
Insights Idva dataset 2025-26

Adult Independent
domestic violence
advisor (Idva) services



**Ending
domestic
abuse**

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About this dataset

This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 1,336 unique individual cases at intake and 1,135 matched cases at exit, drawn from eight Idva services which used the SafeLives Insights outcome measurement service between April 2025 and March 2026.

SafeLives runs the largest database of domestic abuse cases in the UK. Our Insights database has records of around 47,000 unique cases of adults experiencing domestic abuse from 2016 to date, and a further 13,000 unique cases of children in domestic abuse households from 2016 to date. These datasets give us an unparalleled overview of the picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

At a glance

8 services

**1,336 cases
opened**

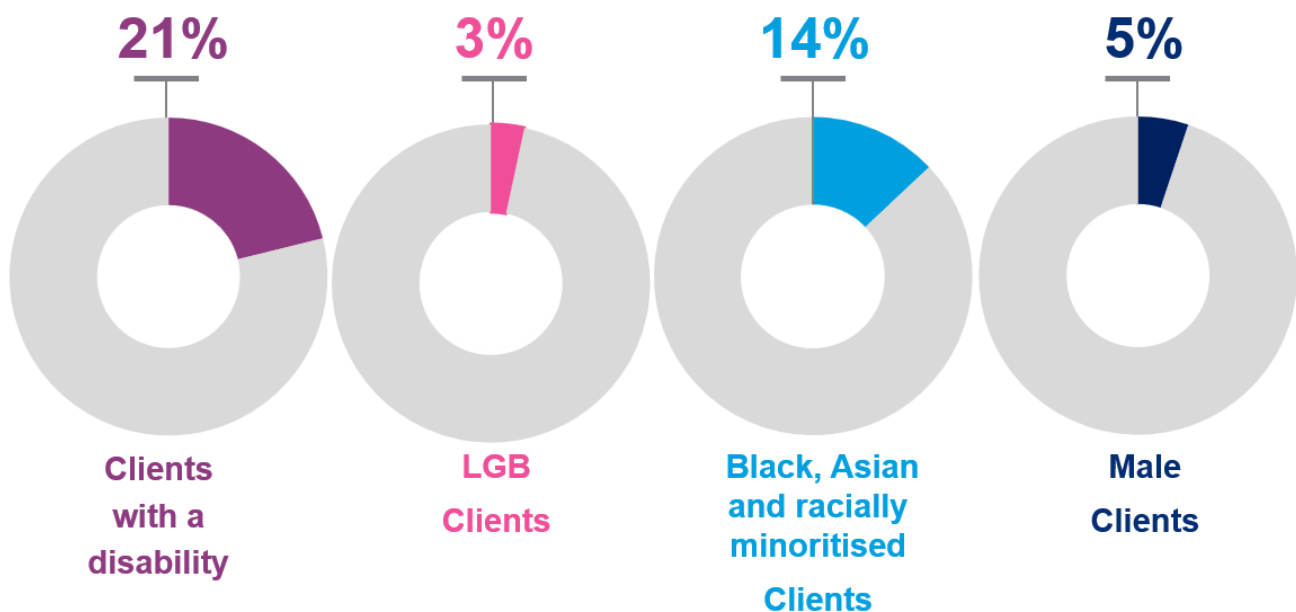
**1,135 cases
closed**

**538 clients
supported with
criminal or civil
justice**



Location of the services in the dataset

Proportion of clients from diverse client groups



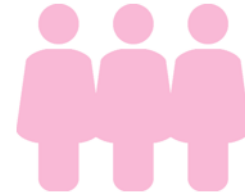
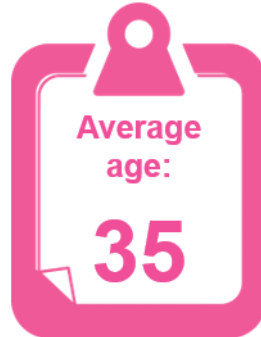


Domestic Abuse Service

If an IDVA service were to support 100 people across the year...



Who are they?



48 will be unemployed

21 will have a disability

Who else is involved?

93 have a male perpetrator

For 82 the perpetrator will be an ex-intimate partner



What have they experienced?

76 will be at high risk of serious injury or death

Average length of abuse:



73 have experienced physical abuse

31 have experienced sexual abuse

59 have experienced harassment and / or stalking

80 have experienced jealous and controlling behaviours





Domestic Abuse Service

If an IDVA service were to support 100 people across the year...



What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need



They will receive 15 direct contacts over a 15 week period



35 will be supported with criminal justice
12 will be supported with civil justice



* will be supported with safety



* 31 will be supported with alcohol misuse
* 28 will be supported with drug misuse



* 53 will be supported with Finance, benefits and debt



* will be supported with housing



* will be supported with their mental health

* 49 will be supported with children and parenting

* 37 will be supported with Employment, education and training

*These figures are calculated based on the needs reported, not the total number of forms

What did they say as they left the service?

Numbers below based on those clients who answered each question



80 have an improved quality of life

76 will feel optimistic about the future



feel safer



have an improved sense of wellbeing

Could you explain what has made the biggest difference to your safety and well-being, and why?

"Receiving support from agencies and knowing there is support out there"

- a survivor



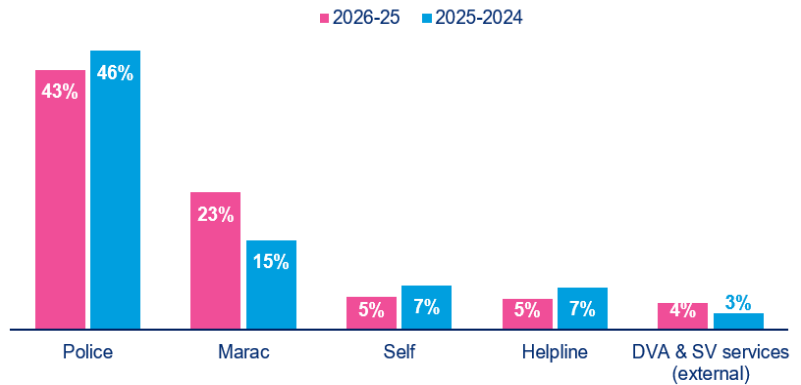
78 feel more confident

Key findings

The majority of clients saw a **cessation for each of the abuse types** after support from an Idva:



Most Common Referral Routes



Police referrals have decreased by 3% compared to last year

Around two out of every five clients (43%) entered the service with a diagnosed mental health condition



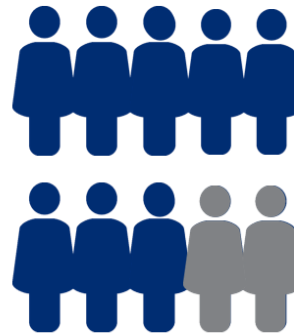
Most commonly experienced:

Depression (62%)

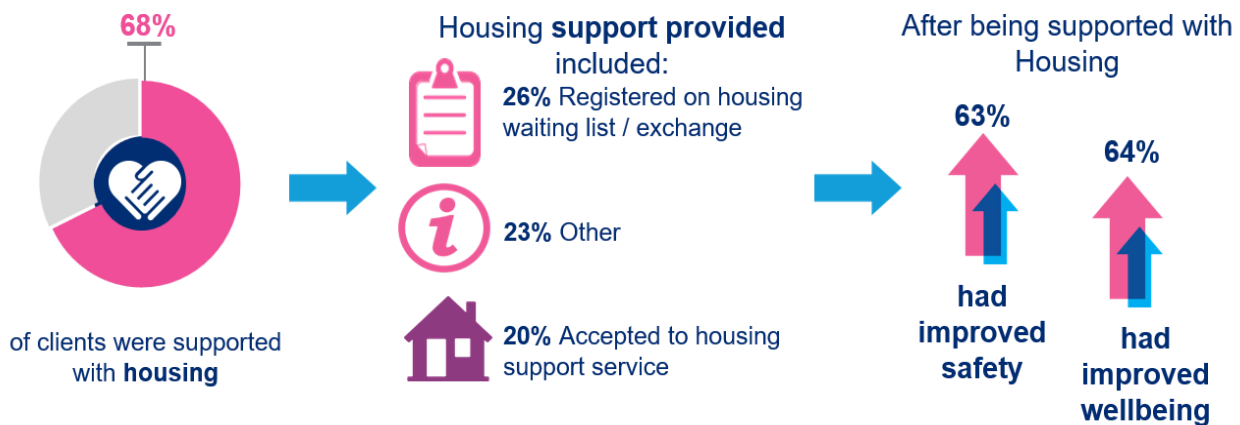
Anxiety (50%)

PTSD (17%)

8 out of 10 clients (80%) at exit said they had improved wellbeing*



*Of those clients who answered the question



Service inputs

Cases used in the analysis

Intake forms 1336

Caseworkers submitted 1,336 intake forms for clients engaged with Idva services for the period April 2025 to March 2026.

These forms are used to record further or previously undisclosed abuse.

For the period April 2024 to March 2025 there were 1,840 intake forms submitted, and for the period April 2023 to March 2024 there were 2,170 intake forms submitted

Review forms 83

Caseworkers submitted 83 review forms for clients engaged with Idva services for the period April 2025 to March 2026.

These forms are used to record further or previously undisclosed abuse.

For the period April 2024 to March 2025 there were 122 review forms submitted and for the period April 2023 to March 2024 there were 159 review forms submitted

Exit forms 1135

Caseworkers submitted 1,135 exit forms for clients leaving Idva services for the period April 2025 to March 2026.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2025 to March 2026.

For the period April 2024 to March 2025 there were 1,620 exit forms submitted and for the period April 2023 to March 2024 there were 1,726 exit forms submitted

Criminal and civil justice forms 538

Caseworkers supporting clients with criminal and civil justice (CCJ) supported 401 clients with criminal justice and 137 with civil justice.

These forms provide information on the outcomes of any criminal and civil justice interventions at exit, as well as support provided by caseworkers during the criminal and civil justice process.

For the period April 2024 to March 2025 there were 500 criminal justice forms and 176 civil justice forms submitted and for the period April 2023 to March 2024 there were 557 criminal justice forms and 242 civil justice forms submitted.

	2026		2025	2024
Referral status	n=	1336	1840	2170
	Count	%	%	%
New client	838	63%	60%	63%
Repeat to service	478	36%	39%	35%
Continuing case	20	1%	1%	2%
Total	1336			

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred to a different team within the same service.

	2026		2025	2024
Referral route	n=	1336	1840	2170
	Count	%	%	%
Police	572	43%	46%	41%
Marac	301	23%	15%	16%
Self	72	5%	7%	10%
Health	33	2%	2%	1%
Hospital - Emergency department	29	2%	2%	2%
Hospital - Maternity	14	1%	0%	0%
Community health	3	0%	0%	0%
Mental health	14	1%	1%	1%
Housing	27	2%	3%	2%
Drug services	7	1%	0%	0%
Alcohol services	0	0%	0%	0%
Education	5	0%	0%	0%
Children's social services	34	3%	3%	4%
Adult's social services	9	1%	1%	1%
Probation	10	1%	0%	1%
CRC	0	0%	0%	0%
Refuge	0	0%	0%	0%
Outreach	18	1%	2%	2%
DVA & SV services (internal)	45	3%	2%	2%
DVA & SV services (external)	58	4%	3%	1%
Helpline	67	5%	7%	8%
Specialist services	0	0%	0%	0%
MASH	10	1%	4%	6%
Domestic Violence Court	0	0%	0%	0%
Other	8	1%	1%	1%

	2026		2025	2024
For referrals received through a single-point of contact	n=		1336	1840
Initial referral route			2170	
	Count	%	%	%
Police	198	15%	15%	16%
Marac	134	10%	7%	6%
Self	29	2%	4%	4%
Health	9	1%	0%	1%
Hospital - A&E	5	0%	1%	1%
Hospital - Maternity	1	0%	0%	0%
Community health	1	0%	0%	0%
Mental health	3	0%	0%	0%
Housing	5	0%	1%	0%
Drug services	3	0%	0%	0%
Alcohol services	0	0%	0%	0%
Education	0	0%	0%	0%
Children's social services	18	1%	1%	2%
Adult's social services	3	0%	0%	0%
Probation	1	0%	0%	1%
CRC	0	0%	0%	0%
Refuge	0	0%	0%	0%
Outreach	10	1%	1%	0%
DVA & SV services (internal)	17	1%	1%	1%
DVA & SV services (external)	12	1%	1%	1%
Helpline	45	3%	4%	4%
Specialist services	1	0%	0%	0%
Mash	2	0%	2%	3%
Other	1	0%	0%	1%
Domestic Violence Court	0	0%	0%	0%
Don't know	0	0%	0%	0%
Missing	838	63%	62%	60%

Client profile

Socio-demographic description of client accessing Idva services

(Information captured at intake, duplicates removed, number of individual clients (n) = 1306)

	2026		2025	2024
Age of client	n=		1306	1764
			2076	
	Count	%	%	%
<18	12	1%	1%	1%
18-20	76	6%	5%	3%
21-30	376	29%	28%	29%
31-40	483	37%	36%	35%
41-50	234	18%	18%	19%
51-60	85	7%	7%	9%
61+	40	3%	4%	4%
Average age	35		36	37

	2026		2025	2024
Gender assigned at birth	n=		1306	1764
			2076	
	Count	%	%	%
Female	1218	93%	96%	95%
Male	75	6%	4%	5%
Not disclosed	0	0%	0%	0%
Don't know	1	0%	0%	0%
Missing	12	1%	0%	0%

