



Ending domestic abuse

# Insights outreach national dataset 2013–14

Adult outreach  
services



April 2015

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## About this dataset

This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 1,970 unique individual cases at intake and 1,312 matched cases at exit, drawn from 16 outreach services across England and Wales which used the SafeLives Insights outcome measurement service between April 2013 and March 2014. It follows on from Caada's first Insights National Dataset 2011–12, which contained data collected by Idva services in the 12 months to April 2012.

SafeLives runs the largest national database of domestic abuse cases in the UK. Our Insights database has records of more than 35,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 1,500 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the national picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

# Service inputs

## Cases used in the analysis

Intake forms	1,970
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1,970 valid intake forms were submitted for the period April 2013 to March 2014. Analysis of the data gathered with these forms provides a description of the demographic and abuse characteristics of cases accessing outreach services.

Exit forms	1,312
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1,312 valid exit forms were submitted for the period April 2013 to March 2014. These forms have been matched to their relevant intake form and data analysed to provide a description of client outcomes at the point of exit from the service (T2) compared to intake (T1). Intake dates may occur prior to the period April 2013 to March 2014.

Criminal & civil justice forms	159
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159 valid criminal and civil justice forms were submitted for the period April 2013 to March 2014. These forms have been matched to their relevant intake and exit forms and analysed to provide a description of the outcome of any criminal and civil justice intervention at exit (T2).

New referrals / repeats	n=1,970	%
New Referrals	1,611	82%
Repeats	330	17%
Missing	29	1%

Cases are deemed repeats if the client returns after their case was previously closed (or made inactive). 17% of cases submitted at intake were repeat referrals.

Primary referral route	n=1,970	%
Police	297	15%
Marac	33	2%
Self	536	27%
Health	105	5%
DV and SV services	663	34%
Housing	35	2%
Children & Young People's Services (CYPS)	155	8%
Specialist services	16	1%
Other	44	2%
Missing	86	4%

The most frequent primary referral route is DV and SV services at 34%.

# Client profile

## Socio demographic description of the clients accessing outreach services (T1, n = 1,970)

Demographic information at intake (T1)		
Age of client	n = 1,970	%
<18	17	1%
18–20	95	5%
21–30	548	28%
31–40	600	30%
41–50	450	23%
51–60	164	8%
61+	77	4%
Missing	19	1%

Gender and gender identity		
	n = 1,970	%
Female	1,809	92%
Male	55	3%
Missing	106	5%
Transgender clients	2	<1%

Sexual orientation		
	n = 1,970	%
Heterosexual	1,886	96%
LGB	18	1%
Missing	66	3%

Ethnic composition		
	n = 1,970	%
White British or Irish	1,660	84%
Other white background	61	3%
Asian	128	6%
Black	38	2%
Dual heritage	26	1%
Arab	1	<1%
Other	12	1%
Total B&ME	266	14%
Missing	44	2%

Immigration	n=1,970	%
Clients needing an interpreter	48	2%
Clients with no recourse to public funds	74	4%
Clients needing to apply for ILR	19	1%

Children	n=1,970	%
Clients with children	1,381	70%
Clients with no children	589	30%
Missing	0	0%
Clients who are pregnant	78	4%
Total number of children	2,710	
Average number of children per household with children	2.0	

Ages of children	n=2,710	%
<2	491	18%
3–4	406	15%
5–7	501	18%
8–11	533	20%
12–17	582	21%
Missing	197	7%

CYPS involvement	n=1,381	%
Clients with CYPS involvement with the family	339	25%
Clients with no CYPS involvement with the family	915	66%
Missing	127	9%

Type of CYPS involvement		
Section 31	21	2%
Section 47	149	11%
Section 17	80	6%
Common Assessment Framework (CAF)	85	6%

Vulnerability issues at intake (T1)				n=1,970	%	
	Yes	No	Missing			
Drugs misuse	87	4%	1,785	91%	98	5%
Alcohol misuse	167	8%	1,712	87%	91	5%
Mental health problems	825	42%	1,064	54%	81	4%
Threatened or attempted suicide	372	19%	1,437	73%	161	8%
Self harm	315	16%	1,447	73%	208	11%
Financial problems	600	30%	1,197	61%	173	9%
<b>Additional vulnerabilities</b>						
Physical	117	6%	1,707	87%	146	7%
Learning	77	4%				
Vision	22	1%				
Hearing	4	<1%				
Other	5	<1%				
	21	1%				

