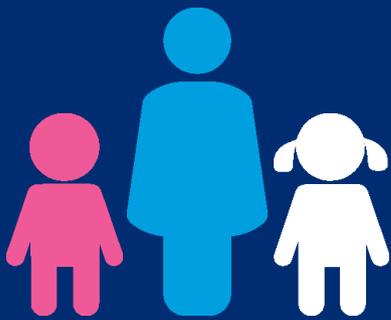


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# Insights Idva dataset 2021-22

Adult Independent  
domestic violence  
advisor (Idva) services



**SafeLives**

**Ending  
domestic  
abuse**

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## About this dataset

This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 2,965 unique individual cases at intake and 2,085 matched cases at exit, drawn from nine Idva services which used the SafeLives Insights outcome measurement service between April 2021 and March 2022.

SafeLives runs the largest database of domestic abuse cases in the UK. Our Insights database has records of more than 86,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 7,000 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

# At a glance

**9 services**

**2,965 cases opened**

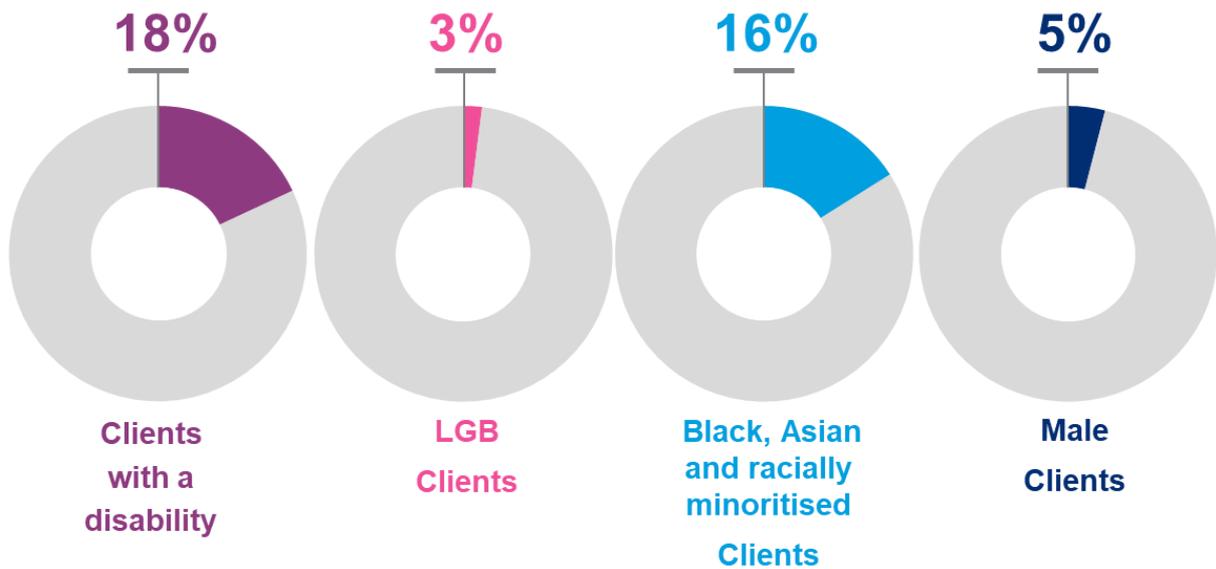
**2,085 cases closed**

**712 clients supported with criminal or civil justice**



Location of the services in the dataset

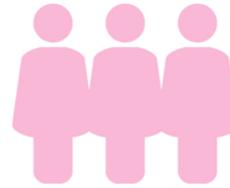
## Proportion of clients from diverse client groups



# Domestic Abuse Service

If an Idva service were to support 100 people across the year...

## Who are they?



44 will be unemployed

18 will have a disability



37 referred by the Police

## Who else is involved?

91 have a male perpetrator

For 71 the perpetrator will be an ex-intimate partner



6 will be pregnant  
62 have children  
120 children will be involved



49 have been exposed to domestic abuse in the past



7 have multiple perpetrators

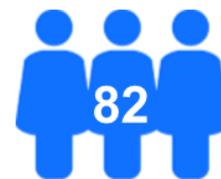


44 will have had involvement with Children and Young Persons Services

## What have they experienced?

78 will be at high risk of serious injury or death

Average length of abuse:



82 will be experiencing multiple types of abuse



73 have experienced physical abuse  
30 have experienced sexual abuse  
63 have experienced harassment and / or stalking  
82 have experienced jealous and controlling behaviours





# Domestic Abuse Service

If an Idva service were to support 100 people across the year...



## What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need



They will receive 13 direct contacts over a 14 week period



27 will be supported with criminal justice  
12 will be supported with civil justice



will be supported with safety



4 will be supported with alcohol misuse  
2 will be supported with drug misuse



16 will be supported with children and parenting



will be supported with housing



will be supported with their mental health

6 will access children's support services

4 will access the Freedom programme

## What did they say as they left the service?

Numbers below based on those clients who answered each question



78 have an improved quality of life

78 will feel optimistic about the future



feel safer



have an improved sense of wellbeing

*"IDVA Service have protected, supported and put me in touch with the right service. You have been marvellous - a survivor"*



77 feel more confident

# Key findings

There was a change in levels of abuse from intake to exit by:



**One out of every five** clients (18%) entering the service had a **disability**



Most commonly experienced:

**Mental health impairment** (56%)

**Physical** (35%)

**Neurological condition** (9%)

**Frailty** (8%)

Clients were **supported through the civil justice system**



**Referred client for legal advice** in 61% of clients supported



**Supported client to apply for legal aid** in 35% of clients supported

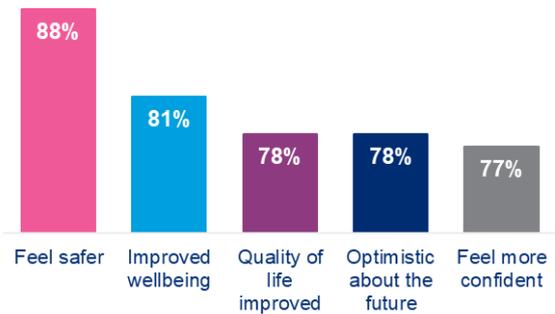


**Supported client to complete documents** in 16% of clients supported



**Provided updates** about civil justice outcomes in 14% of clients supported

**Over three quarters** of clients at exit said they felt **safer**, had **improved wellbeing**, **improved quality of life**, felt **optimistic** about the future and more **confident**\*:



\*Of those clients who answered the question

96%



of clients were supported with **safety**

Safety **support provided** included:



**95%** established a personal safety plan



**33%** were referred to Marac



**27%** established a digital/tech safety plan

After being supported with safety

73%

had **improved safety**

68%

had **improved wellbeing**

## Service inputs

### Cases used in the analysis

**Intake forms** 2,965

Caseworkers submitted 2,965 intake forms for clients engaged with Idva services for the period April 2021 to March 2022.

These forms are used to record further or previously undisclosed abuse.

For the period April 2020 to March 2021 there were 2,876 intake forms submitted, and for the period April 2019 to March 2020 there were 3,074 intake forms submitted

**Review forms** 235

Caseworkers submitted 235 review forms for clients engaged with Idva services for the period April 2021 to March 2022.

These forms are used to record further or previously undisclosed abuse.

For the period April 2020 to March 2021 there were 263 review forms submitted and for the period April 2019 to March 2020 there were 153 review forms submitted

**Exit forms** 2,085

Caseworkers submitted 2,085 exit forms for clients leaving Idva services for the period April 2021 to March 2022.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2021 to March 2022.

For the period April 2020 to March 2021 there were 2,360 exit forms submitted and for the period April 2019 to March 2020 there were 2,928 exit forms submitted

### Criminal and civil justice forms

Caseworkers supporting clients with criminal and civil justice (CCJ) supported 566 clients with criminal justice and 244 with civil justice.

These forms provide information on the outcomes of any criminal and civil justice interventions at exit, as well as support provided by caseworkers during the criminal and civil justice process.

For the period April 2020 to March 2021 there were 794 criminal justice forms and 330 civil justice forms submitted and for the period April 2019 to March 2020 there were 792 criminal justice forms and 437 civil justice forms submitted.

Referral status	2022		2021	2020
	n=	2965	2876	3074
	Count	%	%	%
New client	1928	65%	65%	71%
Repeat to service	990	33%	34%	28%
Continuing case	47	2%	1%	1%
<b>Total</b>	<b>2965</b>			

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred to a different team within the same service.

Referral route	2022		2021	2020
	n=	2965	2876	3074
	Count	%	%	%
Police	1108	37%	36%	28%
Marac	362	12%	15%	17%
Self	193	7%	8%	8%
Health	62	2%	1%	3%
Hospital - Emergency department	51	2%	2%	3%
Hospital - Maternity	16	1%	0%	1%
Community health	20	1%	1%	0%
Mental health	27	1%	1%	2%
Housing	32	1%	1%	1%
Drug services	5	0%	0%	0%
Alcohol services	3	0%	0%	0%
Education	14	0%	1%	0%
Children's social services	110	4%	4%	3%
Adult's social services	21	1%	1%	0%
Probation	11	0%	1%	0%
CRC	0	0%	0%	0%
Refuge	34	1%	1%	1%
Outreach	32	1%	2%	1%
DVA & SV services (internal)	76	3%	2%	2%
DVA & SV services (external)	48	2%	2%	4%
Helpline	167	6%	4%	4%
Specialist services	15	1%	0%	0%
MASH	475	16%	16%	18%
Domestic Violence Court	23	1%	0%	0%
Other	60	2%	3%	2%

For referrals received through a single-point of contact Initial referral route	2022		2021	2020
	n=	2965	2876	3074
	Count	%	%	%
Police	774	26%	30%	32%
Marac	147	5%	6%	7%
Self	149	5%	6%	7%
Health	34	1%	1%	1%
Hospital - A&E	24	1%	1%	1%
Hospital - Maternity	6	0%	0%	1%
Community health	13	0%	1%	0%
Mental health	11	0%	0%	1%
Housing	10	0%	0%	1%
Drug services	0	0%	0%	0%
Alcohol services	2	0%	0%	0%
Education	8	0%	0%	0%
Children's social services	48	2%	2%	2%
Adult's social services	6	0%	0%	0%
Probation	8	0%	0%	0%
CRC	0	0%	0%	0%
Refuge	14	0%	0%	0%
Outreach	0	0%	0%	1%
DVA & SV services (internal)	23	1%	1%	0%
DVA & SV services (external)	35	1%	1%	1%
Helpline	120	4%	2%	3%
Specialist services	6	0%	0%	0%
Other	48	2%	2%	2%
Don't know	4	0%	0%	0%
Missing	1380	47%	41%	39%

# Client profile

## Socio-demographic description of client accessing Idva services

(Information captured at intake, duplicates removed, number of individual clients (n) = 2,873)

	2022		2021	2020
Age of client	n=	2873	2773	3000
	Count	%	%	%
<18	29	1%	1%	1%
18-20	155	5%	6%	6%
21-30	937	33%	34%	34%
31-40	930	32%	31%	31%
41-50	518	18%	17%	17%
51-60	201	7%	7%	6%
61+	103	4%	4%	4%
<b>Average age</b>	<b>35</b>		<b>35</b>	<b>35</b>