	2026		2025	2024
Which of the following describes how the client thinks of themselves?	n=	1306	1764	2076
	Count	%	%	%
Woman	1206	92%	95%	94%
Man	67	5%	4%	5%
In another way	0	0%	0%	0%
Non-binary	2	0%	0%	0%
Not disclosed	0	0%	0%	0%
Don't know	0	0%	0%	0%
Not sex assigned at birth	14	1%	1%	1%
Missing	31	2%	0%	0%

	2026		2025	2024
Sexual Orientation	n=	1306	1764	2076
	Count	%	%	%
Heterosexual	1141	87%	88%	89%
Total LBG+	44	3%	3%	2%
└ Bisexual	19	1%	1%	1%
└ Gay	11	1%	0%	0%
└ Lesbian	14	1%	1%	1%
└ Other	0	0%	0%	0%
Not disclosed	58	4%	7%	3%
Don't know	19	1%	1%	3%
Missing	44	3%	2%	3%

	2026		2025	2024
Ethnicity	n=	1306	1764	2076
	Count	%	%	%
White	1079	83%	84%	83%
English/ Welsh / Scottish / Northern Irish / British	1042	80%	80%	76%
Irish	3	0%	0%	0%
Gypsy or Irish Traveller	3	0%	0%	0%
Roma	1	0%	0	0
Any other White background	30	2%	3%	6%
Mixed / Multiple ethnic groups	29	2%	2%	2%
White and Black Caribbean	13	1%	0%	1%
White and Black African	3	0%	0%	0%
White and Asian	3	0%	0%	0%
Any other Mixed/ Multiple ethnic background	10	1%	1%	1%
Asian / Asian British	72	6%	5%	6%
Indian	32	2%	3%	3%
Pakistani	14	1%	1%	1%
Bangladeshi	5	0%	1%	1%
Chinese	1	0%	0%	0%
Any other Asian background	20	2%	1%	1%
Black / African / Caribbean / Black British	30	2%	2%	2%
African	17	1%	1%	1%
Caribbean	7	1%	0%	0%
Any other Black / African / Caribbean background	6	0%	0%	0%
Other ethnic group	18	1%	1%	1%
Arab	2	0%	0%	0%
Any other ethnic group	16	1%	1%	0%
Total Black, Asian or Racially Minoritised	183	14%	13%	16%
Not disclosed	25	2%	4%	2%
Don't know	6	0%	0%	0%
Missing	47	4%	2%	4%

	2026		2025	2024
Current employment situation	n=	1306	1764	2076
	Count	%	%	%
Unemployed	630	48%	43%	39%
Retired	35	3%	3%	3%
Part-time employment	175	13%	13%	14%
In education or training	26	2%	2%	2%
Full-time employment	225	17%	20%	20%
Self-employed	37	3%	3%	2%
Volunteering	3	0%	0%	0%
Stay at home parent	108	8%	11%	13%
On maternity/paternity leave (still employed)	25	2%	0%	0%
On long-term sick leave (still employed)	13	1%	0%	0%
Other	17	1%	3%	2%
Not disclosed	5	0%	1%	1%
Don't know	20	2%	2%	3%
Missing	21	2%	1%	4%

	2026		2025	2024
Religion	n=	1306	1764	2076
	Count	%	%	%
No religion	753	58%	6%	0%
Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	114	9%	1%	0%
Buddhist	4	0%	0%	0%
Hindu	15	1%	0%	0%
Jewish	2	0%	0%	0%
Muslim	51	4%	0%	0%
Sikh	9	1%	0%	0%
Other	8	1%	0%	0%
Don't know	192	15%	3%	0%
Missing	158	12%	88%	100%

Children

	2026		2025	2024
Is the client pregnant?	n=	1306	1764	2076
	Count	%	%	%
Yes	66	5%	6%	6%
No	1093	84%	88%	85%
Don't know	19	1%	1%	1%
Missing	128	10%	6%	9%

	2026		2025	2024
How many children or young people are involved with this case?	n=	1306	1764	2076
	Count	%	%	%
0	566	43%	39%	40%
1	281	22%	22%	23%
2	269	21%	21%	22%
3	127	10%	10%	11%
4	42	3%	5%	3%
5+	21	2%	3%	2%
Average number of children	2.0		2.1	2.0
Average number of children (mean) is for cases where there is at least one (1) child				

	2026		2025	2024
Ages of children	n=	4796	749	44
	Count	%	%	%
0 - 12 months	87	2%	1%	2%
1 - 3 years	280	6%	6%	7%
4 - 11 years	674	14%	17%	11%
12 - 16 years	286	6%	8%	11%
17 - 18 years	65	1%	2%	5%
18 - 24 years	30	1%	1%	0%
24+ years	1	0%	0%	0%
Don't know	1	0%	0%	0%
Average age of children	8		9	10

	2026		2025	2024
Have any of these children/young people experienced direct child abuse?	n=	740	1074	1250
	Count	%	%	%
Neglect	80	11%	1%	0%
Emotional abuse	160	22%	5%	0%
Physical abuse	47	6%	1%	0%
Sexual Abuse	4	1%	0%	0%
No	309	42%	4%	0%
Don't Know	104	14%	2%	0%
Missing	100	14%	89%	100%

Disability

	2026		2025	2024
Does the client have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more?	n=	1306	1764	2076
	Count	%	%	%
Yes	403	31%	24%	19%
No	787	60%	71%	73%
Don't know	38	3%	2%	3%
Missing	78	6%	2%	5%

	2026		2025	2024
If yes, what type?	n=	403	427	402
	Count	%	%	%
Physical impairment	72	18%	32%	41%
Learning disability	19	5%	9%	9%
Learning difficulty	23	6%	6%	8%
Neurological condition	20	5%	8%	8%
Progressive illness	12	3%	4%	4%
Organ specific	2	0%	4%	1%
Mental health impairment	217	54%	51%	54%
Sensory disability	0	0%	1%	3%
Deafness	3	1%	0%	0%
Blindness / Visual impairment	3	1%	0%	0%
Autism	37	9%	1%	0%
ADHD / ADD	54	13%	2%	0%
Chronic Fatigue Syndrome / ME / Fibromyalgia	14	3%	0%	0%
Frailty	5	1%	3%	5%
Other	77	19%	11%	9%
Don't know	4	1%	0%	1%
Missing	12	3%	0%	0%

	2026		2025	2024
Do any of the client's conditions or illnesses reduce their ability to carry out day-to-day activities?	n=	403	427	402
	Count	%	%	%
Yes, a little	80	20%	5%	0%
Yes, a lot	196	49%	12%	0%
Not at all	88	22%	3%	0%
Don't know	28	7%	1%	0%
Missing	12	3%	80%	100%

	2026		2025	2024
Has the client been diagnosed with a brain injury?	n=	1306	1764	2076
	Count	%	%	%
Yes	17	1%	0%	0%
No	1206	92%	13%	0%
Don't Know	16	1%	0%	0%
Missing	67	5%	87%	100%

	2026		2025	2024
Does the client look after anyone because they have long-term physical or mental health conditions or illnesses?	n=	1306	1764	2076
	Count	%	%	%
Yes - carer of the person using harm	12	1%	0%	0%
Yes - carer of another adult	28	2%	0%	0%
Yes - both	0	0%	0%	0%
No	1142	87%	13%	0%
Don't Know	16	1%	0%	0%
Missing	108	8%	86%	100%

	2026		2025	2024
Is English the client's first language?	n=	1306	1764	2076
	Count	%	%	%
Yes	1091	84%	12%	0%
No	141	11%	2%	0%
Don't Know	1	0%	0%	0%
Missing	73	6%	86%	100%

	2026		2025	2024
Does the client require an interpreter?	n=	141	28	0
	Count	%	%	%
Yes	33	23%	39%	-
No	104	74%	61%	-
Don't Know	0	0%	0%	-
Missing	4	3%	0%	-

	2026		2025	2024
Current legal marital or registered civil partnership status	n=	1306	1764	2076
	Count	%	%	%
Never married and never registered a civil partnership	791	61%	8%	0%
Married	192	15%	2%	0%
In a registered civil partnership	3	0%	0%	0%
Separated, but still legally married	43	3%	1%	0%
Separated, but still legally in a civil partnership	4	0%	0%	0%
Divorced	51	4%	1%	0%
Formerly in a civil partnership which is now legally dissolved	0	0%	0%	0%
Widowed	9	1%	0%	0%
Surviving partner from a registered civil partnership	0	0%	0%	0%
Not disclosed	47	4%	0%	0%
Don't Know	46	4%	1%	0%
Missing	120	9%	86%	100%

Domestic abuse context

History of abuse at intake

(Information captured at intake, n = 1,336)

	2026		2025	2024
Number of ticks on the Dash	n= 1336		1840	2170
	Count	%	%	%
Standard Risk (1 - 5)	57	4%	5%	6%
Medium Risk (6 - 9)	204	15%	15%	17%
High Risk (10+)	861	64%	72%	67%
Average number of ticks	12		12	12
Missing	214	16%	7%	10%

	2026		2025	2024
High risk?	n= 1336		1840	2170
	Count	%	%	%
Yes	1010	76%	76%	73%
No	273	20%	21%	23%
Don't know	10	1%	1%	1%
Missing	43	3%	2%	3%

	2026		2025	2024
On what basis is the client high risk?	n= 1010		1403	1592
	Count	%	%	%
Actuarial	515	51%	55%	51%
Professional judgment	378	37%	33%	36%
Escalation	72	7%	8%	12%
Missing	45	4%	4%	1%

	2026		2025	2024
Has the case been discussed at Marac?	n= 1336		1840	2170
	Count	%	%	%
Yes	1045	78%	73%	66%
No	242	18%	25%	31%
Don't know	15	1%	0%	1%
Missing	34	3%	1%	3%

Abuse experienced in past 12 months

	2026		2025	2024
Clients experiencing each abuse type	n= 1336		1840	2170
	Count	%	%	%
Physical	970	73%	73%	72%
Sexual	417	31%	33%	30%
Harassment and stalking	790	59%	65%	64%
Jealous and controlling	1064	80%	83%	81%

2026									
Level of abuse									n= 1336
	High		Moderate		Standard		None		Don't know
	Count	%	Count	%	Count	%	Count	%	Count %
Physical	675	51%	198	15%	97	7%	308	23%	36 3%
Sexual	221	17%	110	8%	86	6%	809	61%	87 7%
Harassment and s	469	35%	219	16%	102	8%	469	35%	51 4%
Jealous and contr	676	51%	247	18%	141	11%	197	15%	52 4%

2025									
Level of abuse									n= 1840
	High		Moderate		Standard		None		Don't know
	Count	%	Count	%	Count	%	Count	%	Count %
Physical	924	50%	263	14%	156	8%	453	25%	39 2%
Sexual	282	15%	187	10%	144	8%	1129	61%	87 5%
Harassment and s	643	35%	347	19%	200	11%	579	31%	62 3%
Jealous and contr	931	51%	390	21%	201	11%	256	14%	53 3%

	2026		2025	2024
Multiple types of abuse	n=	1336	1840	2170
	Count	%	%	%
Clients experiencing multiple types of abuse	1060	79%	82%	81%
Clients experiencing multiple types of high severity abuse	659	49%	48%	46%
Clients experiencing at least one type of high severity abuse	977	73%	72%	69%

Physical abuse

	2026		2025	2024
Details of physical abuse	n=	970	1343	1565
	Count	%	%	%
Slapped/pushed/shoved	635	65%	70%	66%
Kicked/punched	444	46%	44%	39%
Restrained/held down	326	34%	34%	33%
Physically threatened	437	45%	45%	47%
Non-fatal strangulation	397	41%	43%	38%
Non-fatal suffocation	40	4%	1%	0%
Significant blow to the head	85	9%	1%	0%
Threats/use of weapons	220	23%	25%	24%
Scratches/shallow cuts	65	7%	9%	9%
Burning	7	1%	1%	1%
Sending or showing flashing images to people with epilepsy	0	0%	0%	0%
Other	112	12%	20%	18%
Don't know	15	2%	1%	1%
Missing	89	9%	7%	6%

Sexual abuse

	2026		2025	2024
Details of sexual abuse	n=	417	613	647
	Count	%	%	%
Use of threats/force to obtain sex	68	16%	21%	21%
Rape	152	36%	28%	34%
Serious sexual assaults	57	14%	14%	12%
Deliberate infliction of pain during sex	24	6%	5%	6%
Use of weapons during sex	7	2%	2%	1%
Sexual abuse of children	1	0%	1%	0%
Enforced sex work	4	1%	0%	1%
Intentional transmission of STIs	1	0%	1%	0%
Unwanted touching	83	20%	26%	26%
Made to feel uncomfortable about sex/gender identity	19	5%	11%	11%
Forced to perform sexual acts	36	9%	13%	11%
Use of sexual insults	49	12%	18%	18%
Revenge porn	0	0%	5%	5%
Demanding intimate images	10	2%	0%	0%
Sharing intimate images (including deepfakes)	20	5%	1%	0%
Threatening to share intimate images (including deepfakes)	14	3%	1%	0%
Cyberflashing	0	0%	0%	0%
Other	64	15%	26%	22%
Don't know	12	3%	1%	1%
Missing	84	20%	14%	12%

Harassment and stalking

	2026		2025	2024
Details of harassment and stalking	n=	790	1190	1381
	Count	%	%	%
Constant calls/texts/emails	515	65%	70%	68%
Uninvited visits to home/workplace	361	46%	48%	47%
Destroyed/vandalised property	174	22%	22%	25%
Stalking	246	31%	31%	29%
Stalking involving others	81	10%	10%	8%
Homicide/familiacide threats	96	12%	21%	21%
Other	68	9%	14%	13%
Don't know	3	0%	0%	0%
Missing	95	12%	8%	8%

