Essex, Southend & Thurrock Independent Domestic Violence Advisor (IDVA) service

Market Engagement Event
9th October 2014
Domestic Abuse
History and challenge the victims, perpetrators and public sector

14,000 children experiencing severe domestic abuse before they reach 16
Stanley 2011

29,000 police incidents/year
17,000 victims (10% high risk)

44,000 victims/year
Walby 2009

<table>
<thead>
<tr>
<th>Domestic Homicides</th>
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<td>2011</td>
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<td>4</td>
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Estimated annual cost of domestic abuse in Essex £86m by sector
- £46 Social care
- £16 Physical and mental health
- £20 Police and criminal justice
- £4 Society

44,000 victims/year
Walby 2009
Domestic Abuse

- Identify risk early
- Establish clear and effective referral pathways
- Increase the skills of our staff to identify and help victims
- Deliver effective education and prevention services
- Reduce the number of prolific perpetrators of abuse
- Commission and provide services that keep victims safe
Partners involved

• Office of the Police & Crime Commissioner for Essex (Lead Commissioner)
• Essex Police
• Southend-on-Sea Borough Council
• Essex County Council
• Thurrock Council
• CCGs
• Essex Community Rehabilitation Company
Essex Domestic Abuse governance / partnership structure

Essex Housing Officers Group (EHOG)
Forum to consult Housing partners

Health Executive forum (IHEF)
Forum to consult Health partners
Benefits of a jointly-commissioned service

- Clarity - Clear pathways for victims
- Consistency - Consistent provision across Southend, Essex & Thurrock
- Co-ordination - Better join-up with wider DA system (refuge, community services)
- Consistent evaluation and performance information
- Shared outcomes for commissioners
- Clarity for providers
- Potential for economies of scale
Existing IDVA service in Essex

Current resources:
5.5 contracted IDVAs provided by Victim Support
6 Additional Victim Support IDVAs
4 Safer Places IDVAs
1 Colchester & Tendring Women’s Refuge IDVA
1 Basildon Women’s Aid IDVA

Multiple funding streams, commissioners, evaluation and monitoring processes and funding terms

In early 2014 DA Strategic Board commissioned CAADA to review the current Essex IDVA service arrangements with a view to making recommendations to inform future commissioning
Scope of the new IDVA service

Provision of intensive one-to-one support to high risk, adult, domestic abuse victims across Essex, Southend & Thurrock from the point of crisis, coordinating multi-agency support and providing practical solutions

See section 2.1 of specification

Out of scope

- Perpetrator support and programmes
- Refuge and accommodation provision
- Support for medium and standard risk victims
- Support for Young victims (under 18)
- Long term support services such as counselling
- Education programmes
Commissioning Outcomes (to be performance-managed within the contract)

• Victims are safer and better resourced to stay safe
• Victims have increased access to justice
• Victims report improved health and wellbeing
• An increased proportion of victim’s access community based support services
• Victims and their children are identified early by a wide range of partner agencies
• All identified victims are offered an equal and accessible service that best meets their needs
• Children at risk are identified and referred appropriately
The main purpose of IDVAs is to address the safety of victims at high risk of harm...to secure their safety and the safety of their children.

Serving as a victim’s primary point of contact, IDVAs normally work with their clients from the point of crisis to assess the level of risk, discuss the range of suitable options and develop safety plans.

The IDVA’s role in all multi-agency settings is to keep the victims’ perspective and safety at the centre of proceedings.
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<thead>
<tr>
<th>CRITERIA</th>
<th>WEIGHTING</th>
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<tbody>
<tr>
<td>Track Record</td>
<td>5%</td>
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<tr>
<td>Quality &amp; Service Delivery</td>
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<tr>
<td>Business Processes and Administration</td>
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<tr>
<td>Employment of Staff</td>
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<tr>
<td>Delivery of Service</td>
<td>10%</td>
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<tr>
<td>Value Added Service</td>
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<tr>
<td>Cost Breakdown/Value for Money</td>
<td>20%</td>
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<tr>
<td>Consortium Bids/Sub-contracting</td>
<td>5%</td>
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