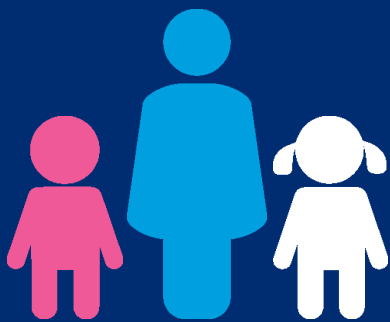# Insights Idva England and Wales dataset 2018-19

Adult Independent domestic violence advisor (Idva) services

SafeLives

Ending domestic abuse

Contents

About this dataset

This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 3,672 unique individual cases at intake and 2,311 matched cases at exit, drawn from 22 Idva services across England and Wales which used the SafeLives Insights outcome measurement service between April 2018 and March 2019.

In 2017, Insights underwent a redevelopment process and was replaced with an online portal. Owing to the change and the new indicators, this years datasets are presented without previous year comparisons.

SafeLives runs the largest national database of domestic abuse cases in the UK. Our Insights database has records of more than 75,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 4,000 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the national picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

At a glance

22 services

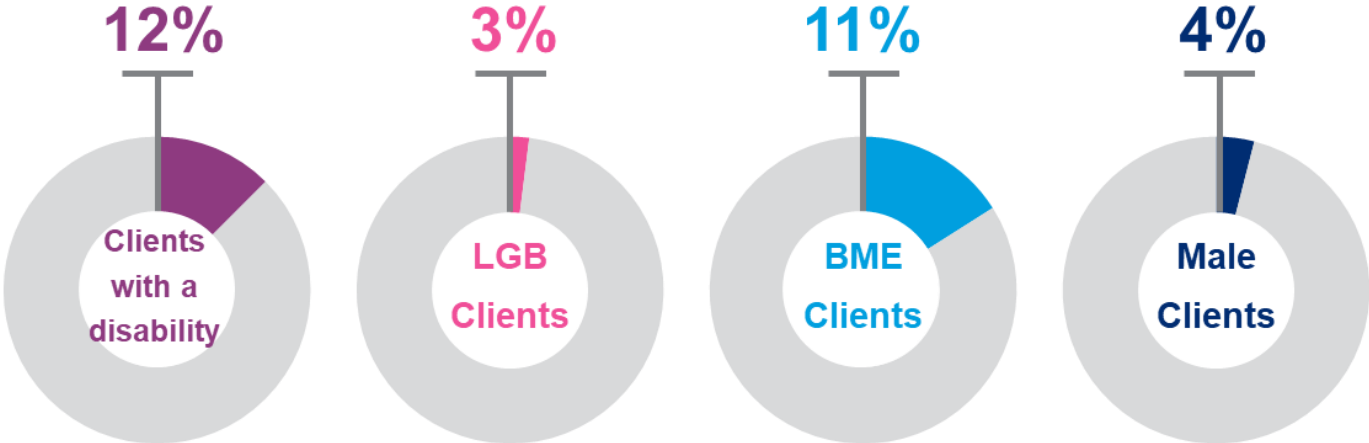**3,672 clients entered services**

2,311 cases closed

861 clients supported with criminal or civil justice

Location of the services in the dataset

Proportion of clients from diverse client groups

12%
Clients with a disability

3%
LGB Clients

11%
BME Clients

4%
Male Clients

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Whole Family **Insights**

Idva Service of 100

If an Idva service were to support 100 people across the year…

Who are they?

**95 will be female
2 will identify as LGB
78 will be White British**

Average age:
34
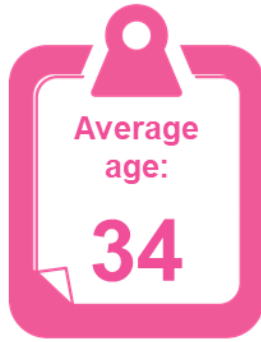
50 will be unemployed

12 will have a disability

81 will be new to the service

34 referred by the Police

8 self referrals

Who else is involved?

90 have a male perpetrator

For 70 the perpetrator will be an ex-intimate partner

41 have been exposed to domestic abuse in the past

44

will have had involvement with Children and Young Persons Services

**6 will be pregnant
67 have children
128 children will be involved**

8 have multiple perpetrators

What have they experienced?

76 will be at high risk of serious injury or death

Average length of abuse:
3 years

80

will be experiencing multiple types of abuse
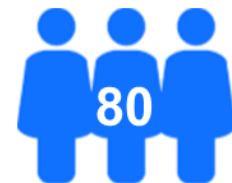
76 have experienced physical abuse
27 have experienced sexual abuse
66 have experienced harassment and / or stalking
79 have experienced jealous and controlling behaviours

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Idva Service of 100

If an Idva service were to support 100 people across the year…

Whole Family **Insights**

What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need

12 They will receive 9 direct contacts over a 12 week period

28 will be supported with criminal justice
14 will be supported with civil justice

88 will be supported with safety

3 will be supported with alcohol misuse
2 will be supported with drug misuse

16 will be supported with children and parenting

6 will access children's support services

37 will be supported with housing

21 will be supported with their mental health

3 will access the freedom programme

What did they say as they left the service?

73 have an improved quality of life

72 will feel optimistic about the future

84 feel safer

78 have an improved sense of wellbeing

"Idva support helped me become stronger and able to take some control back"

- a survivor

74 feel more confident

Key findings

The majority of clients saw a **cessation for each of the abuse types** after support from an Idva:

79% Physical Abuse

88% Sexual Abuse

60% Harassment & Stalking

63% Jealous & Controlling Behaviour

30% of children in households supported by an Idva were **not known to children's services**

Two out of every five clients (43%) entered the service with a **mental health need**

Most commonly experienced:

Depression (79%)

Anxiety (63%)

Trouble sleeping (19%)

The most commonly diagnosed conditions were **depression**, **anxiety disorder** and PTSD

Clients were **supported through the criminal justice system**

Helped the client report the incident to the police in 16% of cases

Attended court in 31% of cases

Explained the criminal justice **process** in 71% of cases
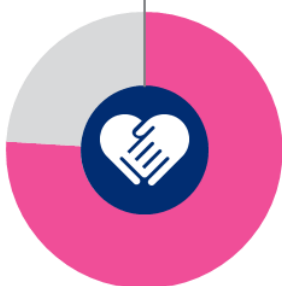
Provided updates about court outcomes in 49% of cases

76% of clients with a **housing needs** were supported

Housing **support provided** included:

13% relocated out of area

10% accessed **refuge**

10% sustained their **existing accommodation**

After being supported with housing

71% clients had both improved **safety** and **wellbeing**

Service inputs

Cases used in the analysis

Intake forms	3,672

In the period April 2018 to March 2019, caseworkers submitted 3,672 intake forms for clients entering Idva services.

These forms contain information about client demographics, and the characteristics of the abuse that clients accessing Idva services are experiencing.

Review forms	117

Caseworkers submitted 117 review forms for clients engaged with Idva services for the period April 2018 to March 2019.

These forms are used to record further or previously undisclosed abuse.

Exit forms	2,311

Caseworkers submitted 2,311 exit forms for clients leaving Idva services for the period April 2018 to March 2019.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2018 to March 2019.

