	0%	12%	0%
Refuge	11	0%	12%	0%
Outreach	98	3%	12%	4%
DVA & SV services (internal)	51	2%	12%	2%
DVA & SV services (external)	33	1%	12%	1%
Helpline	157	6%	12%	4%
Specialist services	16	1%	12%	1%
MASH	17	1%	12%	1%
Domestic Violence Court	2	0%	12%	0%
Other	95	3%	12%	3%

	2025		2024	2023
For referrals received through a single-point of contact	n=	2850	3165	2876
Initial referral route	Count	%	%	%
Police	213	7%	7%	6%
Marac	8	0%	0%	0%
Self	319	11%	10%	7%
Health	21	1%	1%	0%
Hospital - A&E	6	0%	0%	0%
Hospital - Maternity	2	0%	0%	0%
Community health	20	1%	0%	1%
Mental health	23	1%	0%	0%
Housing	14	0%	0%	0%
Drug services	0	0%	0%	0%
Alcohol services	1	0%	0%	0%
Education	5	0%	0%	0%
Children's social services	100	4%	3%	2%
Adult's social services	21	1%	1%	0%
Probation	3	0%	0%	0%
CRC	0	0%	0%	0%
Refuge	2	0%	0%	0%
Outreach	0	0%	0%	0%
DVA & SV services (internal)	10	0%	0%	0%
DVA & SV services (external)	18	1%	0%	0%
Helpline	40	1%	1%	1%
Specialist services	4	0%	0%	0%
Other	26	1%	1%	1%
Don't know	11	0%	0%	0%
Missing	1962	69%	73%	79%

Client profile

Socio-demographic description of client accessing Idva services

(Information captured at intake, duplicates removed, number of individual clients (n) = 2777)

	2025		2024	2023
Age of client	n=	2777	3083	3004
	Count	%	%	%
<18	32	1%	1%	2%
18-20	119	4%	5%	5%
21-30	663	24%	26%	28%
31-40	1021	37%	35%	35%
41-50	560	20%	20%	18%
51-60	254	9%	9%	9%
61+	128	5%	4%	3%
Average age	37		37	36

	2025		2024	2023
Sex assigned at birth	n=	2777	3083	3004
	Count	%	%	%
Female	2535	91%	93%	92%
Male	203	7%	7%	7%
Intersex	0	0%	0%	0%
Not disclosed	36	1%	0%	1%
Don't know	3	0%	0%	0%

	2025		2024	2023
Which of the following describes how the client thinks of themselves?	n=	2777	3083	3004
	Count	%	%	%
Female	2503	90%	92%	87%
Male	200	7%	7%	6%
In another way	8	0%	0%	0%
Not disclosed	20	1%	0%	2%
Don't know	1	0%	0%	2%
Not sex assigned at birth	20	1%	1%	1%
Missing	45	2%	1%	2%

	2025		2024	2023
Sexual Orientation	n=	2777	3083	3004
	Count	%	%	%
Heterosexual	2449	88%	87%	77%
Total LBG+	81	3%	3%	3%
└ Bisexual	41	1%	1%	1%
└ Gay	15	1%	0%	1%
└ Lesbian	23	1%	1%	1%
└ Other	2	0%	0%	0%
Not disclosed	151	5%	6%	8%
Don't know	16	1%	1%	5%
Missing	80	3%	2%	7%

	2025		2024	2023
Ethnicity	n=	2777	3083	3004
	Count	%	%	%
White	2374	85%	85%	76%
English/ Welsh / Scottish / Northern Irish / British	2325	84%	83%	74%
Irish	4	0%	0%	0%
Gypsy or Irish Traveller	3	0%	0%	0%
Any other White background	42	2%	2%	2%
Mixed / Multiple ethnic groups	30	1%	1%	1%
White and Black Caribbean	10	0%	0%	0%
White and Black African	4	0%	0%	0%
White and Asian	2	0%	0%	0%
Any other Mixed/ Multiple ethnic background	14	1%	0%	0%
Asian / Asian British	109	4%	4%	4%
Indian	63	2%	2%	2%
Pakistani	25	1%	1%	1%
Bangladeshi	3	0%	0%	0%
Chinese	1	0%	0%	0%
Any other Asian background	17	1%	1%	0%
Black / African / Caribbean / Black British	49	2%	1%	1%
African	35	1%	1%	1%
Caribbean	3	0%	0%	0%
Any other Black / African / Caribbean background	11	0%	0%	0%
Other ethnic group	14	1%	0%	0%
Arab	3	0%	0%	0%
Any other ethnic group	11	0%	0%	0%
Total Black, Asian and racially minoritised people	247	9%	9%	8%
Not disclosed	80	3%	3%	6%
Don't know	17	1%	1%	3%
Missing	104	4%	4%	9%

	2025		2024	2023
Is the client pregnant?	n=	2777	3083	3004
	Count	%	%	%
Yes	122	4%	4%	4%
No	2311	83%	86%	83%
Don't know	23	1%	1%	1%
Missing	321	12%	9%	12%

	2025		2024	2023
How many children or young people are involved with this case?	n=	2777	3083	3004
	Count	%	%	%
0	816	29%	31%	33%
1	741	27%	26%	25%
2	704	25%	24%	24%
3	307	11%	13%	11%
4	135	5%	4%	5%
5+	74	3%	2%	2%
Average number of children	2.1		2.0	2.0

Average number of children (mean) is for cases where there is at least one (1) child involved

	2025		2024	2023
Ages of children	n=	3813	3964	3760
	Count	%	%	%
0 - 12 months	195	5%	5%	6%
1 - 3 years	607	16%	17%	18%
4 - 11 years	1741	46%	48%	47%
12 - 16 years	815	21%	20%	20%
17 - 18 years	156	4%	4%	4%
18 - 24 years	181	5%	4%	3%
24+ years	99	3%	2%	2%
Don't know	19	0%	1%	1%

	2025		2024	2023
CYPS involvement (of those cases with children or young people involved)	n=	1961	2113	2009
	Count	%	%	%
None	991	51%	50%	49%
Concern raised - NFA	89	5%	5%	4%
Concern raised - contacts/follow up	71	4%	4%	4%
Early help	188	10%	8%	7%
Priority families	0	0%	0%	0%
Targeted families	0	0%	0%	0%
Initial assessment	35	2%	2%	3%
S17 - Child in need	129	7%	9%	7%
S47 - Child protection	180	9%	6%	9%
S31 - Care or supervision order	88	4%	4%	3%
Child protection plan	93	5%	5%	6%
Common assessment framework (Caf/Taf)	4	0%	0%	1%
Personal advisor	1	0%	0%	0%
Transitions team	0	0%	0%	0%
Other	69	4%	3%	3%
Don't know	55	3%	3%	3%
Missing	33	2%	3%	5%

	2025		2024	2023
Does the client have a disability?	n=	2777	3083	3004
	Count	%	%	%
Yes	408	15%	14%	12%
No	2188	79%	80%	78%
Don't know	62	2%	2%	4%
Missing	119	4%	4%	6%

	2025		2024	2023
If yes, what type?	n=	408	418	356
	Count	%	%	%
Physical	196	48%	47%	46%
Learning disability	41	10%	14%	12%
Learning difficulty	40	10%	10%	8%
Neurological condition	55	13%	17%	13%
Progressive illness	32	8%	10%	8%
Organ specific	21	5%	4%	4%
Mental health impairment	161	39%	30%	29%
Sensory disability	17	4%	4%	3%
Frailty	31	8%	9%	12%
Other	10	2%	3%	3%
Don't know	1	0%	1%	1%
Missing	1	0%	1%	1%

	2025		2024	2023
Current employment situation	n=	2777	3083	3004
	Count	%	%	%
Unemployed	1214	44%	42%	41%
Retired	81	3%	2%	2%
Part-time employment	444	16%	17%	16%
In education or training	103	4%	4%	4%
Full-time employment	622	22%	23%	22%
Self-employed	66	2%	3%	2%
Volunteering	16	1%	0%	0%
Stay at home parent	142	5%	6%	4%
Other	76	3%	3%	3%
Not disclosed	12	0%	1%	1%
Don't know	26	1%	1%	2%
Missing	69	2%	2%	5%

	2025		2024	2023
Current financial situation	n=	2850	3165	3104
	Count	%	%	%
Significant financial problems	90	3%	4%	3%
Reliant on others	159	6%	7%	9%
Unable to pay for essentials	98	3%	3%	3%
Managing essentials but nothing left over	794	28%	28%	26%
Comfortably managing	757	27%	26%	27%
No financial concerns	640	22%	22%	19%
Don't know	68	2%	2%	2%
Missing	244	9%	8%	11%

