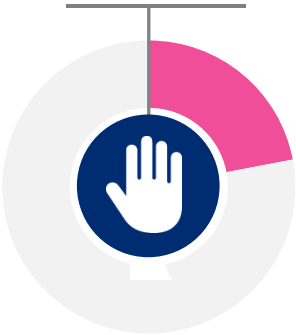
Domestic abuse frontline service COVID-19 survey results

Three quarters (76%) of respondents said they have had to reduce service delivery due to COVID-19

22%



Just under a quarter of services say they are not currently able to effectively support adult victims

22%

Just under a quarter of services have seen caseloads increase due to COVID-19

42%

Of those who discussed remote working were concerned about client safety whilst using phone or online services

9%

One in ten said they have unsafe staffing levels at present

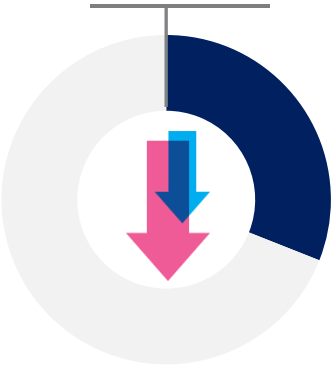
16%

Of services said they were experiencing financial difficulties

67%

Of those who discussed remote working cited IT and tech challenges in delivering services remotely

31%



A third of services have had a decrease in staff due to COVID-19

79%

Of those who raised further issues were concerned about the increased risk their clients faced