## Profile and history of abuse at intake (T1, n = 1,970)

Clients' circumstances at intake (T1)		
	n=1,970	%
<b>Relationship to perpetrator</b>		
Intimate partner	454	23%
Ex intimate partner	1,312	67%
Intermittent intimate partner	31	2%
Family member minor	29	1%
Family member adult	123	6%
Other	11	1%
Missing data	10	1%
<b>Additional risks</b>		
Multiple perpetrators	158	8%
Risk of forced marriage	8	<1%
Risk of honour based violence	31	2%
<b>Living arrangements</b>		
Living together	381	19%
Not living together	1,526	77%
Living together intermittently	54	3%
Missing data	9	<1%

Risk profile at intake (T1)	n=1,970	%
High risk	326	17%
Non-high risk	1,627	83%
Marac threshold	186	9%

17% of clients were assessed as high risk at intake and 9% of clients reached the threshold for referral to a multi-agency risk assessment conference (Marac).

History of abuse at intake (T1)	n=1,970	%
Average number of years of abuse		4 years
Missing	94	5%

Clients' attempts to leave and the use of public services in the 12 months prior to intake								
	Attempts to leave the perpetrator		Reports to police		A&E attendances		GP attendances	
Clients reporting	1,064	54%	1,026	52%	180	9%	900	46%
Clients reporting never/none	481	24%	717	36%	1,445	73%	523	27%
Data not available/applicable/missing	425	22%	227	12%	345	18%	547	28%
*Average number of times	2.2		2.8		1.4		5.8	

\*The average figures excludes data not available, applicable, or missing.

The average length of abuse is around 4 years. In the last 12 months 52% of clients reported the abuse to the police and 9% attended A&E as a result of the abuse. The average number of visits to the GP was 5.8; the average number of visits to the GP for the general population is 3.6 per year.

Profile of abuse at intake (T1)	n=1,970			
Type of abuse	Yes		No	
	n	%	n	%
Physical abuse	776	39%	1,159	59%
Sexual abuse	249	13%	1,616	82%
Harassment/stalking	991	50%	925	47%
Jealous and controlling behaviours	1,400	71%	530	27%

Level of abuse	High	Moderate	Standard
Physical abuse	14%	18%	7%
Sexual abuse	4%	5%	3%
Harassment/stalking	15%	26%	9%
Jealous and controlling behaviours	21%	36%	14%

Escalation in severity			
	Worse	Unchanged	Reduced
Physical abuse	14%	10%	13%
Sexual abuse	3%	4%	4%
Harassment/stalking	18%	21%	10%
Jealous and controlling behaviours	22%	31%	15%

Escalation in frequency			
	Worse	Unchanged	Reduced
Physical abuse	14%	10%	14%
Sexual abuse	3%	4%	4%
Harassment/stalking	18%	19%	10%
Jealous and controlling behaviours	22%	31%	15%

Multiple types of abuse and escalation		n = 1,970	%
Multiple types of abuse reported		1,144	58%
Multiple types of abuse that are high		334	17%
At least one form of abuse that is high		585	30%
At least one form of abuse that is high and escalating in frequency or severity		349	18%
Any escalation in severity of abuse		636	32%
Any escalation in frequency of abuse		616	31%
Any escalation in frequency or severity of abuse		681	35%



# Client outcomes

## Outcomes and profile of abuse at exit

### (T2, n = 1,312)

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and T1 data here relates only to the cases with exit data.

95% of the cases with exit data were closed by the case worker according to the service's case closure policy. 4% were made inactive due to a prolonged period of no contact.

Circumstances at exit (T2)		
	n = 1,312	%
Living arrangements at exit		
Living together	195	15%
Not living together	1,042	79%
Living together intermittently	32	2%
Missing	43	3%
Where not living together; do any of the following apply?		
	n = 1,042	%
Client in refuge	36	3%
Perpetrator in jail	36	3%
Serious illness or death of perpetrator	8	1%
Other (perpetrator abroad, military duty, etc)	379	36%
None of the above	531	51%
Ongoing contact, if not living together		
	n = 1,042	%
Clients reporting ongoing contact	485	47%
Clients reporting no ongoing contact	482	46%
Missing	75	7%
Reasons for ongoing contact:		
	n = 485	%
Children	383	79%
Family and social network	37	8%
Legal proceedings	66	14%
Financial arrangements	21	4%
Ongoing abuse by the perpetrator	78	16%
Other	32	7%
Missing	1	<1%

Around 47% of clients, not living with the perpetrator, reported ongoing contact with the perpetrator, 79% of which was due to the presence of children.

