# Insights Idva dataset 2024-25

Adult Independent domestic violence advisor (Idva) services



Ending domestic abuse

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#### About this dataset

This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 1,627 unique individual cases at intake and 1,558 matched cases at exit, drawn from ten Idva services which used the SafeLives Insights outcome measurement service between April 2024 and March 2025.

SafeLives runs the largest database of domestic abuse cases in the UK. Our Insights database has records of more than 88,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 8,000 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

# At a glance



1,627 cases opened

1,558 cases closed

649 clients supported with criminal or civil justice



Location of the services in the dataset

#### Proportion of clients from diverse client groups





## **Domestic Abuse Service**



If an Idva service were to support 100 people across the year...

## Who are they?



Average age: 36

61 will be new to the service



by the Police









For 57 the perpetrator will be an ex-intimate partner

22 will have a disability



6 will be pregnant 62 have children

130 children will be involved



51 have been exposed to domestic abuse in the past



7 have multiple perpetrators



will have had involvement with Children and **Young Persons** Services

## What have they experienced?



Average length of abuse:





will be experiencing multiple types of abuse



72 have experienced physical abuse 33 have experienced sexual abuse 65 have experienced harassment and / or stalking 82 have experienced jealous and controlling behaviours







## **Domestic Abuse Service**

If an Idva service were to support 100 people across the year...



### What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need



They will receive 12 direct contacts over a 15 week period







will be supported with safety



31 will be supported with criminal justice 11 will be supported with civil justice

6 will be supported with alcohol misuse 4 will be supported with drug misuse



39

will be supported with housing



will be supported with their mental health

18 will be supported with Finance, benefits and debt

17 will be supported with **Employment, education and** training

14 will be supported with children and parenting

## What did they say as they left the service?

Numbers below based on those clients who answered each question

78 have an improved quality of life

75 will feel optimistic about the future

have an improved sense of wellbeing

Could you explain what has made the biggest difference to your safety and well-being, and why?

"Knowing that I could access the service and be safe at my place of work, because it gave me my confidence back and being believed."

- a survivor

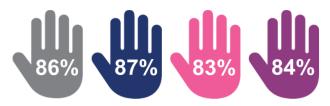




75 feel more confident

# **Key findings**

The majority of clients saw a cessation for each of the abuse types after support from an Idva:



Physical Abuse

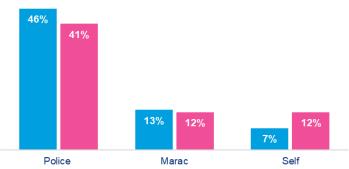
Sexual Abuse

Harassment & Stalking

Jealous & Controlling Behaviour

#### **Most Common Referral Routes**

**2**024/25 **2**023/24



Police referrals have increased by 5% compared to last year

Two out of every five clients (43%) entered the service with a diagnosed mental health condition



Most commonly experienced:

**Depression** (60%)

Anxiety (48%)

**Personality** disorders (18%) Almost 8 out of 10 clients (79%) at exit said they had improved wellbeing\*



\*Of those clients who answered the question



## **Service inputs**

#### Cases used in the analysis

Caseworkers submitted 1,627 intake forms for clients engaged with Idva services for the period April 2024 to March 2025.

These forms are used to record further or previously undisclosed abuse.

For the period April 2023 to March 2024 there were 2,165 intake forms submitted, and for the period April 2022 to March 2023 there were 2,400 intake

Review forms 120

Caseworkers submitted 120 review forms for clients engaged with Idva services for the period April 2024 to March 2025.

These forms are used to record further or previously undisclosed abuse.

For the period April 2023 to March 2024 there were 157 review forms submitted and for the period April 2022 to March 2023 there were 251 review forms submitted

1558 **Exit forms** 

Caseworkers submitted 1,558 exit forms for clients leaving Idva services for the period April 2024 to March 2025.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2024 to March 2025.

For the period April 2023 to March 2024 there were 1,717 exit forms submitted and for the period April 2022 to March 2023 there were 1,871 exit forms

#### Criminal and civil justice forms

Caseworkers supporting clients with criminal and civil justice (CCJ) supported 483 clients with criminal justice and 166 with civil justice.

These forms provide information on the outcomes of any criminal and civil justice interventions at exit, as well as support provided by caseworkers during the criminal and civil justice process.

For the period April 2023 to March 2024 there were 554 criminal justice forms and 242 civil justice forms submitted and for the period April 2022 to March 2023 there were 522 criminal justice forms and 203 civil justice forms submitted.

		2025		2024	2023
Referral status		n=	1627	2165	2400
New client	993		61%	63%	64%
Repeat to service	612		38%	35%	34%
Continuing case	22		1%	2%	2%
Total	1627				

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred to a different team within the same service

		2025		2023	
Referral route		n= 1627	2165	2400	
	Count	%	%	%	
Police	752	46%	41%	45%	
Marac	216	13%	12%	10%	
Self	119	7%	12%	8%	
Health	26	2%	12%	1%	
Hospital - Emergency department	30	2%	12%	1%	
Hospital - Maternity	8	0%	12%	0%	
Community health	3	0%	12%	0%	
Mental health	12	1%	12%	1%	
Housing	47	3%	12%	1%	
Drug services	7	0%	12%	0%	
Alcohol services	1	0%	12%	0%	
Education	2	0%	12%	0%	
Children's social services	61	4%	12%	5%	
Adult's social services	14	1%	12%	1%	
Probation	6	0%	12%	1%	
CRC	0	0%	12%	0%	
Refuge	5	0%	12%	1%	
Outreach	26	2%	12%	1%	
DVA & SV services (internal)	31	2%	12%	2%	
DVA & SV services (external)	41	3%	12%	2%	
Helpline	120	7%	12%	10%	
Specialist services	4	0%	12%	1%	
MASH	77	5%	12%	8%	
Domestic Violence Court	1	0%	12%	0%	
Other	18	1%	12%	2%	

		2025	2024	2023
For referrals received through a single-point of contact		n= 1627	2165	2876
Initial referral route				
Police	238	15%	16%	21%
Marac	92	6%	6%	3%
Self	57	4%	4%	5%
Health	5	0%	1%	1%
Hospital - A&E	10	1%	1%	1%
Hospital - Maternity	0	0%	0%	0%
Community health	3	0%	0%	0%
Mental health	4	0%	0%	0%
Housing	20	1%	0%	0%
Drug services	0	0%	0%	0%
Alcohol services	2	0%	0%	0%
Education	0	0%	0%	0%
Children's social services	21	1%	2%	2%
Adult's social services	4	0%	0%	1%
Probation	1	0%	1%	1%
CRC	0	0%	0%	0%
Refuge	1	0%	0%	0%
Outreach	0	0%	0%	0%
DVA & SV services (internal)	9	1%	1%	1%
DVA & SV services (external)	17	1%	1%	2%
Helpline	66	4%	4%	5%
Specialist services	3	0%	0%	0%
Other	9	1%	1%	1%
Don't know	2	0%	0%	0%
Missing	1019	63%	60%	52%

## **Client profile**

#### Socio-demographic description of client accessing Idva services

(Information captured at intake, duplicates removed, number of individual clients (n) = 1568 )

		2025	2024	2023
Age of client		n= 1568	2072	2323
<18	9	1%	1%	1%
18-20	82	5%	3%	4%
21-30	452	29%	29%	31%
31-40	574	37%	35%	33%
41-50	279	18%	19%	19%
51-60	106	7%	9%	8%
61+	66	4%	4%	4%
Average age		36	37	36

		2025		2024	2023
Sex assigned at birth		n=	1568	2072	2323
Female	1504		96%	95%	94%
Male	64		4%	5%	5%
Intersex	0		0%	0%	0%
Not disclosed	0		0%	0%	0%
Don't know	0		0%	0%	0%

	2025		2024	2023
Which of the following describes how the client thinks of themselves?	n=	1568	2072	2323
Female	1487	95%	94%	92%
Male	69	4%	5%	5%
In another way	1	0%	0%	0%
Not disclosed	3	0%	0%	1%
Don't know	3	0%	0%	0%
Not sex assigned at birth	14	1%	1%	1%
Missing	5	0%	0%	0%

		2025		2024	2023
Sexual Orientation		n=	1568	2072	2323
Heterosexual	1376		88%	89%	87%
Total LBG+	40		3%	2%	2%
- Bisexual	21		1%	1%	1%
- Gay	8		1%	0%	0%
- Lesbian	10		1%	1%	1%
L Other	1		0%	0%	0%
Not disclosed	116		7%	3%	5%
Don't know	15		1%	3%	3%
Missing	21		1%	3%	4%

	20	025	2024	2023
Ethnicity	r	n= 1568	2072	2323
White	1324	84%	83%	80%
English/ Welsh / Scottish / Northern Irish / British	1255	80%	76%	75%
Irish	8	1%	0%	0%
Gypsy or Irish Traveller	6	0%	0%	0%
Any other White background	55	4%	6%	5%
Mixed / Multiple ethnic groups	27	2%	2%	2%
White and Black Caribbean	6	0%	1%	1%
White and Black African	3	0%	0%	0%
White and Asian	7	0%	0%	0%
Any other Mixed/ Multiple ethnic background	11	1%	1%	1%
Asian / Asian British	76	5%	6%	5%
Indian	39	2%	3%	2%
Pakistani	10	1%	1%	1%
Bangladeshi	9	1%	1%	0%
Chinese	2	0%	0%	0%
Any other Asian background	16	1%	1%	1%
Black / African / Caribbean / Black British	27	2%	2%	2%
African	20	1%	1%	1%
Caribbean	4	0%	0%	1%
Any other Black / African / Caribbean background	3	0%	0%	0%
Other ethnic group	12	1%	1%	1%
Arab	2	0%	0%	0%
Any other ethnic group	10	1%	0%	1%
Total Black, Asian and racially minoritised people	203	13%	16%	15%
Not disclosed	67	4%	2%	1%
Don't know	1	0%	0%	1%
Missing	34	2%	4%	8%

		2025		2024	2023
Is the client pregnant?		n=	1568	2072	2323
Yes	92		6%	6%	4%
No	1375		88%	85%	84%
Don't know	11		1%	1%	1%
Missing	90		6%	9%	10%