	2025		2024	2023
Has the client experienced an Adverse Childhood Experience (ACE)?	n=	2850	3165	3104
	Count	%	%	%
Yes	517	18%	20%	15%
No	892	31%	32%	25%
Don't know	895	31%	30%	36%
Missing	550	19%	18%	25%

	2025		2024	2023
Adverse Childhood Experiences (ACEs)	n=	517	627	465
	Count	%	%	%
Verbal abuse	193	37%	35%	42%
Direct physical abuse	167	32%	31%	28%
Sexual abuse	147	28%	28%	25%
Parental separation	215	42%	45%	39%
Domestic abuse (exposure)	219	42%	49%	53%
Mental illness	114	22%	28%	23%
Alcohol abuse	102	20%	19%	19%
Drug abuse	60	12%	11%	11%
Incarceration of adults within household	13	3%	4%	4%
Average number experienced	2.4		2.5	2.4
Number experiencing four or more	108	21%	24%	23%

Average number experienced (mean) refers to cases where at least one ACE was recorded

History of abuse at intake

(Information captured at intake, n = 2,332)

	2025		2024	2023
Number of ticks on the Dash	n=	2850	3165	3104
	Count	%	%	%
Standard Risk (1 - 5)	631	22%	23%	20%
Medium Risk (6 - 9)	936	33%	35%	32%
High Risk (10+)	996	35%	34%	37%
Average number of ticks	9		8	9
Missing	287	10%	9%	11%

	2025		2024	2023
High risk?	n=	2850	3165	3104
	Count	%	%	%
Yes	300	11%	11%	10%
No	2226	78%	81%	81%
Don't know	57	2%	2%	2%
Missing	267	9%	8%	8%

	2025		2024	2023
On what basis is the client high risk?	n=	300	342	298
	Count	%	%	%
Actuarial	140	47%	45%	40%
Professional judgment	137	46%	44%	43%
Escalation	20	7%	9%	13%
Missing	3	1%	2%	4%

2025					2024	2023
Has the case been discussed at Marac?					n=	
					2850	3165
					2876	
					Count	%
					%	%
Yes					186	7%
No					2297	81%
Don't know					99	3%
Missing					268	9%

2025					2024	2023
Abuse experienced in the past 12 months					n=	
Clients experiencing each abuse type					2850	3165
					3104	
					Count	%
					%	%
Physical					1034	36%
Sexual					440	15%
Harassment and stalking					1274	45%
Jealous and controlling					1916	67%
Forced marriage					14	0%
'Honour'-based violence/abuse					33	1%
Female Genital Mutilation					8	0%

2025									
Level of abuse									
Physical									
Sexual									
Harassment and stalking									
Jealous and controlling									

2024					
Level of abuse					
Physical					
Sexual					
Harassment and stalking					
Jealous and controlling					

2025					
Level of abuse (continued)					
Forced marriage					
'Honour'-based violence/abuse					
Female Genital Mutilation (FGM)					

These types of domestic abuse not split out in severity or by individual behaviours.

2024			
Level of abuse (continued)			
Forced marriage			
'Honour'-based violence/abuse			
Female Genital Mutilation (FGM)			

2025					2024	2023
Multiple types of abuse					n=	
					2850	3165
					3104	
					Count	%
					%	%
Clients experiencing multiple types of abuse					1514	53%
Clients experiencing multiple types of high severity abuse					172	6%
Clients experiencing at least one type of high severity abuse					451	16%

Forced marriage , 'honour'-based violence/abuse and FGM are only included in the 'clients experiencing multiple types of abuse' calculation.

	2025		2024	2023
Physical abuse				
Details of physical abuse	n=	1034	1139	1126
	Count	%	%	%
Slapped/pushed/shoved	627	61%	66%	60%
Kicked/punched	351	34%	34%	32%
Restrained/held down	240	23%	23%	23%
Physically threatened	339	33%	31%	29%
Attempted/strangulation	279	27%	23%	27%
Threats/use of weapons	175	17%	19%	19%
Scratches/shallow cuts	66	6%	6%	9%
Burning	13	1%	1%	1%
Other	226	22%	21%	20%
Don't know	12	1%	2%	2%
Missing	29	3%	2%	5%

	2025		2024	2023
Sexual abuse				
Details of sexual abuse	n=	440	441	474
	Count	%	%	%
Use of threats/force to obtain sex	104	24%	23%	22%
Rape	96	22%	21%	22%
Serious sexual assaults	52	12%	14%	9%
Deliberate infliction of pain during sex	41	9%	9%	7%
Use of weapons during sex	3	1%	1%	1%
Sexual abuse of children	8	2%	2%	1%
Enforced prostitution	3	1%	0%	1%
Intentional transmission of STIs	5	1%	2%	1%
Unwanted touching	159	36%	32%	33%
Made to feel uncomfortable about sex/gender identity	69	16%	15%	10%
Forced to perform sexual acts	73	17%	15%	15%
Use of sexual insults	110	25%	25%	25%
Revenge porn	22	5%	7%	6%
Other	118	27%	31%	27%
Don't know	13	1%	2%	2%
Missing	11	3%	2%	5%

	2025		2024	2023
Harassment and stalking				
Details of harassment and stalking	n=	1274	1493	1450
	Count	%	%	%
Constant calls/texts/emails	875	69%	66%	67%
Uninvited visits to home/workplace	546	43%	43%	43%
Destroyed/vandalised property	213	17%	19%	16%
Stalking	268	21%	24%	24%
Stalking involving others	145	11%	12%	9%
Homicide/familiacide threats	104	8%	9%	9%
Other	197	15%	16%	14%
Don't know	2	0%	0%	0%
Missing	32	3%	3%	5%

	2025	2024	2023	
Jealous and controlling behaviour				
Details of jealous and controlling behaviour	n=	1916	2172	2071
	Count	%	%	%
Extreme jealousy/possessiveness	892	47%	49%	48%
Threats to harm victim	448	23%	24%	25%
Control of victim/s daily activities	766	40%	40%	38%
Isolation from family/friends	842	44%	44%	43%
Intercepting calls/messages/social media	229	12%	16%	13%
Controls how finances are spent	458	24%	25%	25%
Controls access to money	322	17%	17%	16%
Humiliated/embarrassed victim in front of others	372	19%	19%	17%
Prevention from accessing care needs/medication	35	2%	2%	2%
Locks victim up	48	3%	3%	3%
Severely restricts movements	107	6%	7%	6%
Threats to take children	280	15%	16%	14%
Suicide/homicide/familicide threats	286	15%	18%	18%
Irrational accusations of infidelity	316	16%	16%	14%
Control of victim/s appearance	197	10%	10%	9%
Pet abuse	91	5%	6%	4%
Other	442	23%	22%	20%
Don't know	3	0%	1%	1%
Missing	66	3%	3%	5%

	2025	2024	2023	
For how long has the abuse been occurring?	n=	2850	3165	3104
	Count	%	%	%
1-11 months	196	7%	7%	7%
1-2 years	590	21%	20%	20%
3-5 years	606	21%	20%	20%
6-10 years	499	18%	16%	16%
11 years +	460	16%	16%	16%
Average length of abuse	4 years	4 years	4 years	
Missing	499	18%	21%	29%

	2025	2024	2023	
Has the client been exposed to domestic abuse previously?	n=	2850	3165	3104
	Count	%	%	%
Yes	1216	43%	44%	37%
└ Yes, DA by the same partner in an earlier relationship	470	16%	16%	16%
└ Yes, DA by previous intimate partner	589	21%	21%	18%
└ Yes, DA perpetrated by a family member	151	5%	6%	3%
└ Yes, direct abuse as a CYP	147	5%	4%	3%
└ Yes, exposure as a CYP	139	5%	5%	4%
└ Yes, other	19	1%	1%	1%
No	950	33%	35%	29%
Don't know	409	14%	13%	18%
Missing	275	10%	8%	15%

	2025		2024	2023
Relationship to primary perpetrator	n=	2850	3165	3104
	Count	%	%	%
Current intimate partner	341	12%	13%	12%
Ex-intimate partner	2231	78%	77%	76%
Mother	68	2%	3%	2%
Step-mother	2	0%	0%	0%
Father	31	1%	1%	1%
Step-father	4	0%	0%	0%
Grandmother	8	0%	0%	0%
Grandfather	2	0%	0%	0%
Child (under 18) biological	20	1%	1%	0%
Child (under 18) step-child	1	0%	0%	0%
Child (18 or over) biological	48	2%	2%	1%
Child (18 or over) step-child	3	0%	0%	0%
Brother	8	0%	1%	0%
Sister	14	0%	0%	0%
Step-brother	2	0%	0%	0%
Step-sister	1	0%	0%	0%
Other family member	21	1%	1%	1%
Other known person/associate	16	1%	1%	1%
Don't know	9	0%	0%	2%
Missing	19	1%	1%	1%