Jealous and controlling behaviours

	2026		2025	2024
Details of jealous and controlling behaviour	n=	1064	1522	1766
	Count	%	%	%
Extreme jealousy/possessiveness	643	60%	63%	58%
Threats to harm victim	518	49%	46%	44%
Control of victim/s daily activities	474	45%	43%	37%
Isolation from family/friends	512	48%	54%	46%
Intercepting calls/messages/social media	156	15%	14%	13%
Controls how finances are spent	236	22%	24%	24%
Controls access to money	162	15%	16%	16%
Exploiting the client's economic situation	100	9%	2%	0%
Humiliated/embarrassed victim in front of others	142	13%	20%	18%
Prevention from accessing care needs/medication	24	2%	4%	3%
Locks victim up	41	4%	3%	3%
Severely restricts movements	64	6%	10%	11%
Threats to take children	101	9%	10%	10%
Suicide/homicide/familiacide threats	205	19%	30%	28%
Encouraging or assisting serious self-harm	10	1%	0%	0%
Irrational accusations of infidelity	179	17%	27%	27%
Control of victim/s appearance	112	11%	12%	11%
Pet abuse	49	5%	8%	5%
Other	107	10%	16%	18%
Don't know	5	0%	0%	0%
Missing	115	11%	7%	6%

	2026		2025	2024
Is the client experiencing coercive control?	n=	1336	1840	2170
	Count	%	%	%
Yes	775	58%	9%	0%
No	242	18%	2%	0%
Don't know	46	3%	0%	0%
Missing	273	20%	88%	100%

	2026		2025	2024
Is the client experiencing identity abuse?	n=	1336	1840	2170
	Count	%	%	%
Yes	21	2%	0%	0%
No	988	74%	11%	0%
Don't know	37	3%	1%	0%
Missing	290	22%	88%	100%

	2026		2025	2024
Has the client experienced technology-facilitated abuse?	n=	1336	1840	2170
	Count	%	%	%
Yes	253	19%	3%	0%
No	907	68%	9%	0%
Don't know	61	5%	1%	0%
Missing	115	9%	87%	100%

	2026		2025	2024
Details of technology-facilitated abuse	n=	253	60	2
	Count	%	%	%
Constantly sending messages or calling	163	64%	78%	100%
Sending false communications	17	7%	15%	0%
Sending threatening communications	51	20%	35%	100%
Video calling to monitor or control client	17	7%	15%	0%
Using CCTV/home security cameras to monitor or control client	19	8%	7%	0%
Using smart home devices to monitor or control client	11	4%	10%	0%
Using devices to track location	34	13%	17%	0%
Using devices to prevent sleep	3	1%	5%	0%
Controlling access to online accounts	16	6%	10%	0%
Hacking online accounts	24	9%	13%	0%
Creating fake online accounts posing as client	12	5%	5%	0%
Accessing private messages on phone/computer without consent	15	6%	13%	0%
Contacting children via technology to further abuse	7	3%	7%	0%
Other	42	17%	18%	50%
Missing	40	16%	3%	0%

Domestic abuse context (continued)

	2026		2025	2024
For how long has the abuse been occurring?	n=	1336	1840	2170
	Count	%	%	%
1-11 months	162	12%	14%	13%
1-2 years	399	30%	25%	27%
3-5 years	277	21%	21%	19%
6-10 years	186	14%	15%	13%
11 years +	142	11%	13%	10%
Average length of abuse	3 years		3 years	3 years
Missing	170	13%	13%	19%

	2026		2025	2024
Has the client been exposed to domestic abuse previously?	n=	1336	1840	2170
	Count	%	%	%
Yes	653	49%	52%	49%
└ Yes, DA by the same partner in an earlier relationship	341	26%	29%	29%
└ Yes, DA by previous intimate partner	322	24%	24%	19%
└ Yes, DA perpetrated by a family member	53	4%	5%	5%
└ Yes, direct abuse as a CYP	44	3%	4%	3%
└ Yes, experience as a CYP	41	3%	4%	4%
└ Yes, other	8	1%	1%	1%
No	352	26%	22%	19%
Don't know	153	11%	12%	14%
Missing	178	13%	14%	18%

2026			
Within the past 12 months...	n=	1336	
	Count	%	
The client has visited A&E	227	17%	
└ Average number of visits	1.7		
The client has gone to the police	977	73%	
└ Average number of times	2.1		
The client has engaged with another DVA service or been in refuge	227	17%	
└ Average number of times	2.2		
The client has attempted to end the abusive relationship	869	65%	
└ Average number of attempts	2.26		

2025			
Within the past 12 months...	n=	299	
	Count	%	
The client has visited A&E	303	16%	
└ Average number of visits	1.7		
The client has gone to the police	1366	74%	
└ Average number of times	2.1		
The client has engaged with another DVA service or been in refuge	266	14%	
└ Average number of times	1.8		
The client has attempted to end the abusive relationship	1208	66%	
└ Average number of attempts	2.34		

	2026		2025	2024
Relationship to primary perpetrator	n=	1336	1840	2170
	Count	%	%	%
Current intimate partner	128	10%	15%	15%
Ex-intimate partner	1084	81%	78%	76%
Mother	28	2%	2%	3%
Step-mother	3	0%	0%	0%
Father	7	1%	1%	1%
Step-father	1	0%	0%	0%
Grandmother	1	0%	0%	0%
Grandfather	0	0%	0%	0%
Child (under 18) biological	6	0%	0%	0%
Child (under 18) step-child	0	0%	0%	0%
Child (18 or over) biological	26	2%	1%	2%
Child (18 or over) step-child	1	0%	0%	0%
Brother	9	1%	1%	1%
Sister	7	1%	0%	0%
Step-brother	0	0%	0%	0%
Step-sister	0	0%	0%	0%
Other family member	7	1%	0%	1%
Other known person/associate	6	0%	0%	1%
Family friend	1	0%	0%	0%
Don't know	5	0%	0%	0%
Missing	16	1%	0%	1%

	2026		2025	2024
Is the client living with the perpetrator of abuse?	n=	1336	1840	2170
	Count	%	%	%
Living together	118	9%	12%	13%
Living together intermittently	31	2%	2%	2%
Not living together	1154	86%	85%	84%
Don't know	14	1%	1%	1%
Missing	19	1%	0%	1%

	2026		2025	2024
Reason for not living together	n=	1154	1557	1815
	Count	%	%	%
Perpetrator deceased	1	0%	0%	0%
Perpetrator in jail	143	12%	10%	11%
Client in refuge	32	3%	3%	4%
Other	467	40%	52%	55%
Missing	513	44%	35%	31%

	2026		2025	2024
Typology of abuse	n= 1336		1840	2170
	Count	%	%	%
Intimate terrorism/coercive control	717	54%	61%	64%
Situational couple violence	83	6%	5%	7%
Violent resistance	11	1%	1%	1%
Mutual couple violence	0	0%	1%	1%
Don't know	186	14%	4%	5%
Missing	339	25%	28%	24%

	2026		2025	2024
Are there multiple perpetrators?	n= 1336		1840	2170
	Count	%	%	%
Yes	106	8%	7%	6%
No	1079	81%	81%	79%
Don't know	26	2%	2%	3%
Missing	125	9%	10%	12%

	2026		2025	2024
Relationship to additional perpetrators	n= 106		129	132
	Count	%	%	%
Current intimate partner	13	12%	9%	15%
Ex-intimate partner	56	53%	57%	47%
Mother	5	5%	13%	14%
Step-mother	2	2%	1%	2%
Father	7	7%	5%	11%
Step-father	1	1%	2%	2%
Grandmother	1	1%	1%	1%
Grandfather	1	1%	0%	1%
Child (under 18) biological	1	1%	0%	1%
Child (under 18) step-child	0	0%	1%	0%
Child (18 or over) biological	4	4%	2%	4%
Child (18 or over) step-child	0	0%	1%	2%
Brother	6	6%	7%	4%
Sister	4	4%	5%	5%
Step-brother	0	0%	0%	1%
Step-sister	0	0%	0%	0%
Other family member	14	13%	19%	14%
Other known person/associate	20	19%	22%	20%
Don't know	0	0%	0%	1%
Missing	3	3%	2%	1%

2026						
Other forms of abuse	n= 1336					
	Forced marriage		'Honour'-based		FGM	
	Count	%	Count	%	Count	%
Yes	7	1%	34	3%	6	0%
No	1190	89%	1159	87%	1186	89%
Don't know	14	1%	18	1%	14	1%
Missing	125	9%	125	9%	130	10%

2025						
Other forms of abuse	n= 1840					
	Forced marriage		'Honour'-based		FGM	
	Count	%	Count	%	Count	%
Yes	9	0%	30	2%	9	0%
No	1635	89%	1605	87%	1622	88%
Don't know	12	1%	18	1%	14	1%
Missing	184	10%	187	10%	195	11%

	2026		2025	2024
Has the client experienced an ACE?	n= 1336		1840	2170
	Count	%	%	%
Yes	188	14%	18%	17%
No	323	24%	20%	21%
Don't know	378	28%	32%	36%
Missing	448	34%	30%	26%

	2026		2025	2024
Adverse Childhood Experiences (Before the age of 18 did the client experience within their household)	n=	188	337	369
	Count	%	%	%
Direct verbal abuse	68	36%	28%	38%
Direct physical abuse	55	29%	28%	29%
Direct sexual abuse	56	30%	24%	21%
Parental separation	85	45%	50%	43%
Household member - Domestic abuse	85	45%	47%	54%
Household member - Mental illness	40	21%	30%	27%
Household member - Alcohol abuse	54	29%	23%	20%
Household member - Drug abuse	25	13%	12%	8%
Household member - Incarceration	13	7%	6%	5%
Average number experienced	2.6			
Number experiencing four or more	47.0	25%	23%	23%

Average number experienced (mean) refers to cases where at least one ACE was recc

	2026		2025	2024
Does the client consider themselves care experienced?	n=	1336	1840	2170
	Count	%	%	%
Yes	49	4%	3%	3%
No	926	69%	63%	64%
Don't know	73	5%	9%	11%
Missing	288	22%	25%	21%
Yes (excludin missing)	49	5%	4%	4%

	2026		2025	2024
Care experience	n=	49	58	70
	Count	%	%	%
Experience of foster care	31	63%	57%	54%
Experience living in residential care or children's home	23	47%	38%	49%
Experience living in a secure home	2	4%	12%	6%
Experience of kinship care	4	8%	7%	10%
Other	7	14%	24%	17%

Perpetrator information

	2026		2025	2024
Sex assigned at birth	n=	1336	1840	2170
	Count	%	%	%
Male	1245	93%	94%	92%
Female	71	5%	6%	6%
Intersex	0	0%	0%	0%
Don't know	1	0%	0%	0%
Not disclosed	0	0%	0%	0%
Missing	19	1%	0%	1%

	2026		2025	2024
Which of the following describes how the perpetrator thinks of themselves?	n=	1336	1840	2170
	Count	%	%	%
Man/Boy	1231	92%	92%	91%
Women/Girl	72	5%	5%	6%
In another way	0	0%	0%	0%
Non - Binary	0	0%	0%	0%
Not disclosed	6	0%	2%	1%
Don't know	5	0%	0%	0%
Not sex assigned at birth	10	1%	0%	1%
Missing	22	2%	0%	2%

	2026		2025	2024
Does the perpetrator have multiple victims?	n=	1336	1840	2170
	Count	%	%	%
Yes	301	23%	22%	21%
No	580	43%	41%	42%
Don't know	402	30%	35%	34%
Missing	53	4%	2%	4%

	2026		2025	2024
Perpetrator's relationship to any additional victims	n=	301	407	450
	Count	%	%	%
Current intimate partner	30	10%	2%	0%
Ex-intimate partner	246	82%	10%	0%
Mother	17	6%	2%	0%
Step-mother	0	0%	0%	0%
Father	7	2%	0%	0%
Step-father	1	0%	0%	0%
Grandmother	0	0%	0%	0%
Grandfather	1	0%	0%	0%
Child (under 18) biological	10	3%	0%	0%
Child (under 18) step-child	2	1%	0%	0%
Child (18 or over) biological	3	1%	1%	0%
Child (18 or over) step-child	1	0%	0%	0%
Brother	7	2%	0%	0%
Sister	5	2%	0%	0%
Step-brother	0	0%	0%	0%
Step-sister	0	0%	0%	0%
Other family member	8	3%	0%	0%
Other known person/associate	11	4%	1%	0%
Don't know	1	0%	0%	0%
Missing	0	0%	7%	9%

2026						
Perpetrator needs				n= 1336		
	Mental health		Drugs		Alcohol	
	Count	%	Count	%	Count	%
Yes	601	45%	629	47%	631	47%
No	410	31%	451	34%	441	33%
Don't know	239	18%	168	13%	181	14%
Missing	86	6%	88	7%	83	6%

2025						
Perpetrator needs				n= 1840		
	Mental health		Drugs		Alcohol	
	Count	%	Count	%	Count	%
Yes	915	50%	915	50%	860	47%
No	537	29%	632	34%	665	36%
Don't know	329	18%	232	13%	246	13%
Missing	59	3%	61	3%	69	4%

	2026		2025	2024
Has the perpetrator ever served in the armed forces?	n=	1336	1840	2170
	Count	%	%	%
Yes, currently serving	6	0%	0%	0%
Yes, veteran	14	1%	0%	0%
No	1172	88%	12%	0%
Don't know	0	0%	0%	0%
Missing	144	11%	88%	100%