Criminal and civil justice forms

Caseworkers supporting clients with criminal and civil justice (CCJ) supported 651 clients with criminal justice and 326 with civil justice.

These forms provide information on the outcomes of any criminal and civil justice interventions at exit, as well as support provided by caseworkers during the criminal and civil justice process.

Referral status		n=	3672
	Count		%
New client	2985		81%
Repeat to service	639		17%
Continuing case	48		1.3%
Total	**3672**		

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred from the previous version of Insights to the new version

Primary referral route		n=	3672
	Count		%
Police	1265		34%
Marac	557		15%
MASH	528		14%
Self	289		7.9%
DVA & SV services (external)	198		5.4%
Helpline	186		5.1%
Health	112		3.1%
DVA & SV services (internal)	107		2.9%
Hospital - Emergency department	76		2.1%
Children's social services	75		2.0%
Specialist services	31		0.84%
Hospital - Maternity	30		0.82%
Mental health	29		0.79%
Housing	29		0.79%
Outreach	25		0.68%
Community health	20		0.54%
Education	17		0.46%
Adult's social services	10		0.27%
Refuge	7		0.19%
Drug services	3		0.08%
Probation	3		0.08%
Alcohol services	1		0.03%
CRC	0		0%
Domestic Violence Court	0		0%
Other	74		2.0%

For referrals received through a single-point of contact	n=	3672
Initial referral route		
	Count	%
Police	1222	33%
Marac	258	7.0%
Self	156	4.2%
Specialist services	151	4.1%
DVA & SV services (external)	45	1.2%
Helpline	43	1.2%
Hospital - A&E	42	1.1%
Adult's social services	42	1.1%
Health	31	0.84%
MASH	29	0.79%
Mental health	25	0.68%
Housing	24	0.65%
Drug services	14	0.38%
Hospital - Maternity	13	0.35%
Probation	12	0.33%
Community health	10	0.27%
CRC	7	0.19%
Outreach	5	0.14%
Children's social services	3	0.08%
Alcohol services	0	0%
Education	0	0%
Refuge	0	0%
DVA & SV services (internal)	0	0%
Domestic Violence Court	0	0%
Other	43	1.2%
Don't know	1	0.03%
Missing	1496	41%

Client profile

**Socio-demographic description of client
accessing Idva services**
(Information captured at intake, number of individual clients (n) = 3,556)

Age of client	n=	3556
	Count	%
<18	31	0.87%
18-20	202	5.7%
21-30	1309	37%
31-40	1106	31%
41-50	578	16%
51-60	222	6.2%
61+	108	3.0%

Sex assigned at birth	n=	3556
	Count	%
Female	3381	95%
Male	130	3.7%
Intersex	4	0.11%
Not disclosed	1	0.03%
Don't know	40	1.1%

Which of the following describes how the client thinks of themselves?	n=	3556
	Count	%
Female	3274	92%
Male	123	3.5%
In another way	4	0.11%
Not disclosed	2	0.06%
Don't know	10	0.28%
Not sex assigned at birth	**9**	**0.25%**
Missing	143	4.0%

Sexual Orientation	n=	3556
	Count	%
Heterosexual	3245	91%
Total LBG	**78**	**2.2%**
├ Bisexual	33	0.93%
├ Gay	19	0.53%
├ Lesbian	23	0.65%
└ Other	3	0.08%
Not disclosed	36	1.0%
Don't know	41	1.2%
Missing	156	4.4%

Ethnicity	n=	3556
	Count	%
White	**2949**	**83%**
├ English/ Welsh / Scottish / Northern Irish / British	2769	78%
├ Irish	13	0.37%
├ Gypsy or Irish Traveller	25	0.70%
└ Any other White background	142	4.0%
Mixed / Multiple ethnic groups	**77**	**2.2%**
├ White and Black Caribbean	25	0.70%
├ White and Black African	11	0.31%
├ White and Asian	10	0.28%
└ Any other Mixed/ Multiple ethnic background	31	0.87%
Asian / Asian British	**224**	**6.3%**
├ Indian	80	2.2%
├ Pakistani	69	1.9%
├ Bangladeshi	23	0.65%
├ Chinese	2	0.06%
└ Any other Asian background	50	1.4%
Black / African / Caribbean / Black British	**73**	**2.1%**
├ African	48	1.3%
├ Caribbean	6	0.17%
└ Any other Black / African / Caribbean background	19	0.53%
Other ethnic group	**33**	**0.93%**
├ Arab	17	0.48%
└ Any other ethnic group	16	0.45%
Total BME	**574**	**16%**
Not disclosed	5	0.14%
Don't know	28	0.79%
Missing	167	4.7%

National B&ME percentage is 18.5%. Note this dataset only reflects the demographics of areas in which services are located.

Is the client pregnant?	n=	3556
	Count	%
Yes	214	6.0%
No	3021	85%
Don't know	63	1.8%
Missing	258	7.3%

How many children or young people are involved with this case?	n=	3556
	Count	%
0	1179	33%
1	888	25%
2	832	23%
3	400	11%
4	166	4.7%
5+	91	2.6%
Average number of children	**2.1**	

Average number of children (mean) is for cases where there is at least one (1) child involved

Ages of children	n=	4564
	Count	%
0-12 months	368	8.1%
1-3 years	960	21%
4-11 years	2161	47%
12-16 years	791	17%
17-18 years	145	3.2%
18-24 years	97	2.1%
24+ years	15	0.33%
Don't know	27	0.59%

CYPS involvement (of those cases with children or young people involved)	n=	2377
	Count	%
None	713	30%
S47 - Child protection	274	12%
Concern raised - no further action	266	11%
Initial assessment	247	10%
Concern raised - contacts/follow up	212	8.9%
S17 - Child in need	189	8.0%
Early help	156	6.6%
Child protection plan	97	4.1%
S31 - Care or supervision order	88	3.7%
Common assessment framework (Caf/Taf)	52	2.2%
Targeted families	8	0.34%
Priority families	4	0.17%
Personal advisor	0	0%
Transitions team	0	0%
Other	83	3.5%
Don't know	63	2.7%
Missing	48	2.0%

Does the client have a disability?	n=	3556
	Count	%
Yes	415	12%
No	2916	82%
Don't know	88	2.5%
Missing	137	3.9%

If yes, what type?	n=	415
	Count	%
Mental health impairment	169	41%
Physical	167	40%
Learning disability	40	9.6%
Frailty	39	9.4%
Neurological condition	34	8.2%
Learning difficulty	33	8.0%
Progressive illness	30	7.2%
Sensory disability	10	2.4%
Organ specific	7	1.7%
Other	0	0%
Don't know	2	0.48%
Missing	1	0.24%

Current employment situation	n=	3556
	Count	%
Unemployed	1771	50%
Full-time employment	642	18%
Part-time employment	529	15%
In education or training	131	3.7%
Retired	85	2.4%
Self-employed	81	2.3%
Stay at home parent	25	0.70%
Volunteering	15	0.42%
Other	116	3.3%
Not disclosed	33	0.93%
Don't know	121	3.4%
Missing	89	2.5%