	2022		2021	2020
Sex assigned at birth	n=	2873	2773	3000
	Count	%	%	%
Female	2733	95%	96%	95%
Male	132	5%	4%	4%
Intersex	0	0%	0%	0%
Not disclosed	4	0%	0%	0%
Don't know	4	0%	0%	1%

	2022		2021	2020
Which of the following describes how the client thinks of themselves?	n=	2873	2773	3000
	Count	%	%	%
Female	2708	94%	95%	93%
Male	136	5%	4%	4%
In another way	2	0%	0%	0%
Not disclosed	6	0%	0%	0%
Don't know	3	0%	0%	0%
<b>Not sex assigned at birth</b>	<b>16</b>	<b>1%</b>	<b>1%</b>	<b>1%</b>
Missing	18	1%	1%	2%

	2022		2021	2020
Sexual Orientation	n=	2873	2773	3000
	Count	%	%	%
Heterosexual	2567	89%	90%	91%
<b>Total LBG+</b>	<b>73</b>	<b>3%</b>	<b>2%</b>	<b>2%</b>
┆ Bisexual	38	1%	1%	1%
┆ Gay	14	0%	0%	1%
┆ Lesbian	19	1%	1%	0%
┆ Other	2	0%	0%	0%
Not disclosed	98	3%	3%	2%
Don't know	64	2%	2%	3%
Missing	71	2%	3%	2%

	2022	2021	2020	
<b>Ethnicity</b>	<b>n=</b>	<b>2873</b>	<b>2773</b>	<b>3000</b>
	Count	%	%	%
<b>White</b>	<b>2395</b>	<b>83%</b>	<b>86%</b>	<b>85%</b>
English/ Welsh / Scottish / Northern Irish / British	2207	77%	80%	80%
Irish	10	0%	0%	0%
Gypsy or Irish Traveller	8	0%	0%	0%
Any other White background	170	6%	6%	5%
<b>Mixed / Multiple ethnic groups</b>	<b>54</b>	<b>2%</b>	<b>2%</b>	<b>2%</b>
White and Black Caribbean	11	0%	1%	1%
White and Black African	10	0%	0%	0%
White and Asian	9	0%	0%	0%
Any other Mixed/ Multiple ethnic background	24	1%	1%	1%
<b>Asian / Asian British</b>	<b>171</b>	<b>6%</b>	<b>6%</b>	<b>6%</b>
Indian	65	2%	3%	3%
Pakistani	62	2%	2%	2%
Bangladeshi	8	0%	0%	1%
Chinese	4	0%	0%	0%
Any other Asian background	32	1%	1%	1%
<b>Black / African / Caribbean / Black British</b>	<b>38</b>	<b>1%</b>	<b>2%</b>	<b>1%</b>
African	20	1%	1%	1%
Caribbean	6	0%	1%	0%
Any other Black / African / Caribbean background	12	0%	0%	0%
<b>Other ethnic group</b>	<b>32</b>	<b>1%</b>	<b>1%</b>	<b>1%</b>
Arab	14	0%	0%	0%
Any other ethnic group	18	1%	1%	0%
<b>Total Black, Asian and racially minoritised people</b>	<b>473</b>	<b>16%</b>	<b>16%</b>	<b>15%</b>
Not disclosed	17	1%	0%	0%
Don't know	24	1%	0%	1%
Missing	142	5%	3%	3%

	2022	2021	2020	
<b>Is the client pregnant?</b>	<b>n=</b>	<b>2873</b>	<b>2773</b>	<b>3000</b>
	Count	%	%	%
Yes	170	6%	6%	7%
No	2472	86%	88%	85%
Don't know	44	2%	1%	1%
Missing	187	7%	5%	7%

	2022	2021	2020	
<b>How many children or young people are involved with this case?</b>	<b>n=</b>	<b>2873</b>	<b>2773</b>	<b>3000</b>
	Count	%	%	%
0	1084	38%	37%	38%
1	675	23%	24%	25%
2	651	23%	22%	21%
3	272	9%	10%	10%
4	133	5%	4%	4%
5+	58	2%	2%	2%
<b>Average number of children</b>	<b>2.0</b>	<b>2.0</b>	<b>2.0</b>	<b>2.0</b>

Average number of children (mean) is for cases where there is at least one (1) child involved

	2022	2021	2020	
<b>Ages of children</b>	<b>n=</b>	<b>2873</b>	<b>3350</b>	<b>3478</b>
	Count	%	%	%
0 - 12 months	263	8%	7%	8%
1 - 3 years	659	19%	21%	19%
4 - 11 years	1581	46%	46%	48%
12 - 16 years	664	19%	19%	17%
17 - 18 years	125	4%	3%	3%
18 - 24 years	93	3%	3%	2%
24+ years	36	1%	1%	1%
Don't know	26	1%	1%	1%

	2022		2021	2020
<b>CYPS involvement (of those cases with children or young people involved)</b>	<b>n=</b>	<b>1789</b>	<b>1736</b>	<b>1854</b>
	Count	%	%	%
None	422	24%	24%	26%
Concern raised - NFA	240	13%	13%	10%
Concern raised - contacts/follow up	230	13%	11%	8%
Early help	125	7%	9%	7%
Priority families	4	0%	0%	0%
Targeted families	8	0%	0%	0%
Initial assessment	190	11%	12%	12%
S17 - Child in need	145	8%	8%	8%
S47 - Child protection	204	11%	11%	11%
S31 - Care or supervision order	92	5%	5%	6%
Child protection plan	76	4%	5%	4%
Common assessment framework (Caf/Taf)	37	2%	2%	2%
Personal advisor	5	0%	0%	0%
Transitions team	0	0%	0%	0%
Other	63	4%	2%	3%
Don't know	47	3%	2%	3%
Missing	36	2%	1%	4%

	2022		2021	2020
<b>Does the client have a disability?</b>	<b>n=</b>	<b>2873</b>	<b>2773</b>	<b>3000</b>
	Count	%	%	%
Yes	520	18%	13%	14%
No	2201	77%	81%	79%
Don't know	71	2%	3%	4%
Missing	81	3%	2%	3%

	2022		2021	2020
<b>If yes, what type?</b>	<b>n=</b>	<b>520</b>	<b>374</b>	<b>410</b>
	Count	%	%	%
Physical	183	35%	39%	39%
Learning disability	26	5%	8%	5%
Learning difficulty	37	7%	8%	7%
Neurological condition	48	9%	8%	8%
Progressive illness	37	7%	7%	8%
Organ specific	20	4%	4%	3%
Mental health impairment	293	56%	43%	47%
Sensory disability	23	4%	4%	5%
Frailty	40	8%	8%	8%
Other	30	6%	5%	6%
Don't know	4	1%	1%	1%
Missing	2	0%	1%	1%

	2022		2021	2020
<b>Current employment situation</b>	<b>n=</b>	<b>2873</b>	<b>2773</b>	<b>3000</b>
	Count	%	%	%
Unemployed	1253	44%	45%	46%
Retired	84	3%	3%	3%
Part-time employment	394	14%	12%	14%
In education or training	113	4%	4%	4%
Full-time employment	564	20%	21%	20%
Self-employed	63	2%	2%	2%
Volunteering	4	0%	0%	0%
Stay at home parent	289	10%	10%	6%
Other	57	2%	3%	2%
Not disclosed	19	1%	0%	1%
Don't know	85	3%	3%	3%
Missing	69	2%	1%	2%

	2022	2021	2020
<b>Current financial situation</b>	<b>n= 2965</b>	<b>2876</b>	<b>3074</b>
	Count	%	%
Significant financial problems	154	5%	5%
Reliant on others	167	6%	6%
Unable to pay for essentials	171	6%	6%
Managing essentials but nothing left over	880	30%	34%
Comfortably managing	626	21%	20%
No financial concerns	694	23%	18%
Don't know	103	3%	3%
Missing	170	6%	7%

	2022	2021	2020
<b>Has the client experienced an Adverse Childhood Experience (ACE)?</b>	<b>n= 2965</b>	<b>2876</b>	<b>3074</b>
	Count	%	%
Yes	515	17%	17%
No	693	23%	24%
Don't know	1220	41%	43%
Missing	541	18%	15%

	2022	2021	2020
<b>Adverse Childhood Experiences (ACEs)</b>	<b>n= 515</b>	<b>503</b>	<b>510</b>
	Count	%	%
Verbal abuse	170	33%	24%
Direct physical abuse	137	27%	23%
Sexual abuse	125	24%	21%
Parental separation	249	48%	51%
Domestic abuse (exposure)	226	44%	45%
Mental illness	145	28%	26%
Alcohol abuse	106	21%	18%
Drug abuse	62	12%	10%
Incarceration of adults within household	25	5%	4%
<b>Average number experienced</b>	<b>2.4</b>	<b>2.2</b>	<b>2.2</b>
<b>Number experiencing four or more</b>	<b>112</b>	<b>22%</b>	<b>18%</b>

Average number experienced (mean) refers to cases where at least one ACE was recorded

## History of abuse at intake (Information captured at intake, n = 2,965)

	2022	2021	2020
<b>Number of ticks on the Dash</b>	<b>n= 2965</b>	<b>2876</b>	<b>3074</b>
	Count	%	%
Standard Risk (1 - 5)	167	6%	6%
Medium Risk (6 - 9)	486	16%	15%
High Risk (10+)	2025	68%	69%
<b>Average number of ticks</b>	<b>13</b>	<b>13</b>	<b>12</b>
Missing	287	10%	10%

	2022	2021	2020
<b>High risk?</b>	<b>n= 2965</b>	<b>2876</b>	<b>3074</b>
	Count	%	%
Yes	2312	78%	78%
No	567	19%	20%
Don't know	14	0%	1%
Missing	72	2%	2%

	2022	2021	2020
<b>On what basis is the client high risk?</b>	<b>n= 2312</b>	<b>2233</b>	<b>2204</b>
	Count	%	%
Actuarial	1434	62%	61%
Professional judgment	718	31%	33%
Escalation	141	6%	4%
Missing	19	1%	2%

	2022		2021	2020
<b>Has the case been discussed at Marac?</b>	<b>n=</b>	<b>2965</b>	<b>2876</b>	<b>3074</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Yes	1888	64%	70%	66%
No	998	34%	27%	31%
Don't know	12	0%	0%	1%
Missing	67	2%	2%	3%

	2022		2021	2020
<b>Abuse experienced in the past 12 months</b>	<b>n=</b>	<b>2965</b>	<b>2876</b>	<b>3074</b>
<b>Clients experiencing each abuse type</b>	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Physical	2170	73%	75%	74%
Sexual	897	30%	30%	26%
Harassment and stalking	1869	63%	65%	63%
Jealous and controlling	2428	82%	80%	79%
Forced marriage	18	1%	1%	1%
'Honour'-based violence/abuse	93	3%	2%	2%
Female Genital Mutilation	10	0%	1%	0%

2022											
Level of abuse		n= 2965									
	High		Moderate		Standard		None		Don't know		
	Count	%	Count	%	Count	%	Count	%	Count	%	
Physical	1579	53%	384	13%	207	7%	706	24%	51	2%	
Sexual	457	15%	238	8%	202	7%	1864	63%	156	5%	
Harassment and stalking	1201	41%	469	16%	199	7%	952	32%	89	3%	
Jealous and controlling	1604	54%	582	20%	242	8%	386	13%	95	3%	

2021					
Level of abuse		n= 2876			
	High	Moderate	Standard	None	Don't know
	%	%	%	%	%
Physical	55%	14%	6%	22%	2%
Sexual	15%	8%	7%	62%	7%
Harassment and stalking	40%	18%	8%	29%	4%
Jealous and controlling	54%	18%	8%	14%	4%

2022						
Level of abuse (continued)		n= 2965				
	Yes		No		Don't know	
	Count	%	Count	%	Count	%
Forced marriage	18	1%	2804	95%	10	0%
'Honour'-based violence/abuse	93	3%	2714	92%	25	1%
Female Genital Mutilation (FGM)	10	0%	2774	94%	24	1%

These types of domestic abuse not split out in severity or by individual behaviours.