	2026		2025	2024
Which force?	n=	20	4	0
	Count	%	%	%
British Air Force	0	0%	0%	-
British Army	7	35%	50%	-
Royal Navy (including Royal Marines)	3	15%	0%	-
Other armed force	3	15%	25%	-
Don't know	5	25%	25%	-
Missing	3	15%	0%	-

Client needs

2026								
Summary of client needs at intake								n= 1336
	Yes		No		Don't know		Missing	
	Count	%	Count	%	Count	%	Count	%
Alcohol misuse	189	14%	1019	76%	24	2%	104	8%
Children and parenting	309	23%	890	67%	22	2%	115	9%
Drug misuse	162	12%	1040	78%	27	2%	107	8%
Employment, education and training	164	12%	1028	77%	21	2%	123	9%
Finance, benefits and debt	356	27%	830	62%	41	3%	109	8%
Housing	676	51%	556	42%	17	1%	87	7%
Immigration	43	3%	1173	88%	15	1%	105	8%
Mental health	699	52%	508	38%	33	2%	96	7%
Physical health	187	14%	1010	76%	22	2%	117	9%
Social and community support	416	31%	774	58%	25	2%	121	9%

2025								
Summary of client needs at intake								n= 1840
	Yes		No		Don't know		Missing	
	Count	%	Count	%	Count	%	Count	%
Alcohol misuse	222	12%	1446	79%	54	3%	118	6%
Children and parenting	478	26%	1224	67%	26	1%	112	6%
Drug misuse	185	10%	1496	81%	46	3%	113	6%
Employment, education and training	235	13%	1448	79%	29	2%	128	7%
Finance, benefits and debt	566	31%	1115	61%	50	3%	109	6%
Housing	1002	54%	719	39%	32	2%	87	5%
Immigration	35	2%	1683	91%	13	1%	109	6%
Mental health	972	53%	730	40%	47	3%	91	5%
Physical health	273	15%	1415	77%	34	2%	118	6%
Social and community support	605	33%	1080	59%	33	2%	122	7%

Additional information about client needs

Mental health needs

	2026		2025	2024
Is the client experiencing any of the following?	n=	699	972	1081
	Count	%	%	%
Depression	471	67%	71%	73%
Anxiety	435	62%	62%	67%
Self-harm	86	12%	7%	9%
Suicidal thoughts (ever)	108	15%	13%	17%
Suicidal thoughts (within last 12 months)	102	15%	2%	0%
Suicidal behaviour/attempt (ever)	43	6%	4%	6%
Suicidal behaviour/attempt (within last 12 months)	43	6%	0%	0%
Emotional instability	82	12%	9%	13%
Trouble sleeping	79	11%	11%	13%
Problems with eating	23	3%	3%	3%
Flashbacks	49	7%	7%	8%
Other	60	9%	9%	10%
Don't know	10	1%	1%	1%
Missing	91	13%	10%	5%

	2026		2025	2024
Does the client have a diagnosed mental health condition?	n=	699	972	1081
	Count	%	%	%
Yes	302	43%	44%	44%
No	165	24%	21%	22%
Don't know	45	6%	12%	16%
Missing	187	27%	24%	18%

	2026		2025	2024
Diagnosed mental health conditions	n=	302	424	480
	Count	%	%	%
Anxiety disorder	151	50%	50%	49%
Bipolar disorder	37	12%	8%	10%
Autistic	17	6%	3%	3%
Depression	186	62%	60%	66%
Eating disorder	7	2%	3%	1%
Obsessive compulsive disorder	6	2%	1%	2%
Personality disorders	38	13%	13%	10%
Complex PTSD	18	6%	4%	5%
PSTD	51	17%	16%	16%
Schizophrenia	8	3%	2%	1%
Personality disorder	0	0%	6%	7%
Psychosis	10	3%	1%	2%
Other	33	11%	8%	9%
Don't know	4	1%	1%	1%
Missing	5	2%	1%	0%

	2026		2025	2024
Has the client ever served in the armed forces?	n=	1336	1840	2170
	Count	%	%	%
Yes, currently serving	1	0%	0%	0%
Yes, veteran	5	0%	0%	0%
No	0	0%	0%	0%
Don't know	1199	90%	12%	0%
Missing	131	10%	88%	100%

	2026		2025	2024
Which force?	n=	6	2	0
	Count	%	%	%
British Air Force	1	17%	0%	-
British Army	3	50%	0%	-
Royal Navy (including Royal Marines)	1	17%	50%	-
Other armed force	0	0%	50%	-
Don't know	1	17%	0%	-
Missing	0	0%	0%	-

Children and parenting needs

	2026		2025	2024
Children and parenting needs	n=	1336	1840	2170
	Count	%	%	%
Yes	309	23%	26%	26%
No	890	67%	67%	64%
Don't know	22	2%	1%	2%
Missing	115	9%	6%	8%

	2026		2025	2024
Is there any children's social care involvement with this case? (Mandatory)	n=	740	1074	1250
	Count	%	%	%
None	174	24%	26%	24%
Concern raised - NFA	84	11%	13%	15%
Concern raised - contacts/follow up	85	11%	14%	14%
Early help	64	9%	8%	7%
Priority families	1	0%	0%	0%
Targeted families	1	0%	0%	0%
Initial assessment	65	9%	9%	10%
S17 - Child in need	45	6%	8%	8%
S47 - Child protection	95	13%	9%	12%
S31 - Care or supervision order	48	6%	5%	5%
Child protection plan	52	7%	3%	3%
Common assessment framework (Caf/Taf)	2	0%	2%	0%
Personal advisor	1	0%	0%	0%
Transitions team	0	0%	0%	0%
Other	15	2%	4%	3%
Don't Know	26	4%	3%	3%
Missing	27	4%	3%	2%

	2026		2025	2024
Does the client feel confident to be able to keep their children safe online?	n=	309	478	559
	Count	%	%	%
Yes, completely confident	140	45%	6%	0%
Yes, in some areas	36	12%	3%	0%
No	24	8%	1%	0%
Don't know	71	23%	3%	0%
Missing	38	12%	87%	99%

Finance, benefits and debt

	2026	2025	2024
Finance, benefits and debt	n= 1336	1840	2170
	Count	%	%
Yes	356	27%	31%
No	830	62%	61%
Don't know	41	3%	3%
Missing	109	8%	6%

	2026	2025	2024
Does the client have access to public funds?	n= 356	566	622
	Count	%	%
Yes	302	85%	86%
No	37	10%	8%
Don't know	5	1%	2%
Missing	12	3%	5%

	2026	2025	2024
Has the perpetrator gained access to the client's bank account?	n= 356	566	622
	Count	%	%
Yes	48	13%	2%
No	281	79%	10%
Don't know	10	3%	1%
Missing	17	5%	87%

	2026	2025	2024
Client currently in receipt of Universal Credit, with joint payments being paid into one shared bank account	n= 356	566	622
	Count	%	%
Yes	59	17%	2%
No	264	74%	11%
Don't know	12	3%	1%
Missing	21	6%	86%

	2026	2025	2024
Current financial situation	n= 1336	1840	2170
	Count	%	%
Significant financial problems	65	5%	5%
Reliant on others	27	2%	2%
Unable to pay for essentials	56	4%	5%
Managing essentials but nothing left over	497	37%	38%
Comfortably managing	281	21%	24%
No financial concerns	199	15%	14%
Don't know	103	8%	5%
Missing	108	8%	6%

Immigration

	2026	2025	2024
Immigration	n= 1336	1840	2170
	Count	%	%
Yes	43	3%	2%
No	1173	88%	91%
Don't know	15	1%	1%
Missing	105	8%	6%

	2026	2025	2024
Does the client need to apply for indefinite leave to remain?	n= 43	35	46
	Count	%	%
Yes	27	63%	51%
No	13	30%	34%
Don't know	1	2%	9%
Missing	2	5%	6%

	2026		2025	2024
Is the client dependent on the perpetrator for a visa?	n=	43	35	46
	Count	%	%	%
Yes	22	51%	51%	43%
No	18	42%	34%	43%
Don't know	1	2%	0%	4%
Missing	2	5%	14%	9%

Insights mid-point review data

The following is an analysis of cases where a review form was completed. A review form is used to record further or previously undisclosed abuse. Owing to the low level of review data, it is not considered in the Client Outcomes section.

	2026	2025	2024
Review point	n= 1135	1620	1726
	Count	%	%
Yes	83	7%	8%
No	1052	93%	91%
Average length of time from case opened to last review point (days - median)	144	136	125

	2026	2025	2024
Which service is the client currently accessing?	n= 83	122	159
	Count	%	%
Idva	72	87%	85%
Outreach	6	7%	3%
Refuge	0	0%	1%
Health	0	0%	0%
Specialist	1	1%	0%
Children's	0	0%	1%
Perpetrator 1-1	0	0%	0%
Perpetrator group work	0	0%	0%
Perpetrator 1-1 & group work	0	0%	0%
Other	0	0%	1%
Missing	4	5%	8%

	2026	2025	2024
Number of ticks on the Dash	n= 83	122	159
	Count	%	%
Standard Risk (1 - 5)	8	10%	11%
Medium Risk (6 - 9)	24	29%	20%
High Risk (10+)	37	45%	50%
Average number of ticks	10	11	10
Missing	14	17%	13%

	2026	2025	2024
High risk?	n= 83	122	159
	Count	%	%
Yes	18	22%	34%
No	57	69%	50%
Don't know	2	2%	2%
Missing	6	7%	10%

	2026	2025	2024
On what basis is the client high risk?	n= 18	41	61
	Count	%	%
Actuarial	10	56%	59%
Professional judgment	4	22%	29%
Escalation	2	11%	7%
Missing	2	11%	10%

Abuse experienced since case opened

	2026		2025	2024
Since intake, has further abuse occurred?	n=	83	122	159
	Count	%	%	%
Yes, DA by the same perpetrator	14	17%	35%	49%
Yes, DA by a different perpetrator	0	0%	2%	4%
Yes, DA by multiple perpetrators	1	1%	0%	1%
Yes, DA perpetrated by a family member	2	2%	1%	1%
No	60	72%	53%	45%
Missing	6	7%	8%	0%

	2026		2025	2024
Multiple types of abuse	n=	17	43	76
	Count	%	%	%
Clients experiencing multiple types of abuse	11	65%	72%	58%
Clients experiencing multiple types of high severity abuse	1	6%	33%	25%
Clients experiencing at least one type of high severity abuse	5	29%	53%	45%

	2026		2025	2024
Client's relationship to perpetrator of newly occurred abuse	n=	17	43	76
	Count	%	%	%
Current intimate partner	4	24%	19%	21%
Ex-intimate partner	10	59%	67%	70%
Mother	2	12%	5%	5%
Step-mother	0	0%	0%	0%
Father	0	0%	2%	0%
Step-father	0	0%	0%	0%
Grandmother	0	0%	0%	0%
Grandfather	0	0%	0%	0%
Child (under 18) biological	0	0%	0%	0%
Child (under 18) step-child	0	0%	0%	0%
Child (18 or over) biological	0	0%	2%	1%
Child (18 or over) step-child	0	0%	0%	1%
Brother	1	6%	0%	0%
Sister	1	6%	0%	0%
Step-brother	0	0%	0%	0%
Step-sister	0	0%	0%	0%
Other family member	0	0%	0%	0%
Other known person/associate	1	6%	2%	0%
Don't know	0	0%	0%	1%
Missing	0	0%	2%	1%

	2026		2025	2024
Change in relationship between client and perpetrator	n=	14	43	78
	Count	Count	Count	Count
Current intimate partner to ex-intimate partner	3	5	6	
Ex-intimate partner to current intimate partner	1	3	5	

Abuse disclosed since case opened

	2026		2025	2024
Since intake, has further abuse been disclosed?	n=	83	122	159
	Count	%	%	%
Yes, DA by the same perpetrator	10	12%	29%	40%
Yes, DA by a different perpetrator	0	0%	2%	3%
Yes, DA by multiple perpetrators	1	1%	0%	1%
Yes, DA perpetrated by a family member	2	2%	1%	1%
Yes, historic abuse	1	1%	5%	3%
No	63	76%	55%	45%

	2026		2025	2024
Abuse types disclosed at review	n=	13	34	60
	Count	%	%	%
Physical	7	54%	47%	32%
Sexual	2	15%	24%	12%
Harassment and stalking	9	69%	82%	70%
Jealous and controlling	11	85%	88%	80%

2026	2025	2024
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Client's relationship to perpetrator of disclosed abuse	n=			
	Count	%	%	%
Current intimate partner	3	23%	24%	15%
Ex-intimate partner	8	62%	74%	78%
Mother	1	8%	9%	5%
Step-mother	0	0%	0%	0%
Father	0	0%	6%	2%
Step-father	0	0%	0%	0%
Grandmother	0	0%	0%	0%
Grandfather	0	0%	0%	0%
Child (under 18) biological	0	0%	0%	0%
Child (under 18) step-child	0	0%	0%	0%
Child (18 or over) biological	0	0%	0%	0%
Child (18 or over) step-child	0	0%	0%	2%
Brother	1	8%	0%	0%
Sister	1	8%	0%	0%
Step-brother	0	0%	0%	0%
Step-sister	0	0%	0%	0%
Other family member	0	0%	3%	0%
Other known person/associate	1	8%	3%	0%
Don't know	0	0%	0%	2%
Missing	0	0%	3%	3%

Client outcomes

**Outcomes and profile of abuse at exit
(Information captured at exit, n = 1135)**

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

	2026		2025	2024
Case status at exit	n= 1135		1620	1726
	Count	%	%	%
Planned closure	943	83%	80%	80%
Unplanned closure	192	17%	20%	20%
Total	1135		1620	1726

	2026		2025	2024
Reason for unplanned closures	n= 192		317	339
	Count	%	%	%
Client disengaged	171	89%	89%	87%
Client moved out of area	6	3%	2%	4%
Client in prison	3	2%	0%	1%
Client in care of mental health services	1	1%	1%	0%
Client fatality	1	1%	0%	1%
Other	9	5%	7%	7%
Missing	1	1%	1%	1%

	2026		2025	2024
Case length	n= 1135		1620	1726
	Count	%	%	%
0 - 1 month	274	24%	25%	26%
2 months to 3 months	364	32%	31%	29%
4 months to 5 months	193	17%	18%	18%
6 months to 7 months	120	11%	9%	10%
8 months +	183	16%	15%	16%
Average case length (months - mean)	4		4	4
Average case length (weeks - median)	15		15	15
Errors	1	0%	0%	1%

Average case length is displayed in weeks as it is a more representative average than months. 'Errors' indicate cases where the Intake date was recorded as being after the case closed date.

