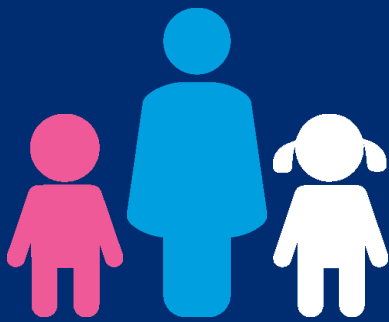

Insights Idva dataset 2022-23

Adult Independent domestic violence advisor (Idva) services



SafeLives

**Ending
domestic
abuse**

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About this dataset

This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 2,332 unique individual cases at intake and 1,809 matched cases at exit, drawn from nine Idva services which used the SafeLives Insights outcome measurement service between April 2022 and March 2023.

SafeLives runs the largest database of domestic abuse cases in the UK. Our Insights database has records of more than 88,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 8,000 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

At a glance

9 services

2,332 cases opened

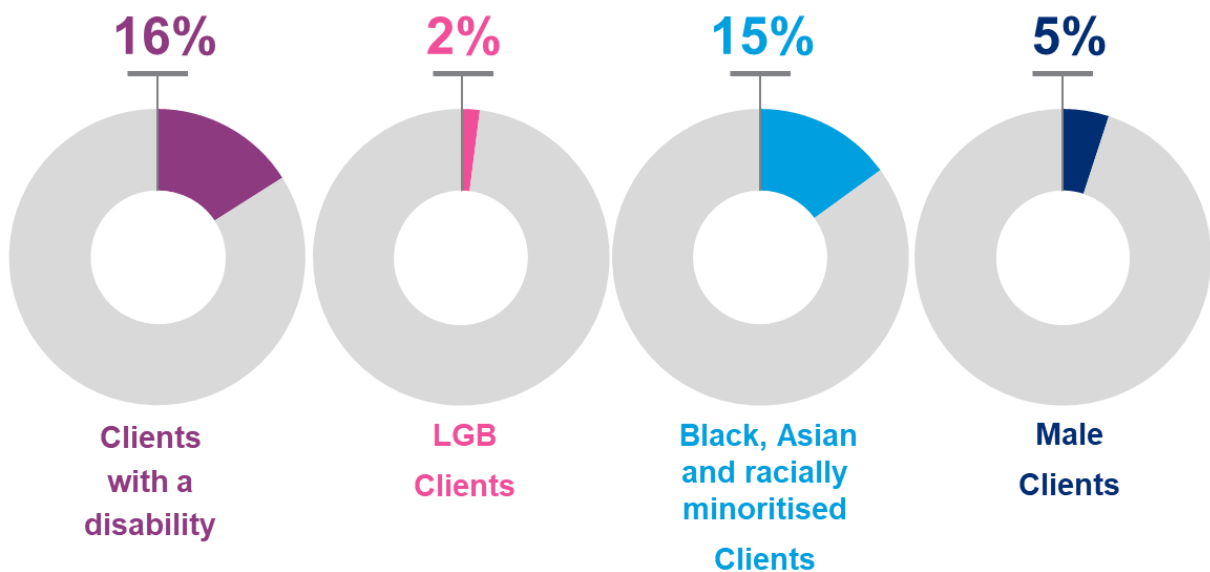
1,809 cases closed

698 clients supported with criminal or civil justice



Location of the services in the dataset

Proportion of clients from diverse client groups



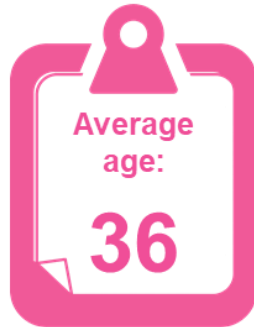


Domestic Abuse Service

If an Idva service were to support 100 people across the year...



Who are they?



35 will be unemployed
16 will have a disability



Who else is involved?

90 have a male perpetrator
For 73 the perpetrator will be an ex-intimate partner



5 will be pregnant
59 have children
112 children will be involved



46 have been exposed to domestic abuse in the past



7 have multiple perpetrators



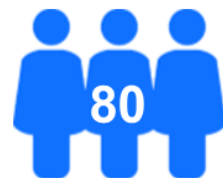
will have had involvement with Children and Young Persons Services

What have they experienced?



70 will be at high risk of serious injury or death

Average length of abuse:



will be experiencing multiple types of abuse



69 have experienced physical abuse
27 have experienced sexual abuse
64 have experienced harassment and / or stalking
81 have experienced jealous and controlling behaviours





Domestic Abuse Service

If an Idva service were to support 100 people across the year...



What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need



They will receive 12 direct contacts over a 15 week period



28 will be supported with criminal justice
11 will be supported with civil justice



will be supported with safety



5 will be supported with alcohol misuse
3 will be supported with drug misuse



15 will be supported with children and parenting



will be supported with housing



will be supported with their mental health

2 will access children's support services

3 will access the Freedom programme

What did they say as they left the service?

Numbers below based on those clients who answered each question



77 have an improved quality of life

75 will feel optimistic about the future



feel safer



have an improved sense of wellbeing

*"Knowing someone is there and someone gets it. But also that they know what to do. I am so happy I said yes to support."
- a survivor*



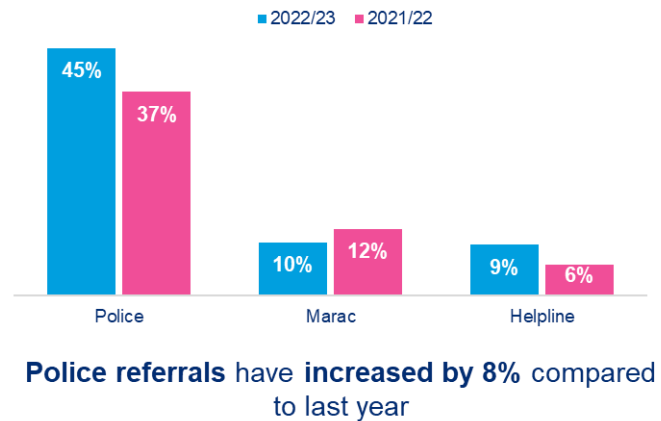
75 feel more confident

Key findings

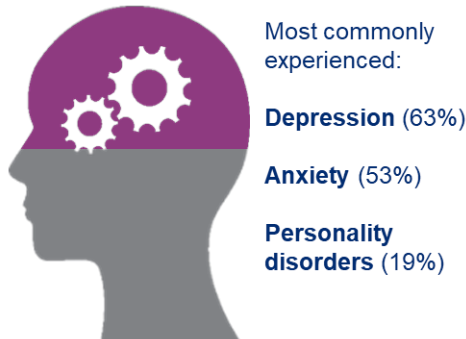
The majority of clients saw a **cessation for each of the abuse types** after support from an Idva:



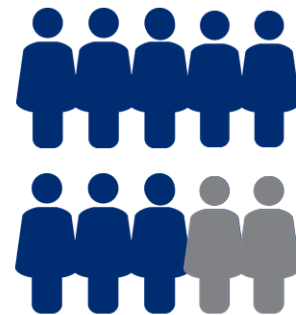
Most Common Referral Routes



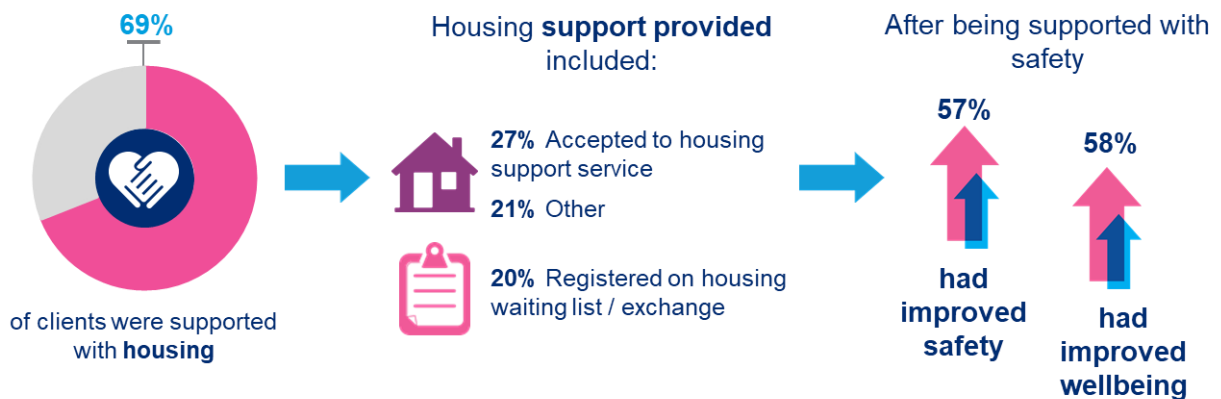
Two out of every five clients (46%) entered the service with a **diagnosed mental health condition**



8 out of 10 clients at exit said they had improved wellbeing*



*Of those clients who answered the question



Service inputs

Cases used in the analysis

Intake forms 2,332

Caseworkers submitted 2,332 intake forms for clients engaged with Idva services for the period April 2022 to March 2023.

These forms are used to record further or previously undisclosed abuse.

For the period April 2021 to March 2022 there were 2,965 intake forms submitted, and for the period April 2020 to March 2021 there were 2,876 intake forms submitted

Review forms 245

Caseworkers submitted 245 review forms for clients engaged with Idva services for the period April 2022 to March 2023.

These forms are used to record further or previously undisclosed abuse.

For the period April 2021 to March 2022 there were 235 review forms submitted and for the period April 2020 to March 2021 there were 263 review forms submitted

Exit forms 1809

Caseworkers submitted 1,809 exit forms for clients leaving Idva services for the period April 2021 to March 2022.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2022 to March 2023.

For the period April 2021 to March 2022 there were 2,085 exit forms submitted and for the period April 2020 to March 2021 there were 2,360 exit forms submitted

Criminal and civil justice forms

Caseworkers supporting clients with criminal and civil justice (CCJ) supported 506 clients with criminal justice and 192 with civil justice.

These forms provide information on the outcomes of any criminal and civil justice interventions at exit, as well as support provided by caseworkers during the criminal and civil justice process.

For the period April 2021 to March 2022 there were 566 criminal justice forms and 244 civil justice forms submitted and for the period April 2020 to March 2021 there were 794 criminal justice forms and 330 civil justice forms submitted.

Referral status	2023		2022	2021
	Count	n=	2965	2876
New client	1497	64%	65%	65%
Repeat to service	790	34%	33%	34%
Continuing case	45	2%	2%	1%
Total	2332			

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred to a different team within the same service.