2021			
Level of abuse (continued)		n= 2876	
	Yes	No	Don't know
	%	%	%
Forced marriage	1%	94%	0%
'Honour'-based violence/abuse	2%	92%	1%
Female Genital Mutilation (FGM)	1%	93%	1%

	2022		2021	2020
<b>Multiple types of abuse</b>	<b>n=</b>	<b>2965</b>	<b>2876</b>	<b>3074</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Clients experiencing multiple types of abuse	2419	82%	81%	80%
Clients experiencing multiple types of high severity abuse	1584	53%	53%	49%
Clients experiencing at least one type of high severity abuse	2259	76%	77%	73%

Forced marriage, 'honour'-based violence/abuse and FGM are only included in the 'clients experiencing multiple types of abuse' calculation.

	2022	2021	2020	
<b>Physical abuse</b>				
<b>Details of physical abuse</b>	<b>n=</b>	<b>2170</b>	<b>2143</b>	<b>2265</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Slapped/pushed/shoved	1640	76%	74%	73%
Kicked/punched	1057	49%	48%	47%
Restrained/held down	838	39%	35%	34%
Physically threatened	1166	54%	55%	52%
Attempted/strangulation	946	44%	43%	41%
Threats/use of weapons	785	36%	36%	37%
Scratches/shallow cuts	312	14%	14%	13%
Burning	23	1%	2%	2%
Other	344	16%	14%	13%
Don't know	11	1%	2%	2%
Missing	21	1%	1%	3%

	2022	2021	2020	
<b>Sexual abuse</b>				
<b>Details of sexual abuse</b>	<b>n=</b>	<b>897</b>	<b>869</b>	<b>787</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Use of threats/force to obtain sex	256	29%	24%	26%
Rape	322	36%	32%	32%
Serious sexual assaults	126	14%	11%	9%
Deliberate infliction of pain during sex	66	7%	7%	6%
Use of weapons during sex	14	2%	2%	2%
Sexual abuse of children	9	1%	1%	1%
Enforced prostitution	9	1%	1%	1%
Intentional transmission of STIs	6	1%	1%	1%
Unwanted touching	242	27%	28%	21%
Made to feel uncomfortable about sex/gender identity	93	10%	8%	6%
Forced to perform sexual acts	134	15%	12%	13%
Use of sexual insults	263	29%	29%	26%
Revenge porn	49	5%	4%	5%
Other	211	24%	24%	19%
Don't know	13	1%	3%	2%
Missing	15	2%	1%	5%

	2022	2021	2020	
<b>Harassment and stalking</b>				
<b>Details of harassment and stalking</b>	<b>n=</b>	<b>1869</b>	<b>1880</b>	<b>1937</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Constant calls/texts/emails	1420	76%	77%	69%
Uninvited visits to home/workplace	1063	57%	56%	55%
Destroyed/vandalised property	635	34%	32%	30%
Stalking	597	32%	29%	26%
Stalking involving others	285	15%	12%	12%
Homicide/familiacide threats	435	23%	20%	18%
Other	193	10%	11%	11%
Don't know	13	1%	1%	1%
Missing	24	1%	1%	6%

	2022	2021	2020	
<b>Jealous and controlling behaviour</b>				
<b>Details of jealous and controlling behaviour</b>	<b>n=</b>	<b>2428</b>	<b>2314</b>	<b>2434</b>
	Count	%	%	%
Extreme jealousy/possessiveness	1605	66%	67%	59%
Threats to harm victim	1327	55%	56%	51%
Control of victim/s daily activities	1021	42%	43%	39%
Isolation from family/friends	1494	62%	61%	54%
Intercepting calls/messages/social media	635	26%	24%	21%
Controls how finances are spent	722	30%	28%	25%
Controls access to money	527	22%	21%	19%
Humiliated/embarrassed victim in front of others	630	26%	24%	21%
Prevention from accessing care needs/medication	128	5%	4%	4%
Locks victim up	162	7%	6%	6%
Severely restricts movements	399	16%	16%	14%
Threats to take children	341	14%	15%	15%
Suicide/homicide/familicide threats	912	38%	34%	30%
Irrational accusations of infidelity	912	38%	36%	32%
Control of victim/s appearance	458	19%	17%	16%
Pet abuse	237	10%	9%	7%
Other	246	10%	11%	9%
Don't know	7	0%	1%	1%
Missing	46	2%	1%	6%

	2022	2021	2020	
<b>For how long has the abuse been occurring?</b>				
	<b>n=</b>	<b>2965</b>	<b>2876</b>	<b>3074</b>
	Count	%	%	%
1-11 months	483	16%	15%	14%
1-2 years	845	28%	28%	32%
3-5 years	578	19%	21%	22%
6-10 years	380	13%	14%	13%
11 years +	324	11%	12%	10%
<b>Average length of abuse</b>	<b>2 years 6 months</b>	<b>3 years</b>	<b>2 years 6 months</b>	
Missing	355	12%	11%	9%

	2022	2021	2020	
<b>Has the client been exposed to domestic abuse previously?</b>				
	<b>n=</b>	<b>2965</b>	<b>2876</b>	<b>3074</b>
	Count	%	%	%
<b>Yes</b>	<b>1460</b>	<b>49%</b>	<b>51%</b>	<b>44%</b>
┆ Yes, DA by the same partner in an earlier relationship	871	29%	31%	23%
┆ Yes, DA by previous intimate partner	597	20%	21%	21%
┆ Yes, DA perpetrated by a family member	125	4%	4%	3%
┆ Yes, direct abuse as a CYP	115	4%	3%	3%
┆ Yes, exposure as a CYP	103	3%	4%	4%
┆ Yes, other	27	1%	1%	1%
No	712	24%	27%	33%
Don't know	551	19%	16%	16%
Missing	242	8%	6%	7%

	2022		2021	2020
Relationship to primary perpetrator	n=	2965	2876	3074
	Count	%	%	%
Current intimate partner	573	19%	23%	22%
Ex-intimate partner	2100	71%	68%	70%
Mother	89	3%	3%	3%
Step-mother	0	0%	0%	0%
Father	21	1%	1%	1%
Step-father	8	0%	0%	0%
Grandmother	3	0%	0%	0%
Grandfather	3	0%	0%	0%
Child (under 18) biological	4	0%	0%	0%
Child (under 18) step-child	1	0%	0%	0%
Child (18 or over) biological	33	1%	1%	1%
Child (18 or over) step-child	1	0%	0%	0%
Brother	10	0%	0%	0%
Sister	14	0%	0%	0%
Step-brother	0	0%	0%	0%
Step-sister	1	0%	0%	0%
Other family member	16	1%	0%	0%
Other known person/associate	25	1%	1%	0%
Don't know	10	0%	0%	0%
Missing	51	2%	2%	1%

	2022		2021	2020
Is the client living with the perpetrator of abuse?	n=	2965	2876	3074
	Count	%	%	%
Living together	439	15%	18%	16%
Living together intermittently	112	4%	3%	4%
Not living together	2343	79%	77%	78%
Don't know	23	1%	1%	1%
Missing	48	2%	2%	1%

	2022		2021	2020
Reason for not living together	n=	2343	2202	2396
	Count	%	%	%
Perpetrator deceased	1	0%	0%	0%
Perpetrator in jail	211	9%	9%	9%
Client in refuge	41	2%	2%	2%
Other	1212	52%	50%	44%
Missing	883	38%	39%	45%

	2022		2021	2020
Typology of abuse	n=	2965	2876	3074
	Count	%	%	%
Intimate terrorism/coercive control	1791	60%	63%	52%
Situational couple violence	369	12%	12%	19%
Violent resistance	38	1%	1%	2%
Mutual couple violence	9	0%	0%	1%
Don't know	129	4%	4%	3%
Missing	629	21%	19%	23%

	2022		2021	2020
<b>Are there multiple perpetrators?</b>	<b>n=</b>	<b>2965</b>	<b>2876</b>	<b>3074</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Yes	213	7%	7%	7%
No	2534	85%	85%	85%
Don't know	77	3%	3%	2%
Missing	141	5%	5%	6%

	2022		2021	2020
<b>Relationship to additional perpetrators</b>	<b>n=</b>	<b>213</b>	<b>203</b>	<b>219</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Current intimate partner	24	11%	10%	12%
Ex-intimate partner	80	38%	38%	41%
Mother	19	9%	7%	9%
Step-mother	0	0%	1%	0%
Father	16	8%	2%	5%
Step-father	1	0%	2%	1%
Grandmother	0	0%	0%	1%
Grandfather	0	0%	0%	0%
Child (under 18) biological	2	1%	0%	1%
Child (under 18) step-child	0	0%	0%	1%
Child (18 or over) biological	6	3%	6%	6%
Child (18 or over) step-child	2	1%	0%	2%
Brother	13	6%	4%	5%
Sister	7	3%	1%	3%
Step-brother	1	0%	0%	0%
Step-sister	0	0%	0%	0%
Other family member	50	23%	26%	20%
Other known person/associate	89	42%	37%	33%
Don't know	1	0%	0%	0%
Missing	0	0%	0%	0%

2022		
<b>Within the past 12 months...</b>	<b>n=</b>	<b>2965</b>
	<b>Count</b>	<b>%</b>
<b>The client has visited A&amp;E</b>	<b>559</b>	<b>19%</b>
↳ Average number of visits	1.5	
<b>The client has gone to the police</b>	<b>2269</b>	<b>77%</b>
↳ Average number of times	2.1	
<b>The client has engaged with another DVA service or been in refuge</b>	<b>461</b>	<b>16%</b>
↳ Average number of times	2.1	
<b>The client has attempted to end the abusive relationship</b>	<b>1906</b>	<b>64%</b>
↳ Average number of attempts	2.5	

2021		
<b>Within the past 12 months...</b>	<b>n=</b>	<b>2876</b>
<b>The client has visited A&amp;E</b>	<b>19%</b>	
↳ Average number of visits	1.4	
<b>The client has gone to the police</b>	<b>76%</b>	
↳ Average number of times	2.1	
<b>The client has engaged with another DVA service or been in refuge</b>	<b>16%</b>	
↳ Average number of times	1.5	
<b>The client has attempted to end the abusive relationship</b>	<b>68%</b>	
↳ Average number of attempts	2.4	

	2022	2021	2020
<b>Primary perpetrator information</b>			
<b>Sex assigned at birth</b>	<b>n=</b>	<b>2965</b>	<b>2876</b>
	<b>Count</b>	<b>%</b>	<b>%</b>
Male	2709	91%	92%
Female	199	7%	6%
Intersex	0	0%	0%
Don't know	9	0%	0%
Not disclosed	6	0%	0%
Missing	42	1%	2%