	2025		2024	2023
How many children or young people are involved with this case?	n=	1568	2072	2323
0	599	38%	40%	41%
1	352	22%	23%	23%
2	334	21%	22%	20%
3	172	11%	11%	11%
4	65	4%	3%	3%
5+	46	3%	2%	2%
Average number of children	2.1		2.0	2.0

Average number of children (mean) is for cases where there is at least one (1) child involved

	202	25	2024	2023
Ages of children	n=	1908	2386	2612
0 - 12 months	110	6%	7%	7%
1 - 3 years	340	18%	18%	19%
4 - 11 years	890	47%	47%	44%
12 - 16 years	398	21%	21%	21%
17 - 18 years	75	4%	3%	4%
18 - 24 years	58	3%	3%	3%
24+ years	21	1%	1%	1%
Don't know	16	1%	0%	0%

	20	025	2024	2023
CYPS involvement (of those cases with children or young people involved)	r	n= 969	1247	1382
None	267	28%	23%	24%
Concern raised - NFA	111	11%	15%	14%
Concern raised - contacts/follow up	133	14%	14%	12%
Early help	80	8%	7%	6%
Priority families	0	0%	0%	0%
Targeted families	1	0%	0%	0%
Initial assessment	85	9%	11%	10%
S17 - Child in need	77	8%	8%	9%
S47 - Child protection	87	9%	12%	13%
S31 - Care or supervision order	47	5%	5%	4%
Child protection plan	28	3%	3%	5%
Common assessment framework (Caf/Taf)	15	2%	0%	1%
Personal advisor	0	0%	0%	0%
Transitions team	0	0%	0%	0%
Other	36	4%	3%	3%
Don't know	25	3%	3%	3%
Missing	31	3%	2%	2%

	20	025	2024	2023
Does the client have a disability?	r	n= 1568	2072	2323
Yes	350	22%	19%	17%
No	1157	74%	73%	72%
Don't know	29	2%	3%	4%
Missina	32	2%	5%	8%

		2025	2024	2023
If yes, what type?		n= 35	0 401	389
Physical	118	349	<b>4</b> 1%	38%
Learning disability	30	9%	9%	6%
Learning difficulty	23	7%	8%	8%
Neurological condition	29	8%	8%	10%
Progressive illness	12	3%	4%	6%
Organ specific	14	4%	1%	2%
Mental health impairment	167	489	<b>%</b> 54%	55%
Sensory disability	6	2%	3%	4%
Frailty	34	10%	% 9%	8%
Other	10	3%	5%	8%
Don't know	0	0%	1%	0%
Missing	2	1%	6 0%	1%

	2029	5	2024	2023
Current employment situation	n=	1568	2072	2323
Unemployed	672	43%	39%	35%
Retired	44	3%	3%	3%
Part-time employment	202	13%	14%	13%
In education or training	39	2%	2%	3%
Full-time employment	315	20%	20%	22%
Self-employed	42	3%	2%	2%
Volunteering	6	0%	0%	0%
Stay at home parent	166	11%	13%	13%
Other	42	3%	2%	2%
Not disclosed	16	1%	1%	1%
Don't know	37	2%	3%	4%
Missing	26	2%	4%	6%

		2025		2024	2023
Current financial situation		n=	1627	2165	2400
Significant financial problems	80		5%	5%	5%
Reliant on others	70		4%	5%	8%
Unable to pay for essentials	90		6%	5%	5%
Managing essentials but nothing left over	605		37%	32%	28%
Comfortably managing	392		24%	19%	19%
No financial concerns	244		15%	22%	20%
Don't know	39		2%	3%	3%
Missing	107		7%	8%	12%

		2025		2024	2023
Has the client experienced an Adverse Childhood Experience (ACE)?		n=	1627	2165	2400
Yes	290		18%	17%	17%
No	332		20%	21%	18%
Don't know	502		31%	36%	39%
Missing	505		31%	26%	27%

	2025		2024	2023
Adverse Childhood Experiences (ACEs)	n=	290	369	402
Verbal abuse	79	27%	38%	39%
Direct physical abuse	78	27%	29%	34%
Sexual abuse	72	25%	21%	29%
Parental separation	144	50%	43%	47%
Domestic abuse (exposure)	140	48%	54%	53%
Mental illness	85	29%	27%	30%
Alcohol abuse	66	23%	20%	22%
Drug abuse	32	11%	8%	11%
Incarceration of adults within household	17	6%	5%	4%
Average number experienced	2.5		2.4	2.7
Number experiencing four or more	68	23%	23%	27%

Average number experienced (mean) refers to cases where at least one ACE was recorded

#### History of abuse at intake

(Information captured at intake, n = 2,332)

		2025		2024	2023
Number of ticks on the Dash		n=	1627	2165	2400
Standard Risk (1 - 5)	83		5%	6%	6%
Medium Risk (6 - 9)	259		16%	17%	16%
High Risk (10+)	1176		72%	67%	66%
Average number of ticks		12		12	12
Missing	109		7%	10%	13%

		2025		2024	2023
High risk?		n=	1627	2165	2400
Yes	1230		76%	73%	70%
No	354		22%	23%	25%
Don't know	16		1%	1%	1%
Missing	27		2%	4%	4%

		2025		2024	2023
On what basis is the client high risk?		n=	1230	1588	1680
Actuarial	676		55%	51%	53%
Professional judgment	395		32%	37%	35%
Escalation	101		8%	12%	10%
Missing	58		5%	1%	1%

	2	025	2024	2023
Has the case been discussed at Marac?		n= 1627	2165	2876
Yes	1173	72%	65%	63%
No	423	26%	31%	32%
Don't know	9	1%	1%	1%
Missing	22	1%	3%	4%

		2025		2024	2023
Abuse experienced in the past 12 months					
Clients experiencing each abuse type		n=	1627	2165	2400
Physical	1173		72%	72%	70%
Sexual	535		33%	30%	28%
Harassment and stalking	1050		65%	64%	64%
Jealous and controlling	1338		82%	81%	81%
Forced marriage	7		0%	0%	1%
'Honour'-based violence/abuse	26		2%	2%	2%
Female Genital Mutilation	6		0%	0%	0%

2025												
Level of abuse									n=	1627		
											one Don't l	
	Count		Count	%	Count	%	Count	%	Count	%		
Physical	808	50%	227	14%	138	8%	417	26%	32	2%		
Sexual	249	15%	156	10%	130	8%	1013	62%	70	4%		
Harassment and stalking	577	35%	306	19%	167	10%	514	32%	53	3%		
Jealous and controlling	823	51%	341	21%	174	11%	235	14%	46	3%		

		2024			
Level of abuse				n=	2165
					Don't know
		%	%	%	%
Physical	48%	15%	9%	25%	2%
Sexual	15%	8%	7%	65%	5%
Harassment and stalking	36%	17%	11%	32%	3%
Jealous and controlling	47%	23%	12%	15%	3%

	2025					
Level of abuse (continued)					n=	1627
	Count	%	Count	%	Count	%
Forced marriage	7	0%	1431	88%	9	1%
'Honour'-based violence/abuse	26	2%	1402	86%	15	1%
Female Genital Mutilation (FGM)	6	0%	1420	87%	10	1%

These types of domestic abuse not split out in severity or by individual behaviours.

2024			
Level of abuse (continued)		n=	2165
			Don't know
	%	%	%
Forced marriage	0%	87%	1%
'Honour'-based violence/abuse	2%	85%	1%
Female Genital Mutilation (FGM)	0%	86%	1%

		2025		2024	2023
Multiple types of abuse		n=	1627	2165	2400
Clients experiencing multiple types of abuse	1325		81%	80%	80%
Clients experiencing multiple types of high severity abuse	783		48%	46%	43%
Clients experiencing at least one type of high severity abuse	1160		71%	68%	67%

Forced marriage, 'honour'-based violence/abuse and FGM are only included in the 'clients experiencing multiple types of abuse' calculation.

	2	025	2024	2023
Physical abuse				
Details of physical abuse		n= 1173	1558	1673
Slapped/pushed/shoved	807	69%	66%	70%
Kicked/punched	494	42%	39%	42%
Restrained/held down	397	34%	33%	32%
Physically threatened	522	45%	47%	47%
Attempted/strangulation	506	43%	38%	39%
Threats/use of weapons	298	25%	24%	26%
Scratches/shallow cuts	101	9%	9%	10%
Burning	12	1%	1%	1%
Other	247	21%	18%	14%
Don't know	9	1%	1%	1%
Missing	87	7%	6%	4%

	2025	5	2024	2023
Sexual abuse				
Details of sexual abuse	n=	535	642	661
Use of threats/force to obtain sex	111	21%	20%	22%
Rape	143	27%	34%	35%
Serious sexual assaults	69	13%	12%	14%
Deliberate infliction of pain during sex	25	5%	6%	8%
Use of weapons during sex	12	2%	1%	1%
Sexual abuse of children	5	1%	0%	1%
Enforced prostitution	3	1%	1%	1%
Intentional transmission of STIs	5	1%	0%	1%
Unwanted touching	143	27%	26%	25%
Made to feel uncomfortable about sex/gender identity	60	11%	12%	11%
Forced to perform sexual acts	71	13%	11%	13%
Use of sexual insults	95	18%	18%	26%
Revenge porn	32	6%	5%	6%
Other	138	26%	22%	22%
Don't know	13	1%	1%	2%
Missing	77	14%	12%	4%

	202	25	2024	2023
Harassment and stalking				
Details of harassment and stalking	n=	1050	1375	1543
	Count		%	%
Constant calls/texts/emails	732	70%	68%	67%
Uninvited visits to home/workplace	497	47%	47%	53%
Destroyed/vandalised property	231	22%	25%	25%
Stalking	319	30%	29%	32%
Stalking involving others	104	10%	8%	13%
Homicide/familiacide threats	223	21%	21%	22%
Other	159	15%	13%	11%
Don't know	4	0%	0%	0%
Missing	86	8%	8%	5%