	2025		2024	2023
Is the client living with the perpetrator of abuse?	n=	2850	3165	3104
	Count	%	%	%
Living together	363	13%	14%	13%
Living together intermittently	59	2%	2%	2%
Not living together	2376	83%	82%	81%
Don't know	35	1%	2%	3%
Missing	17	1%	1%	1%

	2025		2024	2023
Reason for not living together	n=	2376	2583	2527
	Count	%	%	%
Perpetrator deceased	16	1%	1%	0%
Perpetrator in jail	114	5%	4%	3%
Client in refuge	58	2%	2%	2%
Other	1529	64%	66%	62%
Missing	664	28%	28%	34%

	2025		2024	2023
Typology of abuse	n=	2850	3165	3104
	Count	%	%	%
Intimate terrorism/coercive control	802	28%	29%	25%
Situational couple violence	97	3%	4%	3%
Violent resistance	9	0%	1%	0%
Mutual couple violence	10	0%	3%	3%
Don't know	342	12%	13%	14%
Missing	1590	56%	50%	55%

	2025		2024	2023
Are there multiple perpetrators?	n=	2850	3165	3104
	Count	%	%	%
Yes	272	10%	8%	9%
No	2067	73%	77%	72%
Don't know	187	7%	6%	5%
Missing	324	11%	8%	14%

	2025		2024	2023
Relationship to additional perpetrators	n=	272	254	272
	Count	%	%	%
Current intimate partner	26	10%	7%	7%
Ex-intimate partner	159	58%	64%	61%
Mother	22	8%	9%	10%
Step-mother	6	2%	1%	0%
Father	20	7%	9%	9%
Step-father	6	2%	5%	2%
Grandmother	2	1%	0%	0%
Grandfather	2	1%	0%	1%
Child (under 18) biological	4	1%	2%	3%
Child (under 18) step-child	2	1%	0%	0%
Child (18 or over) biological	14	5%	4%	4%
Child (18 or over) step-child	2	1%	1%	1%
Brother	11	4%	7%	4%
Sister	7	3%	2%	3%
Step-brother	0	0%	0%	1%
Step-sister	1	0%	0%	0%
Other family member	34	13%	10%	11%
Other known person/associate	45	17%	13%	18%
Don't know	3	1%	0%	0%
Missing	2	1%	1%	1%

2025		
Within the past 12 months...	n=	2850
	Count	%
The client has visited A&E	162	6%
↳ Average number of visits	1.5	
The client has gone to the police	1319	46%
↳ Average number of times	2.0	
The client has engaged with another DVA service or been in refuge	161	6%
↳ Average number of times	2.7	
The client has attempted to end the abusive relationship	1429	50%
↳ Average number of attempts	2.4	

2024		
Within the past 12 months...	n=	3165
The client has visited A&E	5%	
↳ Average number of visits	1.5	
The client has gone to the police	48%	
↳ Average number of times	2.1	
The client has engaged with another DVA service or been in refuge	5%	
↳ Average number of times	2.5	
The client has attempted to end the abusive relationship	48%	
↳ Average number of attempts	2.3	

	2025		2024	2023
Primary perpetrator information				
Sex assigned at birth	n=	2850	3165	3104
	Count	%	%	%
Male	2491	87%	89%	87%
Female	286	10%	9%	9%
Intersex	1	0%	0%	0%
Don't know	12	0%	0%	1%
Not disclosed	43	2%	0%	1%
Missing	17	1%	1%	1%

	2025		2024	2023
Which of the following describes how the perpetrator thinks of themselves?	n=	2850	3165	3104
	Count	%	%	%
Male	2453	86%	87%	82%
Female	255	9%	9%	8%
In another way	2	0%	0%	0%
Not disclosed	82	3%	2%	8%
Not sex assigned at birth	34	1%	1%	1%
Missing	58	2%	2%	2%

	2025		2024	2023
Does the perpetrator have multiple victims?	n=	2850	3165	3104
	Count	%	%	%
Yes	541	19%	15%	15%
No	1115	39%	41%	38%
Don't know	1059	37%	39%	40%
Missing	135	5%	5%	7%

2025					
Perpetrator needs		n= 2850			
	Mental health		Drugs		Alcohol
	Count	%	Count	%	Count %
Yes	1051	37%	948	33%	991 35%
No	894	31%	1161	41%	1072 38%
Don't know	710	25%	539	19%	582 20%
Missing	195	7%	202	7%	205 7%

2024			
Perpetrator needs		n=	3165
	Mental health	Drugs	Alcohol
	%	%	%
Yes	39%	33%	33%
No	33%	43%	41%
Don't know	22%	17%	18%
Missing	7%	7%	7%

	2025		2024	2023
Diagnosed mental health conditions	n=	656	842	617
	Count	%	%	%
Anxiety disorder	305	46%	51%	41%
Bipolar disorder	40	6%	6%	9%
Autistic spectrum disorder	19	3%	4%	3%
Depression	426	65%	66%	65%
Eating disorder	18	3%	2%	2%
Obsessive compulsive disorder	21	3%	1%	2%
Personality disorders	70	11%	12%	13%
PTSD	137	21%	17%	14%
Complex PTSD	21	3%	3%	3%
Schizophrenia	4	1%	1%	0%
Psychosis	14	2%	1%	1%
Other	52	8%	6%	10%
Don't know	4	1%	2%	2%
Missing	10	2%	2%	2%

	2025		2024	2023
Does the client have access to public funds?	n=	642	726	609
	Count	%	%	%
Yes	531	83%	82%	83%
No	65	10%	13%	11%
Don't know	35	5%	4%	3%
Missing	11	2%	1%	2%

	2025		2024	2023
Does the client need to apply for indefinite leave to remain?	n=	60	75	39
	Count	%	%	%
Yes	39	65%	61%	54%
No	13	22%	23%	26%
Don't know	5	8%	12%	13%
Missing	3	5%	4%	8%

	2025		2024	2023
Is the client dependent on the perpetrator for a visa?	n=	60	75	39
	Count	%	%	%
Yes	27	45%	53%	38%
No	18	30%	41%	46%
Don't know	5	8%	0%	10%
Missing	10	17%	5%	5%

Case review data

The following is an analysis of cases where a review form was completed. A review form is used to record further or previously undisclosed abuse. Owing to the low level of review data, it is not considered in the Client Outcomes section.

	2025		2024	2023
Review point	n=	2344	1960	1711
	Count			
Yes	127	5%	8%	12%
No	2217	95%	92%	88%
Average length of time from case opened to last review point (median, in days)	146		145	108.00

	2025		2024	2023
Since intake, has further abuse occurred?	n=	127	165	210
	Count	%	%	%
Yes, DA by the same perpetrator	34	27%	41%	34%
Yes, DA by a different perpetrator	2	2%	4%	3%
Yes, DA by multiple perpetrators	2	2%	0%	1%
Yes, DA perpetrated by a family member	2	2%	1%	0%
No	77	61%	56%	45%
Missing	10	8%	-2%	16%

	2025		2024	2023
Multiple types of abuse	n=	37	63	72
	Count	%	%	%
Clients experiencing multiple types of abuse	12	32%	56%	49%
Clients experiencing multiple types of high severity abuse	0	0%	3%	8%
Clients experiencing at least one type of high severity abuse	2	5%	8%	11%

	2025		2024	2023
Since intake, has further abuse been disclosed?	n=	127	165	210
	Count	%	%	%
Yes, DA by the same perpetrator	24	19%	36%	31%
Yes, DA by a different perpetrator	2	2%	3%	2%
Yes, DA by multiple perpetrators	1	1%	0%	0%
Yes, DA perpetrated by a family member	2	2%	1%	1%
Yes, historic abuse	8	6%	1%	0%
No	77	61%	60%	49%

Client outcomes

Outcomes and profile of abuse at exit (Information captured at exit, n = 2344)

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

	2025		2024	2023
Case status at exit	n=	2344	1960	1711
	Count	%	%	%
Planned closure	1740	74%	73%	73%
Unplanned closure	604	26%	28%	27%
Total	2344			

	2025		2024	2023
Reason for unplanned closures	n=	604	539	463
	Count	%	%	%
Client disengaged	521	86%	84%	86%
Client moved out of area	18	3%	3%	2%
Client in prison	0	0%	0%	0%
Client in care of mental health services	3	0%	0%	0%
Client fatality	5	1%	0%	0%
Other	49	8%	9%	8%
Missing	8	1%	4%	3%

	2025		2024	2023
Case length	n=	2344	1960	1711
	Count	%	%	%
0 - 1 month	549	23%	20%	19%
2 months to 3 months	505	22%	20%	26%
4 months to 5 months	446	19%	20%	23%
6 months to 7 months	324	14%	15%	14%
8 months +	510	22%	25%	17%
Average case length (median, in days)	19		22	19
Errors	10	0%	1%	1%

Average case length is displayed in weeks as it is a more representative average than months. 'Errors' indicate cases where the Intake date was recorded as being after the case closed date.

