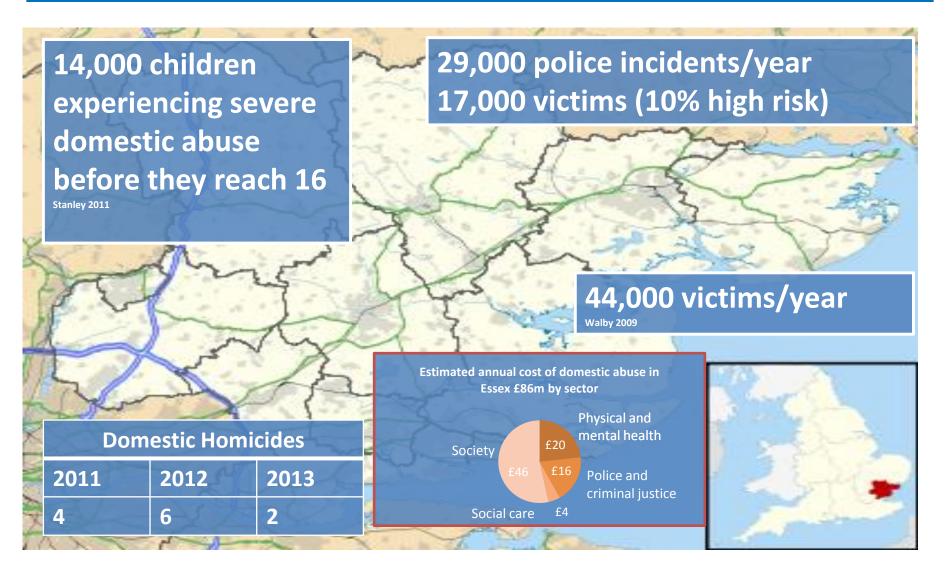


Essex, Southend & Thurrock Independent Domestic Violence Advisor (IDVA) service

Market Engagement Event 9th October 2014



Domestic Abuse



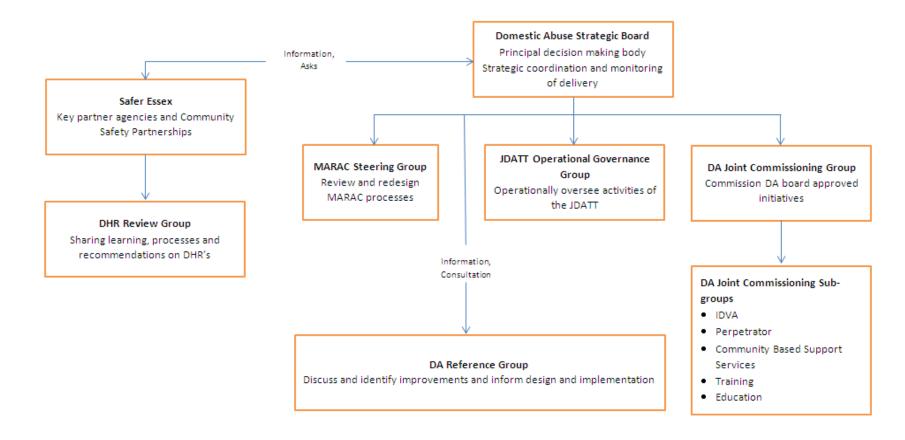


Partners involved

- Office of the Police & Crime Commissioner for Essex (Lead Commissioner)
- Essex Police
- Southend-on-Sea Borough Council
- Essex County Council
- Thurrock Council
- CCGs
- Essex Community Rehabilitation Company



Essex Domestic Abuse governance / partnership structure



Essex Housing Officers Group (EHOG) Forum to consult Housing partners Health Executive forum (HEF) Forum to consult Health partners



Benefits of a jointly-commissioned service

- Clarity Clear pathways for victims
- Consistency Consistent provision across Southend, Essex & Thurrock
- Co-ordination Better join-up with wider DA system (refuge, community services)
- Consistent evaluation and performance information
- Shared outcomes for commissioners
- Clarity for providers
- Potential for economies of scale



Existing IDVA service in Essex

Current resources:

- 5.5 contracted IDVAs provided by Victim Support
- 6 Additional Victim Support IDVAs
- 4 Safer Places IDVAs
- 1 Colchester & Tendring Women's Refuge IDVA
- 1 Basildon Women's Aid IDVA

Multiple funding streams, commissioners, evaluation and monitoring processes and funding terms

In early 2014 DA Strategic Board commissioned CAADA to review the current Essex IDVA service arrangements with a view to making recommendations to inform future commissioning



Scope of the new IDVA service

Provision of intensive one-to-one support to high risk, adult, domestic abuse victims across Essex, Southend & Thurrock from the point of crisis, coordinating multi-agency support and providing practical solutions

See section 2.1 of specification

Out of scope

- Perpetrator support and programmes
- Refuge and accommodation provision
- Support for medium and standard risk victims
- Support for Young victims (under 18)
- Long term support services such as counselling
- Education programmes



Commissioning Outcomes (to be performance-managed within the contract)

- Victims are safer and better resourced to stay safe
- Victims have increased access to justice
- Victims report improved health and wellbeing
- An increased proportion of victim's access community based support services
- Victims and their children are identified early by a wide range of partner agencies
- All identified victims are offered an equal and accessible service that best meets their needs
- Children at risk are identified and referred appropriately



The main purpose of IDVAs is to address the safety of victims at high risk of harm...to secure their safety and the safety of their children.

Serving as a victim's primary point of contact, IDVAs normally work with their clients from the point of crisis to assess the level of risk, discuss the range of suitable options and develop safety plans

The IDVA's role in all multi-agency settings is to keep the victims' perspective and safety at the centre of proceedings



CRITERIA	WEIGHTING
Track Record	5%
Quality & Service Delivery	40%
Business Processes and Administration	5%
Employment of Staff	10%
Delivery of Service	10%
Value Added Service	5%
Cost Breakdown/Value for Money	20%
Consortium Bids/Sub-contracting	5%