	2025		2024	2023
Jealous and controlling behaviour				
Details of jealous and controlling behaviour	n=	1338	1759	1953
Extreme jealousy/possessiveness	841	63%	58%	58%
Threats to harm victim	611	46%	44%	46%
Control of victim/s daily activities	563	42%	37%	38%
Isolation from family/friends	712	53%	46%	50%
Intercepting calls/messages/social media	184	14%	13%	17%
Controls how finances are spent	327	24%	24%	25%
Controls access to money	224	17%	16%	18%
Humiliated/embarrassed victim in front of others	266	20%	18%	23%
Prevention from accessing care needs/medication	45	3%	3%	4%
Locks victim up	43	3%	3%	4%
Severely restricts movements	128	10%	11%	13%
Threats to take children	135	10%	10%	12%
Suicide/homicide/familicide threats	405	30%	28%	30%
Irrational accusations of infidelity	363	27%	27%	27%
Control of victim/s appearance	166	12%	11%	12%
Pet abuse	114	9%	5%	6%
Other	225	17%	18%	12%
Don't know	6	0%	0%	0%
Missing	100	7%	6%	5%

	202	25	2024	2023
For how long has the abuse been occurring?	n=	1627	2165	2400
1-11 months	226	14%	13%	13%
1-2 years	383	24%	27%	27%
3-5 years	338	21%	19%	19%
6-10 years	247	15%	13%	13%
11 years +	213	13%	10%	10%
Average length of abuse	3 ye	ars	3 years	2 years 2 months
Missing	220	14%	19%	23%

	2025		2024	2023
Has the client been exposed to domestic abuse previously?	n=	1627	2165	2400
Yes	835	51%	50%	46%
- Yes, DA by the same partner in an earlier relationship	472	29%	29%	26%
- Yes, DA by previous intimate partner	384	24%	19%	20%
Yes, DA perpetrated by a family member	80	5%	5%	4%
- Yes, direct abuse as a CYP	63	4%	3%	4%
- Yes, exposure as a CYP	67	4%	4%	4%
L Yes, other	21	1%	1%	1%
No	366	22%	19%	21%
Don't know	191	12%	14%	15%
Missing	235	14%	18%	18%

		2025	2024	2023
Relationship to primary perpetrator		n= 1627	2165	2400
Current intimate partner	223	14%	15%	18%
Ex-intimate partner	1287	79%	76%	73%
Mother	39	2%	3%	2%
Step-mother	1	0%	0%	0%
Father	8	0%	1%	1%
Step-father	5	0%	0%	0%
Grandmother	2	0%	0%	0%
Grandfather	0	0%	0%	0%
Child (under 18) biological	2	0%	0%	0%
Child (under 18) step-child	0	0%	0%	0%
Child (18 or over) biological	20	1%	2%	1%
Child (18 or over) step-child	1	0%	0%	0%
Brother	10	1%	1%	0%
Sister	5	0%	0%	1%
Step-brother	0	0%	0%	0%
Step-sister	0	0%	0%	0%
Other family member	9	1%	1%	0%
Other known person/associate	4	0%	1%	1%
Don't know	3	0%	0%	0%
Missing	8	0%	1%	1%

	20	25	2024	2023
Is the client living with the perpetrator of abuse?	n:	= 1627	2165	2400
Living together	186	11%	13%	15%
Living together intermittently	30	2%	2%	3%
Not living together	1386	85%	84%	80%
Don't know	19	1%	1%	1%
Missing	6	0%	1%	1%

		2025		2024	2023
Reason for not living together		n=	1386	1808	1920
Perpetrator deceased	6		0%	0%	0%
Perpetrator in jail	133		10%	11%	10%
Client in refuge	45		3%	4%	2%
Other	747		54%	55%	56%
Missing	462		33%	31%	32%

25	2024	2023
= 1627	2165	2400
60%	63%	67%
5%	7%	6%
0%	1%	1%
1%	1%	1%
4%	5%	5%
30%	24%	21%

		2025		2024	2023
Are there multiple perpetrators?		n=	1627	2165	2400
Yes	116		7%	6%	7%
No	1298		80%	79%	78%
Don't know	32		2%	3%	3%
Missing	181		11%	12%	13%

	2025	2025		2023
Relationship to additional perpetrators	n=	116	132	167
Current intimate partner	11	9%	15%	10%
Ex-intimate partner	66	57%	47%	47%
Mother	15	13%	14%	10%
Step-mother	1	1%	2%	1%
Father	6	5%	11%	8%
Step-father	2	2%	2%	2%
Grandmother	1	1%	1%	1%
Grandfather	0	0%	1%	0%
Child (under 18) biological	0	0%	1%	0%
Child (under 18) step-child	1	1%	0%	0%
Child (18 or over) biological	2	2%	4%	4%
Child (18 or over) step-child	1	1%	2%	3%
Brother	7	6%	4%	2%
Sister	6	5%	5%	2%
Step-brother	0	0%	1%	0%
Step-sister	0	0%	0%	0%
Other family member	20	17%	14%	16%
Other known person/associate	26	22%	20%	39%
Oon't know	0	0%	1%	2%
Missing	2	2%	1%	1%

2025						
Within the past 12 months		n=	1627			
The client has visited A&E	257		16%			
L Average number of visits		1.7				
The client has gone to the police	1201		74%			
L Average number of times		2.1				
The client has engaged with another DVA service or been in refuge	231		14%			
L Average number of times		1.8				
The client has attempted to end the abusive relationship	1058		65%			
L Average number of attempts		2.3				

2024					
Within the past 12 months	n=	2165			
The client has visited A&E		16%			
L Average number of visits	1.6				
The client has gone to the police		70%			
L Average number of times	2.0				
The client has engaged with another DVA service or been in refuge		15%			
L Average number of times	2.2				
The client has attempted to end the abusive relationship		61%			
L Average number of attempts	2.0				

		2025		2024	2023
Primary perpetrator information					
Sex assigned at birth		n=	1627	2165	2400
Male	1522		94%	92%	91%
Female	93		6%	6%	7%
Intersex	0		0%	0%	0%
Don't know	3		0%	0%	1%
Not disclosed	0		0%	0%	0%
Missing	9		1%	1%	1%

		2025		2024	2023
Which of the following describes how the perpetrator thinks of themselves?		n=	1627	2165	2400
Male	1502		92%	91%	89%
Female	85		5%	6%	6%
In another way	0		0%	0%	0%
Not disclosed	30		2%	1%	4%
Not sex assigned at birth	7		0%	1%	1%
Missing	10		1%	2%	1%

		2025		2024	2023
Does the perpetrator have multiple victims?		n=	1627	2165	2400
Yes	361		22%	21%	23%
No	658		40%	42%	34%
Don't know	569		35%	34%	36%
Missing	39		2%	4%	6%

2025						
Perpetrator needs					n=	1627
	Mental health Drugs					
	Count	%	Count	%	Count	%
Yes	818	50%	813	50%	758	47%
No	469	29%	552	34%	588	36%
Don't know	279	17%	201	12%	212	13%
Missing	61	4%	61	4%	69	4%

2024			
Perpetrator needs		n=	2165
	%	%	%
Yes	44%	43%	43%
No	31%	36%	35%
Don't know	19%	15%	15%
Missing	7%	7%	7%

#### Client needs at intake

(Information captured at intake, n = 1627

2025								
Summary of client needs at intake							n=	1627
					Don't			
	Count	%	Count	%	Count	%	Count	%
Alcohol misuse	187	11%	1281	79%	46	3%	113	7%
Children and parenting	425	26%	1074	66%	19	1%	109	7%
Drug misuse	165	10%	1315	81%	38	2%	109	7%
Employment, education and training	216	13%	1265	78%	22	1%	124	8%
Finance, benefits and debt	492	30%	989	61%	41	3%	105	6%
Housing	885	54%	630	39%	27	2%	85	5%
Immigration	30	2%	1480	91%	10	1%	107	7%
Mental health	863	53%	640	39%	36	2%	88	5%
Physical health	218	13%	1266	78%	28	2%	115	7%
Social and community support	547	34%	938	58%	26	2%	116	7%

2024							
Summary of client needs at intake			n=	2165			
			Don't know				
	%	%	%	%			
Alcohol misuse	10%	79%	3%	8%			
Children and parenting	26%	64%	2%	8%			
Drug misuse	8%	81%	2%	8%			
Employment, education and training	9%	81%	2%	9%			
Finance, benefits and debt	29%	60%	3%	8%			
Housing	52%	40%	2%	6%			
Immigration	2%	89%	1%	8%			
Mental health	50%	40%	4%	7%			
Physical health	14%	76%	2%	8%			
Social and community support	29%	61%	1%	8%			

	2025		2024	2023
Mental health needs				
Is the client experiencing any of the following?	n=	863	1078	1080
Depression	611	71%	73%	71%
Anxiety	527	61%	67%	66%
Stress	55	6%	9%	10%
Self harm	115	13%	17%	19%
Suicidal thoughts/behaviour	36	4%	6%	6%
Emotional instability	67	8%	13%	15%
Trouble sleeping	87	10%	13%	16%
Problems with eating	20	2%	3%	4%
Flashbacks	58	7%	8%	11%
Other	77	9%	10%	9%
Don't know	10	1%	1%	1%
Missing	96	11%	5%	8%

		2025		2024	2023
Does the client have a diagnosed mental health condition?		n=	863	1078	1080
Yes	374		43%	44%	47%
No	176		20%	22%	20%
Don't know	104		12%	16%	15%
Missing	209		24%	18%	19%

	202	!5	2024	2023
Diagnosed mental health conditions	n=	374	479	504
Anxiety disorder	180	48%	49%	53%
Bipolar disorder	30	8%	10%	10%
Autistic spectrum disorder	9	2%	3%	3%
Depression	223	60%	66%	63%
Eating disorder	6	2%	1%	3%
Obsessive compulsive disorder	4	1%	2%	2%
Personality disorders	68	18%	17%	19%
PTSD	62	17%	16%	17%
Complex PTSD	10	3%	5%	4%
Schizophrenia	6	2%	1%	2%
Psychosis	3	1%	2%	3%
Other	34	9%	9%	9%
Don't know	2	1%	1%	2%
Missing	9	2%	2%	3%

	20	)25	2024	2023
Does the client have access to public funds?		= 492	622	644
Yes	425	86%	86%	84%
No	38	8%	8%	11%
Don't know	3	1%	2%	2%
Missing	26	5%	4%	3%

	20	25	2024	2023
Does the client need to apply for indefinite leave to remain?	n:	= 30	46	67
Yes	14	47%	59%	70%
No	11	37%	33%	22%
Don't know	3	10%	7%	6%
Missing	2	7%	2%	1%

	2	025	2024	2023
Is the client dependent on the perpetrator for a visa?	1	1= 30	46	67
Yes	15	50%	43%	63%
No	10	33%	43%	30%
Don't know	0	0%	4%	3%
Missing	5	17%	9%	4%

## Case review data

The following is an analysis of cases where a review form was completed. A review form is used to record further or previously undisclosed abuse. Owing to the low level of review data, it is not considered in the Client Outcomes section.