Referral route	2023		2022	2021
	n=	2332	2965	2876
	Count	%	%	%
Police	1057	45%	37%	36%
Marac	227	10%	12%	15%
Self	186	8%	7%	8%
Health	32	1%	2%	1%
Hospital - Emergency department	29	1%	2%	2%
Hospital - Maternity	5	0%	1%	0%
Community health	10	0%	1%	1%
Mental health	19	1%	1%	1%
Housing	26	1%	1%	1%
Drug services	2	0%	0%	0%
Alcohol services	1	0%	0%	0%
Education	6	0%	0%	1%
Children's social services	110	5%	4%	4%
Adult's social services	22	1%	1%	1%
Probation	20	1%	0%	1%
CRC	0	0%	0%	0%
Refuge	12	1%	1%	1%
Outreach	20	1%	1%	2%
DVA & SV services (internal)	45	2%	3%	2%
DVA & SV services (external)	50	2%	2%	2%
Helpline	217	9%	6%	4%
Specialist services	13	1%	1%	0%
MASH	181	8%	16%	16%
Domestic Violence Court	2	0%	1%	0%
Other	40	2%	2%	3%

For referrals received through a single-point of contact Initial referral route	2023		2022	2021
	n=	2332	2965	2876
	Count	%	%	%
Police	496	21%	26%	30%
Marac	77	3%	5%	6%
Self	120	5%	5%	6%
Health	13	1%	1%	1%
Hospital - A&E	20	1%	1%	1%
Hospital - Maternity	4	0%	0%	0%
Community health	10	0%	0%	1%
Mental health	7	0%	0%	0%
Housing	9	0%	0%	0%
Drug services	0	0%	0%	0%
Alcohol services	0	0%	0%	0%
Education	6	0%	0%	0%
Children's social services	58	2%	2%	2%
Adult's social services	12	1%	0%	0%
Probation	12	1%	0%	0%
CRC	0	0%	0%	0%
Refuge	4	0%	0%	0%
Outreach	0	0%	0%	0%
DVA & SV services (internal)	18	1%	1%	1%
DVA & SV services (external)	37	2%	1%	1%
Helpline	122	5%	4%	2%
Specialist services	9	0%	0%	0%
Other	21	1%	2%	2%
Don't know	2	0%	0%	0%
Missing	1209	52%	47%	41%

Client profile

Socio-demographic description of client accessing Idva services

(Information captured at intake, duplicates removed, number of individual clients (n) = 2,266)

	2023		2022	2021
Age of client	n=	2266	2873	2773
	Count	%	%	%
<18	24	1%	1%	1%
18-20	92	4%	5%	6%
21-30	705	31%	33%	34%
31-40	756	33%	32%	31%
41-50	418	18%	18%	17%
51-60	186	8%	7%	7%
61+	85	4%	4%	4%
Average age	36		35	35

	2023		2022	2021
Sex assigned at birth	n=	2266	2873	2773
	Count	%	%	%
Female	2136	94%	95%	96%
Male	124	5%	5%	4%
Intersex	0	0%	0%	0%
Not disclosed	2	0%	0%	0%
Don't know	4	0%	0%	0%

	2023		2022	2021
Which of the following describes how the client thinks of themselves?	n=	2266	2873	2773
	Count	%	%	%
Female	2092	92%	94%	95%
Male	122	5%	5%	4%
In another way	4	0%	0%	0%
Not disclosed	28	1%	0%	0%
Don't know	9	0%	0%	0%
Not sex assigned at birth	25	1%	1%	1%
Missing	11	0%	1%	1%

	2023		2022	2021
Sexual Orientation	n=	2266	2873	2773
	Count	%	%	%
Heterosexual	1960	86%	89%	90%
Total LBG+	44	2%	3%	2%
┆ Bisexual	25	1%	1%	1%
┆ Gay	7	0%	0%	0%
┆ Lesbian	12	1%	1%	1%
┆ Other	0	0%	0%	0%
Not disclosed	111	5%	3%	3%
Don't know	65	3%	2%	2%
Missing	86	4%	2%	3%

	2023		2022	2021
Ethnicity	n=	2266	2873	2773
	Count	%	%	%
White	1818	80%	83%	86%
English/ Welsh / Scottish / Northern Irish / British	1689	75%	77%	80%
Irish	5	0%	0%	0%
Gypsy or Irish Traveller	7	0%	0%	0%
Any other White background	117	5%	6%	6%
Mixed / Multiple ethnic groups	48	2%	2%	2%
White and Black Caribbean	19	1%	0%	1%
White and Black African	2	0%	0%	0%
White and Asian	6	0%	0%	0%
Any other Mixed/ Multiple ethnic background	21	1%	1%	1%
Asian / Asian British	105	5%	6%	6%
Indian	38	2%	2%	3%
Pakistani	33	1%	2%	2%
Bangladeshi	10	0%	0%	0%
Chinese	2	0%	0%	0%
Any other Asian background	22	1%	1%	1%
Black / African / Caribbean / Black British	43	2%	1%	2%
African	24	1%	1%	1%
Caribbean	14	1%	0%	1%
Any other Black / African / Caribbean background	5	0%	0%	0%
Other ethnic group	21	1%	1%	1%
Arab	4	0%	0%	0%
Any other ethnic group	17	1%	1%	1%
Total Black, Asian and racially minoritised people	341	15%	16%	16%
Not disclosed	34	2%	1%	0%
Don't know	12	1%	1%	0%
Missing	185	8%	5%	3%

	2023		2022	2021
Is the client pregnant?	n=	2266	2873	2773
	Count	%	%	%
Yes	102	5%	6%	6%
No	1892	83%	86%	88%
Don't know	34	2%	2%	1%
Missing	238	11%	7%	5%

	2023		2022	2021
How many children or young people are involved with this case?	n=	2266	2873	2773
	Count	%	%	%
0	923	41%	38%	37%
1	528	23%	23%	24%
2	452	20%	23%	22%
3	251	11%	9%	10%
4	70	3%	5%	4%
5+	42	2%	2%	2%
Average number of children	2.0	2.0	2.0	2.0

Average number of children (mean) is for cases where there is at least one (1) child involved

	2023		2022	2021
Ages of children	n=	2538	2873	3350
	Count	%	%	%
0 - 12 months	184	7%	8%	7%
1 - 3 years	483	19%	19%	21%
4 - 11 years	1130	45%	46%	46%
12 - 16 years	528	21%	19%	19%
17 - 18 years	103	4%	4%	3%
18 - 24 years	77	3%	3%	3%
24+ years	25	1%	1%	1%
Don't know	8	0%	1%	1%

	2023		2022	2021
CYPS involvement (of those cases with children or young people involved)	n=	1343	1789	1736
	Count	%	%	%
None	321	24%	24%	24%
Concern raised - NFA	182	14%	13%	13%
Concern raised - contacts/follow up	163	12%	13%	11%
Early help	87	6%	7%	9%
Priority families	3	0%	0%	0%
Targeted families	5	0%	0%	0%
Initial assessment	139	10%	11%	12%
S17 - Child in need	121	9%	8%	8%
S47 - Child protection	169	13%	11%	11%
S31 - Care or supervision order	52	4%	5%	5%
Child protection plan	66	5%	4%	5%
Common assessment framework (Caf/Taf)	10	1%	2%	2%
Personal advisor	0	0%	0%	0%
Transitions team	1	0%	0%	0%
Other	43	3%	4%	2%
Don't know	49	4%	3%	2%
Missing	26	2%	2%	1%

	2023		2022	2021
Does the client have a disability?	n=	2266	2873	2773
	Count	%	%	%
Yes	373	16%	18%	13%
No	1624	72%	77%	81%
Don't know	90	4%	2%	3%
Missing	179	8%	3%	2%

	2023		2022	2021
If yes, what type?	n=	373	520	374
	Count	%	%	%
Physical	143	38%	35%	39%
Learning disability	25	7%	5%	8%
Learning difficulty	28	8%	7%	8%
Neurological condition	36	10%	9%	8%
Progressive illness	20	5%	7%	7%
Organ specific	6	2%	4%	4%
Mental health impairment	206	55%	56%	43%
Sensory disability	15	4%	4%	4%
Frailty	32	9%	8%	8%
Other	30	8%	6%	5%
Don't know	1	0%	1%	1%
Missing	2	1%	0%	1%

	2023		2022	2021
Current employment situation	n=	2266	2873	2773
	Count	%	%	%
Unemployed	797	35%	44%	45%
Retired	59	3%	3%	3%
Part-time employment	285	13%	14%	12%
In education or training	61	3%	4%	4%
Full-time employment	495	22%	20%	21%
Self-employed	50	2%	2%	2%
Volunteering	10	0%	0%	0%
Stay at home parent	282	12%	10%	10%
Other	36	2%	2%	3%
Not disclosed	26	1%	1%	0%
Don't know	91	4%	3%	3%
Missing	150	7%	2%	1%

	2023	2022	2021
Current financial situation	n= 2332	2965	2876
	Count	%	%
Significant financial problems	115	5%	5%
Reliant on others	199	9%	6%
Unable to pay for essentials	113	5%	6%
Managing essentials but nothing left over	635	27%	30%
Comfortably managing	444	19%	21%
No financial concerns	464	20%	23%
Don't know	73	3%	3%
Missing	289	12%	6%

	2023	2022	2021
Has the client experienced an Adverse Childhood Experience (ACE)?	n= 2332	2965	2876
	Count	%	%
Yes	384	16%	17%
No	415	18%	23%
Don't know	898	39%	41%
Missing	641	27%	18%

	2023	2022	2021
Adverse Childhood Experiences (ACEs)	n= 384	515	503
	Count	%	%
Verbal abuse	147	38%	33%
Direct physical abuse	130	34%	27%
Sexual abuse	111	29%	24%
Parental separation	178	46%	48%
Domestic abuse (exposure)	205	53%	44%
Mental illness	113	29%	28%
Alcohol abuse	84	22%	21%
Drug abuse	46	12%	12%
Incarceration of adults within household	12	3%	5%
Average number experienced	2.7	2.4	2.2
Number experiencing four or more	103	27%	22%

Average number experienced (mean) refers to cases where at least one ACE was recorded

History of abuse at intake (Information captured at intake, n = 2,332)

	2023	2022	2021
Number of ticks on the Dash	n= 2332	2965	2876
	Count	%	%
Standard Risk (1 - 5)	142	6%	6%
Medium Risk (6 - 9)	370	16%	15%
High Risk (10+)	1519	65%	68%
Average number of ticks	12	13	13
Missing	301	13%	10%