	2025		2024	2023
How many contacts did the client receive?	n=	2344	1960	1711
	Count	%	%	%
1 to 5	817	35%	34%	19%
6 to 10	565	24%	24%	26%
11 to 20	476	20%	20%	23%
21 to 34	260	11%	10%	14%
35+	226	10%	11%	17%
Average number of contacts (median)	9		9	19

Domestic abuse context at exit
(Information collected at exit, n = 2344)

2025				
Number of ticks on the Dash		n= 1673		
		Intake		Exit
		Count	%	Count %
Standard Risk (1 - 5)		388	23%	574 34%
Medium Risk (6 - 9)		570	34%	505 30%
High Risk (10+)		584	35%	463 28%
Cases where Dash score reduced between Intake and Exit		424		25%

2024		
Number of ticks on the Dash		n= 1201
		Intake Exit
		% %
Standard Risk (1 - 5)		23% 31%
Medium Risk (6 - 9)		30% 30%
High Risk (10+)		37% 29%
Cases where Dash score reduced between Intake and Exit		24% 0%

		2025	2024	2023
Abuse reported at exit		n= 1904	1608	1442
		Count	%	%
No abuse experienced since intake		747	39%	33%
No abuse experienced since last review point		57	3%	8%
No abuse experienced since intake or last review		804	42%	39%
			46%	

2025				
Multiple types of abuse		n= 2344	2344	
		Intake		Exit
		Count	%	Count %
Clients experiencing multiple types of abuse		1273	54%	390 17%
Clients experiencing multiple types of high severity abuse		153	7%	31 1%
Clients experiencing at least one type of high severity abuse		387	17%	86 4%

2024		
Multiple types of abuse		n= 1960
		Intake Exit
		% %
Clients experiencing multiple types of abuse		54% 18%
Clients experiencing multiple types of high severity abuse		6% 2%
Clients experiencing at least one type of high severity abuse		16% 4%

2025								
Change in levels of abuse								
	Physical		Sexual		Harassment and Stalking		Jealous and Controlling	
	Count	%	Count	%	Count	%	Count	%
Reduced from Intake to Exit	577	84%	209	82%	621	72%	880	71%
└ Reduced from High to None	108	73%	43	80%	75	62%	91	65%
└ Reduced to None	536	78%	200	78%	545	63%	752	60%
Unchanged from Intake to Exit	101	15%	37	15%	201	23%	318	26%
Increased from Intake to Exit	75	4%	39	2%	144	8%	124	7%

2024				
Change in levels of abuse				
	Physical	Sexual	Harassment and Stalking	Jealous and Controlling
	%	%	%	%
Reduced from Intake to Exit	81%	83%	67%	66%
└ Reduced from High to None	75%	73%	50%	57%
└ Reduced to None	77%	79%	56%	57%
Unchanged from Intake to Exit	16%	15%	28%	29%
Increased from Intake to Exit	5%	3%	8%	8%

	2025		2024	2023
Escalation of abuse	n=	2344	1960	1711
	Count	%	%	%
Any escalation in severity of abuse	40	2%	2%	2%
Any escalation in frequency of abuse	39	2%	2%	2%
Any escalation in severity or frequency of abuse	43	2%	2%	2%
At least one form of high severity abuse which is escalating in frequency or severity	13	1%	1%	1%

Physical abuse					
2025					
Level of abuse	n=	2344		2344	
		Intake		Exit	
		Count	%	Count	%
High		192	8%	39	2%
Moderate		265	11%	46	2%
Standard		427	18%	136	6%
None		1377	59%	1654	71%
Don't know		83	4%	469	20%
Missing		0	0%	0	0%

2024			
Level of abuse	n=	1960	1960
		Intake	Exit
		%	%
High		7%	2%
Moderate		11%	2%
Standard		19%	6%
None		58%	67%
Don't know		4%	23%
Missing		0%	0%

Sexual abuse					
2025					
Level of abuse	n=	2344		2344	
		Intake		Exit	
		Count	%	Count	%
High		65	3%	18	1%
Moderate		83	4%	17	1%
Standard		181	8%	52	2%
None		1885	80%	1760	75%
Don't know		130	6%	497	21%
Missing		0	0%	0	0%

2024			
Level of abuse	n=	1960	1960
		Intake	Exit
		%	%
High		3%	1%
Moderate		4%	1%
Standard		8%	2%
None		80%	72%
Don't know		6%	24%
Missing		0%	0%

Harassment and stalking				
2025				
Level of abuse	n=	2344		2344
		Intake		Exit
		Count	%	Count %
High		154	7%	38 2%
Moderate		327	14%	112 5%
Standard		609	26%	279 12%
None		1155	49%	1398 60%
Don't know		99	4%	517 22%
Missing		0	0%	0 0%

2024		
Level of abuse	n=	1960
		1960
		Intake
		Exit
		%
High		7%
Moderate		15%
Standard		25%
None		49%
Don't know		55%
Missing		25%
		0%

Jealous and controlling behaviours				
2025				
Level of abuse	n=	2344		2344
		Intake		Exit
		Count	%	Count %
High		188	8%	36 2%
Moderate		484	21%	128 5%
Standard		904	39%	414 18%
None		659	28%	1234 53%
Don't know		109	5%	532 23%
Missing		0	0%	0 0%

2024		
Level of abuse	n=	1960
		1960
		Intake
		Exit
		%
High		8%
Moderate		20%
Standard		38%
None		18%
Don't know		50%
Missing		25%
		0%

	2025		2024	2023
Change in relationship between client and perpetrator				
	Count	%	%	%
Current intimate partner to ex-intimate partner	100	35%	34%	34%
Ex-intimate partner to current intimate partner	49	3%	3%	3%

Percentage is calculated based on number who were reported as either current or ex-intimate partner at Intake respectively

2025				
Living arrangement at exit		n=		2344
	Intake		Exit	
	Count	%	Count	%
Living together	308	13%	212	9%
Living together intermittently	51	2%	27	1%
Not living together	1938	83%	1820	78%
Don't know	47	2%	285	12%
Missing	0	0%	0	0%

2024			
Living arrangement at exit		n=	
	Intake		Exit
	%		%
Living together	14%		10%
Living together intermittently	3%		1%
Not living together	81%		76%
Don't know	2%		13%
Missing	0%		0%

	2025		2024	2023
Is there any ongoing contact with the perpetrator?	n=	2344	1960	1711
	Count	%	%	%
Yes	819	35%	37%	33%
No	1077	46%	43%	45%
Don't know	448	19%	19%	23%
Missing	0	0%	0%	0%

	2025		2024	2023
If yes, why is there ongoing contact?	n=	819	733	562
	Count	%	%	%
Children	535	65%	63%	58%
Family and social network	56	7%	8%	8%
Legal proceedings	90	11%	10%	8%
Financial arrangements	48	6%	6%	4%
Ongoing abuse	65	8%	7%	6%
Ongoing relationship	177	22%	24%	26%
Dependent of perpetrator for visa	5	1%	1%	0%
Other	58	7%	7%	9%
Don't know	3	0%	1%	0%
Missing	15	2%	3%	2%

	2025		2024	2023
Is there ongoing conflict around child contact arrangements?	n=	535	460	326
	Count	%	%	%
Yes	207	39%	34%	39%
No	249	47%	49%	45%
Don't know	23	4%	8%	6%
Missing	56	10%	10%	10%

	2025		2024	2023
Does the perpetrator use child contact arrangements to continue abuse?	n=	535	460	326
	Count	%	%	%
Yes	181	34%	30%	33%
No	243	45%	48%	47%
Don't know	52	10%	13%	9%
Missing	59	11%	10%	11%

Client reported outcomes										
2025										
n= 1484			n= 1476		n= 1471		n= 1468		n= 1467	
Feel safer			Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Strongly agree	471	32%	420	28%	403	27%	392	27%	326	22%
Agree	742	50%	732	50%	695	47%	675	46%	704	48%
Not certain	253	17%	302	20%	345	23%	382	26%	402	27%
Disagree	17	1%	20	1%	28	2%	19	1%	33	2%
Disagree strongly	1	0%	2	0%	0	0%	0	0%	2	0%
Total Agree	1213	82%	1152	78%	1098	75%	1067	73%	1030	70%

2024					
n= 927		922	918	913	909
Feel safer		Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
%		%	%	%	%
Strongly agree		31%	30%	29%	26%
Agree		53%	50%	48%	51%
Not certain		15%	17%	22%	21%
Disagree		1%	2%	1%	1%
Disagree strongly		0%	0%	0%	0%
Total Agree		84%	80%	77%	77%

Percentages in the above two tables are calculated based on those service users answering the 'client reported outcome' questions. Missing data is excluded and presented separately below.