	2022	2021	2020
<b>Which of the following describes how the perpetrator thinks of themselves?</b>			
	<b>n=</b>	<b>2965</b>	<b>2876</b>
	<b>Count</b>	<b>%</b>	<b>%</b>
Male	2588	87%	87%
Female	178	6%	5%
In another way	0	0%	0%
Not disclosed	144	5%	6%
<b>Not sex assigned at birth</b>	<b>22</b>	<b>1%</b>	<b>1%</b>
Missing	55	2%	3%

	2022	2021	2020
<b>Does the perpetrator have multiple victims?</b>			
	<b>n=</b>	<b>2965</b>	<b>2876</b>
	<b>Count</b>	<b>%</b>	<b>%</b>
Yes	655	22%	24%
No	1306	44%	42%
Don't know	905	31%	29%
Missing	99	3%	5%

2022						
Perpetrator needs						
	Mental health		Drugs		Alcohol	
	Count	%	Count	%	Count	%
Yes	1228	41%	1355	46%	1306	44%
No	996	34%	1045	35%	1076	36%
Don't know	619	21%	446	15%	455	15%
Missing	122	4%	119	4%	128	4%

2021			
Perpetrator needs			
	n= 2876		
	Mental health	Drugs	Alcohol
	%	%	%
Yes	41%	47%	43%
No	32%	31%	34%
Don't know	21%	15%	17%
Missing	7%	6%	7%

## Client needs at intake

(Information captured at intake, n = 2,965)

2022									
Summary of client needs at intake								n=	2965
	Yes		No		Don't know		Missing		
	Count	%	Count	%	Count	%	Count	%	
Alcohol misuse	282	10%	2386	80%	129	4%	168	6%	
Children and parenting	865	29%	1887	64%	52	2%	161	5%	
Drug misuse	189	6%	2498	84%	110	4%	168	6%	
Employment, education and training	267	9%	2412	81%	102	3%	184	6%	
Finance, benefits and debt	854	29%	1840	62%	103	3%	168	6%	
Housing	1615	54%	1174	40%	53	2%	123	4%	
Immigration	90	3%	2665	90%	33	1%	177	6%	
Mental health	1590	54%	1126	38%	108	4%	141	5%	
Physical health	418	14%	2305	78%	69	2%	173	6%	
Social and community support	882	30%	1800	61%	98	3%	185	6%	

2021					
Summary of client needs at intake				n=	2876
	Yes	No	Don't know	Missing	
	%	%	%	%	
Alcohol misuse	10%	79%	4%	7%	
Children and parenting	23%	68%	2%	7%	
Drug misuse	8%	83%	3%	7%	
Employment, education and training	8%	81%	3%	8%	
Finance, benefits and debt	27%	64%	3%	7%	
Housing	53%	41%	1%	5%	
Immigration	3%	88%	1%	7%	
Mental health	51%	39%	4%	5%	
Physical health	12%	78%	2%	7%	
Social and community support	27%	61%	4%	8%	

	2022		2021	2020
	n=	1590	1465	1349
Mental health needs				
Is the client experiencing any of the following?				
	Count	%	%	%
Depression	1215	76%	77%	80%
Anxiety	1105	69%	71%	69%
Stress	150	9%	10%	10%
Self harm	267	17%	19%	19%
Suicidal thoughts/behaviour	106	7%	7%	6%
Emotional instability	200	13%	11%	13%
Trouble sleeping	273	17%	18%	14%
Problems with eating	78	5%	5%	4%
Flashbacks	146	9%	8%	8%
Other	119	7%	6%	5%
Don't know	16	1%	1%	1%
Missing	57	4%	3%	4%

	2022		2021	2020
	n=	1590	1465	1349
Does the client have a diagnosed mental health condition?				
	Count	%	%	%
Yes	826	52%	57%	58%
No	399	25%	23%	23%
Don't know	164	10%	9%	7%
Missing	201	13%	11%	11%

	2022	2021	2020
<b>Diagnosed mental health conditions</b>	<b>n= 826</b>	<b>836</b>	<b>784</b>
	Count	%	%
Anxiety disorder	453	55%	54%
Bipolar disorder	81	10%	9%
Autistic spectrum disorder	13	2%	1%
Depression	553	67%	69%
Eating disorder	12	1%	2%
Obsessive compulsive disorder	15	2%	2%
Personality disorders	167	20%	16%
PTSD	114	14%	10%
Complex PTSD	21	3%	2%
Schizophrenia	15	2%	1%
Psychosis	11	1%	2%
Other	53	6%	6%
Don't know	6	1%	1%
Missing	16	2%	2%

	2022	2021	2020
<b>Does the client have access to public funds?</b>	<b>n= 854</b>	<b>763</b>	<b>798</b>
	Count	%	%
Yes	723	85%	83%
No	106	12%	14%
Don't know	15	2%	2%
Missing	10	1%	1%

	2022	2021	2020
<b>Does the client need to apply for indefinite leave to remain?</b>	<b>n= 90</b>	<b>90</b>	<b>74</b>
	Count	%	%
Yes	60	67%	57%
No	16	18%	34%
Don't know	8	9%	9%
Missing	6	7%	0%

	2022	2021	2020
<b>Is the client dependent on the perpetrator for a visa?</b>	<b>n= 90</b>	<b>90</b>	<b>74</b>
	Count	%	%
Yes	45	50%	44%
No	31	34%	40%
Don't know	5	6%	7%
Missing	9	10%	9%

## Case review data

The following is an analysis of cases where a review form was completed. A review form is used to record further or previously undisclosed abuse. Owing to the low level of review data, it is not considered in the Client Outcomes section.

	2022		2021	2020
Review point	n=	2085	2360	2928
	Count			
Yes	235	11%	11%	5%
No	1850	89%	89%	95%
<b>Average length of time from case opened to last review point (median)</b>			<b>80 days</b>	<b>72 days</b>

	2022		2021	2020
Since intake, has further abuse occurred?	n=	235	263	153
	Count	%	%	%
Yes, DA by the same perpetrator	110	47%	46%	31%
Yes, DA by a different perpetrator	9	4%	5%	3%
Yes, DA by multiple perpetrators	0	0%	2%	1%
Yes, DA perpetrated by a family member	4	2%	1%	3%
No	107	46%	50%	52%
Missing	5	2%	8%	10%

	2022		2021	2020
Multiple types of abuse	n=	106	122	53
	Count	%	%	%
Clients experiencing multiple types of abuse	63	59%	62%	55%
Clients experiencing multiple types of high severity abuse	29	27%	25%	23%
Clients experiencing at least one type of high severity abuse	53	50%	47%	40%

	2022		2021	2020
Since intake, has further abuse been disclosed?	n=	235	263	153
	Count	%	%	%
Yes, DA by the same perpetrator	73	31%	24%	23%
Yes, DA by a different perpetrator	7	3%	5%	3%
Yes, DA by multiple perpetrators	0	0%	2%	1%
Yes, DA perpetrated by a family member	4	2%	0%	6%
Yes, historic abuse	5	2%	5%	3%
No	121	51%	59%	48%

# Client outcomes

## Outcomes and profile of abuse at exit (Information captured at exit, n = 2,085)

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

	2022	2021	2020
<b>Case status at exit</b>	<b>n= 2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%
Planned closure	1619	78%	79%
Unplanned closure	466	22%	21%
<b>Total</b>	<b>2085</b>		

	2022	2021	2020
<b>Reason for unplanned closures</b>	<b>n= 466</b>	<b>489</b>	<b>672</b>
	Count	%	%
Client disengaged	433	93%	88%
Client moved out of area	14	3%	5%
Client in prison	1	0%	1%
Client in care of mental health services	1	0%	0%
Client fatality	1	0%	0%
Other	15	3%	6%
Missing	1	0%	1%

	2022	2021	2020
<b>Case length</b>	<b>n= 2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%
0 - 1 month	518	25%	23%
2 months to 3 months	750	36%	33%
4 months to 5 months	349	17%	19%
6 months to 7 months	178	9%	10%
8 months +	290	14%	14%
<b>Average case length (median)</b>	<b>14 weeks</b>	<b>15 weeks</b>	<b>14 weeks</b>
Errors	0	0%	0%

Average case length is displayed in weeks as it is a more representative average than months. 'Errors' indicate cases where the Intake date was recorded as being after the case closed date.

	2022	2021	2020
<b>How many contacts did the client receive?</b>	<b>n= 2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%
1 to 5	444	21%	17%
6 to 10	493	24%	22%
11 to 20	511	25%	28%
21 to 34	303	15%	15%
35+	334	16%	18%
<b>Average number of contacts (median)</b>	<b>13</b>	<b>14</b>	<b>10</b>

## Domestic abuse context at exit

(Information collected at exit, n = 2,085)

2022					
Number of ticks on the Dash				n=	1776
	Intake		Exit		
	Count	%	Count	%	
Standard Risk (1 - 5)	111	6%	337	19%	
Medium Risk (6 - 9)	290	16%	572	32%	
High Risk (10+)	1064	60%	556	31%	
<b>Cases where Dash score reduced between Intake and Exit</b>	<b>1026</b>		<b>58%</b>		

2021			
Number of ticks on the Dash		n=	1690
	Intake		Exit
	%		%
Standard Risk (1 - 5)	5%		18%
Medium Risk (6 - 9)	17%		43%
High Risk (10+)	77%		39%
<b>Cases where Dash score reduced between Intake and Exit</b>			<b>74%</b>

Abuse reported at exit	2022		2021	2020
	n=	2018	2302	2824
	Count	%	%	%
No abuse experienced since intake	860	43%	42%	42%
No abuse experienced since last review point	120	6%	6%	3%
<b>No abuse experienced since intake or last review</b>	<b>980</b>	<b>49%</b>	<b>49%</b>	<b>45%</b>

2022					
Multiple types of abuse	n=	2085		2085	
		Intake		Exit	
		Count	%	Count	%
Clients experiencing multiple types of abuse		1695	81%	428	21%
Clients experiencing multiple types of high severity abuse		1033	50%	94	5%
Clients experiencing at least one type of high severity abuse		1504	72%	193	9%

2021			
Multiple types of abuse	n=	2360	
		Intake	Exit
		%	%
Clients experiencing multiple types of abuse		82%	23%
Clients experiencing multiple types of high severity abuse		54%	6%
Clients experiencing at least one type of high severity abuse		79%	11%

2022								
Change in levels of abuse	Physical		Sexual		Harassment and Stalking		Jealous and Controlling	
	Count	%	Count	%	Count	%	Count	%
Reduced from Intake to Exit	1157	90%	468	90%	961	85%	1243	85%
┆ Reduced from High to None	739	85%	215	86%	410	61%	583	66%
┆ Reduced to None	1087	85%	450	87%	707	62%	946	65%
Unchanged from Intake to Exit	117	9%	46	9%	148	13%	190	13%
Increased from Intake to Exit	33	2%	24	1%	96	6%	53	3%

2021				
Change in levels of abuse	Physical	Sexual	Harassment and Stalking	Jealous and Controlling
Reduced from Intake to Exit	89%	88%	82%	84%
┆ Reduced from High to None	83%	83%	60%	67%
┆ Reduced to None	84%	85%	60%	64%
Unchanged from Intake to Exit	11%	10%	15%	14%
Increased from Intake to Exit	2%	2%	5%	3%