		2025		2024	2023
Review point		n=	1558	1717	1871
	Count				
Yes	120		8%	9%	13%
No	1438		92%	91%	87%
Average length of time from case opened to last review point (median)		115		106	97.00

	2025		2024	2023
Since intake, has further abuse occurred?	n=	120	157	251
	Count			
Yes, DA by the same perpetrator	42	35%	49%	49%
Yes, DA by a different perpetrator	3	3%	4%	5%
Yes, DA by multiple perpetrators	0	0%	1%	1%
Yes, DA perpetrated by a family member	1	1%	1%	1%
No	64	53%	46%	46%
Missing	10	8%	-1%	-2%

		2025		2024	2023
Multiple types of abuse		n=	42	76	120
	Count				
Clients experiencing multiple types of abuse	30		71%	59%	63%
Clients experiencing multiple types of high severity abuse	14		33%	25%	40%
Clients experiencing at least one type of high severity abuse	23		55%	46%	58%

	2025	5	2024	2023
Since intake, has further abuse been disclosed?	n=	120	157	251
	Count			
Yes, DA by the same perpetrator	35	29%	39%	33%
Yes, DA by a different perpetrator	3	3%	3%	5%
Yes, DA by multiple perpetrators	0	0%	1%	2%
Yes, DA perpetrated by a family member	1	1%	1%	0%
Yes, historic abuse	6	5%	3%	4%
No	66	55%	46%	47%

## **Client outcomes**

#### Outcomes and profile of abuse at exit (Information captured at exit, n =

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

		2025		2024	2023
Case status at exit		n=	1558	1717	1871
	Count				
Planned closure	1255		81%	80%	73%
Unplanned closure	303		19%	20%	27%
Total	1558				

2025		2024	2023
n=	303	337	510
Count			
269	89%	87%	87%
7	2%	4%	5%
1	0%	1%	0%
2	1%	0%	0%
1	0%	1%	0%
20	7%	7%	6%
3	1%	1%	1%
	n= Count 269 7 1 2 1 2 1	n=     303       Count     %       269     89%       7     2%       1     0%       2     1%       1     0%       20     7%	n=         303         337           Count         %         %           269         89%         87%           7         2%         4%           1         0%         1%           2         1%         0%           1         0%         1%           20         7%         7%

		2025		2024	2023
Case length		n=	1558	1717	1871
	Count				%
0 - 1 month	400		26%	26%	24%
2 months to 3 months	487		31%	29%	32%
4 months to 5 months	285		18%	18%	20%
6 months to 7 months	143		9%	10%	10%
8 months +	238		15%	16%	14%
Average case length (median) Weeks		15		15	15
Errors	5		0%	1%	0%

Average case length is displayed in weeks as it is a more representative average than months. 'Errors' indicate cases where the Intake date was recorded as being after the case closed date.

	2025	5	2024	2023
How many contacts did the client receive?	n=	1558	1717	1871
	Count			
1 to 5	316	20%	21%	24%
6 to 10	412	26%	27%	32%
11 to 20	401	26%	27%	20%
21 to 34	194	12%	11%	10%
35+	235	15%	14%	14%
Average number of contacts (median)	12		12	15

#### Domestic abuse context at exit

(Information collected at exit, n =

1558

2025				
Number of ticks on the Dash			n=	1222
	Intake		E	
	Count	%	Count	%
Standard Risk (1 - 5)	58	5%	173	14%
Medium Risk (6 - 9)	221	18%	456	37%
High Risk (10+)	905	74%	555	45%
Cases where Dash score reduced between Intake and Exit	750 0			61%

2024					
Number of ticks on the Dash	n=	1315			
	Intake	Exit			
	%	%			
Standard Risk (1 - 5)	6%	16%			
Medium Risk (6 - 9)	18%	36%			
High Risk (10+)	71%	43%			
Cases where Dash score reduced between Intake and Exit	59%				

		2025		2024	2023
Abuse reported at exit		n=	1508	1680	1825
	Count				%
No abuse experienced since intake	677		45%	48%	39%
No abuse experienced since last review point	60		4%	5%	6%
No abuse experienced since intake or last review	737		49%	53%	45%

2025							
Multiple types of abuse	n=	1558		1558		15	58
	Intake						
		Count	%	Count	%		
Clients experiencing multiple types of abuse		1279	82%	347	22%		
Clients experiencing multiple types of high severity abuse		785	50%	88	6%		
Clients experiencing at least one type of high severity abuse		1140	73%	179	11%		

2024							
Multiple types of abuse	n=	1717	1717				
		Intake					
		%	%				
Clients experiencing multiple types of abuse		82%	21%				
Clients experiencing multiple types of high severity abuse		46%	5%				
Clients experiencing at least one type of high severity abuse		70%	10%				

2025								
Change in levels of abuse								
	Physical				Sexual Harassment and Stalking		Jealou Contr	
	Count	%	Count	%	Count	%	Count	%
Reduced from Intake to Exit	862	86%	385	87%	720	83%	917	84%
- Reduced from High to None	524	78%	163	77%	289	58%	438	63%
L Reduced to None	777	78%	339	76%	534	62%	694	64%
Unchanged from Intake to Exit	123	12%	54	12%	129	15%	156	14%
Increased from Intake to Exit	30	2%	24	2%	71	5%	37	3%

2024								
Change in levels of abuse								
	Physical		Harassme nt and Stalking	Jealous and Controlling				
	%	%	%	%				
Reduced from Intake to Exit	89%	88%	83%	87%				
- Reduced from High to None	82%	83%	63%	65%				
L Reduced to None	81%	81%	63%	66%				
Unchanged from Intake to Exit	10%	11%	15%	12%				
Increased from Intake to Exit	2%	2%	5%	3%				

		2025		2024	2023
Escalation of abuse		n=	1558	1717	1871
	Count				
Any escalation in severity of abuse	12		1%	1%	2%
Any escalation in frequency of abuse	11		1%	2%	2%
Any escalation in severity or frequency of abuse	14		1%	2%	2%
At least one form of high severity abuse which is escalating in frequency or severity	11		1%	1%	1%

Physical abuse					
	2025				
Level of abuse	n=	15	58	15	58
			ake	Ex	tit
		Count	%	Count	%
High		787	51%	98	6%
Moderate		229	15%	64	4%
Standard		136	9%	77	5%
None		376	24%	1107	71%
Don't know		30	2%	212	14%
Missing		0	0%	0	0%

2024					
Level of abuse	n=	1717	1717		
		Intake			
		%	%		
High		49%	5%		
Moderate		16%	3%		
Standard		8%	5%		
None		26%	76%		
Don't know		1%	10%		
Missing		0%	0%		

Sexual abuse					
	2025				
Level of abuse	n=	15	558	15	58
		Int	ake	Ex	
		Count	%	Count	%
High		241	15%	28	2%
Moderate		147	9%	29	2%
Standard		116	7%	70	4%
None		980	63%	1208	78%
Don't know		74	5%	223	14%
Missing		0	0%	0	0%

2024					
Level of abuse	n=	1717	1717		
		Intake			
		%	%		
High		15%	1%		
Moderate		9%	1%		
Standard		7%	4%		
None		63%	82%		
Don't know		5%	11%		
Missing		0%	0%		

Harassment and stalking					
	2025				
Level of abuse	n=	18	558	15	58
		Int	ake	E	
		Count	%	Count	%
High		592	38%	98	6%
Moderate		267	17%	109	7%
Standard		150	10%	185	12%
None		500	32%	931	60%
Don't know		49	3%	235	15%
Missing		0	0%	0	0%

2024					
Level of abuse	n=	1717	1717		
		Intake			
		%	%		
High		36%	6%		
Moderate		21%	7%		
Standard		11%	12%		
None		31%	63%		
Don't know		2%	12%		
Missing		0%	0%		

Jealous and controlling behavio	ours				
	2025				
Level of abuse	n=	18	558	15	58
		Int	ake	Ex	
		Count	%	Count	%
High		815	52%	104	7%
Moderate		318	20%	127	8%
Standard		145	9%	189	12%
None		241	15%	896	58%
Don't know		39	3%	242	16%
Missing		0	0%	0	0%

2024					
Level of abuse	n=	1717	1717		
		Intake			
		%	%		
High		47%	6%		
Moderate		24%	7%		
Standard		11%	14%		
None		15%	62%		
Don't know		2%	12%		
Missing		0%	0%		

	2025		2024	2023
Change in relationship between client and perpetrator				
	Count			%
Current intimate partner to ex-intimate partner	91	42%	45%	43%
Ex-intimate partner to current intimate partner	38	3%	4%	5%

Percentage is calculated based on number who were reported as either current or ex-intimate partner at Intake respectively

2025						
Living arrangement at exit			n=	1558		
	Inta	ike	E			
	Count	%	Count	%		
Living together	178	11%	109	7%		
Living together intermittently	23	1%	16	1%		
Not living together	1340	86%	1310	84%		
Don't know	17	1%	123	8%		
Missing	0	0%	0	0%		

2024				
Living arrangement at exit	n=	1717		
		Intake	Exit	
		%	%	
Living together		13%	8%	
Living together intermittently		2%	1%	
Not living together		84%	85%	
Don't know		1%	6%	
Missing		0%	0%	