	2023	2022	2021
High risk?	n= 2332	2965	2876
	Count	%	%
Yes	1629	70%	78%
No	592	25%	19%
Don't know	14	1%	0%
Missing	97	4%	2%

	2023	2022	2021
On what basis is the client high risk?	n= 1629	2312	2233
	Count	%	%
Actuarial	864	53%	62%
Professional judgment	573	35%	31%
Escalation	174	11%	6%
Missing	18	1%	1%

		2023	2022	2021	
Has the case been discussed at Marac?		n=	2332	2965	2876
		Count	%	%	%
Yes		1450	62%	64%	70%
No		760	33%	34%	27%
Don't know		17	1%	0%	0%
Missing		105	5%	2%	2%

		2023	2022	2021	
Abuse experienced in the past 12 months					
Clients experiencing each abuse type		n=	2332	2965	2876
		Count	%	%	%
Physical		1619	69%	73%	75%
Sexual		639	27%	30%	30%
Harassment and stalking		1494	64%	63%	65%
Jealous and controlling		1895	81%	82%	80%
Forced marriage		15	1%	1%	1%
'Honour'-based violence/abuse		53	2%	3%	2%
Female Genital Mutilation		5	0%	0%	1%

2023											
Level of abuse		n= 2332									
		High		Moderate		Standard		None		Don't know	
		Count	%	Count	%	Count	%	Count	%	Count	%
Physical		1000	43%	405	17%	214	9%	631	27%	58	2%
Sexual		305	13%	169	7%	165	7%	1474	63%	184	8%
Harassment and stalking		775	33%	482	21%	237	10%	706	30%	96	4%
Jealous and controlling		1038	45%	560	24%	297	13%	333	14%	74	3%

2022						
Level of abuse		n= 2965				
		High	Moderate	Standard	None	Don't know
		%	%	%	%	%
Physical		53%	13%	7%	24%	2%
Sexual		15%	8%	7%	63%	5%
Harassment and stalking		41%	16%	7%	32%	3%
Jealous and controlling		54%	20%	8%	13%	3%

2023							
Level of abuse (continued)		n= 2332					
		Yes		No		Don't know	
		Count	%	Count	%	Count	%
Forced marriage		15	1%	2005	86%	7	0%
'Honour'-based violence/abuse		53	2%	1942	83%	27	1%
Female Genital Mutilation (FGM)		5	0%	1988	85%	23	1%

These types of domestic abuse not split out in severity or by individual behaviours.

2022				
Level of abuse (continued)		n= 2965		
		Yes	No	Don't know
		%	%	%
Forced marriage		1%	95%	0%
'Honour'-based violence/abuse		3%	92%	1%
Female Genital Mutilation (FGM)		0%	94%	1%

		2023	2022	2021	
Multiple types of abuse		n=	2332	2965	2876
		Count	%	%	%
Clients experiencing multiple types of abuse		1863	80%	82%	81%
Clients experiencing multiple types of high severity abuse		988	42%	53%	53%
Clients experiencing at least one type of high severity abuse		1565	67%	76%	77%

Forced marriage, 'honour'-based violence/abuse and FGM are only included in the 'clients experiencing multiple types of abuse' calculation.

	2023	2022	2021	
Physical abuse				
Details of physical abuse	n=	1619	2170	2143
	Count	%	%	%
Slapped/pushed/shoved	1129	70%	76%	74%
Kicked/punched	675	42%	49%	48%
Restrained/held down	513	32%	39%	35%
Physically threatened	754	47%	54%	55%
Attempted/strangulation	632	39%	44%	43%
Threats/use of weapons	424	26%	36%	36%
Scratches/shallow cuts	161	10%	14%	14%
Burning	16	1%	1%	2%
Other	229	14%	16%	14%
Don't know	12	1%	1%	2%
Missing	59	4%	1%	1%

	2023	2022	2021	
Sexual abuse				
Details of sexual abuse	n=	639	897	869
	Count	%	%	%
Use of threats/force to obtain sex	139	22%	29%	24%
Rape	222	35%	36%	32%
Serious sexual assaults	91	14%	14%	11%
Deliberate infliction of pain during sex	52	8%	7%	7%
Use of weapons during sex	4	1%	2%	2%
Sexual abuse of children	4	1%	1%	1%
Enforced prostitution	7	1%	1%	1%
Intentional transmission of STIs	7	1%	1%	1%
Unwanted touching	159	25%	27%	28%
Made to feel uncomfortable about sex/gender identity	72	11%	10%	8%
Forced to perform sexual acts	79	12%	15%	12%
Use of sexual insults	166	26%	29%	29%
Revenge porn	41	6%	5%	4%
Other	141	22%	24%	24%
Don't know	13	2%	1%	3%
Missing	22	3%	2%	1%

	2023	2022	2021	
Harassment and stalking				
Details of harassment and stalking	n=	1494	1869	1880
	Count	%	%	%
Constant calls/texts/emails	1006	67%	76%	77%
Uninvited visits to home/workplace	789	53%	57%	56%
Destroyed/vandalised property	368	25%	34%	32%
Stalking	490	33%	32%	29%
Stalking involving others	198	13%	15%	12%
Homicide/familiacide threats	328	22%	23%	20%
Other	167	11%	10%	11%
Don't know	6	0%	1%	1%
Missing	67	4%	1%	1%

	2023	2022	2021	
Jealous and controlling behaviour				
Details of jealous and controlling behaviour	n=	1895	2428	2314
	Count	%	%	%
Extreme jealousy/possessiveness	1099	58%	66%	67%
Threats to harm victim	858	45%	55%	56%
Control of victim/s daily activities	721	38%	42%	43%
Isolation from family/friends	941	50%	62%	61%
Intercepting calls/messages/social media	318	17%	26%	24%
Controls how finances are spent	465	25%	30%	28%
Controls access to money	332	18%	22%	21%
Humiliated/embarrassed victim in front of others	422	22%	26%	24%
Prevention from accessing care needs/medication	76	4%	5%	4%
Locks victim up	83	4%	7%	6%
Severely restricts movements	246	13%	16%	16%
Threats to take children	228	12%	14%	15%
Suicide/homicide/familicide threats	564	30%	38%	34%
Irrational accusations of infidelity	500	26%	38%	36%
Control of victim/s appearance	218	12%	19%	17%
Pet abuse	110	6%	10%	9%
Other	235	12%	10%	11%
Don't know	8	0%	0%	1%
Missing	91	5%	2%	1%

	2023	2022	2021	
For how long has the abuse been occurring?				
	n=	2332	2965	2876
	Count	%	%	%
1-11 months	308	13%	16%	15%
1-2 years	626	27%	28%	28%
3-5 years	374	16%	19%	21%
6-10 years	250	11%	13%	14%
11 years +	212	9%	11%	12%
Average length of abuse	2 years 2 months	2 years 6 months	3 years	
Missing	562	24%	12%	11%

	2023	2022	2021	
Has the client been exposed to domestic abuse previously?				
	n=	2332	2965	2876
	Count	%	%	%
Yes	1067	46%	49%	51%
└ Yes, DA by the same partner in an earlier relationship	607	26%	29%	31%
└ Yes, DA by previous intimate partner	460	20%	20%	21%
└ Yes, DA perpetrated by a family member	96	4%	4%	4%
└ Yes, direct abuse as a CYP	84	4%	4%	3%
└ Yes, exposure as a CYP	90	4%	3%	4%
└ Yes, other	24	1%	1%	1%
No	476	20%	24%	27%
Don't know	357	15%	19%	16%
Missing	432	19%	8%	6%

	2023		2022	2021
Relationship to primary perpetrator	n=	2332	2965	2876
	Count	%	%	%
Current intimate partner	423	18%	19%	23%
Ex-intimate partner	1695	73%	71%	68%
Mother	48	2%	3%	3%
Step-mother	1	0%	0%	0%
Father	27	1%	1%	1%
Step-father	4	0%	0%	0%
Grandmother	3	0%	0%	0%
Grandfather	0	0%	0%	0%
Child (under 18) biological	1	0%	0%	0%
Child (under 18) step-child	1	0%	0%	0%
Child (18 or over) biological	33	1%	1%	1%
Child (18 or over) step-child	3	0%	0%	0%
Brother	9	0%	0%	0%
Sister	13	1%	0%	0%
Step-brother	0	0%	0%	0%
Step-sister	0	0%	0%	0%
Other family member	11	0%	1%	0%
Other known person/associate	15	1%	1%	1%
Don't know	11	0%	0%	0%
Missing	34	1%	2%	2%

	2023		2022	2021
Is the client living with the perpetrator of abuse?	n=	2332	2965	2876
	Count	%	%	%
Living together	361	15%	15%	18%
Living together intermittently	60	3%	4%	3%
Not living together	1857	80%	79%	77%
Don't know	21	1%	1%	1%
Missing	33	1%	2%	2%

	2023		2022	2021
Reason for not living together	n=	1857	2343	2202
	Count	%	%	%
Perpetrator deceased	2	0%	0%	0%
Perpetrator in jail	183	10%	9%	9%
Client in refuge	39	2%	2%	2%
Other	1046	56%	52%	50%
Missing	595	32%	38%	39%

	2023		2022	2021
Typology of abuse	n=	2332	2965	2876
	Count	%	%	%
Intimate terrorism/coercive control	1551	67%	60%	63%
Situational couple violence	131	6%	12%	12%
Violent resistance	12	1%	1%	1%
Mutual couple violence	16	1%	0%	0%
Don't know	118	5%	4%	4%
Missing	504	22%	21%	19%

	2023		2022	2021
Are there multiple perpetrators?	n=	2332	2965	2876
	Count	%	%	%
Yes	155	7%	7%	7%
No	1798	77%	85%	85%
Don't know	62	3%	3%	3%
Missing	317	14%	5%	5%

	2023		2022	2021
Relationship to additional perpetrators	n=	155	213	203
	Count	%	%	%
Current intimate partner	16	10%	11%	10%
Ex-intimate partner	72	46%	38%	38%
Mother	16	10%	9%	7%
Step-mother	2	1%	0%	1%
Father	13	8%	8%	2%
Step-father	3	2%	0%	2%
Grandmother	2	1%	0%	0%
Grandfather	0	0%	0%	0%
Child (under 18) biological	0	0%	1%	0%
Child (under 18) step-child	0	0%	0%	0%
Child (18 or over) biological	6	4%	3%	6%
Child (18 or over) step-child	4	3%	1%	0%
Brother	3	2%	6%	4%
Sister	2	1%	3%	1%
Step-brother	0	0%	0%	0%
Step-sister	0	0%	0%	0%
Other family member	26	17%	23%	26%
Other known person/associate	61	39%	42%	37%
Don't know	3	2%	0%	0%
Missing	2	1%	0%	0%