2025										
Client reported outcomes (Missing)										n= 2344
Feel safer			Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Missing	860	37%	868	37%	873	37%	876	37%	877	37%

2024					
Client reported outcomes (Missing)					n= 1960
Feel safer		Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
%		%	%	%	%
Missing		53%	53%	53%	54%

	2025		2024	2023
Which agencies do you feel have made the difference to your safety and wellbeing?	n=	1085	772	673
	Count	%	%	%
Police	341	31%	40%	33%
Marac	42	4%	5%	4%
Health	54	5%	7%	6%
Hospital - A&E	8	1%	1%	1%
Hospital - Maternity	3	0%	1%	1%
Community health	30	3%	5%	4%
Mental health	122	11%	13%	11%
Housing	94	9%	11%	10%
Drug services	14	1%	2%	1%
Alcohol services	16	1%	2%	2%
Education	23	2%	4%	4%
Children's social services	158	15%	16%	20%
Adult's social services	19	2%	2%	2%
Probation	10	1%	1%	1%
CRC	0	0%	0%	0%
Refuge	47	4%	5%	5%
Outreach	925	85%	80%	76%
Other DVA & SV services	43	4%	6%	8%
Helpline	57	5%	5%	1%
Specialist services	27	2%	3%	4%
Other	89	8%	8%	11%
Missing	1259	54%	61%	61%

	2025		2024	2023
Caseworker reported outcomes	n=	2344	1960	1711
Which agencies have worked well to promote safety and wellbeing on this case?	Count	%	%	%
Police	358	15%	17%	15%
Marac	47	2%	3%	3%
Health	43	2%	2%	2%
Hospital - A&E	4	0%	0%	0%
Hospital - Maternity	7	0%	0%	0%
Community health	23	1%	2%	2%
Mental health	108	5%	5%	4%
Housing	91	4%	5%	4%
Drug services	17	1%	1%	1%
Alcohol services	14	1%	1%	1%
Education	27	1%	2%	1%
Children's social services	183	8%	8%	9%
Adult's social services	25	1%	1%	1%
Probation	14	1%	1%	1%
CRC	0	0%	0%	0%
Refuge	51	2%	2%	2%
Outreach	874	37%	35%	33%
Other DVA & SV services	49	2%	3%	3%
Helpline	52	2%	2%	0%
Specialist services	21	1%	1%	1%
Other	96	4%	3%	4%
Missing	1236	53%	53%	55%

	2025		2024	2023
Which agencies have presented challenges to promoting safety and wellbeing on this case?	n=	2344	1960	1711
	Count	%	%	%
Police	104	4%	5%	5%
Marac	3	0%	0%	0%
Health	6	0%	1%	0%
Hospital - A&E	3	0%	0%	0%
Hospital - Maternity	1	0%	0%	0%
Community health	4	0%	0%	0%
Mental health	27	1%	1%	1%
Housing	47	2%	2%	2%
Drug services	1	0%	0%	0%
Alcohol services	0	0%	0%	0%
Education	9	0%	1%	0%
Children's social services	59	3%	3%	3%
Adult's social services	11	0%	0%	0%
Probation	3	0%	0%	0%
CRC	0	0%	0%	0%
Refuge	13	1%	0%	0%
Outreach	145	6%	5%	8%
Other DVA & SV services	0	0%	0%	0%
Helpline	2	0%	0%	0%
Specialist services	6	0%	0%	0%
Other	87	4%	3%	4%
Missing	1913	82%	85%	82%

Service Outputs

Support and Interventions

(Information captured at exit, n = 2344)

2025								
Needs & Support matrix								
Needs			Support		Impact			
Clients identified with needs			Support provided		Improved safety		Improved wellbeing	
Areas of need	Count	%	Count	%	Count	%	Count	%
Safety			1900	81%	1135	60%	1111	58%
Housing	783	33%	365	47%	237	65%	239	65%
Physical health	340	15%	107	31%	55	51%	72	67%
Mental health	1229	52%	652	53%	338	52%	380	58%
Drug misuse	141	6%	59	42%	18	31%	20	34%
Alcohol misuse	130	6%	49	38%	17	35%	18	37%
Children/parenting	755	32%	357	47%	172	48%	188	53%
Finance, benefits and debt	539	23%	215	40%	109	51%	130	60%
Employment, education and training	320	14%	106	33%	70	66%	73	69%
Social and community support	824	35%	325	39%	158	49%	190	58%
Immigration	42	2%	18	43%	8	44%	9	50%

2024				
Needs & Support matrix				
Needs		Support	Impact	
Clients identified with needs		Support provided	Improved safety	Improved wellbeing
Areas of need	%	%	%	%
Safety		75%	57%	57%
Housing	32%	47%	64%	65%
Physical health	15%	35%	68%	71%
Mental health	52%	43%	52%	59%
Drug misuse	5%	24%	60%	60%
Alcohol misuse	6%	25%	59%	59%
Children/parenting	26%	48%	53%	57%
Finance, benefits and debt	21%	33%	55%	65%
Employment, education and training	13%	31%	71%	80%
Social and community support	32%	40%	53%	64%
Immigration	2%	56%	60%	68%

In the above two matrix grids, 'Support provided' percentages reflect the percentage of those with an identified need at intake who were supported. 'Impact' percentages relate to those supported and figures are caseworker reported.

	2025	2024	2023	
Safety				
Have you supported the client with safety?	n=	2344	1960	1711
	Count	%	%	%
Yes	1900	81%	75%	73%
No	219	9%	10%	10%
Missing	225	10%	15%	17%

	2025	2024	2023	
What outcomes were achieved in this support area?	n=	1900	1464	1245
	Count	%	%	%
Anti-social behaviour order issued	0	0%	0%	0%
Cocoon watch	5	0%	0%	0%
Contact order	40	2%	3%	2%
Domestic violence disclosure scheme (DVDS) accessed	2	0%	0%	0%
Domestic violence prevention order (DVPO) issued	0	0%	0%	0%
Domestic violence protection notice (DVPO) issued	11	1%	1%	0%
Established digital/tech safety plan	613	32%	30%	18%
Established personal safety plan	1785	94%	92%	92%
FGM protection order	0	0%	0%	0%
Forced Marriage protection order	0	0%	0%	0%
Gazetteer warning in place	0	0%	0%	0%
Has personal alarm (e.g. grenade alarm)	58	3%	5%	4%
Increased LPT visits	0	0%	0%	0%
Non-molestation order	142	7%	9%	6%
Occupation order	11	1%	1%	0%
Pattern changing course	14	1%	2%	3%
Perpetrator accessing direct 1-1 intervention	7	0%	1%	0%
Perpetrator accessing group programme	9	0%	1%	0%
Referral to Marac	90	5%	7%	5%
Referred DV & SV service (external)	12	1%	1%	1%
Referred DV & SV service (internal)	17	1%	2%	2%
Referred to Outreach	315	17%	20%	13%
Relocated to safety	164	9%	8%	7%
Restraining order	29	2%	2%	1%
Target hardening	163	9%	10%	8%
Other	121	6%	6%	8%
Missing	30	2%	2%	2%

2025				
What impact did this have on client safety and wellbeing?	n=		1900	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	658	35%	643	34%
Improved slightly	477	25%	468	25%
Decreased slightly	6	0%	5	0%
Decreased greatly	2	0%	3	0%
No change	99	5%	111	6%
Don't know	205	11%	208	11%
Total Improved	1135	60%	1111	58%
Missing	453	24%	462	24%

2024		
What impact did this have on client safety and wellbeing?	n=	1464
	Safety	Wellbeing
	%	%
Improved greatly	30%	31%
Improved slightly	27%	26%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
No change	4%	3%
Don't know	13%	13%
Total Improved	57%	57%
Missing	26%	27%

	2025	2024	2023	
Housing				
Have you supported the client with housing?	n=	2344	1960	1711
	Count	%	%	%
Yes	365	16%	15%	12%
No	349	15%	12%	10%
Missing	1630	70%	73%	78%

	2025	2024	2023	
What outcomes were achieved in this support area?	n=	365	299	212
	Count	%	%	%
Accepted to housing support service	132	36%	32%	30%
Accessed housing funds	34	9%	10%	5%
Accessed Refuge	58	16%	14%	10%
Accessed sanctuary scheme	36	10%	7%	7%
Accessed settled housing	51	14%	12%	8%
Relocated out of area	52	14%	10%	9%
Accessed statutory housing (LA or HA tenancy)	21	6%	7%	7%
Accessed online support services	38	10%	8%	3%
Accessed temporary housing	45	12%	6%	3%
Not housed	17	5%	5%	8%
Registered on housing waiting list / exchange	106	29%	27%	19%
Sustained existing accommodation	47	13%	5%	6%
Tenancy support provided (reporting repairs, budgeting)	35	10%	8%	4%
Other	66	18%	18%	27%
Missing	16	4%	4%	2%

