# Insights refuge England and Wales dataset 2015-18 Adult refuge services



## Contents

At a glance	1
Key findings	2
Service inputs	3
Client profile	4
Socio-demographic description of clients accessing the service	4
Profile and history of abuse at intake	6
Client outcomes	12
Service outputs	15
Interventions	15
Criminal and civil justice outcomes	18
Criminal justice system outcomes	18
Civil justice outcomes	23

#### About this dataset

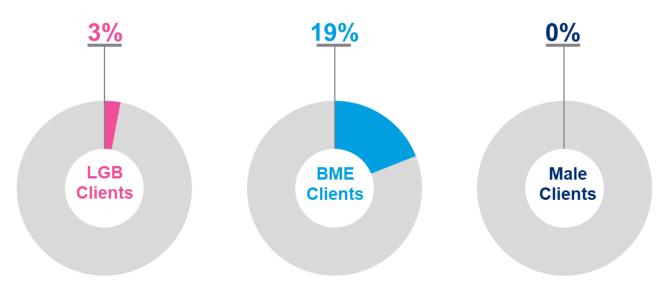
This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 1,016 unique individual cases at intake and 811 matched cases at exit, drawn from 14 refuge services across England and Wales which used the SafeLives Insights outcome measurement service between April 2015 and March 2018. Please note that due to rounding errors, some columns may not add up to 100%.

SafeLives runs the largest national database of domestic abuse cases in the UK. Our Insights database has records of more than 69,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 3,617 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the national picture of domestic abuse. We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

# At a glance

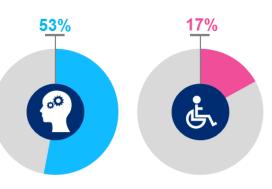


## Proportion of clients from diverse client groups



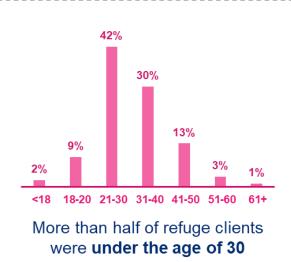
# **Key findings**





More than half of clients had issues with mental health, and 17% had a disability. 7% of clients had a physical disability.

Nearly half of children in households where domestic abuse was taking place were not known to children's services



Risk was reduced for nearly two thirds of clients



following support from refuge



58% refuge clients were recorded at **high risk** of serious harm or death

#### Cases used in the analysis

#### Intake forms

In the period April 2015 to March 2018, caseworkers submitted 1121 intake forms for clients entering refuge services. 99 forms were excluded from the dataset due to the client appearing twice, and 7 forms were excluded due being completed incorrectly. These forms contain information about client demographics, and the characteristics of the abuse that clients accessing refuge services are experiencing.

#### Exit forms

Caseworkers submitted 907 exit forms for clients leaving refuge services for the period April 2015 to March 2018. Of these 73 of these were excluded due the client appearing more than once, and 23 were excluded due to being completed incorrectly. These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2015 to March 2018.

#### Criminal and civil justice forms

Caseworkers supporting clients with criminal and civil justice (CCJ) submitted 135 forms for the period April 2015 to March 2018. Of these, 8 were excluded due to the client appearing more than once and 10 were excluded due to being completed incorrectly. These forms provide information on the outcomes of any criminal and civil justice interventions at exit.

New Referrals/ Repeats	2015 -	2015 - 2018	
New Referrals	83%	843	
Repeats	17%	173	
Total	100%	1016	

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive).

Primary Referral Route	%	n
Health	3%	34
Self-referrals	26%	264
Police	14%	141
DV and SV services	26%	265
Marac	0%	4
CYP services	13%	129
Specialist services	3%	27
Other	3%	33
Housing	12%	119

1,016

## **Client profile**

# Socio-demographic description of clients accessing refuge services

#### (Information captured at intake, number of cases (n = 1016)

Demographic information at intake		
Age of client	%	n
<18	2%	19
18-20	9%	92
21-30	42%	422
31-40	30%	305
41-50	13%	132
51-60	3%	34
61+	1%	12