2023		
Within the past 12 months...	n=	2332
	Count	%
The client has visited A&E	339	15%
↳ Average number of visits		1.5
The client has gone to the police	1576	68%
↳ Average number of times		2.1
The client has engaged with another DVA service or been in refuge	350	15%
↳ Average number of times		1.8
The client has attempted to end the abusive relationship	1441	62%
↳ Average number of attempts		2.0

2022		
Within the past 12 months...	n=	2965
The client has visited A&E		19%
↳ Average number of visits		1.5
The client has gone to the police		77%
↳ Average number of times		2.1
The client has engaged with another DVA service or been in refuge		16%
↳ Average number of times		2.1
The client has attempted to end the abusive relationship		64%
↳ Average number of attempts		2.5

	2023	2022	2021	
Primary perpetrator information				
Sex assigned at birth	n=	2332	2965	2876
	Count	%	%	%
Male	2099	90%	91%	92%
Female	167	7%	7%	6%
Intersex	1	0%	0%	0%
Don't know	27	1%	0%	0%
Not disclosed	10	0%	0%	0%
Missing	28	1%	1%	2%

	2023	2022	2021	
Which of the following describes how the perpetrator thinks of themselves?				
	n=	2332	2965	2876
	Count	%	%	%
Male	2062	88%	87%	87%
Female	137	6%	6%	5%
In another way	2	0%	0%	0%
Not disclosed	97	4%	5%	6%
Not sex assigned at birth	26	1%	1%	1%
Missing	34	1%	2%	2%

	2023	2022	2021	
Does the perpetrator have multiple victims?				
	n=	2332	2965	2876
	Count	%	%	%
Yes	532	23%	22%	24%
No	787	34%	44%	42%
Don't know	845	36%	31%	29%
Missing	168	7%	3%	5%

2023							
Perpetrator needs						n=	2332
	Mental health		Drugs		Alcohol		
	Count	%	Count	%	Count	%	
Yes	968	42%	935	40%	968	42%	
No	631	27%	776	33%	708	30%	
Don't know	509	22%	408	17%	447	19%	
Missing	224	10%	213	9%	209	9%	

2022				
Perpetrator needs			n=	2965
	Mental health	Drugs	Alcohol	
	%	%	%	
Yes	41%	46%	44%	
No	34%	35%	36%	
Don't know	21%	15%	15%	
Missing	4%	4%	4%	

Client needs at intake

(Information captured at intake, n = 2,332)

2023									
Summary of client needs at intake								n=	2332
	Yes		No		Don't know		Missing		
	Count	%	Count	%	Count	%	Count	%	
Alcohol misuse	215	9%	1739	75%	93	4%	285	12%	
Children and parenting	617	26%	1392	60%	35	2%	288	12%	
Drug misuse	155	7%	1810	78%	83	4%	284	12%	
Employment, education and training	212	9%	1741	75%	67	3%	312	13%	
Finance, benefits and debt	622	27%	1298	56%	123	5%	289	12%	
Housing	1119	48%	944	40%	28	1%	241	10%	
Immigration	66	3%	1950	84%	23	1%	293	13%	
Mental health	1035	44%	917	39%	114	5%	266	11%	
Physical health	299	13%	1674	72%	50	2%	309	13%	
Social and community support	651	28%	1329	57%	49	2%	303	13%	

2022					
Summary of client needs at intake				n=	2965
	Yes	No	Don't know	Missing	
	%	%	%	%	
Alcohol misuse	10%	80%	4%	6%	
Children and parenting	29%	64%	2%	5%	
Drug misuse	6%	84%	4%	6%	
Employment, education and training	9%	81%	3%	6%	
Finance, benefits and debt	29%	62%	3%	6%	
Housing	54%	40%	2%	4%	
Immigration	3%	90%	1%	6%	
Mental health	54%	38%	4%	5%	
Physical health	14%	78%	2%	6%	
Social and community support	30%	61%	3%	6%	

	2023		2022	2021
	n=	1035	1590	1465
Mental health needs				
Is the client experiencing any of the following?				
	Count	%	%	%
Depression	734	71%	76%	77%
Anxiety	682	66%	69%	71%
Stress	102	10%	9%	10%
Self harm	198	19%	17%	19%
Suicidal thoughts/behaviour	68	7%	7%	7%
Emotional instability	150	14%	13%	11%
Trouble sleeping	168	16%	17%	18%
Problems with eating	41	4%	5%	5%
Flashbacks	106	10%	9%	8%
Other	92	9%	7%	6%
Don't know	12	1%	1%	1%
Missing	82	8%	4%	3%

	2023		2022	2021
	n=	1035	1590	1465
Does the client have a diagnosed mental health condition?				
	Count	%	%	%
Yes	480	46%	52%	57%
No	205	20%	25%	23%
Don't know	151	15%	10%	9%
Missing	199	19%	13%	11%

	2023	2022	2021
Diagnosed mental health conditions	n= 480	826	836
	Count	%	%
Anxiety disorder	253	53%	55%
Bipolar disorder	50	10%	10%
Autistic spectrum disorder	17	4%	2%
Depression	302	63%	67%
Eating disorder	14	3%	1%
Obsessive compulsive disorder	11	2%	2%
Personality disorders	89	19%	20%
PTSD	82	17%	14%
Complex PTSD	21	4%	3%
Schizophrenia	9	2%	2%
Psychosis	14	3%	1%
Other	42	9%	6%
Don't know	8	2%	1%
Missing	15	3%	2%

	2023	2022	2021
Does the client have access to public funds?	n= 622	854	763
	Count	%	%
Yes	520	84%	85%
No	69	11%	12%
Don't know	15	2%	2%
Missing	18	3%	1%

	2023	2022	2021
Does the client need to apply for indefinite leave to remain?	n= 66	90	90
	Count	%	%
Yes	47	71%	67%
No	14	21%	18%
Don't know	4	6%	9%
Missing	1	2%	0%

	2023	2022	2021
Is the client dependent on the perpetrator for a visa?	n= 66	90	90
	Count	%	%
Yes	41	62%	50%
No	20	30%	34%
Don't know	2	3%	6%
Missing	3	5%	9%

Case review data

The following is an analysis of cases where a review form was completed. A review form is used to record further or previously undisclosed abuse. Owing to the low level of review data, it is not considered in the Client Outcomes section.

	2023		2022	2021
Review point	n=	1809	2085	2360
	Count			
Yes	245	14%	11%	11%
No	1564	86%	89%	89%
Average length of time from case opened to last review point (median)	97.5 days		82 days	80 days

	2023		2022	2021
Since intake, has further abuse occurred?	n=	245	235	263
	Count	%	%	%
Yes, DA by the same perpetrator	122	50%	47%	46%
Yes, DA by a different perpetrator	13	5%	4%	5%
Yes, DA by multiple perpetrators	3	1%	0%	2%
Yes, DA perpetrated by a family member	2	1%	2%	1%
No	111	45%	46%	50%
Missing	6	2%	2%	8%

	2023		2022	2021
Multiple types of abuse	n=	118	106	122
	Count	%	%	%
Clients experiencing multiple types of abuse	75	64%	59%	62%
Clients experiencing multiple types of high severity abuse	47	40%	27%	25%
Clients experiencing at least one type of high severity abuse	69	58%	50%	47%

	2023		2022	2021
Since intake, has further abuse been disclosed?	n=	245	235	263
	Count	%	%	%
Yes, DA by the same perpetrator	83	34%	31%	24%
Yes, DA by a different perpetrator	11	4%	3%	5%
Yes, DA by multiple perpetrators	4	2%	0%	2%
Yes, DA perpetrated by a family member	0	0%	2%	0%
Yes, historic abuse	9	4%	2%	5%
No	116	47%	51%	59%

Client outcomes

Outcomes and profile of abuse at exit (Information captured at exit, n = 1,809)

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

	2023		2022	2021
Case status at exit	n=	1809	2085	2360
	Count	%	%	%
Planned closure	1308	72%	78%	79%
Unplanned closure	501	28%	22%	21%
Total	1809			

	2023		2022	2021
Reason for unplanned closures	n=	501	466	489
	Count	%	%	%
Client disengaged	434	87%	93%	88%
Client moved out of area	27	5%	3%	5%
Client in prison	1	0%	0%	1%
Client in care of mental health services	2	0%	0%	0%
Client fatality	1	0%	0%	0%
Other	32	6%	3%	6%
Missing	4	1%	0%	0%

	2023		2022	2021
Case length	n=	1809	2085	2360
	Count	%	%	%
0 - 1 month	433	24%	25%	23%
2 months to 3 months	578	32%	36%	33%
4 months to 5 months	356	20%	17%	19%
6 months to 7 months	184	10%	9%	10%
8 months +	253	14%	14%	14%
Average case length (median)	15 weeks		14 weeks	15 weeks
Errors	5	0%	0%	0%

Average case length is displayed in weeks as it is a more representative average than months. 'Errors' indicate cases where the Intake date was recorded as being after the case closed date.