Current financial situation	n=	3672
	Count	%
Managing essentials but nothing left over	1343	37%
Comfortably managing	577	16%
No financial concerns	482	13%
Significant financial problems	325	8.9%
Unable to pay for essentials	259	7.1%
Reliant on others	4	0.11%
Don't know	340	9.3%
Missing	342	9.3%

Has the client experienced an Adverse Childhood Experience (ACE)?	n=	3672
	Count	%
Yes	640	17%
No	956	26%
Don't know	1519	41%
Missing	779	21%

Adverse Childhood Experiences (ACEs)	n=	1596
	Count	%
None	956	60%
Domestic abuse (exposure)	357	22%
Verbal abuse	234	15%
Parental separation	229	14%
Direct physical abuse	176	11%
Mental illness	147	9.2%
Sexual abuse	126	7.9%
Alcohol abuse	94	5.9%
Drug abuse	68	4.3%
Incarceration of adults within household	17	1.1%
Average number experienced	**2.3**	
Number experiencing four or more	**114**	**7.1%**

Average number experienced (mean) refers to cases where at least one ACE was recorded

History of abuse at intake
(Information captured at intake, n = 3,672)

Number of ticks on the Dash	n=	3672
	Count	%
Standard Risk (1-5)	134	3.6%
Medium Risk (6-9)	449	12%
High Risk (10+)	2297	63%
Average (mean) number of ticks	**13**	
Missing	792	22%

High risk?	n=	3672
	Count	%
Yes	2808	76%
No	708	19%
Don't know	11	0.30%
Missing	145	3.9%

On what basis is the client high risk?	n=	2808
	Count	%
Actuarial	1766	63%
Professional judgment	737	26%
Escalation	261	9.3%
Missing	44	1.6%

Has the case been discussed at Marac?	n=	3672
	Count	%
Yes	2287	62%
No	1223	33%
Don't know	17	0.46%
Missing	145	3.9%

Abuse experienced in the past 12 months

Clients experiencing each abuse type   n= 3672

	Count	%
Physical	2789	76%
Sexual	998	27%
Harassment and stalking	2420	66%
Jealous and controlling behaviours	2887	79%

Level of abuse   n= 3672

	High		Moderate		Standard		None		Don't know	
	Count	%	Count	%	Count	%	Count	%	Count	%
Physical	1782	49%	736	20%	271	7.4%	738	20%	53	1.4%
Sexual	416	11%	302	8.2%	280	7.6%	2293	62%	269	7.3%
Harassment and stalking	1331	36%	727	20%	362	9.9%	1017	28%	114	3.1%
Jealous and controlling	1645	45%	850	23%	392	11%	548	15%	123	3.3%

Multiple types of abuse   n= 3672

	Count	%
Clients experiencing multiple types of abuse	2946	80%
Clients experiencing multiple types of high severity abuse	1622	44%
Clients experiencing at least one type of high severity abuse	2605	71%

Physical abuse

Details of physical abuse   n= 2789

	Count	%
Slapped/pushed/shoved	2002	72%
Physically threatened	1367	49%
Kicked/punched	1186	43%
Attempted/strangulation	1020	37%
Restrained/held down	955	34%
Threats/use of weapons	848	30%
Scratches/shallow cuts	336	12%
Burning	52	1.9%
Other	488	17%
Don't know	29	1.0%
Missing	111	4.0%

Sexual abuse

Details of sexual abuse   n= 998

	Count	%
Use of sexual insults	367	37%
Rape	285	29%
Unwanted touching	266	27%
Use of threats/force to obtain sex	263	26%
Forced to perform sexual acts	135	14%
Serious sexual assaults	98	9.8%
Made to feel uncomfortable about sex/gender identity	81	8.1%
Deliberate infliction of pain during sex	63	6.3%
Revenge porn	51	5.1%
Use of weapons during sex	21	2.1%
Enforced prostitution	18	1.8%
Sexual abuse of children	8	0.80%
Intentional transmission of STIs	4	0.40%
Other	258	26%
Don't know	32	3.2%
Missing	41	4.1%

Harassment and stalking

Details of harassment and stalking   n= 2420

	Count	%
Constant calls/texts/emails	1767	73%
Uninvited visits to home/workplace	1367	56%
Stalking	681	28%
Destroyed/vandalised property	627	26%
Homicide/familiacide threats	423	17%
Stalking involving others	227	9.4%
Other	328	14%
Don't know	12	0.50%
Missing	105	4.3%

Jealous and controlling behaviour

Details of jealous and controlling behaviour	n=	2887
	Count	%
Extreme jealousy/possessiveness	1723	60%
Isolation from family/friends	1517	53%
Threats to harm victim	1459	51%
Control of victim/s daily activities	1152	40%
Irrational accusations of infidelity	807	28%
Suicide/homicide/familiacide threats	756	26%
Controls how finances are spent	734	25%
Humiliated/embarrassed victim in front of others	610	21%
Intercepting calls/messages/social media	556	19%
Controls access to money	535	19%
Threats to take children	508	18%
Control of victim/s appearance	508	18%
Severely restricts movements	335	12%
Locks victim up	154	5.3%
Prevention from accessing care needs/medication	79	2.7%
Pet abuse	4	0.14%
Other	393	14%
Don't know	23	0.80%
Missing	133	4.6%

For how long has the abuse been occurring?	n=	3672
	Count	%
1-11 months	440	12%
1-2 years	1052	29%
3-5 years	794	22%
6-10 years	512	14%
11 years +	438	12%
Average (median) length of abuse	**3 years**	
Missing	436	12%

Has the client been exposed to domestic abuse previously?	n=	3672
	Count	%
Yes	**1511**	**41%**
├ Yes, DA by the same partner in an earlier relationship	861	23%
├ Yes, DA by previous intimate partner	625	17%
├ Yes, DA perpetrated by a family member	163	4.4%
├ Yes, direct abuse as a CYP	131	3.6%
├ Yes, exposure as a CYP	207	5.6%
└ Yes, other	55	1.5%
No	1057	29%
Don't know	750	20%
Missing	354	9.6%

Relationship to primary perpetrator	n=	3672
	Count	%
Current intimate partner	735	20%
Ex-intimate partner	2580	70%
Mother	84	2.3%
Step-mother	1	0.03%
Father	31	0.84%
Step-father	4	0.11%
Grandmother	6	0.16%
Grandfather	1	0.03%
Child (under 18) biological	11	0.30%
Child (under 18) step-child	0	0%
Child (18 or over) biological	42	1.1%
Child (18 or over) step-child	0	0%
Brother	16	0.44%
Sister	13	0.35%
Step-brother	1	0.03%
Step-sister	0	0%
Other family member	15	0.41%
Other known person/associate	29	0.79%
Don't know	6	0.16%
Missing	97	2.6%

Is the client living with the perpetrator of abuse?	n=	3672
	Count	%
Living together	564	15%
Living together intermittently	170	4.6%
Not living together	2820	77%
Don't know	17	0.46%
Missing	101	2.8%

Reason for not living together	n=	2820
	Count	%
Perpetrator deceased	1	0.04%
Perpetrator in jail	24	0.85%
Client in refuge	1	0.04%
Other	118	4.2%
Missing	2677	95%

Typology of abuse	n=	3672
	Count	%
Intimate terrorism/coercive control	1999	54%
Situational couple violence	641	17%
Violent resistance	54	1.5%
Mutual couple violence	26	0.71%
Don't know	138	3.8%
Missing	814	22%