Profile of abuse at exit (T2) compared to intake (T1)		n = 1,312	%
Clients reporting no abuse experienced in the past month/since intake		677	52%

Type of abuse at exit compared to intake (for cases with T2 data only)		n = 1,312		%	
	Any level (at intake, T1)		Any level (at exit, T2)		
Physical abuse	482	37%	141	11%	
Sexual abuse	155	12%	53	4%	
Harassment/stalking	634	48%	308	23%	
Jealous and controlling behaviours	943	72%	483	37%	

Level of abuse at exit compared to intake (for cases with T2 data only)		n = 1,312		%		
	High		Moderate		Standard	
	T1	T2	T1	T2	T1	T2
Physical abuse	13%	3%	18%	4%	6%	3%
Sexual abuse	4%	1%	5%	1%	3%	2%
Harassment/stalking	14%	4%	26%	9%	8%	10%
Jealous and controlling behaviours	21%	6%	36%	14%	15%	17%

Multiple types of abuse and escalation at exit compared to intake		n = 1,312		%	
	T1		T2		
Multiple types of abuse reported	56%		20%		
Multiple types of abuse that are high	16%		4%		
At least one form of abuse that is high	29%		8%		
At least one form of abuse that is high and escalating in frequency or severity	18%		3%		
Any escalation in severity of abuse	33%		5%		
Any escalation in frequency of abuse	32%		5%		
Any escalation in frequency or severity of abuse	35%		5%		

Case worker perceptions of risk and safety at exit (T2)		n = 1,312		%	
Risk reduction	471		36%		
Significant	515		39%		
Moderate	986		75%		
Moderate/significant	208		16%		
Limited	24		2%		
Increased risk	94		7%		
Missing					

Sustainability of any reduction in risk	n=986	%
Very short term	7	1%
Short term	69	7%
Medium term	315	32%
Long term	291	30%
Risk permanently eliminated	98	10%
Missing	206	21%

Client reported outcomes at exit (T2)	n=1,312	%
Feelings of safety		
Much safer	594	45%
Somewhat safer	420	32%
Somewhat/much safer	1,014	77%
No change	128	10%
Less safe	7	1%
Missing	163	12%

Quality of life		
Improved a lot	604	46%
Improved a little	380	29%
Much/a little improved	984	75%
Not changed	144	11%
Become worse	8	1%
Missing	176	13%

Confidence in accessing support		
Very confident	714	54%
Confident	412	31%
Not confident	31	2%
Missing	155	12%

Case workers perceived that risk was reduced in 75% of cases (36% significantly).

The clients themselves concurred. 77% felt somewhat or much safer.

# Service outputs

## Interventions

(T2, n = 1,312)

Case Status (T2)	n = 1,312	%
Case closed	1,247	95%
Case inactive	57	4%
Status missing	8	1%

Intensity of support (T2)	n = 1,312	%
Less than 5 contacts	621	47%
Between 5 and up to 10 contacts	336	26%
More than 10 contacts	349	27%
Missing data	6	<1%
Average case length		2.6 months

Number of interventions (T2)	n = 1,312	%
0-1	223	17%
2-3	702	54%
4-5	308	23%
6+	79	6%
Average number of interventions per client	3.0	

The table above shows the number of interventions or services the case worker helped clients to access.

Types of interventions and outcomes (T2)	n = 1,312	%
Clients accessing services		
Safety planning	1,152	88%
Marac	115	9%
Liaison/support with police	223	17%
Support with criminal court process	77	6%
Liaison/support with probation	19	1%
Support with civil orders	130	10%
Support with housing	456	35%
Financial benefits; advice and support	278	21%
Support with Immigration	15	1%
Health/well being; advice and support	1,033	79%
Support with children	387	29%

The table above shows the frequency with which an intervention or service was accessed and whether any of the outcomes listed below were achieved as a percentage of clients accessing the interventions or services.

Outcomes and impact ratings (T2)			
	Clients accessing services	Outcomes (as % service accessed)	
<b>Safety planning</b>			
Safety plan in place	1,152	1,123	97%
<b>Liaison/support with police</b>			
Protective measures in place	223	122	55%
Arrest (including for breach of orders)		1	<1%
Other		113	51%
<b>Support with criminal court process</b>			
Criminal justice process ongoing or pending	77	21	27%
Criminal conviction and sentence		28	36%
Effective bail conditions imposed		13	17%
Other		31	40%
<b>Liaison/support with probation</b>			
IDAP or other perpetrator program	19	7	37%
Other		16	84%
<b>Support with civil orders</b>			
Civil orders granted and enforced	130	56	43%
Other		79	61%
<b>Support with housing</b>			
Sanctuary scheme	456	76	17%
Client re-housed in area		87	19%
Client moved out of area		54	12%
Perpetrator evicted		11	2%
Refuge		41	9%
Other		242	53%
<b>Financial benefits; advice and support</b>			
Benefits or other monetary support accessed	278	202	73%
Debt being addressed		124	45%