	202	5	2024	2023
Is there any ongoing contact with the perpetrator?	n=	1558	1717	1871
	Count			
Yes	385	25%	29%	32%
No	918	59%	58%	53%
Don't know	255	16%	13%	16%
Missing	0	0%	0%	0%

		2025		2024	2023
If yes, why is there ongoing contact?		n=	385	506	593
	Count				
Children	200		52%	53%	48%
Family and social network	43		11%	9%	10%
Legal proceedings	29		8%	12%	8%
Financial arrangements	28		7%	8%	7%
Ongoing abuse	36		9%	11%	12%
Ongoing relationship	130		34%	32%	42%
Dependent of perpetrator for visa	3		1%	1%	1%
Other	43		11%	10%	7%
Don't know	6		2%	1%	1%
Missing	6		2%	0%	2%

	2025		2024	2023
Is there ongoing conflict around child contact arrangements?	n=	200	270	282
	Count			
Yes	72	36%	33%	29%
No	94	47%	49%	51%
Don't know	6	3%	6%	7%
Missing	28	14%	11%	13%

		2025		2024	2023
Does the perpetrator use child contact arrangements to continue abuse?		n=	200	270	282
	Count				%
Yes	63		32%	27%	27%
No	93		47%	51%	51%
Don't know	16		8%	10%	9%
Missing	28		14%	11%	13%

Client reported outo	Client reported outcomes									
2025										
	n=	895	n=	892	n=	892	n=	889	n=	889
	Feel safer Improved wellbeing Quality of life improved		Optimistic fut		Feel more	confident				
	Count	%	Count	%	Count	%	Count	%	Count	%
Strongly agree	321	36%	249	28%	238	27%	195	22%	191	21%
Agree	436	49%	457	51%	455	51%	474	53%	480	54%
Not certain	126	14%	161	18%	173	19%	203	23%	193	22%
Disagree	7	1%	20	2%	21	2%	11	1%	19	2%
Disagree strongly	5	1%	5	1%	5	1%	6	1%	6	1%
Total Agree	757	85%	706	79%	693	78%	669	75%	671	75%

		2024			
n=	1023	1013	1009	1011	1009
	Feel safer	Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
	%	%	%	%	%
Strongly agree	35%	26%	26%	23%	21%
Agree	50%	53%	49%	50%	54%
Not certain	13%	17%	21%	24%	22%
Disagree	2%	4%	4%	2%	3%
Disagree strongly	0%	1%	1%	0%	0%
Total Agree	85%	79%	74%	74%	75%

Percentages in the above two tables are calculated based on those service users answering the 'client reported outcome' questions. Missing data is excluded and presented separately below.

2025										
Client reported outcome	Client reported outcomes (Missing)							n=	1558	
	Feel s		Improved	nproved wellbeing Quality of life improved Optimistic about the future			Feel more	confident		
	Count	%	Count	%	Count	%	Count	%	Count	%
Missing	663	43%	666	43%	666	43%	669	43%	669	43%

	2024			
Client reported outcomes (Missir	g)		n=	1717
Feel safei	Improved wellbeing	Quality of life improved	Optimistic about the future	Feel more confident
%	%	%	%	%
Missing 40%	41%	41%	41%	41%

	202	2025		2023	
Which agencies do you feel have made the difference to your safety and wellbeing?	n=	809	902	950	
	Count				
Police	539	67%	71%	72%	
Marac	385	48%	36%	40%	
Health	41	5%	5%	9%	
Hospital - A&E	22	3%	3%	2%	
Hospital - Maternity	11	1%	2%	2%	
Community health	23	3%	3%	5%	
Mental health	66	8%	11%	13%	
Housing	185	23%	20%	19%	
Drug services	13	2%	2%	2%	
Alcohol services	29	4%	3%	4%	
Education	20	2%	2%	3%	
Children's social services	165	20%	24%	23%	
Adult's social services	36	4%	3%	4%	
Probation	13	2%	2%	2%	
CRC	0	0%	0%	0%	
Refuge	50	6%	6%	6%	
Outreach	96	12%	9%	7%	
Other DVA & SV services	38	5%	7%	6%	
Helpline	31	4%	1%	1%	
Specialist services	65	8%	7%	5%	
Other	30	4%	3%	5%	
Missing	749	48%	47%	49%	

	2025		2024	2023
Caseworker reported outcomes				
Which agencies have worked well to promote safety and wellbeing on this case?		n= 1558	1717	1871
	Count	%	%	%
Police	683	44%	49%	55%
Marac	646	41%	39%	44%
Health	49	3%	3%	5%
Hospital - A&E	30	2%	2%	2%
Hospital - Maternity	15	1%	1%	1%
Community health	31	2%	2%	3%
Mental health	80	5%	7%	8%
Housing	209	13%	13%	14%
Drug services	18	1%	2%	2%
Alcohol services	37	2%	2%	3%
Education	31	2%	1%	3%
Children's social services	224	14%	17%	18%
Adult's social services	47	3%	3%	4%
Probation	30	2%	3%	3%
CRC	1	0%	0%	0%
Refuge	47	3%	4%	4%
Outreach	99	6%	5%	4%
Other DVA & SV services	50	3%	4%	4%
Helpline	38	2%	1%	1%
Specialist services	100	6%	6%	4%
Other	47	3%	3%	3%
Missing	594	38%	34%	29%

	2025		2024	2023
Which agencies have presented challenges to promoting safety and wellbeing on this case	? n=	1558	1717	1871
	Count			
Police	138	9%	9%	10%
Marac	16	1%	1%	1%
Health	3	0%	0%	1%
Hospital - A&E	2	0%	0%	0%
Hospital - Maternity	1	0%	0%	0%
Community health	7	0%	0%	0%
Mental health	39	3%	2%	1%
Housing	112	7%	6%	7%
Drug services	2	0%	0%	0%
Alcohol services	4	0%	0%	0%
Education	3	0%	0%	0%
Children's social services	33	2%	3%	4%
Adult's social services	14	1%	1%	1%
Probation	4	0%	0%	0%
CRC	1	0%	0%	0%
Refuge	7	0%	0%	1%
Outreach	25	2%	1%	1%
Other DVA & SV services	5	0%	0%	0%
Helpline	1	0%	0%	0%
Specialist services	11	1%	1%	0%
Legal services	42	3%	3%	3%
Non-statutory youth services	0	0%	0%	0%
ldva service	29	2%	2%	1%
Education welfare - in school	4	0%	0%	0%
Education welfare - external	1	0%	0%	0%
Other	47	3%	1%	3%
Missing	1231	79%	81%	78%

## **Service Outputs**

## Support and Interventions (Information captured at exit, n =

1558

	2025							
Needs & Support matrix								
	Nee		Sup	port		lm	oact	
	Clients identified with needs Support provided Ir		Improve	d safety	Improved wellbeing			
Areas of need	Count	%	Count	%	Count	%	Count	%
Safety			1423	91%	978	69%	933	66%
Housing	867	56%	609	70%	373	61%	388	64%
Physical health	217	14%	83	38%	46	55%	62	75%
Mental health	791	51%	462	58%	244	53%	320	69%
Drug misuse	163	10%	61	37%	30	49%	34	56%
Alcohol misuse	192	12%	95	49%	51	54%	57	60%
Children/parenting	399	26%	211	53%	106	50%	113	54%
Finance, benefits and debt	482	31%	281	58%	137	49%	167	59%
Employment, education and training	181	12%	64	35%	25	39%	32	50%
Social and community support	501	32%	263	52%	125	48%	146	56%
Immigration	30	2%	21	70%	10	48%	12	57%

	2024			
Needs & Support matrix				
	Needs	Support	Im	pact
	Clients identified with needs	Support provided	Improved safety	Improved wellbeing
Areas of need	%	%	%	%
Safety		94%	71%	68%
Housing	51%	71%	62%	62%
Physical health	13%	39%	66%	70%
Mental health	50%	59%	61%	68%
Drug misuse	8%	40%	45%	50%
Alcohol misuse	9%	35%	57%	57%
Children/parenting	26%	58%	53%	54%
Finance, benefits and debt	31%	56%	57%	63%
Employment, education and training	8%	32%	54%	57%
Social and community support	27%	49%	41%	50%
Immigration	3%	63%	66%	62%

In the above two matrix grids, 'Support provided' percentages reflect the percentage of those with an identified need at intake who were supported. 'Impact' percentages relate to those supported and figures are caseworker reported.

		2025		2024	2023
Safety					
Have you supported the client with safety?		n=	1558	1717	1871
	Count				
Yes	1423		91%	94%	90%
No	56		4%	4%	4%
Missing	79		5%	3%	6%

		2025		4 2023	
What outcomes were achieved in this support area?		n= 1423	1609	1681	
	Count	%	%	%	
Anti-social behaviour order issued	0	0%	0%	0%	
Cocoon watch	5	0%	0%	1%	
Contact order	9	1%	0%	1%	
Domestic violence disclosure scheme (DVDS) accessed	8	1%	2%	2%	
Domestic violence prevention order (DVPO) issued	7	0%	0%	1%	
Domestic violence protection notice (DVPO) issued	17	1%	0%	1%	
Established digital/tech safety plan	277	19%	22%	24%	
Established personal safety plan	1355	95%	97%	95%	
FGM protection order	0	0%	0%	0%	
Forced Marriage protection order	0	0%	0%	0%	
Gazetteer warning in place	24	2%	4%	4%	
Has personal alarm (e.g. grenade alarm)	172	12%	13%	14%	
Increased LPT visits	5	0%	0%	0%	
Non-molestation order	171	12%	12%	12%	
Occupation order	8	1%	1%	1%	
Pattern changing course	13	1%	0%	1%	
Perpetrator accessing direct 1-1 intervention	9	1%	1%	1%	
Perpetrator accessing group programme	3	0%	0%	1%	
Referral to Marac	348	24%	25%	28%	
Referred DV & SV service (external)	66	5%	4%	4%	
Referred DV & SV service (internal)	39	3%	3%	2%	
Referred to Outreach	76	5%	5%	5%	
Relocated to safety	252	18%	18%	17%	
Restraining order	132	9%	8%	9%	
Target hardening	238	17%	17%	20%	
Other	194	14%	14%	9%	
Missing	27	2%	1%	2%	