	2023		2022	2021
How many contacts did the client receive?	n=	1809	2085	2360
	Count	%	%	%
1 to 5	415	23%	21%	17%
6 to 10	469	26%	24%	22%
11 to 20	407	22%	25%	28%
21 to 34	213	12%	15%	15%
35+	305	17%	16%	18%
Average number of contacts (median)	12		13	14

Domestic abuse context at exit
(Information collected at exit, n = 1,809)

2023					
Number of ticks on the Dash				n=	1206
	Intake		Exit		
	Count	%	Count	%	
Standard Risk (1 - 5)	80	7%	211	17%	
Medium Risk (6 - 9)	213	18%	447	37%	
High Risk (10+)	807	67%	442	37%	
Cases where Dash score reduced between Intake and Exit	681		56%		

2022			
Number of ticks on the Dash		n=	1776
	Intake		Exit
	%		%
Standard Risk (1 - 5)	6%		19%
Medium Risk (6 - 9)	16%		32%
High Risk (10+)	60%		31%
Cases where Dash score reduced between Intake and Exit	58%		

Abuse reported at exit	2023		2022	2021
	n=	1765	2018	2302
	Count	%	%	%
No abuse experienced since intake	677	38%	43%	42%
No abuse experienced since last review point	112	6%	6%	6%
No abuse experienced since intake or last review	789	45%	49%	49%

2023				
Multiple types of abuse		n=	1809	1809
	Intake		Exit	
	Count	%	Count	%
Clients experiencing multiple types of abuse	1451	80%	390	22%
Clients experiencing multiple types of high severity abuse	820	45%	107	6%
Clients experiencing at least one type of high severity abuse	1272	70%	226	12%

2022				
Multiple types of abuse		n=	2085	2085
	Intake		Exit	
	%		%	
Clients experiencing multiple types of abuse	81%		21%	
Clients experiencing multiple types of high severity abuse	50%		5%	
Clients experiencing at least one type of high severity abuse	72%		9%	

2023								
Change in levels of abuse								
	Physical		Sexual		Harassment and Stalking		Jealous and Controlling	
	Count	%	Count	%	Count	%	Count	%
Reduced from Intake to Exit	959	89%	367	87%	808	81%	982	79%
┆ Reduced from High to None	550	83%	175	83%	349	63%	421	61%
┆ Reduced to None	903	84%	351	83%	607	61%	742	60%
Unchanged from Intake to Exit	109	10%	50	12%	162	16%	223	18%
Increased from Intake to Exit	40	3%	19	1%	73	5%	65	4%

2022				
Change in levels of abuse				
	Physical	Sexual	Harassment and Stalking	Jealous and Controlling
	%	%	%	%
Reduced from Intake to Exit	90%	90%	85%	85%
┆ Reduced from High to None	85%	86%	61%	66%
┆ Reduced to None	85%	87%	62%	65%
Unchanged from Intake to Exit	9%	9%	13%	13%
Increased from Intake to Exit	2%	1%	6%	3%

Escalation of abuse	2023	2022	2021	
	n=	1809	2085	2360
	Count	%	%	%
Any escalation in severity of abuse	38	2%	2%	2%
Any escalation in frequency of abuse	37	2%	2%	2%
Any escalation in severity or frequency of abuse	39	2%	2%	2%
At least one form of high severity abuse which is escalating in frequency or severity	22	1%	2%	1%

Physical abuse

2023					
Level of abuse	n=	1809		1809	
		Intake		Exit	
		Count	%	Count	%
High		821	45%	95	5%
Moderate		284	16%	48	3%
Standard		183	10%	64	4%
None		480	27%	1320	73%
Don't know		41	2%	282	16%
Missing		0	0%	0	0%

2022			
Level of abuse	n=	2085	2085
		Intake	Exit
		%	%
High		50%	5%
Moderate		15%	2%
Standard		7%	4%
None		26%	75%
Don't know		2%	14%
Missing		0%	0%

Sexual abuse

2023					
Level of abuse	n=	1809		1809	
		Intake		Exit	
		Count	%	Count	%
High		251	14%	33	2%
Moderate		121	7%	19	1%
Standard		126	7%	36	2%
None		1170	65%	1399	77%
Don't know		141	8%	322	18%
Missing		0	0%	0	0%

2022			
Level of abuse	n=	2085	2085
		Intake	Exit
		%	%
High		14%	1%
Moderate		8%	1%
Standard		8%	2%
None		65%	80%
Don't know		6%	16%
Missing		0%	0%

Harassment and stalking

2023					
Level of abuse	n=	1809		1809	
		Intake		Exit	
		Count	%	Count	%
High		672	37%	108	6%
Moderate		366	20%	118	7%
Standard		148	8%	222	12%
None		539	30%	1039	57%
Don't know		84	5%	322	18%
Missing		0	0%	0	0%

2022			
Level of abuse	n=	2085	2085
		Intake	Exit
		%	%
High		39%	5%
Moderate		17%	7%
Standard		8%	13%
None		32%	60%
Don't know		4%	16%
Missing		0%	0%

Jealous and controlling behaviours

2023					
Level of abuse	n=	1809		1809	
		Intake		Exit	
		Count	%	Count	%
High		848	47%	149	8%
Moderate		427	24%	123	7%
Standard		214	12%	260	14%
None		253	14%	954	53%
Don't know		67	4%	323	18%
Missing		0	0%	0	0%

2022			
Level of abuse	n=	2085	2085
		Intake	Exit
		%	%
High		51%	5%
Moderate		22%	7%
Standard		10%	14%
None		14%	57%
Don't know		4%	16%
Missing		0%	0%

	2023	2022	2021
Change in relationship between client and perpetrator			
	Count	%	%
Current intimate partner to ex-intimate partner	153	43%	52%
Ex-intimate partner to current intimate partner	69	5%	4%

Percentage is calculated based on number who were reported as either current or ex-intimate partner at Intake respectively

2023				
Living arrangement at exit	Intake		Exit	
	Count	%	Count	%
	n= 1809			
Living together	302	17%	199	11%
Living together intermittently	55	3%	33	2%
Not living together	1430	79%	1413	78%
Don't know	22	1%	164	9%
Missing	0	0%	0	0%

2022		
Living arrangement at exit	n= 2085	
	Intake	Exit
	%	%
Living together	18%	11%
Living together intermittently	3%	1%
Not living together	78%	80%
Don't know	1%	8%
Missing	0%	0%

	2023	2022	2021
Is there any ongoing contact with the perpetrator?	n= 1809	2085	2360
	Count	%	%
Yes	575	32%	34%
No	950	53%	52%
Don't know	284	16%	14%
Missing	0	0%	1%

	2023	2022	2021
If yes, why is there ongoing contact?	n= 575	716	789
	Count	%	%
Children	273	47%	50%
Family and social network	60	10%	14%
Legal proceedings	49	9%	8%
Financial arrangements	41	7%	4%
Ongoing abuse	65	11%	9%
Ongoing relationship	242	42%	35%
Dependent of perpetrator for visa	6	1%	1%
Other	38	7%	10%
Don't know	6	1%	1%
Missing	9	2%	1%

	2023	2022	2021
Is there ongoing conflict around child contact arrangements?	n= 273	361	366
	Count	%	%
Yes	83	30%	31%
No	135	49%	53%
Don't know	18	7%	6%
Missing	37	14%	10%

	2023	2022	2021
Does the perpetrator use child contact arrangements to continue abuse?	n= 273	361	366
	Count	%	%
Yes	77	28%	29%
No	135	49%	53%
Don't know	24	9%	8%
Missing	37	14%	7%

Client reported outcomes										
2023										
	n= 992		n= 983		n= 976		n= 975		n= 972	
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Strongly agree	386	39%	295	30%	277	28%	261	27%	251	26%
Agree	462	47%	480	49%	472	48%	468	48%	477	49%
Not certain	136	14%	187	19%	211	22%	231	24%	223	23%
Disagree	7	1%	19	2%	14	1%	13	1%	19	2%
Disagree strongly	1	0%	2	0%	2	0%	2	0%	2	0%
Total Agree	848	85%	775	79%	749	77%	729	75%	728	75%

2022					
	n= 1274	1262	1256	1256	1249
	Feel safer	Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
	%	%	%	%	%
Strongly agree	45%	37%	34%	33%	31%
Agree	43%	44%	43%	45%	47%
Not certain	11%	17%	20%	20%	20%
Disagree	1%	2%	2%	1%	2%
Disagree strongly	0%	0%	0%	0%	0%
Total Agree	88%	81%	78%	78%	77%

Percentages in the above two tables are calculated based on those service users answering the 'client reported outcome' questions. Missing data is excluded and presented separately below.

2023										
Client reported outcomes (Missing)										n= 2085
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Missing	817	45%	826	46%	833	46%	834	46%	837	46%

2022					
Client reported outcomes (Missing)					n= 2085
	Feel safer	Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
	%	%	%	%	%
Missing	39%	39%	40%	40%	40%

	2023	2022	2021	
Which agencies do you feel have made the difference to your safety and wellbeing?	n=	1809	1209	1458
	Count	%	%	%
Police	652	71%	73%	71%
Marac	359	39%	48%	52%
Health	83	9%	9%	10%
Hospital - A&E	20	2%	3%	2%
Hospital - Maternity	17	2%	2%	2%
Community health	46	5%	5%	4%
Mental health	117	13%	12%	13%
Housing	173	19%	19%	23%
Drug services	16	2%	2%	4%
Alcohol services	40	4%	3%	3%
Education	33	4%	5%	5%
Children's social services	210	23%	29%	25%
Adult's social services	37	4%	4%	4%
Probation	21	2%	4%	5%
CRC	1	0%	0%	0%
Refuge	56	6%	5%	6%
Outreach	65	7%	7%	8%
Other DVA & SV services	57	6%	5%	7%
Helpline	7	1%	1%	1%
Specialist services	46	5%	5%	10%
Other	41	4%	7%	7%
Missing	896	50%	42%	38%

	2023	2022	2021	
Caseworker reported outcomes	n=	1809	2085	2360
Which agencies have worked well to promote safety and wellbeing on this case?	Count	%	%	%
Police	990	55%	57%	65%
Marac	794	44%	49%	59%
Health	93	5%	6%	7%
Hospital - A&E	29	2%	2%	2%
Hospital - Maternity	19	1%	1%	2%
Community health	52	3%	3%	4%
Mental health	139	8%	8%	10%
Housing	244	13%	15%	21%
Drug services	36	2%	2%	3%
Alcohol services	51	3%	3%	3%
Education	47	3%	3%	4%
Children's social services	333	18%	21%	26%
Adult's social services	62	3%	3%	4%
Probation	56	3%	5%	7%
CRC	2	0%	0%	0%
Refuge	67	4%	4%	5%
Outreach	77	4%	4%	5%
Other DVA & SV services	82	5%	5%	8%
Helpline	10	1%	1%	1%
Specialist services	67	4%	4%	8%
Other	63	3%	6%	7%
Missing	525	29%	24%	16%

	2023	2022	2021
Which agencies have presented challenges to promoting safety and wellbeing on this case?	n= 1809	2085	2360
	Count	%	%
Police	176	10%	9%
Marac	18	1%	1%
Health	11	1%	0%
Hospital - A&E	4	0%	0%
Hospital - Maternity	5	0%	0%
Community health	5	0%	0%
Mental health	28	2%	1%
Housing	117	6%	5%
Drug services	6	0%	0%
Alcohol services	8	0%	0%
Education	4	0%	0%
Children's social services	68	4%	3%
Adult's social services	13	1%	0%
Probation	6	0%	0%
CRC	0	0%	0%
Refuge	14	1%	0%
Outreach	12	1%	0%
Other DVA & SV services	7	0%	0%
Helpline	1	0%	0%
Specialist services	8	0%	0%
Other	50	3%	3%
Missing	1408	78%	80%