Gender identity	%	n
Female	100%	1011
Male	0%	5
Intersex	0%	0
Not gender assigned at birth	<1%	3

Sexual Orientation	%	n
Heterosexual	93%	949
LGB	3%	28
Missing	4%	39

Ethnicity	%	n
White British or Irish	80%	814
Other white background	2%	22
Asian	12%	119
Black	2%	20
Dual Heritage	1%	15
Arab	0%	4
Other	3%	33
Total B&ME	19%	191

National B&ME percentage is 18.6%. Note this dataset only reflects the demographics of the areas in which the services are located. Some year on year variation in B&ME percentage is therefore also due to changes in the services which make up the dataset.

Immigration	%	n
Clients needing an interpreter	5%	48
Clients with no recourse to public funds	10%	98
Clients needing to apply for ILR	4%	40

Children		
Children in household	%	n
Children in household	57%	584
No children in household	43%	432
Clients who are pregnant	10%	100

Total number of children	1186
Average number of children per household with children	2.1

Ages of children	%	n
Under 3 years old	27%	324
3 to 4 years old	14%	171
5 to 7 years old	19%	227
8 to 11 years old	18%	211
12 to 14 years old	8%	90
15 to 17 years old	5%	65
Missing	8%	98

Children and young people services (CYPS)		n = 584
CYPS Involvement	%	n
Clients with CYPS involvement with the family	48%	278
Clients with no CYPS involvement with the family	49%	284
Missing	4%	22

Type of CYPS Involvement	%	n
Concern raised - no further action	2%	9
Concern raised - contacts/follow up	3%	18
Initial assessment	6%	34
S17 - Child in need	11%	67
S47 - Child protection	12%	70
S31 - Care or supervision order	3%	19
Child protection plan	4%	26
CAF	3%	18
Other	5%	30

Multiple needs at intake		n = 1016
Within the past 12 months	%	n
Drugs misuse	13%	132
Alcohol misuse	12%	125
Mental health problems	53%	542
At any time		
Planned or attempted suicide	25%	257
Self-harmed	25%	249

Client has a disability	17%	n
Physical	7%	73
Learning	5%	48
Visual	1%	9
Hearing	1%	13
Other	3%	33

## Profile and history of abuse at intake

### (Information captured at intake, n=1016)

Clients' circumstances at intake		
Employment/ education	%	n
Paid employment	10%	105
Voluntary employment	<1%	5
In education/training	7%	72
Not in employment/ education	80%	810
No (retired)	<1%	3
Missing	3%	21

Financial circumstances	%	n
Struggling to pay for essentials	27%	276
Can pay for essentials but nothing left after	21%	218
Can buy occasional treat and save a little	12%	118
Regular treats and saving or holidays	1%	9
Comfortably managing - don't have to worry	3%	35
Missing	36%	360

Relationship to perpetrator	%	n
Intimate partner	33%	339
Ex-intimate partner	55%	557
Intermittent intimate partner	1%	9
Family member (adult)	8%	78
Family member (minor)	<1%	5
Other	2%	19

Additional risks	%	n
Multiple perpetrators	20%	202
Risk of forced marriage	4%	37
Risk of 'honour'-based violence	9%	95

Living arrangements	%	n
Living together	23%	232
Not living together	72%	736
Living together intermittently	4%	43

Risk profile at intake		
Dash score	%	n
Between 0-5	7%	63
Between 6-9	15%	137
Over 10	78%	694
Average Dash score		13 ticks

Risk level	%	n
High risk	58%	591
Non-high risk	42%	425
Marac threshold	52%	531

58% of clients were assessed as high risk at intake and 52% of clients reached the threshold for referral to a multi-agency risk assessment conference (Marac).