	2026		2025	2024
How many contacts did the client receive?	n= 1135		1620	1726
	Count	%	%	%
1 to 5	156	14%	20%	21%
6 to 10	238	21%	27%	27%
11 to 20	354	31%	26%	27%
21 to 34	167	15%	12%	11%
35+	220	19%	15%	14%
Average number of contacts (mean)	23		20	20
Average number of contacts (median)	15		12	12

Domestic abuse context at exit**(Information collected at exit, n = 1135)**

Please note that for tables showing escalation of severity or frequency, the columns "Since intake" and "Since last review" contain two different groups of clients. "Since intake" only contains the information of all clients who have not had a review point completed, and "Since last review" only contains the information of all clients that have had a review point completed.

2026				
Number of ticks on the Dash		n= 801		
	Intake		Exit	
	Count	%	Count	%
Standard Risk (1 - 5)	37	5%	93	12%
Medium Risk (6 - 9)	122	15%	306	38%
High Risk (10+)	616	77%	376	47%
Cases where Dash score reduced between Intake and Exit		481	60%	

2025		
Number of ticks on the Dash		n= 1267
	Intake	Exit
	%	%
Standard Risk (1 - 5)	5%	15%
Medium Risk (6 - 9)	18%	37%
High Risk (10+)	74%	45%
Cases where Dash score reduced between Intake and Exit		62%

	2026	2025	2024
Abuse reported at exit	n= 1094	1568	1688
	Count	%	%
No abuse experienced since intake	560	51%	44%
No abuse experienced since last review point	41	4%	5%
No abuse experienced since intake or last review	601	55%	48%

2026						
Multiple types of abuse	n= 1135		n= 17		n= 1135	
	Intake		Last review		Exit	
	Count	%	Count	%	Count	%
Clients experiencing multiple types of abuse	943	83%	11	65%	227	20%
Clients experiencing multiple types of high severity abuse	561	49%	1	6%	46	4%
Clients experiencing at least one type of high severity abuse	850	75%	5	29%	98	9%

2025		
Multiple types of abuse	n= 1620	
	Intake	Exit
	%	%
Clients experiencing multiple types of abuse	82%	22%
Clients experiencing multiple types of high severity abuse	50%	6%
Clients experiencing at least one type of high severity abuse	73%	11%

2026							
Change in levels of abuse							
	Physical		Sexual		Harassment		Jealous and
	Count	%	Count	%	Count	%	Count %
Reduced from Intake to Exit	677	91%	312	90%	549	86%	714 87%
└ Reduced from High to None	395	80%	133	83%	233	65%	339 66%
└ Reduced to None	593	79%	279	81%	413	65%	558 68%
Unchanged from Intake to Exit	62	8%	30	9%	81	13%	99 12%
Increased from Intake to Exit	18	2%	15	2%	33	3%	21 2%

2025				
Change in levels of abuse				
	Physical	Sexual	Harassment and Stalking	Jealous and Controlling
	%	%	%	%
Reduced from Intake to Exit	87%	86%	83%	84%
└ Reduced from High to None	78%	77%	58%	62%
└ Reduced to None	78%	76%	61%	63%
Unchanged from Intake to Exit	12%	12%	15%	15%
Increased from Intake to Exit	2%	2%	6%	3%

	2026		2025	2024
Escalation of abuse	n=	1135	1620	1726
	Count	%	%	%
Any escalation in severity of abuse	18	2%	1%	1%
Any escalation in frequency of abuse	16	1%	1%	2%
Any escalation in severity or frequency of abuse	18	2%	1%	2%
At least one form of high severity abuse which is escalating in frequency or severity	7	1%	1%	1%

Physical abuse

2026						
Level of abuse	n=	1135	n=	17	n=	1135
	Intake		Last review		Exit	
	Count	%	Count	%	Count	%
High	566	50%	3	18%	43	4%
Moderate	192	17%	2	12%	60	5%
Standard	88	8%	1	6%	64	6%
None	253	22%	10	59%	825	73%
Don't know	36	3%	0	0%	143	13%
Missing	0	0%	1	6%	0	0%

2025		
Level of abuse	n=	1620
	Intake	Exit
	%	%
High	50%	6%
Moderate	15%	4%
Standard	9%	5%
None	25%	71%
Don't know	2%	14%
Missing	0%	0%

2026				
Escalation in severity of abuse	n=	924	n=	68
	Since Intake		Since last review	
	Count	%	Count	%
Increased	6	1%	0	0%
Unchanged	99	11%	9	13%
Reduced	599	65%	51	75%
Don't know	13	1%	1	1%
Missing	207	22%	0	0%

2025		
Escalation in severity of abuse	n=	1293
	Since Intake	Since last review
	%	%
Increased	0%	1%
Unchanged	14%	12%
Reduced	58%	77%
Don't know	2%	1%
Missing	26%	0%

2026				
Escalation in frequency of abuse	n=	924	n=	68
	Since Intake		Since last review	
	Count	%	Count	%
Increased	6	1%	0	0%
Unchanged	95	10%	9	13%
Reduced	599	65%	51	75%
Don't know	11	1%	1	1%
Missing	213	23%	7	10%

2025		
Escalation in frequency of abuse	n=	1293
	Since Intake	Since last review
	%	%
Increased	0%	0%
Unchanged	14%	13%
Reduced	57%	77%
Don't know	2%	1%
Missing	27%	9%

Sexual abuse

2026						
Level of abuse	n=	1135	n=	17	n=	1135
	Intake		Last review		Exit	
	Count	%	Count	%	Count	%
High	183	16%	0	0%	16	1%
Moderate	118	10%	1	6%	10	1%
Standard	85	7%	2	12%	53	5%
None	673	59%	13	76%	903	80%
Don't know	76	7%	0	0%	153	13%
Missing	0	0%	1	6%	0	0%

2025		
Level of abuse	n=	1284
	Intake	Exit
	%	%
High	15%	2%
Moderate	9%	2%
Standard	8%	5%
None	63%	77%
Don't know	5%	15%
Missing	0%	0%

2026				
Escalation in severity of abuse	n=	917	n=	65
	Since Intake		Since last review	
	Count	%	Count	%
Increased	3	0%	0	0%
Unchanged	242	26%	20	31%
Reduced	411	45%	33	51%
Don't know	20	2%	2	3%
Missing	241	26%	10	15%

2025		
Escalation in severity of abuse	n=	1284
	Since Intake	Since last review
	%	%
Increased	0%	0%
Unchanged	30%	44%
Reduced	37%	44%
Don't know	2%	1%
Missing	31%	10%

2026				
Escalation in frequency of abuse	n=	917	n=	65
	Since Intake		Since last review	
	Count	%	Count	%
Increased	2	0%	0	0%
Unchanged	239	26%	20	31%
Reduced	413	45%	33	51%
Don't know	19	2%	2	3%
Missing	244	27%	10	15%

2025		
Escalation in frequency of abuse	n=	1284
	Since Intake	Since last review
	%	%
Increased	0%	0%
Unchanged	30%	45%
Reduced	37%	43%
Don't know	2%	1%
Missing	31%	10%

Harassment and stalking

2026						
Level of abuse	n= 1135		n= 17		n= 1135	
	Intake		Last review		Exit	
	Count	%	Count	%	Count	%
High	414	36%	1	6%	47	4%
Moderate	224	20%	4	24%	84	7%
Standard	96	8%	5	29%	124	11%
None	352	31%	7	41%	718	63%
Don't know	49	4%	0	0%	162	14%
Missing	0	0%	0	0%	0	0%

2025		
Level of abuse	n= 1620	1620
	Intake	Exit
	%	%
High	38%	6%
Moderate	18%	7%
Standard	10%	12%
None	32%	59%
Don't know	3%	15%
Missing	0%	0%

2026				
Escalation in severity of abuse	n= 913		n= 60	
	Since Intake		Since last review	
	Count	%	Count	%
Increased	11	1%	0	0%
Unchanged	111	12%	14	23%
Reduced	571	63%	36	60%
Don't know	9	1%	1	2%
Missing	211	23%	9	15%

2025		
Escalation in severity of abuse	n= 1271	98
	Since Intake	Since last review
	%	%
Increased	0%	1%
Unchanged	15%	24%
Reduced	58%	66%
Don't know	2%	2%
Missing	25%	6%

2026				
Escalation in frequency of abuse	n=	913	n=	60
	Since Intake		Since last review	
	Count	%	Count	%
Increased	10	1%	0	0%
Unchanged	106	12%	14	23%
Reduced	575	63%	36	60%
Don't know	9	1%	1	2%
Missing	213	23%	9	15%

2025		
Escalation in frequency of abuse	n=	1271 98
	Since Intake	Since last review
	%	%
Increased	0%	0%
Unchanged	15%	24%
Reduced	58%	67%
Don't know	2%	2%
Missing	25%	6%

Jealous and controlling behaviours

2026						
Level of abuse	n=	1135	n=	17	n=	1135
	Intake		Last review		Exit	
	Count	%	Count	%	Count	%
High	587	52%	2	12%	61	5%
Moderate	235	21%	6	35%	95	8%
Standard	110	10%	6	35%	124	11%
None	149	13%	2	12%	692	61%
Don't know	54	5%	0	0%	163	14%
Missing	0	0%	1	6%	0	0%

2025		
Level of abuse	n=	1620 1620
	Intake	Exit
	%	%
High	52%	6%
Moderate	21%	8%
Standard	10%	13%
None	15%	57%
Don't know	2%	16%
Missing	0%	0%

2026				
Escalation in severity of abuse	n=	910	n=	62
	Since Intake		Since last review	
	Count	%	Count	%
Increased	7	1%	0	0%
Unchanged	74	8%	9	15%
Reduced	610	67%	43	69%
Don't know	13	1%	1	2%
Missing	206	23%	9	15%

2025		
Escalation in severity of abuse	n=	1264 97
	Since Intake	Since last review
	%	%
Increased	0%	1%
Unchanged	12%	8%
Reduced	62%	82%
Don't know	2%	2%
Missing	25%	6%

2026				
Escalation in frequency of abuse	n=	910	n=	62
	Since Intake		Since last review	
	Count	%	Count	%
Increased	7	1%	0	0%
Unchanged	67	7%	9	15%
Reduced	617	68%	43	69%
Don't know	9	1%	1	2%
Missing	210	23%	9	15%

2025		
Escalation in severity of abuse	n=	1264
	Since Intake	Since last review
	%	%
Increased	0%	0%
Unchanged	12%	9%
Reduced	61%	82%
Don't know	2%	2%
Missing	25%	6%

Domestic abuse context at exit (continued)

	2026	2025	2024
Change in relationship between client and perpetrator	Count	%	%
Current intimate partner to ex-intimate partner	70	54%	45%
Ex-intimate partner to current intimate partner	32	4%	4%

2026				
Living arrangement at exit	Intake		Exit	
	Count	%	Count	%
Living together	113	10%	54	5%
Living together intermittently	31	3%	17	1%
Not living together	973	86%	981	86%
Don't know	18	2%	83	7%
Missing	0	0%	0	0%

2025				
Living arrangement at exit	Intake		Exit	
	Count	%	Count	%
Living together	188	12%	111	7%
Living together intermittently	23	1%	17	1%
Not living together	1392	86%	1360	84%
Don't know	17	1%	132	8%
Missing	0	0%	0	0%

	2026	2025	2024
Do any of these apply?	n=	981	1360
	Count	%	%
Perpetrator deceased	5	1%	0%
Perpetrator in jail	110	11%	0%
Client in refuge	41	4%	0%
Missing	825	84%	100%

	2026	2025	2024
Is there any ongoing contact with the perpetrator?	n=	1135	1620
	Count	%	%
Yes	236	21%	25%
No	749	66%	58%
Don't know	149	13%	17%
Missing	1	0%	0%

	2026		2025	2024
If yes, why is there ongoing contact?	n=	236	408	507
	Count	%	%	%
Children	118	50%	53%	53%
Family and social network	19	8%	11%	9%
Legal proceedings	18	8%	8%	12%
Financial arrangements	11	5%	7%	8%
Ongoing abuse	17	7%	10%	11%
Ongoing relationship	83	35%	33%	32%
Dependent of perpetrator for visa	0	0%	1%	1%
Other	23	10%	11%	10%
Don't know	2	1%	1%	1%
Missing	4	2%	2%	0%