Are there multiple perpetrators?	n=	3672
	Count	%
Yes	276	7.5%
No	3002	82%
Don't know	92	2.5%
Missing	302	8.2%

Relationship to additional perpetrators	n=	276
	Count	%
Current intimate partner	24	8.7%
Ex-intimate partner	86	31%
Mother	21	7.6%
Step-mother	2	0.72%
Father	17	6.2%
Step-father	5	1.8%
Grandmother	4	1.4%
Grandfather	3	1.1%
Child (under 18) biological	4	1.4%
Child (under 18) step-child	0	0%
Child (18 or over) biological	8	2.9%
Child (18 or over) step-child	2	0.72%
Brother	13	4.7%
Sister	16	5.8%
Step-brother	1	0.36%
Step-sister	0	0%
Other family member	101	37%
Other known person/associate	130	47%
Don't know	2	0.72%
Missing	1	0.36%

Within the past 12 months…	n=	3672
	Count	%
The client has attempted to end the abusive relationship	**2449**	**67%**
└ Average (mean) number of attempts	2.1	

Other forms of abuse	n=	3672
	Count	%
Forced marriage	38	1.0%
Honour'-based violence	147	4.0%
FGM	28	0.76%

Other forms of abuse						n=	3672
	Forced marriage		'Honour'-based violence		FGM		
	Count	%	Count	%	Count	%	
Yes	38	1.0%	147	4.0%	28	0.76%	
No	3365	92%	3241	88%	3345	91%	
Don't know	10	0.27%	22	0.60%	29	0.79%	
Missing	259	7.1%	262	7.1%	270	7.4%	

Primary perpetrator information

Sex assigned at birth	n=	3672
	Count	%
Male	3293	90%
Female	188	5.1%
Intersex	1	0.03%
Don't know	71	1.9%
Not disclosed	5	0.14%
Missing	114	3.1%

Which of the following describes how the perpetrator thinks of themselves?	n=	3672
	Count	%
Male	3024	82%
Female	177	4.8%
In another way	3	0.08%
Not disclosed	110	3.0%
Not sex assigned at birth	**34**	**0.93%**
Missing	358	9.7%

Does the perpetrator have multiple victims?	n=	3672
	Count	%
Yes	824	22%
No	1516	41%
Don't know	951	26%
Missing	381	10%

Perpetrator needs						n=	3672
	Mental health		Drugs		Alcohol		
	Count	%	Count	%	Count	%	
Yes	1182	32%	1482	40%	1360	37%	
No	1212	33%	1172	32%	1245	34%	
Don't know	913	25%	674	18%	705	19%	
Missing	365	9.9%	344	9.4%	362	9.9%	

Client needs at intake
(Information captured at intake, n = 3,672)

Summary of client needs at intake	Yes		No		Don't know		Missing	n= 3672
	Count	%	Count	%	Count	%	Count	%
Alcohol misuse	305	8.3%	2850	78%	152	4.1%	365	9.9%
Children and parenting	1073	29%	2151	59%	107	2.9%	341	9.3%
Drug misuse	212	5.8%	2974	81%	125	3.4%	361	9.8%
Employment, education and training	459	13%	2686	73%	135	3.7%	392	11%
Finance, benefits and debt	978	27%	2194	60%	169	4.6%	331	9.0%
Housing	1771	48%	1520	41%	90	2.5%	291	7.9%
Immigration	107	2.9%	3138	85%	77	2.1%	350	9.5%
Mental health	1587	43%	1595	43%	156	4.2%	334	9.1%
Physical health	556	15%	2612	71%	129	3.5%	375	10%
Social and community support	963	26%	2218	60%	115	3.1%	376	10%

Mental health needs
Is the client experiencing any of the following?	n=	1587
	Count	%
Depression	1251	79%
Anxiety	1003	63%
Trouble sleeping	296	19%
Self harm	258	16%
Emotional instability	238	15%
Stress	180	11%
Flashbacks	141	8.9%
Suicidal thoughts/behaviour	87	5.5%
Problems with eating	79	5.0%
Other	116	7.3%
Don't know	12	0.76%
Missing	39	2.5%

Does the client have a diagnosed mental health condition?	n=	1587
	Count	%
Yes	869	55%
No	447	28%
Don't know	136	8.6%
Missing	135	8.5%

Diagnosed mental health conditions	n=	869
	Count	%
Depression	596	69%
Anxiety disorder	342	39%
PTSD	102	12%
Personality disorders	100	12%
Bipolar disorder	59	6.8%
Schizophrenia	15	1.7%
Eating disorder	13	1.5%
Obsessive compulsive disorder	10	1.2%
Autistic spectrum disorder	8	0.92%
Complex PTSD	1	0.12%
Psychosis	0	0%
Other	55	6.3%
Don't know	13	1.5%
Missing	5	0.58%

Children and parenting needs	n=	3672
	Count	%
Yes	1073	29%
No	2151	59%
Don't know	107	2.9%
Missing	341	9.3%

Does the client have access to public funds?	n=	978
	Count	%
Yes	786	80%
No	145	15%
Don't know	42	4.3%
Missing	5	0.51%

Does the client need to apply for indefinite leave to remain?	n=	107
	Count	%
Yes	79	74%
No	19	18%
Don't know	6	5.6%
Missing	3	2.8%

Is the client dependent on the perpetrator for a visa?	n=	107
	Count	%
Yes	52	49%
No	47	44%
Don't know	2	1.9%
Missing	6	5.6%

Case review data

The following is an analysis of cases where a review form was completed. A review form is used to record further or previously undisclosed abuse. Owing to the low level of review data, it is not considered in the Client Outcomes section

Review point	n=	2311
	Count	
Yes	117	5.1%
No	2194	95%
Average length of time from case opened to last review point (median)	**61 days**	

Since intake, has further abuse occurred?	n=	117
	Count	%
Yes, DA by the same perpetrator	45	38%
Yes, DA by a different perpetrator	2	1.7%
Yes, DA by multiple perpetrators	0	0%
Yes, DA perpetrated by a family member	0	0%
No	59	50%
Missing	11	9.4%

Multiple types of abuse	n=	43
	Count	%
Clients experiencing multiple types of abuse	28	65%
Clients experiencing multiple types of high severity abuse	16	37%
Clients experiencing at least one type of high severity abuse	24	56%

Since intake, has further abuse been disclosed?	n=	117
	Count	%
Yes, DA by the same perpetrator	26	22%
Yes, DA by a different perpetrator	4	3.4%
Yes, DA by multiple perpetrators	0	0%
Yes, DA perpetrated by a family member	0	0%
Yes, historic abuse	3	2.6%
No	63	54%

Client outcomes

Outcomes and profile of abuse at exit
(Information captured at exit, n = 2,311)

The following is an analysis of cases where an exit form was completed during the reporting period.
Cases have been matched with their corresponding intake forms, and intake data here relates only
to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

Case status at exit	n=	2311
	Count	%
Planned closure	1699	74%
Unplanned closure	612	26%
Total	**2311**	