History of abuse at intake		
Length of abuse	%	n
0-12 months	27%	301
1-2 years	16%	179
2-5 years	26%	290
5-10 years	17%	195
10+ years	14%	156
Average length of abuse		3 years

History of abuse		n= 1016
Yes, same partner in an earlier relationship	13%	131
Yes, by previous intimate partner	17%	173
Yes, perpetrated by family member	7%	73
Yes, direct abuse as a child/young person	6%	66
Yes, exposure to domestic abuse as a child/young person	5%	51
Yes, other	4%	41
No	18%	187

Information for history abuse was not collected prior to 2016, so data shown is from the period April 2016 to March 2018

Attempts to leave perpetrator in past 12 months		
Has the client attempted to leave the perpetrator?	%	n
Yes	79%	804
No	15%	152
Not Applicable	5%	55
Average number of times		4.9

Use of public services in past 12 months		
Reported the abuse to the police	%	n
Yes	62%	626
No	31%	315
Missing	7%	75
Average number of times		3.4

Visited their GP (for any reason)	%	n
Yes	56%	564
No	29%	295
Missing	15%	157
Average number of times		5.8

Attended A&E (as a result of the abuse)	%	n
Yes	21%	209
No	69%	706
Missing	10%	101
Average number of times		1.8

Accessed other specialist DV service	%	n
Yes	35%	358
No	51%	523
Missing	14%	135
Average number of times		1.8

Average number of times excludes data not applicable, available or missing

Profile of abuse at intake		
For the 3 months prior to intake:		
Type of abuse experienced by clients	%	n
Physical abuse	71%	717
Sexual abuse	37%	376
Harassment & stalking	74%	752
Jealous & controlling behaviours	88%	898

%	n
41%	415
13%	134
40%	411
54%	553
	41% 13% 40%

% of clients experiencing moderate severity abuse	%	n
Physical abuse	18%	187
Sexual abuse	12%	121
Harassment & stalking	20%	200
Jealous & controlling behaviours	23%	229

% of clients experiencing standard severity abuse	%	n
Physical abuse	11%	115
Sexual abuse	12%	121
Harassment & stalking	14%	141
Jealous & controlling behaviours	11%	116

Changes in severity of abuse	
% of clients experiencing increase in severity of abuse	%
Physical abuse	42%
Sexual abuse	16%
Harassment & stalking	43%
Jealous & controlling behaviours	53%

% of clients experiencing no change in severity of abuse	
Physical abuse	22%
Sexual abuse	16%
Harassment & stalking	25%
Jealous & controlling behaviours	27%

% of clients experiencing reduction in severity of abuse	
Physical abuse	6%
Sexual abuse	4%
Harassment & stalking	6%
Jealous & controlling behaviours	7%

Changes in frequency of abuse	
% of clients experiencing increase in frequency of abuse	
Physical abuse	40%
Sexual abuse	15%
Harassment & stalking	41%
Jealous & controlling behaviours	52%

% of clients experiencing no change in frequency of abuse	
Physical abuse	22%
Sexual abuse	17%
Harassment & stalking	26%
Jealous & controlling behaviours	28%

% of clients experiencing decrease in frequency of abuse	
Physical abuse	7%
Sexual abuse	4%
Harassment & stalking	6%
Jealous & controlling behaviours	7%

Multiple types of abuse and escalation	%	n
Multiple types of abuse reported	84%	858
Multiple types of high severity abuse reported	49%	493
At least one form of high severity abuse	66%	668
At least one form of high severity abuse which is escalating in frequency or severity	53%	540
Any escalation in severity of abuse	65%	660
Any escalation in frequency of abuse	63%	640
Any escalation in severity or frequency of abuse	67%	682

Primary perpetrator information		
Gender & gender identity	%	n
Female	4%	44
Male	95%	964
Intersex	<1%	1
Not gender assigned at birth	1%	7

Criminal record	%	n
Yes - DV related	33%	339
Yes - other violent crime	30%	303
Yes - non-violent crime	24%	245
No	22%	219

## **Client outcomes**

#### Outcomes and profile of abuse at exit

#### (Information captured at exit, n=811)

The following is an analysis of cases where an exit form was completed during the reporting period. Cases have been matched with their corresponding intake forms, and intake data here relates only to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

83% of the cases with exit data were closed by the case worker according to the service's case closure policy. 17% were made inactive due to a prolonged period of no contact.