Service Outputs

Support and Interventions

(Information captured at exit, n = 1,809)

2023								
Needs & Support matrix								
Areas of need	Needs		Support		Impact			
	Clients identified with needs		Support provided		Improved safety		Improved wellbeing	
	Count	%	Count	%	Count	%	Count	%
Safety			1625	90%	1141	70%	1070	66%
Housing	913	50%	631	69%	362	57%	369	58%
Physical health	266	15%	88	33%	57	65%	63	72%
Mental health	863	48%	485	56%	268	55%	307	63%
Drug misuse	119	7%	50	42%	22	44%	24	48%
Alcohol misuse	180	10%	87	48%	40	46%	42	48%
Children/parenting	509	28%	274	54%	141	51%	137	50%
Finance, benefits and debt	482	27%	266	55%	132	50%	148	56%
Employment, education and training	156	9%	47	30%	22	47%	26	55%
Social and community support	497	27%	205	41%	90	44%	114	56%
Immigration	43	2%	23	53%	14	61%	14	61%

2022				
Needs & Support matrix				
Areas of need	Needs	Support	Impact	
	Clients identified with needs	Support provided	Improved safety	Improved wellbeing
	%	%	%	%
Safety		94%	73%	68%
Housing	53%	69%	57%	58%
Physical health	14%	34%	68%	72%
Mental health	52%	63%	55%	64%
Drug misuse	7%	34%	54%	54%
Alcohol misuse	9%	41%	55%	58%
Children/parenting	29%	56%	51%	53%
Finance, benefits and debt	27%	53%	54%	62%
Employment, education and training	8%	31%	58%	64%
Social and community support	27%	44%	50%	60%
Immigration	3%	44%	48%	48%

In the above two matrix grids, 'Support provided' percentages reflect the percentage of those with an identified need at intake who were supported. 'Impact' percentages relate to those supported and figures are caseworker reported.

	2023	2022	2021	
Safety				
Have you supported the client with safety?	n=	1809	2085	2360
	Count	%	%	%
Yes	1625	90%	94%	96%
No	67	4%	4%	2%
Missing	117	6%	2%	2%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	1625	1958	2264
	Count	%	%	%
Anti-social behaviour order issued	1	0%	0%	0%
Cocoon watch	9	1%	2%	3%
Contact order	19	1%	1%	1%
Domestic violence disclosure scheme (DVDS) accessed	29	2%	1%	0%
Domestic violence prevention order (DVPO) issued	18	1%	0%	1%
Domestic violence protection notice (DVPO) issued	13	1%	1%	1%
Established digital/tech safety plan	390	24%	27%	29%
Established personal safety plan	1541	95%	95%	96%
FGM protection order	0	0%	0%	0%
Forced Marriage protection order	0	0%	0%	0%
Gazetteer warning in place	71	4%	8%	1%
Has personal alarm (e.g. grenade alarm)	224	14%	13%	18%
Increased LPT visits	1	0%	2%	1%
Non-molestation order	190	12%	11%	14%
Occupation order	16	1%	0%	2%
Pattern changing course	14	1%	3%	6%
Perpetrator accessing direct 1-1 intervention	20	1%	2%	1%
Perpetrator accessing group programme	13	1%	1%	1%
Referral to Marac	458	28%	33%	36%
Referred DV & SV service (external)	71	4%	6%	4%
Referred DV & SV service (internal)	38	2%	4%	6%
Referred to Outreach	87	5%	6%	7%
Relocated to safety	264	16%	14%	20%
Restraining order	153	9%	11%	15%
Target hardening	325	20%	21%	23%
Other	137	8%	10%	11%
Missing	34	2%	0%	0%

2023				
What impact did this have on client safety and wellbeing?	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	719	44%	626	39%
Improved slightly	422	26%	444	27%
Decreased slightly	0	0%	4	0%
Decreased greatly	0	0%	0	0%
No change	48	3%	105	6%
Don't know	79	5%	87	5%
Total Improved	1141	70%	1070	66%
Missing	357	22%	359	22%

2022		
What impact did this have on client safety and wellbeing?	n=	1958
	Safety	Wellbeing
	%	%
Improved greatly	48%	40%
Improved slightly	26%	28%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
No change	4%	8%
Don't know	6%	6%
Total Improved	73%	68%
Missing	17%	17%

	2023	2022	2021	
Housing				
Have you supported the client with housing?	n=	1809	2085	2360
	Count	%	%	%
Yes	631	35%	37%	41%
No	246	14%	15%	12%
Missing	932	52%	48%	47%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	631	774	962
	Count	%	%	%
Accepted to housing support service	169	27%	29%	26%
Accessed housing funds	18	3%	3%	5%
Accessed Refuge	64	10%	10%	10%
Accessed sanctuary scheme	47	7%	13%	12%
Accessed settled housing	58	9%	10%	11%
Relocated out of area	95	15%	13%	14%
Accessed statutory housing (LA or HA tenancy)	32	5%	7%	10%
Accessed online support services	13	2%	3%	2%
Accessed temporary housing	48	8%	7%	5%
Not housed	44	7%	7%	4%
Registered on housing waiting list / exchange	124	20%	23%	22%
Sustained existing accommodation	50	8%	9%	11%
Tenancy support provided (reporting repairs, budgeting)	47	7%	8%	6%
Other	130	21%	22%	23%
Missing	30	5%	1%	1%

2023				
What impact did this have on client safety and wellbeing?	n=		631	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	257	41%	237	38%
Improved slightly	105	17%	132	21%
No change	102	16%	88	14%
Decreased slightly	2	0%	4	1%
Decreased greatly	3	0%	5	1%
Don't know	27	4%	29	5%
Total Improved	362	57%	369	58%
Missing	135	21%	136	22%

2022		
What impact did this have on client safety and wellbeing?	n=	774
	Safety	Wellbeing
	%	%
Improved greatly	40%	37%
Improved slightly	16%	21%
No change	19%	16%
Decreased slightly	1%	1%
Decreased greatly	1%	1%
Don't know	6%	7%
Total Improved	57%	58%
Missing	17%	17%

	2023	2022	2021	
Physical health				
Have you supported the client with physical health?	n=	1809	2085	2360
	Count	%	%	%
Yes	88	5%	5%	5%
No	166	9%	9%	6%
Missing	1555	86%	86%	89%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	88	100	122
	Count	%	%	%
Accessed disability services	6	7%	8%	6%
Accessed counselling for physical health	3	3%	9%	6%
Accessed medication for physical health	14	16%	26%	15%
Accessed physical support services	8	9%	13%	8%
Accessing self help	20	23%	25%	25%
Admitted into rehabilitative facilities	1	1%	1%	0%
Discharged from physical health services	1	1%	2%	2%
Physical condition identified and receiving treatment	4	5%	11%	7%
Physical condition rehabilitated	1	1%	2%	1%
Accessed online support services	3	3%	5%	2%
Accessed GP services	48	55%	63%	60%
Referral adult social services	9	10%	17%	16%
Referral rehabilitative facility	0	0%	1%	1%
Referral other health services	9	10%	10%	7%
Smoking cessation support	0	0%	1%	1%
Increased exercise	1	1%	3%	3%
Other	18	20%	16%	19%
Missing	0	0%	2%	0%

2023				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	33	38%	37	42%
Improved slightly	24	27%	26	30%
No change	20	23%	14	16%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	3	3%	3	3%
Total Improved	57	65%	63	72%
Missing	8	9%	8	9%

2022		
What impact did this have on client safety and wellbeing?		
	n=	
	Safety	Wellbeing
	%	%
Improved greatly	33%	35%
Improved slightly	35%	37%
No change	19%	15%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	1%	1%
Total Improved	68%	72%
Missing	12%	12%

	2023	2022	2021	
Mental health				
Have you supported the client with mental health?	n=	1809	2085	2360
	Count	%	%	%
Yes	485	27%	33%	31%
No	322	18%	17%	17%
Missing	1002	55%	50%	52%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	485	678	741
	Count	%	%	%
Accessing medication for mental health condition	99	20%	27%	32%
Accessing mental health services	162	33%	29%	34%
Disengaged from mental health services	14	3%	4%	4%
Discharged from mental health services	5	1%	2%	2%
In care of mental health services	25	5%	4%	6%
Accessing counselling	88	18%	20%	27%
Accessed online support services	36	7%	11%	10%
Accessing self help	86	18%	17%	15%
Referral counselling services	111	23%	22%	24%
Referral mental health	57	12%	10%	10%
Referral other specialist health provider	17	4%	3%	2%
Other	81	17%	23%	23%
Missing	18	4%	1%	0%

2023				
What impact did this have on client safety and wellbeing?	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	123	25%	147	30%
Improved slightly	145	30%	160	33%
No change	75	15%	38	8%
Decreased slightly	1	0%	3	1%
Decreased greatly	1	0%	1	0%
Don't know	34	7%	31	6%
Total Improved	268	55%	307	63%
Missing	106	22%	105	22%

2022		
What impact did this have on client safety and wellbeing?	n=	678
	Safety	Wellbeing
	%	%
Improved greatly	26%	30%
Improved slightly	28%	35%
No change	23%	12%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	11%	11%
Total Improved	55%	64%
Missing	12%	12%

	2023	2022	2021	
Drug misuse				
Have you supported the client with drug misuse?	n=	1809	2085	2360
	Count	%	%	%
Yes	50	3%	2%	5%
No	61	3%	4%	4%
Missing	1698	94%	94%	91%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	50	46	110
	Count	%	%	%
Accessing drug support services	24	48%	70%	61%
Accessing medication for drug reduction	3	6%	11%	15%
Accessing drug misuse support group	2	4%	15%	8%
Accessing counselling	2	4%	9%	4%
Accessing peer support group	1	2%	7%	3%
Accessing self help	3	6%	11%	16%
Recovery programme in place	3	6%	15%	10%
Accessed online support services	1	2%	2%	3%
Admitted to rehabilitative facility	1	2%	0%	3%
No change in drug misuse issue	6	12%	9%	6%
Disengaged from drug misuse services	3	6%	11%	4%
Proven abstinence drugs	3	6%	11%	12%
Reduced frequency drugs	8	16%	15%	23%
Referral to drug services	8	16%	9%	17%
Other	7	14%	9%	12%
Missing	3	6%	0%	0%

2023				
What impact did this have on client safety and wellbeing?	n=		50	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	13	26%	14	28%
Improved slightly	9	18%	10	20%
No change	10	20%	6	12%
Decreased slightly	0	0%	0	0%
Decreased greatly	1	2%	1	2%
Don't know	3	6%	4	8%
Total Improved	22	44%	24	48%
Missing	14	28%	15	30%