2025				
What impact did this have on client safety and wellbeing?			n=	1423
	Saf	Safety Wellbe		
	Count	%	Count	%
Improved greatly	594	42%	524	37%
Improved slightly	384	27%	409	29%
Decreased slightly	1	0%	3	0%
Decreased greatly	0	0%	0	0%
No change	68	5%	109	8%
Don't know	75	5%	77	5%
Total Improved	978	69%	933	66%
Missing	301	21%	301	21%

2024			
What impact did this have on client safety and wellbeing?	n=	1	609
		Safety	Wellbeing
		%	%
Improved greatly		42%	38%
Improved slightly		29%	30%
Decreased slightly		0%	0%
Decreased greatly		0%	0%
No change		4%	7%
Don't know		4%	4%
Total Improved		71%	68%
Missing		20%	21%

	20	)25	2024	2023
Housing				
Have you supported the client with housing?	r	ı= 1558	1717	1871
	Count			
Yes	609	39%	37%	35%
No	210	13%	13%	14%
Missing	739	47%	50%	51%

	20	2025		2023	
What outcomes were achieved in this support area?	r	n= 609	628	656	
	Count				
Accepted to housing support service	125	21%	23%	26%	
Accessed housing funds	25	4%	4%	3%	
Accessed Refuge	61	10%	11%	10%	
Accessed sanctuary scheme	35	6%	6%	7%	
Accessed settled housing	64	11%	10%	9%	
Relocated out of area	69	11%	15%	15%	
Accessed statutory housing (LA or HA tenancy)	44	7%	7%	5%	
Accessed online support services	21	3%	2%	2%	
Accessed temporary housing	81	13%	12%	7%	
Not housed	35	6%	5%	7%	
Registered on housing waiting list / exchange	147	24%	20%	21%	
Sustained existing accommodation	62	10%	10%	8%	
Tenancy support provided (reporting repairs, budgeting)	77	13%	7%	7%	
Other	159	26%	27%	21%	
Missing	14	2%	1%	5%	

2025				
What impact did this have on client safety and wellbeing?			n=	609
	Saf	Safety Wellbe		eing
	Count	%	Count	%
Improved greatly	264	43%	238	39%
Improved slightly	109	18%	150	25%
No change	108	18%	90	15%
Decreased slightly	2	0%	5	1%
Decreased greatly	0	0%	0	0%
Don't know	20	3%	20	3%
Total Improved	373	61%	388	64%
Missing	106	17%	106	17%

2024		
What impact did this have on client safety and wellbeing?	n=	628
	Safety	Wellbeing
	%	%
Improved greatly	42%	38%
Improved slightly	21%	24%
No change	16%	15%
Decreased slightly	0%	1%
Decreased greatly	0%	0%
Don't know	5%	5%
Total Improved	62%	62%
Missing	17%	17%

	20	25	2024	2023
Physical health				
Have you supported the client with physical health?	n:	= 1558	1717	1871
	Count			
Yes	83	5%	5%	5%
No	112	7%	7%	9%
Missing	1363	87%	88%	86%

		2025	2024	2023
What outcomes were achieved in this support area?		n= 83	87	89
	Count			
Accessed disability services	5	6%	10%	7%
Accessed counselling for physical health	5	6%	2%	3%
Accessed medication for physical health	7	8%	9%	16%
Accessed physical support services	13	16%	13%	9%
Accessing self help	13	16%	17%	22%
Admitted into rehabilitative facilities	2	2%	0%	1%
Discharged from physical health services	6	7%	2%	1%
Physical condition identified and receiving treatment	6	7%	10%	4%
Physical condition rehabilitated	0	0%	0%	1%
Accessed online support services	3	4%	5%	3%
Accessed GP services	37	45%	54%	55%
Referral adult social services	12	14%	8%	10%
Referral rehabilitative facility	0	0%	2%	0%
Referral other health services	8	10%	8%	10%
Smoking cessation support	0	0%	2%	0%
Increased exercise	2	2%	3%	1%
Other	22	27%	18%	20%
Missing	3	4%	2%	0%

2025				
What impact did this have on client safety and wellbeing?			n=	83
	Saf	Safety Wellbei		eing
	Count	%	Count	%
Improved greatly	20	24%	27	33%
Improved slightly	26	31%	35	42%
No change	23	28%	6	7%
Decreased slightly	0	0%	1	1%
Decreased greatly	0	0%	0	0%
Don't know	3	4%	3	4%
Total Improved	46	55%	62	75%
Missing	11	13%	11	13%

2024		
What impact did this have on client safety and wellbeing?	n=	87
	Safety	Wellbeing
	%	%
Improved greatly	36%	41%
Improved slightly	30%	29%
No change	16%	13%
Decreased slightly	0%	0%
Decreased greatly	1%	0%
Don't know	0%	0%
Total Improved	66%	70%
Missing	17%	17%

	2	025	2024	2023
Mental health				
Have you supported the client with mental health?		n= 1558	1717	1871
	Count			
Yes	462	30%	29%	26%
No	255	16%	18%	18%
Missing	841	54%	53%	56%

	202	2025		2023
What outcomes were achieved in this support area?	n=	462	505	492
	Count			
Accessing medication for mental health condition	89	19%	18%	21%
Accessing mental health services	119	26%	27%	34%
Disengaged from mental health services	14	3%	2%	3%
Discharged from mental health services	7	2%	0%	1%
In care of mental health services	10	2%	4%	5%
Accessing counselling	67	15%	15%	18%
Accessed online support services	43	9%	10%	7%
Accessing self help	79	17%	16%	17%
Referral counselling services	100	22%	24%	23%
Referral mental health	66	14%	10%	12%
Referral other specialist health provider	23	5%	5%	3%
Other	91	20%	26%	17%
Missing	22	5%	2%	4%

2025					
What impact did this have on client safety and wellbeing?			n=	462	
	Safety				
	Count	%	Count	%	
Improved greatly	101	22%	141	31%	
Improved slightly	143	31%	179	39%	
No change	105	23%	29	6%	
Decreased slightly	2	0%	1	0%	
Decreased greatly	2	0%	2	0%	
Don't know	22	5%	20	4%	
Total Improved	244	53%	320	69%	
Missing	87	19%	90	19%	

2024		
What impact did this have on client safety and wellbeing?	n=	505
	Safety	
	%	%
Improved greatly	28%	31%
Improved slightly	32%	36%
No change	17%	10%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	6%	6%
Total Improved	61%	68%
Missing	16%	16%

	2025		2024	2023
Drug misuse				
Have you supported the client with drug misuse?	n=	1558	1717	1871
	Count			%
Yes	61	4%	3%	3%
No	87	6%	4%	3%
Missing	1410	91%	92%	94%

	202	25	2024	2023
What outcomes were achieved in this support area?	n=	61	58	50
	Count			
Accessing drug support services	36	59%	47%	48%
Accessing medication for drug reduction	2	3%	9%	6%
Accessing drug misuse support group	2	3%	5%	4%
Accessing counselling	1	2%	3%	4%
Accessing peer support group	0	0%	2%	2%
Accessing self help	1	2%	5%	6%
Recovery programme in place	3	5%	2%	6%
Accessed online support services	1	2%	2%	2%
Admitted to rehabilitative facility	0	0%	0%	2%
No change in drug misuse issue	7	11%	12%	12%
Disengaged from drug misuse services	5	8%	10%	6%
Proven abstinence drugs	2	3%	5%	6%
Reduced frequency drugs	10	16%	16%	16%
Referral to drug services	8	13%	10%	16%
Other	8	13%	19%	14%
Missing	300%	5%	2%	6%

2025					
What impact did this have on client safety and wellbeing?			n=	61	
	Safety				
	Count	%	Count	%	
Improved greatly	11	18%	13	21%	
Improved slightly	19	31%	21	34%	
No change	11	18%	7	11%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
Don't know	3	5%	3	5%	
Total Improved	30	49%	34	56%	
Missing	17	28%	17	28%	

2024		
What impact did this have on client safety and wellbeing?	n=	58
	Safety	Wellbeing
	%	%
Improved greatly	16%	22%
Improved slightly	29%	28%
No change	33%	26%
Decreased slightly	2%	3%
Decreased greatly	0%	0%
Don't know	5%	3%
Total Improved	45%	50%
Missing	16%	17%

	20	25	2024	2023
Alcohol misuse				
Have you supported the client with alcohol misuse?	n	= 1558	1717	1871
	Count			
Yes	95	6%	3%	5%
No	76	5%	5%	4%
Missing	1387	89%	92%	91%

	202	5	2024	2023
What outcomes were achieved in this support area?	n=	95	53	89
	Count			
Accessing alcohol support services	46	48%	62%	56%
Accessing medication for alcohol reduction	4	4%	4%	2%
Accessing alcohol misuse support group	8	8%	6%	8%
Accessing counselling	1	1%	2%	11%
Admitted to rehabilitative facility	4	4%	2%	7%
Accessed online support services	1	1%	2%	1%
No change to alcohol misuse issue	7	7%	4%	11%
Disengaged from alcohol misuse services	6	6%	8%	11%
Proven abstinence alcohol	6	6%	4%	2%
Reduced frequency alcohol	17	18%	19%	17%
Other	16	17%	26%	12%
Missing	7	7%	2%	4%

2025						
What impact did this have on client safety and wellbeing?			n=	95		
	Saf	Safety		Safety		eing
	Count	%	Count	%		
Improved greatly	24	25%	27	28%		
Improved slightly	27	28%	30	32%		
No change	14	15%	8	8%		
Decreased slightly	0	0%	0	0%		
Decreased greatly	0	0%	0	0%		
Don't know	4	4%	4	4%		
Total Improved	51	54%	57	60%		
Missing	26	27%	26	27%		

2024		
What impact did this have on client safety and wellbeing?	n=	53
	Safety	Wellbeing
	%	%
Improved greatly	26%	26%
Improved slightly	30%	30%
No change	13%	13%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	8%	8%
Total Improved	57%	57%
Missing	23%	23%