	2026		2025	2024
Is there ongoing conflict around child contact arrangements?	n=	118	215	271
	Count	%	%	%
Yes	41	35%	36%	34%
No	60	51%	47%	49%
Don't know	4	3%	3%	6%
Missing	13	11%	14%	11%

	2026		2025	2024
Does the perpetrator use child contact arrangements to continue abuse?	n=	118	215	271
	Count	%	%	%
Yes	38	32%	32%	27%
No	54	46%	46%	52%
Don't know	11	9%	8%	10%
Missing	15	13%	14%	11%

Client outcomes

2026										
	n= 766		n= 754		n= 747		n= 749		n= 748	
	Feel safer		Improved wellbeing		Quality of life		Optimistic about the		eel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Strongly agree	265	35%	209	28%	203	27%	182	24%	171	23%
Agree	386	50%	391	52%	391	52%	389	52%	411	55%
Not certain	100	13%	139	18%	134	18%	163	22%	145	19%
Disagree	13	2%	13	2%	19	3%	15	2%	20	3%
Disagree strongly	2	0%	2	0%	0	0%	0	0%	1	0%
Total Agree	651	85%	600	80%	594	80%	571	76%	582	78%

2026									
Client reported outcomes (Missing)									n= 1135
	Feel safer		Improved wellbeing		Quality of life		Optimistic about the		eel more confident
	Count	%	Count	%	Count	%	Count	%	Count
Missing	369	33%	381	34%	388	34%	386	34%	387

2025					
	n= 932	929	929	926	926
	Feel safer	Impro ved wellbe ing	Quality of life improved	Optimistic about the future	Feel more confident
	%	%	%	%	%
Strongly agree	35%	28%	26%	22%	21%
Agree	49%	51%	51%	53%	54%
Not certain	14%	18%	19%	23%	22%
Disagree	1%	2%	2%	1%	2%
Disagree strongly	1%	1%	1%	1%	1%
Total Agree	85%	79%	78%	75%	75%

2025					
Client reported outcomes (Missing)					n= 1
	Feel safer	Impro ved wellbe ing	Quality of life improved	Optimistic about the future	Feel more confident
	%	%	%	%	%
Missing	42%	43%	43%	43%	43%

	2026		2025	2024
Which agencies do you feel have made the difference to your safety and wellbeing?	n=	729	926	1049
	Count	%	%	%
Police	404	55%	60%	61%
Marac	278	38%	42%	31%
Health	32	4%	4%	4%
Hospital - A&E	11	2%	2%	2%
Hospital - Maternity	7	1%	1%	1%
Community health	18	2%	2%	3%
Mental health	46	6%	8%	10%
Housing	114	16%	21%	17%
Drug services	19	3%	1%	2%
Alcohol services	15	2%	3%	3%
Education	7	1%	2%	2%
Children's social services	105	14%	18%	21%
Adult's social services	22	3%	4%	3%
Probation	7	1%	2%	2%
Refuge	27	4%	6%	5%
Outreach	58	8%	11%	8%
Other DVA & BV services	35	5%	4%	6%
Helpline	44	6%	3%	1%
Specialist services	59	8%	7%	6%
Legal services	61	8%	9%	12%
Non-statutory youth services	1	0%	0%	0%
Idva service	592	81%	81%	85%
Education welfare - in school	9	1%	2%	2%
Education welfare - external	0	0%	0%	0%
Online support platform	1	0%	0%	0%
Other	40	5%	3%	2%

	2026		2025	2024
Which agencies do you feel... (Missing)	n=	1135	1620	1726
	Count	%	%	%
Missing	406	36%	43%	39%

Multi-agency working - Caseworker reported outcomes

	2026		2025	2024
Which agencies have worked well to promote safety and wellbeing on this case?	n=	1135	1620	1726
	Count	%	%	%
Police	502	44%	44%	49%
Marac	473	42%	41%	39%
Health	36	3%	3%	3%
Hospital - A&E	16	1%	2%	2%
Hospital - Maternity	8	1%	1%	1%
Community health	18	2%	2%	2%
Mental health	56	5%	5%	7%
Housing	159	14%	14%	13%
Drug services	26	2%	1%	2%
Alcohol services	21	2%	2%	2%
Education	10	1%	2%	1%
Children's social services	126	11%	15%	17%
Adult's social services	30	3%	3%	3%
Probation	22	2%	2%	3%
Refuge	31	3%	3%	4%
Outreach	55	5%	7%	5%
Other DVA & BV services	47	4%	3%	4%
Helpline	49	4%	2%	1%
Specialist services	87	8%	6%	6%
Legal services	82	7%	7%	9%
Non-statutory youth services	1	0%	0%	0%
Idva service	648	57%	52%	58%
Education welfare - in school	15	1%	1%	1%
Education welfare - external	0	0%	0%	0%
Other	47	4%	3%	3%
Missing	342	30%	34%	28%

	2026		2025	2024
Which agencies have presented challenges to promoting safety and wellbeing on this case?	n=	1135	1620	1726
	Count	%	%	%
Police	107	9%	9%	9%
Marac	22	2%	1%	1%
Health	3	0%	0%	0%
Hospital - A&E	0	0%	0%	0%
Hospital - Maternity	0	0%	0%	0%
Community health	2	0%	0%	0%
Mental health	13	1%	2%	2%
Housing	66	6%	7%	6%
Drug services	1	0%	0%	0%
Alcohol services	1	0%	0%	0%
Education	0	0%	0%	0%
Children's social services	28	2%	2%	3%
Adult's social services	5	0%	1%	1%
Probation	2	0%	0%	0%
Refuge	3	0%	1%	0%
Outreach	3	0%	2%	1%
Other DVA & BV services	5	0%	0%	0%
Helpline	0	0%	0%	0%
Specialist services	2	0%	1%	1%
Legal services	21	2%	3%	3%
Non-statutory youth services	0	0%	0%	0%
Idva service	58	5%	2%	2%
Education welfare - in school	0	0%	0%	0%
Education welfare - external	0	0%	0%	0%
Other	43	4%	3%	1%
Missing	830	73%	77%	78%

Service Outputs

Support and Interventions

(Information captured at exit, n = 1135)

2026								
Needs & Support matrix								
	Needs		Support		Impact			
	Clients identified with		Support provided		Improved safety		Improved	
Areas of need	Count	%	Count	%	Count	%	Count	%
Safety			1017	90%	739	73%	703	69%
Housing	607	53%	412	68%	261	63%	263	64%
Physical health	160	14%	51	32%	23	45%	34	67%
Mental health	595	52%	285	48%	163	57%	195	68%
Drug misuse	114	10%	32	28%	17	53%	17	53%
Alcohol misuse	145	13%	45	31%	21	47%	20	44%
Children/parenting	261	23%	128	49%	68	53%	70	55%
Finance, benefits and debt	325	29%	171	53%	84	49%	104	61%
Employment, education and training	116	10%	43	37%	28	65%	30	70%
Social and community support	352	31%	194	55%	101	52%	115	59%
Immigration	32	3%	15	47%	5	33%	7	47%

2025				
Needs & Support matrix				
	Needs	Support	Impact	
	Clients identified with needs	Support provided	Improved safety	Improved wellbeing
Areas of need	%	%	%	%
Safety		91%	68%	65%
Housing	56%	71%	62%	64%
Physical health	14%	37%	55%	75%
Mental health	51%	58%	53%	70%
Drug misuse	10%	38%	48%	55%
Alcohol misuse	12%	49%	53%	59%
Children/parenting	26%	53%	51%	54%
Finance, benefits and debt	31%	59%	49%	60%
Employment, education and training	12%	35%	39%	50%
Social and community support	32%	53%	47%	56%
Immigration	2%	71%	50%	59%

In the above two matrix grids, 'Support provided' percentages reflect the percentage of those with an identified need at intake who were supported. 'Impact' percentages relate to those supported and figures are caseworker reported.

Safety

	2026	2025	2024
Have you supported the client with safety?	n= 1135	1620	1726
	Count	%	%
Yes	1017	90%	94%
No	67	6%	4%
Missing	51	4%	3%

	2026	2025	2024
What outcomes were achieved in this support area?	n= 1017	1482	1618
	Count	%	%
Established personal safety plan	983	97%	97%
Established digital/tech safety plan	260	26%	21%
Has personal alarm (e.g., grenade alarm)	193	19%	12%
Relocated to safety	194	19%	18%
Non-molestation order	145	14%	12%
Contact order	7	1%	0%
Occupation order	14	1%	1%
Restraining order	91	9%	8%
FGM protection order	1	0%	0%
Forced Marriage protection order	0	0%	0%
Pattern changing course	21	2%	0%
Perpetrator accessing direct 1-1 intervention	11	1%	1%
Perpetrator accessing group programme	3	0%	0%
Referred to Outreach	39	4%	5%
Target hardening	243	24%	17%
Gazateer warning in place	18	2%	4%
Increased LPT visits	4	0%	0%
Cocoon watch	6	1%	0%
Domestic violence protection notice (DVPO) issued	9	1%	0%
Domestic violence prevention order (DVPO) issued	4	0%	0%
Domestic violence disclosure scheme (DVDS) accessed	6	1%	2%
Anti-social behaviour order issued	0	0%	0%
Referral to Marac	226	22%	25%
Referred DV & SV service (internal)	33	3%	3%
Referred DV & SV service (external)	64	6%	4%
Support removing harmful images from online platforms	0	0%	0%
Other	58	6%	14%
Missing	17	2%	1%

2026				
What impact did this have on client safety and wellbeing?	Safety		n= 1017 Wellbeing	
	Count	%	Count	%
Improved greatly	486	48%	427	42%
Improved slightly	253	25%	276	27%
Decreased slightly	2	0%	3	0%
Decreased greatly	0	0%	0	0%
No change	43	4%	77	8%
Don't know	42	4%	41	4%
Total Improved	739	73%	703	69%
Missing	191	19%	193	19%

2025		
What impact did this have on client safety and wellbeing?	n= 1482	
	Safety	Wellbeing
	%	%
Improved greatly	42%	37%
Improved slightly	27%	29%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
No change	5%	7%
Don't know	5%	5%
Total Improved	68%	65%
Missing	22%	22%

Housing

	2026		2025	2024
Have you supported the client with housing?	n=	1135	1620	1726
	Count	%	%	%
Yes	412	36%	39%	37%
No	184	16%	13%	13%
Missing	539	47%	47%	50%

	2026		2025	2024
What outcomes were achieved in this support area?	n=	412	636	630
	Count	%	%	%
Accepted to housing support service	81	20%	20%	23%
Accessed housing funds	13	3%	4%	4%
Accessed Refuge	29	7%	10%	11%
Accessed sanctuary scheme	24	6%	6%	6%
Accessed settled housing	36	9%	10%	10%
Relocated out of area	66	16%	11%	15%
Accessed statutory housing (LA or HA tenancy)	22	5%	8%	7%
Accessed online support services	12	3%	4%	2%
Accessed temporary housing	56	14%	14%	12%
Not housed	12	3%	6%	5%
Registered on housing waiting list / exchange	107	26%	25%	20%
Sustained existing accommodation	76	18%	11%	10%
Tenancy support provided (reporting repairs, budgeting)	39	9%	13%	7%
Other	94	23%	26%	27%
Missing	16	4%	2%	1%

2026				
What impact did this have on client safety and wellbeing?	n=		412	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	176	43%	167	41%
Improved slightly	85	21%	96	23%
No change	69	17%	65	16%
Decreased slightly	1	0%	1	0%
Decreased greatly	0	0%	0	0%
Don't know	9	2%	11	3%
Total Improved	261	63%	263	64%
Missing	72	17%	72	17%

2025		
What impact did this have on client safety and wellbeing?	n=	636
	Safety	Wellbeing
	%	%
Improved greatly	43%	39%
Improved slightly	18%	25%
Decreased slightly	18%	15%
Decreased greatly	0%	1%
No change	0%	0%
Don't know	3%	3%
Total Improved	62%	64%
Missing	17%	17%

Physical health

	2026		2025	2024
Have you supported the client with physical health?	n= 1135		1620	1726
	Count	%	%	%
Yes	51	4%	5%	5%
No	102	9%	7%	7%
Missing	982	87%	88%	88%

	2026		2025	2024
What outcomes were achieved in this support area?	n= 51		83	87
	Count	%	%	%
Accessed disability services	3	6%	6%	10%
Accessed counselling for physical health	1	2%	6%	2%
Accessed medication for physical health	5	10%	8%	9%
Accessed physical support services	4	8%	16%	13%
Accessing self help	10	20%	16%	17%
Admitted into rehabilitative facilities	0	0%	2%	0%
Discharged from physical health services	1	2%	7%	2%
Physical condition identified and receiving treatment	3	6%	7%	10%
Physical condition rehabilitated	1	2%	0%	0%
Accessed online support services	2	4%	4%	5%
Accessed GP services	27	53%	45%	54%
Referral adult social services	5	10%	14%	8%
Referral rehabilitative facility	0	0%	0%	2%
Referral other health services	3	6%	10%	8%
Smoking cessation support	0	0%	0%	2%
Increased exercise	0	0%	2%	3%
Other	12	24%	27%	18%
Missing	5	10%	4%	2%

2026				
What impact did this have on client safety and wellbeing?	n= 51			
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	11	22%	16	31%
Improved slightly	12	24%	18	35%
No change	13	25%	3	6%
Decreased slightly	1	2%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	1	2%	1	2%
Total Improved	23	45%	34	67%
Missing	13	25%	13	25%

2025		
What impact did this have on client safety and wellbeing?	n= 83	
	Safety	Wellbeing
	%	%
Improved greatly	24%	33%
Improved slightly	31%	42%
Decreased slightly	28%	7%
Decreased greatly	0%	1%
No change	0%	0%
Don't know	4%	4%
Total Improved	55%	75%
Missing	13%	13%