2025				
What impact did this have on client safety and wellbeing?			n=	365
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	167	46%	157	43%
Improved slightly	70	19%	82	22%
No change	44	12%	37	10%
Decreased slightly	2	1%	3	1%
Decreased greatly	1	0%	1	0%
Don't know	24	7%	26	7%
Total Improved	237	65%	239	65%
Missing	57	16%	59	16%

2024		
What impact did this have on client safety and wellbeing?		n=
	Safety	Wellbeing
	%	%
Improved greatly	44%	42%
Improved slightly	20%	22%
No change	10%	8%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	7%	7%
Total Improved	64%	65%
Missing	19%	20%

	2025	2024	2023	
Physical health				
Have you supported the client with physical health?	n=	2344	1960	1711
	Count	%	%	%
Yes	107	5%	5%	3%
No	196	8%	8%	5%
Missing	2041	87%	87%	92%

	2025	2024	2023	
What outcomes were achieved in this support area?	n=	107	101	51
	Count	%	%	%
Accessed disability services	14	13%	12%	6%
Accessed counselling for physical health	11	10%	13%	10%
Accessed medication for physical health	13	12%	11%	16%
Accessed physical support services	12	11%	13%	18%
Accessing self help	43	40%	49%	29%
Admitted into rehabilitative facilities	4	4%	2%	2%
Discharged from physical health services	1	1%	1%	0%
Physical condition identified and receiving treatment	11	10%	7%	10%
Physical condition rehabilitated	1	1%	0%	2%
Accessed online support services	19	18%	29%	6%
Accessed GP services	69	64%	64%	63%
Referral adult social services	10	9%	15%	22%
Referral rehabilitative facility	1	1%	1%	2%
Referral other health services	13	12%	11%	12%
Smoking cessation support	4	4%	3%	2%
Increased exercise	6	6%	5%	0%
Other	10	9%	12%	8%
Missing	4	4%	0%	6%

2025				
What impact did this have on client safety and wellbeing?				
	n=		107	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	35	33%	44	41%
Improved slightly	20	19%	28	26%
No change	22	21%	5	5%
Decreased slightly	1	1%	1	1%
Decreased greatly	0	0%	0	0%
Don't know	8	7%	8	7%
Total Improved	55	51%	72	67%
Missing	21	20%	21	20%

2024		
What impact did this have on client safety and wellbeing?		
	n=	101
	Safety	Wellbeing
	%	%
Improved greatly	39%	42%
Improved slightly	30%	30%
No change	10%	7%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	5%	4%
Total Improved	68%	71%
Missing	17%	18%

	2025	2024	2023	
Mental health				
Have you supported the client with mental health?	n=	2344	1960	1711
	Count	%	%	%
Yes	652	28%	23%	20%
No	451	19%	20%	16%
Missing	1241	53%	57%	64%

	2025	2024	2023	
What outcomes were achieved in this support area?	n=	652	446	341
	Count	%	%	%
Accessing medication for mental health condition	113	17%	14%	14%
Accessing mental health services	235	36%	32%	28%
Disengaged from mental health services	8	1%	2%	3%
Discharged from mental health services	8	1%	1%	1%
In care of mental health services	19	3%	5%	3%
Accessing counselling	148	23%	25%	21%
Accessed online support services	76	12%	15%	5%
Accessing self help	124	19%	22%	10%
Referral counselling services	177	27%	32%	31%
Referral mental health	79	12%	11%	10%
Referral other specialist health provider	14	2%	4%	4%
Other	121	19%	22%	18%
Missing	39	6%	4%	4%

2025				
What impact did this have on client safety and wellbeing?				
	n=		652	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	168	26%	199	31%
Improved slightly	170	26%	181	28%
No change	100	15%	49	8%
Decreased slightly	1	0%	2	0%
Decreased greatly	0	0%	1	0%
Don't know	57	9%	64	10%
Total Improved	338	52%	380	58%
Missing	156	24%	156	24%

2024		
What impact did this have on client safety and wellbeing?		
	n=	446
	Safety	Wellbeing
	%	%
Improved greatly	28%	33%
Improved slightly	24%	26%
No change	12%	5%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	12%	12%
Total Improved	52%	59%
Missing	24%	23%

	2025	2024	2023	
Drug misuse				
Have you supported the client with drug misuse?	n=	2344	1960	1711
	Count	%	%	%
Yes	59	3%	1%	1%
No	70	3%	3%	3%
Missing	2215	94%	96%	96%

	2025	2024	2023	
What outcomes were achieved in this support area?	n=	59	25	23
	Count	%	%	%
Accessing drug support services	38	64%	72%	57%
Accessing medication for drug reduction	5	8%	12%	0%
Accessing drug misuse support group	9	15%	32%	0%
Accessing counselling	12	20%	32%	4%
Accessing peer support group	6	10%	16%	4%
Accessing self help	11	19%	28%	9%
Recovery programme in place	8	14%	16%	9%
Accessed online support services	6	10%	20%	0%
Admitted to rehabilitative facility	0	0%	0%	4%
No change in drug misuse issue	4	7%	4%	0%
Disengaged from drug misuse services	3	5%	4%	13%
Proven abstinence drugs	2	3%	24%	4%
Reduced frequency drugs	4	7%	12%	0%
Referral to drug services	11	19%	20%	13%
Other	1	2%	0%	9%
Missing	600%	10%	0%	9%

2025				
What impact did this have on client safety and wellbeing?	n=		59	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	11	19%	10	17%
Improved slightly	7	12%	10	17%
No change	10	17%	7	12%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	8	14%	9	15%
Total Improved	18	31%	20	34%
Missing	23	39%	23	39%

2024		
What impact did this have on client safety and wellbeing?	n=	25
	Safety	Wellbeing
	%	%
Improved greatly	48%	48%
Improved slightly	12%	12%
No change	12%	12%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	0%	0%
Total Improved	60%	60%
Missing	28%	28%

	2025	2024	2023	
Alcohol misuse				
Have you supported the client with alcohol misuse?	n=	2344	1960	1711
	Count	%	%	%
Yes	49	2%	1%	2%
No	65	3%	3%	2%
Missing	2230	95%	96%	96%

	2025	2024	2023	
What outcomes were achieved in this support area?	n=	49	29	26
	Count	%	%	%
Accessing alcohol support services	31	63%	79%	58%
Accessing medication for alcohol reduction	4	8%	7%	0%
Accessing alcohol misuse support group	9	18%	14%	12%
Accessing counselling	5	10%	28%	0%
Admitted to rehabilitative facility	1	2%	3%	4%
Accessed online support services	5	10%	14%	0%
No change to alcohol misuse issue	6	12%	3%	8%
Disengaged from alcohol misuse services	5	10%	17%	15%
Proven abstinence alcohol	3	6%	21%	0%
Reduced frequency alcohol	8	16%	3%	12%
Other	5	10%	3%	4%
Missing	4	8%	0%	19%

2025				
What impact did this have on client safety and wellbeing?				
	n=		49	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	8	16%	9	18%
Improved slightly	9	18%	9	18%
No change	14	29%	13	27%
Decreased slightly	0	0%	0	0%
Decreased greatly	1	2%	1	2%
Don't know	6	12%	6	12%
Total Improved	17	35%	18	37%
Missing	11	22%	11	22%

2024		
What impact did this have on client safety and wellbeing?		
	n=	29
	Safety	Wellbeing
	%	%
Improved greatly	34%	34%
Improved slightly	24%	24%
No change	14%	14%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	7%	7%
Total Improved	59%	59%
Missing	21%	21%

	2025	2024	2023	
Children and parenting				
Have you supported the client with parenting?	n=	2344	1960	1711
	Count	%	%	%
Yes	357	15%	12%	10%
No	334	14%	9%	8%
Missing	1653	71%	79%	82%

2025				
Indicate ongoing CYPS involvement with the family	n=	1674	n=	357
	Intake		Exit	
	Count	%	Count	%
None	802	48%	121	34%
Concern raised - NFA	77	5%	13	4%
Concern raised - contacts/follow up	60	4%	8	2%
Early help	166	10%	36	10%
Priority families	1	0%	2	1%
Targeted families	1	0%	2	1%
Initial assessment	30	2%	2	1%
S17 - Child in need	147	9%	38	11%
S47 - Child protection	152	9%	32	9%
S31 - Care or supervision order	74	4%	14	4%
Child protection plan	81	5%	13	4%
Common assessment framework (Caf/Taf)	5	0%	1	0%
Other	48	3%	10	3%
Don't know	59	4%	13	4%