Client circumstances at exit		n = 811
Living arrangements at exit	%	n
Living together	11%	86
Not living together	82%	668
Living together intermittently	1%	10
Missing	6%	47

Where not living together, do the following apply?	Not living together = 668	
Perpetrator in jail	5%	33
Serious illness or death of perpetrator	<1%	2
Other (perpetrator abroad, military duty, etc)	25%	170
None of the above	41%	277

If not living together, is there ongoing contact?	%	n
Clients reporting ongoing contact	23%	152
Clients reporting no ongoing contact	63%	418
Missing	14%	98

Reasons for ongoing contact	Ongoing contact = 152	
Children	66%	100
Family and social network	3%	5
Legal proceedings	7%	11
Financial arrangements	4%	6
Ongoing abuse	19%	29
Ongoing intimate partner relationship	7%	11
Other	9%	14

"Ongoing intimate partner relationship" option was added in Jan 2016, so the figures shown will be lower than the true figures.

Socio-demographic description of clients accessing refuge services		n = 811
Paid	9%	70
(Information captured at intake, number of cases (n = 1016)	1%	5
In education	4%	33
No	84%	680
No (retired)	<1%	3
Missing	2%	20

Profile of abuse at exit compared to intake		n = 811
	%	n
No abuse experienced in past month / since intake	56%	452

Type of abuse at exit compared to intake				
	0	6	r	
Physical abuse	70%	19%	567	151
Sexual abuse	36%	9%	288	69
Harassment/stalking	73%	33%	594	266
Jealous and controlling behaviours	88%	30%	717	245

% of clients experiencing high severity abuse vs. intake		
	%	
Physical abuse	41%	9%
Sexual abuse	14%	3%
Harassment/stalking	40%	12%
Jealous and controlling behaviours	53%	12%

% of clients experiencing moderate severity abuse vs. intake		
	%	
Physical abuse	18%	9%
Sexual abuse	11%	3%
Harassment/stalking	20%	8%
Jealous and controlling behaviours	25%	7%

% of clients experiencing standard severity abuse vs. intake			
	%		
Physical abuse	11%	6%	
Sexual abuse	10%	3%	
Harassment/stalking	13%	13%	
Jealous and controlling behaviours	10%	11%	

Nultiple types of abuse reportedNakeExitIntakeExitMultiple types of high severity abuse reported84%27%685221Multiple types of high severity abuse reported48%11%38991At least one form of high severity abuse which is escalating in frequency or severity53%5%43043Any escalation in severity of abuse64%6%51852Any escalation in severity or frequency of abuse66%7%49954	Multiple types of abuse and escalation at exit compared to intake				
Multiple types of abuse reported84%27%685221Multiple types of high severity abuse reported48%11%38991At least one form of high severity abuse65%17%531135At least one form of high severity abuse which is escalating in frequency or severity53%5%43043Any escalation in severity of abuse64%6%51852Any escalation in frequency of abuse62%7%49954		%	%		
Multiple types of high severity abuse reported48%11%38991At least one form of high severity abuse65%17%531135At least one form of high severity abuse which is escalating in frequency or severity53%5%43043Any escalation in severity of abuse64%6%51852Any escalation in frequency of abuse62%7%49954					
At least one form of high severity abuse65%17%531135At least one form of high severity abuse which is escalating in frequency or severity53%5%43043Any escalation in severity of abuse64%6%51852Any escalation in frequency of abuse62%7%49954	Multiple types of abuse reported	84%	27%	685	221
At least one form of high severity abuse which is escalating in frequency or severity53%5%43043Any escalation in severity of abuse64%6%51852Any escalation in frequency of abuse62%7%49954	Multiple types of high severity abuse reported	48%	11%	389	91
Any escalation in frequency of abuse64%64%64%51852Any escalation in frequency of abuse62%7%49954	At least one form of high severity abuse	65%	17%	531	135
Any escalation in frequency of abuse62%7%49954	At least one form of high severity abuse which is escalating in frequency or severity	53%	5%	430	43
	Any escalation in severity of abuse	64%	6%	518	52
Any escalation in severity or frequency of abuse66%7%53757	Any escalation in frequency of abuse	62%	7%	499	54
	Any escalation in severity or frequency of abuse	66%	7%	537	57