		2025		2024	2023
Children and parenting					
Have you supported the client with parenting?		n=	1558	1717	1871
	Count				
Yes	211		14%	15%	15%
No	164		11%	9%	11%
Missing	1183		76%	76%	75%

2025				
Indicate ongoing CYPS involvement with the family	n=	946	n=	211
		Intake		
	Count	%	Count	%
None	231	24%	44	21%
Concern raised - NFA	122	13%	17	8%
Concern raised - contacts/follow up	135	14%	25	12%
Early help	72	8%	27	13%
Priority families	1	0%	1	0%
Targeted families	2	0%	2	1%
Initial assessment	90	10%	11	5%
S17 - Child in need	70	7%	24	11%
S47 - Child protection	87	9%	37	18%
S31 - Care or supervision order	46	5%	6	3%
Child protection plan	31	3%	7	3%
Common assessment framework (Caf/Taf)	8	1%	2	1%
Other	39	4%	7	3%
Don't know	28	3%	2	1%

2024			
Indicate ongoing CYPS involvement with the family	n=	1072	261
		Intake	Exit
		%	%
None		25%	19%
Concern raised - NFA		17%	14%
Concern raised - contacts/follow up		13%	7%
Early help		8%	8%
Priority families		0%	0%
Targeted families		0%	1%
Initial assessment		9%	5%
S17 - Child in need		8%	13%
S47 - Child protection		12%	11%
S31 - Care or supervision order		3%	5%
Child protection plan		3%	5%
Common assessment framework (Caf/Taf)		0%	1%
Other		3%	4%
Don't know		3%	2%

		2025	2024	2023
What outcomes were achieved in this support area?		n= 211	261	275
	Count	%	%	%
Accessing children's support services	75	36%	37%	35%
Accessed parenting course	18	9%	5%	4%
Child(ren) accessing support services	26	12%	14%	16%
Child(ren) living with other family member	5	2%	2%	1%
Child(ren) living with perpetrator	1	0%	1%	2%
Child(ren) removed from client's care	10	5%	2%	2%
Disengaged from support in this area	18	9%	5%	3%
Accessing voluntary parenting support	5	2%	0%	3%
Accessing peer support group	15	7%	3%	1%
Accessed online support services	8	4%	4%	2%
Improved access to childcare	5	2%	3%	1%
Improved family mediation skills	10	5%	3%	4%
Improved parenting skills	19	9%	9%	11%
Accessed Freedom programme	30	14%	9%	19%
Accessed legal support for CYP arrangements	6	3%	7%	9%
Secured child contact arrangements	7	3%	7%	5%
Statutory CYPS involvement	7	3%	7%	13%
Referral to child social services	41	19%	23%	18%
Referral to adult social services	0	0%	0%	1%
Other	43	20%	22%	15%
Missing	22	10%	5%	5%

2025				
What impact did this have on client safety and wellbeing?			n=	211
	Saf	Safety Wel		
	Count	%	Count	%
Improved greatly	61	29%	65	31%
Improved slightly	45	21%	48	23%
No change	51	24%	37	18%
Decreased slightly	2	1%	5	2%
Decreased greatly	0	0%	4	2%
Don't know	13	6%	13	6%
Total Improved	106	50%	113	54%
Missing	39	18%	39	18%

2024		
What impact did this have on client safety and wellbeing?	n=	261
	Safety	Wellbeing
	%	%
Improved greatly	26%	26%
Improved slightly	26%	28%
No change	19%	16%
Decreased slightly	1%	2%
Decreased greatly	0%	1%
Don't know	5%	5%
Total Improved	53%	54%
Missing	23%	23%

		2025		2024	2023
Finance, benefits and debt					
Have you supported the client with finance, benefits and debt?		n=	1558	1717	1871
	Count				
Yes	281		18%	17%	15%
No	161		10%	12%	11%
Missing	1116		72%	71%	74%

	202	25	2024	2023
What outcomes were achieved in this support area?	n=	= 281	293	276
	Count			
Accessing full benefit entitlement	86	31%	22%	37%
Accessing partial benefit entitlement	5	2%	3%	4%
Accessing financial support services	33	12%	16%	16%
Disengaged from support in this area	24	9%	4%	6%
Financial stability obtained and maintained	24	9%	8%	9%
Accessed online support services	27	10%	12%	6%
Established financial independence from perpetrator	34	12%	13%	11%
Continued financial abuse	12	4%	5%	3%
Accessed legal aid	19	7%	9%	9%
Referral financial support services	83	30%	31%	30%
Other	85	30%	37%	17%
Missing	21	7%	1%	5%

2025				
What impact did this have on client safety and wellbeing?			n=	281
	Saf	Safety Wellbe		eing
	Count	%	Count	%
Improved greatly	71	25%	80	28%
Improved slightly	66	23%	87	31%
No change	58	21%	26	9%
Decreased slightly	0	0%	2	1%
Decreased greatly	0	0%	0	0%
Don't know	14	5%	14	5%
Total Improved	137	49%	167	59%
Missing	72	26%	72	26%

2024		
What impact did this have on client safety and wellbeing?	n=	293
	Safety	Wellbeing
	%	%
Improved greatly	30%	31%
Improved slightly	26%	32%
No change	16%	10%
Decreased slightly	1%	1%
Decreased greatly	0%	0%
Don't know	5%	5%
Total Improved	57%	63%
Missing	21%	22%

		2025		2024	2023
Employment, education and training					
Have you supported the client with employment, education and training?		n=	1558	1717	1871
	Count				%
Yes	64		4%	3%	3%
No	94		6%	5%	5%
Missing	1400		90%	92%	92%

	202	5	2024	2023
What outcomes were achieved in this support area?	n=	64	46	48
	Count			
Accessing training	7	11%	7%	19%
Accessing education	7	11%	17%	23%
Attended workshops	1	2%	2%	4%
Accessing online support services	3	5%	9%	8%
Disengaged from support in this area	8	13%	9%	8%
Engaged in volunteering	2	3%	7%	0%
Found full-time employment	1	2%	2%	4%
Found part-time employment	6	9%	9%	15%
Found flexible employment	0	0%	9%	4%
Other	27	42%	43%	44%
Missing	7	11%	2%	0%

2025				
What impact did this have on client safety and wellbeing?			n=	64
	Saf	Safety Wel		
	Count	%	Count	%
Improved greatly	9	14%	12	19%
Improved slightly	16	25%	20	31%
No change	14	22%	7	11%
Decreased slightly	0	0%	0	0%
Decreased greatly	1	2%	1	2%
Don't know	4	6%	4	6%
Total Improved	25	39%	32	50%
Missing	20	31%	20	31%

2024		
What impact did this have on client safety and wellbeing?	n=	46
	Safety	Wellbeing
	%	%
Improved greatly	35%	39%
Improved slightly	20%	17%
No change	7%	2%
Decreased slightly	0%	2%
Decreased greatly	0%	0%
Don't know	0%	0%
Total Improved	54%	57%
Missing	39%	39%

		2025		2024	2023
Social and community support					
Have you supported the client with social and community support?		n=	1558	1717	1871
	Count				
Yes	263		17%	14%	11%
No	190		12%	12%	14%
Missing	1105		71%	74%	75%

	202	25	2024	2023
What outcomes were achieved in this support area?	n=	263	233	208
	Count			
Disengaged from support in this area	71	27%	12%	15%
Engaged with cultural/leisure activities	24	9%	11%	8%
Engaged with local community group	47	18%	24%	22%
Engaged with faith group	5	2%	4%	1%
Engaged with drop-in sessions	34	13%	17%	7%
Engaged with peer support group	80	30%	25%	23%
Engaged with self help media	17	6%	6%	5%
Engaged with digital communities	4	2%	1%	0%
Client referral to CYPS	5	2%	3%	3%
Other	66	25%	27%	27%
Missing	9	3%	4%	6%

2025				
What impact did this have on client safety and wellbeing?			n=	263
	Saf	Safety Well		eing
	Count	%	Count	%
Improved greatly	53	20%	69	26%
Improved slightly	72	27%	77	29%
No change	49	19%	39	15%
Decreased slightly	1	0%	1	0%
Decreased greatly	0	0%	0	0%
Don't know	10	4%	11	4%
Total Improved	125	48%	146	56%
Missing	78	30%	66	25%

2024		
What impact did this have on client safety and wellbeing?	n=	233
	Safety	Wellbeing
	%	%
Improved greatly	20%	25%
Improved slightly	21%	25%
No change	17%	17%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	6%	7%
Total Improved	41%	50%
Missing	36%	26%

	202	5	2024	2023
Immigration				
Have you supported the client with immigration?	n=	1558	1717	1871
	Count			
Yes	21	1%	2%	1%
No	7	0%	1%	1%
Missing	1530	98%	98%	98%

		2025	2024	2023
What outcomes were achieved in this support area?		n= 21	29	25
	Count			
Accessing public funds	8	38%	24%	40%
Awaiting ILR application	4	19%	17%	28%
Disengaged from support in this area	1	5%	7%	8%
Engaged with specialist services	8	38%	31%	20%
Granted ILR	4	19%	10%	8%
Accessed online support services	2	10%	3%	8%
Access to ID documents	2	10%	7%	8%
Referral to specialist service	12	57%	52%	24%
Applied to Destitute Domestic Violence Concession	3	14%	14%	28%
Other	2	10%	17%	20%
Missing	0	0%	0%	0%

2025				
What impact did this have on client safety and wellbeing?			n=	21
	Saf	ety	Wellk	
	Count	%	Count	%
Improved greatly	8	38%	10	48%
Improved slightly	2	10%	2	10%
No change	6	29%	4	19%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	0	0%	0	0%
Total Improved	10	48%	12	57%
Missing	5	24%	5	24%

2024		
What impact did this have on client safety and wellbeing?	n=	29
	Safety	Wellbeing
	%	%
Improved greatly	48%	41%
Improved slightly	17%	21%
No change	28%	31%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
Don't know	0%	0%
Total Improved	66%	62%
Missing	7%	7%

		2025		2024	2023
Step down and recovery					
Have you supported the client with step down and recovery?		n=	1558	1717	1871
	Count				
Yes	600		39%	39%	31%
No	847		54%	54%	59%
Missing	111		7%	7%	10%