2024		
Indicate ongoing CYPS involvement with the family	n=	1326
	Intake	Exit
	%	%
None	46%	37%
Concern raised - NFA	6%	7%
Concern raised - contacts/follow up	5%	3%
Early help	7%	9%
Priority families	0%	0%
Targeted families	0%	0%
Initial assessment	3%	1%
S17 - Child in need	9%	9%
S47 - Child protection	8%	4%
S31 - Care or supervision order	4%	5%
Child protection plan	7%	6%
Common assessment framework (Caf/Taf)	0%	0%
Other	4%	2%
Don't know	3%	5%

	2025	2024	2023
What outcomes were achieved in this support area?	n=	357	241
	Count	%	%
Accessing children's support services	172	48%	45%
Accessed parenting course	38	11%	5%
Child(ren) accessing support services	64	18%	13%
Child(ren) living with other family member	17	5%	2%
Child(ren) living with perpetrator	9	3%	1%
Child(ren) removed from client's care	19	5%	1%
Disengaged from support in this area	12	3%	6%
Accessing voluntary parenting support	23	6%	1%
Accessing peer support group	24	7%	3%
Accessed online support services	23	6%	1%
Improved access to childcare	20	6%	1%
Improved family mediation skills	28	8%	5%
Improved parenting skills	42	12%	6%
Accessed Freedom programme	63	18%	16%
Accessed legal support for CYP arrangements	43	12%	5%
Secured child contact arrangements	28	8%	4%
Statutory CYPS involvement	25	7%	4%
Referral to child social services	32	9%	5%
Referral to adult social services	2	1%	1%
Other	53	15%	16%
Missing	33	9%	5%

2025				
What impact did this have on client safety and wellbeing?			n= 357	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	101	28%	111	31%
Improved slightly	71	20%	77	22%
No change	61	17%	40	11%
Decreased slightly	1	0%	5	1%
Decreased greatly	2	1%	4	1%
Don't know	33	9%	32	9%
Total Improved	172	48%	188	53%
Missing	88	25%	88	25%

2024		
What impact did this have on client safety and wellbeing?		n= 241
	Safety	Wellbeing
	%	%
Improved greatly	30%	34%
Improved slightly	23%	23%
No change	10%	5%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	17%	17%
Total Improved	53%	57%
Missing	21%	20%

	2025	2024	2023	
Finance, benefits and debt				
Have you supported the client with finance, benefits and debt?	n=	2344	1960	1711
	Count	%	%	%
Yes	215	9%	7%	9%
No	262	11%	9%	7%
Missing	1867	80%	83%	85%

	2025	2024	2023	
What outcomes were achieved in this support area?	n=	215	139	146
	Count	%	%	%
Accessing full benefit entitlement	81	38%	29%	40%
Accessing partial benefit entitlement	4	2%	4%	3%
Accessing financial support services	52	24%	24%	18%
Disengaged from support in this area	8	4%	2%	2%
Financial stability obtained and maintained	18	8%	12%	4%
Accessed online support services	28	13%	14%	6%
Established financial independence from perpetrator	36	17%	14%	11%
Continued financial abuse	6	3%	3%	1%
Accessed legal aid	45	21%	23%	12%
Referral financial support services	60	28%	30%	14%
Other	44	20%	27%	27%
Missing	5	2%	5%	3%

2025				
What impact did this have on client safety and wellbeing?	n=		215	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	65	30%	78	36%
Improved slightly	44	20%	52	24%
No change	51	24%	30	14%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	20	9%	20	9%
Total Improved	109	51%	130	60%
Missing	35	16%	35	16%

2024		
What impact did this have on client safety and wellbeing?	n=	139
	Safety	Wellbeing
	%	%
Improved greatly	29%	33%
Improved slightly	26%	32%
No change	15%	6%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	9%	8%
Total Improved	55%	65%
Missing	21%	21%

	2025	2024	2023	
Employment, education and training				
Have you supported the client with employment, education and training?	n=	2344	1960	1711
	Count	%	%	%
Yes	106	5%	4%	1%
No	166	7%	6%	5%
Missing	2072	88%	90%	94%

	2025	2024	2023	
What outcomes were achieved in this support area?	n=	106	80	21
	Count	%	%	%
Accessing training	75	71%	54%	24%
Accessing education	44	42%	34%	5%
Attended workshops	37	35%	20%	5%
Accessing online support services	44	42%	39%	5%
Disengaged from support in this area	19	18%	23%	14%
Engaged in volunteering	5	5%	5%	5%
Found full-time employment	9	8%	8%	10%
Found part-time employment	5	5%	11%	5%
Found flexible employment	3	3%	1%	0%
Other	12	11%	18%	43%
Missing	2	2%	1%	5%

2025				
What impact did this have on client safety and wellbeing?	n=		106	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	56	53%	57	54%
Improved slightly	14	13%	16	15%
No change	15	14%	12	11%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	6	6%	6	6%
Total Improved	70	66%	73	69%
Missing	15	14%	15	14%

2024		
What impact did this have on client safety and wellbeing?	n=	80
	Safety	Wellbeing
	%	%
Improved greatly	41%	46%
Improved slightly	30%	34%
No change	19%	10%
Decreased slightly	0%	1%
Decreased greatly	0%	0%
Don't know	6%	5%
Total Improved	71%	80%
Missing	4%	4%

	2025	2024	2023	
Social and community support				
Have you supported the client with social and community support?	n=	2344	1960	1711
	Count	%	%	%
Yes	325	14%	13%	11%
No	373	16%	12%	11%
Missing	1646	70%	75%	77%

	2025	2024	2023	
What outcomes were achieved in this support area?	n=	325	249	194
	Count	%	%	%
Disengaged from support in this area	60	18%	20%	31%
Engaged with cultural/leisure activities	49	15%	8%	2%
Engaged with local community group	78	24%	19%	18%
Engaged with faith group	9	3%	2%	0%
Engaged with drop-in sessions	65	20%	20%	9%
Engaged with peer support group	103	32%	26%	26%
Engaged with self help media	48	15%	14%	7%
Engaged with digital communities	42	13%	16%	14%
Client referral to CYPS	16	5%	6%	1%
Other	65	20%	22%	24%
Missing	16	5%	6%	4%

2025				
What impact did this have on client safety and wellbeing?	n=		325	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	85	26%	109	34%
Improved slightly	73	22%	81	25%
No change	43	13%	28	9%
Decreased slightly	1	0%	0	0%
Decreased greatly	2	1%	0	0%
Don't know	18	6%	27	8%
Total Improved	158	49%	190	58%
Missing	103	32%	80	25%

2024		
What impact did this have on client safety and wellbeing?	n=	249
	Safety	Wellbeing
	%	%
Improved greatly	30%	39%
Improved slightly	24%	25%
No change	12%	9%
Decreased slightly	0%	0%
Decreased greatly	1%	0%
Don't know	7%	8%
Total Improved	53%	64%
Missing	26%	19%

	2025	2024	2023	
Immigration				
Have you supported the client with immigration?	n=	2344	1960	1711
	Count	%	%	%
Yes	18	1%	1%	0%
No	21	1%	1%	0%
Missing	2305	98%	98%	99%

	2025		2024	2023
What outcomes were achieved in this support area?	n=	18	25	5
	Count	%	%	%
Accessing public funds	3	17%	20%	60%
Awaiting ILR application	2	11%	12%	40%
Disengaged from support in this area	1	6%	4%	0%
Engaged with specialist services	2	11%	12%	40%
Granted ILR	2	11%	0%	20%
Accessed online support services	2	11%	0%	0%
Access to ID documents	0	0%	4%	20%
Referral to specialist service	2	11%	24%	20%
Applied to Destitute Domestic Violence Concession	1	6%	16%	40%
Other	8	44%	28%	40%
Missing	1	6%	12%	0%

2025				
What impact did this have on client safety and wellbeing?		n= 18		
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	3	17%	6	33%
Improved slightly	5	28%	3	17%
No change	2	11%	1	6%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	4	22%	4	22%
Total Improved	8	44%	9	50%
Missing	4	22%	4	22%

2024		
What impact did this have on client safety and wellbeing?		n= 25
	Safety	Wellbeing
	%	%
Improved greatly	28%	32%
Improved slightly	32%	36%
No change	16%	12%
Decreased slightly	4%	0%
Decreased greatly	0%	0%
Don't know	4%	4%
Total Improved	60%	68%
Missing	16%	16%

	2025	2024	2023	
Step down and recovery				
Have you supported the client with step down and recovery?	n=	2344	1960	1711
	Count	%	%	%
Yes	849	36%	28%	20%
No	1167	50%	50%	53%
Missing	328	14%	22%	26%

	2025		2024	2023
What outcomes were achieved in this support area?	n=	849	545	347
	Count	%	%	%
Accessed groupwork	448	53%	50%	45%
Accessed 121 peer mentoring	158	19%	22%	15%
Accessed online counselling	119	14%	19%	7%
Accessed online information	167	20%	26%	13%
Accessed therapeutic intervention	123	14%	21%	20%
Support with or to friends / family	265	31%	26%	31%
Missing	80	9%	11%	11%