Escalation of abuse	2022	2021	2020	
	n=	2085	2360	2928
	Count	%	%	%
Any escalation in severity of abuse	45	2%	2%	2%
Any escalation in frequency of abuse	43	2%	2%	2%
Any escalation in severity or frequency of abuse	49	2%	2%	2%
At least one form of high severity abuse which is escalating in frequency or severity	35	2%	1%	1%

### Physical abuse

2022					
Level of abuse	n=	2085		2085	
		Intake		Exit	
		Count	%	Count	%
High		1036	50%	96	5%
Moderate		318	15%	51	2%
Standard		154	7%	76	4%
None		534	26%	1567	75%
Don't know		43	2%	295	14%
Missing		0	0%	0	0%

2021			
Level of abuse	n=	2360	2360
		Intake	Exit
		%	%
High		57%	7%
Moderate		14%	2%
Standard		6%	3%
None		22%	75%
Don't know		2%	12%
Missing		0%	1%

### Sexual abuse

2022					
Level of abuse	n=	2085		2085	
		Intake		Exit	
		Count	%	Count	%
High		285	14%	28	1%
Moderate		159	8%	24	1%
Standard		160	8%	38	2%
None		1347	65%	1668	80%
Don't know		134	6%	327	16%
Missing		0	0%	0	0%

2021			
Level of abuse	n=	2360	2360
		Intake	Exit
		%	%
High		14%	2%
Moderate		9%	1%
Standard		7%	2%
None		63%	81%
Don't know		7%	13%
Missing		0%	1%

**Harassment and stalking**

2022					
Level of abuse	n=	2085		2085	
		Intake		Exit	
		Count	%	Count	%
High		804	39%	94	5%
Moderate		362	17%	139	7%
Standard		177	8%	270	13%
None		666	32%	1244	60%
Don't know		76	4%	338	16%
Missing		0	0%	0	0%

2021			
Level of abuse	n=	2360	2360
		Intake	Exit
		%	%
High		41%	6%
Moderate		18%	8%
Standard		8%	13%
None		28%	59%
Don't know		4%	14%
Missing		0%	1%

**Jealous and controlling behaviours**

2022					
Level of abuse	n=	2085		2085	
		Intake		Exit	
		Count	%	Count	%
High		1060	51%	110	5%
Moderate		449	22%	137	7%
Standard		205	10%	302	14%
None		296	14%	1195	57%
Don't know		75	4%	341	16%
Missing		0	0%	0	0%

2021			
Level of abuse	n=	2360	2360
		Intake	Exit
		%	%
High		54%	6%
Moderate		19%	8%
Standard		7%	13%
None		14%	57%
Don't know		4%	15%
Missing		1%	1%

	2022	2021	2020
<b>Change in relationship between client and perpetrator</b>			
	Count	%	%
Current intimate partner to ex-intimate partner	213	52%	53%
Ex-intimate partner to current intimate partner	63	4%	4%

Percentage is calculated based on number who were reported as either current or ex-intimate partner at Intake respectively

2022				
Living arrangement at exit	Intake		Exit	
	Count	%	Count	%
Living together	369	18%	229	11%
Living together intermittently	62	3%	29	1%
Not living together	1636	78%	1661	80%
Don't know	18	1%	166	8%
Missing	0	0%	0	0%

2021		
Living arrangement at exit	n= 2360	
	Intake	Exit
	%	%
Living together	17%	10%
Living together intermittently	4%	2%
Not living together	78%	82%
Don't know	1%	6%
Missing	1%	1%

	2022	2021	2020
<b>Is there any ongoing contact with the perpetrator?</b>	<b>n= 2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%
Yes	716	34%	33%
No	1086	52%	53%
Don't know	283	14%	13%
Missing	0	0%	1%

	2022	2021	2020
<b>If yes, why is there ongoing contact?</b>	<b>n= 716</b>	<b>789</b>	<b>960</b>
	Count	%	%
Children	361	50%	46%
Family and social network	97	14%	7%
Legal proceedings	55	8%	12%
Financial arrangements	26	4%	5%
Ongoing abuse	64	9%	10%
Ongoing relationship	252	35%	38%
Dependent of perpetrator for visa	4	1%	0%
Other	74	10%	11%
Don't know	10	1%	1%
Missing	4	1%	2%

	2022	2021	2020
<b>Is there ongoing conflict around child contact arrangements?</b>	<b>n= 361</b>	<b>366</b>	<b>511</b>
	Count	%	%
Yes	111	31%	40%
No	192	53%	48%
Don't know	23	6%	6%
Missing	35	10%	6%

	2022	2021	2020
<b>Does the perpetrator use child contact arrangements to continue abuse?</b>	<b>n= 361</b>	<b>366</b>	<b>511</b>
	Count	%	%
Yes	104	29%	34%
No	190	53%	48%
Don't know	29	8%	11%
Missing	38	11%	7%

Client reported outcomes										
2022										
	n= 1274		n= 1262		n= 1256		n= 1256		n= 1249	
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Strongly agree	572	45%	462	37%	429	34%	417	33%	382	31%
Agree	543	43%	558	44%	545	43%	562	45%	583	47%
Not certain	142	11%	211	17%	255	20%	257	20%	253	20%
Disagree	14	1%	28	2%	25	2%	18	1%	30	2%
Disagree strongly	3	0%	3	0%	2	0%	2	0%	1	0%
<b>Total Agree</b>	<b>1115</b>	<b>88%</b>	<b>1020</b>	<b>81%</b>	<b>974</b>	<b>78%</b>	<b>979</b>	<b>78%</b>	<b>965</b>	<b>77%</b>

2021					
	n= 1617	1602	1594	1589	1587
	Feel safer	Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
	%	%	%	%	%
Strongly agree	46%	40%	38%	36%	32%
Agree	42%	44%	42%	44%	47%
Not certain	10%	14%	17%	18%	18%
Disagree	1%	2%	3%	2%	2%
Disagree strongly	0%	0%	1%	0%	0%
<b>Total Agree</b>	<b>88%</b>	<b>84%</b>	<b>80%</b>	<b>80%</b>	<b>79%</b>

Percentages in the above two tables are calculated based on those service users answering the 'client reported outcome' questions. Missing data is excluded and presented separately below.

2022										
Client reported outcomes (Missing)										n= 2085
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Missing	811	39%	823	39%	829	40%	829	40%	836	40%

2021					
Client reported outcomes (Missing)					n= 2360
	Feel safer	Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
	%	%	%	%	%
Missing	31%	32%	32%	33%	33%

	2022	2021	2020	
<b>Which agencies do you feel have made the difference to your safety and wellbeing?</b>	<b>n=</b>	<b>1209</b>	<b>1458</b>	<b>1697</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Police	877	73%	71%	67%
Marac	580	48%	52%	49%
Health	110	9%	10%	9%
Hospital - A&E	35	3%	2%	4%
Hospital - Maternity	27	2%	2%	2%
Community health	65	5%	4%	3%
Mental health	141	12%	13%	10%
Housing	227	19%	23%	20%
Drug services	27	2%	4%	3%
Alcohol services	42	3%	3%	3%
Education	59	5%	5%	2%
Children's social services	351	29%	25%	18%
Adult's social services	51	4%	4%	3%
Probation	51	4%	5%	3%
CRC	2	0%	0%	0%
Refuge	60	5%	6%	5%
Outreach	85	7%	8%	12%
Other DVA & SV services	63	5%	7%	14%
Helpline	13	1%	1%	1%
Specialist services	59	5%	10%	9%
Other	81	7%	7%	7%
Missing	876	42%	38%	42%

	2022	2021	2020	
<b>Caseworker reported outcomes</b>				
<b>Which agencies have worked well to promote safety and wellbeing on this case?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Police	1197	57%	65%	55%
Marac	1026	49%	59%	52%
Health	122	6%	7%	6%
Hospital - A&E	40	2%	2%	2%
Hospital - Maternity	29	1%	2%	2%
Community health	64	3%	4%	2%
Mental health	160	8%	10%	8%
Housing	317	15%	21%	16%
Drug services	48	2%	3%	2%
Alcohol services	57	3%	3%	2%
Education	68	3%	4%	2%
Children's social services	444	21%	26%	17%
Adult's social services	64	3%	4%	3%
Probation	97	5%	7%	4%
CRC	7	0%	0%	1%
Refuge	73	4%	5%	4%
Outreach	92	4%	5%	8%
Other DVA & SV services	107	5%	8%	10%
Helpline	15	1%	1%	1%
Specialist services	81	4%	8%	7%
Other	117	6%	7%	6%
Missing	506	24%	16%	23%

	2022	2021	2020	
Which agencies have presented challenges to promoting safety and wellbeing on this case?	n=	2085	2360	2928
	Count	%	%	%
Police	186	9%	10%	9%
Marac	28	1%	2%	2%
Health	11	1%	0%	0%
Hospital - A&E	3	0%	0%	0%
Hospital - Maternity	1	0%	0%	0%
Community health	4	0%	0%	0%
Mental health	30	1%	2%	1%
Housing	102	5%	6%	5%
Drug services	2	0%	0%	0%
Alcohol services	5	0%	0%	0%
Education	2	0%	0%	0%
Children's social services	62	3%	4%	5%
Adult's social services	10	0%	1%	0%
Probation	4	0%	0%	0%
CRC	0	0%	0%	0%
Refuge	8	0%	1%	1%
Outreach	3	0%	1%	1%
Other DVA & SV services	7	0%	0%	0%
Helpline	1	0%	0%	0%
Specialist services	2	0%	1%	0%
Other	65	3%	2%	2%
Missing	1669	80%	79%	79%

# Service Outputs

## Support and Interventions

(Information captured at exit, n = 2,085)

2022								
Needs & Support matrix								
Areas of need	Needs		Support		Impact			
	Clients identified with needs		Support provided		Improved safety		Improved wellbeing	
	Count	%	Count	%	Count	%	Count	%
Safety			1958	94%	1433	73%	1330	68%
Housing	1114	53%	774	69%	438	57%	446	58%
Physical health	292	14%	100	34%	68	68%	72	72%
Mental health	1076	52%	678	63%	370	55%	436	64%
Drug misuse	137	7%	46	34%	25	54%	25	54%
Alcohol misuse	193	9%	80	41%	44	55%	46	58%
Children/parenting	602	29%	339	56%	174	51%	181	53%
Finance, benefits and debt	563	27%	299	53%	161	54%	185	62%
Employment, education and training	171	8%	53	31%	31	58%	34	64%
Social and community support	572	27%	252	44%	127	50%	151	60%
Immigration	61	3%	27	44%	13	48%	13	48%

2021				
Needs & Support matrix				
Areas of need	Needs	Support	Impact	
	Clients identified with needs	Support provided	Improved safety	Improved wellbeing
	%	%	%	%
Safety		96%	80%	76%
Housing	54%	76%	65%	67%
Physical health	12%	43%	68%	78%
Mental health	51%	61%	63%	71%
Drug misuse	9%	52%	63%	64%
Alcohol misuse	10%	46%	61%	63%
Children/parenting	24%	65%	64%	62%
Finance, benefits and debt	27%	58%	61%	68%
Employment, education and training	8%	33%	73%	85%
Social and community support	27%	48%	47%	65%
Immigration	3%	45%	61%	61%

In the above two matrix grids, 'Support provided' percentages reflect the percentage of those with an identified need at intake who were supported. 'Impact' percentages relate to those supported and figures are caseworker reported.