2022		
What impact did this have on client safety and wellbeing?	n=	46
	Safety	Wellbeing
	%	%
Improved greatly	37%	35%
Improved slightly	17%	20%
No change	20%	20%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	11%	11%
Total Improved	54%	54%
Missing	15%	15%

	2023	2022	2021	
Alcohol misuse				
Have you supported the client with alcohol misuse?	n=	1809	2085	2360
	Count	%	%	%
Yes	87	5%	4%	5%
No	78	4%	5%	4%
Missing	1644	91%	91%	91%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	87	80	109
	Count	%	%	%
Accessing alcohol support services	50	57%	69%	61%
Accessing medication for alcohol reduction	2	2%	3%	6%
Accessing alcohol misuse support group	7	8%	5%	7%
Accessing counselling	10	11%	9%	7%
Admitted to rehabilitative facility	6	7%	5%	6%
Accessed online support services	1	1%	3%	6%
No change to alcohol misuse issue	10	11%	10%	13%
Disengaged from alcohol misuse services	10	11%	19%	9%
Proven abstinence alcohol	2	2%	9%	5%
Reduced frequency alcohol	14	16%	28%	33%
Other	9	10%	13%	8%
Missing	4	5%	0%	0%

2023				
What impact did this have on client safety and wellbeing?				
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	18	21%	19	22%
Improved slightly	22	25%	23	26%
No change	20	23%	18	21%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	4	5%	4	5%
Total Improved	40	46%	42	48%
Missing	23	26%	23	26%

2022		
What impact did this have on client safety and wellbeing?		
	n=	80
	Safety	Wellbeing
	%	%
Improved greatly	33%	33%
Improved slightly	23%	25%
No change	24%	19%
Decreased slightly	1%	4%
Decreased greatly	0%	0%
Don't know	10%	10%
Total Improved	55%	58%
Missing	10%	10%

	2023	2022	2021	
Children and parenting				
Have you supported the client with parenting?	n=	1809	2085	2360
	Count	%	%	%
Yes	274	15%	16%	16%
No	198	11%	11%	7%
Missing	1337	74%	72%	77%

2023				
Indicate ongoing CYPS involvement with the family	n=	1064	n=	274
	Intake		Exit	
	Count	%	Count	%
None	248	23%	63	23%
Concern raised - NFA	156	15%	38	14%
Concern raised - contacts/follow up	138	13%	8	3%
Early help	63	6%	20	7%
Priority families	1	0%	1	0%
Targeted families	6	1%	3	1%
Initial assessment	106	10%	7	3%
S17 - Child in need	98	9%	29	11%
S47 - Child protection	128	12%	48	18%
S31 - Care or supervision order	55	5%	9	3%
Child protection plan	49	5%	9	3%
Common assessment framework (Caf/Taf)	6	1%	0	0%
Other	28	3%	4	1%
Don't know	36	3%	11	4%

2022			
Indicate ongoing CYPS involvement with the family	n=	1299	339
		Intake	Exit
		%	%
None		25%	20%
Concern raised - NFA		14%	11%
Concern raised - contacts/follow up		13%	2%
Early help		7%	12%
Priority families		0%	0%
Targeted families		0%	1%
Initial assessment		10%	3%
S17 - Child in need		7%	12%
S47 - Child protection		13%	17%
S31 - Care or supervision order		5%	6%
Child protection plan		5%	5%
Common assessment framework (Caf/Taf)		2%	2%
Other		2%	3%
Don't know		3%	1%

	2023	2022	2021	
What outcomes were achieved in this support area?	n=	274	339	371
	Count	%	%	%
Accessing children's support services	95	35%	39%	45%
Accessed parenting course	10	4%	6%	8%
Child(ren) accessing support services	45	16%	16%	17%
Child(ren) living with other family member	2	1%	5%	5%
Child(ren) living with perpetrator	5	2%	2%	1%
Child(ren) removed from client's care	6	2%	3%	5%
Disengaged from support in this area	9	3%	4%	4%
Accessing voluntary parenting support	7	3%	3%	2%
Accessing peer support group	4	1%	3%	2%
Accessed online support services	6	2%	2%	3%
Improved access to childcare	4	1%	1%	4%
Improved family mediation skills	11	4%	7%	4%
Improved parenting skills	31	11%	11%	12%
Accessed Freedom programme	53	19%	23%	32%
Accessed legal support for CYP arrangements	26	9%	9%	8%
Secured child contact arrangements	15	5%	7%	8%
Statutory CYPS involvement	35	13%	20%	22%
Referral to child social services	49	18%	10%	18%
Referral to adult social services	3	1%	0%	0%
Other	41	15%	13%	16%
Missing	15	5%	6%	1%

2023				
What impact did this have on client safety and wellbeing?	n= 274			
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	73	27%	77	28%
Improved slightly	68	25%	60	22%
No change	52	19%	42	15%
Decreased slightly	1	0%	10	4%
Decreased greatly	1	0%	6	2%
Don't know	13	5%	13	5%
Total Improved	141	51%	137	50%
Missing	66	24%	66	24%

2022		
What impact did this have on client safety and wellbeing?	n= 339	
	Safety	Wellbeing
	%	%
Improved greatly	27%	28%
Improved slightly	24%	26%
No change	16%	12%
Decreased slightly	1%	2%
Decreased greatly	0%	1%
Don't know	4%	4%
Total Improved	51%	53%
Missing	28%	28%

	2023	2022	2021	
Finance, benefits and debt				
Have you supported the client with finance, benefits and debt?	n=	1809	2085	2360
	Count	%	%	%
Yes	266	15%	14%	15%
No	193	11%	12%	10%
Missing	1350	75%	74%	75%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	266	299	365
	Count	%	%	%
Accessing full benefit entitlement	96	36%	37%	39%
Accessing partial benefit entitlement	10	4%	5%	3%
Accessing financial support services	44	17%	21%	19%
Disengaged from support in this area	16	6%	6%	5%
Financial stability obtained and maintained	24	9%	11%	11%
Accessed online support services	16	6%	9%	6%
Established financial independence from perpetrator	31	12%	10%	16%
Continued financial abuse	7	3%	1%	2%
Accessed legal aid	26	10%	12%	18%
Referral financial support services	81	30%	28%	21%
Other	42	16%	22%	29%
Missing	14	5%	1%	1%

2023				
What impact did this have on client safety and wellbeing?	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	83	31%	84	32%
Improved slightly	49	18%	64	24%
No change	55	21%	36	14%
Decreased slightly	0	0%	2	1%
Decreased greatly	0	0%	0	0%
Don't know	11	4%	11	4%
Total Improved	132	50%	148	56%
Missing	68	26%	69	26%

2022		
What impact did this have on client safety and wellbeing?	Safety	Wellbeing
	%	%
Improved greatly	32%	38%
Improved slightly	21%	23%
No change	21%	13%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	10%	10%
Total Improved	54%	62%
Missing	14%	15%

	2023	2022	2021	
Employment, education and training				
Have you supported the client with employment, education and training?	n=	1809	2085	2360
	Count	%	%	%
Yes	47	3%	3%	3%
No	98	5%	5%	5%
Missing	1664	92%	92%	92%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	47	53	66
	Count	%	%	%
Accessing training	8	17%	11%	26%
Accessing education	11	23%	23%	15%
Attended workshops	2	4%	2%	12%
Accessing online support services	4	9%	13%	6%
Disengaged from support in this area	4	9%	9%	2%
Engaged in volunteering	0	0%	2%	0%
Found full-time employment	2	4%	11%	20%
Found part-time employment	7	15%	11%	3%
Found flexible employment	2	4%	0%	9%
Other	21	45%	30%	36%
Missing	0	0%	0%	2%

2023					
What impact did this have on client safety and wellbeing?				n=	47
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	12	26%	16	34%	
Improved slightly	10	21%	10	21%	
No change	14	30%	9	19%	
Decreased slightly	0	0%	1	2%	
Decreased greatly	0	0%	0	0%	
Don't know	2	4%	2	4%	
Total Improved	22	47%	26	55%	
Missing	9	19%	9	19%	

2022			
What impact did this have on client safety and wellbeing?		n=	53
	Safety	Wellbeing	
	%	%	
Improved greatly	43%	45%	
Improved slightly	15%	19%	
No change	25%	17%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't know	8%	9%	
Total Improved	58%	64%	
Missing	9%	9%	

	2023	2022	2021	
Social and community support				
Have you supported the client with social and community support?	n=	1809	2085	2360
	Count	%	%	%
Yes	205	11%	12%	13%
No	256	14%	14%	12%
Missing	1348	75%	74%	74%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	205	252	311
	Count	%	%	%
Disengaged from support in this area	32	16%	18%	16%
Engaged with cultural/leisure activities	17	8%	5%	6%
Engaged with local community group	45	22%	18%	22%
Engaged with faith group	1	0%	3%	3%
Engaged with drop-in sessions	14	7%	6%	8%
Engaged with peer support group	46	22%	26%	21%
Engaged with self help media	11	5%	22%	15%
Engaged with digital communities	1	0%	17%	9%
Client referral to CYPS	6	3%	3%	5%
Other	56	27%	27%	36%
Missing	12	6%	2%	1%

2023				
What impact did this have on client safety and wellbeing?	n= 205			
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	36	18%	44	21%
Improved slightly	54	26%	70	34%
No change	31	15%	30	15%
Decreased slightly	0	0%	0	0%
Decreased greatly	2	1%	2	1%
Don't know	9	4%	11	5%
Total Improved	90	44%	114	56%
Missing	73	36%	48	23%

2022		
What impact did this have on client safety and wellbeing?	n= 252	
	Safety	Wellbeing
	%	%
Improved greatly	31%	34%
Improved slightly	20%	26%
No change	18%	15%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	9%	10%
Total Improved	50%	60%
Missing	23%	15%

	2023	2022	2021	
Immigration				
Have you supported the client with immigration?	n=	1809	2085	2360
	Count	%	%	%
Yes	23	1%	1%	1%
No	16	1%	1%	1%
Missing	1770	98%	97%	98%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	23	27	28
	Count	%	%	%
Accessing public funds	10	43%	22%	39%
Awaiting ILR application	7	30%	15%	29%
Disengaged from support in this area	2	9%	0%	11%
Engaged with specialist services	5	22%	7%	25%
Granted ILR	2	9%	22%	7%
Accessed online support services	2	9%	7%	11%
Access to ID documents	2	9%	11%	11%
Referral to specialist service	5	22%	26%	39%
Applied to Destitute Domestic Violence Concession	7	30%	30%	21%
Other	4	17%	19%	18%
Missing	0	0%	0%	0%