Reason for unplanned closures	n=	612
	Count	%
Client disengaged	530	87%
Client moved out of area	30	4.9%
Client in prison	1	0.16%
Client in care of mental health services	1	0.16%
Client fatality	2	0.33%
Other	46	7.5%
Missing	2	0.33%

Case length	n=	2311
	Count	%
0 to 1 month	765	33%
2 to 3 months	808	35%
4 to 5 months	406	18%
6 to 7 months	168	7.3%
8 months +	154	6.7%
Average case length (median)	**12 weeks**	
Errors	10	0.43%

Average case length is displayed in weeks as it is a more representative average than months. 'Errors' indicate cases
where the Intake date was recorded as being after the case closed date

How many contacts did the client receive?	n=	2311
	Count	%
1 to 5	739	32%
6 to 10	648	28%
11 to 20	504	22%
21 to 34	226	9.8%
35+	194	8.4%
Average number of contacts (median)	**9**	

Domestic abuse context at exit
(Information collected at exit, n = 2,311)

Number of ticks on the Dash		n=	1132		
	Intake			Exit	
	Count	%		Count	%
Standard Risk (1-5)	60	5.3%		204	18%
Medium Risk (6-9)	195	17%		425	38%
High Risk (10+)	877	77%		503	44%
Reduction in number of ticks	**709**			**63%**	

Abuse reported at exit	n=	2217
	Count	%
No abuse experienced since intake	951	43%
No abuse experienced since last review point	53	2.4%
No abuse experienced since intake or last review	**1004**	**45%**

Multiple types of abuse	n=	2311	n=	2311
	Intake		Exit	
	Count	%	Count	%
Clients experiencing multiple types of abuse	1811	78%	793	34%
Clients experiencing multiple types of high severity abuse	1015	44%	123	5.3%
Clients experiencing at least one type of high severity abuse	1675	72%	249	11%

Escalation of abuse		n=	2311
		Count	%
Any escalation in severity of abuse		59	2.6%
Any escalation in frequency of abuse		55	2.4%
Any escalation in severity or frequency of abuse		64	2.8%
At least one form of high severity abuse which is escalating in frequency or severity		37	1.6%

Physical abuse					
Level of abuse	n=	2311	n=	2311	
	Intake		Exit		
	Count	%	Count	%	
High	1178	51%	138	6.0%	
Moderate	431	19%	113	4.9%	
Standard	157	6.8%	117	5.1%	
None	457	20%	1645	71%	
Don't know	37	1.6%	247	11%	
Missing	51	2.2%	51	2.2%	

Sexual abuse					
Level of abuse	n=	2311	n=	2311	
	Intake		Exit		
	Count	%	Count	%	
High	261	11%	27	1.2%	
Moderate	157	6.8%	19	0.82%	
Standard	166	7.2%	33	1.4%	
None	1509	65%	1879	81%	
Don't know	156	6.8%	250	11%	
Missing	62	2.7%	103	4.5%	

Harassment and stalking					
Level of abuse	n=	2311	n=	2311	
	Intake		Exit		
	Count	%	Count	%	
High	831	36%	134	5.8%	
Moderate	439	19%	174	7.5%	
Standard	208	9.0%	271	12%	
None	680	29%	1371	59%	
Don't know	78	3.4%	269	12%	
Missing	75	3.2%	92	4.0%	

Jealous and controlling behaviours					
Level of abuse	n=	43	n=	2311	
	Intake		Exit		
	Count	%	Count	%	
High	1015	44%	136	5.9%	
Moderate	506	22%	166	7.2%	
Standard	256	11%	316	14%	
None	383	17%	1311	57%	
Don't know	85	3.7%	291	13%	
Missing	66	2.9%	91	3.9%	

Change in relationship between client and perpetrator		Count	%
Current intimate partner to ex-intimate partner		250	52%
Ex-intimate partner to current intimate partner		69	4.3%

Percentage is calculated based on number who were reported as either current or ex-intimate partner at Intake
respectively

Living arrangement at exit			n=	2311	
	Intake		Exit		
	Count	%	Count	%	
Living together	386	17%	218	9.4%	
Living together intermittently	109	4.7%	45	1.9%	
Not living together	1745	76%	1837	79%	
Don't know	15	0.65%	167	7.2%	
Missing	56	2.4%	44	1.9%	

Is there any ongoing contact with the perpetrator?	n=	2311
	Count	%
Yes	737	32%
No	1186	51%
Don't know	333	14%
Missing	55	2.4%

If yes, why is there ongoing contact?	n=	737
	Count	%
Children	372	50%
Ongoing relationship	261	35%
Family and social network	85	12%
Ongoing abuse	65	8.8%
Legal proceedings	54	7.3%
Financial arrangements	41	5.6%
Dependent of perpetrator for visa	5	0.68%
Other	57	7.7%
Don't know	7	0.95%
Missing	2	0.27%

Is there ongoing conflict around child contact arrangements?	n=	372
	Count	%
Yes	137	37%
No	183	49%
Don't know	38	10%
Missing	14	3.8%

Does the perpetrator use child contact arrangements to continue abuse?	n=	372
	Count	%
Yes	117	31%
No	186	50%
Don't know	51	14%
Missing	18	4.8%

Client reported outcomes

	n= 1436		n= 1423		n= 1419		n= 1416		n= 1406	
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Strongly agree	435	30%	355	25%	328	23%	299	21%	261	19%
Agree	772	54%	760	53%	703	50%	725	51%	774	55%
Not certain	202	14%	262	18%	330	23%	354	25%	330	23%
Disagree	22	1.5%	38	2.7%	51	3.6%	34	2.4%	37	2.6%
Disagree strongly	5	0.35%	8	0.56%	7	0.49%	4	0.28%	4	0.28%
Total Agree	**1207**	**84%**	**1115**	**78%**	**1031**	**73%**	**1024**	**72%**	**1035**	**74%**

Percentages above are calculated based on those service users answering the 'client reported outcome' questions.
Missing data is excluded and presented separately below.

Client reported outcomes (Missing)

								n=	2311	
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Missing	875	38%	888	38%	892	39%	895	39%	905	39%

Which agencies do you feel have made the difference to your safety and wellbeing?	n=	1431
	Count	%
Police	947	66%
Marac	771	54%
Other DVA & BV services	396	28%
Specialist services	327	23%
Housing	276	19%
Children's social services	255	18%
Outreach	148	10%
Health	135	9.4%
Mental health	120	8.4%
Refuge	62	4.3%
Hospital - A&E	57	4.0%
Adult's social services	51	3.6%
Education	35	2.4%
Community health	32	2.2%
Drug services	30	2.1%
Alcohol services	29	2.0%
Probation	27	1.9%
Hospital - Maternity	24	1.7%
Helpline	19	1.3%
CRC	7	0.49%
Other	206	14%
Missing	880	38%

Caseworker reported outcomes

Which agencies have worked well to promote safety and wellbeing on this case?	n=	2311
	Count	%
Police	1410	61%
Marac	1400	61%
Other DVA & BV services	474	21%
Children's social services	468	20%
Housing	399	17%
Specialist services	356	15%
Health	168	7.3%
Outreach	156	6.8%
Mental health	154	6.7%
Refuge	83	3.6%
Hospital - A&E	71	3.1%
Adult's social services	63	2.7%
Probation	63	2.7%
Community health	45	1.9%
Education	44	1.9%
Hospital - Maternity	42	1.8%
Alcohol services	42	1.8%
Drug services	37	1.6%
CRC	23	1.00%
Helpline	20	0.87%
Other	263	11%
Missing / None	345	15%