	2022	2021	2020	
<b>Safety</b>				
<b>Have you supported the client with safety?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Yes	1958	94%	96%	90%
No	76	4%	2%	4%
Missing	51	2%	2%	6%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	<b>n=</b>	<b>1958</b>	<b>2264</b>	<b>2635</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Anti-social behaviour order issued	1	0%	0%	0%
Cocoon watch	42	2%	3%	1%
Contact order	27	1%	1%	4%
Domestic violence disclosure scheme (DVDS) accessed	10	1%	0%	1%
Domestic violence prevention order (DVPO) issued	7	0%	1%	1%
Domestic violence protection notice (DVPO) issued	11	1%	1%	1%
Established digital/tech safety plan	533	27%	29%	17%
Established personal safety plan	1866	95%	96%	91%
FGM protection order	0	0%	0%	0%
Forced Marriage protection order	1	0%	0%	0%
Gazetteer warning in place	158	8%	1%	1%
Has personal alarm (e.g. grenade alarm)	255	13%	18%	22%
Increased LPT visits	32	2%	1%	0%
Non-molestation order	210	11%	14%	10%
Occupation order	3	0%	2%	1%
Pattern changing course	67	3%	6%	5%
Perpetrator accessing direct 1-1 intervention	46	2%	1%	2%
Perpetrator accessing group programme	16	1%	1%	1%
Referral to Marac	653	33%	36%	29%
Referred DV & SV service (external)	112	6%	4%	3%
Referred DV & SV service (internal)	82	4%	6%	7%
Referred to Outreach	113	6%	7%	3%
Relocated to safety	283	14%	20%	15%
Restraining order	218	11%	15%	15%
Target hardening	416	21%	23%	22%
Other	191	10%	11%	9%
Missing	4	0%	0%	2%

2022				
What impact did this have on client safety and wellbeing?	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	933	48%	789	40%
Improved slightly	500	26%	541	28%
Decreased slightly	1	0%	1	0%
Decreased greatly	1	0%	5	0%
No change	78	4%	157	8%
Don't know	111	6%	127	6%
<b>Total Improved</b>	<b>1433</b>	<b>73%</b>	<b>1330</b>	<b>68%</b>
Missing	334	17%	338	17%

2021			
What impact did this have on client safety and wellbeing?	n=	2264	
		Safety	Wellbeing
		%	%
Improved greatly		53%	46%
Improved slightly		27%	30%
Decreased slightly		0%	0%
Decreased greatly		0%	0%
No change		4%	6%
Don't know		6%	7%
<b>Total Improved</b>		<b>80%</b>	<b>76%</b>
Missing		10%	11%

	2022	2021	2020	
<b>Housing</b>				
<b>Have you supported the client with housing?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Yes	774	37%	41%	34%
No	318	15%	12%	26%
Missing	993	48%	47%	40%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	<b>n=</b>	<b>774</b>	<b>962</b>	<b>1004</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Accepted to housing support service	228	29%	26%	25%
Accessed housing funds	24	3%	5%	3%
Accessed Refuge	78	10%	10%	10%
Accessed sanctuary scheme	100	13%	12%	14%
Accessed settled housing	75	10%	11%	8%
Relocated out of area	104	13%	14%	13%
Accessed statutory housing (LA or HA tenancy)	52	7%	10%	9%
Accessed online support services	24	3%	2%	1%
Accessed temporary housing	55	7%	5%	5%
Not housed	53	7%	4%	4%
Registered on housing waiting list / exchange	177	23%	22%	18%
Sustained existing accommodation	72	9%	11%	8%
Tenancy support provided (reporting repairs, budgeting)	63	8%	6%	8%
Other	172	22%	23%	24%
Missing	8	1%	1%	3%

<b>2022</b>				
<b>What impact did this have on client safety and wellbeing?</b>	<b>n=</b>		<b>774</b>	
	<b>Safety</b>		<b>Wellbeing</b>	
	<b>Count</b>	<b>%</b>	<b>Count</b>	<b>%</b>
Improved greatly	313	40%	287	37%
Improved slightly	125	16%	159	21%
No change	145	19%	124	16%
Decreased slightly	5	1%	10	1%
Decreased greatly	8	1%	10	1%
Don't know	50	6%	53	7%
<b>Total Improved</b>	<b>438</b>	<b>57%</b>	<b>446</b>	<b>58%</b>
Missing	128	17%	131	17%

<b>2021</b>		
<b>What impact did this have on client safety and wellbeing?</b>	<b>n=</b>	<b>962</b>
	<b>Safety</b>	<b>Wellbeing</b>
	<b>%</b>	<b>%</b>
Improved greatly	48%	43%
Improved slightly	18%	24%
No change	18%	14%
Decreased slightly	1%	1%
Decreased greatly	1%	1%
Don't know	5%	6%
<b>Total Improved</b>	<b>65%</b>	<b>67%</b>
Missing	10%	10%

	2022	2021	2020	
<b>Physical health</b>				
<b>Have you supported the client with physical health?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%	%
Yes	100	5%	5%	5%
No	182	9%	6%	32%
Missing	1803	86%	89%	63%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	<b>n=</b>	<b>100</b>	<b>122</b>	<b>161</b>
	Count	%	%	%
Accessed disability services	8	8%	6%	6%
Accessed counselling for physical health	9	9%	6%	2%
Accessed medication for physical health	26	26%	15%	11%
Accessed physical support services	13	13%	8%	7%
Accessing self help	25	25%	25%	11%
Admitted into rehabilitative facilities	1	1%	0%	1%
Discharged from physical health services	2	2%	2%	2%
Physical condition identified and receiving treatment	11	11%	7%	7%
Physical condition rehabilitated	2	2%	1%	1%
Accessed online support services	5	5%	2%	0%
Accessed GP services	63	63%	60%	64%
Referral adult social services	17	17%	16%	13%
Referral rehabilitative facility	1	1%	1%	2%
Referral other health services	10	10%	7%	6%
Smoking cessation support	1	1%	1%	1%
Increased exercise	3	3%	3%	12%
Other	16	16%	19%	1%
Missing	2	2%	0%	7%

2022				
<b>What impact did this have on client safety and wellbeing?</b>				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	33	33%	35	35%
Improved slightly	35	35%	37	37%
No change	19	19%	15	15%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	1	1%	1	1%
<b>Total Improved</b>	<b>68</b>	<b>68%</b>	<b>72</b>	<b>72%</b>
Missing	12	12%	12	12%

2021		
<b>What impact did this have on client safety and wellbeing?</b>		
	n=	
	Safety	Wellbeing
	%	%
Improved greatly	25%	32%
Improved slightly	43%	46%
No change	23%	11%
Decreased slightly	0%	1%
Decreased greatly	0%	0%
Don't know	5%	5%
<b>Total Improved</b>	<b>68%</b>	<b>78%</b>
Missing	4%	5%

	2022	2021	2020	
<b>Mental health</b>				
<b>Have you supported the client with mental health?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%	%
Yes	678	33%	31%	23%
No	355	17%	17%	32%
Missing	1052	50%	52%	44%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	n=	678	741	686
	Count	%	%	%
Accessing medication for mental health condition	180	27%	32%	23%
Accessing mental health services	198	29%	34%	30%
Disengaged from mental health services	30	4%	4%	2%
Discharged from mental health services	14	2%	2%	1%
In care of mental health services	26	4%	6%	7%
Accessing counselling	136	20%	27%	15%
Accessed online support services	72	11%	10%	2%
Accessing self help	114	17%	15%	13%
Referral counselling services	146	22%	24%	22%
Referral mental health	71	10%	10%	9%
Referral other specialist health provider	22	3%	2%	4%
Other	157	23%	23%	23%
Missing	9	1%	0%	4%

2022				
What impact did this have on client safety and wellbeing?	n= 678			
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	179	26%	202	30%
Improved slightly	191	28%	234	35%
No change	153	23%	84	12%
Decreased slightly	1	0%	1	0%
Decreased greatly	1	0%	1	0%
Don't know	75	11%	76	11%
<b>Total Improved</b>	<b>370</b>	<b>55%</b>	<b>436</b>	<b>64%</b>
Missing	78	12%	80	12%

2021		
What impact did this have on client safety and wellbeing?	n= 741	
	Safety	Wellbeing
	%	%
Improved greatly	28%	32%
Improved slightly	35%	39%
No change	19%	11%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	8%	8%
<b>Total Improved</b>	<b>63%</b>	<b>71%</b>
Missing	10%	10%

	2022	2021	2020
<b>Drug misuse</b>			
<b>Have you supported the client with drug misuse?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>
	<b>Count</b>	<b>%</b>	<b>%</b>
Yes	46	2%	3%
No	82	4%	30%
Missing	1957	94%	67%

	2022	2021	2020
<b>What outcomes were achieved in this support area?</b>			
	<b>n=</b>	<b>46</b>	<b>110</b>
	<b>Count</b>	<b>%</b>	<b>%</b>
Accessing drug support services	32	70%	49%
Accessing medication for drug reduction	5	11%	13%
Accessing drug misuse support group	7	15%	10%
Accessing counselling	4	9%	5%
Accessing peer support group	3	7%	10%
Accessing self help	5	11%	9%
Recovery programme in place	7	15%	11%
Accessed online support services	1	2%	0%
Admitted to rehabilitative facility	0	0%	1%
No change in drug misuse issue	4	9%	11%
Disengaged from drug misuse services	5	11%	2%
Proven abstinence drugs	5	11%	7%
Reduced frequency drugs	7	15%	14%
Referral to drug services	4	9%	18%
Other	4	9%	12%
Missing	0	0%	2%

2022				
<b>What impact did this have on client safety and wellbeing?</b>				
	<b>n=</b>		<b>46</b>	
	<b>Safety</b>		<b>Wellbeing</b>	
	<b>Count</b>	<b>%</b>	<b>Count</b>	<b>%</b>
Improved greatly	17	37%	16	35%
Improved slightly	8	17%	9	20%
No change	9	20%	9	20%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	5	11%	5	11%
<b>Total Improved</b>	<b>25</b>	<b>54%</b>	<b>25</b>	<b>54%</b>
Missing	7	15%	7	15%

2021		
<b>What impact did this have on client safety and wellbeing?</b>		
	<b>n=</b>	<b>110</b>
	<b>Safety</b>	<b>Wellbeing</b>
	<b>%</b>	<b>%</b>
Improved greatly	27%	29%
Improved slightly	35%	35%
No change	20%	17%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	7%	9%
<b>Total Improved</b>	<b>63%</b>	<b>64%</b>
Missing	10%	10%