Support with immigration	15	
Leave to remain not dependent on perpetrator	11	73%
Recourse to public funds	8	53%
Health/well being; advice and support	1,033	
Improved access to help and support	822	80%
Improved coping strategies	602	58%
Clients' engagement with mental health	104	10%
Clients' engagement with other health services	72	7%
Clients' engagement with drug services	12	1%
Clients' engagement with alcohol services	17	2%
Referral to specialist DV services (not refuge)	139	13%
Client in counselling	108	10%
Pattern changing course (or similar)	211	20%
Positive change in clients' support networks	430	42%
Other	168	16%
Support with children	387	
Child contact arrangements in place	141	36%
Safeguarding initiated/ issued/ addressed	149	39%
Civil orders in relation to children granted and enforced	32	8%
Special needs of children addressed	58	15%
Other	120	31%

# Criminal and civil justice outcomes

## Criminal justice system outcomes

(T2, n = 146)

Due to the recent developments made to the Criminal & Civil Justice form, some data may appear to be missing for criminal and civil justice interventions.

Criminal justice system outcomes (T2)	n=1,312	%
Cases where a report to police was made (as % of cases reviewed at exit)	90	7%
Cases where no report to police was made (as % of cases reviewed at exit)	56	4%
Action taken against the perpetrator (as % of cases reviewed at exit)		
Cautioned	1	<1%
Fixed penalty notice		
Charged	42	3%
No further action		
Action taken by the CPS (as % of cases reviewed at exit)		
Authorised charge	1	<1%
Further enquiries	1	<1%
No further action		
Cases where CPS proceeded with the case (as % cases charged)		
With support of victim	33	79%
Cases where victim withdrew	0	0%
Reasons why cases did not proceed to court (as % cases charged)		
Insufficient evidence	4	10%
Missing	5	12%

Cases proceeding to court	n=33	%
Cases heard at Specialist DV Court (SDVC)	19	58%
Cases where special measures were granted	5	15%

  

Attendance at court (% cases)		
Victim	15	45%
Perpetrator	21	64%
Witness service	4	12%
Idva	18	55%
Other	5	15%

  

Outcome of cases proceeding to court		
Cases resulting in a guilty verdict	25	76%
Perpetrator pleaded guilty	2	6%
Perpetrator found guilty	23	70%
Acquitted		





Offences against Property									
	n	%	n	%	n	%	n	%	
Arson									
Burglary/attempted									
Criminal trespassing									
Criminal damage	5	12%			5	12%			
Theft									
Threat to damage									
Other offences against the property	3	7%			1	2%			
Don't know									

Penalty as % of guilty verdicts (convictions)			n=25	%
Community order – DV-related specified activity order			2	8%
Community order – other specified activity order				
Community order – exclusion order				
Community order – other			5	20%
Suspended sentence – DV-related specified activity order				
Suspended sentence – other specified activity order				
Suspended sentence – exclusion order				
Suspended sentence – other			3	12%
Custodial sentence under 12 months			6	24%
Custodial sentence over 12 months			1	4%
Indeterminate sentence				
Restraining order – up to 1 year			15	60%
Restraining order – 1 to 5 years			2	8%
Restraining order – 5 or more years				
Restraining order – indefinite				
Bindover			1	4%
Fine			5	20%
Caution			3	12%
Compensation			1	4%
Other			4	16%
Don't know			2	8%



## Outcomes of breached orders

n=2

Criminal Charge in respect of breach of non-molestation order

Found in contempt of court (fined/imprisoned)

Application for warrant of arrest

Adjourned

Dismissed at civil court

Other

No further action

Don't know

## Applications made by the perpetrator

n=75

Cross applications made by the perpetrator

Contact order

3

4%

Other orders under the Children Act

Other cross applications

Don't know

1

1%

Other applications

Cases where the perpetrator applied for any other orders







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We are SafeLives, a national charity dedicated to ending domestic abuse. Previously called Co-ordinated Action Against Domestic Abuse (Caada), we chose our new name because we're here for one simple reason: to make sure all families are safe.

Our experts find out what works to stop domestic abuse. Then we do everything we can to make sure families everywhere benefit. It works; after getting the right help, more than 60% of victims tell us that the abuse stops.

SafeLives runs the largest national database of domestic abuse cases in the UK. Our Insights database has records of more than 35,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 1500 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the national picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

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