2023					
What impact did this have on client safety and wellbeing?				n=	23
	Safety		Wellbeing		
	Count	%	Count	%	
Improved greatly	7	30%	6	26%	
Improved slightly	7	30%	8	35%	
No change	4	17%	4	17%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't know	0	0%	0	0%	
Total Improved	14	61%	14	61%	
Missing	5	22%	5	22%	

2022			
What impact did this have on client safety and wellbeing?		n=	27
	Safety	Wellbeing	
	%	%	
Improved greatly	37%	37%	
Improved slightly	11%	11%	
No change	11%	11%	
Decreased slightly	0%	0%	
Decreased greatly	0%	0%	
Don't know	11%	11%	
Total Improved	48%	48%	
Missing	30%	30%	

	2023	2022	2021	
Step down and recovery				
Have you supported the client with step down and recovery?	n=	1809	2085	2360
	Count	%	%	%
Yes	548	30%	32%	34%
No	1079	60%	62%	58%
Missing	182	10%	6%	7%

	2023	2022	2021	
What outcomes were achieved in this support area?				
	n=	548	675	811
	Count	%	%	%
Accessed groupwork	164	30%	39%	40%
Accessed 121 peer mentoring	43	8%	9%	7%
Accessed online counselling	33	6%	6%	8%
Accessed online information	137	25%	29%	20%
Accessed therapeutic intervention	84	15%	14%	17%
Support with or to friends / family	222	41%	45%	51%
Missing	43	8%	5%	4%

2023				
What impact did this have on client safety and wellbeing?				
	n=		548	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	178	32%	185	34%
Improved slightly	144	26%	145	26%
No change	27	5%	19	3%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	52	9%	51	9%
Total Improved	322	59%	330	60%
Missing	147	27%	148	27%

2022		
What impact did this have on client safety and wellbeing?		
	n=	675
	Safety	Wellbeing
	%	%
Improved greatly	41%	42%
Improved slightly	21%	24%
No change	8%	3%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	12%	12%
Total Improved	63%	66%
Missing	18%	18%

Criminal and civil justice outcomes

Criminal justice system outcomes (Information captured at exit, n = 1,809)

	2023		2022	2021
Clients supported with criminal justice	n=	1809	2085	2360
	Count	%	%	%
Yes	506	28%	27%	34%
No	1303	72%	73%	66%

	2023		2022	2021
When was the report made to the police?	Number of police reports =	547	608	784
	Count	%	%	%
Before engagement with service	317	58%	55%	57%
After engagement with service	132	24%	20%	18%
Both before and after engagement with service	11	2%	4%	5%
Missing	84	15%	21%	19%

	2023	2022	2021
Average number of reports made to police per case	1.1	1.1	1.0
Average number of incidents per report	1.4	1.3	1.3
Proportion of incidents resulting in conviction (either found/pled)	21%	31%	39%

	2023		2022	2021
Incidents	Number of police reports =	547	608	784
	Count	%	%	%
Assault - Beating/battery (Section 39)	97	18%	14%	29%
Assault - Actual Bodily Harm (Section 47)	85	16%	15%	18%
Assault - Grievous Bodily Harm with intent (Section 18)	12	2%	5%	7%
Assault - Grievous Bodily Harm - without intent (Section 20)	10	2%	1%	2%
Harassment (Section 2)	54	10%	9%	11%
Harassment (Section 4)	15	3%	3%	2%
Criminal Damage	46	8%	8%	10%
Threats to Kill	36	7%	3%	4%
Coercive Control	55	10%	5%	5%
Malicious Communication	18	3%	2%	2%
Breach of Restraining Order	16	3%	7%	6%
Breach of Non-Molestation	20	4%	2%	4%
Rape (Section 1)	27	5%	7%	6%
Sexual Assault (Section 3)	19	3%	4%	2%
Kidnapping or False Imprisonment	4	1%	1%	2%
Perverting the course of justice (Common Law)	2	0%	0%	0%
Witness Intimidation (Section 51)	2	0%	0%	1%
Crimes against property	9	2%	1%	2%
Perjury	0	0%	0%	0%
Fraud	3	1%	0%	0%
Breach of bail	13	2%	2%	2%
Common assault	44	8%	7%	7%
Revenge Porn	5	1%	0%	1%
Arson	2	0%	0%	1%
Stalking	41	7%	5%	4%
Other	32	6%	7%	6%
Don't know	1	0%	1%	0%

Consequences	2023		2022	2021
	Number of incidents =	750	762	1040
	Count	%	%	%
Police report - NFA (no further action)	189	25%	29%	25%
Arrested - on bail	115	15%	6%	4%
Arrested - in custody	32	4%	4%	2%
Charged	52	7%	8%	9%
Charge dropped	47	6%	6%	5%
Pled guilty	120	16%	22%	28%
Pled guilty (lesser charge)	15	2%	3%	5%
Pled innocent-found guilty	23	3%	6%	6%
Pled innocent-found guilty (lesser charge)	3	0%	1%	0%
Not proven	4	1%	2%	2%
Acquitted	19	3%	2%	3%
Missing	131	17%	14%	11%

Reason for NFA (no further action)	2023		2022	2021
	Number of NFA =	189	223	263
	Count	%	%	%
Victim withdrew	81	43%	41%	34%
Police withdrawal of case	37	20%	26%	32%
CPS withdrawal of case	13	7%	14%	11%
Other	24	13%	7%	10%
Don't know	7	4%	2%	3%
Missing	27	14%	10%	10%

Were special measures granted in this case?	2023		2022	2021
	Number of police reports =	547	608	784
	Count	%	%	%
Granted	79	14%	15%	20%
Denied	1	0%	0%	0%
Not yet confirmed	23	4%	4%	4%
Not requested	159	29%	25%	24%
Don't know	20	4%	2%	3%
Missing	265	48%	53%	48%

Perpetrator penalties	2023		2022	2021
	Number of police reports =	547	608	784
	Count	%	%	%
Community order - DV-related specified activity order	30	5%	7%	9%
Community order - other requirements	14	3%	4%	4%
Suspended sentence - with DV-related specified order	15	3%	2%	3%
Suspended sentence - with other requirements	9	2%	3%	2%
Custodial sentence - up to 12 months	26	5%	6%	10%
Custodial sentence - 12 months or more	29	5%	4%	7%
Restraining order - up to 12 months	15	3%	2%	5%
Restraining order - up to 24 months	29	5%	10%	11%
Restraining order - 5 years	22	4%	4%	7%
Restraining order - indefinite	21	4%	2%	4%
Bindover	1	0%	1%	1%
Fine	21	4%	6%	6%
Caution	8	1%	1%	1%
Compensation	9	2%	2%	4%
Conditional discharge	2	0%	1%	0%
Other	30	5%	5%	7%

Percentages above are calculated from total number of reports and include incidents where the perpetrator wasn't penalised.

What support did you provide the client in this area?	2023		2022	2021
	Number of police reports =	547	608	784
	Count	%	%	%
Helped client report incident to police	105	19%	19%	19%
Explained criminal justice process	379	69%	72%	75%
Supported client through criminal justice processes	234	43%	43%	46%
Supported client to access legal support	26	5%	5%	6%
Attended court with client	40	7%	8%	10%
Attended court without client	16	3%	4%	6%
Provided updates about court outcomes	179	33%	37%	44%
Advocated for client during proceedings	61	11%	15%	14%
Supported client with their own charge/conviction	7	1%	1%	1%
Helped client to access compensation	8	1%	1%	2%
Supported client to make an anonymous report	1	0%	0%	0%
Other	41	7%	10%	14%
Missing	117	21%	21%	17%

Civil justice system outcomes

(Information captured at exit, n = 1,809)

		2023	2022	2021
Clients supported with civil justice	n=	1809	2085	2360
	Count	%	%	%
Yes	192	11%	12%	14%
No	1617	89%	88%	86%

		2023	2022	2021
Did the client qualify for legal aid?	n=	192	244	330
	Count	%	%	%
Yes	94	49%	52%	58%
No	43	22%	20%	15%
Don't know	23	12%	9%	15%
Missing	32	17%	18%	12%

2023								
Civil orders applied for	Applied for		Granted		Not granted		Breached	
	Count	%	Count	%	Count	%	Count	%
Non-molestation order	39	20%	85	44%	12	6%	0	0%
Occupation order with power of arrest	8	4%	10	5%	5	3%	0	0%
Order under Protection from Harassment Act	1	1%	2	1%	2	1%	0	0%
Injunction under Forced Marriage Act with power of arrest	0	0%	0	0%	2	1%	0	0%
Child arrangements order	16	8%	8	4%	3	2%	0	0%
Prohibited steps order	7	4%	9	5%	2	1%	0	0%
Specific issue order	3	2%	3	2%	1	1%	0	0%
Other orders under the Children's Act	4	2%	0	0%	1	1%	0	0%

2022				
Civil orders applied for	n= 244			
	Applied for	Granted	Not granted	Breached
	%	%	%	%
Non-molestation order	18%	36%	3%	1%
Occupation order with power of arrest	2%	2%	1%	0%
Order under Protection from Harassment Act	0%	2%	0%	0%
Injunction under Forced Marriage Act with power of arrest	0%	0%	0%	0%
Child arrangements order	10%	7%	0%	0%
Prohibited steps order	4%	3%	0%	0%
Specific issue order	1%	0%	0%	0%
Other orders under the Children's Act	0%	1%	0%	0%

'Applied for' indicates that the outcomes was not known by the time the case was closed. 'Breached' indicates orders that were granted and then subsequently breached.

		2023	2021	2021
What support did you provide the client in this area?	n=	192	244	330
	Count	%	%	%
Supported client to apply for legal aid	67	35%	35%	41%
Arranged a pre-court visit	9	5%	2%	2%
Referred client for legal advice	125	65%	61%	65%
Supported client with self application of orders	30	16%	16%	12%
Supported client to complete documents	33	17%	16%	10%
Attended court with client	29	15%	9%	9%
Provided updates about civil justice outcomes	32	17%	14%	12%
Advocated for client during proceedings	15	8%	9%	8%
Provided legal support at court	1	1%	1%	2%
Presented evidence at court	1	1%	1%	1%
Helped client report a breach	18	9%	7%	10%
Support with defence against cross applications	0	0%	0%	1%
Supported client with distribution of orders	0	0%	0%	1%
Other	30	16%	22%	32%
Missing	13	7%	7%	5%