Caseworker perception of risk at exit		
Risk reduction	%	n
Significant	35%	284
Moderate	27%	222
Limited	24%	197
Increased Risk	6%	51
Missing	8%	57
Significant/Moderate	62%	506

Sustainability of any reduction in risk	%	n
Very short term	2%	11
Short term	8%	42
Medium term	32%	161
Long term	27%	136
Risk permanently eliminated	5%	23
Missing	26%	133

Client reported outcomes at exit		n = 671
Feelings of safety	%	n
Much safer	60%	400
Somewhat safer	24%	164
No change	8%	54
Less safe	1%	4
Missing	7%	49
Somewhat / much safer	84%	564

Quality of life	%	n
Improved a lot	56%	377
Improved a little	26%	173
Not changed	9%	62
Become worse	2%	13
Missing	7%	46
Much / a little improved	82%	550

Confidence in accessing support	%	n
Very confident	61%	412
Confident	31%	209
Not confident	1%	6
Missing	7%	44
Very confident/confident	93%	621

## **Service outputs**

#### Interventions

(Information captured at exit, n=811)

Case status at exit	%	n
Closed	83%	671
Unplanned closure	17%	140
Client fatality	0%	0

Intensity of support	%	n
Less than 5 contacts	12%	98
Between 5 and up to 10 contacts	12%	95
More than 10 contacts	76%	618
Average case length		1.4 months

Number of interventions	%	n
0 or 1 areas of support	17%	134
2 or 3 areas of support	18%	142
4 or 5 areas of support	36%	296
More than 5 areas of support	29%	239
Average number of interventions per client		4.2

Types of interventions and outcomes		n = 81
Areas of support	%	n
Safety planning	75%	612
Marac	42%	338
Police	30%	246
Criminal court process	9%	75
Probation	2%	19
Civil orders	9%	73
Housing	70%	569
Financial benefits	59%	478
Immigration	4%	32
Health & well-being	70%	564
Children	41%	336
HBV / Forced marriage	3%	25

Safelives recommends that all clients should receive safety planning.

Interventions accessed in each area of support		
As a % of all clients accessing that area of support		
Safety planning	Clients accessing support area = 612	
Safety plan	99%	607

Police	Clients accessing s	Clients accessing support area = 246	
Protective measures	47%	116	
Arrest	19%	47	
Other	59%	146	

Criminal court process	Clients accessing	Clients accessing support area = 75	
Process ongoing or pending	47%	35	
Conviction and sentence	31%	23	
Bail conditions	33%	25	
Other	36%	27	

Probation	Clients accessing	Clients accessing support area = 19	
		n	
IDAP/perpetrator programme	21%	4	
Other	95%	18	

Civil orders	Clients accessin	Clients accessing support area = 73	
Granted and enforced	66%	48	
Other	38%	28	

Housing	Clients accessing	Clients accessing support area = 569	
Sanctuary scheme	7%	42	
Client re-housed in area	28%	158	
Client moved out of area	21%	119	
Perpetrator evicted	1%	8	
Refuge	56%	316	
Other	42%	241	

Financial benefits	Clients accessing	Clients accessing support area = 478	
Benefits/monetary support	89%	427	
Debt being addressed	19%	91	
Employment (paid/ voluntary)	7%	32	
Other	41%	195	

Immigration	Clients accessing	Clients accessing support area = 32	
Leave to remain not dependent on perpetrator	34%	11	
Recourse to public funds	53%	17	
Other support with immigration	56%	18	

Health & well-being	Clients accessing	Clients accessing support area = 564	
Improved access to help and support	78%	441	
Improved coping strategies	53%	299	
Clients engagement with:			
Mental health services	22%	123	
Other health services	22%	126	
Drug services	5%	30	
Alcohol services	4%	21	
Specialist DV services (not refuge)	4%	25	
Specialist BME DV service	1%	8	
Counselling	15%	83	
Pattern changing course/similar	20%	111	
Positive change in clients' support networks	33%	187	
Engagement with adult safeguarding	4%	23	
Midwife	7%	38	
Peer-support Group	18%	101	
Other	26%	144	