	2025		2024	2023
What outcomes were achieved in this support area?	n=	600	673	577
	Count			
Accessed groupwork	245	41%	37%	29%
Accessed 121 peer mentoring	70	12%	16%	7%
Accessed online counselling	57	10%	5%	6%
Accessed online information	90	15%	22%	24%
Accessed therapeutic intervention	94	16%	18%	15%
Support with or to friends / family	222	37%	41%	41%
Missing	43	7%	4%	8%

2025				
What impact did this have on client safety and wellbeing?			n=	600
	Saf	ety	Wellb	
	Count	%	Count	%
Improved greatly	144	24%	171	29%
Improved slightly	133	22%	126	21%
No change	61	10%	37	6%
Decreased slightly	0	0%	0	0%
Decreased greatly	1	0%	1	0%
Don't know	101	17%	102	17%
Total Improved	277	46%	297	50%
Missing	160	27%	163	27%

2024					
What impact did this have on client safety and wellbeing?	n=	673			
	Safety	Wellbeing			
	%	%			
Improved greatly	30%	30%			
Improved slightly	24%	24%			
No change	6%	5%			
Decreased slightly	0%	0%			
Decreased greatly	0%	0%			
Don't know	17%	16%			
Total Improved	54%	54%			
Missing	23%	24%			

## **Criminal and civil justice outcomes**

## **Criminal justice system outcomes**

(Information captured at exit, n = 1558 )

		2025		2024	2023
Clients supported with criminal justice		n=	1558	1717	1871
	Count				%
Yes	483		31%	32%	28%
No	1075		69%	68%	72%

		2025		2024	2023
When was the report made to the police?	Number of police reports =	463		576	562
		Count			
Before engagement with service		301	65%	62%	59%
After engagement with service		91	20%	20%	23%
Both before and after engagement with service		27	6%	4%	2%
Missing		44	10%	13%	15%

	2025	2024	2023
Average number of reports made to police per case	1.0	1.0	1.1
Average number of incidents per report	1.6	1.4	1.4
Proportion of incidents resulting in conviction (either found/pled)	22%	18%	21%

		2025	2024	2023
Incidents Nu	mber of police reports =	463	576	562
	Count	%	%	%
Assault - Beating/battery (Section 39)	93	20%	18%	18%
Assault - Actual Bodily Harm (Section 47)	102	22%	20%	16%
Assault - Grievous Bodily Harm with intent (Section 18)	15	3%	5%	2%
Assault - Grievous Bodily Harm - without intent (Section 20)	5	1%	1%	2%
Harassment (Section 2)	44	10%	9%	10%
Harassment (Section 4)	15	3%	4%	3%
Criminal Damage	30	6%	9%	8%
Threats to Kill	40	9%	8%	7%
Coercive Control	54	12%	11%	10%
Malicious Communication	16	3%	3%	3%
Breach of Restraining Order	20	4%	1%	3%
Breach of Non-Molestation	20	4%	5%	4%
Rape (Section 1)	40	9%	6%	5%
Sexual Assault (Section 3)	6	1%	2%	3%
Kidnapping or False Imprisonment	4	1%	1%	1%
Perverting the course of justice ( Common Law)	4	1%	0%	0%
Witness Intimidation (Section 51)	1	0%	0%	0%
Crimes against property	6	1%	1%	2%
Perjury	0	0%	0%	0%
Fraud	1	0%	0%	1%
Breach of bail	7	2%	3%	2%
Common assault	31	7%	9%	8%
Revenge Porn	4	1%	0%	1%
Arson	0	0%	0%	0%
Stalking	39	8%	7%	7%
Other	73	16%	11%	6%
Don't know	0	0%	0%	0%

		2025		2024	2023
Consequences	Number of incidents =	721		821	772
		Count		%	%
Police report - NFA (no futher action)		215	30%	28%	26%
Arrested - on bail		85	12%	12%	15%
Arrested - in custody		24	3%	3%	4%
Charged		88	12%	12%	7%
Charge dropped		25	3%	8%	6%
Pled guilty		116	16%	14%	16%
Pled guilty (lesser charge)		15	2%	2%	2%
Pled innocent-found guilty		26	4%	2%	3%
Pled innocent-found guilty (lesser charge)		0	0%	0%	0%
Not proven		12	2%	1%	1%
Acquitted		8	1%	2%	2%
Missing		107	15%	16%	17%

		202	25	2024	2023
Reason for NFA (no further action)	Number of NFA =	21:	5	231	201
		Count			%
Victim withdrew		87	40%	40%	43%
Police withdrawal of case		59	27%	26%	19%
CPS withdrawal of case		10	5%	6%	6%
Other		11	5%	5%	13%
Don't know		6	3%	3%	4%
Missing		42	20%	21%	14%

	2025		2024	2023
Number of police reports =	463		576	562
	Count			
	78	17%	14%	14%
	0	0%	0%	0%
	20	4%	4%	4%
	74	16%	16%	29%
	5	1%	1%	4%
	286	62%	65%	48%
	Number of police reports =	Number of police reports = 463  Count  78  0  20  74  5	Number of police reports =         463           Count         %           78         17%           0         0%           20         4%           74         16%           5         1%	Number of police reports =         463         576           Count         %         %           78         17%         14%           0         0%         0%           20         4%         4%           74         16%         16%           5         1%         1%

		2025	2024	2023	
Perpetrator penalties	Number of police reports =	463		576	562
		Count		%	%
Community order - DV-related specified activity order		17	4%	4%	5%
Community order - other requirements		10	2%	2%	2%
Suspended sentence - with DV-related specified order		10	2%	3%	3%
Suspended sentence - with other requirements		9	2%	2%	2%
Custodial sentence - up to 12 months		30	6%	2%	5%
Custodial sentence - 12 months or more		23	5%	6%	5%
Restraining order - up to 12 months		11	2%	2%	3%
Restraining order - up to 24 months		18	4%	6%	5%
Restraining order - 5 years		32	7%	2%	4%
Restraining order - indefinite		17	4%	3%	4%
Bindover		0	0%	0%	0%
Fine		15	3%	4%	4%
Caution		1	0%	0%	1%
Compensation		10	2%	2%	2%
Conditional discharge		2	0%	1%	0%
Other		26	6%	4%	6%

Percentages above are calculated from total number of reports and include incidents where the perpetrator wasn't penalised.

		2025		2024	2023
What support did you provide the client in this area?	Number of police reports =	463		576	562
		Count			
Helped client report incident to police		92	20%	15%	19%
Explained criminal justice process		257	56%	55%	70%
Supported client through criminal justice processes		156	34%	32%	43%
Supported client to access legal support		25	5%	5%	5%
Attended court with client		42	9%	6%	7%
Attended court without client		39	8%	6%	4%
Provided updates about court outcomes		136	29%	24%	33%
Advocated for client during proceedings		76	16%	13%	11%
Supported client with their own charge/conviction		4	1%	1%	1%
Helped client to access compensation		8	2%	2%	1%
Supported client to make an anonymous report		0	0%	0%	0%
Other		50	11%	9%	8%

Missing 156 **34%** 34% 21%

## Civil justice system outcomes (Information captured at exit, n =

1558)

		2025		2024	2023
Clients supported with civil justice	n=	1558		1717	1871
		Count			%
Yes		166	11%	14%	11%
No		1392	89%	86%	89%

		202	5	2024	2023
Did the client qualify for legal aid?	n=	166	5	242	203
		Count			
Yes		119	72%	64%	51%
No		21	13%	17%	22%
Don't know		9	5%	7%	12%
Missing		17	10%	12%	16%

		2	025					
Civil orders applied for							n=	192
	Appli	Applied for Granted			Not gr	anted	Breached	
	Count	%	Count	%	Count	%	Count	%
Non-molestation order	53	32%	65	39%	11	7%	3	2%
Occupation order with power of arrest	5	3%	2	1%	1	1%	0	0%
Order under Protection from Harassment Act	1	1%	3	2%	0	0%	0	0%
Injunction under Forced Marriage Act with power of arrest	1	1%	0	0%	0	0%	0	0%
Child arrangements order	10	6%	4	2%	0	0%	0	0%
Prohibited steps order	8	5%	8	5%	0	0%	0	0%
Specific issue order	1	1%	1	1%	0	0%	0	0%
Other orders under the Children's Act	0	0%	0	0%	0	0%	0	0%

2024							
Civil orders applied for			n=	242			
	Applied for	Granted	Not granted	Breached			
	%	%	%	%			
Non-molestation order	28%	46%	4%	2%			
Occupation order with power of arrest	2%	5%	2%	0%			
Order under Protection from Harassment Act	0%	1%	0%	0%			
Injunction under Forced Marriage Act with power of arrest	0%	0%	0%	0%			
Child arrangements order	10%	4%	0%	0%			
Prohibited steps order	2%	1%	1%	0%			
Specific issue order	0%	1%	0%	0%			
Other orders under the Children's Act	1%	1%	0%	0%			

Applied for' indicates that the outcomes was not known by the time the case was closed. 'Breached' indicates orders that were granted and then subsequently breached.

	2	2025	2024	2023
n=		166	242	203
	Count			
	40	24%	22%	34%
	6	4%	2%	4%
	80	48%	46%	65%
	10	6%	9%	15%
	13	8%	11%	17%
	29	17%	17%	14%
	20	12%	10%	16%
	12	7%	5%	7%
	3	2%	1%	0%
	2	1%	1%	0%
	11	7%	5%	9%
	1	1%	0%	0%
	0	0%	0%	0%
	32	19%	22%	16%
	47	28%	20%	20%
	n=	n=  Count  40  6  80  10  13  29  20  12  3  2  11  1  0  322	Count         %           40         24%           6         4%           80         48%           10         6%           13         8%           29         17%           20         12%           12         7%           3         2%           2         1%           11         7%           1         1%           0         0%           32         19%	n=         166         242           Count         %         %           40         24%         22%           6         4%         2%           80         48%         46%           10         6%         9%           13         8%         11%           29         17%         17%           20         12%         10%           12         7%         5%           3         2%         1%           2         1%         1%           11         7%         5%           1         1%         0%           0         0%         0%           32         19%         22%