

Connect ...at 2 years of service delivery



Supporting adult victim-survivors with complex and multiple needs*

The 'Complex Needs' Idva provides flexible, dedicated and personalised support to people with complex needs in addition to domestic abuse using their specialist skills and expertise to engage, understand and work creatively with clients. The programme delivers a flexible, holistic approach that is personalised for each individual, addressing any risks and improving outcomes around their safety, needs and well-being.

*Additional needs are likely to be substance use, mental health, homelessness, offending, disability, trauma, and/or poverty, alongside domestic abuse (All Party Parliamentary Group (APPG) on Complex Needs and Dual Diagnosis, 2014)

How many adult victims and survivors have been supported?

From 1st November 2018 to 31st October 2020



34

Adult victims and survivors with complex and multiple needs have been supported. The following **SafeLives**Insights data is based on those 34 individuals.



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Who are the 'complex needs' adult victim-survivors?



Average age:



29% referred by external DVA & SV services

100% are new to the services

76% are unemployed

35% have financial issues

*significant financial problems/reliant on others/ unable to pay for essentials

35% have a disability

Of these, 50% have mental health issues

Who else is involved?

76% have a perpetrator who identifies as male For 71% the perpetrator will be an ex-intimate partner



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71% have been exposed to domestic abuse in the past





What have they experienced?



Average number of ticks on the DASH

12% were at serious risk of harm

0% experienced so called 'Honour'-based violence

71%

experienced multiple types of abuse

Average length of abuse:



years

50% have experienced physical abuse

24% have experienced sexual abuse

50% have experienced harassment and / or stalking

68% have experienced jealous and controlling behaviours



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What was their experience on leaving the service?

22 Exit forms have been submitted



70% cessation of physical abuse
100% cessation of sexual abuse
91% cessation of harassment & stalking
33% cessation of jealous and controlling behaviour

63% reduction in survivors experiencing multiple types of abuse 28% of survivors had experienced no abuse since intake

45% said they felt safer
45% said their wellbeing had improved
55% said they felt more confident
18% said their quality of life had improved
36% said they were optimistic about the future

"I was let down for a very long time. Police and social services made me flee, then housing wouldn't help me nor would social services. For over a year me and my children were homeless with no clue and terrified we would be on the streets...[Idva] from Connect and [caseworker] from Early Help really helped me with my housing"

Survivor, Complex needs programme, Connect