Mental health

	2026		2025	2024
Have you supported the client with mental health?	n=	1135	1620	1726
	Count	%	%	%
Yes	285	25%	29%	29%
No	281	25%	17%	18%
Missing	569	50%	54%	53%

	2026		2025	2024
What outcomes were achieved in this support area?	n=	285	477	506
	Count	%	%	%
Accessing medication for mental health condition	74	26%	19%	18%
Accessing mental health services	90	32%	26%	27%
Disengaged from mental health services	2	1%	3%	2%
Discharged from mental health services	1	0%	1%	0%
In care of mental health services	8	3%	3%	4%
Accessing counselling	49	17%	15%	15%
Accessed online support services	22	8%	9%	10%
Accessing self help	48	17%	17%	16%
Referral counselling services	52	18%	22%	24%
Referral mental health	45	16%	15%	9%
Referral other specialist health provider	16	6%	5%	5%
Other	56	20%	20%	26%
Missing	12	4%	5%	2%

2026				
What impact did this have on client safety and wellbeing?	n=		285	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	64	22%	93	33%
Improved slightly	99	35%	102	36%
No change	61	21%	28	10%
Decreased slightly	0	0%	0	0%
Decreased greatly	1	0%	1	0%
Don't know	4	1%	5	2%
Total Improved	163	57%	195	68%
Missing	56	20%	56	20%

2025		
What impact did this have on client safety and wellbeing?	n=	477
	Safety	Wellbeing
	%	%
Improved greatly	22%	31%
Improved slightly	31%	39%
Decreased slightly	22%	6%
Decreased greatly	0%	0%
No change	0%	0%
Don't know	5%	4%
Total Improved	53%	70%
Missing	19%	19%

Drug misuse

	2026		2025	2024
Have you supported the client with drug misuse?	n= 1135		1620	1726
	Count	%	%	%
Yes	32	3%	4%	3%
No	73	6%	5%	5%
Missing	1030	91%	91%	92%

	2026		2025	2024
What outcomes were achieved in this support area?	n= 32		64	58
	Count	%	%	%
Accessing drug support services	18	56%	59%	47%
Accessing medication for drug reduction	6	19%	3%	9%
Accessing drug misuse support group	4	13%	3%	5%
Accessing counselling	2	6%	2%	3%
Accessing peer support group	3	9%	0%	2%
Accessing self help	1	3%	3%	5%
Recovery programme in place	2	6%	5%	2%
Accessed online support services	0	0%	2%	2%
Admitted to rehabilitative facility	0	0%	0%	0%
No change in drug misuse issue	4	13%	11%	12%
Disengaged from drug misuse services	1	3%	8%	10%
Proven abstinence drugs	2	6%	5%	5%
Reduced frequency drugs	3	9%	16%	16%
Referral to drug services	6	19%	13%	10%
Other	2	6%	14%	19%
Missing	0	0%	5%	2%

2026				
What impact did this have on client safety and wellbeing?	n= 32			
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	8	25%	8	25%
Improved slightly	9	28%	9	28%
No change	8	25%	8	25%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	2	6%	2	6%
Total Improved	17	53%	17	53%
Missing	5	16%	5	16%

2025		
What impact did this have on client safety and wellbeing?	n= 64	
	Safety	Wellbeing
	%	%
Improved greatly	19%	22%
Improved slightly	30%	33%
Decreased slightly	17%	11%
Decreased greatly	0%	0%
No change	0%	0%
Don't know	5%	5%
Total Improved	48%	55%
Missing	30%	30%

Alcohol misuse

	2026		2025	2024
Have you supported the client with alcohol misuse?	n=	1135	1620	1726
	Count	%	%	%
Yes	45	4%	6%	3%
No	86	8%	5%	5%
Missing	1004	88%	89%	92%

	2026		2025	2024
What outcomes were achieved in this support area?	n=	45	98	53
	Count	%	%	%
Accessing alcohol support services	21	47%	48%	62%
Accessing medication for alcohol reduction	4	9%	4%	4%
Accessing alcohol misuse support group	7	16%	8%	6%
Accessing counselling	3	7%	1%	2%
Admitted to rehabilitative facility	0	0%	4%	2%
Accessed online support services	1	2%	1%	2%
No change to alcohol misuse issue	6	13%	7%	4%
Disengaged from alcohol misuse services	5	11%	6%	8%
Proven abstinence alcohol	2	4%	6%	4%
Reduced frequency alcohol	6	13%	18%	19%
Other	10	22%	18%	26%
Missing	1	2%	7%	2%

2026				
What impact did this have on client safety and wellbeing?	n=		45	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	8	18%	7	16%
Improved slightly	13	29%	13	29%
No change	11	24%	13	29%
Decreased slightly	1	2%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	3	7%	3	7%
Total Improved	21	47%	20	44%
Missing	9	20%	9	20%

2025		
What impact did this have on client safety and wellbeing?	n=	98
	Safety	Wellbeing
	%	%
Improved greatly	24%	28%
Improved slightly	29%	32%
Decreased slightly	14%	8%
Decreased greatly	0%	0%
No change	0%	0%
Don't know	4%	4%
Total Improved	53%	59%
Missing	29%	29%

Parenting

	2026		2025	2024
Have you supported the client with parenting?	n=	1135	1620	1726
	Count	%	%	%
Yes	128	11%	14%	15%
No	122	11%	11%	9%
Missing	885	78%	76%	76%

	2026		2025	2024
What outcomes were achieved in this support area?	n=	128	224	262
	Count	%	%	%
Accessing children's support services	42	33%	35%	37%
Accessed parenting course	10	8%	9%	5%
Child(ren) accessing support services	20	16%	13%	14%
Child(ren) living with other family member	5	4%	2%	2%
Child(ren) living with perpetrator	2	2%	1%	1%
Child(ren) removed from client's care	2	2%	5%	2%
Disengaged from support in this area	3	2%	8%	5%
Accessing voluntary parenting support	5	4%	2%	0%
Accessing peer support group	4	3%	8%	3%
Accessed online support services	5	4%	4%	4%
Improved access to childcare	1	1%	2%	3%
Improved family mediation skills	3	2%	4%	3%
Improved parenting skills	12	9%	9%	9%
Accessed Freedom programme	4	3%	4%	6%
Accessed legal support for CYP arrangements	6	5%	3%	6%
Secured child contact arrangements	9	7%	3%	7%
Statutory CYPS involvement	18	14%	20%	23%
Referral to child social services	0	0%	0%	0%
Referral to adult social services	22	17%	21%	22%
Accessed child to parent violence support	1	1%	0%	0%
Supported with Digital Safety for their children	1	1%	1%	1%
Other	20	16%	10%	8%
Missing	11	9%	11%	7%

2026				
Indicate ongoing CYPS involvement with the family	n=	640	n=	128
	Intake		Exit	
	Count	%	Count	%
None	152	24%	41	32%
Concern raised - NFA	91	14%	6	5%
Concern raised - contacts/follow up	74	12%	10	8%
Early help	62	10%	14	11%
Priority families	1	0%	1	1%
Targeted families	1	0%	2	2%
Initial assessment	61	10%	11	9%
S17 - Child in need	42	7%	9	7%
S47 - Child protection	66	10%	17	13%
S31 - Care or supervision order	42	7%	4	3%
Child protection plan	24	4%	4	3%
Common assessment framework (Caf/Taf)	2	0%	0	0%
Other	13	2%	4	3%
Don't know	21	3%	0	0%

2025				
Indicate ongoing CYPS involvement with the family	n= 995		n= 224	
	Intake		Exit	
	Count	%	Count	%
None	241	24%	44	20%
Concern raised - NFA	132	13%	19	8%
Concern raised - contacts/follow up	146	15%	25	11%
Early help	74	7%	29	13%
Priority families	1	0%	1	0%
Targeted families	2	0%	2	1%
Initial assessment	97	10%	14	6%
S17 - Child in need	76	8%	26	12%
S47 - Child protection	91	9%	38	17%
S31 - Care or supervision order	51	5%	6	3%
Child protection plan	32	3%	7	3%
Common assessment framework (Caf/Taf)	9	1%	3	1%
Other	41	4%	7	3%
Don't know	28	3%	2	1%

2026				
What impact did this have on client safety and wellbeing?	n= 128			
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	43	34%	40	31%
Improved slightly	25	20%	30	23%
No change	34	27%	24	19%
Decreased slightly	0	0%	5	4%
Decreased greatly	0	0%	3	2%
Don't know	2	2%	2	2%
Total Improved	68	53%	70	55%
Missing	24	19%	24	19%

2025		
What impact did this have on client safety and wellbeing?	n= 224	
	Safety	Wellbeing
	%	%
Improved greatly	29%	30%
Improved slightly	22%	24%
Decreased slightly	24%	17%
Decreased greatly	1%	3%
No change	0%	2%
Don't know	6%	6%
Total Improved	51%	54%
Missing	18%	18%

Finance, benefits and debt

	2026		2025	2024
Have you supported the client with finance, benefits and debt?	n=	1135	1620	1726
	Count	%	%	%
Yes	171	15%	18%	17%
No	138	12%	10%	12%
Missing	826	73%	71%	71%

	2026		2025	2024
What outcomes were achieved in this support area?	n=	171	297	293
	Count	%	%	%
Accessing full benefit entitlement	54	32%	29%	22%
Accessing partial benefit entitlement	7	4%	2%	3%
Accessing financial support services	36	21%	12%	16%
Disengaged from support in this area	8	5%	9%	4%
Financial stability obtained and maintained	20	12%	9%	8%
Accessed online support services	10	6%	10%	12%
Established financial independence from perpetrator	21	12%	11%	13%
Continued financial abuse	8	5%	4%	5%
Accessed legal aid	18	11%	7%	9%
Referral financial support services	45	26%	31%	31%
Supported to inform bank of economic abuse	6	4%	0%	0%
Supported to become a single claimant of financial benefits	14	8%	0%	0%
Supported with digital safety	11	6%	0%	0%
Other	56	33%	31%	37%
Missing	9	5%	7%	1%

2026				
What impact did this have on client safety and wellbeing?	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	47	27%	56	33%
Improved slightly	37	22%	48	28%
No change	40	23%	20	12%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	5	3%	6	4%
Total Improved	84	49%	104	61%
Missing	42	25%	41	24%

2025		
What impact did this have on client safety and wellbeing?	n=	297
	Safety	Wellbeing
	%	%
Improved greatly	26%	28%
Improved slightly	23%	32%
Decreased slightly	20%	9%
Decreased greatly	0%	1%
No change	0%	0%
Don't know	5%	5%
Total Improved	49%	60%
Missing	26%	26%

Employment, education and training

	2026		2025	2024
Have you supported the client with employment, education and training?	n=	1135	1620	1726
	Count	%	%	%
Yes	43	4%	4%	3%
No	65	6%	6%	5%
Missing	1027	90%	90%	92%

	2026		2025	2024
What outcomes were achieved in this support area?	n=	43	66	47
	Count	%	%	%
Accessing training	12	28%	11%	9%
Accessing education	6	14%	11%	17%
Attended workshops	4	9%	2%	2%
Accessing online support services	5	12%	6%	9%
Disengaged from support in this area	2	5%	12%	9%
Engaged in volunteering	3	7%	3%	6%
Found full-time employment	0	0%	2%	2%
Found part-time employment	2	5%	9%	9%
Found flexible employment	1	2%	2%	9%
Other	21	49%	42%	43%
Missing	1	2%	11%	2%

2026				
What impact did this have on client safety and wellbeing?	n= 43			
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	18	42%	20	47%
Improved slightly	10	23%	10	23%
No change	5	12%	3	7%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	2	5%	2	5%
Total Improved	28	65%	30	70%
Missing	8	19%	8	19%

2025		
What impact did this have on client safety and wellbeing?	n=	480
	Safety	Wellbeing
	%	%
Improved greatly	26%	28%
Improved slightly	23%	32%
Decreased slightly	20%	9%
Decreased greatly	0%	1%
No change	0%	0%
Don't know	5%	5%
Total Improved	49%	60%
Missing	26%	26%

Social and community support

	2026		2025	2024
Have you supported the client with social and community support?	n=	1135	1620	1726
	Count	%	%	%
Yes	194	17%	17%	13%
No	136	12%	12%	12%
Missing	805	71%	71%	74%

	2026		2025	2024
What outcomes were achieved in this support area?	n=	194	276	233
	Count	%	%	%
Disengaged from support in this area	23	12%	26%	12%
Engaged with cultural/leisure activities	12	6%	9%	11%
Engaged with local community group	31	16%	18%	24%
Engaged with faith group	2	1%	2%	4%
Engaged with drop-in sessions	26	13%	14%	17%
Engaged with peer support group	36	19%	30%	25%
Engaged with self help media	13	7%	7%	6%
Engaged with digital communities	3	2%	2%	1%
Client referral to CYPS	2	1%	2%	3%
Accessed Freedom programme	50	26%	1%	0%
Other	52	27%	25%	27%
Missing	13	7%	4%	4%

2026				
What impact did this have on client safety and wellbeing?	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	48	25%	62	32%
Improved slightly	53	27%	53	27%
No change	23	12%	19	10%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	4	2%	4	2%
Total Improved	101	52%	115	59%
Missing	66	34%	56	29%

2025		
What impact did this have on client safety and wellbeing?	n= 276	
	Safety	Wellbeing
	%	%
Improved greatly	21%	28%
Improved slightly	26%	28%
Decreased slightly	18%	14%
Decreased greatly	0%	0%
No change	0%	0%
Don't know	4%	5%
Total Improved	47%	56%
Missing	31%	25%