Which agencies have presented challenges to promoting safety and wellbeing on this case?	n=	2311
	Count	%
Police	236	10%
Housing	103	4.5%
Children's social services	103	4.5%
Marac	61	2.6%
Other DVA & BV services	33	1.4%
Mental health	30	1.3%
Specialist services	30	1.3%
Health	15	0.65%
Adult's social services	15	0.65%
Probation	8	0.35%
Refuge	7	0.30%
Outreach	7	0.30%
Drug services	6	0.26%
Alcohol services	6	0.26%
Education	6	0.26%
Community health	4	0.17%
Helpline	4	0.17%
Other	83	3.6%
Missing / None	1793	78%

Service Outputs

Support and Interventions
(Information captured at exit, n = 2,311)

Needs & Support matrix								
Areas of need	**Needs**		**Support**		**Impact**			
	Clients identified with needs		**Support provided**		**Improved safety**		**Improved wellbeing**	
	Count	**%**	**Count**	**%**	**Count**	**%**	**Count**	**%**
Safety			2037	88%	1587	78%	1526	75%
Housing	1115	48%	848	76%	604	71%	605	71%
Physical health	325	14%	126	39%	95	75%	103	82%
Mental health	948	41%	486	51%	319	66%	353	73%
Drug misuse	139	6.0%	55	40%	33	60%	33	60%
Alcohol misuse	184	8.0%	79	43%	52	66%	53	67%
Children/parenting	621	27%	364	59%	228	63%	227	62%
Finance, benefits and debt	606	26%	348	57%	239	69%	258	74%
Employment, education and training	253	11%	92	36%	65	71%	66	72%
Social and community support	556	24%	225	40%	147	65%	158	70%
Immigration	60	2.6%	51	85%	40	78%	41	80%

Support provided percentages reflect the percentage of those with an identified need who were supported. Impact percentages relate to those supported and figures are caseworker reported.

Safety		
Have you supported the client with safety?	**n=**	**2311**
	Count	**%**
Yes	2037	88%
No	122	5.3%
Missing	152	6.6%

What outcomes were achieved in this support area?	n=	2037
	Count	**%**
Established personal safety plan	1867	92%
Referral to Marac	664	33%
Has personal alarm (e.g. grenade alarm)	522	26%
Target hardening	478	23%
Established digital/tech safety plan	352	17%
Restraining order	335	16%
Relocated to safety	317	16%
Non-molestation order	254	12%
Referred DV & SV service (internal)	163	8.0%
Referred to Outreach	119	5.8%
Pattern changing course	111	5.4%
Referred DV & SV service (external)	85	4.2%
Contact order	54	2.7%
Domestic violence protection notice (DVPN) issued	41	2.0%
Gazetteer warning in place	40	2.0%
Cocoon watch	35	1.7%
Domestic violence prevention order (DVPO) issued	28	1.4%
Perpetrator accessing direct 1-1 intervention	25	1.2%
Occupation order	19	0.93%
Perpetrator accessing group programme	16	0.79%
Increased LPT visits	15	0.74%
Domestic violence disclosure scheme (DVDS) accessed	14	0.69%
Anti-social behaviour order issued	4	0.20%
Forced Marriage protection order	2	0.10%
FGM protection order	0	0%
Other	206	10%
Missing	14	0.69%

What impact did this have on client safety and wellbeing?		n=	2037		
		Safety		**Wellbeing**	
		Count	%	Count	%
Improved greatly		859	42%	735	36%
Improved slightly		728	36%	791	39%
Decreased slightly		5	0.25%	4	0.20%
Decreased greatly		3	0.15%	5	0.25%
No change		111	5.4%	142	7.0%
Don't know		105	5.2%	124	6.1%
Total Improved		**1587**	**78%**	**1526**	**75%**
Missing		226	11%	236	12%

Housing

Have you supported the client with housing?	n=	1115
	Count	%
Yes	848	76%
No	267	24%

What outcomes were achieved in this support area?	n=	848
	Count	%
Accepted to housing support service	209	25%
Registered on housing waiting list / exchange	173	20%
Accessed sanctuary scheme	156	18%
Relocated out of area	106	13%
Accessed Refuge	86	10%
Accessed settled housing	86	10%
Sustained existing accommodation	81	9.6%
Accessed statutory housing (LA or HA tenancy)	79	9.3%
Tenancy support provided (reporting repairs, budgeting)	76	9.0%
Accessed temporary housing	47	5.5%
Accessed housing funds	25	2.9%
Not housed	25	2.9%
Accessed online support services	8	0.94%
Other	212	25%
Missing	15	1.8%

What impact did this have on client safety and wellbeing?		n=	848		
		Safety		**Wellbeing**	
		Count	%	Count	%
Improved greatly		370	44%	334	39%
Improved slightly		234	28%	271	32%
No change		127	15%	115	14%
Decreased slightly		2	0.24%	4	0.47%
Decreased greatly		3	0.35%	3	0.35%
Don't know		31	3.7%	36	4.2%
Total Improved		**604**	**71%**	**605**	**71%**
Missing		81	9.6%	85	10%

Physical health

Have you supported the client with physical health?	n=	325
	Count	%
Yes	126	39%
No	199	61%

What outcomes were achieved in this support area?	n=	126
	Count	%
Accessed GP services	85	67%
Increased exercise	30	24%
Physical condition identified and receiving treatment	22	17%
Accessing self help	21	17%
Referral other health services	20	16%
Accessed medication for physical health	18	14%
Referral adult social services	9	7.1%
Accessed counselling for physical health	6	4.8%
Admitted into rehabilitative facilities	6	4.8%
Physical condition rehabilitated	5	4.0%
Accessed physical support services	4	3.2%
Accessed disability services	0	0%
Accessed online support services	0	0%
Referral rehabilitative facility	0	0%
Other	0	0%
Missing	3	2.4%

What impact did this have on client safety and wellbeing?			n=	126
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	39	31%	49	39%
Improved slightly	56	44%	54	43%
No change	17	13%	8	6.3%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	4	3.2%	4	3.2%
Total Improved	**95**	**75%**	**103**	**82%**
Missing	10	7.9%	11	8.7%

Mental health

Have you supported the client with mental health?	n=	948
	Count	**%**
Yes	486	51%
No	462	67%

What outcomes were achieved in this support area?	n=	486
	Count	**%**
Accessing mental health services	147	30%
Referral counselling services	128	26%
Accessing medication for mental health condition	107	22%
Accessing counselling	104	21%
Accessing self help	46	9.5%
Referral mental health	39	8.0%
Referral other specialist health provider	22	4.5%
In care of mental health services	19	3.9%
Disengaged from mental health services	7	1.4%
Accessed online support services	6	1.2%
Discharged from mental health services	3	0.62%
Other	144	30%
Missing	7	1.4%

What impact did this have on client safety and wellbeing?			n=	486
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	127	26%	141	29%
Improved slightly	192	40%	212	44%
No change	86	18%	45	9.3%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	44	9.1%	48	9.9%
Total Improved	**319**	**66%**	**353**	**73%**
Missing	37	7.6%	40	8.2%