Children	Clients accessing	Clients accessing support area = 336	
Child contact arrangements in place	24%	80	
Safeguarding initiated/ issued/ addressed	37%	124	
Civil orders (children) granted & enforced	5%	16	
Special needs of children addressed	12%	39	
Parenting courses	6%	19	
Statutory Children's Service involvement	21%	72	
Specialist DV support for CYP	30%	101	
Other	37%	124	

HBV / Forced marriage	Clients accessing support area = 25	
Forced Marriage Unit	24%	6
Honour-based violence helpline	20%	5
Other specialist HBV/FM service	40%	10
Other	60%	15

25%

17

# Criminal and civil justice outcomes

#### **Criminal justice system outcomes**

(Information captured at exit, n=811)

n = 81
6 n
% 61
% 7
% 40
% 68

When was the report made?		n
Before engagement with service	6%	47
After engagement with service	2%	17

The above shows when the police report was made as percentages of all cases reviewed at exit. Below is shown as a percentages of all police reports made.

No further action

Police action	Police	e reports = 68
Was the perpetrator arrested?		
Yes	65%	44
No	28%	19
Was a domestic violence protection notice issued?		
Yes, issued	9%	6
No	75%	51
Was a domestic violence protection order granted?		
Applied, not granted	1%	1
Applied, granted	12%	8
Not applied	71%	48
Action taken	%	
Cautioned	7%	5
Fixed penalty notice	0%	0
Charged	50%	34

Crown prosecution service	Cases charged = 34	
As % of cases charged		
Socio-demographic description of clients accessing refuge services		
Released on bail	53%	18
Remanded in custody	41%	14
(Information captured at intake, number of cases (n = 1016)		
Did CPS proceed?		
Yes, with support of victim	76%	26
Yes, but victim withdrew	12%	4
No, insufficient evidence	0%	0

Court information	CPS proceeded = 30	
As % of CPS proceeded		
Where was the case initially heard?		
Magistrate - SDVC	50%	15
Magistrate - Other	33%	10

Was the case passed to crown court?		
Yes, for trial	17%	5
Yes, for sentencing	10%	3
Yes, for appeal	0%	0
No	50%	15

Who attended court?	%	n
Victim	40%	12
Perpetrator	83%	25
Other	20%	6
Caseworker	20%	6
Witness service	17%	5

Were special measures granted?		
Not requested	47%	14
Granted	33%	10
Denied	0%	0

Court outcomes	%	n
Pled guilty	53%	16
Convicted	20%	6
Guilty verdict	73%	22
Acquitted	0%	0

Charges applied for	C	ases charged = 34
Offences against the person	%	n
Common assault	38%	13
Breach of non-molestation order	18%	6
Breach of restraining order	15%	5
ABH (S47)	9%	3
Harassment (S4)	9%	3
Harassment (S2)	6%	2
Other offences against the person	3%	1
Rape	3%	1
Assault by penetration	3%	1
Indecent assault	3%	1
Witness intimidation	3%	1
GBH (S18)	0%	0
Affray	0%	0
Attempted murder	0%	0
GBH (S20)	0%	0
Threats to kill	0%	0
Breach of the peace	0%	0
Communications/ malicious Communications Act offences	0%	0
Drunk & disorderly	0%	0
Female genital mutilation	0%	0
Forced marriage	0%	0
Murder	0%	0
Public order act offences	0%	0
Stalking (S2A)	0%	0
Stalking (S4A)	0%	0
Sexual assault	0%	0
Don't know	6%	2

Offences against property	%	n
Criminal damage	12%	4
Burglary/ attempted	3%	1
Arson	3%	1
Criminal trespassing	0%	0
Theft	0%	0
Threat to damage	0%	0
Other offences against property	0%	0
Don't know	9%	3

### Outcomes as % of charges applied for

#### For the 4 most common offences

Common assault	Charges ap	Charges applied for = 13	
Pleaded guilty	38%	5	
Convicted	15%	2	
Acquitted	0%	0	
Missing	46%	6	