Immigration

	2026		2025	2024
Have you supported the client with immigration?	n=	1135	1620	1726
	Count	%	%	%
Yes	15	1%	1%	2%
No	14	1%	0%	1%
Missing	1106	97%	98%	98%

	2026		2025	2024
What outcomes were achieved in this support area?	n=	15	22	29
	Count	%	%	%
Accessing public funds	3	20%	36%	24%
Awaiting ILR application	4	27%	18%	17%
Disengaged from support in this area	1	7%	5%	7%
Engaged with specialist services	4	27%	36%	31%
Granted ILR	0	0%	23%	10%
Accessed online support services	0	0%	14%	3%
Access to ID documents	0	0%	14%	7%
Referral to specialist service	2	13%	59%	52%
Applied to Destitute Domestic Violence Concession	4	27%	14%	14%
Other	6	40%	9%	17%
Missing	0	0%	0%	0%

2026				
What impact did this have on client safety and wellbeing?	n=		15	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	5	33%	6	40%
Improved slightly	0	0%	1	7%
No change	6	40%	4	27%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	0	0%	0	0%
Total Improved	5	33%	7	47%
Missing	4	27%	4	27%

2025		
What impact did this have on client safety and wellbeing?	n=	22
	Safety	Wellbeing
	%	%
Improved greatly	36%	45%
Improved slightly	14%	14%
Decreased slightly	27%	18%
Decreased greatly	0%	0%
No change	0%	0%
Don't know	0%	0%
Total Improved	50%	59%
Missing	23%	23%

Step Down and Recovery

	2026		2025	2024
Have you supported the client with step down and recovery?	n=	1135	1620	1726
	Count	%	%	%
Yes	419	37%	39%	39%
No	647	57%	54%	54%
Missing	69	6%	7%	7%

	2026		2025	2024
What outcomes were achieved in this support area?	n=	419	627	676
	Count	%	%	%
Accessed groupwork	130	31%	41%	37%
Accessed 121 peer mentoring	58	14%	12%	16%
Accessed online counselling	23	5%	9%	5%
Accessed online information	49	12%	15%	22%
Accessed therapeutic intervention	52	12%	16%	18%
Support with or to friends / family	104	25%	37%	41%
Missing	111	26%	7%	4%

2026				
What impact did this have on client safety and wellbeing?	n=		419	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	95	23%	119	28%
Improved slightly	75	18%	72	17%
No change	0	0%	0	0%
Decreased slightly	0	0%	0	0%
Decreased greatly	1	0%	0	0%
Don't know	132	32%	112	27%
Total Improved	170	41%	191	46%
Missing	116	28%	116	28%

2025		
What impact did this have on client safety and wellbeing?	n=	627
	Safety	Wellbeing
	%	%
Improved greatly	24%	28%
Improved slightly	22%	21%
Decreased slightly	0%	0%
Decreased greatly	0%	0%
No change	0%	0%
Don't know	27%	23%
Total Improved	46%	49%
Missing	27%	28%

Insights criminal and civil justice data

Criminal justice support

Criminal justice system outcomes
(Information captured at exit, n = 1135)

	2026	2025	2024
Clients supported with criminal justice	n= 1135	1620	1726
	Count	%	%
Yes	401	35%	31%
No	734	65%	69%

	2026	2025	2024
When was the report made to the police?	Number of police reports = 366	480	578
	Count	%	%
Before engagement with service	256	70%	66%
After engagement with service	48	13%	19%
Both before and after engagement with service	17	5%	6%
Missing	45	12%	9%

	2026	2025	2024
Average number of reports made to police per case	0.9	1.0	1.0
Average number of incidents per report	1.6	1.5	1.4
Proportion of incidents resulting in conviction (either found/pled)	20%	21%	18%

	2026		2025	2024
Incidents	Number of police reports =	366	480	578
	Count	%	%	%
Assault - Beating/battery (Section 39)	79	22%	20%	18%
Assault - Actual Bodily Harm (Section 47)	77	21%	22%	20%
Assault - Grievous Bodily Harm with intent (Section 18)	15	4%	3%	5%
Assault - Grievous Bodily Harm - without intent (Section 20)	7	2%	1%	1%
Harassment (Section 2)	42	11%	9%	9%
Harassment (Section 4)	14	4%	3%	4%
Criminal Damage	33	9%	6%	9%
Threats to Kill	21	6%	8%	8%
Coercive Control	55	15%	11%	11%
Malicious Communication	4	1%	4%	3%
Breach of Restraining Order	7	2%	4%	1%
Breach of Non-Molestation	14	4%	4%	4%
Rape (Section 1)	23	6%	9%	6%
Sexual Assault (Section 3)	12	3%	1%	2%
Kidnapping or False Imprisonment	5	1%	1%	1%
Perverting the course of justice (Common Law)	1	0%	1%	0%
Witness Intimidation (Section 51)	3	1%	0%	0%
Crimes against property	1	0%	1%	1%
Perjury	0	0%	0%	0%
Fraud	1	0%	0%	0%
Breach of bail	3	1%	1%	3%
Common assault	29	8%	6%	8%
Revenge Porn	3	1%	1%	0%
Arson	0	0%	0%	0%
Stalking	39	11%	8%	7%
Grave and Criminal Assault	0	0%	1%	2%
Common Assault	5	1%	5%	4%
Affray	2	1%	0%	0%
Malicious Damage	0	0%	0%	0%
Harassment	4	1%	4%	2%
Telecommunications	0	0%	0%	1%
Conduct Likely to cause a BOP	0	0%	0%	0%
Non-fatal strangulation	44	12%	0%	0%
Non-fatal suffocation	5	1%	0%	0%
Breach of DAPO	0	0%	0%	0%
Sending false communications	0	0%	0%	0%
Sending threatening communications (Section 181)	3	1%	0%	0%
Sending or showing flashing images to people with epilepsy intending to cause them harm (Section 182)	0	0%	0%	0%
Encouraging or assisting serious self-harm (Section 184)	0	0%	0%	0%
Sending etc a photograph or film of a person's genitals to another person (Section 187)	0	0%	0%	0%
Sharing or threatening to share an intimate photograph or film (Section 188)	0	0%	0%	0%
Other	37	10%	16%	11%

	2026		2025	2024
Consequences	Number of incidents = 589		739	822
	Count	%	%	%
Police report - NFA	182	31%	30%	28%
Arrested - on bail	53	9%	12%	12%
Arrested - in custody	14	2%	3%	3%
Charged	105	18%	12%	12%
Charge dropped	13	2%	3%	8%
Pled guilty	85	14%	16%	14%
Pled guilty (lesser charge)	11	2%	2%	2%
Pled not guilty - found guilty	21	4%	4%	2%
Pled not guilty - found guilty (lesser charge)	2	0%	0%	0%
Not proven	3	1%	2%	1%
Acquitted	2	0%	1%	2%
Ongoing investigation	63	11%	9%	13%
Not yet confirmed	25	4%	3%	2%
Missing	10	2%	3%	1%

	2026		2025	2024
Reason for NFA (no further action)	Number of NFA =		182	231
	Count	%	%	%
Victim withdrew	62	34%	41%	40%
Police withdrawal of case	0	0%	0%	0%
CPS withdrawal of case	0	0%	0%	0%
Other	0	0%	0%	0%
Don't know	0	0%	0%	0%
Missing	120	66%	59%	60%

	2026		2025	2024
Were special measures granted in this case?	Number of police reports =		366	480
	Count	%	%	%
Granted	75	20%	16%	14%
Denied	0	0%	0%	0%
Not yet confirmed	4	1%	4%	4%
Not requested	49	13%	15%	16%
Don't know	2	1%	1%	1%
Missing	236	64%	63%	65%

	2026		2025	2024
Perpetrator penalties	Number of police reports =		366	480
	Count	%	%	%
Community order - DV-related specified activity order	15	4%	4%	4%
Community order - other requirements	11	3%	2%	2%
Suspended sentence - with DV-related specified order	8	2%	2%	3%
Suspended sentence - with other requirements	7	2%	2%	2%
Custodial sentence - up to 12 months	5	1%	6%	2%
Custodial sentence - 12 months or more	17	5%	5%	6%
Restraining order - up to 12 months	12	3%	2%	2%
Restraining order - up to 24 months	15	4%	4%	6%
Restraining order - 5 years	17	5%	7%	2%
Restraining order - indefinite	9	2%	4%	3%
Bindover	0	0%	0%	0%
Fine	6	2%	3%	4%
Caution	1	0%	0%	0%
Compensation	2	1%	2%	2%
Conditional discharge	2	1%	0%	1%
DAPO	1	0%	0%	0%
Other	13	4%	5%	4%

Percentages above are calculated from total number of reports and include incidents where the perpetrator wasn't penalised

	2026		2025	2024
What support did you provide the client in this area?	Number of police reports =		366	480
	Count	%	%	%
Helped client report incident to police	52	14%	19%	15%
Explained criminal justice process	212	58%	55%	55%
Supported client through criminal justice processes	111	30%	33%	31%
Supported client to access legal support	12	3%	6%	5%
Attended court with client	29	8%	9%	6%
Attended court without client	44	12%	8%	6%
Provided updates about court outcomes	93	25%	28%	24%
Advocated for client during proceedings	65	18%	16%	13%
Supported client with their own charge/conviction	2	1%	1%	1%
Helped client to access compensation	5	1%	2%	2%
Supported client to make an anonymous report	0	0%	0%	0%
Supported client to work with Cafcass	1	0%	0%	0%
Liaising with officers	185	51%	1%	0%
Providing emotional support	190	52%	1%	0%
Support provided to wider family	18	5%	0%	0%
Acted as an interpreter for the client	0	0%	0%	0%
Other	16	4%	10%	9%
Missing	106	29%	29%	29%

Civil Justice Support

	2026		2025	2024
Clients supported with civil justice	n=	1135	1620	1726
	Count	%	%	%
Yes	137	12%	11%	14%
No	998	88%	89%	86%

	2026		2025	2024
Did the client qualify for legal aid?	n=	137	176	242
	Count	%	%	%
Yes	83	61%	72%	64%
No	26	19%	13%	17%
Don't know	1	1%	5%	7%
Missing	27	20%	10%	12%

2026								
Civil orders applied for	n= 137							
	Applied for		Granted		Not granted		Breached	
	Count	%	Count	%	Count	%	Count	%
Non-molestation order	34	25%	63	46%	4	3%	1	1%
Occupation order with power of arrest	3	2%	10	7%	3	2%	1	1%
Order under Protection from Harassment Act 1997	1	1%	2	1%	0	0%	0	0%
DVPN/DVPO	0	0%	2	1%	0	0%	0	0%
DAPN/DAPO	0	0%	0	0%	0	0%	0	0%
Injunction under Forced Marriage (Civil) Act 2007	0	0%	0	0%	0	0%	0	0%
Child arrangements order	7	5%	3	2%	0	0%	0	0%
Prohibited steps order	2	1%	2	1%	0	0%	0	0%
Specific issue order	1	1%	0	0%	1	1%	0	0%
Other orders under the Children's Act 1989	0	0%	0	0%	0	0%	0	0%

2025								
Civil orders applied for	n= 32							
	Applied for		Granted		Not granted		Breached	
	Count	%	Count	%	Count	%	Count	%
Non-molestation order	1	3%	16	50%	3	9%	0	0%
Occupation order with power of arrest	0	0%	1	3%	2	6%	0	0%
Order under Protection from Harassment Act 1997	0	0%	0	0%	0	0%	0	0%
DVPN/DVPO	0	0%	1	3%	0	0%	0	0%
DAPN/DAPO	0	0%	0	0%	0	0%	0	0%
Injunction under Forced Marriage (Civil) Act 2007	0	0%	0	0%	0	0%	0	0%
Child arrangements order	0	0%	3	9%	0	0%	0	0%
Prohibited steps order	0	0%	1	3%	0	0%	0	0%
Specific issue order	0	0%	0	0%	0	0%	0	0%
Other orders under the Children's Act 1989	0	0%	0	0%	0	0%	0	0%

	2026		2025	2024
What support did you provide the client in this area?	n=	137	176	242
	Count	%	%	%
Supported client to apply for legal aid	14	10%	24%	22%
Arranged a pre-court visit	2	1%	3%	2%
Referred client for legal advice	50	36%	49%	46%
Supported client with self application of orders	9	7%	6%	9%
Supported client to complete documents	11	8%	8%	11%
Attended court with client	27	20%	17%	17%
Provided updates about civil justice outcomes	17	12%	12%	10%
Advocated for client during proceedings	14	10%	7%	5%
Provided legal support at court	2	1%	2%	1%
Presented evidence at court	0	0%	1%	1%
Helped client report a breach	10	7%	6%	5%
Support with defence against cross applications	0	0%	1%	0%
Supported client with distribution of orders	1	1%	0%	0%
Supported client to work with Cafcass	4	3%	0%	0%
Liaising with officers	39	28%	1%	0%
Providing emotional support	67	49%	1%	0%
Support provided to wider family	3	2%	0%	0%
Acted as an interpreter for the client	0	0%	0%	0%
Other	17	12%	19%	22%
Missing	29	21%	28%	20%

	2026		2025	2024
Did the court provide an interpreter for your client?	n=	137	176	242
	Count	%	%	%
Yes, on all court dates	0	0%	0%	0%
Only on some court dates	1	1%	0%	0%
No, never	1	1%	0%	0%
Missing	135	99%	100%	100%