Drug misuse

Have you supported the client with drug misuse?	n=	139
	Count	**%**
Yes	55	40%
No	84	60%

What outcomes were achieved in this support area?	n=	55
	Count	**%**
Accessing drug support services	30	55%
Accessing drug misuse support group	8	15%
No change in drug misuse issue	8	15%
Referral to drug services	7	13%
Accessing self help	6	11%
Recovery programme in place	6	11%
Reduced frequency drugs	6	11%
Accessing medication for drug reduction	5	9.1%
Accessing peer support group	5	9.1%
Admitted to rehabilitative facility	3	5.5%
Disengaged from drug misuse services	2	3.6%
Accessing counselling	1	1.8%
Proven abstinence drugs	1	1.8%
Accessed online support services	0	0%
Other	9	16%
Missing	0	0%

What impact did this have on client safety and wellbeing?			n=	55
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	16	29%	18	33%
Improved slightly	17	31%	15	27%
No change	10	18%	10	18%
Decreased slightly	1	1.8%	0	0%
Decreased greatly	0	0%	1	1.8%
Don't know	3	5.5%	3	5.5%
Total Improved	**33**	**60%**	**33**	**60%**
Missing	8	15%	8	15%

Alcohol misuse

Have you supported the client with alcohol misuse?	n=	184
	Count	**%**
Yes	79	43%
No	105	57%

What outcomes were achieved in this support area?	n=	79
	Count	**%**
Accessing alcohol support services	53	67%
Reduced frequency alcohol	20	25%
Accessing alcohol misuse support group	11	14%
No change to alcohol misuse issue	10	13%
Disengaged from alcohol misuse services	5	6.3%
Accessing medication for alcohol reduction	3	3.8%
Proven abstinence alcohol	3	3.8%
Admitted to rehabilitative facility	2	2.5%
Accessing counselling	1	1.3%
Accessed online support services	0	0%
Other	13	16%
Missing	0	0%

What impact did this have on client safety and wellbeing?			n=	79
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	17	22%	19	24%
Improved slightly	35	44%	34	43%
No change	11	14%	11	14%
Decreased slightly	0	0%	1	1.3%
Decreased greatly	0	0%	0	0%
Don't know	7	8.9%	6	7.6%
Total Improved	**52**	**66%**	**53**	**67%**
Missing	9	11%	8	10%

Children and parenting

Have you supported the client with children and parenting?	n=	621
	Count	**%**
Yes	364	59%
No	257	41%

Indicate ongoing CYPS involvement with the family	n=	1492	n=	364
	Intake		**Exit**	
	Count	**%**	**Count**	**%**
None	432	29%	83	23%
S47 - Child protection	160	11%	51	14%
S17 - Child in need	118	7.9%	41	11%
Early help	89	6.0%	32	8.8%
Initial assessment	167	11%	32	8.8%
Concern raised - no further action	174	12%	26	7.1%
Child protection plan	55	3.7%	25	6.9%
Common assessment framework (Caf/Taf)	35	2.3%	18	4.9%
S31 - Care or supervision order	46	3.1%	16	4.4%
Concern raised - contacts/follow up	156	10%	12	3.3%
Targeted families	2	0.13%	2	0.55%
Priority families	2	0.13%	0	0%
Other	57	3.8%	8	2.2%
Don't know	42	2.8%	14	3.8%

What outcomes were achieved in this support area?	n=	364
	Count	%
Accessing children's support services	133	37%
Statutory CYPS involvement	105	29%
Accessed Freedom programme	67	18%
Child(ren) accessing support services	62	17%
Referral to child social services	52	14%
Improved parenting skills	48	13%
Secured child contact arrangements	40	11%
Accessed legal support for CYP arrangements	38	10%
Accessed parenting course	36	9.9%
Accessing voluntary parenting support	25	6.9%
Accessing peer support group	21	5.8%
Improved access to childcare	12	3.3%
Child(ren) removed from client's care	10	2.7%
Improved family mediation skills	10	2.7%
Accessed online support services	7	1.9%
Child(ren) living with other family member	6	1.6%
Child(ren) living with perpetrator	5	1.4%
Other	73	20%
Missing	12	3.3%

What impact did this have on client safety and wellbeing?		n=	364	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	108	30%	101	28%
Improved slightly	120	33%	126	35%
No change	62	17%	52	14%
Decreased slightly	2	0.55%	7	1.9%
Decreased greatly	0	0%	7	1.9%
Don't know	20	5.5%	19	5.2%
Total Improved	228	63%	227	62%
Missing	52	14%	52	14%

Finance, benefits and debt

Have you supported the client with finance, benefits and debt?	n=	606
	Count	%
Yes	348	57%
No	258	43%

What outcomes were achieved in this support area?	n=	348
	Count	%
Accessing full benefit entitlement	128	37%
Referral financial support services	80	23%
Accessing financial support services	68	20%
Accessed legal aid	54	16%
Established financial independence from perpetrator	49	14%
Financial stability obtained and maintained	31	8.9%
Accessed online support services	18	5.2%
Accessing partial benefit entitlement	15	4.3%
Disengaged from support in this area	10	2.9%
Continued financial abuse	6	1.7%
Other	116	33%
Missing	2	0.57%

What impact did this have on client safety and wellbeing?		n=	348	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	119	34%	122	35%
Improved slightly	120	34%	136	39%
No change	48	14%	25	7.2%
Decreased slightly	1	0.29%	3	0.86%
Decreased greatly	1	0.29%	1	0.29%
Don't know	18	5.2%	19	5.5%
Total Improved	239	69%	258	74%
Missing	41	12%	42	12%

Employment, education and training

Have you supported the client with employment, education and training?	n=	253
	Count	**%**
Yes	92	36%
No	161	64%

What outcomes were achieved in this support area?	n=	92
	Count	**%**
Accessing training	33	36%
Accessing education	26	28%
Attended workshops	25	27%
Found part-time employment	9	9.8%
Engaged in volunteering	8	8.7%
Found full-time employment	6	6.5%
Accessing online support services	5	5.4%
Disengaged from support in this area	2	2.2%
Found flexible employment	2	2.2%
Other	53	58%
Missing	0	0%

What impact did this have on client safety and wellbeing?		n=	92	
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	40	43%	43	47%
Improved slightly	25	27%	23	25%
No change	18	20%	15	16%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	2	2.2%	2	2.2%
Total Improved	**65**	**71%**	**66**	**72%**
Missing	7	7.6%	9	9.8%

Social and community support

Have you supported the client with social and community support?	n=	556
	Count	**%**
Yes	225	40%
No	331	60%

What outcomes were achieved in this support area?	n=	225
	Count	**%**
Engaged with peer support group	61	27%
Engaged with local community group	56	25%
Engaged with drop-in sessions	42	19%
Engaged with cultural/leisure activities	36	16%
Disengaged from support in this area	14	6.2%
Engaged with faith group	8	3.6%
Engaged with self help media	3	1.3%
Client referral to CYPS	3	1.3%
Engaged with digital communities	2	0.89%
Other	113	50%
Missing	6	2.7%