2025				
What impact did this have on client safety and wellbeing?	n=		849	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	262	31%	303	36%
Improved slightly	165	19%	156	18%
No change	86	10%	47	6%
Decreased slightly	0	0%	0	0%
Decreased greatly	1	0%	1	0%
Don't know	118	14%	126	15%
Total Improved	427	50%	459	54%
Missing	217	26%	216	25%

2024		
What impact did this have on client safety and wellbeing?	n=	545
	Safety	Wellbeing
	%	%
Improved greatly	29%	33%
Improved slightly	23%	22%
No change	7%	3%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	18%	17%
Total Improved	51%	56%
Missing	24%	24%

Criminal and civil justice outcomes

Criminal justice system outcomes

(Information captured at exit, n = 2344)

	2025		2024	2023
Clients supported with criminal justice	n=	2344	1960	1711
	Count	%	%	%
Yes	34	1%	3%	4%
No	2310	99%	97%	96%

	2025		2024	2023
When was the report made to the police?	Number of police reports = 34		48	85
	Count	%	%	%
Before engagement with service	8	24%	44%	53%
After engagement with service	12	35%	27%	25%
Both before and after engagement with service	2	6%	2%	2%
Missing	12	35%	27%	20%

	2025	2024	2023
Average number of reports made to police per case	1.0	0.8	1.1
Average number of incidents per report	1.4	1.3	1.1
Proportion of incidents resulting in conviction (either found/pled)	13%	23%	14%

	2025		2024	2023
Incidents	Number of police reports = 34		48	85
	Count	%	%	%
Assault - Beating/battery (Section 39)	7	21%	6%	5%
Assault - Actual Bodily Harm (Section 47)	1	3%	8%	12%
Assault - Grievous Bodily Harm with intent (Section 18)	0	0%	0%	8%
Assault – Grievous Bodily Harm - without intent (Section 20)	1	3%	0%	2%
Harassment (Section 2)	9	26%	13%	6%
Harassment (Section 4)	2	6%	0%	1%
Criminal Damage	4	12%	19%	2%
Threats to Kill	3	9%	13%	2%
Coercive Control	4	12%	6%	7%
Malicious Communication	2	6%	6%	2%
Breach of Restraining Order	1	3%	2%	4%
Breach of Non-Molestation	1	3%	2%	2%
Rape (Section 1)	0	0%	2%	4%
Sexual Assault (Section 3)	0	0%	6%	4%
Kidnapping or False Imprisonment	0	0%	0%	0%
Perverting the course of justice (Common Law)	0	0%	0%	0%
Witness Intimidation (Section 51)	0	0%	0%	0%
Crimes against property	0	0%	0%	1%
Perjury	0	0%	0%	0%
Fraud	0	0%	0%	1%
Breach of bail	1	3%	2%	0%
Common assault	3	9%	10%	5%
Revenge Porn	0	0%	0%	4%
Arson	0	0%	0%	0%
Stalking	1	3%	6%	4%
Other	2	6%	2%	2%
Don't know	0	0%	0%	0%

Consequences	Number of incidents =	2025	2024	2023
		46	64	92
		Count	%	%
Police report - NFA (no further action)		16	35%	30%
Arrested - on bail		2	4%	17%
Arrested - in custody		3	7%	0%
Charged		3	7%	6%
Charge dropped		0	0%	2%
Pled guilty		4	9%	13%
Pled guilty (lesser charge)		1	2%	8%
Pled innocent-found guilty		1	2%	3%
Pled innocent-found guilty (lesser charge)		0	0%	0%
Not proven		0	0%	6%
Acquitted		0	0%	1%
Missing		16	35%	16%

Reason for NFA (no further action)	Number of NFA =	2025	2024	2023
		16	19	33
		Count	%	%
Victim withdrew		0	0%	37%
Police withdrawal of case		3	19%	21%
CPS withdrawal of case		3	19%	21%
Other		6	38%	5%
Don't know		2	13%	5%
Missing		2	13%	11%

Were special measures granted in this case?	Number of police reports =	2025	2024	2023
		34	48	85
		Count	%	%
Granted		7	21%	10%
Denied		0	0%	2%
Not yet confirmed		4	12%	8%
Not requested		10	29%	21%
Don't know		1	3%	0%
Missing		12	35%	58%

Perpetrator penalties	Number of police reports =	2025	2024	2023
		34	48	85
		Count	%	%
Community order - DV-related specified activity order		0	0%	8%
Community order - other requirements		0	0%	6%
Suspended sentence - with DV-related specified order		0	0%	0%
Suspended sentence - with other requirements		0	0%	2%
Custodial sentence - up to 12 months		1	3%	2%
Custodial sentence - 12 months or more		2	6%	0%
Restraining order - up to 12 months		0	0%	0%
Restraining order - up to 24 months		1	3%	2%
Restraining order - 5 years		0	0%	2%
Restraining order - indefinite		0	0%	4%
Bindover		0	0%	4%
Fine		2	6%	2%
Caution		5	15%	0%
Compensation		0	0%	2%
Conditional discharge		0	0%	2%
Other		6	18%	8%

Percentages above are calculated from total number of reports and include incidents where the perpetrator wasn't penalised.

What support did you provide the client in this area?	Number of police reports =	2025	2024	2023
		34	48	85
		Count	%	%
Helped client report incident to police		9	26%	27%
Explained criminal justice process		10	29%	42%
Supported client through criminal justice processes		9	26%	21%
Supported client to access legal support		2	6%	13%
Attended court with client		5	15%	17%
Attended court without client		1	3%	2%
Provided updates about court outcomes		2	6%	21%
Advocated for client during proceedings		3	9%	6%
Supported client with their own charge/conviction		2	6%	8%
Helped client to access compensation		0	0%	2%
Supported client to make an anonymous report		0	0%	2%
Other		3	9%	4%
Missing		7	21%	29%

Civil justice system outcomes

(Information captured at exit, n =

2344)

		2025	2024	2023
Clients supported with civil justice	n=	2344	1960	1711
	Count	%	%	%
Yes	108	5%	4%	2%
No	2236	95%	96%	98%

		2025	2024	2023
Did the client qualify for legal aid?	n=	108	83	35
	Count	%	%	%
Yes	63	58%	60%	54%
No	15	14%	13%	34%
Don't know	15	14%	8%	6%
Missing	15	14%	18%	6%

2025								
Civil orders applied for	Applied for		Granted		Not granted		Breached	
	Count	%	Count	%	Count	%	Count	%
Non-molestation order	11	10%	20	19%	3	3%	0	0%
Occupation order with power of arrest	2	2%	3	3%	2	2%	0	0%
Order under Protection from Harassment Act	2	2%	1	1%	3	3%	0	0%
Injunction under Forced Marriage Act with power of arrest	0	0%	0	0%	1	1%	0	0%
Child arrangements order	23	21%	15	14%	3	3%	1	1%
Prohibited steps order	4	4%	7	6%	2	2%	0	0%
Specific issue order	1	1%	2	2%	1	1%	0	0%
Other orders under the Children's Act	3	3%	1	1%	1	1%	0	0%

2024				
Civil orders applied for	n= 83			
	Applied for	Granted	Not granted	Breached
	%	%	%	%
Non-molestation order	18%	12%	2%	1%
Occupation order with power of arrest	1%	2%	1%	0%
Order under Protection from Harassment Act	1%	0%	0%	0%
Injunction under Forced Marriage Act with power of arrest	0%	1%	0%	0%
Child arrangements order	20%	22%	1%	0%
Prohibited steps order	4%	8%	1%	1%
Specific issue order	0%	0%	0%	0%
Other orders under the Children's Act	0%	5%	0%	0%

Applied for' indicates that the outcomes was not known by the time the case was closed. 'Breached' indicates orders that were granted and then subsequently breached.

		2025	2024	2023
What support did you provide the client in this area?	n=	108	83	35
	Count	%	%	%
Supported client to apply for legal aid	46	43%	45%	46%
Arranged a pre-court visit	10	9%	12%	3%
Referred client for legal advice	70	65%	60%	43%
Supported client with self application of orders	8	7%	12%	11%
Supported client to complete documents	9	8%	16%	3%
Attended court with client	20	19%	19%	6%
Provided updates about civil justice outcomes	4	4%	5%	3%
Advocated for client during proceedings	4	4%	4%	6%
Provided legal support at court	12	11%	7%	6%
Presented evidence at court	4	4%	1%	0%
Helped client report a breach	12	11%	10%	6%
Support with defence against cross applications	0	0%	1%	0%
Supported client with distribution of orders	1	1%	1%	0%
Other	15	14%	17%	31%
Missing	13	12%	13%	13%