	2022	2021	2020	
<b>Alcohol misuse</b>				
<b>Have you supported the client with alcohol misuse?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%	%
Yes	80	4%	5%	4%
No	104	5%	4%	30%
Missing	1901	91%	91%	66%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	n=	80	109	129
	Count	%	%	%
Accessing alcohol support services	55	69%	61%	55%
Accessing medication for alcohol reduction	2	3%	6%	3%
Accessing alcohol misuse support group	4	5%	7%	13%
Accessing counselling	7	9%	7%	5%
Admitted to rehabilitative facility	4	5%	6%	2%
Accessed online support services	2	3%	6%	1%
No change to alcohol misuse issue	8	10%	13%	9%
Disengaged from alcohol misuse services	15	19%	9%	12%
Proven abstinence alcohol	7	9%	5%	4%
Reduced frequency alcohol	22	28%	33%	25%
Other	10	13%	8%	11%
Missing	0	0%	0%	2%

2022				
<b>What impact did this have on client safety and wellbeing?</b>				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	26	33%	26	33%
Improved slightly	18	23%	20	25%
No change	19	24%	15	19%
Decreased slightly	1	1%	3	4%
Decreased greatly	0	0%	0	0%
Don't know	8	10%	8	10%
<b>Total Improved</b>	<b>44</b>	<b>55%</b>	<b>46</b>	<b>58%</b>
Missing	8	10%	8	10%

2021		
<b>What impact did this have on client safety and wellbeing?</b>		
	n=	109
	Safety	Wellbeing
	%	%
Improved greatly	28%	29%
Improved slightly	33%	34%
No change	23%	18%
Decreased slightly	3%	2%
Decreased greatly	0%	1%
Don't know	11%	10%
<b>Total Improved</b>	<b>61%</b>	<b>63%</b>
Missing	3%	6%

	2022	2021	2020	
<b>Children and parenting</b>				
<b>Have you supported the client with parenting?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Yes	339	16%	16%	16%
No	238	11%	7%	27%
Missing	1508	72%	77%	57%

2022				
<b>Indicate ongoing CYPS involvement with the family</b>	<b>n=</b>	<b>1299</b>	<b>n=</b>	<b>339</b>
		<b>Intake</b>		<b>Exit</b>
	<b>Count</b>	<b>%</b>	<b>Count</b>	<b>%</b>
None	322	25%	67	20%
Concern raised - NFA	180	14%	38	11%
Concern raised - contacts/follow up	164	13%	7	2%
Early help	91	7%	40	12%
Priority families	2	0%	1	0%
Targeted families	5	0%	2	1%
Initial assessment	128	10%	11	3%
S17 - Child in need	89	7%	39	12%
S47 - Child protection	166	13%	56	17%
S31 - Care or supervision order	63	5%	19	6%
Child protection plan	64	5%	16	5%
Common assessment framework (Caf/Taf)	32	2%	6	2%
Other	29	2%	11	3%
Don't know	37	3%	2	1%

2021			
<b>Indicate ongoing CYPS involvement with the family</b>	<b>n=</b>	<b>1480</b>	<b>371</b>
		<b>Intake</b>	<b>Exit</b>
		<b>%</b>	<b>%</b>
None		25%	17%
Concern raised - NFA		13%	7%
Concern raised - contacts/follow up		9%	2%
Early help		9%	11%
Priority families		0%	0%
Targeted families		0%	0%
Initial assessment		11%	5%
S17 - Child in need		9%	12%
S47 - Child protection		12%	19%
S31 - Care or supervision order		6%	12%
Child protection plan		4%	7%
Common assessment framework (Caf/Taf)		2%	5%
Other		3%	5%
Don't know		2%	1%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>	<b>n=</b>	<b>339</b>	<b>371</b>	<b>457</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Accessing children's support services	131	39%	45%	30%
Accessed parenting course	21	6%	8%	5%
Child(ren) accessing support services	55	16%	17%	12%
Child(ren) living with other family member	16	5%	5%	2%
Child(ren) living with perpetrator	7	2%	1%	2%
Child(ren) removed from client's care	10	3%	5%	2%
Disengaged from support in this area	13	4%	4%	2%
Accessing voluntary parenting support	9	3%	2%	4%
Accessing peer support group	10	3%	2%	3%
Accessed online support services	7	2%	3%	1%
Improved access to childcare	5	1%	4%	1%
Improved family mediation skills	23	7%	4%	3%
Improved parenting skills	38	11%	12%	9%
Accessed Freedom programme	79	23%	32%	12%
Accessed legal support for CYP arrangements	31	9%	8%	7%
Secured child contact arrangements	25	7%	8%	13%
Statutory CYPS involvement	68	20%	22%	19%
Referral to child social services	34	10%	18%	12%
Referral to adult social services	1	0%	0%	0%
Other	45	13%	16%	15%
Missing	21	6%	1%	9%

2022				
What impact did this have on client safety and wellbeing?	n= 339			
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	93	27%	94	28%
Improved slightly	81	24%	87	26%
No change	54	16%	39	12%
Decreased slightly	3	1%	8	2%
Decreased greatly	0	0%	3	1%
Don't know	13	4%	13	4%
<b>Total Improved</b>	<b>174</b>	<b>51%</b>	<b>181</b>	<b>53%</b>
Missing	95	28%	95	28%

2021		
What impact did this have on client safety and wellbeing?	n= 371	
	Safety	Wellbeing
	%	%
Improved greatly	33%	31%
Improved slightly	31%	31%
No change	16%	12%
Decreased slightly	0%	4%
Decreased greatly	0%	2%
Don't know	7%	7%
<b>Total Improved</b>	<b>64%</b>	<b>62%</b>
Missing	13%	13%

	2022	2021	2020	
<b>Finance, benefits and debt</b>				
<b>Have you supported the client with finance, benefits and debt?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Yes	299	14%	15%	15%
No	250	12%	10%	30%
Missing	1536	74%	75%	55%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	<b>n=</b>	<b>299</b>	<b>365</b>	<b>452</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Accessing full benefit entitlement	110	37%	39%	38%
Accessing partial benefit entitlement	14	5%	3%	3%
Accessing financial support services	63	21%	19%	15%
Disengaged from support in this area	19	6%	5%	4%
Financial stability obtained and maintained	34	11%	11%	8%
Accessed online support services	26	9%	6%	3%
Established financial independence from perpetrator	30	10%	16%	15%
Continued financial abuse	4	1%	2%	3%
Accessed legal aid	35	12%	18%	15%
Referral financial support services	83	28%	21%	22%
Other	66	22%	29%	26%
Missing	2	1%	1%	5%

2022				
<b>What impact did this have on client safety and wellbeing?</b>	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	97	32%	115	38%
Improved slightly	64	21%	70	23%
No change	64	21%	38	13%
Decreased slightly	1	0%	0	0%
Decreased greatly	0	0%	1	0%
Don't know	30	10%	31	10%
<b>Total Improved</b>	<b>161</b>	<b>54%</b>	<b>185</b>	<b>62%</b>
Missing	43	14%	44	15%

2021		
<b>What impact did this have on client safety and wellbeing?</b>	n=	
	Safety	Wellbeing
	%	%
Improved greatly	36%	38%
Improved slightly	25%	30%
No change	22%	13%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	8%	9%
<b>Total Improved</b>	<b>61%</b>	<b>68%</b>
Missing	9%	9%

	2022	2021	2020	
<b>Employment, education and training</b>				
<b>Have you supported the client with employment, education and training?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Yes	53	3%	3%	4%
No	108	5%	5%	31%
Missing	1924	92%	92%	65%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	<b>n=</b>	<b>53</b>	<b>66</b>	<b>108</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Accessing training	6	11%	26%	14%
Accessing education	12	23%	15%	7%
Attended workshops	1	2%	12%	19%
Accessing online support services	7	13%	6%	6%
Disengaged from support in this area	5	9%	2%	9%
Engaged in volunteering	1	2%	0%	4%
Found full-time employment	6	11%	20%	1%
Found part-time employment	6	11%	3%	6%
Found flexible employment	0	0%	9%	5%
Other	16	30%	36%	39%
Missing	0	0%	2%	5%

2022					
<b>What impact did this have on client safety and wellbeing?</b>				<b>n=</b>	<b>53</b>
	<b>Safety</b>		<b>Wellbeing</b>		
	<b>Count</b>	<b>%</b>	<b>Count</b>	<b>%</b>	
Improved greatly	23	43%	24	45%	
Improved slightly	8	15%	10	19%	
No change	13	25%	9	17%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't know	4	8%	5	9%	
<b>Total Improved</b>	<b>31</b>	<b>58%</b>	<b>34</b>	<b>64%</b>	
Missing	5	9%	5	9%	

2021			
<b>What impact did this have on client safety and wellbeing?</b>		<b>n=</b>	<b>66</b>
	<b>Safety</b>	<b>Wellbeing</b>	
	<b>%</b>	<b>%</b>	
Improved greatly	42%	56%	
Improved slightly	30%	29%	
No change	17%	5%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't know	2%	2%	
<b>Total Improved</b>	<b>73%</b>	<b>85%</b>	
Missing	9%	9%	

	2022	2021	2020	
<b>Social and community support</b>				
<b>Have you supported the client with social and community support?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%	%
Yes	252	12%	13%	12%
No	291	14%	12%	33%
Missing	1542	74%	74%	55%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	<b>n=</b>	<b>252</b>	<b>311</b>	<b>347</b>
	Count	%	%	%
Disengaged from support in this area	45	18%	16%	16%
Engaged with cultural/leisure activities	12	5%	6%	9%
Engaged with local community group	45	18%	22%	22%
Engaged with faith group	8	3%	3%	1%
Engaged with drop-in sessions	15	6%	8%	13%
Engaged with peer support group	66	26%	21%	17%
Engaged with self help media	56	22%	15%	5%
Engaged with digital communities	42	17%	9%	1%
Client referral to CYPS	8	3%	5%	7%
Other	68	27%	36%	31%
Missing	6	2%	1%	7%

2022				
<b>What impact did this have on client safety and wellbeing?</b>		<b>n= 252</b>		
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	77	31%	86	34%
Improved slightly	50	20%	65	26%
No change	45	18%	37	15%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	22	9%	26	10%
<b>Total Improved</b>	<b>127</b>	<b>50%</b>	<b>151</b>	<b>60%</b>
Missing	58	23%	38	15%

2021		
<b>What impact did this have on client safety and wellbeing?</b>		<b>n= 311</b>
	Safety	Wellbeing
	%	%
Improved greatly	20%	28%
Improved slightly	27%	37%
No change	23%	16%
Decreased slightly	0%	1%
Decreased greatly	0%	0%
Don't know	6%	7%
<b>Total Improved</b>	<b>47%</b>	<b>65%</b>
Missing	24%	11%

	2022	2021	2020	
<b>Immigration</b>				
<b>Have you supported the client with immigration?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%	%
Yes	27	1%	1%	1%
No	26	1%	1%	29%
Missing	2032	97%	98%	70%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	<b>n=</b>	<b>27</b>	<b>28</b>	<b>32</b>
	Count	%	%	%
Accessing public funds	6	22%	39%	34%
Awaiting ILR application	4	15%	29%	22%
Disengaged from support in this area	0	0%	11%	13%
Engaged with specialist services	2	7%	25%	34%
Granted ILR	6	22%	7%	9%
Accessed online support services	2	7%	11%	3%
Access to ID documents	3	11%	11%	13%
Referral to specialist service	7	26%	39%	25%
Applied to Destitute Domestic Violence Concession	8	30%	21%	19%
Other	5	19%	18%	31%
Missing	0	0%	0%	0%