Breach of non-molestation order	Charges a	Charges applied for = 6	
Pleaded guilty	50%	3	
Convicted	17%	1	
Acquitted	0%	0	
Missing	33%	2	

Breach of restraining order	Charge	Charges applied for = 5	
Pleaded guilty	40%	2	
Convicted	20%	1	
Acquitted	0%	0	
Missing	40%	2	

ABH (S47)	Charges	Charges applied for = 3	
Pleaded guilty	67%	2	
Convicted	33%	1	
Acquitted	0%	0	
Missing	0%	0	

### Offences against property (Where n>1)

Criminal damage	Charges a	Charges applied for = 4	
Pleaded guilty	75%	3	
Convicted	0%	0	
Acquitted	0%	0	
Missing	25%	1	

Burglary/ attempted	Charges	Charges applied for = 1	
Pleaded guilty	100%	1	
Convicted	0%	0	
Acquitted	0%	0	
Missing	0%	0	

Penalties imposed as % of guilty verdicts	G	uilty verdicts = 22
	%	n
Community order		
DV-related specified activity order	18%	4
Other specified activity order	14%	3
Exclusion order	0%	0
Other order	9%	2
Suspended sentence		
DV-related specified activity order	0%	0
Other specified activity order	9%	2
Exclusion order	0%	0
Other requirements	9%	2
Custodial sentence		
up to 12 months	18%	4
12 months or more	9%	2
Indeterminate sentence	0%	0
Restraining order		
up to 1 year	23%	5
1 -5 years	27%	6
5 or more years	0%	0
Indefinite	5%	1
Bindover	0%	0
Fine	9%	2
Caution	0%	0
Compensation	27%	6
Other	9%	2
Don't know	14%	3

## Civil justice outcomes

#### (Information captured at exit, n=811)

Civil justice outcomes		
Was the client supported with civil justice?	%	n
Yes	3%	28
No	11%	89
Missing	86%	694

Legal aid	Supported with c	Supported with civil justice = 28	
		n	
Qualified for legal aid	71%	20	
Did not qualify for legal aid	7%	2	
Did not apply	4%	1	

Provision of legal aid	%	n
Solicitor	93%	26
McKenzie friend	0%	0
Idva (DIY order)	4%	1
Other	0%	0
No legal support	0%	0

Civil orders applied for	%	n
Non-molestation order	68%	19
Occupation order with power of arrest (PoA)	0%	0
Occupation order	0%	0
Order under Protection from Harassment Act	0%	0
Injunction under Forced Marriage Act with PoA	0%	0
Contact order	14%	4
Prohibited steps order	21%	6
Specific issue order	0%	0
Residence order	25%	7
Other orders under the Children Act	4%	1

Civil orders granted/breached		
Non-molestation order	%	n
As a % of orders applied for:		n= 19
Granted	79%	15
Under-taking	11%	2
As a % of orders granted:		n= 15
Interim	7%	1
Final	20%	3
Indefinite	0%	0
Breached	27%	4

Contact order	%	n
As a % of orders applied for:		
Granted	50%	2
Under-taking	25%	1
As a % of orders granted:		
Interim	50%	1
Final	50%	1
Indefinite	0%	0
Breached	50%	1

Prohibited steps order	%	n
As a % of orders applied for:		n= 6
Granted	67%	4
Under-taking	17%	1
As a % of orders granted:		n= 4
Interim	25%	1
Final	25%	1
Indefinite	0%	0
Breached	0%	0

Residence order	%	n
As a % of orders applied for:		
Granted	57%	4
Under-taking	14%	1
As a % of orders granted:		
Interim	25%	1
Final	25%	1
Indefinite	0%	0
Breached	0%	0

#### Safelives 25

Applications made by the perpetratror		n= 28
Cross applications made by the perpetrator	%	n
Contact order	14%	4
Other orders under Children Act	4%	1
Other cross application	0%	0

Fact finding hearing in cases where a cross application was made		n= 4
		n
Cases where there was a fact finding hearing	50%	2

Other perpetrator orders		n= 28
	2016	2015
Cases where the perpetrator applied for any other orders	7%	2