What impact did this have on client safety and wellbeing?		n=	225	
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	63	28%	69	31%
Improved slightly	84	37%	89	40%
No change	48	21%	31	14%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	1	0.44%
Don't know	9	4.0%	12	5.3%
Total Improved	**147**	**65%**	**158**	**70%**
Missing	21	9.3%	23	10%

Immigration

Have you supported the client with immigration?	n=	60
	Count	%
Yes	51	85%
No	9	15%

What outcomes were achieved in this support area?	n=	51
	Count	%
Awaiting ILR application	24	47%
Accessing public funds	22	43%
Referral to specialist service	17	33%
Engaged with specialist services	15	29%
Access to ID documents	13	25%
Granted ILR	6	12%
Disengaged from support in this area	0	0%
Accessed online support services	0	0%
Applied to Destitute Domestic Violence Concession	0	0%
Other	19	37%
Missing	3	5.9%

What impact did this have on client safety and wellbeing?		n=	51
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	27	53%	26	51%
Improved slightly	13	25%	15	29%
No change	7	14%	5	9.8%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	1	2.0%	2	3.9%
Total Improved	**40**	**78%**	**41**	**80%**
Missing	3	5.9%	3	5.9%

Criminal and civil justice outcomes

Criminal justice system outcomes
(Information captured at exit, n = 2,314)

Clients supported with criminal justice	n=	2311
	Count	%
Yes	651	28%
No	1660	72%

When was the report made to the police?	Number of police reports =	721
	Count	%
Before engagement with service	492	68%
After engagement with service	111	15%
Both before and after engagement with service	27	3.7%
Missing	91	13%

Average number of reports made to police per case (mean)	**1.1**	
Average number of incidents per report (mean)	**1.4**	
Proportion of incidents resulting in conviction (either found/pled)	**42%**	

Incidents	Number of police reports =	721
	Count	%
Assault - Beating/battery (Section 39)	310	43%
Harassment (Section 2)	111	15%
Assault - Actual Bodily Harm (Section 47)	105	15%
Criminal Damage	104	14%
Breach of Restraining Order	58	8.0%
Threats to Kill	40	5.5%
Breach of Non-Molestation	34	4.7%
Coercive Control	29	4.0%
Harassment (Section 4)	27	3.7%
Rape (Section 1)	26	3.6%
Assault - Grievous Bodily Harm with intent (Section 18)	18	2.5%
Sexual Assault (Section 3)	17	2.4%
Malicious Communication	15	2.1%
Assault – Grievous Bodily Harm - without intent (Section 20)	8	1.1%
Kidnapping or False Imprisonment	6	0.83%
Witness Intimidation (Section 51)	5	0.69%
Perverting the course of justice (Common Law)	2	0.28%
Stalking	1	0.14%
Crimes against property	0	0%
Perjury	0	0%
Fraud	0	0%
Breach of bail	0	0%
Common assault	0	0%
Revenge Porn	0	0%
Arson	0	0%
Other	0	0%
Don't know	0	0%

Consequences	Number of incidents =	916
	Count	%
Pled guilty	284	31%
Police report - no further action	171	19%
Charged	135	15%
Pled innocent-found guilty	55	6.0%
Pled guilty (lesser charge)	45	4.9%
Charge dropped	43	4.7%
Acquitted	32	3.5%
Arrested - on bail	30	3.3%
Arrested - in custody	26	2.8%
Not proven	24	2.6%
Pled innocent-found guilty (lesser charge)	4	0.44%
Missing	67	7.3%

Reason for no further action (NFA)	Number of NFA =	171
	Count	%
Victim withdrew	57	33%
Police withdrawal of case	51	30%
CPS withdrawal of case	27	16%
Other	13	7.6%
Don't know	8	4.7%
Missing	15	8.8%

Were special measures granted in this case?	Number of police reports =	721
	Count	%
Granted	196	27%
Denied	6	0.83%
Not yet confirmed	0	0%
Not requested	243	34%
Don't know	41	5.7%
Missing	235	33%

Perpetrator penalties	Number of police reports =	721
	Count	%
Restraining order - up to 24 months	119	17%
Community order - DV-related specified activity order	82	11%
Fine	81	11%
Custodial sentence - up to 12 months	73	10%
Restraining order - up to 12 months	64	8.9%
Restraining order - indefinite	63	8.7%
Community order - other requirements	62	8.6%
Compensation	62	8.6%
Custodial sentence - 12 months or more	59	8.2%
Suspended sentence - with DV-related specified order	33	4.6%
Suspended sentence - with other requirements	18	2.5%
Caution	4	0.55%
Bindover	1	0.14%
Restraining order - 5 years	0	0%
Conditional discharge	0	0%
Other	69	9.6%

Percentages above are calculated from total number of reports and include incidents where the perpetrator wasn't penalised

What support did you provide the client in this area?	Number of police reports =	721
	Count	%
Explained criminal justice process	514	71%
Supported client through criminal justice processes	370	51%
Provided updates about court outcomes	351	49%
Attended court with client	152	21%
Advocated for client during proceedings	136	19%
Helped client report incident to police	116	16%
Attended court without client	74	10%
Supported client to access legal support	46	6.4%
Helped client to access compensation	14	1.9%
Supported client with their own charge/conviction	3	0.42%
Supported client to make an anonymous report	1	0.14%
Other	89	12%
Missing	148	21%

Civil justice system outcomes
(Information captured at exit, n = 2,314)

Clients supported with civil justice	n=	2311
	Count	%
Yes	326	14%
No	1985	86%

Did the client qualify for legal aid?	n=	326
	Count	%
Yes	157	48%
No	65	20%
Don't know	37	11%
Missing	67	21%

Civil orders applied for							n=	326
	Applied for		Granted		Not granted		Breached	
	Count	%	Count	%	Count	%	Count	%
Non-molestation order	44	13%	143	44%	10	3.1%	3	0.92%
Occupation order with power of arrest	3	0.92%	10	3.1%	3	0.92%	0	0%
Order under Protection from Harassment Act	0	0%	2	0.61%	3	0.92%	0	0%
Injunction under Forced Marriage Act with power of arrest	1	0.31%	0	0%	2	0.61%	0	0%
Child arrangements order	38	12%	30	9.2%	2	0.61%	0	0%
Prohibited steps order	5	1.5%	38	12%	2	0.61%	0	0%
Specific issue order	0	0%	2	0.61%	1	0.31%	0	0%
Other orders under the Children's Act	3	0.92%	5	1.5%	1	0.31%	0	0%

Applied for' indicates that the outcomes was not known by the time the case was closed. 'Breached' indicates orders that were granted and then subsequently breached.

What support did you provide the client in this area?	n=	326
	Count	%
Referred client for legal advice	186	57%
Attended court with client	123	38%
Supported client to apply for legal aid	110	34%
Supported client to complete documents	83	25%
Provided updates about civil justice outcomes	71	22%
Supported client with self application of orders	65	20%
Advocated for client during proceedings	52	16%
Helped client report a breach	37	11%
Arranged a pre-court visit	35	11%
Presented evidence at court	20	6.1%
Support with defence against cross applications	16	4.9%
Provided legal support at court	7	2.1%
Supported client with distribution of orders	5	1.5%
Other	93	29%
Missing	11	3.4%