2022					
<b>What impact did this have on client safety and wellbeing?</b>				<b>n=</b>	<b>27</b>
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	10	37%	10	37%	
Improved slightly	3	11%	3	11%	
No change	3	11%	3	11%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't know	3	11%	3	11%	
<b>Total Improved</b>	<b>13</b>	<b>48%</b>	<b>13</b>	<b>48%</b>	
Missing	8	30%	8	30%	

2021			
<b>What impact did this have on client safety and wellbeing?</b>		<b>n=</b>	<b>28</b>
	Safety	Wellbeing	
	%	%	
Improved greatly	43%	46%	
Improved slightly	18%	14%	
No change	25%	25%	
Decreased slightly	4%	0%	
Decreased greatly	0%	4%	
Don't know	7%	7%	
<b>Total Improved</b>	<b>61%</b>	<b>61%</b>	
Missing	4%	4%	

	2022	2021	2020	
<b>Step down and recovery</b>				
<b>Have you supported the client with step down and recovery?</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Yes	675	32%	34%	21%
No	1287	62%	58%	62%
Missing	123	6%	7%	17%

	2022	2021	2020	
<b>What outcomes were achieved in this support area?</b>				
	<b>n=</b>	<b>675</b>	<b>811</b>	<b>610</b>
	<b>Count</b>	<b>%</b>	<b>%</b>	<b>%</b>
Accessed groupwork	261	39%	40%	39%
Accessed 121 peer mentoring	61	9%	7%	7%
Accessed online counselling	41	6%	8%	6%
Accessed online information	197	29%	20%	12%
Accessed therapeutic intervention	95	14%	17%	18%
Support with or to friends / family	302	45%	51%	43%
Missing	35	5%	4%	5%

2022				
<b>What impact did this have on client safety and wellbeing?</b>				
	<b>n=</b>		<b>675</b>	
	<b>Safety</b>		<b>Wellbeing</b>	
	<b>Count</b>	<b>%</b>	<b>Count</b>	<b>%</b>
Improved greatly	278	41%	283	42%
Improved slightly	144	21%	162	24%
No change	52	8%	23	3%
Decreased slightly	0	0%	1	0%
Decreased greatly	1	0%	1	0%
Don't know	81	12%	84	12%
<b>Total Improved</b>	<b>422</b>	<b>63%</b>	<b>445</b>	<b>66%</b>
Missing	119	18%	121	18%

2021		
<b>What impact did this have on client safety and wellbeing?</b>		
	<b>n=</b>	<b>811</b>
	<b>Safety</b>	<b>Wellbeing</b>
	<b>%</b>	<b>%</b>
Improved greatly	38%	42%
Improved slightly	29%	29%
No change	11%	7%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	10%	11%
<b>Total Improved</b>	<b>67%</b>	<b>71%</b>
Missing	11%	11%

# Criminal and civil justice outcomes

## Criminal justice system outcomes (Information captured at exit, n = 2,085)

	2022		2021	2020
Clients supported with criminal justice	n=	2085	2360	2928
	Count	%	%	%
Yes	566	27%	34%	27%
No	1519	73%	66%	73%

	2022		2021	2020
When was the report made to the police?	Number of police reports =	608	784	781
	Count	%	%	%
Before engagement with service	333	55%	57%	65%
After engagement with service	121	20%	18%	16%
Both before and after engagement with service	26	4%	5%	5%
Missing	128	21%	19%	14%

	2022	2021	2020
Average number of reports made to police per case	1.1	1.0	1.0
Average number of incidents per report	1.3	1.3	1.4
Proportion of incidents resulting in conviction (either found/pled)	31%	39%	46%

	2022		2021	2020
Incidents	Number of police reports =	608	784	781
	Count	%	%	%
Assault - Beating/battery (Section 39)	86	14%	29%	40%
Assault - Actual Bodily Harm (Section 47)	92	15%	18%	16%
Assault - Grievous Bodily Harm with intent (Section 18)	28	5%	7%	4%
Assault - Grievous Bodily Harm - without intent (Section 20)	5	1%	2%	2%
Harassment (Section 2)	56	9%	11%	14%
Harassment (Section 4)	17	3%	2%	3%
Criminal Damage	50	8%	10%	11%
Threats to Kill	16	3%	4%	5%
Coercive Control	30	5%	5%	5%
Malicious Communication	10	2%	2%	2%
Breach of Restraining Order	41	7%	6%	10%
Breach of Non-Molestation	14	2%	4%	5%
Rape (Section 1)	40	7%	6%	4%
Sexual Assault (Section 3)	22	4%	2%	2%
Kidnapping or False Imprisonment	7	1%	2%	1%
Perverting the course of justice (Common Law)	0	0%	0%	0%
Witness Intimidation (Section 51)	1	0%	1%	0%
Crimes against property	7	1%	2%	1%
Perjury	0	0%	0%	0%
Fraud	0	0%	0%	0%
Breach of bail	14	2%	2%	1%
Common assault	44	7%	7%	2%
Revenge Porn	0	0%	1%	0%
Arson	2	0%	1%	1%
Stalking	32	5%	4%	3%
Other	40	7%	6%	6%
Don't know	4	1%	0%	0%

Consequences	Number of incidents =	2022	2021	2020
		762	1040	1065
	Count	%	%	%
Police report - NFA (no further action)	223	29%	25%	18%
Arrested - on bail	42	6%	4%	2%
Arrested - in custody	28	4%	2%	3%
Charged	59	8%	9%	9%
Charge dropped	46	6%	5%	3%
Pled guilty	164	22%	28%	33%
Pled guilty (lesser charge)	20	3%	5%	5%
Pled innocent-found guilty	48	6%	6%	7%
Pled innocent-found guilty (lesser charge)	4	1%	0%	1%
Not proven	12	2%	2%	4%
Acquitted	13	2%	3%	3%
Missing	103	14%	11%	11%

Reason for NFA (no further action)	Number of NFA =	2022	2021	2020
		223	263	193
	Count	%	%	%
Victim withdrew	91	41%	34%	38%
Police withdrawal of case	57	26%	32%	24%
CPS withdrawal of case	31	14%	11%	14%
Other	16	7%	10%	11%
Don't know	5	2%	3%	3%
Missing	23	10%	10%	10%

Were special measures granted in this case?	Number of police reports =	2022	2021	2020
		608	784	781
	Count	%	%	%
Granted	94	15%	20%	30%
Denied	0	0%	0%	1%
Not yet confirmed	23	4%	4%	3%
Not requested	152	25%	24%	24%
Don't know	15	2%	3%	3%
Missing	324	53%	48%	40%

Perpetrator penalties	Number of police reports =	2022	2021	2020
		608	784	781
	Count	%	%	%
Community order - DV-related specified activity order	43	7%	9%	13%
Community order - other requirements	25	4%	4%	7%
Suspended sentence - with DV-related specified order	15	2%	3%	4%
Suspended sentence - with other requirements	21	3%	2%	3%
Custodial sentence - up to 12 months	36	6%	10%	11%
Custodial sentence - 12 months or more	23	4%	7%	7%
Restraining order - up to 12 months	15	2%	5%	10%
Restraining order - up to 24 months	59	10%	11%	12%
Restraining order - 5 years	27	4%	7%	4%
Restraining order - indefinite	15	2%	4%	6%
Bindover	4	1%	1%	0%
Fine	37	6%	6%	9%
Caution	8	1%	1%	1%
Compensation	12	2%	4%	8%
Conditional discharge	7	1%	0%	2%
Other	28	5%	7%	5%

Percentages above are calculated from total number of reports and include incidents where the perpetrator wasn't penalised.

What support did you provide the client in this area?	Number of police reports =	2022	2021	2020
		608	784	781
	Count	%	%	%
Helped client report incident to police	116	19%	19%	17%
Explained criminal justice process	439	72%	75%	76%
Supported client through criminal justice processes	260	43%	46%	50%
Supported client to access legal support	32	5%	6%	5%
Attended court with client	50	8%	10%	23%
Attended court without client	27	4%	6%	12%
Provided updates about court outcomes	225	37%	44%	49%
Advocated for client during proceedings	91	15%	14%	18%
Supported client with their own charge/conviction	8	1%	1%	1%
Helped client to access compensation	7	1%	2%	3%
Supported client to make an anonymous report	1	0%	0%	0%
Other	61	10%	14%	11%
Missing	126	21%	17%	17%

**Civil justice system outcomes**  
(Information captured at exit, n = 2,085)

		2022	2021	2020
<b>Clients supported with civil justice</b>	<b>n=</b>	<b>2085</b>	<b>2360</b>	<b>2928</b>
	Count	%	%	%
Yes	244	12%	14%	15%
No	1841	88%	86%	85%

		2022	2021	2020
<b>Did the client qualify for legal aid?</b>	<b>n=</b>	<b>244</b>	<b>330</b>	<b>437</b>
	Count	%	%	%
Yes	128	52%	58%	42%
No	49	20%	15%	29%
Don't know	23	9%	15%	8%
Missing	44	18%	12%	21%

2022								
Civil orders applied for	Applied for		Granted		Not granted		Breached	
	Count	%	Count	%	Count	%	Count	%
Non-molestation order	45	18%	87	36%	7	3%	3	1%
Occupation order with power of arrest	6	2%	4	2%	3	1%	0	0%
Order under Protection from Harassment Act	1	0%	6	2%	1	0%	0	0%
Injunction under Forced Marriage Act with power of arrest	0	0%	0	0%	0	0%	0	0%
Child arrangements order	25	10%	16	7%	1	0%	0	0%
Prohibited steps order	9	4%	7	3%	0	0%	0	0%
Specific issue order	2	1%	0	0%	0	0%	0	0%
Other orders under the Children's Act	0	0%	3	1%	1	0%	0	0%

2021				
Civil orders applied for	n= 330			
	Applied for	Granted	Not granted	Breached
	%	%	%	%
Non-molestation order	20%	38%	3%	0%
Occupation order with power of arrest	1%	5%	2%	0%
Order under Protection from Harassment Act	1%	1%	1%	0%
Injunction under Forced Marriage Act with power of arrest	0%	0%	1%	0%
Child arrangements order	12%	5%	1%	0%
Prohibited steps order	4%	7%	1%	0%
Specific issue order	0%	1%	1%	0%
Other orders under the Children's Act	1%	1%	1%	0%

Applied for' indicates that the outcomes was not known by the time the case was closed. 'Breached' indicates orders that were granted and then subsequently breached.

		2022	2021	2020
<b>What support did you provide the client in this area?</b>	<b>n=</b>	<b>244</b>	<b>330</b>	<b>437</b>
	Count	%	%	%
Supported client to apply for legal aid	86	35%	41%	32%
Arranged a pre-court visit	6	2%	2%	4%
Referred client for legal advice	149	61%	65%	52%
Supported client with self application of orders	38	16%	12%	21%
Supported client to complete documents	38	16%	10%	24%
Attended court with client	22	9%	9%	34%
Provided updates about civil justice outcomes	34	14%	12%	12%
Advocated for client during proceedings	22	9%	8%	14%
Provided legal support at court	3	1%	2%	1%
Presented evidence at court	2	1%	1%	1%
Helped client report a breach	17	7%	10%	9%
Support with defence against cross applications	1	0%	1%	3%
Supported client with distribution of orders	1	0%	1%	0%
Other	53	22%	32%	28%
Missing	17	7%	5%	8%